

October 2018

# Annual Report 2017/18



# Welcome from the Leader of the Council

**TO FOLLOW.....**

We welcome constructive comments on our strategies and services. Feedback from customers and service users is essential in identifying opportunities for improvement and we hope that if you have any comments or suggestions that you believe would help that you will share them with us. Please contact us at:

**Listening to You**, Carmarthenshire County Council, County Hall,  
Carmarthen SA31 1JP or email at [ListeningToYou@carmarthenshire.gov.uk](mailto:ListeningToYou@carmarthenshire.gov.uk)

**Cllr Emlyn Dole**  
Leader



**Mark James CBE**  
Chief Executive



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# Introduction

## Our first Annual Report on our Well-being Objectives

In March 2017, we published our Well-being Objective (Incorporating our Improvement Objectives) plans for 2017/18.

This document, is an Annual Report for 2017/18 that examines our progress against the published plans for the year. It is produced by the Council because we believe we should provide comprehensive and balanced information to the public about our services, so that they can see how we are performing and the challenges we are facing.

This publication brings together two separate but interconnected statutory duties. Under the [Local Government \(Wales\) Measure 2009](#) and the [Well-being of Future Generations \(Wales\) Act 2015](#) we must publish an annual report on the previous year (2017/18). See Appendix 1.

### Working with Partners

As a Council we are not alone in working to improve the lives of Carmarthenshire's citizens. We are collaborating with other Public Bodies. We have set up a Public Sector Board and this partnership has recently published a [Carmarthenshire Well-being Plan](#). All the separate public bodies in the partnership published their own Well-being Objectives last year and we will be working to meet many common objectives.

### Equality and Diversity

**Strategic Equality Plans** (SEPs) are important documents that set out how public bodies will consider the needs of groups with protected characteristics, as outlined in the Equality Act 2010. This is intended to ensure that all individuals receive just and equitable treatment in respect of service delivery and strategy/policy formulation. Carmarthenshire County Council's SEP includes three key themes which look at our role as an employer, a service provider and a community leader. Under those three themes are six strategic objectives. A detailed [Action Plan](#) has been prepared to demonstrate how we will meet those Objectives.

During the year, our work with external protected groups has continued to grow and our partnership with community groups has strengthened. The Carmarthenshire Disability Partnership, chaired by the Executive Board Disability Champion has continued to develop, with a key aim of making sure that services delivered by the Council meet the needs of disabled people throughout the county. Our Regional Community Cohesion Coordinator has continued to support key areas of work such as the Syria Sir Gâr resettlement programme and has promoted training opportunities in partnership with Victim Support other national organisations.

### Welsh Language (also, please see Well-being Objective 14)

2017/18 is the second year in the implementation of the Welsh Language Standards across the Council. A great deal of internal communication was done across the organisation and key messages were conveyed to staff at various opportunities, including the internal staff roadshows. Meeting staff face to face and discussing any issues that arise in their daily work is key in the success of the Standards. The opportunity was also taken to promote the online audio clips, glossaries, videos and new templates as well as promoting the variety of courses available to learn or improve Welsh.

During the year, we have appointed a Learning and Development Advisor - Welsh Language, to be responsible for developing the language skills of the workforce. The officer is based in the Council's Learning and Development team but close liaison is maintained with the Policy and Partnership team, Managers, Heads of Service and our learners. The officer has increased the opportunities available to staff by researching and delivering a variety of courses that meet the different needs of our staff.

The County Strategic Forum, which is led by the Council and includes representation from the county's language promotion organisations, as well as public bodies with language policy officers, has also continued its role in developing a programme of promoting the Welsh language in the county and has contributed extensively to the preparation of the Promotion Strategy for Carmarthenshire, in line with the Promotion Standard.

# Life is for living, let's start, live and age well in a healthy, safe and prosperous environment



## Well-being Objectives

**1.** Help to give every child the best start in life and improve their early life experiences.

**2.** Help children live healthy lifestyles.

**3.** Continue to improve learner attainment for all.

**4.** Reduce the number of young adults that are Not in Education, Employment or Training.

**5.** Tackle poverty by doing all we can to prevent it, helping people into work & improving the lives of those living in poverty.

**6.** Creating more jobs and growth throughout the county.

**7.** Increase the availability of rented and affordable homes.

**8.** Help people live healthy lives (tackling risky behaviour & obesity).

**9.** Supporting good connections with friends, family and safer communities.

**10.** Support the growing numbers of older people to maintain dignity & independence in their later years.

**11.** A Council wide approach to supporting Ageing Well in Carmarthenshire.

**12.** Looking after the environment now and for the future.

**13.** Improving the highway and transport infrastructure and connectivity.

**14.** Promoting Welsh language and culture.






















**15.** Building a Better Council and Making Better Use of Resources

# Our Success Measures for our Well-being Objectives

See appendix 2 for comparative ranking of performance

The Council, working with local, regional and national partners, have worked to improve the following measures.

Well-being Objective		Success Measures	Progress
1	Help to give every child the best start in life and improve their early life experiences	Children in care who had to move 3 or more times (PAM/029)	
2	Help children live healthy lifestyles	Childhood obesity (Child Measurement Programme NHS)	
3	Continue to improve learner attainment for all.	Educational attainment - Average Capped 9 points score (Year 11 pupils) (PAM/032) (Pupils best 9 results including English/Welsh, Mathematics–Numeracy, Mathematics and Science)	New Measure for 2017/18
		School attendance rates (Primary)(PAM/007) (Secondary) (PAM/008)	
		Satisfaction with child's primary school (NSW)	Awaiting result
4	Reduce the number of young people that are Not in Education, Employment or Training (NEET)	Number of leavers Not in Education, Employment or Training (NEETs) (PAM/009) Year 11 & Year 13 (5.1.0.2)	(Year 11) (Year 13)
5	Tackle poverty by doing all we can to prevent it, help people into work & improve the lives of those living in poverty	Educational attainment - Average Capped 9 points score (Year 11 pupils) who are eligible for Free School Meals (4.1.2.4) (NWBI) (Pupils best 9 results including English/Welsh, Mathematics–Numeracy, Mathematics and Science)	New Measure for 2017/18
		Households successfully prevented from becoming homeless (PAM/012) (NWBI)	
		Households in material deprivation (NWBI)	
		Households Living in Poverty (CACI's 'PayCheck' Data)	
		Adults that are able to keeping up with bills without any difficulties (NSW)	Awaiting result
6	Create more jobs and growth throughout the county	Average Gross weekly pay (ONS – Annual Survey of hours and earnings)	
		Jobs created with Regeneration assistance (EconD/001)	
		The level of Private Sector Investment / external funding secured (EconD/008)	
7	Increase the availability of rented and affordable homes	Number of affordable homes in the County (7.3.2.24)	
8	Help people live healthy lives (tackling risky behaviour and obesity)	Adults who say their general health is Good or Very Good (NSW)	Awaiting result
		Adults who say they have a longstanding illness (NSW)	Awaiting result
		Adult mental well-being score (NSW) (NWBI)	No Year on Year data available
		Adults who have fewer than two healthy lifestyle behaviours (NSW) (NWBI) (Not smoking, drinking > 14 units, eating 5 portions fruit & veg, having a healthy body mass index, being physically active at least 150 minutes the previous week).	Awaiting result

Well-being Objective		Success Measures	Progress
9 	Support good connections with friends, family and safer communities	% Say they have a sense of community (NSW)(NWBI) (Derived from feeling of belonging; different backgrounds get on, treat with respect'.)	
		People feeling safe (NSW)(NWBI) (At home, walking in the local area, and travelling)	No Year on Year data available
10 	Support the growing numbers of older people to maintain dignity and independence in their later years	The rate of people kept in hospital while waiting for social care (PAM/025)	
		Agree there's a good Social Care Service available in the area (NSW)	
		Number of calendar days taken to deliver a Disabled Facilities Grant (PAM/015)	
11 	A Council-wide approach to support Ageing Well in Carmarthenshire	People who are lonely (NSW)(NWBI)	Awaiting result
12 	Look after the environment now and in the future	Use of renewable energy	Awaiting result
		Rates of recycling (PAM/030)	
13 	Improve the highway and transport infrastructure and connectivity	Road conditions (PAM/020, PAM/021 & PAM/022)	Class A  Class B  Class C 
		Road casualties (5.5.2.21)	Awaiting result
14 	Promote Welsh Language and Culture	Can speak Welsh (NSW)(NWBI)	Awaiting result
		Pupils assessed in Welsh (first language) at the end of the Foundation Phase (PAM/033)	
		People attended arts events in Wales in last year (NSW)	
		People visited historic places in Wales in last year (NSW)	
		People visited museums in Wales in last year (NSW)	
15 	Building a Better Council and Making Better Use of Resources	'Do it online' payments	
		People agree that they can access information about the Authority in the way they would like to. (NSW)	Awaiting result
		People know how to find what services the Council provides (NSW)	Awaiting result
		People agree that they have an opportunity to participate in making decisions about the running of local authority services. (NSW)	Awaiting result
		Staff sickness absence levels (PAM/001)	
		Organisational 'running costs'	Awaiting result
		People agree that the Council asks for their views before setting its budget. (NSW)	Awaiting result

Key: PAM – Public Accountability, National Measures; ONS – Office for National Statistics; NSW - National Survey for Wales; NWBI – National Well-being Indicator

One of the fundamental approaches advocated by the Well-being Future Generations Act is a shift in focus from gains in service output to a stronger link between the actions of public bodies and the outcomes that enhance the quality of life of citizens and communities both now and in the future. The Act is founded on Outcome Based Accountability which encourages a focus on the difference that is made, rather than just the inputs and processes that an organisation has. Success in the context of this Act is seeing positive action drive a positive contribution to the achievement of all the well-being goals through individual or collective action. (Paragraph 9 SPF2 – Statutory guidance)

## Other Assessment Information

### Citizen Satisfaction

#### **National Survey for Wales-----Results expected from June onwards**

Carmarthenshire was the first Council in Wales to include the results of this survey when it first started and has continued to do so ever since. The Council has been identified for having notable practice in its willingness to publish a wide range of evidence when assessing its performance.

From 2016/17 onwards, the National Survey replaced the 2012-15 National Survey, the Welsh Health Survey, Active Adults Survey, Arts in Wales Survey and the Welsh Outdoor Recreation Survey. The results published are based on over 10,000 interviews carried out across Wales between April 2017 and March 2018. Over 600 were interviewed in Carmarthenshire.

**See Ranking Table in Appendix 3**

### Public Accountability Measures

There is a suite of measures that all Councils in Wales report.

-----**Out turn data is usually available in September**

**See Appendix 4**

### Regulatory Verdict

-----**Annual Improvement Report was expected in May but delayed**

There is also a **National suite of measures** that all councils in Wales have to collect.

-----**Comparative data will be published around September 2018**

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### The Future Generations Commissioner for Wales - Expectations of Annual Reports

In May 2018 the Future Generations Commissioner for Wales published her report on Well-being in Wales: the journey so far. She set out 9 key expectations for Annual Reporting. This guidance will inform future Annual Reports and where possible has been included in this publication. See our progress on these expectations in **Appendix 5**



# Start Well





# Well-being Objective 1

Start Well - Help to give every child the best start in life and improve their early life experiences

## Placement stability for looked after children has significantly improved

Placement stability for looked after children has significantly improved over the last two years, and children’s social work practice is being transformed following implementation of systemic practice within Pod’s, incorporating *Signs of Safety* model, and the new *Edge of Care* team.

Flying Start expansion has continued enabling increased support to more children 0-3 living in deprived communities.

Newly-commissioned Families First projects are in place with a focus on preventing (and minimising the effects of) [Adverse Childhood Experiences](#) (ACE’s).

School grounds are increasingly being utilised outside of school hours to enable greater access to play opportunities.

### Why it is important

- Because giving every child the best start in life is crucial to reducing inequalities across the life course.
- Because what happens during these early years has lifelong effects on many aspects of health and well-being - from obesity, heart disease and mental health, to educational achievement and economic status.
- Because Looked After Children (LAC) are more likely to have been exposed to multiple risks associated with poor long term outcomes before entering care (Jones, 2011).

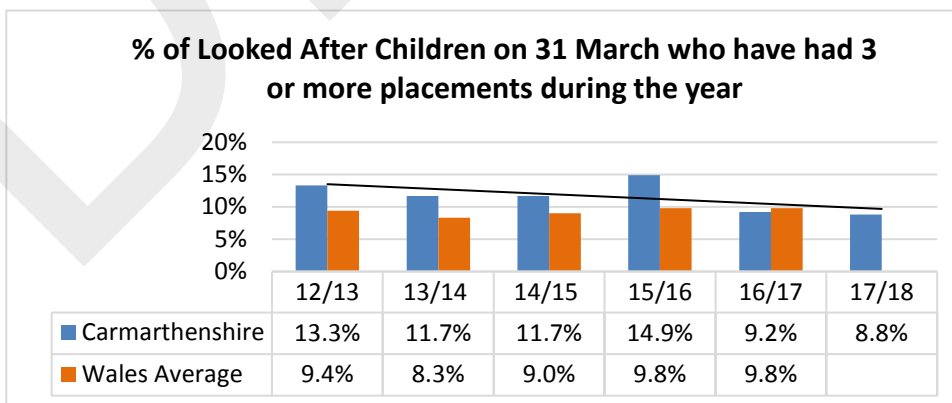
### Success Measure

**8.8%** of children in care who had to move 3 or more times (improved result from 11.2% in previous year)



### Explaining the Results

During the last two years we have seen a significant improvement in **placement stability** for our looked after children with the % of looked after children having experienced 3 or more placement moves reduced by 6% **from 14.9%** as at 31<sup>st</sup> March 2016 **to 8.8%** as at 31<sup>st</sup> March 2018.



Close monitoring will continue through placement and permanency panels. In the **long-term** our continued focus remains on prevention and maintaining children at home with families and out of the care system wherever possible, as well as providing extra resources for foster carers to support the children in their care. The new **‘Edge of Care’** team will focus on intensive support to families to achieve improved outcomes for children.

## Progress Made

- ⦿ The Education and Well-being (LAC) Team are continuing to deliver **Attachment awareness** training, advice and support to all schools to better equip them in being able to meet the emotional needs of vulnerable children.
- ⦿ The revised Families First programme, comprising 13 projects is ready to commence 1<sup>st</sup> April 2018. The projects will work towards preventing **Adverse Childhood Experiences (ACEs)** as well as helping to mitigate the effects of ACEs on those already exposed to them. ACE awareness training for schools is taking place. Stronger Links, Stronger Families Event took place in March to identify and take forward new ways of working together with families to improve their wellbeing.
- ⦿ **Flying Start** Expansion into Ammanford is now complete. Capital investment has enabled the creation of new Flying Start offices with a combined Contact Centre for families, and a new childcare facility at the recently opened Ysgol Pen Rhos in Llanelli.
- ⦿ We are continuing to extend the **Team Around the Family (TAF)** approach across the county for 0-25 year olds. Requests for TAF services is increasing with 18-25 referrals a week, and greater alignment between TAF and Flying Start has enabled a seamless service for families.
- ⦿ **Child sexual exploitation (CSE)** remains a high priority issue both locally and regionally. Carmarthenshire actively engages in all CSE events, and ensure regular multi-agency (MA) meetings take place. We are also participating in a Barnardos pilot, and regional action plan. **CSE** is included in basic safeguarding training for all staff. MACSE meetings are continuing and developing.
- ⦿ **Substance misuse** team has re-located to Ty Elwyn which has enabled improved joint working arrangements with Youth Offending and Children's teams ensuring people affected by drug and alcohol issues are able to receive the support they require when they need it. In particular it has helped ensure more effective care pathways for young people in the transition from children's to adult services.
- ⦿ Children's services continue to find innovative ways of working with families. All teams have now implemented the **systemic model** of delivering social work services (within pod's) incorporating the **Signs of Safety** model. The format of assessments, care and support plans, reviews and child protection case conferences have all been adjusted to reflect this approach. The new Edge of Care Team is also focusing on preventative work at the point of referral.

### Picture & Story

**Flying Start Case Study currently being made anonymous, following new guidance**



Executive Board Member  
For Education & Children  
Cllr Glynog Davies



View our [detailed progress here](#)  
against this objective



## Well-being Objective 2

### Start Well - Help children live healthy lifestyles

#### Starting to turn the corner on children who are overweight or obese by 0.2%.

This is a long term invest to save objective laying down the foundations for the long term health of children. We will continue to monitor if current measures and actions are making any difference. We have increased the number of children participating in sport and continue to raise awareness of healthy eating.

#### Why it is important

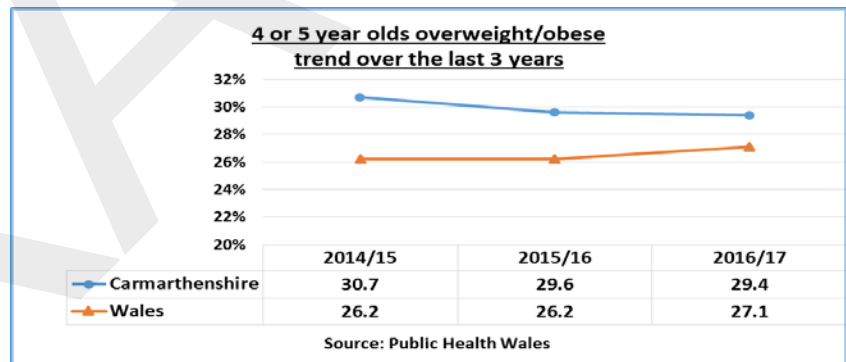
- Because projections suggest an increase in trends for childhood obesity going forward with figures showing males between the ages of 2 – 15 being at greatest risk.
- Because the [Play Sufficiency Assessment](#) identified playing outside as the most popular setting for children but also found that 32% of parents worried so much about their child's safety that it affected their children's opportunity to play.
- Because assessment engagement activity with primary school children showed being physically active to be the second most important factor for positive well-being of children aged 6 – 11, after connections with family and friends.
- Because living healthy lives allows children to fulfil their potential and meet education aspirations.
- Because habits established early in life remain with people to allow them to play a full part in the economy and society of Carmarthenshire.

#### Success Measure

**29.4%** of children are overweight or obese



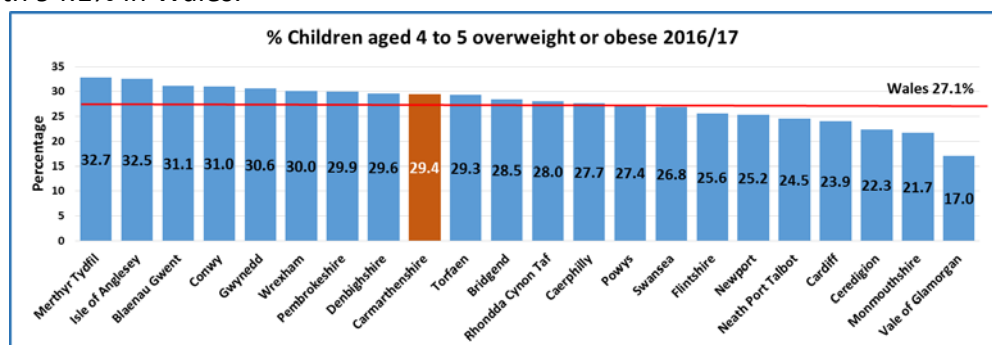
(A slight improvement on the previous year)



#### Explaining the Results

[Public Health Wales](#) (PHW) NHS Trust published its data on the 2016/17 Child Measurement Programme (CMP) for Wales which contains findings of the programme of child measurements carried out with children attending reception class in schools in Wales. 93.2% of eligible children participated in the programme in Carmarthenshire with 94.1% in Wales.

- The **% overweight or obese** in Carmarthenshire has reduced slightly from **29.6%** in 2015/16 to **29.4%** in 2016/17 and we have moved from 3<sup>rd</sup> highest to 9<sup>th</sup> highest in Wales but continue to be above the Welsh average of 27.1%.



- The proportion of children who are **obese** has increased from **12.9%** in 2015/16 to **14%** in 2016/17.
- Obesity in childhood often persists into adult life, leading to related health problems like type 2 diabetes, liver disease, higher rates of heart disease, and some cancers.

## Progress Made

- ⊙ Another successful year for the Leisure Service saw *increasing physical activity* for children, particularly for the swim programme; teaching 3,700 children to swim and increasing the percentage of pupils who can swim 25m by the end of year 6 from 66% to 77%.
- ⊙ Percentage of school children that are **'Hooked on Sport'** increased from 40% to 47% (Sport Wales survey comparison 2015 to 2013 - compared to 48% across Wales)
- ⊙ Over 600 young people have taken part in sporting events including the *Gwent Cross Country League*.
- ⊙ Over 1,700 pupils have used *Pendine Outdoor Education Centre* for the residential outdoor education centre experience in the past 12 months.
- ⊙ Work is continuing with schools regarding the potential of utilising school grounds outside of teaching hours to enable children greater access to **play opportunities**. Some schools have already implemented it and all new schools are being designed to allow this access. Various Play training is being delivered to childcare and play settings along with primary schools across the county to raise the quality of play experiences for children
- ⊙ The **Healthy Schools Scheme** saw an increase in schools achieving all Phases of the scheme, with Peniel Community School becoming the second Carmarthenshire School to achieve the National Quality Award. Other key commitments were also achieved;
  - Ensuring all schools embedded the Food & Fitness, Health & Mental & Emotional Health topics;
  - Continued to ensure that schools are abiding by the Healthy Eating in schools (Wales) Measure 2009 and Healthy Eating in Schools (Nutritional Standards & Requirements) (Wales) Regulations 2013;
  - Promoted the **'10 steps to a Healthy Weight'** in partnership with the Sustainable Ore-school Healthy Schools Scheme.

## Successful Conferences focus on young peoples health and well-being



Diwrnod Gwael, Dim Bywyd Gwael  
It's A Bad Day, Not A Bad Life

The Youth Council's 15th Annual Conference entitled **'It's a Bad Day, Not a Bad Life'** was held on the 22nd of November at Parc y Scarlets and focused on the mental health of children and young people. Activities were organised in order that participants achieved a better understanding of mental health and how to provide support.

