

JOINT EDUCATION & CHILDREN AND SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

23rd NOVEMBER 2015

Care & Social Services Inspectorate Wales' (CSSIW) Annual Review and Evaluation of Performance for 2014/15

To consider and comment on the following issues:

- Receive the Annual Review and Evaluation of Performance 2014-15 of the Local Authority's Social Services undertaken by Care and Social Services Inspectorate Wales (CSSIW).
- The key areas of progress and areas for improvement in Carmarthenshire Social Services for the year 2014/15.

Reasons:

- The CSSIW undertake an annual evaluation and review of Local Authority social services and provide overall judgements on key areas of progress and areas for improvement.

The evaluation and review process takes account of all available sources of evidence including the Annual Report of the Director of Social Services and the evidence which supports this along with the views of other auditors and inspectors as well as their own regulatory work.

The process links closely with the Wales Programme for Improvement and Annual Letter from the Wales Audit Office.

The CSSIW assessment reflects the areas of strength and areas for development identified in the Director of Social Services Annual Report which was presented to County Council on 8th July 2015.

- To formulate views for submission to Executive Board/Council for consideration.

To be referred to the Executive Board / County Council for decision: YES

- Executive Board – 30th November 2015
- County Council – 13th January 2016

Executive Board Member Portfolio Holders:

- Cllr. Gareth Jones (Education & Children)
- Cllr. Jane Tremlett (Social Care & Health)

Directorate: Communities	Designation:	Tel No. / E-Mail Address:
Name of Director: Jake Morgan	Director of Community Services (Statutory Director of Social Services)	01267 224698 jakemorgan@carmarthenshire.gov.uk
Report Author: Jake Morgan		

EXECUTIVE SUMMARY

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23rd NOVEMBER 2015

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The following is a summary of the overall evaluation:

“Carmarthenshire County Council has continued to deliver social care services to children and adults effectively throughout the year, with a number of performance indicators showing improvements. The council continues to build upon its vision of integrated health and social care services for older people, with evidence showing that people are being effectively supported to remain in their community. In children’s services there has been a strengthening of the development of preventative services, with a number of key services implementing a more refined multi-agency approach to working.

The council’s annual improvement plan 2015-16 sets out the vision of the council that social services, “enables people to live healthy and fulfilled lives by working together to build strong, bilingual and sustainable communities.” The council recognises the challenges ahead in meeting the demands for services within the financial constraints. It has set out how it will meet its budget reduction of £45 million over the next three years; with an integrated approach to the delivery of services a key priority. The council has developed a five year Integrated Community Strategy which sets this vision, with children and adults services business plans aligned to the councils overall strategy.

During the year there have been changes in senior officers with the previous statutory director retiring and the two heads of adult social care also retiring. These senior officers have had a significant impact on service developments in the council and have left a positive legacy for their successors. A new statutory director commenced in November, and it’s evident that they have continued to ensure effective delivery of the key strategic priorities. The director’s annual report provides an accurate account of the council’s performance and sets out its strategic priorities for the next twelve months. A key aim is to further improve performance with new measures to ensure performance is measured effectively and that data is used to improve performance. The officers of the council in adult and children services continue to provide effective leadership. They are clear on their priorities and the performance of the council continues to be amongst the best in Wales.”

Response to last year's areas of improvement: The Council has made good progress in the areas identified for improvement in CSSIW's annual review and evaluation of performance report 2013-14.

DETAILED REPORT ATTACHED?

YES

CSSIW's Annual Review and evaluation of Performance 2014-15

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: Jake Morgan Director of Community Services (Statutory Director of Social Services)

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	NONE	NONE	NONE	NONE	NONE

- 1. Policy, Crime & Disorder and Equalities** – This report contributes to the annual letter from the Wales Audit Office.
- 2. Legal** – The approach taken by CSSIW is within the overall framework for public service improvement in Wales and is underpinned by the Local Government measure as well as Welsh Government policy on inspection audit and review.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: Jake Morgan Director of Community Services (Statutory Director of Social Services)

1. Local Member(s) – N/A
2. Community / Town Council – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations – N/A

Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW:

Title of Document	File Ref No. / Locations that the papers are available for public inspection
Carmarthenshire County Council's Annual Report of the Director of Social Services 2014/15	<p>English http://www.carmarthenshire.gov.wales/media/960183/2015annualreportfinalEng.pdf</p> <p>Cymraeg http://www.sirgar.llyw.cymru/media/960186/2015annualreportCy.pdf</p>