

Scrutiny measures & actions full monitoring report

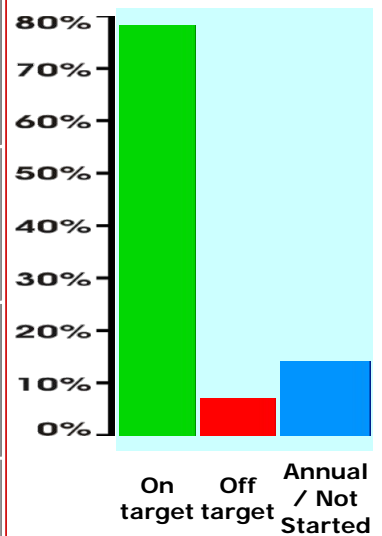
Environmental and Public Protection scrutiny - Quarter 1 2017/18

Filtered by:
 Organisation - Carmarthenshire County Council
 Source document - Well-being Objectives 2017-18

The table below provides a summary progress against target for the Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
2. Help children live healthy lifestyles (Childhood Obesity)	Measures	1	0	0	0	0	1	0%	0%
5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of	Actions	3	2	1	0	N/A	0	67%	67%
6. Create more jobs and growth throughout the county	Measures	2	2	0	0	0	0	100%	100%
8. Help people live healthy lives (tackling risky behaviour & Adult obesity)	Actions	2	2	0	0	N/A	0	100%	100%
	Measures	2	2	0	0	0	0	100%	
9. Support good connections with friends, family and safer communities	Actions	9	8	1	0	N/A	0	89%	67%
	Measures	3	0	1	0	0	2	0%	
11. A Council wide approach to support Ageing Well in Carmarthenshire	Actions	4	4	0	0	N/A	0	100%	100%
12. Look after the environment now and for the future	Actions	13	13	0	0	N/A	0	100%	95%
	Measures	6	5	1	0	0	0	83%	
13. Improve the highway and transport infrastructure and connectivity	Actions	17	16	1	0	N/A	0	94%	68%
	Measures	8	1	0	0	0	7	12%	
Overall Performance	Actions and Measures	70	55	5	0	0	10	79%	


Performance against Target



OFF TARGET


Theme: 12. Look after the environment now and for the future

Sub-theme: E. Towards Zero Waste Strategy

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average time taken to remove dog fouling (calendar days) 5.2.2.19	Not applicable		Q1: 1.83 End Of Year: 1.54	Target: 2.00 Result: 2.48 Calculation: 62÷25	Target: 2.00	Target: 2.00	Target: 2.00
Comment	The Council received 40 reports of dog fouling for the first quarter of this year, with a low number of calls reported any delays in removing individual reports of dog fouling can adversely affect the average time taken. In analysing the data less than a quarter of all completed reports recorded were over the target time of two days. However, with some reported instances taking 5 days to clear in addition to a number not having been recorded as completed it has resulted in the average time taken going beyond the target period of 2 days.						
Remedial Action	Please see comment.						
Service Head: Ainsley Williams				Performance status: Off target			


ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity

Sub-theme: E. Modernising our vehicle Fleet

Action	12695	Target date	31/03/2018
Action promised	We will complete our investment into vehicle replacements during the year, The value of investment will be £1.8 million at the end of 2017/18 in accordance with our strategic fleet replacement programme. The more efficient vehicles contribute to reducing CO2 emissions.		
Comment	Progress in the first quarter was delayed as Services with assets identified for replacement this year are subject to reviews. On completion of the review new assets will be ordered. In the second quarter Orders for £885k of plant and vehicles are scheduled for issue.		
Remedial Action	Priority consideration to be undertaken by Services to address asset replacement in the next financial quarter		
Service Head: Stephen G Pilliner		Performance status: Off target	
			


ACTIONS - Theme: 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of

Sub-theme: D. Improving the lives of those living in poverty

Action	12564	Target date	31/03/2018
Action promised	We will promote financial literacy through the Financial Exploitation Safeguarding Scheme (FESS)		
Comment	Continuing to work in conjunction with the Citizens Advice Bureau and private sector (e.g. Banks) in raising awareness regarding financial literacy amongst vulnerable/elderly. Within Trading Standards there is a lead officer which specialises in the Financial Literacy element of scheme. Unfortunately the officer has started Maternity leave 3.5 – 4 months prematurely which has had a detriment to the performance of the scheme. (This was not anticipated) We have a new employee starting with us in October 2017, one of the new officers roles will be to pick up on the Financial Literacy element of the scheme during Qtr 3 and 4.		
Remedial Action	Work in progress		
Service Head: Robin Staines		Performance status: Off target	
			