Our **Healthy Schools Conference** held at Parc y Scarlets focussed on the well-being of pupils and staff. Following a welcome and setting the scene by Cllr. Glynog Davies, Executive Board Member for Education & Children's Services, there were contributions by Aeron Rees, Head of Curriculum & Well-being, Professor Sally Holland, Children's Commissioner for Wales and Sian Griffiths, Education Lead of the ACE's Hun. Drama students from the University of Wales Trinity St David, directed by Jain Boon, Theatrical Director & Creative Practitioner, presented a powerful piece of theatre to highlight the impact of ACEs and the importance of supporting children & young people affected by Adverse Childhood Experiences. This was followed by a series of workshops and time to spend in the 'Marketplace' showcasing the services available to schools.



Executive Board Member  
For Education & Children  
Cllr Glynog Davies



View our [detailed progress here](#)  
against this objective



## Well-being Objective 2

### Start Well - Help children live healthy lifestyles

The following are our commitments and end of year progress comments for this Well-being Objective during 2017/18.

Last Year's Commitments	✓ ✗	Progress Comment
<b>A - Increase physical activities for children</b>		
We will explore the potential of utilising school grounds, outside of teaching hours to enable children to have greater access to play opportunities. <i>(Action ID 12492)</i>	✓	All new schools are being designed to allow access outside of teaching hours, and enable a more play friendly environment. Work underway with existing schools. Toolkits provided to all schools and Play training being delivered. DVD being produced by children to develop the Children First area.
We will review and launch an overhauled suite of party packages and a progressive term-time activity programme for children that puts a pathway in place to develop the physical literacy of future generations. <i>(Action ID 12493)</i>	✗	An Innovative Physical Literacy `Passport` has been soft-launched across Carmarthenshire as a progressive term-time activity programme for children. As new staff and the new programme are being embedded, this has delayed the review of party packages which will now be completed by 1st September 2018. In the meantime, promotion of the existing birthday party packages has been undertaken to ensure take-up and associated income is not affected.
We will continue to develop the Carmarthenshire Outdoor Schools Project through the Healthy Schools Scheme to increase learning through Physical Development. We will attempt to increase the number of schools participating in the Project by 10 on an annual basis. <i>(Action ID 12495)</i>	✓	A total of 10 new schools enrolled on the Carmarthenshire Outdoor Schools initiative this year. A Steering group for the initiative was established in order to lead the new schools forward and two half day training sessions were organised and run for the 10 schools in collaboration with The National Botanic Garden of Wales.
We shall continue to hold our annual Carmarthenshire Schools' Pedometer Challenge and provide schools with pedometers, recording sheets and guide. We shall reward the winning schools with Physical Activity equipment. <i>(Action ID 12496)</i>	✓	A total of 23 schools completed the Pedometer challenge with a total of 92 pupils and 92 staff taking part in the challenge. This has resulted in a total of 184 people increasing their physical activity levels over the duration of 1 month.
We shall continue to ensure that all schools are embedding the Food and Fitness Health topic, ensuring that schools are delivering 2 hours of quality PE lessons per week, during visits and Healthy School Assessments. <i>(Action ID 12497)</i>	✓	During every initial visit, progress visit and assessments within the schools, we remind schools of the Statutory Healthy Eating Regulations (2013). We question the School Council with regards to the food that is provided to them during break and lunch-times and how many hours of PE they receive each week. We also ask to see the PE timetable to ensure that this is the case.
We shall increase the % of children who can swim 25m aged 11 <i>(3.4.2.1)</i> <i>(2016/17 Result 66.4% / 2017/18 Target - 68%)</i>	✓	<b>2017/18 Result - 77.3%.</b> Improvements in pass rates have occurred across most sites resulting in net increase in achievement. This result can be attributed to improved mentoring and teaching via the interim aquatics staff.

Last Year's Commitments	✓ ✗	Progress Comment
<p>We shall maintain the number of young people (0-16) accessing free swim sessions (3.4.2.2) (2016/17 Result 18,991 /2017/18 Target 18,991)</p>	✗	<p><b>2017/18 Result – 9,351.</b> This is off target and showing a decline. The ability to achieve target has been significantly disrupted by staffing issues spanning much of the year. We have now implemented a restructure at management and coordinator level and are now optimistic that performance in 18/19 will improve. Free Swimming for 0-16 years is a Welsh Government sponsored activity on weekends and during school holiday periods. Carmarthenshire has traditionally provided more than the minimum time allocation for free swimming but has reduced this provision more recently due to increasing demands on the pool timetable as we continue to grow and develop the learn to swim programme. Aquatics income broke through the £1m barrier in 16/17 for the first time, and has continued to grow through 18/19. It is anticipated that with the additional staff now in place, we will be able to further promote the free swim programme next year and thus increase numbers again.</p>
<p>We shall increase the number of attendances at Sporting Opportunities facilitated by Sport &amp; Leisure Officers (3.4.2.8) (2016/17 Result - 211,701 /2017/18 Target 222,286)</p>	✓	<p>There were <b>235,457 attendances</b> at Sporting Opportunities facilitated by Sport &amp; Leisure Officers during 2017/18. An additional grant from 'Play Sufficiency' enabled additional development work to provide activity opportunities over and above what was expected. This has resulted in exceeding last year's performance and 2017-18 targets.</p>
<b>B – Address mental health</b>		
<p>We will continue to support schools in their implementation of the Mental and Emotional Health and Well-being health topic as part of the Healthy Schools Scheme and ensure that schools have the most up-to date policies relevant to Mental and Emotional Health and Well-being such as the Anti-Bullying Policy, through cluster meetings, visits and assessments. (Action ID 12498)</p>	✓	<p>We have placed exemplar Guidance regarding Bullying for schools/teachers, parents and pupils on the Healthy Schools Network on Hwb, including an Anti-Bullying Policy. We also signpost schools to the Healthy Schools Network in order to access the Guidance material during school visits and cluster meetings.</p>
<p>The Healthy Schools Scheme will continue to co-ordinate the Carmarthenshire Personal and Social Education (PSE) - Professional Learning Community (PLC) meeting twice a year for Secondary PSE leaders, where current Mental Health issues will be addressed. (Action ID 12499)</p>	✗	<p>The Personal and Social Education (PSE) - Professional Learning Community (PLC) for November 2017 did not go ahead due to the unavailability of Deliverers / Speakers. It was due to be delivered in March 2018, but it was not possible to select a suitable venue and key deliverers on the same dates. March with a suitable It is now hoped that a suitable date will be selected during the Summer term.</p>
<p>We will co-ordinate and deliver a 'Well-being Conference' to teaching practitioners on Mindfulness and pupil Well-being and a 'Well-being Day' for school pupils with 5 practical</p>	✓	<p>A Conference was successfully delivered with a total of 90 delegates in attendance. Evaluation and feedback was very positive.</p>

Last Year's Commitments	✓ ✗	Progress Comment
workshops focussing on Mental and Emotional Health and Well-being issues. <i>(Action ID 12500)</i>		
We will attempt to increase the number of Secondary schools who are actively on board the School Health Research Network. <i>(Action ID 12501)</i>	✓	All Secondary Schools are now on board the School Health Research Network (SHRN) and attended the SHRN event at the National Botanical Gardens for Wales on the 13th of June, 2017.
We will re-establish the Carmarthenshire Anti-Bullying Steering Group. <i>(Action ID 12502)</i>	✗	Due to new documentation & policies regarding Bullying being released by the Welsh Government, it has been decided that Carmarthenshire's Anti Bullying Steering Group will re-establish once these documents have been released, which will be during 2018-19.
<b>C – Promote healthy eating</b>		
We will seek to further develop healthy eating in schools, beyond statutory Welsh Government regulations, working with dieticians from the health service. <i>(Action ID 12503)</i>	✓	A meeting was held with a Dietician at end of July on how to improve the new Winter menu nutritionally over and above the guidelines whilst still maintaining uptake in Primary Schools. The outcome was very reassuring with the Dietician very happy with our menu and could not offer any advice as to how we could improve, when she understood our service.
We will seek to increase take-up of school meals (including free school meals). <i>(Action ID 12504)</i>	✓	We have looked at various ways of promoting school meals i.e. newsroom; school websites; theme days once a month e.g. Fairtrade as well as using our mascot 'Dylan the Dragon' to visit Primary school pupils. We have also developed a welcoming leaflet for all new starters / parents in order to have a better understanding of school meals, how to pay or apply for Free school Meals. We have new graphic designed menu to look more attractive and ensured a balanced menu of meet nutritional standards as well as what the pupils like based on feedback. These together with the introduction of online payments into both Secondary and Primary school will hopefully help increase numbers. <b>Have we got actual numbers available?</b>
We shall continue to ensure that schools are abiding by the Healthy Eating in Schools (Wales) Measure 2009 and the Healthy Eating in Schools (Nutritional Standards & Requirements) (Wales) Regulations 2013, during cluster meetings, schools visits and assessments. <i>(Action ID 12506)</i>	✓	Schools were reminded and presented with the Healthy Eating in Schools Measure (2009) and Nutritional Standards (2013) during the Spring Term Cluster Meetings. Schools are also reminded and checks are undertaken during School visits and Assessments.
We will increase the % of schools achieving phase 4 of the Healthy Schools Initiative <i>(8.3.1.5)</i> <i>(2016/17 Result - 63%/ 2017/18 Target – 79%)</i>	✗	<b>2017/18 result - 63%.</b> This is off target but has remained the same as last year. While the target was based on 4 additional schools achieving Phase 4 which has been achieved, the calculation has been affected by school closures. Carmarthenshire has the highest number of schools completing Phase 4 of the Scheme across Wales. Of the 113 schools in Carmarthenshire, 112 have joined the Welsh Healthy Schools scheme with 3 schools currently at phase 1, 7 at phase 2, 31 at phase 3, 36



Last Year's Commitments	✓ ✗	Progress Comment
		at phase 4, 32 at phase 5, 1 at phase 6 while Peniel Community School has become the second Carmarthenshire school to achieve the National Quality Award together with Nantgaredig Primary School.
We shall increase the percentage of children seen by a registered dentist within 3 months of becoming looked after (scc/30) (2016/17 Result - 71.4%/2017/18 Target - 74.3%)	✗	<b>2017/18 result - 69.6%.</b> Result is well above the All Wales figure of 59.4% (2016/17) although off target and showing a decline. The number of looked after children in the cohort for 2017/18 has decreased to 23 compared to 35 in 2016/17 which is a positive, however, the small numbers and any variation can significantly affect findings year on year
We shall increase the percentage of children looked after at 31 March who were registered with a GP within 10 working days of the start of their placement (scc/31) (2016/17 Result - 94%/ 2017/18 Target - 95.2%)	✗	<b>2017/18 result - 94.6%.</b> Performance remains good and well above the All Wales figure of 91.7% (2016/17). End of year result just below target, however, numbers in the cohort are very small and any fluctuation can have a significant bearing on figures year on year.
<b>D – Increase awareness</b>		
We shall continue to work in partnership with the Sustainable Pre-School Healthy Schools Scheme in promoting the '10 steps to a Healthy Weight'. (Action ID 12507)	✓	Nerys Burton the Lead on the Pre-School Healthy Schools Scheme, delivered a presentation at our Healthy Schools Award Ceremony on the 4 <sup>th</sup> July, 2017 regarding the '10 Steps to a Healthy Weight' Campaign, in order to raise awareness to primary schools. Focus was placed on 'Screen Time' and 'Outdoor Provision'.
We will ensure that Educational resources for practitioners regarding the 7 Healthy schools topics will be placed on the Healthy Schools Network on Hwb. (Action ID 12508)	✓	Educational resources are continuously being placed on the Healthy Schools Network on Hwb throughout the year, including the most recent updates, policies and guidance concerning health issues.
We will continue to promote and raise awareness to campaigns specific to healthy eating, physical activity and mental health such as 'Walk to school Week', the 'Daily Mile', National Obesity Awareness Week and Mental Health Awareness Week and promote the School Health Research Network through the Healthy Schools' Twitter account, Healthy Schools Network on Hwb, cluster meetings and raise awareness with parents and carers via parents evenings. (Action ID 12509)	✓	We continue to promote and inform schools of annual health campaigns. We recently promoted and informed schools of Sustrans' 'Big Pedal' Competition, which aims to increase Active Travel to School. Every school in Carmarthenshire received an e-mail during the end of the Spring Term, informing them of how to enter and complete the competition. Previous campaigns promoted included 'National Anti Bullying Week, which is held annually in November and the 'Daily Mile' and 'Walk to School Week' during the Summer term 2017.
We shall continue to promote and raise awareness on the benefits of healthy eating, regular physical activity and mental health strategies during our annual Healthy Schools Award ceremony by inviting key partners to deliver workshops regarding these health areas. (Action ID 12510)	✓	The Healthy Schools Award Ceremony was held on the 4 <sup>th</sup> of July, 2017 at Parc y Scarlets Llanelli. 22 schools were represented by 45 pupils and 21 teachers. We had 2 workshops, one on healthy eating recipes, where they had the opportunity to make their own healthy snacks such as sushi and the second was a physical activity workshop based on skill development. There were several key

Last Year's Commitments	✓ ✗	Progress Comment
		<p>partners present at the ceremony with stands promoting healthy eating and physical activity including a Public Health Dietician and School Nurses, Active Young People Officers, Carmarthenshire`s School Meals Service, Lisa Fearne- Director of the Pumpkin Patch &amp; Garden as well as Aled Owen - Ynni Da.</p>
<p>We will undertake a programme of alcohol and cigarette 'test purchases' to ensure that premises <b>decline to sell</b> to underage customers <i>(7.4.3.5) (2017/18 Target - 100% of those tested)</i></p>	✗	<p>Intelligence logs from Dyfed Powys Police are being received and monitored with very few incidences of underage purchasing from off-licences have been reported. As a result the test purchases initiative were not undertaken and resources were directed towards other priorities. However during the summer of 2018 we will be undertaking a test purchase exercise from the few premises that have been allegedly identified as having being sold to under-age persons. It should also be appreciated there were no sales when we last undertook this initiative in 15/16.</p>

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## Well-being Objective 3

Start Well - Continue to improve learner attainment for all

### Learner attainment has been maintained despite changes to examination specifications and financial challenges

Following substantial policy and key changes to Key Stage 4 performance measures by Welsh Government, comparisons with previous years isn't appropriate. Carmarthenshire's outcomes at GCSE mirrors performance across Wales with 57.2% of our learners achieving the key Level 2 Inclusive indicator (at least 5 GCSE passes at grade A\* to C including mathematics and language). Our result places us comfortable above the Wales average by 2.6 percentage points. Outcomes of national literacy and numeracy tests at other key stages of education declined very slightly but results at Key Stage 3 continued an encouraging upward trend in performance.

#### Why it is important

- We all want all of our children and young people to have the best possible start in life by supporting them to gain the skills and knowledge they need to lead happy, healthy, fulfilling lives.
- We want to improve outcomes for all ages through lifelong learning, to enable them to thrive in 21<sup>st</sup> Century living and the world of work.
- Research by *The Institute of Education* suggests that attending a good pre-school and primary school can have more impact on children's academic progress than their gender or family background (Taggart, 2015)
- Our service remains committed to both the principles and priorities as outlined in the Welsh Government's most recent strategic document '[Education in Wales: Our National Mission.](#)'

#### Success Measures

No year on year comparison available

**360.8** is the average score (best 9 exam results) for Year 11 pupils



**7<sup>th</sup> highest** in Wales  
Source: StatsWales



**94.4%**

Attendance at Primary Schools

**94.3%**

Attendance at Secondary Schools



Both results have declined from previous year (Primary 94.8% & Secondary 94.5%)  
Source: StatsWales

**Awaiting Result**

**??%**

are satisfied with their child's primary school



Source: National Survey for Wales

#### Explaining the Results

- The average score based on the **best 9 exam results** for Year 11 pupils during 2017/18 (2016/17 Academic Year) is 360.8 where girls had an average score of 372.6 and boys 349.4.
- **School attendance** in both Primary and Secondary schools in Carmarthenshire *declined* during 2017/18 (2016/17 Academic Year). Primary school attendance reduced from 94.8% to 94.4% and from 13<sup>th</sup> to 21<sup>st</sup> position in Wales. Secondary school attendance reduced from 94.5% to 94.3% and from 8<sup>th</sup> to 9<sup>th</sup> position. There will be robust consultation with Headteachers, Educational Welfare Service and related professionals to develop an action plan to improve school attendance moving forward.
- The [National Survey for Wales](#) shows that **??** were satisfied with their child's primary school .....

## Progress Made

- ⦿ Outcomes of **national literacy and numeracy tests** at other key stages of education declined very slightly but results at Key Stage I continued *an encouraging and ongoing upward trend* in performance. Our outcomes for the Key Stage I Core Subject Indicator (learners achieving Level 5 for English or Welsh, Maths and Science) have achieved *higher results* than the Wales average for the past four years.
- ⦿ Our performance at the Level I threshold (learners attaining two or more 'A' levels or equivalent qualification) continues to remain strong with an impressive 97.8% of our learners successfully achieved this goal. The result places us *above the Wales average* of 97.1%. Our performance has been **above the national figure for five consecutive years**.
- ⦿ Six Carmarthenshire schools were invited to **ESTYN's Recognising Excellence in Education** event in Cardiff in October. These excellent schools were commended for their hard work, strong leadership, clear vision and relentless commitment to improvement. Representatives from these schools received a certificate and congratulations from Meilyr Rowlands, *Chief Inspector* and Kirsty Williams, *Cabinet Secretary for Education*. They were - Ysgol Bynea, Ysgol Parcyrhun, Ysgol Saron, Ysgol Heol Goffa, Ysgol Glan-y-mor and Ysgol Bryngwyn. A further eight schools were inspected during the year; four schools were placed in the Estyn Monitoring category and one was placed in the Estyn Significant Improvement category.
- ⦿ Our **Modernising Education Programme** (MEP) continued apace benefitting thousands of our learners with the completion of major projects, valued at over £20 million, at Ysgol Bro Dinefwr, Maes y Gwendraeth, Carreg Hirfaen, Bryngwyn, Coedcae, St. John Lloyd, Trimsaran and Pen Rhos.
- ⦿ A common theme for all Carmarthenshire schools this year has been engaging with the **Digital Competence Framework**, using workshops and networking sessions to support development of digital skills. Carmarthenshire schools were strongly represented at the 2017 National Digital Learning Event (NDLE). Ysgol Bro Banw won the Online Safety award for Developing Digital Competence through Flip Teaching & were Joint Winners of the Digital Project award for The Superheroes. Coedcae School won the 2017 Hwb Community award for Resources for new GCSE Religious Studies. Online safety continues to be promoted and evidenced with 100% engagement by Carmarthenshire schools through the Welsh Government and SWGfL 360° Safe Cymru online framework.

### Ysgol Pen Rhos – First Day

Mr Gareth Morgans, Director of Education and Children, joined Ysgol Pen Rhos pupils as they started their first day in their new school premises in Llanelli. The new school building is considered exceptional and there were wide smiles on the faces of pupils, parents and staff alike.

After managing for many years in challenging school building Mr Joe Cudd, Headteacher and his staff had ensured that the school was ready to receive pupils and to get on with their learning.

The scheme is part of the 21st Century Schools Programme, funded by Carmarthenshire



Executive Board Member  
For Education & Children  
Cllr Glynog Davies



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against this objective



## Well-being Objective 4

### Start Well - Reduce the number of young people that are Not in Education, Employment or Training (NEET)

#### Continuing progress towards reducing NEET

A range of actions linked to the six elements of the Welsh Government's Youth Engagement and Progression Framework are on-going in Carmarthenshire, contributing to the reduction of young people becoming NEET.

#### Why it is important

- Because reducing the number of NEET reduces the effects of poverty and the wider cost to society of support services, reliance on benefits and offending.
- Because it is essential to maximise the life opportunities of children, ensuring that as many young people as possible are able to progress to school 6<sup>th</sup> forms, Further Education Colleges, training provision or work.
- Because it enables young people to contribute positively to their local communities.

#### Success Measures



**1.4%** year 11 pupils &  
**3.0%** year 13 pupils  
are Not in Education, Employment or Training (NEET)  
(Previous year - Yr 11: **2.1%** & Yr 13: **2.0%**)



Year 11

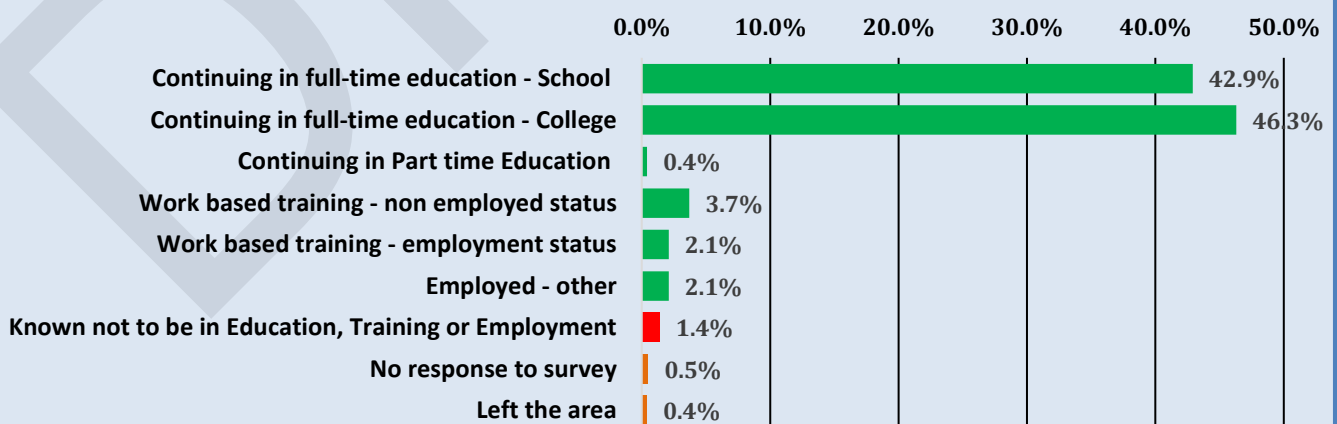


Year 13

#### Explaining the Results

- 1.4%, or 27 of **Year 11** pupils becoming NEET equated to 98.6%, or 1,830 pupils remaining in Education, Employment or Training. A small number of pupils (27), either did not respond to contact or were known to have left Carmarthenshire. The result ranked 12<sup>th</sup> in Wales and below the Welsh average of 1.6%.

