



## Scrutiny measures & actions full monitoring report

### Social Care and Health scrutiny - Quarter 3 2017/18

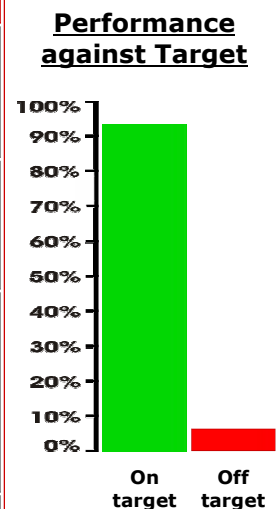


Filtered by:

Organisation - Carmarthenshire County Council  
Source document - Well-being Objectives 2017-18

**The table below provides a summary progress against target for the Actions and Measures contained within the selected document**

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
8. Help people live healthy lives (tackling risky behaviour & Adult obesity)	Actions	3	3	0	0	N/A	0	100%	<b>80%</b>
	Measures	2	1	1	0	0	0	50%	
9. Support good connections with friends, family and safer communities	Actions	5	5	0	0	N/A	0	100%	<b>100%</b>
10. Support the growing numbers of older people to maintain dignity and independence in their later	Actions	2	2	0	0	N/A	0	100%	<b>100%</b>
	Measures	1	1	0	0	0	0	100%	
11. A Council wide approach to support Ageing Well in Carmarthenshire	Actions	2	2	0	0	N/A	0	100%	<b>100%</b>
<b>Overall Performance</b>	<b>Actions and Measures</b>	<b>15</b>	<b>14</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>93%</b>	



**OFF TARGET**



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**Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)**

**Sub-theme: B. Physical Activity**

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that attend the initial consultation of the programme  3.4.2.6	Not applicable		Q3: <b>57.4</b>  End Of Year: <b>58.1</b>	Target: <b>58.5</b>  Result: <b>62.8</b>	Target: <b>58.5</b>  Result: <b>60.2</b>	Target: <b>58.5</b>  Result: <b>53.5</b>  Calculation: <b>(647 ÷ 1209) × 100</b>	Target: <b>58.5</b>
<b>Comment</b>	We have seen a significant increase in referrals, which is positive. However, out of the additional referrals there are more inappropriate referrals and a higher non-attendance and also capacity issues in ensuring effective communication with clients referred to increase their chance of attending.						
<b>Remedial Action</b>	All referral partners are categorised red/amber/green due to the inappropriateness of their referrals and success rate of their clients. We will therefore be contacting the Red and Amber partners to increase the quality of referrals this quarter.						
<b>Service Head:</b> Ian Jones			<b>Performance status:</b> Off target				

**ON TARGET ETC.**



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**Theme: 10. Support the growing numbers of older people to maintain dignity and independence in their later**  
**Sub-theme: A. Integrated Community Health & Social Care 'infrastructure'**

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Rate of people kept in hospital while waiting for social care per 1,000 population aged 75+  PAM/025	Not applicable		Q3: <b>1.71</b>  End Of Year: <b>2.30</b>	Target: <b>0.56</b>  Result: <b>0.37</b>	Target: <b>1.12</b>  Result: <b>0.69</b>	Target: <b>1.68</b>  Result: <b>1.59</b>  Calculation: <b>(30 ÷ 18839) × 1000</b>	Target: <b>2.24</b>
<b>Service Head:</b> Rhian Dawson			<b>Performance status:</b> On target				



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<b>ACTIONS - Theme: 10. Support the growing numbers of older people to maintain dignity and independence in their later</b>			
<b>Sub-theme: B. Delivering Sustainable Services</b>			
<b>Action</b>	12622	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will progress prudent commissioning of long term care using effective professional and performance management		
<b>Comment</b>	We continue to hold steady our progress on proportionate commissioning through professional supervision and performance management.		
<b>Service Head:</b> Rhian Dawson		<b>Performance status:</b> On target	
<b>Action</b>	12623	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will effectively commission short term assessment and interventions to maximise independence and wellbeing outcomes for our population		
<b>Comment</b>	Realignment has completed and short term assessment pathway implemented with improved performance noted in relation to number of people receiving therapy and nurse led assessment.		
<b>Service Head:</b> Rhian Dawson		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire</b>			
<b>Sub-theme: B. Dementia Supportive Communities</b>			
<b>Action</b>	12633	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will implement the actions within the Regional Dementia Plan in line with the findings of the Older People's Commissioner Report "More than just Memory Loss"		
<b>Comment</b>	Draft Regional Dementia plan has not been circulated as yet (this is led by the Health Board). Local evidence based actions have been included in Locality plans and Locality Managers are held to account in delivering these at population level.		
<b>Service Head:</b> Rhian Dawson		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire</b>			
<b>Sub-theme: C. Falls Prevention</b>			
<b>Action</b>	12636	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will support the all-Wales 'Steady on' falls prevention campaign by distributing leaflets and posters to the 50+ Forum and other networks.		
<b>Comment</b>	Information will be disseminated through the 50+ network once available		
<b>Service Head:</b> Wendy S Walters		<b>Performance status:</b> On target	





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<b>ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour &amp; Adult obesity)</b>			
<b>Sub-theme: A. Eat and breathe healthily</b>			
<b>Action</b>	12600	<b>Target date</b>	31/03/2018
<b>Action promised</b>	To embed the population needs assessment into service planning at locality level		
<b>Comment</b>	Locality Plans have been developed, reviewed and implemented into practice at Locality level.		
<b>Service Head:</b> Rhian Dawson		<b>Performance status:</b> On target	



