

Community Safety Partnership Annual Report 2016/17

1. Introduction

This report provides Members with an update on the work and progress made by the Community Safety Partnership (CSP) for the period April – August 2016 and the new 'Fair and Safe Communities' group from September - March 2017.

The CSP was established in 1998, following the Crime and Disorder Act, who gave certain partners a statutory duty to reduce crime and disorder locally. These 'Responsible Authorities' are the Council, Police, Probation, University Health Board and Fire and Rescue Service. Following changes to the Probation Service, both the National Probation Service and the Community Rehabilitation Company are now 'Responsible Authorities'. Youth Support Services are also represented on the Board. Changes in membership during the year have been the inclusion of the Council's Communities and Safeguarding Manager and the removal of the Office of the Police and Crime Commissioner. The Police and Crime Commissioner now meets with CSP managers from across Dyfed Powys on a quarterly basis.

Following a review of the existing strategic partnerships in 2015, a new structure was introduced in April 2016 under the new statutory Public Services Board (PSB) which replaced the Local Service Board. The structure will assist the PSB in delivering the requirements of the Well-Being of Future Generations Act and its future plan to address the priority well-being goals identified by Welsh Government.

As a result, the statutory responsibilities of the CSP became the responsibility of a new thematic group – 'Fair and Safe Communities'. This group is one of three new thematic groups within the PSB structure and is accountable to the PSB. 'Fair and Safe Communities' has an extended remit of community safety, community cohesion and equalities relating to community safety. Priorities continue to focus on targeting the statutory community safety duties in terms of reducing crime and disorder, anti-social behaviour, re-offending and substance misuse.

The Council's community safety team supports the work of the 'Fair and Safe Communities' group and, during 2016/17, comprised of a Manager and Assistant, both of whom also have a role in supporting the work of the PSB.

Partnership actions are agreed each year and progress is continuously monitored by the three multi-agency action groups which address 1) acquisitive crime, 2) substance-misuse related crime, violent crime and anti-social behaviour (ASB) and 3) road safety. The CSP's action groups have continued to tackle crime and disorder in line with intelligence, current trends, hotspots and community concerns. Numerous community safety projects and initiatives were rolled out in 2016/17, some of which are outlined throughout the report.

The partnership working has again contributed to the success seen in tackling crime and disorder across Carmarthenshire in 2016/17. The county remains one of the safest areas in the UK and Dyfed-Powys the safest Police Force area in England and Wales with the lowest crime rates overall.

Targeting the county's most prolific offenders, numerous multi-agency initiatives and improved partnership working contributes to this success. Crime levels in

Carmarthenshire continue to be low. Out of the 22 local authorities in Wales, Carmarthenshire had a rate of around 45 crimes per 1,000 population, a slight increase to last year's approximate 44. This compares to an average of approximately 63 per 1,000 residents across Wales – up from 58 last year. Crime rates, therefore, are significantly lower in Carmarthenshire compared to the national average.

In comparative terms, Carmarthenshire remains one of the safest areas in the UK, despite crime levels increasing overall during 2016/17. Levels of recorded crime went up by 5.7% - an increase of 464 crimes. There were 8,624 compared to 8,160 the previous year. However, the continued drive to accurately record all crime is still making any comparisons to previous years difficult due to changes in the recording of crime. The increases seen are most likely as a result of administrative and process changes rather than an increase in offending behaviour.

Reported anti-social behaviour (ASB) incidents increased during the year, from 6,443 to 6,780. This was a 5.2% increase, up 337 crimes. No reason has been identified for the increase but targeted multi-agency work on addressing ASB has continued to ensure effective monitoring and recording and action taken in partnership where possible.

Reoffending statistics continue to be closely monitored and much proactive work undertaken. Proactive, targeted policing undertaken locally has a significant impact on reoffending rates locally as a high number of offenders (and re-offenders) are being caught and convicted. It remains a clear priority for partners to tackle this area and to reduce reoffending.

2. Crime Statistics

As stated, there was an increase of 464 crimes last year – a 5.7% rise. Increases were seen across Dyfed Powys, although the rise was lowest in Carmarthenshire with the other three local authority areas seeing increases of between 10.6 -12.8%. It is important to note that crime rates continue to be significantly lower in Carmarthenshire compared to the national average.

Reductions have been seen in burglary non dwellings (down 13.2% and 34, to 223) and drug offences (26.7% fall and down 254 to 698). Increases have been seen in domestic burglary levels (up 1.9% to 322, an increase of 6), vehicle crime (up 135 to 444, an increase of 43.7%), sexual offences (up 15 to 349, an increase of 4.5%) and violence against the person (up 471 crimes and 21% to 2,711). Theft and arson and criminal damage remained at similar levels, with an increase of 3 reported theft (0.2%) to 1,760 and arson and criminal damage was up 8 - 0.5% - to 1,519.

Increases seen in 2016/17 in certain reported crimes continue to be in line with national trends and, it is believed, are as a result of changes in how crime is recorded more accurately. There has been a significant process change to crime recording practices within Dyfed-Powys, following recommendations from Her Majesty's Inspectorate of Constabulary. This administration / process change has had an impact on recorded crime figures which makes comparisons with previous years less valid.

In relation to 2017, a further change in the recording crime process from April, has resulted in higher levels of crime being recorded as expected. Crimes are now recorded when the victim / complainant contacts the police. Historically an incident would have been recorded and within 24 hrs, usually after an officer had spoken to or attended the incident, it would have been established if a crime had in fact taken place, following the standards set by the Home Office counting rules. The change now means that more

incidents are being recorded as crimes, whereas previously some may not have been, depending on what evidence came to light when the officer undertook their investigation.

Reported crime in 2017 has shown a significant increase. A rise of 21.9%, amounting to 785 additional crimes, has been seen, resulting in 4,369 crimes for April – August 2017. Feedback has been received from the Police relating to increases seen in particular in relation to violence against the person (up 414 crimes and 37.6% to 1516 since April) and burglary (residential crimes up 94.8% and by 91 to 187).

With regards to violence against the person, the monthly volumes post April 2017 with their exceptionally high levels is most likely due to the change in crime recording practices. This is supported by the fact that the main crime types showing increases are “Common Assaults” and Harassment offences, both of which are sensitive to crime recording changes. In addition, the new offence of “Malicious Communications”, introduced in March 2017, has further enhanced the current increases. This upward trend has been observed within all of the 42 forces in England and Wales.

In relation to burglary, recent changes were made to the Home Office Counting Rules in April 2017. The classifications within burglary have been changed from domestic burglary and non-domestic burglary to burglary–residential and burglary–business & community. This reflects a revised approach within the Home Office Counting Rules. For example sheds, garages, outhouses etc. within the boundary of a dwelling are recorded under burglary-residential, while previously they may have been recorded as non-domestic burglary. This change makes any trend analysis and historical comparisons difficult as burglary-residential and burglary-business offences cannot be compared over time. Total burglary offences will not be affected and are comparable. Over the 12 months to August 2017, 574 burglaries (Business & Community and Residential) offences were recorded, which accounts for 7% of all crime. This is down 24 offences from offences during the same period last year. Therefore, annual levels have remained stable over the last year. The latest available data shows that 27 of the 42 Forces in England and Wales (City of London excluded) have seen increases in burglary offences.

