



## Scrutiny measures & actions full monitoring report

### Social Care and Health scrutiny - Quarter 1 2017/18

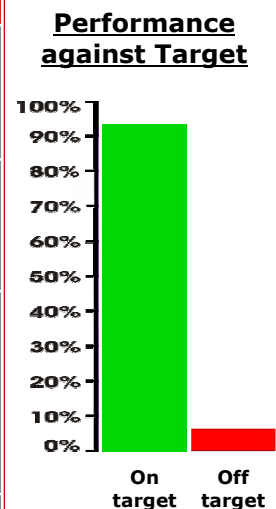


Filtered by:

Organisation - Carmarthenshire County Council  
Source document - Well-being Objectives 2017-18

**The table below provides a summary progress against target for the Actions and Measures contained within the selected document**

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
8. Help people live healthy lives (tackling risky behaviour & Adult obesity)	Actions	3	3	0	0	N/A	0	100%	<b>100%</b>
	Measures	2	2	0	0	0	0	100%	
9. Support good connections with friends, family and safer communities	Actions	5	4	1	0	N/A	0	80%	<b>80%</b>
10. Support the growing numbers of older people to maintain dignity and independence in their later	Actions	2	2	0	0	N/A	0	100%	<b>100%</b>
	Measures	1	1	0	0	0	0	100%	
11. A Council wide approach to support Ageing Well in Carmarthenshire	Actions	2	2	0	0	N/A	0	100%	<b>100%</b>
<b>Overall Performance</b>	<b>Actions and Measures</b>	<b>15</b>	<b>14</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>93%</b>	






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Off Target

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<b>ACTIONS - Theme: 9. Support good connections with friends, family and safer communities</b>			
<b>Sub-theme: E. Support Safer Communities</b>			
<b>Action</b>	12716	<b>Target date</b>	31/03/2018 (original target 31/07/2017)
<b>Action promised</b>	We will review third sector contracts to establish compliance with the SSWB Act and service transformation in mental health and learning disability		
<b>Comment</b>	As the Mental Health Transformation programme is currently out to "public consultation" the proposed model of working in the future is yet to be endorsed. As a result, no "formal" conversations have been had with providers about the possibility of amending or replacing current contracts. Meetings to take this forward are tentatively being planned and dates set by Hywel Dda, pending the outcome of consultation.		
<b>Remedial Action</b>	Further discussion with Head of Service. Revise target		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> Off target	

On target etc. ....



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**Theme: 10. Support the growing numbers of older people to maintain dignity and independence in their later**  
**Sub-theme: A. Integrated Community Health & Social Care 'infrastructure'**

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Rate of people kept in hospital while waiting for social care per 1,000 population aged 75+  PAM/025	Not applicable		Q1: <b>0.64</b>  End Of Year: <b>2.30</b>	Target: <b>0.56</b>  Result: <b>0.37</b>  Calculation: <b>(7 ÷ 18839) × 1000</b>	Target: <b>1.12</b>	Target: <b>1.68</b>	Target: <b>2.24</b>
<b>Service Head:</b> Rhian Dawson			<b>Performance status:</b> On target				



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<b>ACTIONS - Theme: 10. Support the growing numbers of older people to maintain dignity and independence in their later</b>			
<b>Sub-theme: B. Delivering Sustainable Services</b>			
<b>Action</b>	12622	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will progress prudent commissioning of long term care using effective professional and performance management		
<b>Comment</b>	Professional supervision and scrutiny in place to ensure equitable and proportionate commissioning of care and support		
<b>Service Head:</b> Rhian Dawson	<b>Performance status:</b> On target		
<b>Action</b>	12623	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will effectively commission short term assessment and interventions to maximise independence and wellbeing outcomes for our population		
<b>Comment</b>	Service specifications have been completed. New pathways are under development. Discussions with the Health Board are ongoing regarding the Through the night service. Residential reablement (convalescence) service is under review currently. Step down beds were trialled over the winter/spring period and evaluated.		
<b>Service Head:</b> Rhian Dawson	<b>Performance status:</b> On target		



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<b>ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire</b>			
<b>Sub-theme: B. Dementia Supportive Communities</b>			
<b>Action</b>	12633	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will implement the actions within the Regional Dementia Plan in line with the findings of the Older People's Commissioner Report "More than just Memory Loss"		
<b>Comment</b>	The regional dementia group continues to meet with the aim that the regional plan will be ready for consultation in September 2017. This will then delivered locally.		
<b>Service Head:</b> Rhian Dawson		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire</b>			
<b>Sub-theme: C. Falls Prevention</b>			
<b>Action</b>	12636	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will support the all-Wales 'Steady on' falls prevention campaign by distributing leaflets and posters to the 50+ Forum and other networks.		
<b>Comment</b>	Once information on the campaign is received we will share through the 50+ network and annual event		
<b>Service Head:</b> Wendy S Walters		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour &amp; Adult obesity)</b>			
<b>Sub-theme: A. Eat and breathe healthily</b>			
<b>Action</b>	12600	<b>Target date</b>	31/03/2018
<b>Action promised</b>	To embed the population needs assessment into service planning at locality level		
<b>Comment</b>	The regional population assessment now complete and action plans being developed by the regional team with identified stakeholders. The intelligence gathered through the population assessment has allowed for each locality in Integrated Services to develop a locality plan which takes into consideration an evidence based approach to delivery of services. Locality plans are being revised in line with primary care cluster plans and are reviewed regularly as part of locality groups.		
<b>Service Head:</b> Rhian Dawson		<b>Performance status:</b> On target	



