

POLICY & RESOURCES SCRUTINY COMMITTEE

19TH July 2018

DIGITAL TRANSFORMATION STRATEGY ANNUAL REPORT 2018

Recommendations / key decisions required:

To approve the content of the Digital Transformation Strategy – Annual Report 2018

Reasons:

The Digital Transformation Strategy 2017-2020 was approved in May 2017 by the Executive Board. A commitment was given within the strategy to produce an annual report to inform the Authority of the progress made against the key priorities and approved projects.

To be referred to the Executive Board for decision: No

Council Decision

No

EXECUTIVE BOARD MEMBER PORTFOLIO HOLDER:- **Cllr Mair Stephens**

Directorate : Chief Executives

Name of Head of Service:

Noelwyn Daniel

Author : Noelwyn Daniel

Designation: Head of ICT

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EXECUTIVE SUMMARY
POLICY & RESOURCES SCRUTINY COMMITTEE
19TH July 2018

Digital Transformation Strategy – Annual Report 2018

BRIEF SUMMARY OF PURPOSE OF REPORT

The Digital Transformation Strategy 2017-2021 had four Key Priority areas :

Digital Customer Services
 Digital Workforce
 Digital Communities & Business
 Digital Collaboration

Within each of these key priority areas a number of key projects and outcomes were approved and this Annual Report details the progress made over the last 12 Month's. The delivery of these projects is monitored regularly by the Digital Transformation Steering Group and an overview of progress given at the TIC Programme Board.

DETAILED REPORT ATTACHED? YES

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Signed: Noelwyn Daniel Head of ICT

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
No	No	No	No	No	No	No

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Noelwyn Daniel Head of ICT

1. **Scrutiny Committee – N/A**
2. **Local Member(s) – N/A**
3. **Community / Town Council – N/A**
4. **Relevant Partners – N/A**
5. **Staff Side Representatives and other Organisations – N/A**

Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report: THESE ARE DETAILED BELOW :-

A draft copy of the Annual Report has been shared with members of the Digital Transformation Steering Group, CMT and PEB. Proposed amendments have been incorporated into the current version of the Annual Report 2018

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Digital Transformation Strategy 2017-2021		https://www.carmarthenshire.gov.wales/home/council-democracy/strategies-and-plans/digital-transformation-strategy-2017-2020/