#### Destination data for Carmarthenshire Year 11 pupils (Academic Year 2016-17)



- 3.0%, or 20 out of 663, **Year 13** pupils were known to become NEET, with only 10 pupils either not responding to contact or being known to have left the area. Factors affecting the result include the rising cost of higher education, young people's awareness of training and employment opportunities and limited identification of this group of young people by schools following the A Level results.

## Progress Made

- ⦿ Carmarthenshire's delivery of the **Youth Engagement and Progression Framework** includes identification of young people most at risk of disengagement, brokerage and co-ordination of support, tracking and transition of young people through the education system, provision to meet identified needs and developing the employability skills and opportunities for employment. This work is delivered primarily by the County Council's Youth Support Service, together with schools, Coleg Sir Gar, training providers, voluntary organisations and Careers Wales.
- ⦿ Involvement in the Regional European Social Fund (ESF) Projects *Cynnydd* and *Cam Nesa* will mean that **nearly £4m** of additional ESF funding will be available to provide support services for young people at risk of becoming NEET in the period 2018-2021.
- ⦿ Further development of the local, bilingual 11-19 Curriculum, closely linked to the Welsh Government's Successful Futures review and the projects within the Swansea Bay City Region will enable young people to develop the skills they need to gain jobs in the local and regional economy.

### Cynnydd Project Case Study

The young person was identified via referral from the school, and following a series of meetings with the young person and their family he was engaged on the *Cynnydd* project.

The young person was given a flexible package of support to help him overcome his anxieties. He had been a complete school refuser with no aspirations or progression plans for the future and had received previous support from *CAMHS*. We were able to accommodate him on a one to one basis, which proved very successful.

With the support and intervention of *Cynnydd* he has progressed from zero attendance to a secured place on *Youth Access* in Yr11. He has grown in confidence and as a result has been willing to meet with *Careers Wales* to discuss a possible work placement. He has already identified that he would like to pursue a course in photography after he leaves school and has shown commitment and enthusiasm in embracing the steps necessary to achieve this. He has also been attending group trips, which would have been unachievable previous to *Cynnydd* support.

The young person is very positive about the changes that have happened in his life and has a hope for the future that was non-existent when we first met him. He says that he is far happier, is excited about moving forward with his life and has more confidence and feels better about himself.



Executive Board Member  
For Education & Children  
**Cllr Glynog Davies**



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Live Well





## Well-being Objective 5

Start Well/Live Well - Tackle poverty by doing all we can to prevent it, help people into work & improve the lives of those living in poverty

### 800 less households living in poverty (down from 35.9% to 35%)

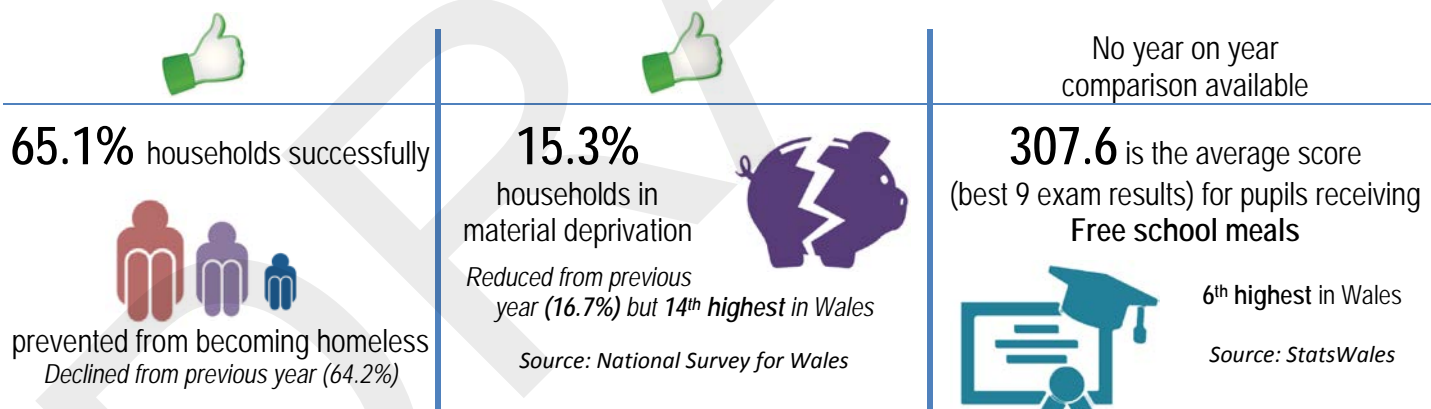
Welsh Government defines poverty as when “household income is less than 60% of the GB median income”. This means a household where income is less than £18,553 a year (2017 - 60% of £30,921). On this definition, 35% can be defined as living in poverty Carmarthenshire, well above the Welsh average of 33% and 8<sup>th</sup> worst in Wales.

Household Income Figures Source: CACI's 'PayCheck' data								
Households Living in Poverty	2014		2015		2016		2017	
	Carmarthenshire	Wales	Carmarthenshire	Wales	Carmarthenshire	Wales	Carmarthenshire	Wales
	29,956 (37.1%)	446,586 (33.6%)	29,086 (36.3%)	459,283 (35%)	29,020 (35.9%)	460,322 (34%)	28,223 (35.0%)	450,616 (33%)

### Why it is important

- Poverty and deprivation have serious detrimental effects across all aspects of well-being. It limits the opportunities and prospects for children and young people, damages the quality of life for families and communities.
- Research shows that children growing up in workless households experience consistently poorer outcomes than other children whose parents are always working, in relation to educational attainment and cognitive ability.

### Success Measures



### Explaining the Results

- Of the 413 households **threatened with homelessness** during 2017/18, 269 were successfully prevented from becoming homeless – 65.1%. There were 111 unsuccessful preventions and 33 withdrawals.
- According to the 2016/17 [National Survey for Wales](#), 15.3% of participating households in Carmarthenshire were classed as **living in material deprivation** (just above the Welsh average of 15.1%). It is encouraging that it has reduced from the 2014/15 result of 16.7%, but we have moved down from 13th to 14th position
- The average score based on the best 9 **exam results** for Year 11 pupils that received **Free School Meals** is 307.6 compared to a score of 360.8 for those who don't.

## Progress Made

- ⦿ We have established the *Financial Exploitation Safeguarding Scheme (FESS)* which consolidates ten initiatives in to one to detect and support victims of financial abuse and prevent victimisation. The *FESS* initiative creates a network where third sector and local authority partners agree to work together with Trading Standards to identify, refer and support victims of financial abuse.
- ⦿ Financial literacy is now on the school curriculum.
- ⦿ With the aim helping to tackle poverty, the *School Holiday Enrichment Scheme* focuses on providing a healthy breakfast, lunch and healthy activities for Year 6 free school meals and the working poor.
- ⦿ During the year a pilot Wi-Fi initiative to boost connectivity and drive economic regeneration in the community commenced. The Council, on behalf of the *Grŵp Cefn Gwlad* Local Action Group was successful in securing funding up to the value of £120,000 from the *LEADER* scheme, with additional contributions being made by the Council and participating rural towns.
- ⦿ A pilot to identify and provide pre-tenancy support to those tenants who may struggle to make their rent payments has been launched in Carmarthen area. This includes efforts to obtain more robust financial information at the first point of contact and identify those who may require further assistance. All new applicants will receive pre-tenancy guidance and specific one to one pre-tenancy advice is also available to successful applicants
- ⦿ There are a number of projects working to address issues of rural poverty highlighted through the rural poverty study 2015 which have been delivered in 2017/18. These include; educating younger and future tenants to better manage their finances and avoid debt; expanding the way services are offered at the 'Hub' location in Llanelli to people living in rural areas; a mental wellbeing and mental health awareness project; providing support for rural community members to become work ready and a project by *UWTSD* which aims to maximise the social and economic benefit of the relocation of *S4C* to Carmarthen. However, further opportunities to address these issues are currently being identified through the work of the newly establish *Rural Affairs Advisory Panel*.



## AFTER SCHOOL CLUB

Pupils at *Ysgol Gymraeg Brynsierfel* in Llanelli and their parents are benefiting from a new after school club (and recently a holiday club) which provides fun activities and child care in a safe environment.

The Club runs Monday to Friday during term time and is a vital resource for parents and carers, in particular those who are working and are seeking high quality, low cost childcare and low income families are eligible for help with funding.



Executive Board Member  
For Communities and Rural Affairs  
**Cllr Cefin Campbell**



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against this objective



## Well-being Objective 6

Live Well - Create more jobs and growth throughout the county

**Median Gross Weekly Pay has increased by 4.7%** (from £494.5 to £517.5)

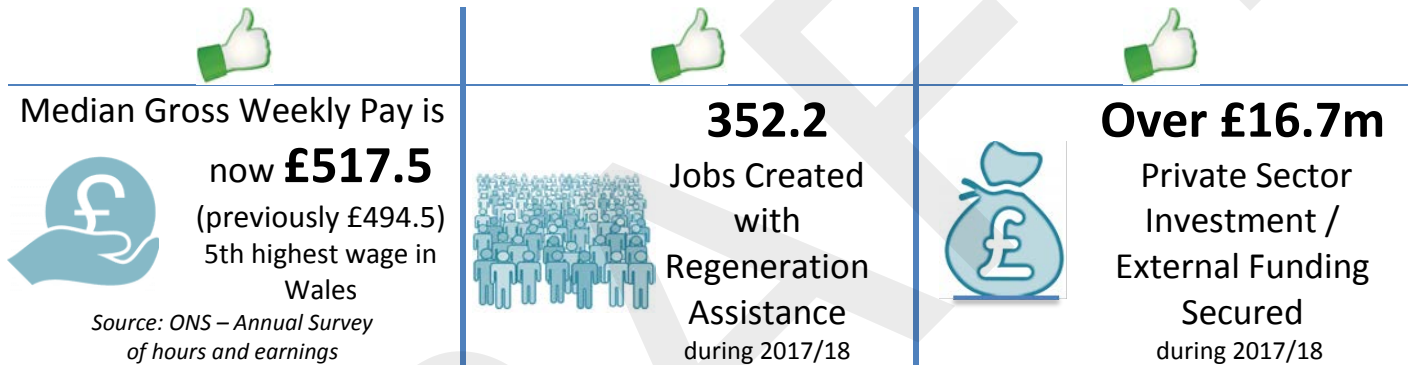
Carmarthenshire has the 5<sup>th</sup> highest wage in Wales for 2017, 8<sup>th</sup> highest the previous year

This is above the Welsh average of £505.9

### Why it is important

- *Well paid jobs* for local people is the Council's number one priority.
- *Increasing employability* is fundamental to tackling poverty, reducing inequalities and has a dramatic impact on our health and ability to function in everyday society.

### Success Measures



### Explaining the Results

- **352.5 jobs were created** with regeneration assistance during 2017/18 at the following locations:- Parry Thomas Centre; Business Support; Beacon Bursary; Opportunity St; Cross Hands Growth Zone and through the Carmarthenshire Rural Enterprise Fund Projects. In addition 250 people were placed into jobs and over a 1,000 people were helped into volunteering.
- A total of **£16.7m of private sector investment** was secured during 2017/18 via Community Bureau, Carmarthenshire Rural Enterprise Fund, Transformation Commercial Property Development Fund (TCPDF), Pendine Attractor, Jacksons Lane, Cross Hands Growth Zone and Wetlands Projects.

### Progress Made

#### CITY DEAL

- ⊙ Since the *City Deal* was signed, considerable progress has been made with eight of the eleven project business cases having now been submitted to the UK and Welsh Governments for final sign-off:-



1. The new building, part funded by the City Deal, on the University of Wales Trinity Saint David campus, called '**Yr Egin**', will give creative industries top quality office spaces which will benefit from state-of-the-art digital technology and will also feature the new headquarters for S4C.
2. In Llanelli, an outline planning application has been submitted for the **Life Science and Well-Being Village** at Delta Lakes. This £200m project will include a cutting-edge new leisure centre, spaces for medical research, health service provision and extensive landscaping that will lead to opportunities for cycling and scenic walks.

## KNOWLEDGE ECONOMY & INNOVATION

- ⦿ The **Skills and Talent project** being led by the [South West Wales Regional Skills Partnership](#), is already exploring the gaps that currently exist in the provision of skills and how this can best be addressed, both now and in years to come, by introducing courses that are tailor made to the City Deal projects.
- ⦿ Our **Rural Affairs** Task Group aims to identify actions the Council, in partnership with other public bodies and organisations, can take to address issues effecting rural communities in Carmarthenshire. This includes economic development, broadband, housing, transport, agriculture, service provision, education and community life to name but a few and will also ensure and support rural regeneration in future years.

## TRANSFORMATIONS – A STRATEGIC REGENERATION PLAN FOR CARMARTHENSHIRE 2015-30

- ⦿ We have made progress on the **6 transformational projects** within the [Strategic Regeneration Plan](#):
  1. A number of projects identified in the **Carmarthen** Town Centre Regeneration Masterplan are progressing with funding and permissions being secured to deliver both the Jackson’s Lane Redevelopment Proposals & Carmarthen Wetlands and Gateway projects.
  2. A number of **Ammanford** Task Force action plan projects have also progressed during 2017/18. Work has commenced on: Tir Y Dail Junction, Margaret St Road Widening Scheme, and Railway Crossing Enhancement Schemes, whilst 41 Quay St has been acquired to develop a new Hwb.
  3. **Llanelli** Town Taskforce projects have progressed - the Opportunity Street project to acquire 15 properties and 1 development site has been successfully completed. Future funding is being sought in relation to Targeted Regeneration Fund to expand work on the portfolio purchased through the Opportunity Street Programme. Llanelli Joint Venture is progressing with demolition of Pontrilas Factory in North Dock with outline planning to redevelop the site for housing.
  4. Funding has been secured to deliver second phase of the **Cross Hands** East Strategic Employment Site.
  5. We are working on a number of tourism projects such as the Parry Thomas Commercial Centre in **Pendine** which has been fully let and funding has been secured to deliver the £7m Pendine Attractor project. See more on tourism in Well-being Objective 15-Promoting Welsh Language Culture.
  6. In the **rural area** of the county a number of business growth projects have been supported with assistance from the Carmarthenshire Rural Enterprise Fund. To date 16 applicants have completed or are in the process of completing projects that will deliver new employment opportunities for rural Carmarthenshire. In addition 4 capital projects are under construction (through the TCPDF) that will significantly increase commercial employment space in the county.

**LIFT people in to work!** - Moving to Llanelli from South Shields after losing his job, Gary had lost a significant amount of confidence in his ability to find work. He was not sure whether he had the skills to enter an unfamiliar workplace and to succeed in a new job. Through discussion with his *LIFT* mentor, Gary’s transferable skills were identified and it was decided that manufacturing or construction were the best routes for him to follow as many of his skills would carry over. Gary was supported by the *LIFT* programme to successfully complete CSCS training and apply for his CSCS green card. Through the *LIFT* programme Gary secured a work placement at *Lloyd and Gravell* and upon completing his placement was offered a job as a full time paid employee.

*“I can’t thank Lift enough for their support and guidance. My career finally looks like it is aettina back on track!”*



Executive Board Member  
For Economic Development  
**Cllr Emlyn Dole (Leader)**



View our [detailed progress here](#)  
against this objective



## Well-being Objective 6

Live Well - Create more jobs and growth throughout the county

The following are our commitments and end of year progress comments for this Well-being Objective during 2017/18.

Last Year's Commitments	✓ ✗	Progress Comment
<b>A - Knowledge Economy &amp; Innovation</b>		
<p>We will engage regionally via the roles of the Regional Learning &amp; Skills Partnership (RSLP) and Regional Engagement Team. <i>(Action ID 12566)</i></p>	✓	<p>The RSLP engaged with over 70 businesses during the preparation of the 2017/18 Employment &amp; Skills Plan which was published on the 31.7.2017. During the year we also engaged with a further 350 businesses in relation to the Plan and the regional group has supported 6 EU funded projects. The RLSP also engaged with sector cluster groups to feedback/ review the actions in the Plan and to review the priorities and identify any new skills needed to meet the Swansea Bay City Deal projects.</p>
<p>We will maximise external funding in order to realise economic potential. <i>(Action ID 12567)</i></p>	✓	<p>To date £22m has been secured from European programmes to deliver a number of initiatives including employability initiatives such as Communities 4 Work and Workways +; initiatives targeted at supporting young people who are at risk of becoming NEET (Not in Education, Employment or Training); redevelopment of Pendine as well as initiatives designed to increase tourism in partnership with partners in Ireland and across West Wales, as part of the Celtic Routes initiative. The Authority continues to support communities to access funding via the Rural Development Plan and to promote opportunities available via the EU programmes both internally and externally with further funding applications currently being developed.</p>
<p>We will develop and deliver the Countywide Employment and Skills Plan in line with key strategic priorities. <i>(Action ID 12568)</i></p>	✓	<p>The <a href="#">2017 Employment and Skills Plan</a> for the South West and Mid Wales region was consulted on with industry and training providers and this helped to develop the 2017/18 Plan. The Plan was submitted to the Welsh Government who gave positive feedback and it was launched by the Minister Julie James on the 5<sup>th</sup> October 2017. Work for the 2018/19 Plan has already started.</p>
<p>We will work with schools in the County to increase awareness of the employment and training options that will lead to employment in the County (the RLSP will work with ERW, Education, Industry, Careers Wales and DWP to improve awareness). <i>(Action ID 12569)</i></p>	✓	<p>During the year presentations were given to regional groups of headmasters with a follow up for individuals to understand needs of specific schools. This involvement has informed the Skills Plan. We have also worked with secondary schools to raise awareness of opportunities relating to SBCD projects and with ERW to identify new ways of working with schools. There has been identification of pilot projects for years 9 and 11 to raise awareness of the skills needed for SBCD projects which employers will need. Trial projects have been developed with schools</p>

Last Year's Commitments	✓ x	Progress Comment
		on the digital, creative and health competencies required for the 3 projects in Carmarthenshire.
<p>We will work with the City Deal projects to understand the skills requirements within each sector and develop new courses/training opportunities in partnership with FE &amp; HE institutions in the region. <i>(Action ID 12570)</i></p>	✓	<p>We have met with all of the City Deal projects to discuss the training requirements from each project and how this can be developed as part of the City Deal. From these meetings the Regional Learning Skills Partnership (RLSP) completed a 5 case business model and developed an implementation plan for delivering the new key skills needed in the region required by both industry, schools and adult learning opportunities. The draft business case for the City deal skills and talent project was submitted to the Welsh and UK Governments at the end of October and initial comments were received and the work to add the additional information was undertaken and the business cases were then resubmitted to the Government officials. To date the draft business case plan revisions have been updated and submitted to the Regional office for presentation to the UK and Welsh Governments and work has been continuing with gathering of data from the projects and inputting this information into a plan for skills development in the region.</p>
<p>We will promote and support entrepreneurship in the County by delivering activities such as the Beacon Bursary, Beacon Incubation and a Business Start Up Fund. <i>(Action ID 12571)</i></p>	✓	<p>The Beacon Bursary was launched early Spring 2018. Beacon Incubation space is progressing with 5 applicants under consideration. The Business Start-up funds are approved and look to be launched late spring.</p>
<p>We will support Third Sector Growth and deliver the Knowledge Hub. <i>(Action ID 12572)</i></p>	✓	<p>During the year the new Third Sector spend centralisation team has:</p> <ul style="list-style-type: none"> <li>• Established the Challenge Panel and agreed the Terms of Reference</li> <li>• Established a centralised database</li> <li>• Communicated with HOS and Budget Managers to raise awareness of the new function</li> <li>• Held Budget Manager briefings and welcomed feedback on the process</li> <li>• Introduced the new service to the Procurement Board meeting</li> <li>• Engaged with colleagues in Procurement to align new function with improvements to contract management</li> <li>• Utilised Atamis - Spend Analysis and Contract Management software</li> <li>• Developed a Communication and Engagement Strategy</li> <li>• Developed an online Third Sector Spend registration process</li> </ul> <p>Also we have established a comprehensive Third Sector Spend ID Supplier list, which will make it easier for budget managers to identify third sector organisations. The Working Group will continue to meet regularly with representation from Audit,</p>

Last Year's Commitments	✓ ✘	Progress Comment
		Procurement, Finance and Economic Development. The Third Sector Spend ID Supplier list (Knowledge Hub) has been finalised and will be available to Budget Managers who have been asked to register all Third Sector Spend for 2018/19.
We will develop and deliver Digital Activity to enhance access to key service provision and boost economic performance. <i>(Action ID 12573)</i>	✓	Local Carmarthenshire contractors Antur Teifi have been successful in securing the contract to install and deliver the Strategic Rural Towns WiFi network across Carmarthenshire. Once the programme of installation is completed, a full technical and development support package will then be in place for the two year period up to February 2020. The support package will include the placement of two apprenticeship places to work with and support both Town Councils and business's to develop and maximise economic benefits and enhance the visitor experience, from utilising digital connectivity on the high street.
We will promote and support event development by developing activities such as the Event Network Circle and utilising a mix of funding. <i>(Action ID 12575)</i>	✓	Using resources gained through a successful RDP Leader application, over 180 event organisers have signed up the Carmarthenshire event network circle with 49 active within the closed Facebook page. Further promotion has been implemented to widen the awareness of the information now available on line in the form of case studies and templates and there is still much scope in increasing uptake and usage, especially in terms of promotional and sponsorship planning Llandovery, Carmarthen and Newcastle Emlyn were picked to act as "pilot towns" in order to explore the development and growth of events with local businesses. Focus group events were organised in each of the towns bringing together businesses and community group leaders with event organisers.
<b>B - Transformations – a strategic regeneration plan for Carmarthenshire 2015-2030</b>		
We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support <b>job creation</b> . <i>(Action ID 12576)</i>	✓	There were <b>352</b> jobs created in the year which exceeded the annual target. These were via the Parry Thomas Centre, Opportunity St, Bureau, Business Support, Cross Hands Growth Zone (Cross Hands West), Delta Lakes and Carmarthenshire Rural Enterprise Fund Projects.
We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support <b>jobs accommodated</b> . <i>(Action ID 12580)</i>	✓	195 Jobs have been accommodated as a result of the Opportunity St Project in Llanelli Town Centre and Cross Hands Growth Zone projects. This figure exceeds the annual target figure.
We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and	✘	250.5 people have been placed into jobs via support projects including workways+, the Communities first initiative, Community Bureau and Un Sir Gar during the year. However, due to a delayed start for the Workways + programme, the target figure was not



