



Scrutiny measures & actions full monitoring report Environmental and Public Protection scrutiny - Quarter 3 2017/18

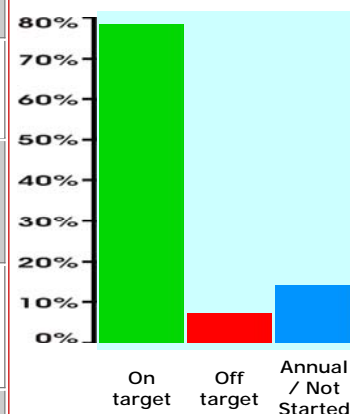


Filtered by:
Organisation - Carmarthenshire County Council
Source document - Well-being Objectives 2017-18

The table below provides a summary progress against target for the
Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
2. Help children live healthy lifestyles (Childhood Obesity)	Measures	1	0	0	0	0	1	0%	0%
5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of	Actions	3	3	0	0	N/A	0	100%	100%
6. Create more jobs and growth throughout the county	Measures	2	1	1	0	0	0	50%	50%
8. Help people live healthy lives (tackling risky behaviour & Adult obesity)	Actions	2	2	0	0	N/A	0	100%	100%
	Measures	2	2	0	0	0	0	100%	
9. Support good connections with friends, family and safer communities	Actions	9	8	1	0	N/A	0	89%	67%
	Measures	3	0	1	0	0	2	0%	
11. A Council wide approach to support Ageing Well in Carmarthenshire	Actions	4	4	0	0	N/A	0	100%	100%
12. Look after the environment now and for the future	Actions	13	13	0	0	N/A	0	100%	89%
	Measures	6	4	2	0	0	0	67%	
13. Improve the highway and transport infrastructure and connectivity	Actions	17	17	0	0	N/A	0	100%	72%
	Measures	8	1	0	0	0	7	12%	
Overall Performance	Actions and Measures	70	55	5	0	0	10	79%	

Performance against Target



Off Target



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Theme: 12. Look after the environment now and for the future							
Sub-theme: E. Towards Zero Waste Strategy							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste reused, recycled or composted	65.72	64.89	Q3: 66.64	Target: 64.00	Target: 64.00	Target: 64.00	Target: 64.00
PAM/030			End Of Year: 66.23	Result: 69.16	Result: 66.28	Result: 63.94	
						Calculation: (42332.84 ÷ 66209.75) × 100	
Comment	We have narrowly missed the target of 64%, based on present data, predominantly as a result of the difficulties with the refuse derived fuel (RDF) outlets. However, we are at currently awaiting information from the new RDF processors in relation to the level of recycling that we can expect from these new RDF arrangements. Indications are that we should achieve 64.2% for Q3, once this information is received and verified.						
Remedial Action	Alternative RDF export markets have now been sourced and we have now re-commenced the exportation of residual waste to RDF off-takers. It is expected that subject to data verification, our Q3 performance will be at 64.2%, thereby meeting the set internal target.						
Service Head: Ainsley Williams			Performance status: Off target				⦿
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste sent to landfill	2.37	4.54	Q3: 4.56	Target: 10.00	Target: 10.00	Target: 10.00	Target: 10.00
PAM/031			End Of Year: 4.73	Result: 8.08	Result: 15.95	Result: 21.40	
						Calculation: (14171.5 ÷ 66209.75) × 100	
Comment	Due to difficulties within the refuse-derived fuel (RDF) off taker market, a temporary halt of material exported for recovery and recycling was experienced in the third quarter. The only viable option for disposal for this period was via alternative landfill arrangements for a temporary period. This situation has therefore directly impacted on our landfill diversion performance. However whilst we have missed our internally set target, we remain within the parameters of our statutory national targets.						
Remedial Action	Alternative RDF export markets have since been sourced and we have re-commenced the exportation of residual waste to RDF off-takers. We will only utilise the landfilling option when absolutely necessary.						
Service Head: Ainsley Williams			Performance status: Off target				⦿
Theme: 6. Create more jobs and growth throughout the county							
Sub-theme: D. Overarching Performance Measures							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: i) Trading Standards	Not applicable		Q3: 48	Target: 5	Target: 25	Target: 50	Target: 100
PPN/001i			End Of Year: 100	Result: 13	Result: 33	Result: 43	
						Calculation: (65 ÷ 150) × 100	
Comment	Performance is slightly off target, this is not a concern as a number of re-active urgent enquiries have arisen which have needed attention over the last quarter, however the service is confident of meeting the end of year target for all high risk premises.						
Remedial Action	None required - see above comment						
Service Head: Jonathan Morgan			Performance status: Off target				⦿



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ACTIONS - Theme: 9. Support good connections with friends, family and safer communities
Sub-theme: D. Promoting & supporting the health & wellbeing of neighbours