It is also worth noting that Carmarthenshire performed much better than most of the other Community Safety Partnerships in Wales in 2015/16 (see Appendix). Of the 22 partnerships in Wales, Carmarthenshire, once again, had one of the lowest number of crimes per 1,000 population, ranking 5th again with a rate of 45.1 crimes per 1,000 population. Therefore, Carmarthenshire remains one of the safest areas in the UK.

The Appendix also gives figures for British Crime Comparator Crime which include certain offences as listed. Carmarthenshire had the 4th lowest figure for Wales, compared to 5th last year, with 23 crimes per 1,000 population. The average figure for Welsh local authorities was 32.71.

3. Progress against Goals and Actions in the Local Service Board’s Integrated Community Strategy 2011/16

The Local Service Board’s Integrated Community Strategy for 2011-16 incorporates a number of strategic partnership documents, including the Community Safety Plan. This plan was extended to cover 2016/17, prior to the introduction of the new Public Services Board’s Well-being Plan in 2018. Two of the five strategic outcomes are linked to the work of the CSP. The ‘People in Carmarthenshire are healthier’ outcome has, as one of its goals, to reduce drug and alcohol misuse. Another outcome, “People who live, work and visit Carmarthenshire are safe and feel safer” lists its goals as being:

- Maintaining and striving to reduce further low levels of crime that are amongst the lowest in England and Wales
- Improving the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels
- Reducing ASB by working in partnership to tackle local problems
- Reducing the incidence of alcohol-related violence
- Safeguarding all people from abuse, victimisation, neglect and exploitation
- Reducing speeding and the number of road traffic accidents.

The Fair and Safe Communities group is responsible for delivering most of these goals and reports progress to the LSB on a regular basis. This report provides an update on progress made against the above goals, with the exception of the safeguarding one as this is not the responsibility of the Partnership.

The outcome relating to substance misuse is reported on separately to Members on an annual basis by the Area Planning Board, covering all developments in service commissioning and progress against key local and national priorities. This is the subject of another report being considered at this meeting.

Maintaining and striving to reduce further low levels of crime that are amongst the lowest in England and Wales

Successes were seen in 2016/17 as a result of the targeting of resources and partnership working.

Key achievements included:

- Reducing reoffending has continued to be a priority for the Fair and Safe Communities group with collaboration across partner agencies to tackle our top repeat offenders to try and break the cycle and reduce crime committed locally. Our Integrated Offender Management (IOM) scheme, Trawsnewid/Transform, began in November 2013 and includes a co-located base and team of dedicated resources from Police and Probation focusing on our key offenders. Positive results have been seen by the continued targeting of an identified cohort of offenders by the co-located officers working with a number of partner agencies. Developments over the year have included improved engagement by agencies including Housing and Social Services, links with the management of serious violent offenders and the adult substance misuse service. There has been good engagement with the Youth Support Service attending daily briefings, work experience placements identified, and a refresh of the cohort to ensure the correct people are being worked with. IOM delivery arrangements have continued to mature and the latest cohort performance report for the 12 month period ending March 2017 demonstrated ongoing excellent performance by local IOM teams across Dyfed Powys with significant reductions in both crimes and arrests. This regional picture is reflected within Trawsnewid/Transform locally with the 42 offenders on the Carmarthenshire cohort.

The most significant development over the last 12 months has been the creation of the Wales Integrated Serious Dangerous Offender Management (WISDOM) project. This process involves applying an IOM model to those offenders who are

identified as posing the highest risk, threat/harm and will run alongside IOM volume crime management, applying an enhanced, more intensive version to a cohort of offenders likely to cause the most serious harm, including hidden harms such as domestic abuse and child sexual exploitation. This will enhance the capacity of current force public protection models in an offender management context.

Due to local needs and priorities in Dyfed Powys the focus will be on highest risk Violent and Sexual offenders, highest risk/complex domestic abuse cases and potential child sexual exploitation offenders. WISDOM went live in Dyfed Powys in July 2017 but during 2016/17, the project was planned and preparations made. Visits to other police force areas took place to learn from their experience and practices, a "Continuous Improvement" event was held in February which brought together IOM police officers, NPS officers and CRC officers to review current IOM processes and put forward suggestions for the new WISDOM model, a cohort selection panel was established and cohort identified, with Forensic Psychologist input, and referral process agreed. 21 nominals were selected for the cohort, fourteen of which are in Carmarthenshire. All IOM staff have received the necessary training to enable them to manage high risk offenders with further training to be received from the forensic psychologists.

- Work to prevent crime and disorder is a key focus for partner organisations in tackling a range of issues. While it is strongly believed that prevention work is an important tool which helps ensure that crime and disorder does not increase, it is very often difficult to evidence the impact it has. However, it is important to continue to fund such work or it is anticipated that this would have a detrimental effect on crime levels.
- A number of crime prevention projects have been delivered throughout the year to protect vulnerable premises and victims of crime. Officers from the County Council's Trading Standards team and Dyfed Powys Police have undertaken several joint campaigns throughout the year, developing and strengthening important joint working relationships to protect local residents against being scammed by rogue traders and fraudsters. As part of the County Council's award winning fraud prevention initiative - the Financial Exploitation Safeguarding Scheme (FESS) - to which Dyfed Powys Police are signatories, joint visits have been undertaken with the Police to victims identified under the scheme and supported in their homes. The scheme has developed considerably over the past year with eleven Welsh and eight English authorities adopting and replicating the scheme within their authority areas. The imminent roll out of the National Banking Protocol, a national initiative stemming from Trading Standards work in this field, should provide further joint working opportunities and increased levels of support and increased target hardening of victims and their properties.
- New crime prevention kits, developed to protect victims of domestic abuse, have been issued throughout the county. The free kits, funded by the Fair and Safe Communities group, are offered to victims by specialist police officers. The kits include panic alarms, motion sensors, a door brace and a variety of specialised items to provide reassurance and help keep a victim safe within their own home.
- Police Community Support Officers have received additional training to provide an enhanced service to victims of crime. They can now visit victims and give a wide range of crime prevention advice. They are also able to signpost to other support services.