Last Year's Commitments	✓ x	Progress Comment
projects to support <b>number of people placed into jobs.</b> (Action ID 12581)		attained and therefore targets have been re profiled across an extended period up until 2022.
We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support <b>number of people placed into training.</b> (Action ID 12582)	✓	The Annual target of 1187 has been significantly exceeded via the work of the Community Bureau, Communities First/Communities4Work (C4W)/LIFT, Workways, Un Sir gar and Opportunity St projects. In total 3306 individuals have been placed into training this year
We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support <b>number of people helped into volunteering.</b> (Action ID 12583)	✓	<b>1141</b> individuals have been helped into volunteering to date via the Workways+, Un Sir Gar, Community Bureau and Communities First / C4W / Lift programmes.
We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support <b>additional business/office floorspace (Sq ft) created.</b> (Action ID 12584)	✓	<b>83,680</b> sq ft of floor space was created / improved via Carmarthenshire Rural Enterprise Fund (CREF), Cross Hands Growth Zone and Opportunity street projects. In addition a number of projects are under construction via the Carmarthenshire Rural Enterprise Fund & Transformational Property Development Fund (TPDF) that will realise additional floor space early in 2018/19
We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support <b>the amount of land (hectare) developed.</b> (Action ID 12585)	✓	<b>8.4</b> ha land has been developed or improved through the Delta Lakes project, CREF, Opportunity St and Cross Hands Growth Zone. In addition construction is ongoing on a number of projects including North Dock Pontrillas that will see further land developed early in 18/19.
We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support <b>the level of Private Sector Investment (PSI) / external funding secured.</b> (Action ID 12586)	✓	<b>£16.7</b> Private Sector Investment / external funding has been secured this year via: Community Bureaux (£5.9m), Jacksons Lane, (£128k) Carmarthen Wetlands (£128k) and Carmarthenshire Rural Enterprise Fund (£1.15m, TPDF (£365k), Cross Hands Growth Zone (£5.967m) and the Pendine attractor project (£3m).
We will deliver the initial implementation plan - Planning process; Business case agreements; Pathways development; Training courses for the Wellness and Life Science project (Action ID 12380)	✓	2017/18 has been a year of demonstrable progression for the <b>Llanelli Wellness and Life Science Village</b> , with key milestones reached across all project domains. A Pre-Application Consultation (PAC) exercise was successfully executed in February, with an outline planning application registered on March 15 <sup>th</sup> (ref no. <a href="#">S/36948</a> ). It is aimed to secure outline planning consent August/September 2018. A 5 Case Business Plan (FBC) has been submitted to UK and Welsh Governments to draw down £40m of City Deal money. Considerable resource and effort was directed to a 12 month procurement exercise to identify a private sector development partner, including a call to competition (OJEU notice) and dialogue sessions with

Last Year's Commitments	✓ x	Progress Comment
		<p>bidders. It is hoped to formally announce the preferred partner in May. Our business planning, principal work stream groups have scoped out services for delivery in the Village, culminating in a Clinical Delivery Strategy and Wellness Hub Specification Paper. These are being taken through relevant governance processes for endorsement. Lastly, implementation of a communication and engagement strategy has improved stakeholder awareness and understanding of the Village concept. A public exhibition to showcase proposals for the Village attracted 234 local residents, pupils and organisations/businesses.</p>
<p>We will develop and deliver Countywide Tourism Destination Management Plan 2015-2020 &amp; deliver actions utilising a mix of funding to support promotion of Carmarthenshire as an attractive &amp; quality place to visit &amp; stay &amp; as a commercially viable place to invest in as part of regional and national campaigns. <i>(Action ID 12577)</i></p>	✓	<p>Promotion of Wales as a Country Destination is coordinated by Visit Wales, part of a division within the Welsh Government. We have proactively supported them in the delivery of the Year of Legend and Sea campaigns by leading on a series of actions funded through the Regional Tourism Fund on behalf of a South West Wales partnership. Actions included the promotion of themed group travel itineraries including the organisation and management attending the British Tourism and Travel Exhibition at the NEC as part of the Visit Wales pavilion. 28 major articles on Carmarthenshire were generated by CCC in the media ranging from:  Olive magazine: Circulation 32,497  Fabulous magazine Sun on Sunday: Circulation 1.4million  Sunday Mirror: Circulation 488,609  Western Mail: Circulation 13,419  Public Relations (PR) has also been utilised as a promotional tool as we can access exposure across the UK.</p>
<p>We will develop the quality, quantity and economic value of events and festivals utilising Leader, Ireland Wales Cooperation Scheme, Regional Tourism Engagement Fund and other funding streams. <i>(Action ID 12579)</i></p>	✓	<p>Officers attended a horizon scanning session with the major events unit of the Government in January, gathering information on potential areas of interest and possibilities of hosting events in the future, as well as taking the opportunity to explain the facilities and areas the County can offer now and in the future. It was welcomed that the Council now offers a financial scheme to support events based on strict criteria. The Ireland Wales cooperation scheme went live on 1st January. Partners from both countries met for a 2 day workshop in February, as future ideas were firmed up and knowledge of each area was given a revised set of criteria based upon "lessons learnt".</p>
<b>C - City Deal</b>		
<p>We will deliver Phase 3 of the project plan for the Wellness and Life Science Village. <i>(Action ID 12365)</i></p>	✓	<p>Following submission of the 5 case business plans to the UK and Welsh Governments, Phase 3 has been brought to a close. Moving forward, new actions will be considered under a `phase 4` parent action, with associated sub-actions.</p>

Last Year's Commitments	✓ x	Progress Comment
<p>We will continue to support the development and delivery of the Swansea Bay City Deal proposal. (Action ID 12587)</p>	✓	<p>2017/18 has been a year of demonstrable progression for the <b>Llanelli Wellness and Life Science Village</b>, with key milestones reached across all project domains. A Pre-Application Consultation (PAC) exercise was successfully executed in February, with an outline planning application registered on March 15<sup>th</sup> (ref no. <a href="#">S/36948</a>). A 5 Case Business Plan (FBC) has been submitted to UK and Welsh Governments to draw down £40m of City Deal money. Considerable resource and effort was directed to a 12 month procurement exercise to identify a private sector development partner, including a call to competition (OJEU notice) and dialogue sessions with bidders. Our business planning, principal work stream groups have scoped out services for delivery in the Village, culminating in a Clinical Delivery Strategy and Wellness Hub Specification Paper. These are being taken through relevant governance processes for endorsement. Lastly, implementation of a communication and engagement strategy has improved stakeholder awareness and understanding of the Village concept. A public exhibition to showcase proposals for the Village attracted 234 local residents, pupils and organisations/businesses.</p>
<p>We will establish appropriate governance arrangements and support structures to ensure the successful delivery of the City Deal. (Action ID 12588)</p>	✓	<p>The Joint Committee Agreement is in its final stages and is currently with legal teams in the Welsh Government and UK Government. This will enable the establishment of fit for purpose governance structures and processes to ensure the successful delivery of the SBCD</p>
<p>We will support the development of a 5 case business case for each of the 11 projects. (Action ID 12589)</p>	✓	<p>8 out of the 11 City Deal projects are currently being assessed by the Welsh Government and UK Government for approval.</p>
<p>We will establish business engagement mechanisms to ensure that the City Deal achieves maximum benefit locally and regionally. (Action ID 12590)</p>	✓	<p>We have recruited a Business Engagement officer for the City Deal and this officer will develop an action plan for business engagement</p>
<p>We will aim to develop all 11 City Deal projects. (Action ID 12591)</p>	✓	<p>The Regional Office is working closely with the 11 project leads to ensure the development of Business cases.</p>
<p>We will aim to hold 4 City Deal business engagement events. (Action ID 12592)</p>	✓	<p>An Engagement Action Plan is currently being developed. A Communications and Marketing officer for the City Deal has been appointed. Also a business engagement officer has been recruited.</p>
<b>D – Overarching Performance Measures</b>		
<p>We will aim to create <b>282</b> more jobs. (EconD/001) (2016/17 Result - 253.5 / 2017/18 Target 282)</p>	✓	<p><b>352.5 jobs were created</b> with Regeneration assistance during 2017/18 which exceeded the target. These were created with the assistance of the Parry Thomas Centre, Business Support, Beacon Bursary, Opportunity St, Bureau, Cross Hands Growth Zone, Delta Lakes and Carmarthenshire Rural Enterprise Fund Projects.</p>

Last Year's Commitments	✓ ✘	Progress Comment
We will aim to accommodate <b>49</b> jobs. <i>(EconD/002)</i> (2016/17 Result -28 / 2017/18 Target - 49)	✓	<b>195 Jobs were accommodated</b> during 2017/18 as a result of Opportunity Street Project in Llanelli Town Centre and Cross Hands Growth Zone Project Cross Hands West.
We will aim to place <b>280</b> people into jobs. <i>(EconD/003)</i> (2016/17 Result – 344 / 2017/18 Target - 280 )	✘	<b>250.5 individuals have been placed into jobs</b> with regeneration assistance via Workways, Un Sir Gar, Community Bureau and Communities First / Lift /C4W programmes. This is below the expected target as the workways+ programme was delayed, as such targets have been re profiled across extended period up until 2022
We will aim to place <b>1,187</b> people into training. <i>(EconD/004)</i> (2016/17 Result -3,128 / 2017/18 Target -1,187)	✓	<b>3,306 people were placed into training</b> during 2017/18 via work of the Community Bureau, Communities First / Lift / C4W, Workways +, Un Sir gar and Opportunity St Projects. This significantly exceeds our Annual target of 1,187.
We will aim to place <b>1,132</b> people into volunteering. <i>(EconD/005)</i> (2016/17 Result -1,598 / 2017/18 Target -1,132)	✓	<b>1141 individuals were helped into volunteering</b> during 2017/18 via the Workways+, Un Sir Gar, Bureau and communities first / lift/C4W programmes
We will aim to create <b>40,069</b> sqft of Floorspace <i>(EconD/006)</i> (2017/18 Target - 40,069 sqft)	✓	<b>83,680 sq ft floor space was created / improved</b> during 2017/18 via CREF Opportunity street and Cross Hands Growth Zone projects, well exceeding our target.
We will aim to develop <b>8.4</b> ha of land <i>(EconD/007)</i> (2017/18 Target – 8.4 ha)	✓	<b>8.4ha of land</b> was developed or improved during 2017/18 through Delta Lakes, opportunity 1 <sup>st</sup> and Cross Hands West projects together with Carmarthenshire Rural Enterprise and Transformational property Development Fund Projects.
Level of Private Sector Investment / external funding secured <b>£11,303,361</b> <i>(EconD/008)</i> (2016/17 Result -£23,551,839 / 2017/18 Target - £11,303,361)	✓	<b>£16,721,475 of Private Sector Investment</b> was secured during 2017/18, significantly above target This was done via Community Bureau, CREF, TCPDF, Pendine Attractor, Jacksons Lane, Cross Hands Growth Zone and Wetlands Projects.
We will ensure that a high percentage of undisputed invoices are paid within 30 days to help local businesses cash-flow. <i>(CFH/006)</i> (2016/17 Result - 94.3% /2017/18 Target -93.5%)	✘	<b>92.8%</b> of invoices were paid within 30 days during 2017/18. This is off target and declined on the previous year. All relevant areas below target have been notified and officers to investigate and address issues.
We will ensure that we conduct trading standards inspections for all high risk businesses <i>(PPN/001i)</i> 2016/17 Result - 100% / 2017/18 Target -100%)	✓	All 150 Trading Standards High Risk Businesses were inspected during 2017/18 - <b>100%</b>
We will ensure that we conduct animal health inspections for all high risk businesses <i>(PPN/001iii)</i> (2016/17 Result - 100% / 2017/18 Target -100%)	✘	<b>92% - 158 of 172 high risk animal health businesses</b> were inspected during 2017/18. We have seen an increase in investigations and prosecutions of unlicensed dog breeders. This is high priority reactive work, the increase could not have been anticipated at the beginning of the year. Unfortunately re-prioritising officer time to action and try and resolve these investigations has meant we have fallen slightly short of achieving 100%, the remaining premises are being inspected during April 2018.

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## Well-being Objective 7

### Live Well - Increase the availability of rented and affordable homes

**On track to meet the affordable homes target of 1,000 additional affordable homes between 2016 - 2021**

Good quality, affordable homes are the bed rock of healthy and sustainable communities. We have delivered over 400 additional affordable homes since 2016 as part of the affordable homes plan.

### Why it is important

- Good quality affordable homes promote *health and well-being*, meeting the individual needs of the residents, building strong sustainable communities and places where people want to live.
- Good quality energy efficient affordable homes are good for the *People and the Environment* - as the energy use within the home will be reduced, having a significant effect on reducing the fuel costs for the occupying residents. It will also have a significant effect on reducing pollutants in the atmosphere and mitigating fuel poverty in our communities.
- It's good for the *Social Structure* - well-placed affordable housing developments allow communities to welcome a wide range of families and to create a vibrant, diverse, group of residents.
- It's good for the *Economy* - in order to thrive, new businesses need easy access to its workforce. Affordable housing developments ensure that working families will remain in their community.

### Success Measure

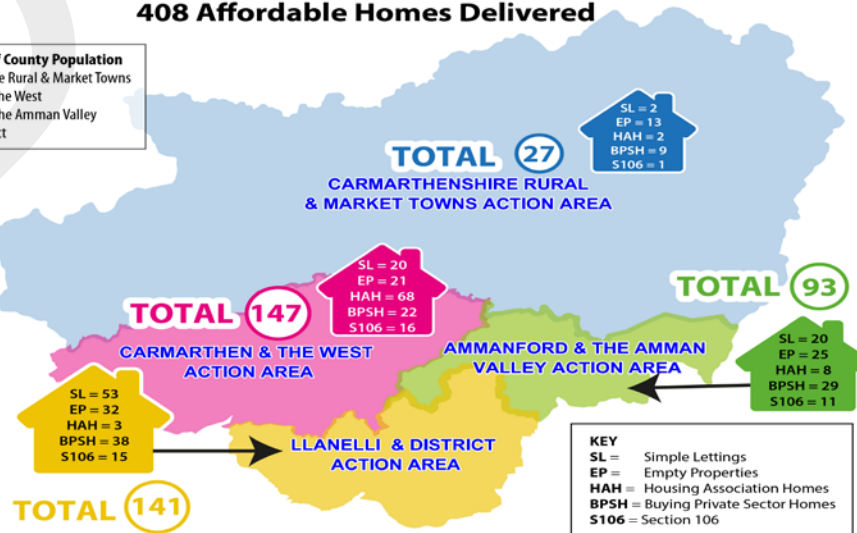
**+ 235**  
Additional Affordable Homes  
during 2017/18



### Explaining the Results

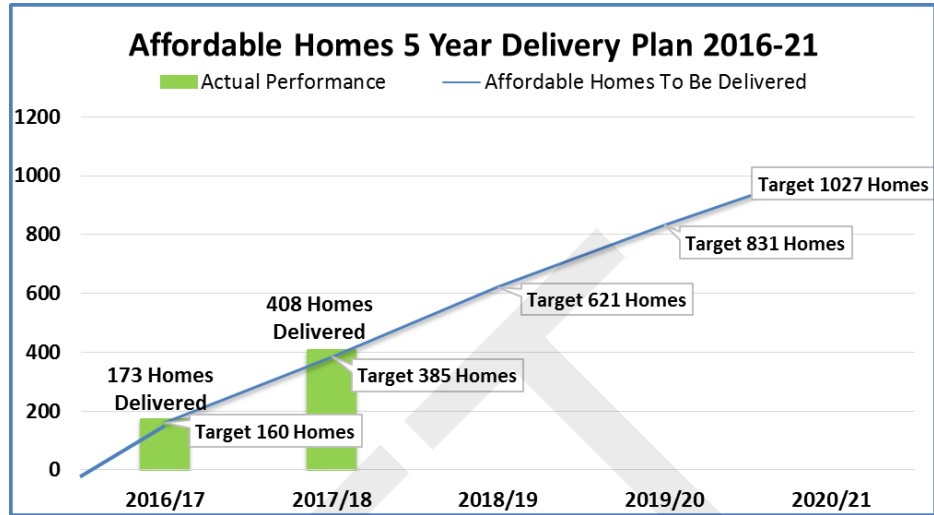
#### Affordable Homes Performance - Overall Performance from April 2016 408 Affordable Homes Delivered

**Action Areas as a % of County Population**  
19% = Carmarthenshire Rural & Market Towns  
22% = Carmarthen & the West  
17% = Ammanford & the Amman Valley  
42% = Llanelli & District



## Progress Made

- ⊙ As part of the *2016 - 2020 Affordable Homes Plan* to date we have provided **408** additional affordable homes made up of the following:-
  - *Simple lettings agency* - 95  
(32 – 2016/17 – 63 -2017/18)
  - *Empty homes brought back into use* - 91  
(28 – 2016/17 – 63 -2017/18)
  - *Buying private sector homes* – 114  
(45 – 2016/17 – 69 -2017/18)
  - *Housing Association new build development* – 65  
(45 – 2016/17 – 20 -2017/18)
  - *Contribution by development (section 106)* - 43  
(23 – 2016/17 – 20 -2017/18)



- ⊙ We have bought **98** private sector homes to increase the *council’s own housing stock*. 16 homes have also been bought directly by Bro Myrddin Housing Association.
- ⊙ Funding has been secured to build **over 60 new council homes** (including the latest projections for Affordable Housing Grant from Welsh Government). 3 sites have been identified where building works will commence in 2018/2019.
- ⊙ The contribution by development are *low cost home ownership* properties
- ⊙ Through the planning system (Section 106) 43 homes have been provided for [Low Cost Home ownership](#) and nominated to local people who needed help to buy their own home

*Carmarthenshire County Council is already making good on its promises to deliver 1,000 more affordable homes by 2021. Over 60 new council homes will be built in Carmarthenshire over the next two years in an £8.5million investment to grow the local authority’s housing stock.*



Executive Board Member  
For Housing  
**Cllr Linda Evans**



View our [detailed progress here](#) against this objective



## Well-being Objective 7

Live Well - Increase the availability of rented and affordable homes

The following are our commitments and end of year progress comments for this Well-being Objective during 2017/18.

Last Year's Commitments	✓ ✗	Progress Comment
<b>A - Affordable Homes Delivery Plan</b>		
<p>We will increase the number of affordable homes delivered in Carmarthenshire. (Action ID 12593)</p>	✓	<p>2017/18 is our second year of delivering affordable homes. This year we have successfully delivered <b>235 additional homes</b> through a range of solutions including bringing empty homes back into use, social lettings, buying private sector homes, through developer contributions and Section 106 and by working in partnership with our housing association partners to develop new homes.</p>
<p>We shall increase the number of affordable homes in the County by delivering the affordable homes plan (7.3.2.24) (2016/17 Result – 173 /2017/18 Target - 225 ) (Future Targets - 18/19 – 236, 19/20 – 210, 20/21 – 196).</p>	✓	<p>An additional <b>235 affordable homes</b> have been delivered during 2017/18.</p>
<p>We shall increase the number of new additional properties managed by our internal social lettings agency. (7.3.2.25) (2016/17 Result - 32 /2017/18 Target - 54)</p>	✓	<p>During 2017/18 we added <b>63 new additional properties</b> to be managed by our internal social lettings agency.</p>
<p>We shall increase the % of empty private properties brought back into use (PAM/013) (2016/17 Result - 6.53% - 174 dwellings / 2017/18 Target – 6.75% - 180 dwellings) This measures include all previously empty properties and not only affordable homes.</p>	✓	<p><b>184</b> empty private properties (<b>6.90%</b>) were brought back into use during 2017/18.</p>
<p>We shall increase the number of new homes created as a result of bringing empty properties back into use (PAM/014) (2016/17 Result -5 additional dwellings / 2017/18 Target -10 additional dwellings) This measures include <u>all</u> previously empty properties and <u>not only</u> affordable homes.</p>	✗	<p><b>5 additional dwellings</b> were created during 2017/18 as a result of bringing empty properties back into use. This new measure is very much in the hands of empty properties Owners, and the likelihood of them seeking consent for, and converting empty dwellings into flats. The projection put forward was subject to a particular scheme in Llanelli, which was supported under the Houses into Homes scheme. Regrettably, this developer has allocated his resources to other projects, and failed to complete.</p>



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## Well-being Objective 8

### Live Well - Help people live healthy lives (tackling risky behaviour and obesity)

**Almost 1.6 million visits to our Leisure Centres, generating a Social Value Return of £4.6 million during 2017/18**





We want Carmarthenshire to be a place:

- That is the most active and healthy in the UK
- Where every person is an active participant at a *Community Club* or *Leisure / Cultural Facility*
- Where every child is hooked on Leisure / Cultural activity for life

### Why it is important

- Because our way of life is changing, people are living longer with a higher quality of life.
- Because the challenge is to prevent ill health.
- Because living healthy lives allows people to fulfil their potential, meet educational aspirations and play a full part in the economy and society of Carmarthenshire.
- Because many of the preventive services and interventions required to maintain health, independence and well-being lie outside health and social care.