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**Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)**

**Sub-theme: B. Physical Activity**

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that complete the 16 week programme  3.4.2.7	Not applicable		Q3: <b>54.3</b>  End Of Year: <b>50.2</b>	Target: <b>50.5</b>  Result: <b>51.2</b>	Target: <b>50.5</b>  Result: <b>50.0</b>	Target: <b>50.5</b>  Result: <b>60.7</b>  Calculation: <b>(122 ÷ 201) × 100</b>	Target: <b>50.5</b>
<b>Comment</b>	It's really pleasing to see such a high number of completers; an indicator that the service being received is high quality, of value and having a positive impact on those who commence the programme.						
<b>Service Head:</b> Ian Jones			<b>Performance status:</b> On target				



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<b>ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour &amp; Adult obesity)</b>			
<b>Sub-theme: C. Mental Health</b>			
<b>Action</b>	12605	<b>Target date</b>	31/03/2018 (original target 31/12/2017)
<b>Action promised</b>	We will contribute to health led transformation programmes in mental health and redesign of services within learning disability		
<b>Comment</b>	The mental health transformation programme has been subject to extensive consultation and a final consultation report was presented to the Health Board on the 25th January and agreement was given to proceed to implementation stage. The learning disability programme held a workshop with all partners 30/01/18 and a project structure, priorities and work stream leads were agreed. Actions plan will be progressed and be reported on the next quarter.		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour &amp; Adult obesity)</b>			
<b>Sub-theme: D. Substance Misuse</b>			
<b>Action</b>	12607	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will ensure our specialist substance misuse team meets the needs of children and adult services by providing expert advice, support and direct input to front line teams		
<b>Comment</b>	<p>Our substance misuse team continue to develop links with the Children`s service teams at Ty Elwyn. In the New Year Health Board services will be joining the team in Ty Elwyn which will allow us to develop a multi disciplinary approach.</p> <p>The team continue to develop innovative responses to problematic drug and alcohol use. They are reviewing the accommodation provision in Carmarthenshire to ensure it can meet the needs of those with the most complex problems; including people who are in hospital awaiting discharge.</p>		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 9. Support good connections with friends, family and safer communities</b>			
<b>Sub-theme: B. Social Care information, advice &amp; assistance</b>			
<b>Action</b>	12717	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will review our disability service to ensure seamless transition and pathways from children to adults		
<b>Comment</b>	<p>We have presented options for change at DMT in December. These will require further consultation with teams in the New Year before implementation.</p> <p>We piloted a single point of contact for all referrals aged 0-25 for disability and ASD during November. This was a useful exercise and we will be continuing this work in the New year to develop the `front door` for services. This redesign will involve parents and other stakeholders.</p>		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 9. Support good connections with friends, family and safer communities</b>			
<b>Sub-theme: D. Promoting &amp; supporting the health &amp; wellbeing of neighbours</b>			
<b>Action</b>	12610	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will identify the strengths and resources within communities which can contribute to promoting and supporting the health and wellbeing.		
<b>Comment</b>	The Community Resilience coordinators continue to work with their local communities to inform our understanding of assets in the community that can contribute to population wellbeing. Dementia friendly community initiatives are continuing to be rolled out across the County.		
<b>Service Head:</b> Rhian Dawson		<b>Performance status:</b> On target	
<b>Action</b>	12611	<b>Target date</b>	31/03/2018
<b>Action promised</b>	Workforce modernisation to support implementation of new legislation as well as strategic objectives of both Department of Communities (CCC) and Hywel Dda's Integrated Medium Term Plan.		
<b>Comment</b>	ICF has allowed us to progress our workforce modernisation and service realignment to allow us to comply with legislation and improve outcomes for individuals and the organisation.		
<b>Service Head:</b> Rhian Dawson		<b>Performance status:</b> On target	



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<b>ACTIONS - Theme: 9. Support good connections with friends, family and safer communities</b>			
<b>Sub-theme: E. Support Safer Communities</b>			
<b>Action</b>	12621	<b>Target date</b>	31/12/2017
<b>Action promised</b>	We shall establish and promote an "everybody's business" approach to safeguarding in Carmarthenshire by working with local authority colleagues and partner agencies		
<b>Comment</b>	Carmarthenshire council has undertaken a series of actions to embed an everybody's business approach to Safeguarding across the county. We have placed a dedicated Safeguarding Officer within the IAA team to ensure that Safeguarding concerns are appropriately managed by the right person at the right time. As a result the whole organisation takes a more pro active approach to keeping people safe. In addition to this, a great deal of work has been undertaken with partner agencies to ensure there is a consistent approach to safeguarding and that regular dialogue is maintained between agencies. The Local Operational Group meets regularly to discuss agency responsibilities and to identify good practice. In addition to this the group will identify and discuss any operational barriers that affect existing safeguarding arrangements. Various regional sub groups have been developed to work on specific areas such as policies and procedures and Adult Practice Reviews. Much work has also been undertaken with commissioned providers to ensure they understand their role and responsibilities in keeping people safe and the reporting mechanisms for raising Safeguarding concerns.		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	
<b>Action</b>	12716	<b>Target date</b>	31/03/2018 (original target 31/07/2017)
<b>Action promised</b>	We will review third sector contracts to establish compliance with the SSWB Act and service transformation in mental health and learning disability		
<b>Comment</b>	We are meeting with third sector in relation to the re-design of learning disability projects. Within learning disability we are focusing on the re-design of day opportunities. The third sector have been a key stakeholder in the transforming mental health programme and will continue to be during implementation.		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	