- The police 'Designing Out Crime Officer' continued to work in partnership with departments across the Council advising on the design and layout of new developments, individual buildings and renovations to reduce opportunities for crime and ASB. This Designing out Crime work provides valuable advice to ensure that, at the design and pre-planning stage, the Council is able to do all it can to minimise future problems with crime and disorder. There were 13 new 'Secured by Design' projects registered during the year in the county that the police officer is involved in. Prestigious projects completed in 2016 and received 'Secured by Design' accreditation included four of our Schools. In addition, there are a further 14 projects in the pipeline.
- The Council's draft action plan for the implementation of the 'Prevent Duty' to give due regard to the need to prevent people from being drawn into terrorism, has been developed and has been discussed with partners at the CONTEST (the name of the UK's counter-terrorism strategy) Board meeting. Progress has been made with the action plan, in particular with the delivery of 'Workshop to Raise Awareness of Prevent' (WRAP) training to targeted staff and teams. Progress has also been made through identifying and supporting key Leaders such as Directors and elected lead members.
- The Prevent action plans of other partners have been shared among Board members to ensure a level of consistency as appropriate.
- A regional board for Dyfed Powys has been established for counter-terrorism and serious and organised crime which is well attended by partners. Updates are provided on current and anticipated threats and the increased information sharing is valuable in informing responses by partners.

Priorities for 2017/18

- We will focus on protecting our most vulnerable residents by ensuring a multi-agency approach giving community safety messages when our staff make home visits.
- We will continue to ensure effective partnership working in relation to preventing offending and reoffending.
- We will promote crime prevention projects, including scams and protecting vulnerable people and properties.
- We will increase awareness of the problem of cyber crime with the aim of protecting our residents, by providing specialist training to public services staff and introducing police cyber crime champions.
- We will develop an action plan to implement the 'Prevent Duty' which is the duty where certain partners have to give due regard to the need to prevent people from being drawn into terrorism.

Improving the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels

Tackling crime and the fear of crime is key to making people feel safe in their communities. The Council is working with the police and other key partners to reduce crime and the fear of crime. Partners use their understanding of local priorities to reduce crime and substance misuse, and improve community safety. This local approach allows organisations to address the issues that are important to their community, collaborating and working together to address common priorities and needs.

Public confidence/perception across a range of issues remains extremely positive in the Dyfed-Powys Police area. According to the results of the Crime Survey for England and Wales, Dyfed-Powys ranked 2nd across the 43 Police forces in England and Wales for the Police and Councils dealing with issues that matter to local people, with a score of 70.3%. This is a slight reduction from last year (73.3%) but recent levels remain high when compared to previous levels, for example, 62.8% in 2015

Key achievements included:

- A range of partnership work to build community cohesion. Where people have an equality of opportunity, feel safe and included with a sense of belonging and have good community relations this can increase community resilience and reduce discrimination, harassment and victimisation. Community cohesion is achieved by a partnership approach between public services and communities. Examples included:
 - Dyfed Powys Hate Crime Forum delivered a range of events and activities during Hate Crime Awareness Week. Multi-agency training was delivered by the Police and Victim Support.
 - Dyfed Powys Regional Anti-Slavery Group are a multi-agency group who are responsible for strategy, awareness raising and training. The Group delivered multi-agency training and held a conference on 'Modern Slavery' for the Women's Institute and the Soroptimists.
 - By March 2017, Carmarthenshire had welcomed the first seven families, with plans to welcome 60 families over the five year period of the programme. The Carmarthenshire Syrian Refugee Programme Multi-Agency Task Group plan the arrival of Syrian Refugees. The programme is funded directly by the Home Office and is for most vulnerable Syrian refugees. Support is provided by a local community group who promote integration and cohesion, Syria Sir Gâr.
 - Equality Carmarthenshire, a group of community organisations, key individuals and public services, delivered a #moreincommon campaign to promote community cohesion in the wake of the murder of Jo Cox MP, with street stands and engagement in Llanelli and Carmarthen.
- Community engagement has continued with partnership working being publicised using the Carmarthenshire News and other media including the use of social media to give details of local crime issues and crime prevention messages. Some of the areas that have been focused on during the year have included scams, road safety, domestic abuse and violent crime – these have included the New Year's

Day rugby game and mascot race – and violent crime with the 10 year anniversary of the attack on Paul Pugh and success of his ‘Paul’s Pledge’ campaign to reduce alcohol-related violence. General crime prevention advice has also been given on home security to encourage residents to take action to prevent themselves becoming a victim of crime. This has included protecting sheds and ensuring their home is secure when on holiday using ‘Holiday Watch’, a pioneering security loan scheme, where residents can borrow equipment from a police station to help protect their home against burglars while away on holiday.

- Neighbourhood policing teams have continued to promote the Community Messaging Service which aims to increase engagement with communities to report incidents and be notified of local policing issues and crime prevention messages. The mobile police van is also accessing local communities to increase engagement in rural areas.

Priority for 2017/18

- We will work to increase reporting of crime and disorder and promote engagement mechanisms with local communities.

Reducing ASB by working in partnership to tackle local problems

Anti-social behaviour continues to be a high priority and a significant concern for local communities. Reported ASB incidents have increased during the year, from 6,443 to 6,780. This was a 5.2% increase, up 337 crimes. Targeted multi-agency work on addressing such problems has continued and this partnership working has developed during the year.

Key achievements included:

Partnership working with the Dyfed Powys ASB Service

The ASB Service delivered by Gwalia has continued to develop the ASB referral and management system. The service coordinates the ASB referral process including administering warning letters, facilitating/chairing problem solving group, ASB Case conferences, ASB support and mediation services.

There have been significant developments in the IT systems underpinning the service outlined above. As a result the ASB service database (React) is now linked with Dyfed-Powys Police’s MAVIS recording system. Police officers are now able to send referrals directly into React and get updates on MAVIS regarding cases. In addition, training has been undertaken with Council departments - Housing, Environmental Health, and Carmarthenshire Youth Support Service – and the Fire and Rescue Service, to give them direct access to React. This allows them to view and update cases.

During the year, there have been 135 ASB, Mediation and Support cases opened by the ASB Service. The chart below shows the breakdown of the type of ASB that has been reported. There are a variety of ASB case types being reported with Verbal / Harassment / Intimidation / Threatening continuing to be the most frequent cause. A large percentage of cases are referrals for victims to receive support as a result of ASB.

Case Type	2016/17
Alcohol Related	2
ASB - Support	60
Criminal Behaviour / Crime	1
Domestic Abuse	1
Drugs / Substance Misuse / Drug Dealing	1
Environment	1
Mediation	8
Noise	17
Nuisance from Vehicles	2
Prostitution / Sexual Acts / Kerb Crawling	1
Vandalism and Damage to Property	4
Verbal / Harassment / Intimidation / Threatening	37
Total	135

Age of perpetrators

Case type	Age Unknown	Up to 10	11 to 15	16 to 17	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75 and over	Total
Alcohol Related	0	0	0	0	0	0	1	1	0	0	0	2
ASB - Support	19	0	0	0	0	2	1	1	1	0	0	24
Criminal Behaviour / Crime	1	0	2	0	0	0	0	0	0	0	0	3
Domestic Abuse	0	0	0	0	1	0	0	0	0	0	0	1
Drugs / Substance Misuse / Drug Dealing	0	0	0	0	0	0	1	0	0	0	0	1
Environment	1	0	0	0	0	0	0	0	0	0	0	1
Mediation	3	0	0	0	0	1	1	3	0	1	0	9
Noise	15	1	0	1	4	0	4	2	2	0	0	29
Nuisance from Vehicles	1	0	0	3	1	0	0	0	0	0	0	5
Prostitution / Sexual Acts / Kerb Crawling	0	0	0	0	0	0	0	1	0	0	0	1
Vandalism and Damage to Property	8	1	5	0	0	0	0	0	0	0	0	14
Verbal / Harassment / Intimidation / Threatening	33	0	26	17	1	3	2	4	0	0	0	86
Total	81	2	33	21	7	6	10	12	3	1	0	176

The chart shows that a total of 176 perpetrators were recorded against the 135 cases. Unfortunately 81 of the 176 referrals did not record a date of birth for these individuals. Of the referrals that have an age recorded, the majority are under 18 years old with 56 out of 95.