### Success Measures

Awaiting Result	Awaiting Result	No year on year comparison available	Awaiting Result
 <p>??% of Adults who say their general health is Good or Very Good</p> <p>Source: National Survey for Wales</p>	 <p>??% of Adults who say they have a longstanding illness</p> <p>Source: National Survey for Wales</p>	 <p>Adult mental well-being score of <b>50.2</b> (Out of a maximum of 70)</p> <p>Source: National Survey for Wales</p>	 <p>??% of Adults who have &lt;2 healthy lifestyle behaviours</p> <p>Source: National Survey for Wales</p>

### Explaining the Results

- Good or Very Good health to follow – results available later in the year from NSW
- Adults with longstanding illness to follow - results available later in the year from NSW
- **Mental well-being score** is based on 14 positively worded statements asked as part of the [National Survey for Wales](#) which represents positive attributes of wellbeing and covers both feeling and functioning as opposed to mental illness or disorder and is suitable for use in the general population. The average mental well-being score for Carmarthenshire respondents was 50.2 from a maximum of 70, this is below the Welsh average score of 50.9 and in 16th place.
- Adults with fewer than two healthy lifestyle behaviours to follow - results available later in the year from NSW

## Progress Made

- ⦿ We have continued to monitor *air quality* (nitrogen dioxide) for the residents of and visitors to the County implementing a sampling programme. This supports a consultation for Air Quality Management Area's action plans for Llanelli and Carmarthen as well as the current action plans for Llandeilo. Data has been captured across all sites and results assessed and reported.
- ⦿ Following a million pounds of investment to enhance our *leisure centres*, creating more space and bringing in brand new state of the art fitness equipment we have seen an 2.8% (48,000) increase in the numbers of visits to 1,582,994 during 2017/18. This has also resulted in an increase in income by 23% (from £978k to £1.2m). The impact has been extremely well received by new and existing customers and the satisfaction survey shows an increase from 29% to 44%.
- ⦿ We have a vision designed to make Carmarthenshire 'The Cycling Hub of Wales'. A cycling strategy has been developed, this includes the exciting Twyi Valley Cycle Path, the Millennium Coastal Path, Closed Road Cycle track in Pembrey and the Amman Valley Cycle Path. Together with the recently refurbished Velodrome in Carmarthen Park which is one of only two in Wales.
- ⦿ A further 1,510 people were referred to the *National Exercise Referrals* scheme during 2017/18, with 53.8% of engaging with the scheme and 45.6% having completed the 16 week programme.
- ⦿ Our mental health teams, leisure colleagues and Run Wales are training a group of individuals with mental health issues to compete in the Swansea half marathon and also in local park runs. This is an innovative project to improve the mental health, well-being and physical health of individuals. It is also contributing to the anti-stigma agenda as staff and those who use services are training together and co-production is an essential feature of the scheme.

*"The scheme has really been a life saver. It has totally transformed my life not just physically but emotionally"*

### Sport & Leisure – Changing Lives

Neil has been a member of Carmarthen Leisure Centre for several years, initially referred through the NERS scheme. He is now an ongoing member, attending most days to get his dose of physical activity. 2 years ago, Neil developed to the point that he no longer needed the use of his wheelchair, which he puts down to the support the staff at the centre have given – an emotional moment for both Neil and staff!

Neil said, *"The gym class enabled me to ditch my wheelchair after 15 years of being stuck in it. Nearly 2 years since I have seen it"*

The recent million pound investment into our Health & Fitness facilities shows our intent to continue offering, and to improve, such life-changing services as received by Neil.



Executive Board Member  
For culture, Sport & Tourism  
Cllr Peter Hughes-Griffiths



View our [detailed progress here](#) against this objective



## Well-being Objective 8

### Live Well - Help people live healthy lives (tackling risky behaviour and obesity)

The following are our commitments and end of year progress comments for this Well-being Objective during 2017/18.

Last Year's Commitments	✓ ✗	Progress Comment
<b>A - Eat and breathe healthily</b>		
We will work with leisure catering franchisees to offer and promote healthier eating and drinking options for consumers. <i>(Action ID 12704)</i>	✓	A new Project officer started in September 2017 to review catering provision across the Communities Department, with a specific focus on key leisure sites. A review and work-plan was reported to Departmental Management Team on 28 <sup>th</sup> March, 2018 with business case for future management options for all catering outlets across the department. We are working closely with Education catering division and procurement to develop options.
We will continue to monitor air quality (nitrogen dioxide) for the residents of and visitors to the County implementing a sampling programme. <i>(Action ID 12599)</i>	✓	Monitoring of Nitrogen Dioxide throughout the County has been ongoing on a monthly basis and complete. This will support the current consultation for the action plans for the Air Quality Management Area's for Llanelli and Carmarthen as well as the current action plans for Llandeilo. Data has been captured across all sites and results assessed and reported.
We will continue to monitor water quality for the residents of and visitors to the County implementing a sampling programme. <i>(Action ID 12936)</i>	✓	Both the bathing water and private drinking water programmes have been completed for this year
We shall ensure that a very high percentage of food establishments meet food hygiene standards <i>(PAM/023)</i> <i>(2016/17 Result - 97.5% / 2017/18 Target - 93%)</i>	✓	For 2017/18, <b>97.91%</b> of food establishments met food hygiene standards.
We shall ensure that all high risk Food businesses that are liable to a programmed inspections are inspected. <i>(PPN/001ii)</i> <i>(2016/17 Result - 100% / 2017/18 Target 100%)</i>	✓	All high risk Food businesses that were programmed for inspections were inspected during 2017/18 - <b>100%</b> .
To embed the population needs assessment into service planning at locality level. <i>(Action ID 12600)</i>	✓	The regional population assessment now complete and the intelligence gathered has allowed for each locality in Integrated Services to develop a locality plan which takes into consideration an evidence based approach to delivery of services. These plans have been developed, reviewed and implemented into practice at Locality level.
<b>B - Physical Activity</b>		
We will manage a Workplace Health & Well-being Co-ordinator & team of champions to effect change in physical & mental well-being activity levels of staff and adults on a sustainable basis for the department. <i>(Action ID 12601)</i>	✓	The Health and Wellbeing programme seeks to encourage and support employees to make positive lifestyle changes and take responsibility for their health, through provision of advice, support, events and activities. The programme is led by the Health and Wellbeing Co-ordinator, supported by a network of 'Health & Wellbeing Champions'. The Champions

Last Year's Commitments	✓ ✗	Progress Comment
		<p>are authority employees volunteering for this role in addition to their current duties throughout the organisation who provide support and advice to colleagues focusing on achievable programs and employee health and wellbeing interventions. To date a number of events have been held ranging from employee lung function tests to a Health and Wellbeing Fair focussed on informing and improving the health and wellbeing of the workforce. Targeted interventions have also been developed, Human Resources (HR) have undertaken a piece of work in relation to sickness absence statistics with a report detailing which departments are at highest risk. This has helped determine where targeted interventions are required, and by working with HR, Occupational Health and Health and Safety an appropriate program of intervention has been developed where required. We are currently looking to extend the post past the scheduled end date of March 2018 as well as taking on another part-time Coordinator post to assist with the continued roll out of the project. This will ensure that the Authority continues to provide a support mechanism for employees to focus on and improve their Health and Wellbeing which has the potential to reduce sickness levels and improve the productivity of employees whilst they are in work.</p>
<p>We shall develop plans for the new Llanelli Wellness Hub (Leisure Centre) as part of Wellness village and life sciences hub at Delta Lakes. <i>(Action ID 12602)</i></p>	✓	<p>A Well-being hub sub group was established and meet regularly to develop the project. The specification for new Well-being Hub (leisure Centre) has been refined and cross referenced with wider Health group to ensure alignment across 5 agreed life stages. Health Impact Assessment is to be co-ordinated by Public Health Wales for the wider project.</p> <p>We are awaiting outcome of partner procurement process to progress with detailed design and business planning.</p>
<p>We will review and implement an improved pathway of aquatics provision that enables participants to reach their full potential. <i>(Action ID 12494)</i></p>	✗	<p>Phase1. All Aquatics posts have now been filled but final elements of recruitment are being completed. We will see significant improvements to our programmes through the introduction of this team of management and co-ordination.</p> <p>Phase 2 has been delayed due to this team not being in place sooner, however scoping works have been completed and meetings are underway with swimming clubs to explore the potential of unifying the aquatics pathway. This work will be a focus for the coming months with a finalised proposal to be brought forward by the end of August 2018.</p>
<p>We will implement the Cycling Strategy for Carmarthenshire that will focus on 5 key strategic themes. 1- Education, Development &amp;</p>	✓	<p>The Cycling Strategy is working its way through democratic process for approval. Strategy governance steering group and sub-groups have</p>

Last Year's Commitments	✓ ✗	Progress Comment
Training; 2- Infrastructure and Facilities; 3- Marketing & Branding; 4-Tourism and 5 – Events. (Action ID 12603)		been established and meeting. The Velodrome project is complete. The Closed Circuit facility has been tendered and due to start on site in April for June 2018 completion. Events and communication plan is being refined to underpin strategy.
We shall increase the number of visits to leisure centres per 1,000 population (PAM 017) (2016/17 Result - 8,289 /2017/18 Target - 8,996)	✗	There have been 1,582,994 visits to our leisure centres during 2017/18, this is <b>8,522 per 1,000</b> population. This is a significantly increase of 2.8%, and also income. It is disappointing to be short of the ambitious target set but we have seen over 48,000 more attendances this year than last, resulting from facility improvements, membership increases in aquatics and fitness, etc. We are also providing a much better experience for our users, evident through them score us using 'Net Promoter Score' (a measure of customer satisfaction) with an increase from a score of 29% for 2016-17 to 44% for 2017-18. Some planned developments that would ideally have happened and affected attendance during 2017-18 (e.g. new spin studio and play centre in Carmarthen) have been delayed to 2018-19 that also affected our ability to meet targets set but these are due to be carried out shortly.
We shall increase the percentage of people referred to the National Exercise Referral scheme that attend the initial consultation of the programme (3.4.2.6) (2016/17 Result 58.1% /2017/18 Target - 58.5%)	✗	The 2017/18 result of <b>53.8%</b> is off target and showing a decline. 2017-18 has been a year to work on strengthening the links with referral partners, with a focus on increasing the number of referrals. This has succeeded (increased from 1,235 to 1,510), but has resulted in greater focus being on delivery and less ability to visit partners and increase our effectiveness in the community. It has placed a service which has seen a standstill budget for 6 years under tremendous pressure, which has been compounded by three periods of lengthy absence to key staff members.
We shall increase the percentage of people referred to the National Exercise Referral scheme that complete the 16 week programme (3.4.2.7) (2016/17 Result 50.2% /2017/18 Target - 50.5%)	✗	305 referred clients completed the 16 week programme during 2017/18 this equates to <b>45.6%</b> and a decline on last year. A combination of an increase in referrals (see above) and continued staffing issues has meant we have not met our target, but we hope to return to a full staffing compliment shortly.
<b>C - Mental Health</b>		
We will contribute to health led transformation programmes in mental health and redesign of services within learning disability. (Action ID 12605)	✓	There has been a public consultation and Member sessions during 2017 together with a workshop for all partners on the 30 <sup>th</sup> January 2018 where a project structure, priorities and work stream leads were agreed for the Transforming Mental Health Programme. This programme is led by Hywel Dda Unitary Health Board and Senior Officers from the three Local Authorities whom have recently approved to begin the implementation of the agreed

Last Year's Commitments	✓ ✘	Progress Comment
		<p>model. The following sub- groups have been set up to drive and inform the implementation progress: Transport; Workforce and Cultural Change; Pathways, Access Design and Local Groups and Resources; and Estates, Infrastructure and IT. The aim is to have multi-sector, multi partnership membership for each of these groups to continue with the programmes commitment to co-production throughout the implementation.</p>
<p>We shall increase the number of library visits per 1,000 population <i>(PAM/016)</i> <i>(2016/17 Result 7,646 / 2017/18 Target - 7,684)</i></p>	✓	<p>There were 1,428,231 visits to our libraries during 2017/18, this is <b>7,689 per 1,000</b> population. The launch of 'Makerspace' at Ammanford Library (a collaborative work space for making, learning, exploring and sharing, that uses high tech tools and open to children, adults, and entrepreneurs) along with constant promotional marketing has resulted in an increase in school &amp; young person's engagement. Through working partnerships with a multitude of organisations, regular and popular events have been held for adults and children within our libraries. Along with continued investment in popular book stocks, IT online resources for e-books, audio books, digital magazines/ comics and children literacy resources.</p>
<b>D - Substance Misuse</b>		
<p>We will ensure our specialist substance misuse team meets the needs of children and adult services by providing expert advice, support and direct input to front line teams. <i>(Action ID 12607)</i></p>	✓	<p>The re-location (to Ty Elwyn) of the Substance Misuse Team has improved joint working arrangements with the Youth Offending Service and Childrens' Teams. The team continue to work across social care teams and provide expert advice in relation to substance misuse issues, ensuring people affected by drug and alcohol misuse receive the support they require when they need it.</p>

# Age Well





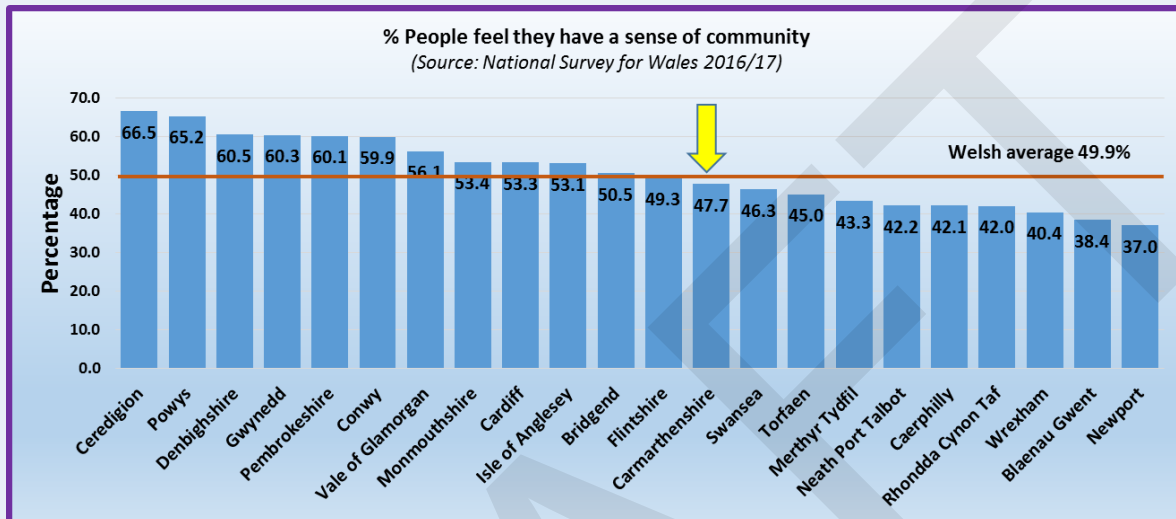


## Well-being Objective 9

Live Well/Age Well - Support good connections with friends, family and safer communities

### Sense of community survey results have declined by 26% in Carmarthenshire Overall in Wales the results declined by 12%

The 'Sense of Community' is derived from three questions; *People feel they belong to their local area; People in the area from different backgrounds get on and People in the area treat each other with respect*.



Carmarthenshire has the 4th highest year on year % change having reduced from 73% in 2014/15 to 47.7% and moved down from 5th to 13th position.

### Why it is important

- Carmarthenshire's *Well-Being Assessment 2017* highlighted community togetherness and cohesion as important for positive well-being. It was the 3<sup>rd</sup> highest thing that mattered to people.
- Loneliness and social isolation are harmful to our health, with research showing that lacking social connections is as damaging to our health as smoking 15 cigarettes a day and is worse for us than well-known risk factors such as obesity and physical inactivity.
- Social networks and friendships not only have an impact on reducing the risk of early death and illness, but they also help individuals to recover when they do fall ill.

### Success Measure

No year on year comparison available

**79%** People who feel safe

7<sup>th</sup> Highest in Wales

Source: National Survey for Wales



### Explaining the Results

- According to the 2016/17 [National Survey for Wales](#), 79% said they **felt safe** at home, walking in the local area and while travelling on local transport after dark, with the 65-74 age groups feeling the safest. These survey questions are based on perception of crime.

## Progress Made

**COMMUNITY RESILIENCE** is a way of describing the ability of communities and the individuals that create them, to be stronger and more empowered to help themselves stay healthy, strong and maintain their wellbeing - no matter what the circumstances

- ⦿ We have continued to develop and implement how we provide information, advice and assistance (IAA), ensuring it's easily accessible and this also links in with the national 'Dewis' system, which gives information or advice about well-being – or if they want to know how they can help somebody else. Our newly improved *Family Information Service (FIS)* website went 'live' on 31<sup>st</sup> March 2018 which is compatible with mobile devices and more interactive.
- ⦿ The *Community Resilience* coordinators continue to work with their local communities to inform our understanding of assets in the community that contribute to promoting and supporting health, wellbeing and reduce loneliness. Dementia friendly community initiatives are continuing to be rolled out across the County. We have populated the Dewis website with assets and resources available to the community with over 500 organisations currently identified.
- ⦿ We are on target to deliver Carmarthenshire's pledge of resettling 60 Syria Refugee families. A voluntary support group *Syria Sir Gâr*, has been set up to provide informal support to the refugee families, together with support and advice from our regional Community Cohesion co-ordinator.

Also see Well-being Objective 10+11 for how we support people to stay at home and in their communities and Well-being Objective 1 regarding Family Support services.

### SAFEGUARDING

- ⦿ We have an 'everybody's business' approach to safeguarding in Carmarthenshire by working with local authority colleagues and partner agencies.

### COMMUNITY SAFETY

- ⦿ A new partnership initiative has been implemented to support individuals detained in custody who have served in the armed forces.
- ⦿ An alcohol awareness outreach work event was held in Trostre, Llanelli on 24th February in partnership with Cyfle Cymru, Drug Aid and Domestic abuse support groups, providing advice and access to services. The *Paul's Pledge* campaign continues to receive support and raise awareness of the dangers of alcohol-related violence.
- ⦿ Joint proactive licensing enforcement visits were conducted throughout the year in all the main towns within Carmarthenshire by Council Licensing officers and Police. These visits target problem premises and help reduce incidents of alcohol related violence by improving security and engagement.
- ⦿ Reported crime in 2017/18 has shown a significant **increase** from 2016/17 of 16.8% (1,460 additional crimes), resulting in 10,137 crimes. However, it is important to note that crime rates continue to be significantly lower in Carmarthenshire compared to the national average.
- ⦿ Levels of anti-social behaviour (ASB) have **reduced** over the year by 14.3%, Total number of reported incidents was 5,810 compared to 6,780 in 2016/17 – a reduction of 970 incidents

**Carmarthenshire United Support Project (CUSP)** Through projects such as CUSP and Home from Hospital, Carmarthenshire has facilitated a range of activities to develop community resilience, by supporting people to remain independent in their own homes for longer or return to their own homes more quickly and safely after a hospital stay.



Executive Board Member  
For Community Safety  
Cllr Cefin Campbell



View our [detailed progress here](#)  
against this objective



## Well-being Objective 10

Age Well - Support the growing numbers of older people to maintain dignity and independence in their later years

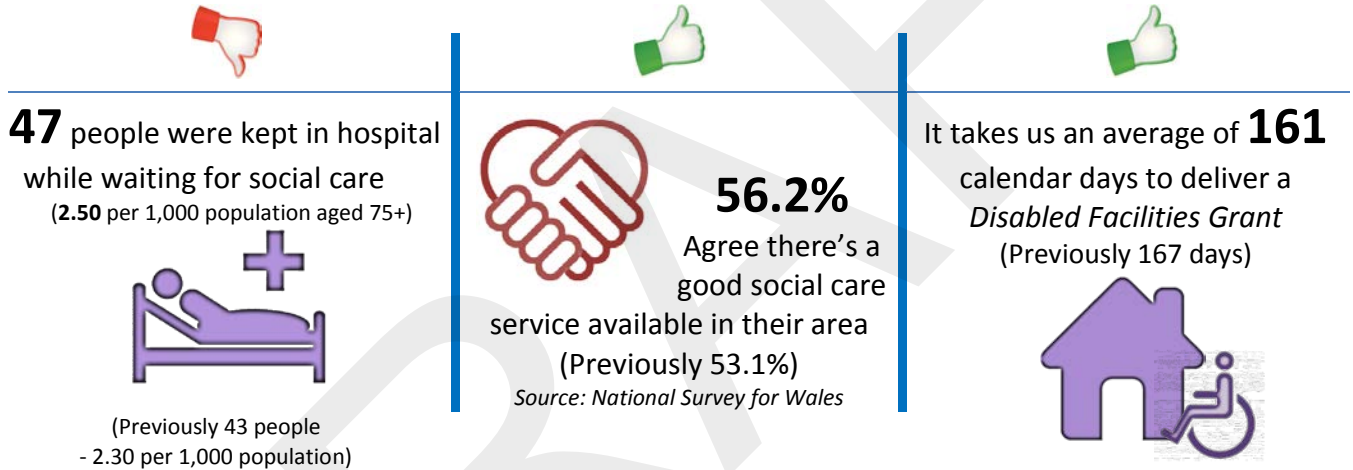
**We have reduced admissions to long term residential care by almost 5%** (from 1066 to 1016)

Our Offer to the Population - 'Help to Help Yourself' (Prevent ill health or injury)  
Promote independence, well-being, community engagement and social inclusion.

### Why it is important

- Because consultations have demonstrated that 'what matters' to individuals is to be able to be as independent and well as possible for as long as possible.
- Because our frail population demographic is increasing and will require support to remain as independent as possible.
- Because it is essential that we lay robust foundations to future proof the availability of services that promote and support ongoing well-being and independence for our frail older adult population.