ACTIONS - Theme: 9. Support good connections with friends, family and safer communities

Sub-theme: D. Promoting & supporting the health & wellbeing of neighbours

Action	12612	Target date	31/03/2018
Action promised	We will further develop Money Wise web resource in order to enhance income generation develop product and market it.		
Comment	The contract for the commercial sale of the product (Web Based Moneywise Resource) has finally been approved by Legal, and is ready to be marketed. The product is also presently being trialled by a North Wales Authority, and the feedback is excellent. Within Trading Standards there is a lead officer which specialises in the Moneywise scheme. Unfortunately the officer has started Maternity leave 3.5 – 4 months prematurely which has had a detriment to the performance of the scheme. (This was not anticipated) We have a new employee starting with us in October 2017, one of the new officers roles will be to pick up on the Moneywise scheme during Qtr 3 and 4.		
Remedial Action	The resource will be further developed once the relevant member of staff returns to work.		
Service Head: Robin Staines		Performance status: Off target	

Theme: 9. Support good connections with friends, family and safer communities

Sub-theme: E. Support Safer Communities

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to repair all street lamp failures during the year THS/009	Not applicable		Q1: 2.36 End Of Year: 4.26	Target: 4.00 Result: 8.48 Calculation: 8486 ÷ 1001	Target: 4.00	Target: 4.00	Target: 4.00
Comment	The PI is off target due to an external problem in the supply chain of Low Pressure Sodium Lamps, in which the lead time for orders has increased from approximately 1 week to 6 Months.						
Remedial Action	To try to mitigate this issue going forward we have placed bulk orders based on previous lamp usage to keep a larger quantity in our stores.						
Service Head: Stephen G Pilliner			Performance status: Off target				

ON TARGET ETC

ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire

Sub-theme: A. Age Friendly Communities

Action	12626	Target date	31/03/2018
Action promised	We will continue to review the County's Public Transport network and work with Operators and Stakeholders to sustain the network within the confines of the resources available.		
Comment	The Authority continues to work to support a stable core bus network ensuring coverage in rural areas where possible. Over 50% of bus Kilometres in the County are supported by us and last year over 1 million passenger journeys were made on these supported services. Expenditure has continued on the network to support the movement of goods and people. The Authority has also developed the delivery of the Traws Cymru Services by working in collaboration with the Wales Government		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12627	Target date	31/03/2018
Action promised	We will continue to promote the all Wales Concessionary Travel Pass		
Comment	We continue to promote the availability of the All Wales Concessionary Travel Pass by means of information on our website, printed timetables and bus stop displays. There are approximately 46,000 pass holders in Carmarthenshire and last year over 1.4 million journeys were made by pass holders.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12630	Target date	31/03/2018
Action promised	We will help older people contribute to recycling through the 'assisted lift' scheme for people unable to take waste to the kerbside		
Comment	We continue to offer, subject to appropriate assessments, an assisted lift service for those residents having difficulty in carrying their waste to the normal kerbside collection point. We currently have 1370 active assisted lifts in operation.		
Service Head:	Ainsley Williams	Performance status:	On target

ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire

Sub-theme: C. Falls Prevention

Action	12634	Target date	31/03/2018
Action promised	We will Inspect Highways, footways and lighting infrastructure on a regular basis to identify any defects posing a danger to the public.		
Comment	Regular highway safety inspections are carried out in accordance with the authority's policy. Inspections are carried out to set frequencies based on the road type and with allowable tolerances. Inspections are recorded digitally and records saved into the Highway management system. The attached report provides a summary of overall performance and identifies the level of compliance (with tolerance included). The overall compliance is 99%.		
Service Head:	Stephen G Pilliner	Performance status:	On target

ACTIONS - Theme: 12. Look after the environment now and for the future**Sub-theme: C. Renewable Energy**