86 perpetrators were involved in Verbal/Harassment/Intimidation/ Threatening Behaviour with 50% of the perpetrators being under 18 years old. Noise nuisance was the second largest case time accounting for 29 perpetrators however the majority of this case time did not have an age recorded.

It is important to recognise that whilst the numbers of perpetrators who are under 18 years old can look high, there are many occasions where this is one incident involving a larger groups of youths.

Age range of victim by ASB case type

The table below shows the total number of victims recorded by Dyfed Powys ASB Service. The numbers show that 117 victims have been recorded from a total of 135 ASB, Mediation and Support cases. The reason that the number of victims recorded is lower than the number of cases is that, in some instances, there are multiple perpetrators causing one ASB incident and other incidents affect the community and do not have a victim.

Case type	Age Unknown	Up to 10	11 to 15	16 to 17	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75 and over	Total
ASB - Support	14	1	1	0	7	8	5	9	12	4	0	61
Domestic Abuse	0	0	0	0	1	0	0	0	0	0	0	1
Environment	1	0	0	0	0	0	0	0	0	0	0	1
Mediation	2	0	0	0	2	0	4	1	1	0	1	11
Noise	7	0	0	0	2	1	1	0	4	0	0	15
Nuisance from Vehicles	1	0	0	0	0	0	0	0	0	0	0	1
Vandalism and Damage to Property	1	0	0	0	0	0	1	2	0	0	0	4
Verbal / Harassment / Intimidation / Threatening	12	0	3	1	1	2	2	1	0	1	0	23
Total	38	1	4	1	13	11	13	13	17	5	1	117

Partners have been asked to improve the level of recording of the age of victims.

80 ASB cases were closed during the year with Advisory Letters accounting for 28 cases being closed. This once again shows the value of early intervention for low level ASB cases. Problem Solving Group actions have also been significant in closing higher level cases and following actions agreed at these groups, 22 Cases have been resolved. The other notable closure reasons were due to ASB Support (17), Case conference actions (4) and Warning letter (2).

The majority of referrals continue to be submitted by Dyfed Powys Police who accounted for 79 of the total referrals. 10 referrals were received from Housing Associations, 6 from Local Authority Housing, 4 Environmental Health and 36 were categorized as 'Other.' The vast majority of these would be support cases which are referred via Goleudy (formerly Victim Support).

Case conferences continue to be well utilised across the county with a total of 21 of these multi-agency meetings taking place across the region. These cases are usually higher level ASB cases where we need additional partners to contribute who do not regularly attend the regular Problem Solving Groups. There are a number of cases where such conferences are held on several occasions. Examples of this would be Maes Y Bwlch, Llanelli where there were 5 case conferences held in order to discuss the case, share information, agree an action plan and to review the effectiveness of those actions at the follow up meeting. Other case conferences have been held in relation to issues across the county including Llanelli, Whitland, Ammanford, Carmarthen and Burry Port. Many of

these cases are then transferred to the local Problem Solving Group to be monitored once the risk lowers following partner organisations actions.

- Following the Council's decision to implement a Selective Licensing Scheme for all private rented dwellings in the Tyisha Ward of Llanelli in July 2014, officers have been active in the area and working with key partners and local Councillors to deal with any ASB problems associated with private rented dwellings. All known rented properties have now been licensed and those that have not are now being targeted to ensure compliance. Landlords have been prosecuted and the Council in some cases has taken over the management of the property or have refused licences. These have either been where landlords have failed to license their properties, have breached conditions or deemed not to be a 'fit and proper person' to manage the properties they let. Landlords that fail to license their properties and continue to let them will be prosecuted. Empty properties also cause problems to the local community and, as part of the scheme, the worst properties have been targeted and efforts made to bring them back into use. The scheme will run for another two years and in that time we hope to evaluate the scheme and look at the effect that licensing landlords in this particular ward has had on anti-social behavior associated with private rented properties. A review of the scheme will determine whether or not the Council will re-declare the scheme for a further five years in July 2019.
- Carmarthenshire Youth Support Service (established in January 2016) is an integrated service bringing together youth work and youth justice statutory provision under a single management structure. The Service allows for the development of a holistic approach to the delivery of youth support services across Carmarthenshire.
- The vision for the Youth Support Service (YSS) is to provide a robust range of support from open access to specialised support, enabling children, young people, young adults (aged 8-25 years) to access what they need, when and where they need it, so that they can reach their full personal, social and educational potential.
- Prevention of offending and reoffending are identified as underpinning the work of the YSS, along with diverting young people from the Criminal Justice System and using Restorative Approaches to address conflict and repair harm. By bringing together the functions of the Youth Service and the Youth Offending and Prevention Service, capacity and reach have increased for the delivery of preventative services. There is also potential for improved co-ordination and targeting of services in line with a single set of service principles.
- The YSS Youth Justice Team and the prevention function within the Targeted Youth Support Team (8-18 years) are currently working with 75 young people, from prevention work through to out of court disposals and statutory orders made at court. This represents a small proportion of those worked with in the YSS as a whole; however, the work delivered to these young people is generally on a 1:1 basis and tailored to meet individual needs and risks.