Action	12612	Target date	31/03/2019 (original target 31/03/2018)
Action promised	We will further develop Money Wise web resource in order to enhance income generation develop product and market it.		
Comment	A marketing process is currently being planned in order to maximise its uptake in terms of long term income generation.		
Remedial Action	Further work will be undertaken when the responsible officer returns from maternity leave, June 18		
Service Head: Jonathan Morgan		Performance status: Off target	

Theme: 9. Support good connections with friends, family and safer communities
Sub-theme: E. Support Safer Communities

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to repair all street lamp failures during the year THS/009	Not applicable		Q3: 3.22 End Of Year: 4.26	Target: 4.00 Result: 8.48	Target: 4.00 Result: 7.38	Target: 4.00 Result: 7.12 Calculation: 22704 ÷ 3190	Target: 4.00
Comment	The measure is off target due to a period of inclement weather and high winds prohibiting the Mobile Elevated Work Platform from operating safely. Additionally, an external problem in the supply of Low Pressure Sodium lamps where the lead time for orders has increased from approximately 1 week to 6 months during quarter 1. To try to mitigate this issue going forward we have placed bulk orders based on previous lamp usage, to keep a larger quantity in our stores. If we looked at Q3 in isolation the performance for that quarter alone has improved from 8.48 days in Q1 to 6.68 days. However, as the result is reported cumulatively the measure is unlikely to be on target by the end of year.						
Remedial Action	We have also had a number of days lost due to plant vehicle disruption. New Mobile Elevated Platforms have now arrived, therefore should improve performance going forward.						
Service Head: Stephen G Pilliner		Performance status: Off target					

ON TARGET ETC.

ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire
Sub-theme: A. Age Friendly Communities

Action	12626	Target date	31/03/2018
Action promised	We will continue to review the County's Public Transport network and work with Operators and Stakeholders to sustain the network within the confines of the resources available.		
Comment	The Authority continues to work to support a stable core bus network ensuring coverage in rural areas where possible. Over 50% of bus Kilometres in the County are subsidised. Last year over 1 million passenger journeys were made on these supported services. Expenditure has continued on the network to support the movement of people. The Authority has also developed the delivery of the Traws Cymru Services by working in collaboration with the Wales Government		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12627	Target date	31/03/2018
Action promised	We will continue to promote the all Wales Concessionary Travel Pass		
Comment	We continue to promote the availability of the All Wales Concessionary Travel Pass by means of information on our website, printed timetables and bus stop displays. There are approximately 46,000 pass holders in Carmarthenshire and last year over 1.4 million journeys were made by pass holders.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12630	Target date	31/03/2018
Action promised	We will help older people contribute to recycling through the 'assisted lift' scheme for people unable to take waste to the kerbside		
Comment	We continue to offer (subject to appropriate assessments) an assisted lift service for those residents having difficulty in carrying their waste to the normal kerbside collection point. We currently have 1372 active assisted lifts in operation.		
Service Head: Ainsley Williams		Performance status: On target	



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ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire			
Sub-theme: C. Falls Prevention			
Action	12634	Target date	31/03/2018
Action promised	We will Inspect Highways, footways and lighting infrastructure on a regular basis to identify any defects posing a danger to the public.		
Comment	Regular highway safety inspections are carried out in accordance with the authority's policy. Highway inspections are carried out to set frequencies based on the road type and with allowable tolerances. Inspections are recorded digitally and records saved into the Highway management system. The attached report provides a summary of overall performance and identifies the level of compliance (with tolerance included). The overall compliance is 96.5% to the end of December 2017.		
Service Head: Stephen G Pilliner		Performance status: On target	

ACTIONS - Theme: 12. Look after the environment now and for the future			
Sub-theme: C. Renewable Energy			
Action	12663	Target date	31/03/2018
Action promised	We will reduce energy consumption (kWh) / carbon emissions (tonnes) in the Council's existing non-domestic building portfolio.		
Comment	This is an on-going activity. Performance data will be reported at end of Q4.		
Service Head: Jonathan Fearn		Performance status: On target	
Action	12664	Target date	31/03/2018
Action promised	We will identify and deliver energy efficiency projects within the Council's existing, non-domestic buildings.		
Comment	This activity is incorporated in Action ID 1265 regarding potential Re:fit Cymru programme. In addition, also exploring potential discreet lighting projects under SALIX invest-to-save programme		
Service Head: Jonathan Fearn		Performance status: On target	
Action	12665	Target date	31/03/2018
Action promised	We will explore the possibility of including the Council's non-domestic buildings in the Welsh Government supported Re: fit Cymru programme in order to comprehensively identify energy efficiency opportunities.		
Comment	An expression of interest has been submitted to Welsh Government for £2million interest free funding under the Wales Funding Programme for Phase 1 of the Re:fit programme. An invitation to tender is to be issued in March 2018.		
Service Head: Jonathan Fearn		Performance status: On target	
Action	12666	Target date	31/03/2018
Action promised	We will increase the amount of energy generated from renewable technologies (kWh).		
Comment	A market testing exercise to identify potential interested companies for a solar PV installation programme on all suitable properties in the Council's housing stock has been undertaken via a Prior Information Notice in the Official Journal of the European Union (OJEU). Approval to undertake an OJEU solar tender exercise is currently being sought. Opportunities for ground mounted solar PV on the Council's land are also being explored. Generation data will be reported at end of Q4.		
Service Head: Jonathan Fearn		Performance status: On target	
Action	12667	Target date	31/03/2018
Action promised	We will introduce SystemsLink energy management software system.		
Comment	Energy consumption data is successfully being uploaded onto the system.		
Service Head: Jonathan Fearn		Performance status: On target	