Action	12663	Target date	31/03/2018
Action promised	We will reduce energy consumption (kWh) / carbon emissions (tonnes) in the Council's existing non-domestic building portfolio.		
Comment	This is an on-going activity. Performance data will be reported at end of Q4. The statutory CRC Energy Efficiency annual report for 2016/17 will be submitted by the 31/07/17 deadline.		
Service Head: Jonathan Fearn	Performance status: On target		
Action	12664	Target date	31/03/2018
Action promised	We will identify and deliver energy efficiency projects within the Council's existing, non-domestic buildings.		
Comment	This activity is incorporated in Action ID 1265 regarding potential Re:fit Cymru programme. In addition, exploring potential discreet lighting projects under SALIX invest-to-save programme.		
Service Head: Jonathan Fearn	Performance status: On target		
Action	12665	Target date	31/03/2018
Action promised	We will explore the possibility of including the Council's non-domestic buildings in the Welsh Government supported Re: fit Cymru programme in order to comprehensively identify energy efficiency opportunities.		
Comment	Potential buildings have been identified and a draft programme outlined.		
Service Head: Jonathan Fearn	Performance status: On target		
Action	12666	Target date	31/03/2018
Action promised	We will increase the amount of energy generated from renewable technologies (kWh).		
Comment	Opportunities for further solar PV installations on the roofs of the Council's non-domestic public buildings are being explored plus solar PV on the Council's housing stock and a potential solar farm. Generation data will be reported at end of Q4.		
Service Head: Jonathan Fearn	Performance status: On target		
Action	12667	Target date	31/03/2018
Action promised	We will introduce SystemsLink energy management software system.		
Comment	Energy consumption data is successfully being uploaded onto the system. Training to be arranged for users.		
Service Head: Jonathan Fearn	Performance status: On target		

ACTIONS - Theme: 12. Look after the environment now and for the future
Sub-theme: D. Flood & Waste Management Plan & Shoreline Management Plan

Action	12671	Target date	31/03/2018
Action promised	We will finalise Flood Risk Management Plans as part of the strategy for identifying, managing and mitigating flood risk within our communities.		
Comment	Incorporating Communities at Risk information into Plan		
Service Head:	Ainsley Williams	Performance status:	On target
Action	12672	Target date	31/03/2018
Action promised	We will undertake the ongoing maintenance of watercourses, drainage systems and flood defence assets. This work will encompass routine maintenance, asset surveys and preventative maintenance works.		
Comment	Plans and Job sheets issued for regular Maintenance. No watercourse Trashing to take place until end of bird nesting season.		
Service Head:	Ainsley Williams	Performance status:	On target
Action	12673	Target date	31/03/2018
Action promised	We will continue to plan, manage and react to incidents of coastal erosion in accordance with the principles set out in our shoreline Management Plan.		
Comment	Monitoring Coastal Erosion & scheme preparation		
Service Head:	Ainsley Williams	Performance status:	On target

Theme: 12. Look after the environment now and for the future
Sub-theme: E. Towards Zero Waste Strategy

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of streets that are clean PAM/010	98.6	96.0	Q1: 98.4 End Of Year: 98.6	Target: 92.0 Result: 98.6 Calculation: (1090 ÷ 1106) × 100	Target: 92.0	Target: 92.0	Target: 92.0

Service Head: Ainsley Williams **Performance status:** On target

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of fly tipping incidents cleared in 5 days PAM/011	98.22	96.85	Q1: 88.96 End Of Year: 85.92	Target: 95.00 Result: 96.87 Calculation: (681 ÷ 703) × 100	Target: 95.00	Target: 95.00	Target: 95.00

Service Head: Ainsley Williams **Performance status:** On target

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste reused, recycled or composted PAM/030	65.72	64.89	Q1: 68.74 End Of Year: 66.23	Target: 64.00 Result: 69.16 Calculation: (16034.08 ÷ 23182.98) × 100	Target: 64.00	Target: 64.00	Target: 64.00

Service Head: Ainsley Williams **Performance status:** On target

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste sent to landfill PAM/031	2.37	4.54	Q1: 3.40 End Of Year: 4.73	Target: 10.00 Result: 8.08 Calculation: (1873.77 ÷ 23182.98) × 100	Target: 10.00	Target: 10.00	Target: 10.00

Service Head: Ainsley Williams **Performance status:** On target

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year

	Best Quartile	Welsh Median	Our Actual	Quarter 1	2	3	Year
The Cleanliness Indicator STS/005a	Not applicable		Q1: 72.0 End Of Year: 73.2	Target: 67.0 Result: 78.3 Calculation: (1.565÷2) × 100	Target: 67.0	Target: 67.0	Target: 67.0
Service Head: Ainsley Williams			Performance status: On target				

ACTIONS - Theme: 12. Look after the environment now and for the future**Sub-theme: E. Towards Zero Waste Strategy**