- All young people entering prevention, Bureau and the court process are assessed, using a structured assessment tool, in order that their individual needs can be determined. Intervention plans are then designed to address identified risk factors.
- The effectiveness of activity in the area of prevention work is measured by the number of children and young people entering the Youth Justice System for the first time. This is commonly referred to as the number of First Time Entrants (FTEs). In 2016/17, the number of FTEs was 54 compared to 56 the previous year. This represents an overall downward trend in the levels of FTEs since 2013/14.
- In 2016/17, 126 individual young people attended the Youth Justice Bureau, receiving a total of 153 Out of Court Disposals. Bureau was introduced in June 2014. It allows for all children and young people who are eligible for a Youth Caution to be initially referred by the police to the YSS for an assessment. This enables the service to target those young people who are likely to go on to reoffend following a Youth Caution. The process ensures that the views of victims are taken into account when the decision making panel (made up of the YSS, Police and community representative) agree interventions with the young person and their parent/carer to reduce the risk of them offending again or causing repeated ASB.
- During the year, the YSS has conducted training in the use of restorative approaches with YSS youth work staff some of whom are based in secondary schools. It is recognised that such approaches offer a powerful means of promoting harmonious relationships in families, schools and communities. They seek to promote the voice of those harmed to be able to describe their experience and encourage those causing harm to acknowledge the impact of what they have done and give an opportunity to make amends.
- The Council's Environmental Enforcement team has worked in partnership with other agencies to deal with litter and environmental offences. When combining the powers of all the agencies, partners are able to target the issues and take preventative measures or use detection and prosecution. New ASB legislation has enabled the officers to deal with more offences whereby previously they were restricted. New waste powers have been introduced to tackle waste carriers as their vehicles can be seized if they do not have the necessary paperwork. Together with Dyfed Powys Police, the Council is conducting joint operations. During the year, 167 fixed penalty notices were issued – 122 for litter, 20 for dog fouling, 19 for waste offences, 5 for abandoned vehicles and 1 for graffiti. There were also 27 prosecutions for offences in 2016/17 – 15 for fly tipping and 12 for non-payment of fines.
- A Public Space Protection Order (PSPO) was introduced on 1st July 2016. This gives the Council greater flexibility in tackling irresponsible dog owners and incidents involving dogs in all areas where there is public access. Some replace existing powers while others are new. The Order ensures owners clean up after their dog in public places, bans dogs from enclosed children's play areas and owners can be asked to put their dog on a lead. Failure to comply with the PSPO is a criminal offence and dog owners can be issued with a fixed penalty notice of

£100, reduced to £50 if paid within 10 days. Since the advent of the PSPO, 29 fixed penalty tickets have been issued for dog fouling.

Priorities for 2017/18

- We will consider adopting a common risk assessment process for ASB incidents to ensure that the level of risk is identified and appropriate action taken.
- We will improve the sharing of ASB case management information between all partner agencies.

Reducing the incidence of alcohol-related violence

Good progress continued to be made this year on tackling alcohol-related violence in the night-time economy, with the focus being on working with our partners, the voluntary sector and licensees to make our County safer. Alcohol related crime levels have remained stable during the year and partnership working continues to tackle the problem. There were 629 such incidents in 2016/17 compared to 630 the previous year. Domestic abuse continues to be a key concern for partners and there have been developments locally in service provision.

Key achievements included:

- Proactive joint enforcement patrols were conducted by Council Licensing officers and neighbourhood policing team officers in the County's towns, in response to the anticipated increase in alcohol consumption and domestic abuse during key times during the year, including the Six Nations, Christmas and New Year period.
- The Licensing action group has continued to tackle any problem licensed premises where there are concerns relating to alcohol and drug related crime and disorder. Incidents at such premises are closely monitored and a joint approach agreed between the police and Licensing and work is often undertaken with the licensee, brewery and door supervisors to tackle issues. The effectiveness of the Behave or Be Banned (BOBB) scheme, run by Llanelli licensees and supported by the police, is being assessed in order to ensure a targeted approach for the small number of individuals needing to be banned. Robust management of the scheme ensures that any individuals causing problems in licensed premises are banned from participating premises so the message is clear - that such behaviour whether at home or in a public place would not be tolerated. Targeted visits have taken place in response to any issues identified over Xmas and the Six Nations.
- During the Six Nations, details of services giving support related to domestic abuse were publicised with poster campaigns in public places.
- The Paul's Pledge campaign was promoted during the year and it has continued to raise awareness of the dangers and consequences of alcohol, violence and the impact it can have on individuals and their families. Paul Pugh was viciously attacked in Ammanford 10 years ago and suffered life-changing injuries. During the year, he has continued, with support from the police and Council's community safety team, to work hard to campaign against alcohol-fuelled violence by touring around schools, colleges, youth groups and sports clubs in Carmarthenshire. An

event to mark the 10 year anniversary of the attack took place on Friday 6th January 2017 with family and friends, hosted by Cwmamman United AFC where Paul used to be team captain. In recognition of Paul's ongoing work, he received a Certificate of Commendation from the Chief Constable, Mark Collins. The event was also attended by the Police and Crime Commissioner, Dafydd Llywelyn. Publicity of the event and award were undertaken with a short social media film also being produced.

- The Designated Public Place Order (DPPO) continued to be effectively enforced by the police, with alcohol being confiscated on 69 occasions in 2016/17 compared to 46 in the previous twelve months. The Order covers part of Llanelli Town Centre and has been successful in tackling drinking in public places. The Order is under review as, if the Order is still required, all DPPOs become a Public Space Protection Order in October 2017, following a change in legislation.
- New Year's Day White Ribbon Campaign rugby match at Parc y Scarlets was attended by 10,000 people. It was a multi-agency event, led by the Police, to highlight the issue of domestic abuse and raise awareness, particularly among men and boys. A range of service providers had table displays with information, resources and white ribbons. Probation staff promoted and sold the white ribbons and staff from other agencies attended to support the event including the Health Board and Council. A mascot race took place with the Council providing a number of mascots. Rhian Bowen Davies, National Advisor for Violence Against Women, other forms of Gender-Based Violence, Domestic Abuse and Sexual Violence, attended and gave an interview which was aired on the stadium screen. The Scarlets posted pictures on their website and provided 150 free tickets to the agencies for distribution. The White Ribbon flag was flown at the front of the stadium and displays and resources promoted the 'Live Fear Free' helpline. Dyfed Powys Police promoted the event including interviews with the National Advisor, Domestic Abuse Co-ordinator and Police Officers on their Facebook page.
- Public services are working towards compliance with Welsh Government's requirements under the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 in relation to raising awareness of staff of these issues. Services have submitted training plans to Welsh Government in order to meet the National Framework set by the Government and are also progressing e-learning training for all staff and more specialist training for certain staff.
- Close working continues with the local service providers to improve the services available to victims and survivors of domestic abuse. Ongoing funding was received by the Fair and Safe Communities group from the Welsh Government for the 2.6 full time equivalent Independent Domestic Violence Advisors posts. These staff give support and safety advice to all high risk victims who are discussed at the Multi Agency Risk Assessment Conference meetings, where partner agencies consider these high risk cases and also support through the court process and at trial. The service also liaises with other agencies to ensure that ongoing appropriate support is available to the victims of domestic abuse they have engaged with. The IDVA service worked with 129 victims last year. Support was provided to 52 people with criminal court proceedings and to 5 with civil action through court.

- Welsh Government funding was utilized to fund a number of projects which were delivered by service providers and partners. These included a Council programme to support families affected by adolescent to parent abuse and training for staff and volunteers of the service providers in young people and violence, representing survivors in court and working with young perpetrators.

Priorities for 2017/18

- We will promote further the #PaulsPledge alcohol-related violence campaign.
- We will continue to work with licensed premises, off licenses and other partners to tackle problems in communities and domestic settings at night relating to alcohol and drug related crime and ASB.
- We will undertake a needs assessment and mapping of current service provision to inform the development of the Domestic Abuse and Sexual Violence Strategy.

Reducing Speed and the Number of Road Traffic Accidents

The Road Safety Action Group has continued to build on the previous success and commitment to work with partners to improve road safety and reduce the number of people killed and seriously injured on our roads. Partners are working to deliver the targets that are set out in the Government's Road Safety Framework i.e.

