# 30<sup>TH</sup> APRIL 2018

### **DIGITAL TECHNOLOGY STRATEGY 2018-2021**

# Recommendations / key decisions required:

To approve the content of the Digital Technology Strategy 2018-2021

#### Reasons:

A Digital Technology Strategy is required that sets out the Council's strategic digital technology priorities and aspirations and outlines what we plan to do to achieve our vision for a Digital Carmarthenshire and underpin our Digital Transformation Strategy.

To be referred to the Executive Board for decision: YES

**Council Decision** 

No

EXECUTIVE BOARD MEMBER PORTFOLIO HOLDER:- CIIr Mair Stephens

**Directorate:** Chief

Executives

Name of Head of

Service:

Noelwyn Daniel

Author: Gareth Jones

**Designation:** Head of ICT

**Designation**: Digital

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# EXECUTIVE SUMMARY EXECUTIVE BOARD 30TH APRIL 2018

## **Digital Technology Strategy 2018-2021**

#### BRIEF SUMMARY OF PURPOSE OF REPORT

The Digital Technology Strategy sets out the Authority's digital technology priorities and aspirations over the next 3 years. Its purpose is to identify the key technologies and initiatives that will facilitate and underpin the vision and delivery of the organisations existing and overarching Digital Transformation Strategy. The Authority will make use of appropriate emerging and existing technologies to facilitate and underpin service transformation, improvement and efficiencies.

This Digital Technology Strategy recognises that flexible, agile and integrated technology can only be delivered to the Council and its residents if we adopt the same leading edge models of some of the most forward thinking and efficient companies across the globe.

The Strategy provides clarity on :

Our digital vision for Carmarthenshire

Our Overarching Principles in delivering the strategy

Carmarthenshire's Digital Estate

Key Priority Areas A Cloud First Approach Resilient Data and Voice Networks Modern Digital Workplace Secure and Resilient Data Centres

Key Projects to be delivered

Resources Required to deliver the Digital vision

#### **DETAILED REPORT ATTACHED?** YES

#### **IMPLICATIONS**

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: Signed: Noelwyn Daniel Head of ICT



| Policy, Crime<br>& Disorder<br>and Equalities | Legal | Finance | ICT | Risk<br>Managemen<br>t Issues | Staffing<br>Implications | Physical<br>Assets |
|---|-------|---------|-----|-------------------------------|--------------------------|--------------------|
| YES   | NONE  | Yes     | Yes | Yes                           | No                       | No                 |

#### Policy, Crime & Disorder and Equalities

The Digital Technology Strategy is aligned to delivering key outcomes of the Corporate Strategy and the Authorities Future Generations Well Being Plan. Embedded within the action plans for delivering the key projects are the five sustainable development principles.

#### Finance

Funding has been identified to assist in delivering the Key Projects within the Digital Technology Strategy. Savings have been identified from the delivery of these projects.

#### **ICT**

There will be a significant impact on ICT resource to deliver the key priorities identified within the Digital Technology Strategy. The ICT Service has re-aligned to ensure it can deliver these projects.

#### **Risk Management Issues**

All risks associated with the delivery of the projects within the Digital Technology Strategy will be managed by the Project Managers.

#### **CONSULTATIONS**

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Noelwyn Daniel Head of ICT

- 1. Scrutiny Committee N/A
- 2. Local Member(s) N/A
- 3. Community / Town Council N/A
- 4. Relevant Partners N/A
- 5. Staff Side Representatives and other Organisations N/A

Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report: THESE ARE DETAILED BELOW:

Two Digital workshops have been held and attended by over 60 senior officers and Heads of Service from across the Authority. The Digital Business Transformation Manager has attended all DMT's to engage and consult with service managers.

| Title of Document                                  | File Ref<br>No. | Locations that the papers are available for public inspection  |
|--|-----------------|--|
| Corporate Strategy                                 |                 | http://www.carmarthenshire.gov.wales/home/councildemocracy/strategies-and-plans/corporate-strategy/                                  |
| Moving Forward in Carmarthenshire:the next 5 years |                 | http://www.carmarthenshire.gov.wales/home/council-democracy/strategies-and-plans/moving-forward-in-carmarthenshire-the-next-5-years/ |
| Digital Transformation<br>Strategy                 |                 | http://intranet/media/537853/digital-transformation-<br>strategy-2017-2020.pdf   |





www.carmarthenshire.gov.wales