Action	12674	Target date	31/03/2018
Action promised	We will continue to review our waste treatment strategy options and recycling infrastructure needs to ensure that we can continue to meet our statutory recycling targets and landfill diversion targets from April 2018.		
Comment	The review of contractual arrangements for waste treatment, recycling and compositing is ongoing. Consultants have been appointed and have undertaken an options appraisal and will be continuing to business case development.		
Service Head:	Ainsley Williams	Performance status:	On target
Action	12675	Target date	31/03/2018
Action promised	We will continue to work with CWM Environmental to review our waste treatment/disposal arrangements in the immediate term by securing appropriate arrangements for treating and disposing of our waste up to the end of March 2018.		
Comment	Work is continuing with CWM on reviewing the arrangements for the treatment and disposal of our residual waste. Currently regional difficulties at nearby facilities have impacted on CWMs arrangements and alternatives are being sought.		
Service Head:	Ainsley Williams	Performance status:	On target
Action	12676	Target date	31/03/2018
Action promised	We shall explore potential additional sources of income for the service by assessing and reviewing the potential to expand the kerbside green waste the potential to offer a trade waste recycling service.		
Comment	Currently the Authority have in excess of 2,500 customers for the Kerbside Green Waste recycling scheme it is expected that this will be in the region of 3,000 customers by the end of the collection season in November. The Authority will be working with WRAP Cymru to assess the options available to the authority regarding Trade Waste Recycling and will have recommendations towards the end of the Calendar year.		
Service Head:	Ainsley Williams	Performance status:	On target
Action	12677	Target date	31/03/2018
Action promised	We shall continue to review existing household recycling participation rates to maximise landfill diversion and increase recycling. Undertake a programme of door-stepping to advise and encourage householders to participate in our recycling schemes.		
Comment	The Authority is to undertake a waste compositional analysis in September to assess recycling that is contained within the residual waste stream and at which locations within the county. This will enable the communications to be targeted at the right materials and correct locations within the county. Currently 589 households have been door knocked this year providing waste minimisation and recycling advice, this programme will continue throughout the year.		
Service Head:	Ainsley Williams	Performance status:	On target
Action	12678	Target date	31/03/2018
Action promised	We will review current arrangements for re-use and assess wider potential for increasing re-use percentages.		
Comment	The department is currently reviewing the bulky waste collection service in order to maximise the material collected for re-use. In addition the Authority will be working with WRAP Cymru to assess the options available to the authority regarding re-use and will have recommendations towards the end of the Calendar year.		
Service Head:	Ainsley Williams	Performance status:	On target

ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity**Sub-theme: A. Road Maintenance & Infrastructure**

Action	12679	Target date	31/03/2018
Action promised	We will continue to invest in strategic transport infrastructure links to support economic development.		
Comment	Infrastructure projects are prioritised with Cross Hands Economic Link Road, Ammanford Junction improvement and the Tywi Valley Cycle Path all at various stages of progress. Land negotiations are at an advanced stage.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12681	Target date	31/03/2018
Action promised	We will update Highways Asset Management Plan to provide a strategy for managing and maintaining the county's highways infrastructure.		
Comment	The Authority is reviewing the CSS Wales Hamp template to assist with the update of the HAMP. A draft Carmarthenshire HAMP was produced for the period 2011-2014 which is now out of date. A programme is being prepared to ensure the HAMP is completed by 31/3/18.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12682	Target date	31/03/2018
Action promised	We will develop, maintain and deliver a 3 year capital maintenance programme of Highway Maintenance on a prioritised basis to ensure the most effective use of limited funding.		
Comment	The largest scheme on this years prioritised programme has been completed on site. The remainder of the schemes included this year are programmed for delivery by end of October.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12683	Target date	31/03/2018
Action promised	We will develop, maintain and deliver a 3 year capital maintenance programme of highway support, bridge strengthening and replacement schemes. Prioritising delivery of schemes within the confines of resources available.		
Comment	Henllan Bridge, Ffarmers - construction work commenced Pontnewydd Relief, Carway - construction work due to commence 4.9.17 Doethie Bridge, Rhandirmwyn - delays due to land owner issues Design work on two highway support schemes on-going. Provided no contentious private land issues to resolve, these schemes can be progressed later in the financial year. NRW winter working embargo will apply to Doethie Bridge. The programme is being reprofiled		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12684	Target date	31/03/2018
Action promised	We will Improve the notification of our planned and reactive highway maintenance works to facilitate better coordination and communication with the public, businesses and tourists.		
Comment	Systems have been configured to enable Streetworks notifications to be submitted by Design teams and updated by Operational teams as work is delivered. Both teams have received training in the use of systems.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12685	Target date	31/03/2018
Action promised	We will review our Highways defect reporting and repair system to ensure the system is efficient and effective.		
Comment	The review of highways management systems is on-going. Improvements to defect reporting and recording are a key objective and the review will identify any solutions to be taken forward. This will include improvements to mobile working for works teams subject to business case approval.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12686	Target date	31/03/2018
Action promised	We will review and align the highway network databases to consolidate our highway records and create a consistent and accurate register of all public highways.		
Comment	A detailed programme is yet to be agreed however the key stakeholders have been identified to progress this work. A series of working sessions will be arranged commencing in the summer to progress this action. The network databases and registers will be consolidated and updated during the sessions and a log maintained of all updates.		