- 40% reduction in the number of people killed and seriously injured by 2020.
- 25% reduction in number of motorcyclists killed and seriously injured by 2020.
- 40% reduction in number of young people killed and seriously by 2020.

The Council published its road safety strategy in 2016. Carmarthenshire's second Road Safety Strategy (2016 -2020) builds on the progress and understanding provided by the first strategy (2006 to 2010).

The strategy focuses on the above targets to reduce death and serious injury on Carmarthenshire's county roads. It continues to build on a collaborative approach across a range of public safety agencies in Carmarthenshire and aims to address key challenges over its life, namely:

- Continue to reduce the number of road deaths and serious injuries.
- Rural road safety.
- Working to protect young persons and motorcyclists (road user groups at highest risk of sustaining injury).
- Reduce inappropriate and illegal road user behaviour including speeding, drink and drug driving, and careless and dangerous driving.
- Protect pedestrians and cyclists.
- Improve our knowledge and understanding of casualty data to solve road safety problems.
- To implement the road safety strategy within the confines of resources available.

A number of actions have been developed to make progress with the strategy, the actions include:

- ✓ Continued investment in road safety through funding of road safety education, evaluation and engineering, relative to the resources available.
- ✓ Continued work through the Speed Management Group in collaboration with the Police and GoSafe to carry out targeted enforcement of speeding.
- ✓ Continued engagement in collaboration and partnership working to deliver road safety education initiatives and identify sites for enforcement and engineering intervention.
- ✓ Continued investment in road safety through funding of education, engineering and evaluation.
- ✓ Continued investment in the provision of road safety engineering projects and 20mph speed limits outside schools. To date such improvements have been introduced outside 55 school sites across the county.
- ✓ Continued development and delivery of the Carmarthenshire rural route treatment strategy. This approach to road safety involves improvement through the treatment of an entire route rather than individual sites. This includes the following interventions: signing of junctions and bends, vehicle activated signs, edge and surface treatments to remove hazards, and reduced speed limits. Good road signs and markings along the whole route will assist drivers in avoiding making a mistake that could lead to a collision, in effect helping the driver to drive as safely as possible.
- ✓ We have commissioned a specialist assessment of road casualty data for the highest risk road user groups to understand the causation factors of Police reported injuries. The assessment indicates that the long-term casualty trend is downwards with the three-year rolling average consistently reducing over the last eight years.
- ✓ We have undertaken targeted work with certain groups of road users that were a concern. For example, the number of motorcyclists killed and seriously injured in Carmarthenshire was relatively high at 33 at the end of 2016. Thirteen of those incidents occurred on the trunk road network.
 - This is a significant increase from 11 in the previous year. Working with key partners, there was engagement with motorcyclists to promote the importance of safety to this vulnerable group. We will continue to work with the Police to carry out targeted enforcement of motorcyclists speed.
 - Partners have collaborated to deliver training schemes to improve training for motorcyclists to help make them safer riders.
- ✓ Encouraged young drivers to take part in `Pass Plus Cymru` training to help improve their driving skills and gain extra experience in different situations

- ✓ Investment of £441,900 was made in traffic management route treatment works to improve infrastructure on the A484 Bronwydd to Newcastle Emlyn and the A4121 / B4304 Llanelli.
- ✓ £137,000 was spent on Road Safety training and engagement with vulnerable road users, including 226 older drivers, 490 young drivers, 143 motorcyclists, 1,046 young people trained in kerbside safety and 666 young people trained in cycle training.
- ✓ Further infrastructure improvements and changes to speed limits were completed at:
 - Whitland, Cwmamman and Garnant, safer routes to school, walking and cycling safety measures
 - B4303, Llethri Road to Felinfoel – North Dafen, shared cycleway / footway scheme
 - A4138, Penprys roundabout exit to Troserch roundabout entry, shared cycleway / footway scheme
 - Brynsaron School, 20mph speed limit with traffic calming
 - Ysgol Cynwyl Elfed, 20mph speed limit with traffic calming
- ✓ Continued investment in new walking and cycling infrastructure as viable and safer travel modes and to improve health as funding is provided by the Welsh Government.
- ✓ Implemented a number of speed limit schemes identified through the review of speed limits on the upper tier (A and B class) rural county roads and liaised with the trunk road authority to ensure a coordinated approach is taken to change limits where the upper tier county roads join with the trunk road network.
- ✓ Continued provision of cycle proficiency and roadside safety programmes for primary schools.
- ✓ Campaigns have been run near schools involving school children to reduce instances of speeding. Multi agency operations were conducted outside various school sites, including:

○ Pontyberem	○ Llangunnor
○ Nantgaredig	○ Pencader
○ Llanybydder	○ Dafen
○ Bigyn	○ Pembrey
○ Cross Hands	○ Drefach
○ Newcastle Emlyn (Ysgol Y Ddwylan)	
- ✓ Partnership working between the Council and Fire and Rescue Service has resulted in the provision of information and advice on failing to wear a seatbelt.

Key Performance:

- The performance of key casualty reduction targets, set against the Welsh Government targets for 2016/17 is as follows:

Target	2016 - actual casualties	2020 – targeted number
Number of people killed and seriously injured	102	70
Number of motorcyclists killed and seriously injured	33	14
Number of young adults killed and seriously injured	19	20

The achievements were set in an environment where traffic volumes have grown to 2.001 billion vehicle kilometres in 2015 compared to 1.83 billion in 2012.

Looking forward in 2017/18 we will continue to take forward the actions set out in the Road Safety Strategy and seek to use the data analysed to influence key road users.

4. Annual progress updates from Partners

Below are contributions from two key partners on the Fair and Safe Communities Group - the Fire and Rescue Service and Probation – to assist members in understanding and scrutinising the work of the Partnership. The reports relate to an overview of partnership working during 2016/17 and priority areas for working in conjunction with partner agencies in 2017/18.

Fire and Rescue Service - Community Safety

Home fire safety continues to be the cornerstone of the Fire and Rescue Service (FRS)'s preventative activity. During 2016/17, the Service has looked to identify vulnerable groups within local communities to provide them with Home Fire Safety advice and install smoke detectors and other specialist equipment in their homes. We have worked hard with our third Sector Partners who have access to a large number of vulnerable groups that are at increased risk of fire, households that the FRS have traditionally found difficult to identify and access. Successful partnerships have been established with a wide number of these organisations who are paid to undertake audits on our behalf.

The local authority and private domiciliary care teams have provided quality high risk referrals from elderly and vulnerable residents within Carmarthenshire which has assisted us in completing 3,961 home fire safety checks.

The Service has had considerable success in engaging with child poverty groups with assistance from Sure Start, Flying Start, Plant Dewi and Family Centres. A total of 33 talks have been provided to over 430 members of these groups.

The Schools Education Programme has been standardised across Wales and Fire and Rescue Service Schools Education Officers deliver an annual programme for pupils at Key Stage 1 to 4. The Service's School Education Programme is designed to increase the fire safety awareness of school children, and during 2016/17, 122 visits were made

with 9,730 children being educated within Carmarthenshire by the Service's Community Education Officer.

