EDUCATION & CHILDREN SCRUTINY COMMITTEE 23rd NOVEMBER 2015

Half-Yearly Performance Management Report – 1st April to 30th September 2015

To consider and comment on the following issues:

That the Committee scrutinises the half-year position in relation to performance monitoring, or latest available information, for the 2015/16 financial year. The report includes:

- Heads of Service Overview of Performance
- Improvement Plan Monitoring Actions and Performance Measures
- Additional Provisional Performance Measures Data
- Complaints and Compliments Monitoring

Reasons:

- To ensure that any areas of concern are identified and relevant action taken.
- To enable members to exercise their scrutiny role in relation to performance monitoring.

To be referred to the Executive Board for decision: NO

Executive Board Member Portfolio Holder: Cllr. Gareth Jones (Education & Children)

Directorate: Education & Children	Designations:	Tel Nos. / E-Mail Addresses:
Names of Heads of Service: Gareth Morgans	Chief Education Officer	01267 246450 edgmorgans@carmarthenshire.gov.uk
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EXECUTIVE SUMMARY

EDUCATION & CHILDREN SCRUTINY COMMITTEE 23rd NOVEMBER 2015

Half-Yearly Performance Management Report – 1st April to 30th September 2015

	The attached report provides members with an overview of how the services within the Committee's remit are performing:			
1.	Heads of Service Overview of Performance (Report A)			
2.	Improvement Plan Monitoring – Combined Actions and Measures Report (Report B)			
3.	Additional Provisional Performance Measures Data (Report C)			
4.	Compliments and Complaints Monitoring (Report D)			

DETAILED REPORT ATTACHED? YES	



IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: David Astins Strategic Development Manager

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	YES	NONE	YES	NONE	NONE

- **1. Policy, Crime & Disorder and Equalities –** Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.
- **2. Legal –** Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.
- **3. Finance –** A significant sum of money is linked to the Outcome Agreement Grant. Receiving this funding in full is dependent on meeting the agreed Actions and Targets included in the Agreement.
- **5. Risk Management Issues –** This report refers to actions and measures in the 2014/15 Annual Report and 2015/16 Improvement Plan relevant to Community Scrutiny, potential risks addressed are:
- obtaining the £1.9m linked to the Outcome Agreement Grant
- addressing any regulatory report recommendations
- comments on not meeting our own goals actions and measures
- improvement and comparative data for national measures

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: David Astins Strategic Development Manager

- 1. Local Member(s) N/A
- 2. Community / Town Councils N/A
- 3. Relevant Partners N/A
- **4. Staff Side Representatives and other Organisations –** All departments have been consulted and have had the opportunity to provide comments on their performance and progress.

Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW:

Title of Document	File Ref No. / Locations that the papers are available for public inspection	
Carmarthenshire Integrated Community Strategy 2011-16	www.thecarmarthenshirepartnership.org.uk	
CCC Corporate Strategy 2015-20	http://www.carmarthenshire.gov.wales/media/998105/corporate-strategy.pdf	
CCC Annual Report 2014/15 & Improvement Plan 2015/16	http://www.carmarthenshire.gov.wales/media/846036/Full_ARIP_Report_1 5-16.pdf	
Departmental Business Plans 2015/16	Performance Management Unit, Regeneration & Policy	
Performance Measurement Records	Performance Management Unit, Regeneration & Policy	
Budget Monitoring Reports	Corporate Services Department	

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