Service Head: Stephen G Pilliner

Performance status: On target

Theme: 13. Improve the highway and transport infrastructure and connectivity
Sub-theme: B. Passenger Transport

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of adults aged 60+ who hold a concessionary travel pass THS/007	92.4	85.5	Q1: 80.2 End Of Year: 81.4	Target: 79.0 Result: 79.0 Calculation: (43594 ÷ 55155) × 100	Target: 79.0	Target: 79.0	Target: 79.0
Service Head: Stephen G Pilliner			Performance status: On target				

ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity**Sub-theme: B. Passenger Transport**

Action	12687	Target date	31/03/2018
Action promised	We will continue to manage the "Trawscymru" Carmarthen - Aberystwyth service on behalf of the Welsh Government and aim to secure funding to allow the continued provision of the service in 2017/18.		
Comment	We continue to manage the T1 and T1c services on behalf of Welsh Government. Patronage on service T1 continues to grow, with 280,230 passenger journeys last year showing an increase of 2 1/2% over the previous year.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12688	Target date	31/03/2018
Action promised	We will work with the community, Ceredigion and Pembrokeshire county councils to help sustain the delivery of the Bwcabus integrated transport services & Key strategic Services.		
Comment	Following our success in securing continuation of grant funding for the Bwcabus Scheme (now part of the LINC project) the 5th area of these scheme, in Pembrokeshire, has now been launched.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12689	Target date	31/03/2018
Action promised	We will review the provision of the "Country Cars" scheme with partner organisations and to look at opportunities to share resources with non-emergency health transport.		
Comment	We continue to work with the RVS in delivering this essential scheme. Last year the service provided 5,638 journeys for those without other means of transport. An updated SLA has been prepared.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12690	Target date	31/03/2018
Action promised	We will continue to support the delivery of the Modernising Education Programme – redesigning networks to facilitate the movement of pupils as set out in our home to school transport policy.		
Comment	We continue to provide school transport in accordance with the MEP programme and work as part of the MEP team looking at transport implications of future developments. The network is reviewed to ensure it is adapted to meet the needs of the programme.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12691	Target date	31/03/2018
Action promised	We will continue to review the Authority's home to school and college transport policy and to manage demand to ensure maximum efficiency.		
Comment	The Authority continues to review the home to school transport and is successfully managing costs by effective demand management and network reviews		
Service Head:	Stephen G Pilliner	Performance status:	On target

ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity**Sub-theme: C. Cycleways**

Action	12692	Target date	31/03/2018
Action promised	We will begin construction of the Towy Valley Cycle way and continue to develop the full scheme.		
Comment	We have obtained planning permission for the Western Phase (Abergwili to Nantgaredig) and further we have completed a 1km section of on highway path. We have made good progress on land purchase on the western section with a number of sites at or near completion. In terms of funding we have secured £1m for land and works this year from WG and EU RDP. Land negotiations and planning application submissions are progressing well for the Eastern Phase of the scheme from Nantgaredig to Llandeilo.		
Service Head:	Stephen G Pilliner	Performance status:	On target

ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity**Sub-theme: D. Road Safety**

Action	12693	Target date	31/03/2018
Action promised	Implement the Carmarthenshire road safety strategy to meet the national 2020 casualty reduction targets & continue to deliver the actions outlined in the Road Safety Strategy.		
Comment	<p>Carmarthenshire Road Safety Strategy The Council's Road Safety Unit is working collaboratively with a range of public safety agencies in Carmarthenshire to deliver the Carmarthenshire Road Safety Strategy. Various education, engineering and enforcement initiatives are being delivered by the Road Safety Unit and its partner agencies in 2017/18 in fulfilment of the key aims of the strategy:</p> <ul style="list-style-type: none"> • Rural road safety (Route Treatment Programme – B 4297, Halfway to Talyclun, B 4297 Tycores to Gorslas) • Working to protect young persons and motorcyclists (road user groups at highest risk of sustaining injury), • Reducing inappropriate and illegal road user behaviour including speeding, drink and drug driving, and careless and dangerous driving • Protecting pedestrians and cyclists, • Improving our knowledge and understanding of casualty data to solve road safety problems, <p>£140,000.00 is spent in 2017/18 on targeted road safety education programmes as follows: - Pass Plus Cymru Older driver training Young driver training Kerbcraft Motorcycle Training National Standards Cycle Training</p> <p>Delivery of these education programmes is underway.</p>		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	12694	Target date	31/03/2018
Action promised	We will continue to review the availability of safe walking routes to school and develop a mapping project to provide greater clarity to applicants.		
Comment	<p>In Q1, undertake nine home to school walking technical / safety assessments. Explore the advantages / disadvantages of various digitised mapping platforms to enable visualisation of available walked routes.</p>		
Service Head:	Stephen G Pilliner	Performance status:	On target

ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity**Sub-theme: E. Modernising our vehicle Fleet**

Action	12696	Target date	31/03/2018
Action promised	We will reduce the size of our operational vehicle fleet by 1% over the year		
Comment	<p>As further scrutiny is focused on our fleet holdings, additional reductions are being made to operational vehicle numbers. The reduction target set this year will be met by a combination of vehicles being identified as being under utilised and where service restructuring identifies vehicles surplus to future operations. It is fully expected that the reduction target will be met this year.</p>		
Service Head:	Stephen G Pilliner	Performance status:	On target

ACTIONS - Theme: 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of
Sub-theme: D. Improving the lives of those living in poverty

Action	12563	Target date	31/03/2018 (original target 31/03/2018)
Action promised	We will develop further partnership arrangements in respect to financial exploitation		
Comment	New Partners are in the process of formally becoming members of the FESS Scheme		
Service Head: Robin Staines	Performance status: On target		
Action	12565	Target date	31/03/2018
Action promised	We will increase the number of vulnerable and disadvantaged people protected through Financial Exploitation Safeguarding Scheme		
Comment	There has been an increase in the number of vulnerable and disadvantaged people being protected by the scheme. We are still in the process of recording and updating the data via our APP system (Software).		
Service Head: Robin Staines	Performance status: On target		

Theme: 6. Create more jobs and growth throughout the county
Sub-theme: D. Overarching Performance Measures

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: i) Trading Standards PPN/001i	Not applicable		Q1: 20 End Of Year: 100	Target: 5 Result: 13 Calculation: (19 ÷ 150) × 100	Target: 25	Target: 50	Target: 100
Service Head: Robin Staines	Performance status: On target						

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: iii) Animal Health PPN/001iii	Not applicable		Q1: 15 End Of Year: 100	Target: 10 Result: 13 Calculation: (22 ÷ 170) × 100	Target: 28	Target: 55	Target: 100
Service Head: Robin Staines	Performance status: On target						

Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)

Sub-theme: A. Eat and breathe healthily

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of food establishments that meet food hygiene standards PAM/023	96.52	95.04	Q1: 95.43 End Of Year: 97.50	Target: 93.00 Result: 97.78 Calculation: (1936÷1980) × 100	Target: 93.00	Target: 93.00	Target: 93.00

Service Head: Robin Staines

Performance status: On target

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: ii) Food Hygiene PPN/001ii	Not applicable		Q1: 21 End Of Year: 100	Target: 15 Result: 21 Calculation: (106÷514) × 100	Target: 35	Target: 60	Target: 100

Service Head: Robin Staines

Performance status: On target

ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)

Sub-theme: A. Eat and breathe healthily

Action	12599	Target date	31/03/2018
Action promised	We will continue to monitor air quality (nitrogen dioxide) for the residents of and visitors to the County implementing a sampling programme		
Comment	The monitoring programme is on target. This will support the current consultation for the action plans for the Air Quality Management Area`s for Llanelli and Carmarthen as well as the current action plans for Llandeilo.		
Service Head:	Robin Staines	Performance status:	On target
Action	12936	Target date	31/03/2018
Action promised	We will continue to monitor water quality for the residents of and visitors to the County implementing a sampling programme		
Comment	The sampling programme for bathing water falls between May and September and is on track. The private drinking water programme falls between the months of October and December.		
Service Head:	Robin Staines	Performance status:	On target

ACTIONS - Theme: 9. Support good connections with friends, family and safer communities**Sub-theme: C. Community Cohesion**