The Service has delivered their road safety message and demonstrations to 6th Form schools and colleges in the county as well as demonstrations at a range of public events during the year. The schools and colleges programme has been delivered to over 750 16 to 24-year-old students in 41 sessions.

The Carmarthenshire Command and Service Youth Team work with Community Engagement/Support Team and other partners to deliver 6 Phoenix Youth Intervention courses to children and young people who have offended or at risk of offending. The week-long Phoenix courses continue to receive very favourable feedback in terms of changing the behaviour of the young people who attend the course. This includes building self-confidence and self-esteem and providing life skills and group activities which reduce the levels of offending and bad behaviour. 45 disengaged young people attended with 34 young people completing the course who were trained for a week as a fire-fighter, developing personal and team skills in the process.

For those young people who are not suited for Phoenix courses, the Service has provided 11 'fire-fighter for a day' courses with 111 young people completing the course to develop their team working skills.

The Crimes and Consequences youth intervention delivered 164 one-hour sessions in Carmarthenshire to highlight specific risks around arson, road safety and anti-social behaviour.

A launch took place of 'Operation Bang' at Parc y Scarlets followed by delivery of community safety messages to 71 primary schools in Carmarthenshire. The FRS community safety team worked closely with the Police in educating 8,316 school pupils on Halloween Safety, Stranger Danger, Bonfires, Fireworks and Sparklers.

The arson reduction team continues to work with partners across the region to reduce arson risk including wildfire, business arson risk, hate crime and environmental hazards. Deliberate fires have reduced by over 60% since 2007.

The Safe Well and Independent Living (SWAIL) Project is a multi-agency partnership between Dyfed-Powys Police, Welsh Ambulance Trust services, Hywel Dda University Health Board with Mid and West Wales Fire and Rescue Services leading the project. The aim of the project is to reduce the rate of unnecessary emergency response incidents through prevention and education. There is an operational team consisting of a project coordinator (Fire and Rescue Service) and two caseworkers (Fire and Police) with a third caseworker to join the team from the Welsh Ambulance Services Trust in November 2017.

The team undertake home safety checks at the properties of very vulnerable people in Llanelli and the surrounding area, focusing on those who are over 60, living alone and/or suffering from mental or physical health issues. The team have currently adopted the use of holistic Home Fire Safety Checks which incorporate Make Every Contact Count (MECC) and Crime Prevention Surveys to complete their checks which reduce the risk of dwelling fires and risk of crime. It is hoped that a falls risk assessment questionnaire to decrease the rates of slips, trips and falls will be introduced in future. SWAIL also install security devices at properties such as smoke alarms, carbon monoxide alarms, door chains and window and door locks. The team work closely with other organisations and

refer on individuals they identify as having matters or issues outside of SWAIL's areas of expertise.

Since the launch of the project in October 2016, the team have successfully undertaken over 450 visits to date. An evaluation of the service in July 2017 showed that 96.3% of respondents rated the service they received to be 'Good' or 'Very Good', with 60% of those rating SWAIL as 'Very Good'. Two thirds of respondents felt 'Safer' in their own homes after the visit, with half of those stating they felt 'Much Safer'.

Priorities for 2017/18

- The Fire and Rescue Service will continue to focus on the areas highlighted above but will focus particularly on working with existing partners to identify vulnerable people and access hard to reach members of the community.
- The Service will explore alternative ways of delivering Home Fire Safety Checks and seek to develop agreements with other agencies and third sector organisations for volunteers to deliver checks in partnership with the Service.
- The Service will introduce and trial the Safe Well and Independent Living (SWAIL) pilot project, working in partnership with the Police, Wales Ambulance Trust, Hywel Dda Health Board and Council.
- The schools educational programme will continue visiting all primary and secondary schools within the County delivering home safety and seasonal messages.
- Youth engagement activities will continue to be delivered with 7 Phoenix courses planned for the current year and also 'Fire-fighter for a day' courses due to take place.
- In addition to the intervention for Tier 1 and 2 offenders the Service is developing a project that will also target children and young people with behavioral problems.
- We will actively look to develop our volunteer programme and give opportunities to assist with our work where we can.

Probation Services

Review of Dyfed Powys Local Delivery Unit 2016/17

The National Probation Service (NPS) and Wales Community Rehabilitation Company (Wales CRC) continue to deliver services across Dyfed Powys.

The **NPS** manages offenders who pose the highest risk of harm and plays a key role in advising the courts to enable the effective sentencing of all offenders. The NPS also has responsibility for victim liaison work and ensuring that the voice of the victim is heard at key points of an offender's sentence. **Wales CRC** manages low and medium risk of harm offenders and delivers Accredited Programmes and interventions in partnership with a range of specialist providers.

Following on from the Offender Rehabilitation Act 2014, which came into force on 1 February 2015, probation services have been required to implement the new provisions which include statutory supervision to service users who are released from short prison sentences of less than 12 months and the new Rehabilitation Activity Requirement (RAR) that can be imposed on service users serving sentences in the community. A thematic inspection of the latter was conducted in September 2016 by Her Majesty's Inspectorate of Probation and focussed on RAR delivery in Carmarthen. The report was published in February 2017. In relation to the planning and management of RAR activities, the report notes that *'Performance (nationally) varied noticeably, from Carmarthen NPS & CRC, where almost all identified criminogenic needs were addressed to other areas where less than 1 in 5 were.'* The full report and its recommendations can be found at www.justiceinspectors.gov.uk

Wales Community Rehabilitation Company

Reducing reoffending and safeguarding victims remains core to the CRC and it is recognised that positive and effective relationships are key to the direct work with offenders and work with stakeholders and partners. The Local Delivery Unit continues to have a key role with the NPS and Police in respect of domestic abuse, via the MARAC meetings, as well as the Integrated Offender Management scheme. Initiatives such as the development of the Public Protection Hub based in Dyfed Powys Police Headquarters present further opportunities for greater information sharing and sharing of professional expertise to protect the public.

The management of prolific and persistent offending and those offenders on licence continue to be a focus in order to reduce reoffending rates across Carmarthenshire. In 2016/7, the IOM scheme has continued to encourage the development of diversion activities to move offenders into constructive activities and improve their education, skills and well-being. Of note, the Community Safety Partnership supported a furniture recycling project, named Ail Gyfle, which engages with IOM offenders within a pilot social enterprise. Wales CRC remain a strategic partner with Ail Gyfle and have a Project Liaison Officer working to promote the referral of suitable Service Users from Carmarthenshire to benefit from the services provided by the social enterprise to support rehabilitation and increase practical skills and employability.

A review and benchmarking exercise of IOM practice has been undertaken in 2016/17 by core delivery partners in each of the regions in Wales and in Dyfed Powys was overseen by the IOM Regional Group. This activity confirms the existence of strong and productive operational arrangements in Carmarthenshire, and regionally, in respect of Integrated Offender Management with a range of partners contributing to the management of rehabilitation of this cohort of prolific offenders. In July 2017, the IOM strategy was extended to include high risk offenders under the WISDOM initiative which builds on the solid partnership IOM current arrangements.