### Success Measures



### Explaining the Results

- 47 clients (75+) were **kept in hospital** during 2017/18 while waiting for social care, a slight increase on the previous year of 43. The decline mainly occurred in January due to the winter pressures, inclement weather and the domiciliary care market being compromised due to one provider ceasing to deliver domiciliary care in the Llanelli area. Our Commissioning Team will continue to work very closely with other providers across the County to stimulate and support the domiciliary care market and monitor demand to ensure resilience in the market.
- According to the 2016/17 [National Survey for Wales](#) 56.2% of those surveyed agreed that there's a **good social care service available** in their area, this is just below the Welsh average of 56.8% but an improvement on the previous year of 53.1%. This puts us in **15<sup>th</sup>** position in Wales compared to 12<sup>th</sup> place in the previous year.
- The average number of days taken to deliver a Disabled Facilities Grant adaptation continues to reduce year on year and are currently **\*\*** best in Wales. (Possible comparable graph when data is available)

## Progress Made

- ⦿ We have developed an innovative **social prescription scheme** in partnership with GPs where patients are prescribed time credits so that they can attend events and community groups. Time Credits work very simply: for every hour that an individual contributes to their community or service, they earn one Time Credit. This Time Credit can be spent accessing an hour of activity provided by a contributing organisation like a cinema or Theatre. Last year across the whole of the county there were 1,659 members of the Carmarthenshire Time Bank.
- ⦿ According to the 2017/18 Social Care survey **86.8%** of clients were satisfied with their care and support, this is an *improvement* on 83.2% in 2017/18.
- ⦿ A 'Carmarthenshire is Kind' event was held in the National Botanical Gardens on National Kindness Day to raise awareness to the benefits of kindness to individuals. Over 500 Carmarthenshire residents attended and was profiled on Radio Wales.
- ⦿ We have successfully delivered **Carmarthenshire's United Support Project (CUSP)** and has been identified as an Exemplar Initiative in Wales through the Bevan Commission. Third sector collaboration that supports people in the community to stay independent for as long as possible.
- ⦿ *Transfer of Care Advice and Liaison Service (TOCALs)* has expanded in the Glangwili General Hospital and Prince Phillip Hospital to include community based Occupational Therapists, Social workers, Nurses and Physios which ensures timely discharges from hospitals.
- ⦿ *Fulfilled Lives* is a long term service that supports people living with dementia, it provides individuals with a key worker that helps people to live their life as fully as possible as their dementia progresses. The focus is on the individual directing the support that they need to maximise their independence.

**Fulfilled Lives pilot project** has had encouraging results so far with many positive comments made from individuals and their families:

Daughter - *"He comes back with a smile on his face, allowing dad to bring something to the table to discuss his day. Both dad and the family are experiencing new experiences and more opportunities; we have travelled to Donnington and Leicestershire due to doing the life story work. We are not only learning about the past we are building new memories"*

Daughter – *"Mum really enjoys going out with the key worker. Mum now goes to 'Knit and Natter' ..... and mostly natters!"*

Service User - *the service had made a difference "kept me in contact with people outside" "I love being in the company of lots of people".*



Executive Board Member  
For Social Care and Health  
Cllr Jane Tremlett



View our [detailed progress here](#)  
against this objective



# Well-being Objective 11

## Age Well - A Council-wide approach to support Ageing Well in Carmarthenshire

### 65% agree that they live in an age friendly community

We conducted a 50+ Forum Survey in 2017 and specifically asked questions around the 5 priorities in the Ageing Well Plan with a total of 400 responses. The consultation also showed that 65% of the responses strongly agree/agreed that they do live in an age friendly community.

### Why it is important

- *Older people's rights* must be promoted and protected so they can live free of abuse, neglect, ageism and discrimination and are able to participate fully in their communities and thrive in older age.
- In order to fully support the 'Dublin Declaration on Age-Friendly Cities and Communities in Europe, 2013' and our commitment to delivering the expectations of this Declaration, within our local approach to the *Ageing Well in Wales* Programme through this well-being objective.
- Wider services can make an important contribution in supporting and sustaining the independence of older people and reducing the demand on Social Services and Health Care.
- At a meeting In March 2018, the *Older People's Commissioner* praised the inclusion of Ageing Well in Carmarthenshire as a Well-being Objective.



### Success Measure

??% of people  
are lonely

Source: National Survey for Wales



Awaiting Result

### Explaining the Results

Remember that this figure is not only for older people – expected June 2018 from NSW

### Progress Made

#### The 5 priority aims of our *Ageing Well Plan 2015-18*

##### 1. AGE FRIENDLY COMMUNITIES

- ⦿ Over half (65%) of respondents to the 50+ Forum Consultation strongly agreed/agreed that they live in an age friendly community.
- ⦿ We are continuing to strengthen links with the Royal Voluntary Service (RVS) and Hywel Dda University Health Board (HDUHB) developing *community transport services* and *access opportunities* for health appointments.
- ⦿ We continue to work in partnership with *Age Cymru* where elderly, disabled and infirm people are offered assistance with general recycling.

## 2. DEMENTIA SUPPORTIVE COMMUNITIES

- ⊙ There was a very small agreement that Carmarthenshire is a dementia supportive community.
- ⊙ A regional delivery group has been established to implement the actions within the Regional Dementia Plan '[More than just Memory Loss](#)'.
- ⊙ We are making significant progress in making Carmarthenshire dementia friendly so that people feel included and safer within their community. We have recruited 4,847 [dementia friends](#) with 57 [dementia champions](#).



## 3. FALLS PREVENTION

- ⊙ There was agreement from the *50+ Forum* that the Council used the right sort of actions to help prevent falls.
- ⊙ We have a range of targeted physical activity interventions in place across the life course to increase the activity levels of those who are inactive or at risk of becoming inactive. An examples of this is '*Walking Hockey*' as a means of re-engaging past hockey participants of all adult ages, including older adults and many more.
- ⊙ We have piloted a *Falls Prevention Project* to reduce the number trips, slips and falls in the home through strength and balance exercise sessions. This will reduce the number of care hours in the home and to improve independence and increase confidence in reducing the fear of falling.

## 4. OPPORTUNITIES FOR EMPLOYMENT AND NEW SKILLS

- ⊙ Overall the *50+ Forum* agreed that the Council are doing the right things to maximise opportunities for employment and new skills.
- ⊙ 152 *computer class sessions* have taken place this year with a total of 1,150 attendees. Courses are delivered by both library and community based organisations.

## 5. LONELINESS AND ISOLATION

- ⊙ In the *50+ survey* there was relatively strong agreement that the Council is doing all that we can to help reduce loneliness and isolation.
- ⊙ We have ensured all sheltered housing residents continue to benefit from *Wi-Fi internet provision and IT training*. Wi-Fi has been installed/set-up and is available for residents to use in all communal lounge areas and we continue to support tenants who wish to improve IT knowledge and skills.

### ACTION GROUP SET UP TO HELP PEOPLE WITH DEMENTIA

Residents in Laugharne, St Clears and Whitland are being encouraged to become a Dementia Friend and help those living with the condition in their communities.

Whether it's helping someone find the right bus or spreading the word about dementia on social media or within the community a dementia friend can make a big difference. Carmarthenshire County Council, Hywel Dda Health Board and Dyfed Powys Police together with local GP surgeries and voluntary groups are working together to support the Alzheimer Society's Dementia Friends initiative with the ultimate aim to register the above areas with the society as dementia friendly communities



Executive Board Member For Housing: **Cllr Linda Evans**



View our [detailed progress here](#) against this objective

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# Healthy, Safe & Prosperous Environment







# Well-being Objective 12

## Healthy & Safe Environment -

### Look after the environment now and in the future

### We are improving our environment through enhancing biodiversity and using renewable energy in our buildings

We have delivered sustainable projects that protect and enhance our environment. The managed habitat for the marsh fritillary butterfly and 300 ha of local nature reserves are both projects that contribute to sustainability and biodiversity. Renewable energy technology is being used more and more in our buildings and is intrinsically part of all our new builds. Our Flood Management Plan and shoreline Management Plan allow the Authority to deliver its obligations under the Well-being and Future Generations Act by making Wales more *resilient* and in turn more *prosperous*. We are presently meeting our 2019/20 targets.

### Why it is important

- The *Natural Environment* is a core component of sustainable development. The Environment (Wales) Act 2016 expands the duty placed on public bodies, requiring them to *maintain and enhance biodiversity and promote ecosystem resilience*.
- The conservation and enhancement of biodiversity is vital in our response to climate change and key ecosystem services such as food, flood management, pollination, clean air and water.
- 60% of the County's people live in rural areas and the remaining 40% live within 400m of natural or semi-natural green space.
- The *Well-being Needs Assessment* survey identified a strong relationship between residents' well-being and their surrounding environment from providing recreational opportunities, to psychological positivity, health benefits and a connection to heritage and culture.
- Under the '*Resilient Wales*' goal set out in the Well-being Future Generations Act, it requires public bodies to set objectives to achieve a '*biodiverse natural environment with healthy functioning ecosystems*' - must be considered within the context of all the goals being integrated (biodiversity contributes to our economy, health & well-being).

### Success Measures

#### Awaiting Result



We use **??** of renewable energy (increased from 670,400 kWh in the previous year) not available until end of June



Our recycle rate is **64.80%** (This is less than the previous year's figure of 66.23%)



### Explaining the Results

- Renewable energy – details to follow...
- Recycling declined slightly in 2017/18 to 64.80% from 66.23% the previous year. The slight decline is predominantly as a result of the difficulties with the refuse derived fuel (RDF) outlets. However we have met our target of 64% for this year.

## Progress Made

- ⊙ We continue to meet our targets for *waste management and recycling* despite a challenging market. 2017/18, has seen considerable changes in the recycling and residual waste markets. The ban on paper and plastics imports by China has significantly affected commodity prices, but not recycling performance at this stage. However, the residual waste market (where non-recyclable waste is shipped to Europe for heat recovery which can be counted against recycling targets) has been difficult with a drop in recycling performance for 17/18 compared to 16/17. The current overall recycling performance figures for 2017/18 have resulted in a performance of 64.80%, which continues to meet the 19/20 statutory recycling target. Similarly, we continue to meet our landfill diversion targets.
- ⊙ We delivered the *Dwynant* bypass culvert capital works flood scheme in Burry Port. This project is seeking to manage the flood risk to 5-properties who had experienced multiple flooding events in recent years while not compromising their ability to access their property over their private bridges.
- ⊙ We have delivered *sustainable projects with multiple benefits*. An example of this is the work towards providing and managing suitable habitat for marsh fritillary butterfly through the *Caeau Mynydd Mawr* Special Area of Conservation project is an on-going commitment and received a highly Commended Award from the RTPi Wales in November 2017. It received this award because it facilitates a structured solution for developments within the economic growth area, delivering the necessary mitigation required and ensuring that each development is compliant with the legislation.
- ⊙ In 2017/18 across the **Local Nature Reserves (LNR)**: • 18 acres of sea buckthorn managed • 5 school visits to LNRs • 11 guided walks delivered • 5 public events during Wales Biodiversity Week on LNRs • Approx. 300 Ha of land is currently managed as LNRs – Pembrey Burrows, Ashpit ponds/Pwll lagoon, North Dock Dunes and Morfa Berwig LNRs.
- ⊙ Other **Biodiversity Work**: • Approx. 100 km of cycle route has been developed to link up the sites in the Carmarthenshire Bogs Project. • 5 ponds and scrapes created on CCC land outside WWT
- ⊙ **Coed Cymru** woodland work: 69 advisory visits were made including advice on Glastir schemes, Woodland Trust planting schemes, felling licences and tree management at CCC sites. • 15 woodland management plans were produced- Glastir Woodland Creation, Glastir Small Grants & Woodland Trust Morewoods.

### Carmarthenshire Local Nature Reserves

Local Nature Reserves (LNRs) not only protect important habitats and species but can be sites that help increase people's awareness of their local environment. They are places where people can learn about Nature, be active, and they are often situated in or near built-up areas. We currently own and manage four LNRs. These sites may be comparatively small but can naturally support many of the goals of the WFG Act, contributing to environmental resilience, health and well-being and to how communities value their local area.

The work delivered by our Conservation Ranger across these reserves illustrates their multiple benefits. Work with partners has started which will develop the concept of positive prescribing and the promotion of the health and well-being benefits that these sites can provide for local people. Local volunteers help out with management and 72 conservation volunteer activity days were organised last year on the LNRs involving local people and groups such as Mencap Cymru. School visits allowed children to find out more about Nature on their doorstep and guided walks encourage people to look more closely and see the variety of wildlife these sites hold. In addition sites can help out with local flood alleviation - work with Natural Resources Wales to the ditches in Morfa Berwig has contributed to wider work in the Llanelli area to control local flooding. There is much more to be done in coming years to realise the full potential of these important local sites.



Executive Board Member  
For Environment:  
Cllr Hazel Evans



View our [detailed progress here](#)  
against this objective



## Well-being Objective 13

### Healthy & Safe Environment - Improve the highway and transport infrastructure and connectivity

#### We are improving the county's road infrastructure, rural transport and sustainable transport

Our Transportation and Highway related services facilitate the safe movement of goods and People. Enabling access to raw commodities and markets as well as providing opportunities for People to gain access to employment, education, health, leisure and social activities. We have continued to develop sustainable travel by investing in shared paths and cycle paths, improved the road infrastructure to encourage economic activity in the county and maintained a rural bus service through our Bwcabus and country cars service.

#### Why it is important

- *Transportation and highways* play a key role in sustaining our community. A modern, successful economy is reliant upon the safe and efficient movement of people and goods; providing opportunities for people to gain access to employment, education, health, leisure, social and retail services.
- *United and connected* is one of the four Welsh Governments' aims in its 'Taking Wales Forward' plan. Providing integrated and affordable access for businesses, for residents and visitors can stimulate economic development, reductions in deprivation and social exclusion and an increase in well-being.
- Sustaining access to services will deliver improvements in health and well-being for all sections of the community e.g. that includes: walking, cycling, passenger and road transport.
- By 2030 South West Wales will be a confident, ambitious and connected City Region.

#### Success Measures

##### Roads that are in poor condition



**4.1%** of our **A Class**  
(A slight improvement from 4.3% in 16/17)



**3.1%** of our **B Class**  
(A slight improvement from 3.5% in 16/17)



**11.9%** of our **C Class**  
(A slight decline from 11.6% in 16/17)



##### Awaiting Result

Our road casualty numbers have **decreased** to **??** people being killed or seriously injured on the roads



Source: Stats Wales

#### Explaining the Results

- The percentage of principal (A) roads and non-principal (B) roads in Carmarthenshire in a poor condition *reduced* during 2017/18; with (A) roads from 4.3% to 4.1% and (B) roads from 3.5% to 3.1%. There has been a *slight increase* in deterioration in non-principal (C) roads from 11.6% to 11.9%, this contributes to an *increase* in the combined A, B & C roads in poor condition of 9.3% compared to 9.2% in 2016/17.
- Data on road accidents will be published in late June

## Progress Made

- ⦿ We have commenced *Crosshands EL2* phase 2 strategic link to support economic regeneration which was designed in-house, improved the *highway infrastructure* at Ammanford to improve traffic flow and reduce congestion. We have successfully lobbied the Wales Government to commence works to progress the Llandeilo *by-pass* road scheme and our ambitious *Tywi Valley Path* project connecting Llandeilo and Carmarthen.
- ⦿ We have continued to engage in *collaboration and partnership working* to deliver road safety education initiatives and identify sites for enforcement and engineering intervention. We have *invested in road safety* through funding of road safety education programmes and engineering schemes, including rural route treatment schemes and 20mph speed limits outside schools. To date such improvements have been introduced outside 55 school sites across the county. Additionally, we have delivered our programme of Road Safety training and engagement with vulnerable road users, including the training of older drivers, young drivers, motorcyclists, and young people.
- ⦿ We have continued investment into *vehicle replacements* during the year in accordance with our strategic fleet replacement programme.
- ⦿ We have successfully delivered *Safe Routes to Schools* Projects at Pontyberem and Carmarthen, and have delivered an investment of £445,500 into traffic management route treatment works to improve infrastructure in Bryn, Llangennech, Penygroes and Tycroes.
- ⦿ We will begin construction of the *Tywi Valley Cycle way* and continue to develop the full scheme. We have built approximately 3.7 Km of cycling/ shared use paths this year throughout the county to support sustainable and active travel.

### CYCLE PATH

Proposals to create a 16-mile walking and cycling path between Carmarthen and Llandeilo have moved up a gear thanks to a funding boost.

The Tywi Valley Path project has received a grant of £132,000 through the Welsh Government Rural Communities - Rural Development Programme 2014-2020, which is funded by the European Agricultural Fund for Rural Development and the Welsh Government. The money will go towards developing part of the route at Nantgaredig.

The Tywi Valley Path will follow the route of the former Carmarthen and Llandeilo railway line as much as possible, close to the River Tywi; and is expected to boost tourism and the local economy, as well as encourage active and sustainable travel. The path is being developed in phases; with negotiations with landowners ongoing and funding sources identified as the scheme progresses. It is expected to cost between £5 and £8million in total; and is also being part funded through the Welsh Government's Local Transport Fund.

Planning permission has been secured for the western phase of the path between White Mill and Nantgaredig, and part of the path on an existing carriageway between Fronun and Bwlch Bach, near the concrete works in Abergwili, has been completed.



Executive Board Member  
For Environment  
Cllr Hazel Evans



View our [detailed progress here](#)  
against this objective



# Well-being Objective 14

## Healthy & Safe Environment - Promote Welsh Language and Culture

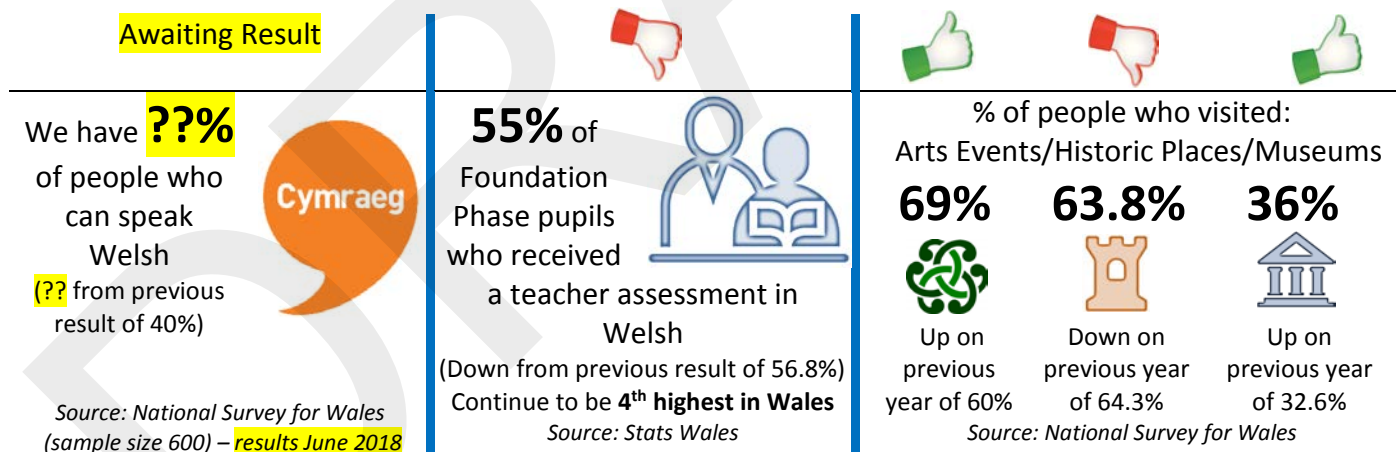
### Good progress made on the implementation and compliance with the Welsh Language Standards

Internal communication and a range of resources and guidelines to support staff has been key to this. The Welsh Language Promotion Strategy has bought new opportunities to work with external partners across the county and in ensuring that human and financial resources are used responsibly. Carmarthenshire is recognised as being of strategic importance in the vitality of the Language across Wales.

### Why it is important

- Carmarthenshire is a *stronghold* for the Welsh language and is considered to be of high strategic importance in its future.
- The Welsh Government has announced a *new strategy* to try to ensure a secure future for the Welsh language. In recognising that the language is a national treasure, the government is planning to double the number of Welsh speakers in Wales by 2050. In addition, they want to ensure that Welsh is a living language.
- It is a *unique selling point*. Tourist and hospitality industries throughout Europe are now realising the importance of offering unique experiences. Having two languages and a sense of Welsh history and culture places Carmarthenshire in a strong position

### Success Measures



### Explaining the Results

- The 2017/18 [National Survey for Wales](#) results shows that **\*\*** can speak Welsh in Carmarthenshire an **\*\*** on the previous year of 40%.
- All learners in their final year of Foundation Phase must be assessed through teacher assessments. 55% of our Foundation Phase pupils received a teacher’s assessment in Welsh which is slightly down on the previous year although we continue to have the 4<sup>th</sup> highest number in Wales.
- According to the [National Survey for Wales](#) the number of survey participants attending an arts events and visiting historic places in Wales during 2016/17 is reasonably high at 69.3% and 63.8% respectively, but the number visiting museums continues to be below the Welsh average of 41.6% at 36%, despite a slight improvement on the 2014/15 survey results of 32.6% .Please note that the questions asked whether they attended or visited these in Wales and not specifically in Carmarthenshire.

## Progress Made

### PROMOTING WELSH LANGUAGE

- ⦿ The [2016/17 Annual Report to the Welsh Language Commissioner](#) detailed the steps taken to comply with the Welsh language Standards.
- ⦿ Promotion work was undertaken with the *County's Event Organiser Forum* to convey the importance of using the Welsh language when organising community events.
- ⦿ A new club for learners was organised, in partnership with Menter Gorllewin Sir Gâr, at Yr Atom in Carmarthen, in order to bring learners together.
- ⦿ In order to start raising awareness of the advantages of bilingualism in the county, a comprehensive booklet that promotes the advantages of Welsh medium education and specifies the path towards bilingualism, has been designed and printed. This work derived from the County Forum and all partners contributed to the content of the booklet.
- ⦿ The County's *Strategic Welsh Language Forum* is working to market and promote the events being held to promote the Language and is linked in to the newly updated *Discover Carmarthenshire* website. The Forum is leading on the preparation of an 'Information Pack' for individuals / families moving to Carmarthenshire which will provide the linguistic context and the opportunities for a bilingual education.