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ACTIONS - Theme: 12. Look after the environment now and for the future Sub-theme: D. Flood & Waste Management Plan & Shoreline Management Plan			
Action	12671	Target date	31/03/2018
Action promised	We will finalise Flood Risk Management Plans as part of the strategy for identifying, managing and mitigating flood risk within our communities.		
Comment	Addition of Detailed information for Med to High Policy Areas		
Service Head: Ainsley Williams		Performance status: On target	
Action	12672	Target date	31/03/2018
Action promised	We will undertake the ongoing maintenance of watercourses, drainage systems and flood defence assets. This work will encompass routine maintenance, asset surveys and preventative maintenance works.		
Comment	Ongoing work- Minor Capital Works- asset and watercourse maintainance ongoing One of our high risk areas has been protected by a flood relief culvert. Development of AMX Database. Submission to WAG via NRW of national asset database information		
Service Head: Ainsley Williams		Performance status: On target	
Action	12673	Target date	31/03/2018
Action promised	We will continue to plan, manage and react to incidents of coastal erosion in accordance with the principles set out in our shoreline Management Plan.		
Comment	Tenders Received for Coast defence Scheme at Earth Sculpture Burry Port Expected start on site Feb 2018. Notification to WAG for change of Policy for Pendine in SMP		
Service Head: Ainsley Williams		Performance status: On target	



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Theme: 12. Look after the environment now and for the future							
Sub-theme: E. Towards Zero Waste Strategy							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average time taken to remove dog fouling (calendar days)	Not applicable		Q3: 1.66	Target: 2.00	Target: 2.00	Target: 2.00	Target: 2.00
5.2.2.19			End Of Year: 1.54	Result: 2.48	Result: 2.44	Result: 1.95	Calculation: 115÷59
Service Head: Ainsley Williams			Performance status: On target				
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of streets that are clean	98.6	96.0	Q3: 98.5	Target: 92.0	Target: 92.0	Target: 92.0	Target: 92.0
PAM/010			End Of Year: 98.6	Result: 98.6	Result: 99.0	Result: 98.9	Calculation: (3046÷3081) × 100
Service Head: Ainsley Williams			Performance status: On target				
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of fly tipping incidents cleared in 5 days	98.22	96.85	Q3: 84.21	Target: 95.00	Target: 95.00	Target: 95.00	Target: 95.00
PAM/011			End Of Year: 85.92	Result: 96.87	Result: 96.75	Result: 95.03	Calculation: (1186÷1248) × 100
Service Head: Ainsley Williams			Performance status: On target				
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The Cleanliness Indicator	Not applicable		Q3: 73.1	Target: 67.0	Target: 67.0	Target: 67.0	Target: 67.0
STS/005a			End Of Year: 73.2	Result: 78.3	Result: 78.2	Result: 78.2	Calculation: (1.564÷2) × 100
Service Head: Ainsley Williams			Performance status: On target				



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ACTIONS - Theme: 12. Look after the environment now and for the future Sub-theme: E. Towards Zero Waste Strategy			
Action	12674	Target date	31/03/2018
Action promised	We will continue to review our waste treatment strategy options and recycling infrastructure needs to ensure that we can continue to meet our statutory recycling targets and landfill diversion targets from April 2018.		
Comment	The Business Case for the new arrangements has been approved by Executive Board in January. An implementation plan is being developed for execution by the end of March.		
Service Head: Ainsley Williams		Performance status: On target	
Action	12675	Target date	31/03/2018
Action promised	We will continue to work with CWM Environmental to review our waste treatment/disposal arrangements in the immediate term by securing appropriate arrangements for treating and disposing of our waste up to the end of March 2018.		
Comment	CWM have provided short term alternative contingency arrangements in response to the failure in the RDF market. We will continue to work with CWM to develop more robust medium to long term treatment/disposal arrangements.		
Service Head: Ainsley Williams		Performance status: On target	
Action	12676	Target date	31/03/2018
Action promised	We shall explore potential additional sources of income for the service by assessing and reviewing the potential to expand the kerbside green waste the potential to offer a trade waste recycling service.		
Comment	The new garden waste collection season begins in March. Advertisement of the scheme has commenced, the sign up commenced Feb 12th and collection and delivery arrangements have been made for the next season with an improved uptake in customers expected.		
Service Head: Ainsley Williams		Performance status: On target	
Action	12677	Target date	31/03/2018
Action promised	We shall continue to review existing household recycling participation rates to maximise landfill diversion and increase recycling. Undertake a programme of door-stepping to advise and encourage householders to participate in our recycling schemes.		
Comment	We have undertaken a pre monitoring, door knocking and post monitoring phase of approximately 2,000 properties in order to assess participation in our schemes. An improvement was recorded across these households. We will continue with these awareness raising exercises periodically throughout the year. In addition we undertook a multi agency engagement approach for the recycling scheme in the Tyisha ward to promote Kerbside recycling, commercial services, littering and fly tipping issues. This approach will be adopted in other areas of the Authority going forward.		
Service Head: Ainsley Williams		Performance status: On target	
Action	12678	Target date	28/02/2018 (original target 31/03/2018)
Action promised	We will review current arrangements for re-use and assess wider potential for increasing re-use percentages.		
Comment	The department is still currently reviewing the bulky waste collection service in order to maximise the material collected for re-use. The vehicles utilised to collect bulky waste are being reviewed so that the quality of material is preserved. In addition the delivery of recycling containers will be segregated from the bulky collection service so as to reduce the collection time for bulky items to thereby increasing the re-use potential of such items.		
Service Head: Ainsley Williams		Performance status: On target	