Dyfed Powys Police continue to run the Supported Compliance pilot on behalf of IOM Cymru. This is an integrated approach to the management of offenders in the community subject to statutory supervision requirements, and incorporates a programme of early intervention visits by Neighbourhood Policing Teams designed to increase compliance, reduce re-offending and improve public confidence in the Criminal Justice System. The pilot was established in Carmarthenshire in 2015 and is subject to ongoing evaluation.

Wales CRC has continued responsibility for delivery of Community Payback, also known as an Unpaid Work Requirement, where local communities benefit as offenders complete

their hours of punishment for a wide range of beneficiaries and projects. Some may be hardly visible to the public; for instance back room work in charity shops and cleaning in community centres, whereas others are suitable for offenders to wear high visibility jackets and the work achieved is also much more visible, such as maintaining gardens or painting structures. Beneficiaries continue to express a high level of satisfaction. It is clear from the testimonials and feedback received that community payback is improving local communities and providing visible reparation.

Wales CRC provide a resettlement service for all prison leavers, engaging with people in custody and supporting them through the prison gate into the community. A wide range of interventions, including Rehabilitative Activity Requirements, are also offered to rehabilitate service users and help them turn their lives around.

In addition, Wales CRC are commissioned by the Police and Crime Commissioner to deliver a Restorative Justice Service across the region. Restorative Justice holds offenders directly accountable to their victims and may bring them together in a controlled environment. This intervention can give the victim opportunity to challenge and understand the crime and ensuring the offender learns about the impact of this behaviour.

Wales CRC also deliver 2 Accredited Programmes across Carmarthenshire and the Region for statutory offenders. The 'Thinking Skills Programme' which has a wide suitability criteria and is designed to promote problem solving skills and consequential thinking. 'Building Better Relationships' is also delivered which is specifically designed for perpetrators of domestic abuse.

National Probation Service

The National Probation Service (NPS) provides services to the court and victims in Carmarthenshire. In addition to this our focus continues to be close working relationships with other partners to provide offender management for those who are managed through MAPPA and the NPS.

The NPS has worked closely with partners in Carmarthenshire to set up a Public Protection Hub based at Dyfed Powys Police Headquarters. Staff are co-located; this includes MAPPA, Integrated Offender Management (IOM) and MARAC staff. Processes are being streamlined and the aim is to bring together the wider elements of offender management and victim care.

WISDOM (High Risk IOM cases) was launched in July 2017 and partnership agencies are co-located with NPS staff in Llanelli to cover the whole of Carmarthenshire. This involves partnership with the drug and alcohol service provider (DDAS), mental health and housing and it is built upon IOM principles.

The NPS became part of Her Majesty's Prison and Probation Service on 3 April 2017 giving greater opportunities to ensure that those cases who are released from custody are supported as they move back into the community, with partnerships working towards helping services users to desist from crime and ensure the public is protected.

5. Future Scrutiny Arrangements

In the introduction to this report, it was noted that there has been a change in the governance arrangements for community safety, with the 'Fair and Safe Communities'

group now being embedded within the PSB structure and accountable to the PSB. Scrutiny arrangements for 'Fair and Safe Communities' group may change, as a result of the introduction of the PSB's Well-being Plan in May 2018. The committee will be advised of future scrutiny arrangements once these have been confirmed.

6. Conclusion

Working together to make our county safe and protecting local communities is key to the work of the 'Fair and Safe Communities' group. It is pleasing to see that there continued to be comparatively low rates of crime in Carmarthenshire and it is felt that significant progress has continued to be made in all areas of the Integrated Community Strategy relating to the Partnership's work. Enhanced partnership working has been seen during the year and this will continue to be built upon.

It is believed that this ongoing partnership working and multi-agency approach plays a key part in keeping crime and disorder low locally. Partners continue to work proactively in local communities, our most prolific offenders are targeted effectively in a collaborative way by partners and key agencies remain committed to tackling priority crime and disorder issues together to provide added value and resources.

With the focus on intelligence-led partnership working and improved information provided to the partners' action groups, organisations will strive to maintain and, where possible, reduce crime levels. Fundamentally, this will help to reduce the number of local residents becoming victims of crime. We will continue to work with our partners, with the reduced resources available, building on the strong partnership working we have developed between organisations, to ensure our local communities get the best possible services to make them feel safe.

Appendix

Crimes per 1,000 Residents (April 2016 – March 2017): A comparison of the 22 Community Safety Partnerships in Wales

1: All crime

2: Crime Survey for England and Wales Comparator Crime

Crimes per 1,000 Residents (April 2016 - March 2017)

A comparison of the 22 Community Safety Partnerships in Wales

1. All Crime

Community Safety Partnership	Crimes per 1,000 of the population
Newport	100.0
Cardiff	99.8
Merthyr Tydfil	86.6
Wrexham	77.0
Torfaen	74.1
Swansea	73.9
Blaenau Gwent	72.6
Denbighshire	68.6
Rhondda Cynon Taf	66.9
Neath and Port Talbot	63.2
Vale of Glamorgan	62.2
Bridgend	62.2
Caerphilly	59.2
Ceredigion	58.5
Conwy	55.3
Gwynedd	52.1
Flintshire	51.7
Carmarthenshire	45.1
Isle of Anglesey	43.7
Pembrokeshire	41.3
Powys	41.1
Monmouthshire	40.6

2. Crime Survey for England and Wales Comparator Crime

This survey currently interviews over 51,000 people aged 16+ every year and in Dyfed Powys this equates to a rolling total of around 650-1,000. The survey asks members of the public about their experiences of crime over the last 12 months. In this way the survey records all types of crimes experienced by people, including those crimes that may not have been reported to the police. By surveying people who have experienced crime and also those who have not experienced any crime in the last 12 months, an accurate picture of crime can be given.

Community Safety Partnership	Crimes per 1,000 of the population
Newport	49.1
Cardiff	48.9
Wrexham	44.1
Blaenau Gwent	42.2
Merthyr Tydfil	41.5
Denbighshire	38.9
Torfaen	37.3
Swansea	35.7
Rhondda Cynon Taff	33.1
Caerphilly	32.1
Conwy	30.9
Vale of Glamorgan	30.5
Ceredigion	29.8
Neath & Port Talbot	29.7
Bridgend	29.6
Gwynedd	28.6
Flintshire	28.2
Isle of Anglesey	24.7
Carmarthenshire	23
Pembrokeshire	22.1
Powys	20.9
Monmouthshire	18.9

**Crime Survey for England and Wales (previously known as the British Crime Survey) Comparator Crime include the following offences: burglary dwelling, vehicle crime (including vehicle interference), personal robbery, theft from person offences, common assault (including that on a PC), all wounding offences, theft of a pedal cycle and the unauthorised taking of a pedal cycle.*