### PROMOTING WELSH CULTURE AND TOURISM

- ⦿ We have developed the '*Stordy Digidol*' digital project to widen access to our County's collections and cultural services. The website infrastructure is now complete with library content of some 770 images already uploaded, this will be followed with content from museums and archives. The objective in the second phase is to tag and link collections through stories.
- ⦿ The launch of '*Makerspace*' in Ammanford Library, a collaborative work space for making, learning, exploring and sharing, that uses high tech tools and open to children, adults, and entrepreneurs, is the 1<sup>st</sup> of its kind in Wales which will inspire creativity and innovation.
- ⦿ Tourism brings around £370million into our economy. This is up by 2.7% on last year, with the number of overnight visitors going up by 3.6%. Recently, both *Carmarthen* and *Llandeilo* were named as two of the top 10 best places to live in Wales, by the Sunday Times. Carmarthenshire is fast becoming one of Wales' most visited counties,
- ⦿ In order to maximise exposure for St David's Day, we arranged for a local business woman to be live in London radio studio on the UK's most listened radio show, namely the breakfast show on *Radio 2 with Chris Evans*. With over 8 million weekly listeners, this was a major coup for not just Carmarthenshire but Wales in general as *cawl* and other Welsh food was tasted and discussed at length.

### Welsh in a Week!

In February, seven members of staff from Carmarthenshire County Council attended a residential course at Nant Gwrtheyrn in North Wales. The course was organised and funded in partnership with the National Centre for Learning Welsh. The aim of this 1 week course was to immerse our staff in the Welsh Language and to increase their confidence to use the Language in the workplace. The course has not only helped our staff use the language within the workplace; but also in our communities.



Executive Board Member  
For Welsh Language, Culture and Tourism  
**Cllr Peter Hughes-Griffiths**



View our [detailed progress here](#)  
against this objective



## Well-being Objective 14

### Healthy & Safe Environment - Promote Welsh Language and Culture

The following are our commitments and end of year progress comments for this Well-being Objective during 2017/18.

Last Year's Commitments	✓ ✗	Progress Comment
<b>A - Welsh Language Standards</b>		
We will prepare an Annual Report to the Welsh Language Commissioner detailing the steps taken to comply with the Welsh language Standards. <i>(Action ID 12433)</i>	✓	The Annual Report for 2016-17 has been approved and published on the corporate website. It has been agreed to prepare a more concise report for 2017-18 and to group the Standards rather than report individually.
We will develop an integrated Welsh Language Programme for our staff. <i>(Action ID 12425)</i>	✓	An Integrated Programme has been developed and is being delivered. The main features are: <ul style="list-style-type: none"> <li>• Our current level of provision has been mapped against the Welsh Language levels</li> <li>• Information has been produced for learners to enable them to find the most appropriate learning for their needs.</li> <li>• Gaps have been identified and filled by accessing externally funded programmes</li> <li>• Tailor programmes have been resources to meet specific departmental needs (mainly utilising externally funding)</li> <li>• The Welsh Language Programme utilises a wide range of learning methods, including increased use of e-Learning and Language Mentors.</li> </ul>
We will implement the finding of the Welsh Language translation service review and deliver an efficient service for the Council as well as partners. <i>(Action ID 12426)</i>	✓	The Welsh Language translation service review has now been completed. We will continue to manage and improve the service to ensure the council is in a position to address the continual demand for the service.
To facilitate good decision making, we will introduce an integrated Impact Assessment which consolidates Equality, Welsh language and Well-being of Future Generations requirements. <i>(Action ID 12436)</i>	✗	An integrated Impact Assessment has been prepared, alongside guidance and a revised implications section for use within Democratic papers. Colleagues from across the authority have provided feedback. This action will be carried forward to 2018/19 during which time the templates will be piloted.
<b>B - Welsh Language Promotion Strategy</b>		
We will monitor progress against the recommendations of the Welsh Language in Carmarthenshire report, approved in April 2014. <i>(Action ID 12937)</i>	✓	The recommendations have now been updated and are integral to the Action Plan for the Welsh language Promotion Strategy and will be regularly updated through this work. The Members Advisory Panel on the Welsh language will receive regular updates at meetings, on a themed basis.
We will increase the numbers acquiring basic and further skills in Welsh through the education system and through language transmission in the home. <i>(Action ID 12938)</i>	✓	This action links in closely with the Welsh in Education Strategic Plan (WESP) and projects such as Cymraeg i Blant, which is funded by the Welsh Government. The County's Strategic Welsh Language Forum has prepared and produced a

Last Year's Commitments	✓ x	Progress Comment
		`Being Bilingual in Carmarthenshire` booklet, which is being circulated in key areas within the county and to key projects such as Flying Start. This action will go forward to 2018/19. Target completion date is the 31/03/2021
We will increase the confidence of Welsh speakers and therefore the use of the Language in every sphere of life, and encourage and Support the county's organisations to make the Welsh Language an increasingly natural medium for their Services. (Action ID 12939)	✓	The Council has a number of learning opportunities in place for members of staff through the internal Welsh for Adults team and the National Centre for Learning Welsh. We worked with other Public Sector organisations in the county to hold a campaign over St David's Day to promote the availability of Welsh medium services. During the year we developed and promoted a Bilingualism awareness survey in order to provide an evidence baseline for our work. This is being administered through the County Strategic Forum.
We will take steps to positively affect population movements to attract our young people to the county so that gains made in terms of Welsh speakers through the education system are not lost. Also efforts to assimilate newcomers and ensure new planning developments do not have a detrimental effect on the viability of the Welsh language. (Action ID 12940)	✓	The County's Strategic Welsh Language Forum is working closely with the Welsh Government's Welsh language Unit to develop further a `Welcome Pack` for newcomers to the county. There are discussions underway through the Forum in relation to the revision of the Local Development Plan and how the Forum can support the revision process. There are also key projects underway within the Safer Homes and Communities Division which support this work, such as the rural housing needs survey.
We will target specific geographic areas within the county, either because they offer the potential to develop or because they cause linguistic concern to increase the numbers of residents in those areas who can and do use Welsh. (Action ID 12941)	✓	Six priority areas were identified across the county (Carmarthen town, Llanfihangel ar Arth, Llandovery, Ammanford, Llanelli town and Kidwelly / Mynydd y garreg) based on the 2011 Census results. The Mentrau Iaith were successful in a bid through LEADER and were able to appoint additional resources of Priority Area Officers. These officers are preparing specific work plans for these areas by creating links with local organisations within each priority area. This work will be the focus of the County Strategic Forum in June 2018.
We will market and promote the Welsh language. Raising the status of Welsh and awareness of the benefits of bilingualism and bilingual education. And by raising awareness of these benefits, attracting more residents of the county to acquire the language. (Action ID 12942)	✓	The County's Strategic Welsh Language Forum is working to market and promote the events being held to promote the Language and is linked in to the newly updated Discover Carmarthenshire website. The Forum is leading on the preparation of an `Information Pack` for individuals / families moving to Carmarthenshire which will provide the linguistic context and the opportunities for a bilingual education. The Bilingualism awareness survey will provide a clear evidence base for our work during 2018-19 and the priority areas.
<b>C - Welsh in Education Strategic Plan</b>		
Please see actions in Well-being Objective 3 - Continue to improve learner attainment for all		



Last Year's Commitments	✓ x	Progress Comment
<b>D - Culture &amp; Heritage</b>		
<p>We will develop the 'Stordy Digidol' digital project to widen access to our County's collections and cultural services. <i>(Action ID 12705)</i></p>	✓	<p>A Stordy Digidol working group from libraries, museums and archives has been meeting regularly throughout 2017/18 to develop and agree content. The website infrastructure is now complete and verified content from libraries uploaded. This amounts to some 770 images, this will be followed with content from museums and archives which is yet to be verified. The objective in the second phase is to tag and link collections through stories.</p>
<p>We will work towards obtaining approval of the five year plan for our Museums and as part of that plan develop the concept of a collections centre for the County. <i>(Action ID 12943)</i></p>	✓	<p>The Museums Strategy 2017-22 was approved by Executive Board on the 31<sup>st</sup> July, 2017. We have secured funding from Welsh Government's Museums, Archives and Libraries Division (MALD) to review requirements of a collections store. Work will continue during 2018/19.</p>
<p>We will start to implement our Libraries Development plan 2017 – 2022 and as part of that plan roll out the new mobile library service and plan to house Carmarthenshire's Archive collection in appropriate accommodation at Carmarthen library. <i>(Action ID 12642)</i></p>	✓	<p>The new Mobile fleet is fully operational across county network since August 2017 and existing routes have been reviewed with new routes from 1st April 2018. Makerspace has been developed and launched at Ammanford library, with Bibliographic services direct supply and delivery methods now fully implemented.</p>

# Building a Better Council & Better Use of Resources





# Well-being Objective 15a - Building a Better Council

## Acceptable Governance Arrangements are in place






Carmarthenshire County Council has implemented a *Code of Corporate Governance* that adopts the best practice principles of the Wales CIPFA / SOLACE Governance Framework. To ensure these best practice guidelines were met, our Internal Audit Service undertook a stock take of our arrangements against the standard. It found that our compliance was 'acceptable'.

The best practice guidance identifies 91 behaviours and actions that demonstrate good governance across 7 principles. Our stock take showed that we had strong complete evidence for 54 of these and nearly complete evidence for the majority of the rest. We will examine any gaps and prioritise improvement, where needed .....this is not about ticking every box.

Good governance is fundamental to the effective delivery of the Council's services and its corporate priorities. Open and transparent decision making; financial and budgetary control; effective scrutiny arrangements; strategic risk management and effective partnership working are areas which impact on the manner in which the Council runs its business for the benefit of local people. We are making every effort to secure a more efficient, ethical, transparent and accountable local government that supports and enhances public participation and democracy.

### Success Measures

No year on year comparison available for these measures

 <p><b>??%</b> of people agree that they can access information about us in the way they would like to.</p>	<p><b>??%</b> of people know how to find what services we provide</p> 	<p><b>??%</b> of people agree that they have an opportunity to participate in making decisions about the running of our services</p> 	 <p>Staff sickness has decreased from <b>10.8</b> days to <b>10.1</b> days per year (with main cause of sickness being stress, mental health &amp; fatigue)</p> 
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### Explaining the Results

- Re -people agree that they can access information-----National Survey for Wales Results expected June 2018
- People know how to find what services we provide-----National Survey for Wales Results expected June 2018
- People agree that they have an opportunity to participate in making decisions about the running of our services---- National Survey for Wales Results expected June 2018
- Sickness data is regularly monitored and analysed to ensure the focus is on reducing absence. We have set up a Challenge and Review forum which identifies where there are gaps and good practice.

### Progress Made

The Well-being of Future Generations Act requires <b>7 areas</b> of corporate change, which are a key expectation of the Future Generations Commissioner in Annual Reporting.  <a href="#">FGC - The journey so far : May 2018</a>	1 Corporate Planning 2 Performance Management 3 Workforce Planning	Covered by Building a Better Council
	4 Financial Planning 5 Assets 6 Procurement 7 Risk	Making Better Use of Resources (Page xx)

## CORPORATE PLANNING

- ⦿ The Council's Executive Board has set out almost 100 priority projects, schemes or services they plan to deliver in '[Moving Forward in Carmarthenshire: the next 5 Years](#)'. Therefore we have published a New Corporate Strategy bringing together the previous Corporate Strategy, Improvement Plan, Well-being Objectives and Moving Forward in Carmarthenshire: the next 5 Years.
- ⦿ Support to the Public Services Board has been ongoing throughout the year with the lead being taken on the development of the [Well-being Plan](#) which was published in May 2018.

## PERFORMANCE MANAGEMENT

- ⦿ Wales Audit Office issued a Certificate of Compliance of last year's Annual Report.
- ⦿ We reshaped our Performance Monitoring and reporting and fully aligned it to the Well-being Objectives. We tracked the steps we were taking to achieve these objectives using our 'in house' developed Performance Information Monitoring System (PIMS) and reported progress on a quarterly basis. This is a key expectation of the Future Generations Commissioner.



## WORKFORCE PLANNING

- ⦿ An assessment tool has been developed to assist service areas identify the supply and demand issues
- ⦿ HR officers attend Departmental Management Team meetings as Business Partners.

## OTHER PROGRESS

- ⦿ We conducted Local Government Elections in May 2017 and the Brexit referendum in June 2017. A significant programme of member's induction was provided.
- ⦿ We have committed to improving ways of working through the work of the 'Transformation, Innovation and Change' programme (TIC). The TIC Team helped support 20 projects and reviews over the course of the last year, including the launch of agile working.
- ⦿ We have developed an action plan to prepare for the next Investors in People (Generation 6 Standard) Review during 2018. The Internal Review team have been recruited and trained on the new standard.
- ⦿ As a key employer in the County we have made the transition from the Disability Two Ticks Scheme to being a Disability Confident Employer
- ⦿ Enhancements have been made to ensure the **accessibility of the Council's website** with the addition of **Browse Aloud**, this enables users to listen to web content in English or Welsh for those who have reading difficulties (due to dyslexia, learning difficulties or mild visual impairments).
- ⦿ We published our [Digital Transformation Strategy 2017-2020](#) which outlines the strategic digital vision and identifies a number of key projects that will be delivered over the next three years.
- ⦿ There has been a successful increase in the use of e-learning programmes includes areas such as the *Violence Against Women Domestic Abuse Sexual Violence (Wales) Act 2015 (VAWDASV)*.



## 2017/18 BUDGET CONSULTATION

Schools across Carmarthenshire gave Councillors their views on budget proposals for the next three years.

Pupils from secondary schools gave presentations at County Council on the proposals being consulted upon. This followed an Insight day held at Llanelli's Ffwrnes Theatre as part of the Council's budget consultation



Executive Board Member For  
HR, Performance Mgt, ICT, TIC:  
**Cllr Mair Stephens**



View our [detailed progress here](#)  
against this objective



## Well-being Objective 15b - Making Better Use of Resources

### Over the last 5 years we have made budget reductions of £54M with minimum impact on front line services

The financial position faced by local authorities has had a consistent theme over recent years, with the level of resources available to public services seeing significant reductions, which means that we have less money to invest in services now than we have in the past. Over the last five years we have had to manage reductions in service budgets of £54m, whilst at the same time the pressures on the budget have been increasing in terms of demand and expectations.

**'The Council has sound savings planning arrangements, which support future financial resilience...'**

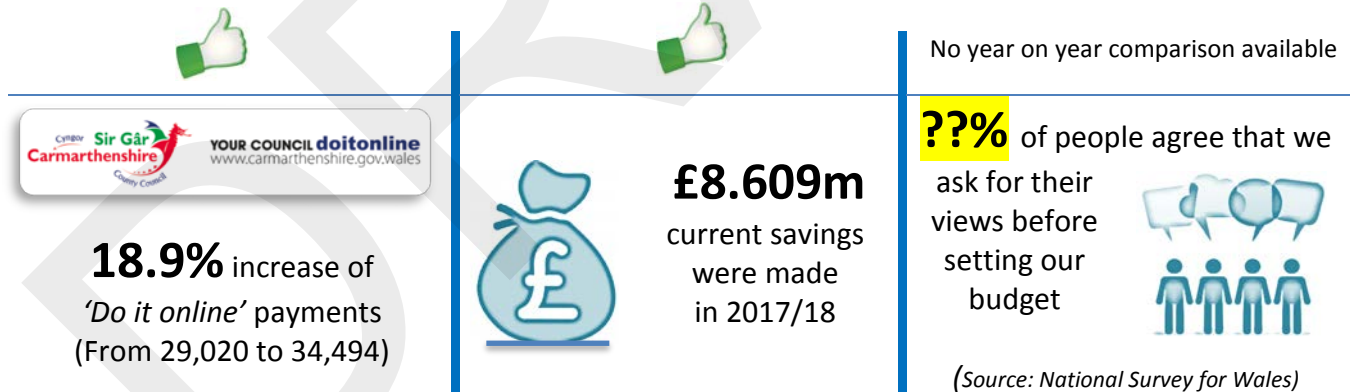
(Wales Audit Office – Savings Planning Report March 2017 Paragraph 13)



### Why it is important

- There are increasing demands and expectations yet less resources are available. Under these conditions we need to work even more efficiently and effectively to maintain services and improve where we can, delivering 'More (or even the same) for less'.
- Further financial pressures are likely to arise from such things as rising energy costs, an increasing number of older people needing services from us, office, school buildings and highways that require significant investment, and this is in addition to the current uncertainty in the economic outlook as the UK embarks on the process of leaving the European Union.

### Success Measures



### Explaining the Results

Further addressing the *Making Better Use of Resources* Well-being Priority cuts across all service areas and is both about investment as well as efficiency savings. The Council is committed to financially sustainable delivery models - there are many examples of this across different departments, such as increased *Extra Care Provision* where it better meets service user needs, a move towards *agile working*, thus reducing the Council's estate costs in the future. *Channel Shift*, is a TIC project looking to improve the way that external customers can conveniently access Council Services and encouraging a shift to less expensive methods of accessing services such as 'Do it online' payments.

## Progress Made

**FINANCIAL PLANNING:** Extensive *Budget Consultation* took place with seminars for county councillors, town and community councils, a public forum, scrutiny committees, schools budget forum, the Youth Council and trade unions meetings.

**ASSETS:** We are taking a more sustainable and long term approach to property assets and regeneration. For example, we are leasing Burry Port Harbour to a specialist marina company, which will ensure the Harbour's long term sustainability.

**PROCUREMENT:** Procurement is seen as an important part of how a public body allocates resources under the Well-being of Future Generations (Wales) Act 2015 and as a strategic function in the Council we support the departments to deliver our 15 well-being. Our current draft procurement Strategy identifies these as reducing the number of young adults that are Not in Education, Employment or Training (NEET), Creating more jobs and growth throughout the County, Looking after the environment now and for the future, promoting Welsh Language and culture and governance and the use of resources.

**RISKS:** We are managing our risks and performance through robust internal control and strong public financial management. Our Corporate, Departmental and Service Risk Registers were all updated within 2017/18 in line with the new Well-being of Future Generations Act.

### Other Progress

- ⊙ We collected 97.57 % of *Council Tax* due for the financial year 2017/18 which is a 0.52% improvement from the previous year of 97.05%
- ⊙ We collected 99.52% of *non-domestic rates* for the financial year 2017/18 which is a 1.32% improvement from the previous year of 98.20%.
- ⊙ We have continued to fulfil the requirements of *Department of Works and Pensions Universal Credit*, delivering partnership agreement in terms of budgeting support for vulnerable claimants and providing technical/specialist support for the universal credit delivery centres.

### COMMUNITY BENEFITS:

Dawnus, the contractor for a new Primary School build in Trimsaran has completed a Welsh Government Community Benefits Measurement Tool to track the benefits delivered during the life of the construction project. It was estimated that for every £1 spent on this project £1.89 was reinvested back into the Welsh economy. To date, the project valued at approx. £7 m build cost, recruited 4 individuals who was previously unemployed for over 6 months and a further 9 individuals were retained as a result of this work who would otherwise have been made redundant/unemployed. The contractor has delivered 754 person weeks of targeted recruitment and training which has benefited the local workforce within the local area/community.



**dawnus**  
a talent for construction



Executive Board Member  
For Resources: Cllr David Jenkins



View our [detailed progress here](#)  
against this objective

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# **APPENDICES**

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## Local Government (Wales) Measure 2009 and Well-being of Future Generations Act (Wales) 2015

The Local Government (Wales) Measure 2009 and the Well-being of Future Generations Act (Wales) 2015 are separate but interconnected legal obligations and it makes sense to ensure that these requirements are fully aligned and combined in this New Corporate Strategy.

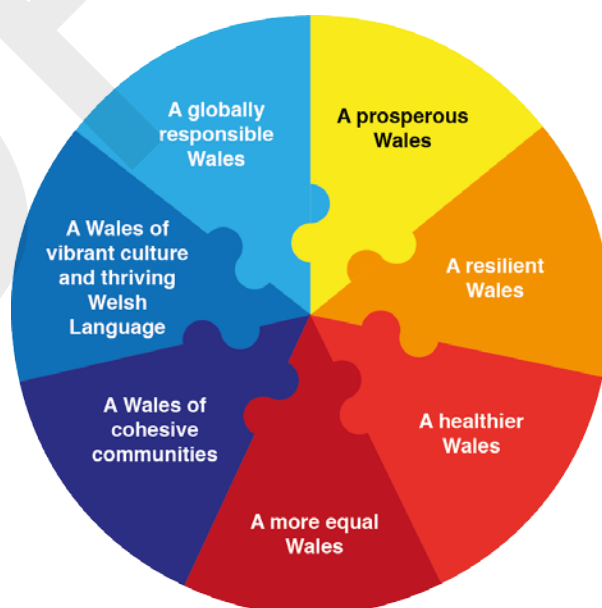
### The Local Government (Wales) Measure 2009

- The Local Government (Wales) Measure 2009 requires the Council to set Improvement Objectives every year. They do not have to change every year, or be deliverable within one year.
- Our Improvement Objectives are essentially the same as our Well-being Objectives as they are based on a thorough evidence-based understanding of the communities we serve and local needs. We compare our Service performance and satisfaction results with all Councils in Wales to make sure we improve where we most need to.
- We have a duty to improve, often delivering 'more (or even the same) for less'.

### Well-being of Future Generations Act (Wales) 2015

This is an Act introduced by the Welsh Government which will change aspects of how we work. The general purpose of the Act, is to ensure that the governance arrangements of public bodies for improving the well-being of Wales, take the needs of future generations into account. The Act is designed to improve the economic, social and environmental well-being of Wales, in accordance with sustainable development principles. The new law states that:-

- We must carry out sustainable development, improving the economic, social, environmental and cultural well-being of Wales. The sustainable development principle is **'... the public body must act in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.'**
- We must demonstrate 5 ways of working:  
Long term, integrated, involving, collaborative and preventative (see **Appendix 1**)
- We must work towards achieving all of the 7 national well-being goals in the Act. Together they provide a shared vision for public bodies to work towards.



For the first time in Wales, the Well-being of Future Generations Act, provides a shared vision for all public bodies in Wales to work towards. As a public body subject to the Act we were required to set and publish Well-being Objectives that maximised our Contribution to the Well-being Goals.