Action	12609	Target date	31/07/2017
Action promised	We will implement the new Community Cohesion National Delivery Plan 2017/18.		
Comment	<p>Objective 1: Work at a strategic level to break down barriers to inclusion and integration across marginalised groups. The Regional Community Cohesion Co-ordinator sits on the Fair and Safe Communities Thematic Group. The Co-ordinator submitted written observations to a Fair and Safe Communities Work Shop. The Co-ordinator also sits on community safety partnerships and strategic equality groups across Ceredigion, Pembrokeshire and Powys. The Co-ordinator contributed a section on community cohesion to the Divisional Business Plan.</p> <p>Objective 2: Work at a local level to break down barriers to inclusion and integration across marginalised groups. The Co-ordinator attended a meeting of Equality Carmarthenshire and a Participation Cymru Network Event. The Co-ordinator gave a presentation to the Supporting People Regional Collaboration Committee to explore how the Equality and Inclusion Programmes relate to SP in terms of service delivery, training and enhanced funding. The Co-ordinator met with Victim Support and Dyfed Powys Police regarding the Hate Crime Report and Support Centre Wales. The Co-ordinator primed work with EYST to deliver the BAME Engagement Programme, including local meetings and the planning of a regional meeting. Other local level engagement in the region included gypsy and traveller site proposals in Powys and engagement with Newtown Mosque.</p> <p>Objective 3: Supporting migrants, refugees and asylum seekers and settled communities during the integration process. The Co-ordinator attended and contributed to meetings of the Syrian Refugee Task Groups in Carmarthenshire, Powys and Ceredigion and Panel in Pembrokeshire. The Co-ordinator represented the region at a meeting of the Wales Strategic Migration Partnership Local Authority Delivery Group. The Carmarthenshire paper on Children's Schemes was revised. Information sheets for professionals, volunteers and refugees were produced in Carmarthenshire for the Syrian Refugee Programme. The Co-ordinator attended a Nation of Sanctuary Conference in Cardiff.</p> <p>Objective 4: Supporting communities in preventing hostility and extremism and managing consequences. The Co-ordinator attended meetings of Carmarthenshire Fair and Safe Communities Thematic Group, Pembrokeshire Community Safety Partnership and Powys Community Safety Partnership. The Co-ordinator met with BAWSO regarding training and Crimestoppers regarding the Fearless Project for young people. The Co-ordinator also met with Dr Jasmin Tregidga of the All Wales Hate Research Project. The Co-ordinator discussed safeguarding training with Carmarthenshire Learning and Development. The Co-ordinator attended a meeting of Dyfed Powys Regional Anti-Slavery Group. The Co-ordinator is writing an Anti-Slavery Policy for Ceredigion that may be shared regionally and nationally. The Co-ordinator attended a meeting between the Home Office Extremism Analysis Unit and the Welsh Government. The Co-ordinator also attended and gave a briefing to the Carmarthenshire CONTEST Board.</p>		
Service Head: Anthony Maynard	Performance status: On target		

ACTIONS - Theme: 9. Support good connections with friends, family and safer communities**Sub-theme: D. Promoting & supporting the health & wellbeing of neighbours**

Action	12613	Target date	31/03/2018
Action promised	We will Implement proceeds of crime across regulatory services to protect people		
Comment	All Regulatory Services within the Authority have received training on the Proceeds of Crime Act. There are a number of on-going cases within Trading Standards and Animal Health.		
Service Head: Robin Staines	Performance status: On target		

ACTIONS - Theme: 9. Support good connections with friends, family and safer communities**Sub-theme: E. Support Safer Communities**

Action	12614	Target date	31/03/2018
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Action promised We will maintain and strive to reduce further, the low levels of crime that are already amongst the lowest in England and Wales

Comment Work is ongoing to reduce a range of crimes using a variety of methods such as crime prevention and enforcement. In May, local police officers including Neighbourhood Policing teams and Roads Policing officers took part in two days of action across the County with respect to Operation Rogue Trader. Officers worked in Partnership with staff from the Council`s Trading Standards team to target and disrupt rogue trader activity to protect and safeguard victims and vulnerable members of our community. The operation is also part of the continued focus to reduce criminal activity and the risk of becoming a victim of crime, helping our communities feel safer. It has also served to strengthen and develop working relationships with partner agencies within Carmarthenshire.

A number of target hardening initiatives have also been implemented to reduce the likelihood of our residents being victims of burglary. A number of crime hot spot areas have been visited by neighbourhood policing team officers and Special Constables to offer home security advice and also property marking to residents at their homes. Partnership visits have also been conducted with Victim Support "Goleudy" and Council Housing officers to offer support and also home security services such as fitting new locks, etc. Also, property marking security seals will reduce the potential gains for would be offenders and to assist with property recovery and investigation of burglary and theft offences.

Service Head: Wendy S Walters **Performance status:** On target

Action	12615	Target date	31/03/2018
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Action promised We will improve the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels

Comment We continue to raise awareness of the partnership working that is ongoing. This has included issues such as crime prevention advice for Spring and using the Public Service`s Board`s `Carmarthenshire News` to highlight actions being taken by the Police in response to increases in burglary and encouraging residents to join the `Community Messaging Service` to get updates of crime and security issues.

