

POLICY & RESOURCES SCRUTINY COMMITTEE

April 28th 2017

DIGITAL TRANSFORMATION STRATEGY 2017-2020

Recommendations / key decisions required:

To approve the content of the Digital Transformation Strategy 2017-2020

Reasons:

A Digital Transformation Strategy is required that sets out the Council's strategic digital priorities and aspirations and outlines what we plan to do to achieve our vision for a Digital Carmarthenshire.

To be referred to the Executive Board for decision: YES

Council Decision

No

EXECUTIVE BOARD MEMBER PORTFOLIO HOLDER:- Cllr David Jenkins

Director : Ruth Mullen

Director of Environment &
Chair of Digital
Transformation Steering
Group

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Name of Head of Service:

Designations: Head of ICT

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EXECUTIVE SUMMARY

POLICY & RESOURCES SCRUTINY COMMITTEE

DIGITAL TRANSFORMATION STRATEGY 2017-2020

BRIEF SUMMARY OF PURPOSE OF REPORT

The Digital Transformation Strategy sets out the Council's strategic digital priorities and aspirations and outlines what we plan to do to achieve our vision for a Digital Carmarthenshire. Technology is becoming increasingly pervasive across all sectors and becoming integrated in many aspects of our lives. Carmarthenshire County Council needs a digital transformation strategy because digital technology has the potential to transform the County and the lives of residents while generating long-term savings for the Council.

The Strategy provides clarity on :

- Our digital vision for Carmarthenshire
- What is a Digital Transformation Strategy
- Building the Digital Foundations in Carmarthenshire
- Key Priority Areas
 - Digital Customer Services
 - Digital Workforce
 - Digital Communities & Business
 - Digital Collaboration
- Key Projects to be delivered
- Resources Required to deliver the Digital vision

DETAILED REPORT ATTACHED ?

YES

APRIL 28TH 2017

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Signed: Noelwyn Daniel

Head of ICT

| | | | | | | |
|---|-------------|------------|------------|------------------------|-----------------------|-----------------|
| Policy, Crime & Disorder and Equalities | Legal | Finance | ICT | Risk Management Issues | Staffing Implications | Physical Assets |
| YES | NONE | Yes | Yes | Yes | Yes | Yes |

1. Policy, Crime & Disorder and Equalities

The Digital Transformation Strategy is aligned to delivering key outcomes of the Corporate Strategy and the Authorities Future Generations Well Being Plan. Embedded within the action plans for delivering the key projects are the five sustainable development principles.

2. Finance

Funding has been identified to assist in delivering the Key Projects within the Digital Transformation Strategy. Savings realised from the delivery of these projects will be monitored by the Digital Transformation Steering Group and the TIC Programme Board.

3. ICT

There will be a significant impact on ICT resource to deliver the key priorities identified within the Digital Transformation Strategy. The ICT Service has re-aligned to ensure it can deliver these projects.

4. Risk Management Issues

All risks associated with the delivery of the projects within the Digital Transformation Strategy will be managed by the Project Managers.

5. Staffing Implications

There are potential staff implications from the delivery of the Agile agenda that will require staff to work differently. An Agile working Policy is being established. Consideration is being given to the appointment of dedicated staff to deliver certain projects within the Strategy.

6. Physical Assets

There are potential implications to our office buildings when implementing the Agile agenda. These implications will be managed as part of our Office Accommodation Strategy.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Noelwyn Daniel Head of ICT

1. Scrutiny Committee – N/A
2. Local Member(s) – N/A
3. Community / Town Council – N/A
4. Relevant Partners – N/A
5. Staff Side Representatives and other Organisations – N/A

Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report: THESE ARE DETAILED BELOW :-

Three Digital Transformation workshops have been held and attended by over 80 senior officers and Heads of Service from across the Authority.

| Title of Document | File Ref No. | Locations that the papers are available for public inspection |
|---|--------------|---|
| Corporate Strategy | | http://www.carmarthenshire.gov.wales/media/998105/corporate-strategy.pdf |
| A Strategic Regeneration Plan for Carmarthenshire 2015-2030 - Transformations | | http://www.carmarthenshire.gov.wales/media/1257505/Transdoc_Englishonly_webversion.pdf |