

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

18TH APRIL, 2016

SUBJECT:

ICF PROJECT EVALUATION

Purpose:

To provide an overview, update and evaluation of ICF Funded Services – Transfer of Care Advice and Liaison Service (TOCALs) and the Rapid Response Domiciliary Care service.

To consider and comment on the following issues:

ICF Funded Services as above

Reasons:

For the committee's Information

To be referred to the Executive Board / Council for decision: NO

EXECUTIVE BOARD MEMBER PORTFOLIO HOLDER:-

Cllr. J. Tremlett (Social Care & Health portfolio holder)

Directorate

Communities

Name of Head of Service:

Rhian Dawson

Report Author: Rhian Dawson

Designations:

Head of Integrated Services

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EXECUTIVE SUMMARY
SOCIAL CARE & HEALTH SCRUTINY COMMITTEE
21ST APRIL, 2016

SUBJECT:
ICF PROJECT EVALUATION

1. BRIEF SUMMARY OF PURPOSE OF REPORT

To provide an overview, evaluation and update regarding ICF funded services specifically in relation to the Transfer of Care Advice and Liaison Service (TOCALs) and Rapid Response Domiciliary Care service.

The Intermediate Care Fund was awarded initially in 2014 / 2015 and provides the opportunity to assist in the development and testing of new models to deliver sustainable integrated services that maintain and increase individuals' well being and independence, promoting improved care co-ordination across social services health and housing working with other partners to support people to remain safely at home or in a community setting.

One of the objectives of the fund is to:

- Improve preventative care and avoid unnecessary hospital admissions and delayed discharge of older people, particularly the frail elderly.

Carmarthenshire received just over £2 million in revenue and £1 million in capital to progress a portfolio of projects to achieve these objectives.

Following continuation of the ICF funding into 2015/16, the criteria was around continuation of those projects that could demonstrate impact and outcomes around the initial objectives and Carmarthenshire received £1.63 million in revenue only funds to progress this. The main initiatives include:

- **Transfer of Care Advice & Liaison Service (TOCALs)** - Dedicated Multi-disciplinary teams (MDT) are based at both acute hospital sites and who support the rapid assessment, care & discharge planning for people who are at increased risk of long term reduced level of function as a result of a hospital admission. TOCALs operates on both hospital sites within the County and in terms of Prince Phillip Hospital Llanelli between its inception in November 2014 to November 2015, TOCALs can demonstrate a 40% reduction in delayed transfers of care compared with the previous 12 months figure.

- **Rapid Response Domiciliary Care** - 24 Rapid Response staff in post, two staff on duty throughout the day in each of the three localities between 7am and 10pm working to ensure that frail adults who are functionally compromised, following acute episodes of illness or trauma are able to recover at home. The Rapid Response service also supports admission avoidance where appropriate at the 'front door' of the hospitals. . Between September 2014 & March 2015, which was the first year of service implementation & delivery, the Rapid Response Service has prevented 167 hospital admissions and facilitated 51 early discharges from hospital.

Both these services have contributed to improved performance in unscheduled care and DToC and have received positive evaluation (attached to this report). TOCALs has also been commended by the Health Board's 'Best of Health Awards' and won the Chief Executive Prize.

Moreover, WG have recently confirmed that Intermediate Care Funding will be recurrent which provides the opportunity to sustain and enhance these services and improve outcomes incrementally year on year.

DETAILED REPORT ATTACHED ?	YES
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IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Rhian Dawson

Head of Integrated Services

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	NONE	NONE	NONE	NONE	NONE

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Rhian Dawson

Head of Integrated Services

1. Local Member(s) - N/A
2. Community / Town Council – N/A
3. Relevant Partners - N/A
4. Staff Side Representatives and other Organisations - N/A

Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:

THERE ARE NONE

Title of Document	File Ref No.	Locations that the papers are available for public inspection