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ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity Sub-theme: A. Road Maintenance & Infrastructure			
Action	12679	Target date	31/03/2018
Action promised	We will continue to invest in strategic transport infrastructure links to support economic development.		
Comment	Significant progress made in Q3. Contract awarded for Cross Hands ELR Phase 2 with pre- commencement conditions attached to detailed planning consent approved enabling site work to commence in early 2018. Contract awarded for Wind Street / Tiryddail Lane Junction scheme with site works due to commence in February 2018. Two separate works packages awarded for Tywi Valley Path to fully utilise WG LTF grant with site works due to commence in February 2018.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12681	Target date	31/03/2018
Action promised	We will update Highways Asset Management Plan to provide a strategy for managing and maintaining the county's highways infrastructure.		
Comment	A draft HAMP has been developed and is currently being reviewed by the management team. Completion of final HAMP document remains on target.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12682	Target date	31/03/2018
Action promised	We will develop, maintain and deliver a 3 year capital maintenance programme of Highway Maintenance on a prioritised basis to ensure the most effective use of limited funding.		
Comment	There is one scheme remaining for completion in this years prioritised programme. This is programmed for delivery in March 2018 with the approved budgeted investment fully committed.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12683	Target date	31/03/2018
Action promised	We will develop, maintain and deliver a 3 year capital maintenance programme of highway support, bridge strengthening and replacement schemes. Prioritising delivery of schemes within the confines of resources available.		
Comment	Henllan Bridge, Ffarmers - construction works substantially complete. Pontnewydd Relief, Carway and Ffrwd Farm, Pinged - construction works completed. Doethie Bridge, Rhandirmwyn - scheme delayed due to private land owner issues. Design work on two highway support schemes on-going. Design work on four bridge replacement schemes on-going. The % complete is based on committed financial sum to date relative to allowable budget.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12684	Target date	31/03/2018
Action promised	We will improve the notification of our planned and reactive highway maintenance works to facilitate better coordination and communication with the public, businesses and tourists.		
Comment	Systems have been configured to enable Streetworks notifications submission by Design teams and updated by Operational teams as work is delivered. Design (client) and operational teams have received training in the use of systems and are able to notify new schemes and update with actual start & end dates of roadworks schemes. Major works are published via the press.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12685	Target date	31/03/2018
Action promised	We will review our Highways defect reporting and repair system to ensure the system is efficient and effective.		
Comment	The review of highways management systems is on-going. Improvements to defect reporting and recording are a key objective and introducing mobile recoding for works teams is key to this review. The pilot is progressing this and a business case will inform any investment in this area.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12686	Target date	31/03/2018
Action promised	We will review and align the highway network databases to consolidate our highway records and create a consistent and accurate register of all public highways.		
Comment	The review of records has commenced with a working project team meeting regularly to undertake the review and update records/databases. To date there have been 13 working sessions and 126 individual anomalies corrected. The estimated time to complete the review for the entire network is April 2021. The work being undertaken is considered high value and progress within the year will not complete the entire network however will be a significant improvement to records. The reported target reflects the in year progress. The working group is now well established and will review high priority anomalies as they arise throughout the year and on an on-going basis. The collaborative approach within the newly formed division is evident on this project.		
Service Head: Stephen G Pilliner		Performance status: On target	



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Theme: 13. Improve the highway and transport infrastructure and connectivity
Sub-theme: B. Passenger Transport

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of adults aged 60+ who hold a concessionary travel pass THS/007	92.4	85.5	Q3: 81.1 End Of Year: 81.4	Target: 79.0 Result: 79.0	Target: 79.0 Result: 79.0	Target: 79.0 Result: 79.9 Calculation: (44062 ÷ 55155) × 100	Target: 79.0
Service Head: Stephen G Pilliner			Performance status: On target				

ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity
Sub-theme: B. Passenger Transport

Action	12687	Target date	31/03/2018
Action promised	We will continue to manage the "Trawscymru" Carmarthen - Aberystwyth service on behalf of the Welsh Government and aim to secure funding to allow the continued provision of the service in 2017/18.		
Comment	We continue to manage the T1 and T1c services on behalf of Welsh Government, including the free weekend travel initiative		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12688	Target date	31/03/2018
Action promised	We will work with the community, Ceredigion and Pembrokeshire county councils to help sustain the delivery of the Bwcabus integrated transport services & Key strategic Services.		
Comment	The Authority continues to support and develop the BWCABUS scheme as part of the LINC project		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12689	Target date	31/03/2018
Action promised	We will review the provision of the "Country Cars" scheme with partner organisations and to look at opportunities to share resources with non-emergency health transport.		
Comment	We are continuing to work with the RVS in delivering this essential scheme and to look at the most effective means of continuing and developing this service in the future.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12690	Target date	31/03/2018
Action promised	We will continue to support the delivery of the Modernising Education Programme – redesigning networks to facilitate the movement of pupils as set out in our home to school transport policy.		
Comment	We continue to provide school transport in accordance with the MEP programme and work as part of the MEP team to evaluate school transport implications of future developments		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12691	Target date	31/03/2018
Action promised	We will continue to review the Authority's home to school and college transport policy and to manage demand to ensure maximum efficiency.		
Comment	The Authority continues to review the home to school transport and is successfully managing costs by effective demand management and network reviews. We are currently working on the arrangements for the intake of learners for the 2018/19 academic year.		
Service Head: Stephen G Pilliner		Performance status: On target	



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ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity Sub-theme: C. Cycleways			
Action	12692	Target date	31/03/2018
Action promised	We will begin construction of the Towy Valley Cycle way and continue to develop the full scheme.		
Comment	Works will be commencing on Section W1 (adjacent to Abergwili Museum) early February with further work on the 'fishermans car park' section at Whitemill being undertaken concurrently. These will be completed by end of financial year. The w4 section at Nantgaredig is also due to commence this financial year utilising EU RCDF monies. In terms of planning - All consents have been obtained for the Western section, further ecological work is being undertaken to progress the Eastern section planning application, as well as on going land negotiations and necessary design packages.		
Service Head: Stephen G Pilliner		Performance status: On target	

ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity Sub-theme: D. Road Safety			
Action	12693	Target date	31/03/2018
Action promised	Implement the Carmarthenshire road safety strategy to meet the national 2020 casualty reduction targets & continue to deliver the actions outlined in the Road Safety Strategy.		
Comment	<p>Carmarthenshire Road Safety Strategy: The Council's Road Safety Unit is working collaboratively with a range of public safety agencies in Carmarthenshire to deliver the Carmarthenshire Road Safety Strategy. Various education, engineering and enforcement initiatives are being delivered by the Road Safety Unit and its partner agencies in 2017/18 in fulfilment of the key aims of the strategy:</p> <ul style="list-style-type: none"> • Rural road safety (Route Treatment Programme – B 4297, Halfway to Talyclun, B 4297 Tycroes to Gorslas) • Working to protect young persons and motorcyclists (road user groups at highest risk of sustaining injury), • Reducing inappropriate and illegal road user behaviour including speeding, drink and drug driving, and careless and dangerous driving • Protecting pedestrians and cyclists, • Improving our knowledge and understanding of casualty data to solve road safety problems <p>£140,000 is to be spent in 2017/18 on targeted road safety education programmes as follows: -</p> <ul style="list-style-type: none"> - Pass Plus Cymru - Older driver training - Young driver training - Kerbcraft - Motorcycle Training - National Standards Cycle Training <p>Delivery of these education programmes is underway</p>		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12694	Target date	31/03/2018
Action promised	We will continue to review the availability of safe walking routes to school and develop a mapping project to provide greater clarity to applicants.		
Comment	<p>Home to School Walking Technical Assessments In Q2, undertake four home to school walking technical / safety assessments in accordance with the Welsh Governments Learner Travel Statutory Provision and Operational Guidance 2014, Chapter 5 Risk Assessment of Walked Routes to School.</p> <p>In Q 4, the Traffic Manager and Road Safety will receive training to map the walked routes deemed safe onto the Highways Assets digitised mapping system.</p>		
Service Head: Stephen G Pilliner		Performance status: On target	

ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity Sub-theme: E. Modernising our vehicle Fleet			
Action	12695	Target date	31/03/2018
Action promised	We will complete our investment into vehicle replacements during the year, The value of investment will be £1.8 million at the end of 2017/18 in accordance with our strategic fleet replacement programme. The more efficient vehicles contribute to reducing CO2 emissions.		
Comment	The vehicle replacement programme continues to progress. Recent procurement exercises include fleet for the waste division and social care. We also await further service reviews and anticipate procurement decisions to be made in the next quarter.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12696	Target date	31/03/2018
Action promised	We will reduce the size of our operational vehicle fleet by 1% over the year		
Comment	Service operational vehicle numbers are continuously being reviewed. A fleet review within the waste division is shortly being carried out with a view to reduce numbers. Fleet usage by all divisions remains to be monitored and the aim of a 1% reduction within the time frame is on target.		
Service Head: Stephen G Pilliner		Performance status: On target	



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ACTIONS - Theme: 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of
Sub-theme: D. Improving the lives of those living in poverty

Action	12563	Target date	31/03/2018 (original target 31/03/2018)
Action promised	We will develop further partnership arrangements in respect to financial exploitation		
Comment	In total we now have 32 local authorities assigned to the Financial Exploitation Scheme, 16 English authorities, 16 Welsh authorities. We also have two new financial institutions, Santander, and TSB. The scheme will create a financial safeguarding network bridging the public and private sectors helping to protect vulnerable people from financial harm.		
Service Head: Jonathan Morgan		Performance status: On target	
Action	12564	Target date	31/03/2018
Action promised	We will promote financial literacy through the Financial Exploitation Safeguarding Scheme (FESS)		
Comment	We have engaged with Job Centre Plus clients, enabling them to utilise the Money Wise financial literacy facility. This will aid the clients with their financial literacy skills, improving their prospects of achieving long term employment.		
Service Head: Jonathan Morgan		Performance status: On target	
Action	12565	Target date	31/03/2018
Action promised	We will increase the number of vulnerable and disadvantaged people protected through Financial Exploitation Safeguarding Scheme		
Comment	Work in progress, database is still being cleansed to achieve accurate management information for Financial Exploitation Safeguarding Scheme. The newly configured database will allow us to capture the necessary data, however there is still an ongoing retrospective cleansing task on past enquiries. The end result will show evidence of the number of vulnerable and disadvantaged people we have been able to protect. It is envisaged that this information will be available by the end of financial year. The vulnerable and disadvantaged obviously continue to be protected by the service under the scheme.		
Service Head: Jonathan Morgan		Performance status: On target	

Theme: 6. Create more jobs and growth throughout the county
Sub-theme: D. Overarching Performance Measures

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: iii) Animal Health PPN/001iii	Not applicable		Q3: 52 End Of Year: 100	Target: 10 Result: 13	Target: 28 Result: 28	Target: 55 Result: 60 Calculation: (102÷170) × 100	Target: 100
Service Head: Jonathan Morgan			Performance status: On target				

Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)
Sub-theme: A. Eat and breathe healthily

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of food establishments that meet food hygiene standards PAM/023	96.52	95.04	Q3: 96.71 End Of Year: 97.50	Target: 93.00 Result: 97.78	Target: 93.00 Result: 98.09	Target: 93.00 Result: 97.78 Calculation: (1935÷1979) × 100	Target: 93.00
Service Head: Jonathan Morgan			Performance status: On target				

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: ii) Food Hygiene PPN/001ii	Not applicable		Q3: 63 End Of Year: 100	Target: 15 Result: 21	Target: 35 Result: 46	Target: 60 Result: 69 Calculation: (353÷514) × 100	Target: 100
Service Head: Jonathan Morgan			Performance status: On target				



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ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity) Sub-theme: A. Eat and breathe healthily

Action	12599	Target date	31/03/2018
Action promised	We will continue to monitor air quality (nitrogen dioxide) for the residents of and visitors to the County implementing a sampling programme		
Comment	Monitoring of Nitrogen Dioxide throughout the County is ongoing on a monthly basis and will meet 100% by the year end. Data capture across all sites is very good and results are being assessed and reported.		
Service Head: Jonathan Morgan		Performance status: On target	
Action	12936	Target date	31/03/2018
Action promised	We will continue to monitor water quality for the residents of and visitors to the County implementing a sampling programme		
Comment	All bathing water sampling has been completed. Private drinking water programme is continuing and on target.		
Service Head: Jonathan Morgan		Performance status: On target	

ACTIONS - Theme: 9. Support good connections with friends, family and safer communities Sub-theme: C. Community Cohesion

