COUNTY COUNCIL

DATE: 10TH OCTOBER, 2018

ANNUAL REPORT OF THE STATUTORY DIRECTOR OF SOCIAL SERVICES ON THE PERFORMANCE OF SOCIAL CARE SERVICES IN CARMARTHENSHIRE 2017/18

There is a statutory requirement for the Director of Social Services to report annually to their Council on the delivery and performance as well as plans for the improvement of the whole range of Social Services.

This is the annual report by the Director of Social Services on the performance of our Social Care Services in the county and sets out the progress made on areas identified for improvement in last year's report and highlights those areas to be developed in the current year. It relates to performance for the year 2017/18.

This report provides Members with the opportunity to question the content and gives an opportunity for the Statutory Director to consider any comments elected Members may have for the future.

RECOMMENDATIONS/KEY DECISIONS REQUIRED:-

That the Annual report of the Statutory Director of Social Services on the performance of Social Care Services in Carmarthenshire 2017/18 be approved.

REASONS:

Political scrutiny of this report is considered by the Director to be an important element in the development process, and has been amended throughout the various stages to the final publication of this report in the summer of 2018.

Relevant Scrutiny Committee to be consulted: **YES** - Joint Scrutiny Committee for Education & Children and Social Care & Health – 4th July, 2018

EXECUTIVE BOARD / COUNCIL / COMMITTEE:
Scrutiny Committee recommendations / comments:

- **RESOLVED that the Draft Annual Report of the Statutory Director of Social Services on the Performance of Social Care Services in Carmarthenshire 2017/18 be received.**

Executive Board Decision Required:	**YES – 30th July, 2018**
Council Decision Required	**YES – 10th October, 2018**

Executive Board Member Portfolio Holder:
Cllr. J. Tremlett (Social Care & Health Portfolio Holder)
Cllr. G. Davies (Education & Children's Services Portfolio Holder)

Directorate	**Designation:**	**Tel Nos.**
Communities		**01267 224698**
Name of Head of Service:	**Director of Community Services (Statutory Director of Social Services)**	**E Mail Address:**
Jake Morgan		**JakeMorgan@carmarthenshire.gov.uk**

EXECUTIVE SUMMARY

COUNTY COUNCIL
DATE: 10TH OCTOBER, 2018

ANNUAL REPORT OF THE STATUTORY DIRECTOR OF SOCIAL SERVICES ON THE PERFORMANCE OF SOCIAL CARE SERVICES IN CARMARTHENSHIRE 2017/18

The Annual Report examines each Service area within Social Care and shows how service strategies, actions, targets and service risks will be addressed and delivered operationally by the service this year based on the approved budget.

The Annual Report (attached) comprises an overview provided by the Director of Social Services, which provides information on how we have performed in 2017/18 and an assessment on the future, together with our strategic priorities for 2018/19.

The Report links closely with the Directorate Business Plans for Community Services and Education & Children's Services departments.

Following publication of the report to the public (after it has been presented to full Council), Care Inspectorate Wales (CIW) and Welsh Government will complete their analysis and review of the report. There will be a formal meeting with CIW in October to discuss their analysis and proposed plan. This will be followed by an Annual Letter to Council in late November/early December, confirming their analysis and inspection plan. The process will link in closely with the Wales Programme for Improvement and the Annual Letter from the Wales Audit Office.

DETAILED REPORT ATTACHED?	**YES – Annual Report 2017/18**

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: Jake Morgan **Director of Social Services**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	**YES**	**YES**	**YES**	**YES**	**YES**	**YES**

1. Policy, Crime & Disorder and Equalities

The Annual Report will be an important contribution to the Council's Improvement Plan

2. Legal

The Annual Report forms an important part of the statutory duties of the Director of Social Services:

"The Director will present to Council, publish and report on an annual statement of plans for performance and improvement"

3. Finance

The financial implications are included in the report. Budget pressures are identified clearly.

4. ICT

The PIMS system will be used to provide evidence of the Annual Report. Comment is made in the body of the report as to the need to better integrate Health & Social Care IT.

5. Risk Management Issues

Key risks have been addressed in this report with a link to the departmental and corporate risk register.

6. Physical Assets

Physical assets are included in this report in relation to service delivery

7. Staffing Implications

Workforce is a critical element included in the report. In particular, the development and retention of social workers to ensure that they continue their professional development and remain with Carmarthenshire.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Jake Morgan **Director of Social Services**

1. Scrutiny Committee – The report was considered at the joint Scrutiny Committee for Education & Children and Social Care & Health on the 4th July, 2018.

2.Local Member(s)

Not applicable.

3.Community / Town Council

Not applicable

4.Relevant Partners

Not applicable

5.Staff Side Representatives and other Organisations

Not applicable

Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:

THERE ARE NONE.

Title of Document	File Ref No.	Locations that the papers are available for public inspection