## How our Well-being Objectives contribute to the 7 National Well-being Goals

Carmarthenshire's 2017/18 Well-being Objectives / KIOPs			7 National Well-being Goals						
			Prosperity	Resilience	Healthier	More equal	Cohesive Communities	Vibrant culture & Welsh Language	Global responsibility
Start Well	1	Help to give every child the best start in life and improve their early life experiences.	✓		✓	✓	✓		
	2	Help children live healthy lifestyles	✓		✓	✓	✓	✓	
	3	Continue to Improve learner attainment for all	✓	✓		✓		✓	✓
	4	Reduce the number of young adults that are Not in Education, Employment or Training	✓		✓	✓	✓		
	5	Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of those living in poverty	✓		✓	✓	✓		
Live Well	6	Create more jobs and growth throughout the county	✓		✓	✓	✓	✓	
	7	Increase the availability of rented and affordable homes	✓	✓	✓	✓	✓		✓
	8	Help people live healthy lives (tackling risky behaviour & obesity)	✓		✓	✓	✓	✓	
	9	Support good connections with friends, family and safer communities			✓	✓	✓		✓
Age Well	10	Support the growing numbers of older people to maintain dignity and independence in their later years	✓		✓	✓	✓	✓	
	11	A Council-wide approach to support Ageing Well in the county	✓		✓	✓	✓	✓	
In a Healthy, Safe & Prosperous Environment	12	Look after the environment now and for the future	✓	✓	✓				
	13	Improve the highway and transport infrastructure and connectivity	✓	✓	✓	✓	✓		
	14	Promote Welsh Language and Culture	✓	✓		✓	✓	✓	
	15	Building a Better Council and Making Better Use of Resources	✓	✓	✓	✓	✓	✓	✓

## Success measures for our Well-being Objectives

PAM – Public Accountability Measures (National); ONS - Office for National Statistics; NSW - National Survey for Wales; NWBI - National Well-being Indicator	Has our result improved year on year			22 <sup>nd</sup>	21 <sup>st</sup>	20 <sup>th</sup>	19 <sup>th</sup>	18 <sup>th</sup>	17 <sup>th</sup>	16 <sup>th</sup>	15 <sup>th</sup>	14 <sup>th</sup>	13 <sup>th</sup>	12 <sup>th</sup>	11 <sup>th</sup>	10 <sup>th</sup>	9 <sup>th</sup>	8 <sup>th</sup>	7 <sup>th</sup>	6 <sup>th</sup>	5 <sup>th</sup>	4 <sup>th</sup>	3 <sup>rd</sup>	2 <sup>nd</sup>	1 <sup>st</sup>		
	Previous result	Most Current Result	Improved ↑ Standstill ↔ Declined ↓	Worst results												Best Results											
																to our most current position											
<b>WBO 1 - Help to give every child the best start in life and improve their early life experiences.</b>																											
% Children in care with 3 or more placements in the year (PAM/029)	11.17	8.80	↑																								
<b>WBO 2 - Help children live healthy lifestyles.</b>																											
% Children overweight or obese	29.6	29.4	↑	32.7																						17.0	
<b>WBO 3 - Continue to Improve learner attainment for all.</b>																											
Average Caped 9 points score for pupils (PAM/007)	not available	360.8	Not applicable	320.4																						380.1	
% Attendance in primary schools (PAM/007)	94.8	94.4	↓	94.3																						95.6	
% Attendance in secondary schools (PAM/008)	94.5	94.3	↓	93.0																						95.2	
Satisfaction with child's primary school (NSW)	93		Published Jun/July																								
<b>WBO 4 - Reduce the number of young adults that are Not in Education, Employment or Training.</b>																											
Year 11 leavers Not in Education, Employment or Training (NEETs) (PAM/009)	2.1	1.4	↑	4.33																						0.76	
Year 13 leavers Not in Education, Employment or Training (NEETs) (5.1.0.2)	2.0	3.0	↓	18.8																						0.0	
<b>WBO 5 - Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of those living in poverty</b>																											
Average Caped 9 points score for pupils eligible for FSM (Free School Meals) (4.1.2.4)	not available	307.6	Not applicable	252.6																						336.8	
% of households successfully prevented from becoming homeless (PAM/012)	64.2	65.1	↑																								
Household in material deprivation (NSW) (NWBI)	16.7	15.3	↑	20.9																						10.8	
% Households Living in Poverty (CACI 'PayCheck')	35.9	35.0	↑	45.3																						23.1	
Keeping up with all bills and commitments without any difficulties (non pensioner) (NSW)	51		Published Jun/July																								
Keeping up with all bills and commitments without any difficulties (pensioner) (NSW)	75		Published Jun/July																								
<b>WBO 6 - Create more jobs and growth throughout the county.</b>																											
Median Gross Weekly Full-time Earnings (£) (NWBI)	494.5	517.5	↑	431.4																						619.6	
Jobs created with Regeneration assistance (EconD/001)	253.5	352.5	↑	No comparable data available for this measure																							
The level of Private Sector Investment / external funding secured (£) (EconD/008)	23.5m	16.7m	↑	No comparable data available for this measure																							

## Success measures for our Well-being Objectives

PAM – Public Accountability Measures (National); ONS - Office for National Statistics; NSW - National Survey for Wales; NWBI - National Well-being Indicator	Has our result improved year on year			22 <sup>nd</sup>	21 <sup>st</sup>	20 <sup>th</sup>	19 <sup>th</sup>	18 <sup>th</sup>	17 <sup>th</sup>	16 <sup>th</sup>	15 <sup>th</sup>	14 <sup>th</sup>	13 <sup>th</sup>	12 <sup>th</sup>	11 <sup>th</sup>	10 <sup>th</sup>	9 <sup>th</sup>	8 <sup>th</sup>	7 <sup>th</sup>	6 <sup>th</sup>	5 <sup>th</sup>	4 <sup>th</sup>	3 <sup>rd</sup>	2 <sup>nd</sup>	1 <sup>st</sup>		
	Previous result	Most Current Result	Improved ↑ Standstill ↔ Declined ↓	Worst results												Best Results											
				←→ Arrows start from previous position												● ● to our most current position											
<b>WBO 7 - Increase the availability of rented and affordable homes.</b>																											
Number of affordable homes in the County <i>(7.3.2.24)</i>	173	235	↑	No comparable data available for this measure																							
<b>WBO 8 - Help people live healthy lives (tackling risky behaviour &amp; obesity).</b>																											
% of adults who say their general health is Good or Very Good <i>(NSW)(NWBI)</i>	69.8		Published later in 2018																								
% of adults who say they have a longstanding illness <i>(NSW)(NWBI)</i>	52.7		Published later in 2018																								
Adult Mental Well-being score <i>(NSW)(NWBI)</i> <i>(Out of a maximum score of 70)</i>	not available	50.2	Not applicable	48.8																						52.5	
% adults who have fewer than two healthy lifestyle behaviours <i>(NSW) (NWBI)</i> <i>(not smoking, healthy weight, eat five fruit or vegetables a day, not drinking above guidelines and meet the physical activity guidelines).</i>	11.0		Published later in 2018																								
<b>WBO 9 - Support good connections with friends, family and safer communities.</b>																											
Have a sense of community <i>(derived from three questions on belonging; different backgrounds get on, treat with respect)</i> <i>(NSW) (NWBI)</i>	73.0	48.0	↓	37.0																							66.5
People feeling safe <i>(at home, walking in the local area, and travelling)</i> <i>(NSW) (NWBI)</i>	not available	79	Not applicable	57																							91
<b>WBO 10 - Support the growing numbers of older people to maintain dignity and independence in their later years.</b>																											
Rate of people kept in hospital while waiting for social care <i>(PAM/025)</i>	2.30	2.50	↓																								
Agree there's a good Social Care Service available in the area <i>(NSW)</i> <i>(elderly, children, disabled and carers)</i>	53.1	56.2	↑	44.4																							68.1
Days taken to deliver a Disabled Facilities Grant <i>(PAM/015)</i>	167	161	↑																								
<b>WBO 11 - A Council-wide approach to support Ageing Well in the county.</b>																											
% of people who are lonely <i>(NSW) (NWBI)</i>	17.1		Published later in 2018																								
<b>WBO 12 - Look after the environment now and for the future.</b>																											
Use of renewable energy (kWh)	670,400	TBC		No comparable data available for this measure																							
% Waste reused, recycled or composted <i>(PAM/030)</i>	66.23	63.87	↓																								

## Success measures for our Well-being Objectives

PAM – Public Accountability Measures (National); ONS - Office for National Statistics; NSW - National Survey for Wales; NWBI - National Well-being Indicator	Has our result improved year on year			22 <sup>nd</sup>	21 <sup>st</sup>	20 <sup>th</sup>	19 <sup>th</sup>	18 <sup>th</sup>	17 <sup>th</sup>	16 <sup>th</sup>	15 <sup>th</sup>	14 <sup>th</sup>	13 <sup>th</sup>	12 <sup>th</sup>	11 <sup>th</sup>	10 <sup>th</sup>	9 <sup>th</sup>	8 <sup>th</sup>	7 <sup>th</sup>	6 <sup>th</sup>	5 <sup>th</sup>	4 <sup>th</sup>	3 <sup>rd</sup>	2 <sup>nd</sup>	1 <sup>st</sup>		
	Previous result	Most Current Result	Improved ↑ Standstill ↔ Declined ↓	Worst results												Best Results											
				←→ Arrows start from previous position												● ● to our most current position											
<b>WBO 13 - Improve the highway and transport infrastructure and connectivity.</b>																											
% A Class roads that are in poor condition <i>(PAM/020)</i>	4.3	4.1	↑																								
% B Class roads that are in poor condition <i>(PAM/021)</i>	3.5	3.1	↑																								
% C Class roads that are in poor condition <i>(PAM/022)</i>	11.6	11.9	↓																								
Number of people killed and seriously injured on the roads <i>(5.5.2.21)</i>	102		Published late June																								
<b>WBO 14 - Promote Welsh Language and Culture.</b>																											
Can speak Welsh <i>(NSW) (NWBI)</i>	40.1		Published later in 2018																								
Pupils assessed in Welsh (first language) - Foundation Phase <i>(PAM/033)</i>	56.8	55.0	↓	3.9																			Same			98.5	
% of people attended arts events in Wales in last year <i>(NSW)</i>	60.0	69.3	↑	46.4																						71.3	
% of people visited historic places in Wales in last year <i>(NSW)</i>	64.3	63.8	↓	44.0																						72.3	
% of people visited museums in Wales in last year <i>(NSW)</i>	32.6	36.0	↑	below 27.8																						55.2	
<b>WBO 15 - Building a Better Council and Making Better Use of Resources.</b>																											
'Do it online' payments	29,020	34,494	↑	No comparable data available for this measure																							
People agree that they can access information about the Authority in the way they would like to <i>(NSW)</i>	not available	Published Jun/July	Not applicable																								
People know how to find what services the Council provides <i>(NSW)</i>	not available	Published Jun/July	Not applicable																								
People agree that they have an opportunity to participate in making decisions about the running of local authority services. <i>(NSW)</i>	not available	Published Jun/July	Not applicable																								
Number days lost due to sickness absence. <i>(PAM/001)</i>	10.8	10.1	↑																								
Organisational 'running costs' (£m)	12.9	TBC																									
People agree that the Council asks for their views before setting its budget. <i>(NSW)</i>	not available	Published Jun/July	Not applicable																								

# **APPENDIX 3 - NATIONAL SURVEY FOR WALES**

## **DATA AVAILABLE FROM JUNE**

DRAFT

The table below shows the following information on measures that all 22 councils in Wales have to collect:-

- Our 2017/18 result and whether it has improved on our 2016/17 result
- Our quartile (star rating) compared to other Council's in Wales
- Our Rank position for 2017/18 compared to our Rank position for 2016/17

The measures published by all councils in Wales	Has our result improved from 2016/17 to 2017/18		How good is our 2017/18 result?	22 <sup>nd</sup>	21 <sup>st</sup>	20 <sup>th</sup>	19 <sup>th</sup>	18 <sup>th</sup>	17 <sup>th</sup>	16 <sup>th</sup>	15 <sup>th</sup>	14 <sup>th</sup>	13 <sup>th</sup>	12 <sup>th</sup>	11 <sup>th</sup>	10 <sup>th</sup>	9 <sup>th</sup>	8 <sup>th</sup>	7 <sup>th</sup>	6 <sup>th</sup>	5 <sup>th</sup>	4 <sup>th</sup>	3 <sup>rd</sup>	2 <sup>nd</sup>	1 <sup>st</sup>				
	Our 2017/18 result	Improved ↑ Standstill ↔ Declined ↓	★ = Bottom (Worst) ★★ = Bottom to Middle ★★★ = Middle to top ★★★★ = Top (Best)	Worst results												Best Results													
Arrows start from our 2016/17 position to our 2017/18 position																													
<b>WBO1 - Help to give every child the best start in life and improve their early life experiences</b>																													
% Children in care with 3 or more placements in the year (PAM/029)	8.80	↑																											
Percentage of children satisfied with their care and support (PAM/027)	80.7	↓																											
Percentage of child assessments completed in time (PAM/028)	89.7	↑																											
<b>WBO3 - Continue to Improve learner attainment for all</b>																													
% Pupil attendance in primary schools (PAM/007)	94.4	↓	★																										
% Pupil attendance in secondary schools (PAM/008)	94.3	↓	★★★																										
% Achieved the Level 2 threshold (PAM/006)	57.2	Not Comparable	★★★																										
<b>WBO4 - Reduce the number of young adults that are Not in Education, Employment or Training (NEET)</b>																													
% of Year 11 Leavers not in education, employment or training (NEETS) (PAM/009)	1.4	↑	★★																										
<b>WBO5 - Tackle poverty by doing all we can to prevent it, helping people into work and improving the lives of those living in poverty</b>																													
% of households successfully prevented from becoming homeless (PAM/012)	65.1	↑																											
<b>WBO7 - Increase the availability of rented and affordable homes</b>																													
% Private sector dwellings returned to occupation (PAM/013)	6.90	↑																											
Number of new homes created as a result of bringing empty properties back into use (PAM/014)	5	New Measure																											
<b>WBO8 - Help people live healthy lives (Tackling risky behaviour and Adult obesity)</b>																													
Number of visits to Public Libraries per 1,000 population (PAM/016)	7,689	↑																											
Visits to Sport & Leisure facilities per 1000 population (PAM/017)	8,522	↑																											
% Food establishments that meet food hygiene standards (PAM/023)	97.91	↑																											

The measures published by all councils in Wales	Has our result improved from 2016/17 to 2017/18		How good is our 2017/18 result?	22 <sup>nd</sup>	21 <sup>st</sup>	20 <sup>th</sup>	19 <sup>th</sup>	18 <sup>th</sup>	17 <sup>th</sup>	16 <sup>th</sup>	15 <sup>th</sup>	14 <sup>th</sup>	13 <sup>th</sup>	12 <sup>th</sup>	11 <sup>th</sup>	10 <sup>th</sup>	9 <sup>th</sup>	8 <sup>th</sup>	7 <sup>th</sup>	6 <sup>th</sup>	5 <sup>th</sup>	4 <sup>th</sup>	3 <sup>rd</sup>	2 <sup>nd</sup>	1 <sup>st</sup>		
	Our 2017/18 result	Improved ↑ Standstill ↔ Declined ↓	★ = Bottom (Worst) ★★ = Bottom to Middle ★★★ = Middle to top ★★★★ = Top (Best)	Worst results												Best Results											
	Arrows start from our 2016/17 position															to our 2017/18 position											
<b>WBO10 - Support the growing numbers of older people to maintain dignity and independence in their later years</b>																											
Days taken to deliver a Disabled Facilities Grant (PAM/015)	161	↑																									
Rate of people kept in hospital while waiting for social care per 1,000 population aged 75+ (PAM/025)	2.50	↓																									
Percentage of adults satisfied with their care and support (PAM/024)	86.8	↑																									
Percentage of carers that feel supported (PAM/026)	62.1	↓																									
<b>WBO12 - Looking after the environment now and for the future</b>																											
% of all planning applications determined in time (PAM/018)	69.71	↓																									
% of planning appeals dismissed (PAM/019)	52.63	↓																									
% of streets that are clean (PAM/010)	98.7	↑																									
% Fly tipping cleared in 5 days (PAM/011)	95.0	↑																									
% Waste sent to landfill (PAM/031)	20.29	↓																									
% Municipal waste reused, recycled or composted (PAM/030)	64.80	↓																									
<b>WBO13 - Improve the highway and transport infrastructure and connectivity</b>																											
% A roads that are in poor condition (PAM/020)	4.1	↑																									
% B roads that are in poor condition (PAM/021)	3.1	↑																									
% C roads that are in poor condition (PAM/022)	11.9	↓																									
<b>WBO15 - Building a Better Council and Making Better Use of Resources</b>																											
Number days lost due to sickness absence. (PAM/001)	10.1	↑																									
Please note that not all Well-being Objectives (WBO) have allocated National Measure(s)																											



## The Future Generations Commissioner for Wales - Expectations of Annual Reports

In May 2018 *The Future Generations Commissioner for Wales* published her report on Well-being in Wales: the journey so far. She set out 9 key expectations for Annual Reporting. This guidance will inform future Annual Reports and where possible has been included in this publication.

### Future Generations Commissioner for Wales Expectations of Annual Reports and how we meet them. Published May 2018

Well-being in Wales: the journey so far –May 2018 by Future Generations Commissioner for Wales

#### Expectation 1: Well-being objectives and goals

We set out our Well-being Objectives and the steps we were going to take to meet them in our Well-being Objectives 2017/18, published in March 2018.

#### Expectation 2: Sustainable development principle

We are embracing the *sustainable development principle* and trying to improve the economic, social and environmental and cultural well-being of Carmarthenshire, whilst ensuring the needs of the present are met without compromising the ability of future generations to meet their own needs. We have brought together our previous *Corporate Strategy, Improvement Plan, Well-being Objectives* and the New Administrations *5 year plan* into a *New Corporate Strategy*. These objectives are cascaded into *Service Business Plans* to ensure maximum contributions of Services to achieving our Well-being Objectives. Service Business Plans explain how they use the 5 ways of working in how they do business.

#### Case studies on the Well-being of Future Generations Act and our Projects

Start well	<a href="#">① Burry Port Community Primary School</a>
	<a href="#">① School Holiday Enrichment Scheme</a>
	<a href="#">① Actions to Reduce NEETs</a>
Live well	<a href="#">① Carmarthen Cycling Strategy</a>
Age well	<a href="#">① Financial Exploitation Safeguarding Scheme</a>
	<a href="#">① Life Science and Wellness Village</a>
In a healthy, prosperous and safe environment	<a href="#">① Cae Mynydd Mawr – Marsh Fritillary Butterfly</a>

#### Expectation 3: Looking ahead

Change takes time. Our New Corporate Strategy consolidates a number of plans together and links to our *vision for sustainable services for older people for the next decade and Affordable Homes Strategy*. Our Well-being Objectives will also be reflected in our [Local Development Plan 2018-33](#).

#### Expectation 4: Tracking progress

For each of our Well-being Objectives we set ourselves detailed action plans and targets, Throughout the year we monitored our progress through an in-house developed Performance Information Monitoring System (PIMS) on a quarterly basis. Each Service and Department reviewed progress and the Councils' Executive Board and Corporate Management Team made sure things stayed on course. Twice a year progress was also reported to Scrutiny Committees for challenge.

## Expectation 5: Applying and implementing the Act

The guidance to the Act set out where change needs to happen in seven corporate functions – corporate planning, financial planning, risk, workforce planning, assets, procurement and performance management. We cover this in Well-being Objective 15a & b.

## Expectation 6: Self-reflecting

The Act requires us to review the continued relevance of our Well-being Objectives annually. The set we published by March 2017 as required by the Act were reaffirmed by the newly elected administration following May 2017 local government elections with the addition of another Well-being Objective – Promoting Welsh Language and Culture. This new Well-being Objective strongly supports the National Goal of ‘A Wales of vibrant culture and thriving Welsh Language’ and supports the wider national goals and five ways of working.

Following publication of the Welsh Governments’ new Well-being Objectives we did a desk top exercise to evaluate our Objectives and felt they should remain the same.

As part of budget consultation we again tested our Well-being Objectives with the public and found high and increasing support.

We also added a 15<sup>th</sup> Well-being Objective: *Building a Better Council and Making Better Use of Resources*.

## Expectation 7: Collaboration with other Public Bodies

At the May 2018 Carmarthenshire Public Services Board (PSB) the first Carmarthenshire Well-being Plan was approved. The PSB established a series of Delivery Groups in order to make progress against the identified Well-being Objectives.

Objective	Approach	Led By
Healthy Habits	Co-ordinated Campaigns	Hywel Dda University Health Board
Healthy Habits	Environmental Risk Assessment	Natural Resources Wales
Early Intervention	Changing the Model of Delivery	Mid and West Wales Fire and Rescue Service
Strong Connections	Innovative Community Assets	Carmarthenshire’s Association of Voluntary Services
Prosperous People and Places	Education and Employment / Procurement Procedures	Carmarthenshire County Council
Safer Communities		Carmarthenshire County Council

Inherent in all the approaches and steps required is a need for a cultural shift in behaviour.

## Expectation 8: Accountability

We reported to Executive Board Members on a quarterly basis on the steps we were taking to meet our Well-being Objectives and we set up interactive reports on our Performance Information Management System for the Executive Board Members responsible for each objective.

We reported to each of the 5 Scrutiny Committees - twice each during the year. We will explore how to involve people in the co-production of our Annual Reports and self – evaluation.

We plan to submit our draft ‘Ageing Well in Carmarthenshire’ Well-being Objective to our 50+ Forum on June 12<sup>th</sup> for their evaluation and invite them to participate in its content and style.

## Expectation 9: Making your reports clear

We should be involving people in compiling, writing and presenting reports and plans. As above to 50+ Forum on June 12<sup>th</sup>



We would welcome your feedback,  
please send your thoughts, views and opinions to:



**Performance Management**  
Regeneration and Policy  
Chief Executive's Department  
County Hall  
Carmarthen  
Carmarthenshire SA31 1JP



Tel: **01267 224486**  
Email: **[performance@carmarthenshire.gov.uk](mailto:performance@carmarthenshire.gov.uk)**



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