Action	12609	Target date	31/07/2017
Action promised	We will implement the new Community Cohesion National Delivery Plan 2017/18.		
Comment	<p>Objective 1: Work at a strategic level to break down barriers to inclusion and integration across marginalised groups. The Regional Community Cohesion Co-ordinator sits on the Fair and Safe Communities Thematic Group. The Co-ordinator also sits on community safety partnerships and strategic equality groups across Ceredigion, Pembrokeshire and Powys. The Co-ordinator met with Cllr Cefin Campbell, CCC Executive Board Member for Communities and Rural Affairs to brief on the Community Cohesion Programme. The Mid and West Wales Community Cohesion Steering Group met to review and plan work. The Co-ordinator attended a Regional Community Cohesion Co-ordinator network meeting with the Welsh Government. Objective 2: Work at a local level to break down barriers to inclusion and integration across marginalised groups. The Co-ordinator attended a meeting of the Gypsy and Traveller Accommodation Forum. The Co-ordinator submitted cohesion observations as part of CCC's response to the Welsh Government's consultation on their draft Enabling Gypsies and Travellers Action Plan. The Co-ordinator worked on Ceredigion CC's Gypsy and Traveller Communications and Engagement Strategy which can be shared regionally. The Co-ordinator attended the national conference of Disability Wales. The Co-ordinator attended a Black Asian Minority Ethnic Regional meeting, where an action plan was worked up. Llanelli Multi Cultural Network held an event to celebrate Black History Month. Objective 3: Supporting migrants, refugees and asylum seekers and settled communities during the integration process. The Co-ordinator attended and contributed to meetings of the Syrian Refugee Task Groups in Carmarthenshire, Powys, Ceredigion and Pembrokeshire. The Co-ordinator represented the region at a meeting of the Wales Strategic Migration Partnership Local Authority Delivery Group. Syria Sir Gar are a community group who support the Syrian Refugee Programme in Carmarthenshire. Syria Sir Gar ran two community events, one in Carmarthen and one in Llanelli. The Co-ordinator delivered an input on Family Reunification at a Carmarthenshire Information Session for Syrian families. The other inputs included self-employment, visas and residency. The Co-ordinator attended a Home Office Community Sponsorship Event. Objective 4: Supporting communities in preventing hostility and extremism and managing consequences. The Co-ordinator attended an Anti-Semitism workshop at Cardiff City Synagogue. The Co-ordinator attended a Carmarthenshire taxi drivers' safeguarding course. The majority of taxi drivers in Carmarthenshire have been trained and the course includes safeguarding, child sexual exploitation, domestic abuse and modern slavery. The Co-ordinator contributed to Ceredigion CC's Anti-Slavery Policy that has been adopted by full council. This policy may be shared regionally. The Co-ordinator attended a meeting of the Dyfed Powys Regional Anti-Slavery Group. The Regional Safeguarding Board's Training Subgroup received a lunch and learn session on Modern Slavery delivered by BAWSO. The Co-ordinator is working on partnership approach to critical and major incidents and tension monitoring with Powys and Pembrokeshire County Councils which can be shared regionally.</p>		
Service Head: Anthony Maynard		Performance status: On target	

ACTIONS - Theme: 9. Support good connections with friends, family and safer communities Sub-theme: D. Promoting & supporting the health & wellbeing of neighbours

Action	12613	Target date	31/03/2018 (original target 31/03/2018)
Action promised	We will Implement proceeds of crime across regulatory services to protect people		
Comment	On-going Trading Standards and Animal Health cases currently proceeding through the Court system. Further, more recent cases have also been identified for possible Proceeds Of Crime Act (POCA). Several Other Authorities have also recently signed a memorandum of understanding in order for Carmarthenshire Trading Standards to conduct their financial investigations.		
Service Head: Jonathan Morgan		Performance status: On target	