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**Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)**

**Sub-theme: B. Physical Activity**

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that attend the initial consultation of the programme  3.4.2.6	Not applicable		Q1: <b>66.7</b>  End Of Year: <b>58.1</b>	Target: <b>58.5</b>  Result: <b>62.8</b>  Calculation: <b>(191 ÷ 304) × 100</b>	Target: <b>58.5</b>	Target: <b>58.5</b>	Target: <b>58.5</b>
<b>Comment</b>	On target						
<b>Remedial Action</b>	Will continue to review NERS referral processes to ensure we are working as effectively as possible.						
<b>Service Head:</b> Ian Jones			<b>Performance status:</b> On target				
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that complete the 16 week programme  3.4.2.7	Not applicable		Q1: <b>62.1</b>  End Of Year: <b>50.2</b>	Target: <b>50.5</b>  Result: <b>51.2</b>  Calculation: <b>(88 ÷ 172) × 100</b>	Target: <b>50.5</b>	Target: <b>50.5</b>	Target: <b>50.5</b>
<b>Comment</b>	On target						
<b>Remedial Action</b>	Will continue to support the NERS team to ensure we get the maximum number of referrals to complete.						
<b>Service Head:</b> Ian Jones			<b>Performance status:</b> On target				





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<b>ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour &amp; Adult obesity)</b>			
<b>Sub-theme: C. Mental Health</b>			
<b>Action</b>	12605	<b>Target date</b>	31/12/2017
<b>Action promised</b>	We will contribute to health led transformation programmes in mental health and redesign of services within learning disability		
<b>Comment</b>	Officers are involved in the various workstreams the Health Board have created for this programme of work. The programme goes for public consultation over the Summer and a Members session is being convened to hear presentation.		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour &amp; Adult obesity)</b>			
<b>Sub-theme: D. Substance Misuse</b>			
Action	12607	Target date	31/03/2018
Action promised	We will ensure our specialist substance misuse team meets the needs of children and adult services by providing expert advice, support and direct input to front line teams		
Comment	<p>Our Substance Misuse Team have increased the number of assessments they undertake and have adopted a common assessment to meet the requirements of the Social Services and Wellbeing Act.</p> <p>A proposal has been developed to realign the team to create additional social work capacity; this will be implemented within Quarter 2.</p> <p>The team continue to work with other teams from Children`s and Adults Social Care to provide them with support and advice.</p> <p>The team will be providing briefings to adult services teams in respect of Alcohol Related Brain Damage over the next year.</p> <p>The team will also be working with our Information Advice and Assistance service to ensure that people affected by drug and alcohol misuse receive the support they require when they contact the local authority.</p>		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 9. Support good connections with friends, family and safer communities</b>			
<b>Sub-theme: B. Social Care information, advice &amp; assistance</b>			
<b>Action</b>	12717	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will review our disability service to ensure seamless transition and pathways from children to adults		
<b>Comment</b>	We have commissioned IPC to undertake this review and they have interviewed a number of individuals and done some scoping regarding access and pathways. A stakeholder workshop is planned for September.		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 9. Support good connections with friends, family and safer communities</b>			
<b>Sub-theme: D. Promoting &amp; supporting the health &amp; wellbeing of neighbours</b>			
<b>Action</b>	12610	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will identify the strengths and resources within communities which can contribute to promoting and supporting the health and wellbeing.		
<b>Comment</b>	Progress on this action is difficult to quantify as it is evidenced by the population of Dewis. whilst we are working on promoting and populating Dewis this action is dynamic as strengths and resources will continue to grow / reduce in the community.		
<b>Service Head:</b> Rhian Dawson		<b>Performance status:</b> On target	
<b>Action</b>	12611	<b>Target date</b>	31/03/2018
<b>Action promised</b>	Workforce modernisation to support implementation of new legislation as well as strategic objectives of both Department of Communities (CCC) and Hywel Dda's Integrated Medium Term Plan.		
<b>Comment</b>	Integrated Care Fund investment for workforce to support community services realignment secured through Integrated Services Board. New appointments made and should be complete by September. New service pathways developed and `go live` in October		
<b>Service Head:</b> Rhian Dawson		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 9. Support good connections with friends, family and safer communities</b>			
<b>Sub-theme: E. Support Safer Communities</b>			
<b>Action</b>	12621	<b>Target date</b>	31/12/2017
<b>Action promised</b>	We shall establish and promote an "everybody's business "approach to safeguarding in Carmarthenshire by working with local authority colleagues and partner agencies		
<b>Comment</b>	The Carmarthenshire Local Operational Safeguarding group is now well established and well attended by various statutory and Non statutory organisations. This forum positively stimulates honest dialogue in relation to the collectively responsibility for keeping citizens safe.The agenda and discussion continues to evolve as does the performance data available to us. The everybody`s business approach to safeguarding is also supported by the ongoing operational partnership work between agencies and a variety of other relevant forums.		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	