A Day of Action was run on May 17th across Carmarthenshire involving a number of Police officers and specialist departments including the Police Joint Investigative Unit, Response officers, NPT`s, School Community Police Officers and Roads Policing unit. The intention was to proactively target and disrupt criminal activity, with particular effort being placed into tackling issues of greatest concern to our communities. A number of partner agencies were also involved including Council departments - Trading Standards, Environmental Enforcement, Social Services, Immigration officers, and local voluntary agencies including Alzheimer`s Society and Mind. Some of the targeted activity included a number of warrants being executed targeting Misuse of Drugs, specialist officers conducted checks and visits targeting dangerous Sex and Violent offenders, Domestic abuse officers targeted high risk perpetrators and vulnerable victims. School Community officers provided inputs to pupils regarding risks of Child Sexual Exploitation and psychoactive substances and local NPT officers visited a number of care homes and also targeted known individuals considered a potential risk to the community.

Service Head: Wendy S Walters **Performance status:** On target

Action	12616	Target date	31/03/2018
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Action promised We will reduce anti-social behaviour by working in partnership to tackle local problems

Comment Local partner organisations have continued to monitor incidents of anti-social behaviour and worked in partnership to tackle and resolve local issues. A number of ongoing incidents have been referred to local problem-solving groups and case conferences when particular hotspot areas or serious and ongoing problems involving individuals are identified. These discussions involve a range of organisations including Council departments, particularly Housing, Youth Support Service and Environmental Health. These departments are able to provide valuable information to assist the problem solving process and are responsible for resolving many cases using their own relevant legislation.

There has been a focus during this period on specific problems within areas in Llanelli and Ammanford which a range of positive action being taken to tackle ASB concerns. Discussions have included both Housing and the Youth Support Service.

Council staff have also attended training on the ASB recording system to enable information sharing with multiple partners.

Service Head: Wendy S Walters **Performance status:** On target

Action	12617	Target date	31/03/2018
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Action promised We will reduce the incidences of alcohol-related violence

Comment	<p>The Licensing action group , a bi monthly meeting between the Police and Council licensing department, continues to tackle any problem locations and licensed premises where there are concerns relating to alcohol and substance related crime and disorder. Incidents at such premises continue to be closely monitored to agree a joint plan of action to be delivered in partnership. In June 2017, as part of a National Licensing week of action, joint proactive licensing enforcement visits were conducted across Carmathenshire by Council Licensing officers, Immigration officers and Police to target problem premises and help reduce incidents of alcohol related violence.</p> <p>Where offences have been committed and alcohol is a contributory factor, we are continuing to offer referrals to offenders to drug and alcohol support services.</p> <p>The Paul` s Pledge campaign continues to receive support for Paul Pugh, the victim of a violent attack in Ammanford 10 years ago, visiting groups of young people to raise awareness of the impact of alcohol-related violence. The Youth Support Service has also highlighted the campaign to offenders, staff and partner agencies to encourage people to keep safe on nights out.</p>
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Service Head: Wendy S Walters	Performance status: On target
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Action	12618	Target date	31/03/2018
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Action promised	We will Reduce drug and alcohol misuse.
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Comment	<p>The regional Area Planning Board (APB) continues to have strategic oversight of substance misuse across the Hywel Dda area, commissioning a range of services. A number of areas of focus have been identified by the Board and progress made during the period is outlined below.</p> <p>A review of the schools prevention programme is being undertaken by the APB Children and Young People/Prevention sub group, mapping what is currently delivered by all service providers and developing a regional age appropriate prevention programme to complement the Police All Wales School Liaison Programme.</p> <p>An information sharing protocol is being developed for non-fatal poisonings along with a flowchart of the pathway to be followed. This work is being progressed by the APB Adult Treatment/Hard Reduction Group and will help improve organisations' and partnership responses to such incidents.</p> <p>Carmarthenshire Youth Support Service is part of a Welsh Government pilot to develop a young persons' outcome monitoring tool which has been approved at the All Wales Data Information Analysis Board. This will assist in measuring the impact of engagement with treatment services by young people.</p> <p>Key learning is being identified following some drug related deaths in the county. A regional Drug Related Death group, chaired by Superintendent Gary Mills, continues to meet to monitor activity and take appropriate action against the recommendations identified. In addition to this, service providers have set up an operational group to address key learning points.</p>
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Service Head: Wendy S Walters	Performance status: On target
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Action	12619	Target date	31/03/2018
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Action promised	We will respond to the Wales Audit Office Community Safety in Wales Report and its recommendations for Welsh Government, Police Crime Commissioner's and Local Authorities
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Comment	Initial consideration has been given to the report by the `Fair and Safe Communities` group and this will be further discussed at its July meeting. A review of community safety, as a result of the WAO report, is being undertaken by the Welsh Government which partners are being asked to contribute to.
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Service Head: Wendy S Walters	Performance status: On target
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