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ACTIONS - Theme: 9. Support good connections with friends, family and safer communities			
Sub-theme: E. Support Safer Communities			
Action	12614	Target date	31/03/2018
Action promised	We will maintain and strive to reduce further, the low levels of crime that are already amongst the lowest in England and Wales		
Comment	<p>Local Neighbourhood Policing teams have continued to work in partnership with Council's Trading Standards staff to target and disrupt rogue traders and online scams to protect vulnerable people. The new partnership 'Banking Protocol' scheme has been successful in preventing fraud and protecting victims from losing money to fraudsters. The scheme, which went live in September, has already prevented a considerable amount of money from being stolen from victims, particularly the elderly and the vulnerable. Victims of domestic abuse continue to be supported to feel safe as part of a scheme funded by the 'Fair and Safe Communities' group. Free domestic abuse kits continue to be offered to victims by trained police officers. Specialised items such as panic alarms, motion sensors and a door brace are included in the kit to help keep a victim safe in their home.</p> <p>Crime prevention visits have been conducted by specialist officers at a number of retail establishments across Carmarthenshire promoting "Steal and be Banned" and engagement with retail stores and store security staff. An intelligence gathering and enforcement day of action was also conducted on two dates in November and December in partnership with South Wales Police targeting travelling criminals committing vehicle and retail theft offences at shopping centres within Llanelli and Swansea.</p>		
Service Head: Wendy S Walters		Performance status: On target	
Action	12615	Target date	31/03/2018
Action promised	We will improve the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels		
Comment	<p>We continue to promote the partnership working that is ongoing. This has included free training to taxi drivers to help protect vulnerable people by raising awareness of child sexual exploitation as well as all other aspects of safeguarding. In a joint initiative with the council and Dyfed Powys Police, drivers are learning how to spot signs that vulnerable people may be at risk, know how to report their concerns and who to contact. Officers across Carmarthenshire were involved in a number of partnership engagement activities to promote Hate Crime Awareness week in October including an awareness event at the European Rugby Cup match between Scarlets and Bath RFC on 20th October.</p> <p>A Multi agency Force Day of Action was held on Friday 22nd December in Ammanford, Llanelli and Carmarthen town centres. The event focussed on the following areas: Violent Crime, Protecting Vulnerable Persons, Reduction of Anti-social behaviour & Community Engagement. A number of proactive initiatives were implemented including targeted road safety patrols enforcing the Christmas Drink Drive campaign, unannounced visits on sex offenders by police and probation officers, a safeguarding/crime car to provide support to victims at high risk domestic violence incidents, search warrants to identify drug offences and offenders, licensing checks and distribution of literature with respect to Child Sexual Exploitation to door staff and licensees to heighten their awareness of the signs and the protocols for reporting such incidents and concerns. In Ammanford, Paul Pugh, a victim of an unprovoked violent attack in the town, was in the town centre to raise awareness of the dangers of alcohol-related violence and PCSOs distributed beer mats to local pubs to highlight Paul's campaign.</p> <p>Awareness was raised of a number of issues, including seasonal ones, through the issue of press releases. These included crime prevention messages - 'Don't Give Thieves an Early Christmas Present' and 'Car Security at Christmas' - 'Don't Drink and Drive' and a warning about 'Online Fraud'. The White Ribbon campaign against violence against women was covered in November with a photograph of leading CCC members and officers signing the Pledge.</p>		
Service Head: Wendy S Walters		Performance status: On target	
Action	12616	Target date	31/03/2018
Action promised	We will reduce anti-social behaviour by working in partnership to tackle local problems		
Comment	<p>Partners including council departments and local Neighbourhood Policing Teams (NPT) have continued to monitor incidents of anti-social behaviour (ASB) working in partnership with other agencies to tackle and resolve local issues. A multi-agency partnership approach "OP BANG" was implemented across the Carmarthenshire and South Wales region to reduce ASB and associated risks during the Halloween and Guy Fawkes period. "OP BANG" involved education and awareness messages being delivered at schools and through local media and also joint enforcement patrols and diversionary activities involving local NPT officers and also Fire Arson reduction teams and Council Youth support workers. During October, November & December 2017, further multi-agency meetings have been held to address repeat ASB issues, adopting a problem solving approach to identify working solutions to resolve ongoing issues. A number of ongoing incidents have been referred to Environmental Health officers, local schools, Youth Support workers, and housing organisations.</p>		
Service Head: Wendy S Walters		Performance status: On target	
Action	12617	Target date	31/03/2018
Action promised	We will reduce the incidences of alcohol-related violence		
Comment	<p>The Licensing action group, a bi-monthly meeting between the Police and Council licensing department, continues to tackle problem locations and licensed premises where there are concerns relating to alcohol and substance related crime and disorder. Incidents at such premises are closely monitored and a joint plan of action agreed which is delivered in partnership. A number of joint proactive licensing enforcement visits have been conducted in all the main towns within Carmarthenshire by Council Licensing officers and Police during the Autumn Rugby Internationals and also on a number of weekends in the lead up to the Christmas period. A themed focus was implemented aimed very much on door supervisor checks being undertaken by SIA officers to ensure compliance with security regulations and help reduce incidents of alcohol related violence. To support this activity, further 'Behave or Be Banned' meetings have been held across the division to ensure that licensed premises are seeking to prevent potentially violent individuals from accessing licensed premises, thereby making the night time economy safer for our local communities.</p>		
Service Head: Wendy S Walters		Performance status: On target	
Action	12618	Target date	31/03/2018
Action promised	We will Reduce drug and alcohol misuse.		
	Work continues on the development of an information sharing protocol for non fatal poisonings, along with a flowchart of the		

Comment	pathway. This work is being progressed by the Area Planning Board's Adult Treatment/Harm Reduction Group and overseen by the regional Drug Related Death (DRD) Group. The DRD group continues to meet to monitor activity and take appropriate action against the recommendations contained in the key learning report produced for the Area Planning Board		
	A draft Service user Involvement Framework has been produced for the Area Planning Board. This will be supported by an in-depth action to show how policy will be implemented.		
	A Task and Finish Group is being established to tackle the issue of discarded needles in Llanelli. This group will look to raise awareness and promote the safe disposal of needles.		
Service Head: Wendy S Walters		Performance status: On target	
Action	12619	Target date	31/03/2018
Action promised	We will respond to the Wales Audit Office Community Safety in Wales Report and its recommendations for Welsh Government, Police Crime Commissioner's and Local Authorities		
Comment	Following the Wales Audit Office 'Community Safety in Wales' report in October 2016, the Welsh Government undertook a wider review of community safety partnership working in Wales. The Welsh Government's 'Working Together for Safer Communities' review was published on 12th December and will be considered by the 'Fair and Safe Communities' group at its next meeting.		
Service Head: Wendy S Walters		Performance status: On target	