# Planning Performance Monitoring - Core Indicators Reporting to Planning Committee

# Quarter 2 - July to September 2023

#### 1. PURPOSE OF REPORT.

To provide planning committee members with a Quarterly updates and end of year reports on the performance recorded within the Planning Service and notably Development Management and Enforcement.

It should be noted that this report is presented as part of the commitment to Performance Monitoring and as part of an ongoing commitment to report to Planning Committee.

The core indicators set out in the report will form part of our quarterly performance reporting for the Division.

This report details the performance for Quarter 2 for the period between July and September 2023. It also includes the comparative quarterly and cumulative data for 2022/23.

#### 2. Summary of Performance

The report presents the latest update of the suite of performance indicators for the 2<sup>nd</sup> quarter period between July and September 2023 for the planning division. It includes headline performance indicators reported nationally to Welsh Government - Indicators 2 and 10 as well as series of local indicators.

Achievement of the planning performance standards set by the Welsh Government were maintained in Q2 with the percentage of all planning applications determined within the agreed time being 87% with a cumulative return of 88% (WG target 80%; Divisional Delivery Plan Target 85%). The Division has therefore continued to outperform the targets set by the Welsh Government. For the third quarter running more applications were determined than were received.

Indicator 4 (minor applications), Indicator 5 (householder applications) and Indicator 6 (other applications) show a relatively consistent level of performance and are above target. Performance in relation to statutory pre-applications has improved significantly to 55% in Q2 even though the target has not been achieved.

However, it is still noted that there are variations in performance against certain indicators for instance, Indicator 3 (major applications) which has a cumulative performance of 67% determined within the target date. It should be noted this reflects the potential for such figures to be influenced by the relatively small number of applications and longer standing applications moving to determination.

Validation of applications within 5 days is still a challenge and a process review will be commenced in November 2023

Performance Indicator 14 for enforcement shows a consolidation of the improvements over previous performance returns with 86% of cases investigated within the 84-day target date. This reflects the third successive quarter that the 80% target has been met or exceeded. The average number of days taken to investigate enforcement cases is also below the 84-day target for the second quarter running.

#### 3. Performance Indicators

The report identifies an extensive set of core performance monitoring indicators which will form part of the future monitoring of the planning services performance. These include both "National Indicators" prescribed by the Welsh Government and those identified by this Council.

The indicators seek to clearly convey performance to the committee and will along with other performance measures see a continued focus on performance improvement. The indicators reflect and include a range of areas of the planning service including determination of planning applications, enforcement, pre-applications, and appeals.

Performance	Statistics Development Management - Planning Applications
Indicator 1	Number of Planning Applications registered against applications determined
Indicator 2	Percentage of all planning applications determined within target date (PLA/018 - 85% target) - National Indicator
Indicator 3	Major Planning Applications determined within target date. (PLA/009 - 80% target)
Indicator 4	Minor Planning Applications determined within target date. (PLA/011 - 80% target)
Indicator 5	Householder Applications determined within target date. (PLA/009 - 90% target)
Indicator 6	Other Applications determined within target date. (PLA/024 - 80% target)
Indicator 7	Statutory Pre-Applications determined within target date. (PLA/014 - 85% target)
Indicator 8	Percentage of Member made decisions against Officer advice
Indicator 9	Validation of Applications Received (5 days of receipt) (PLA/015 - 100% target)
Performance :	Statistics Development Management - Appeals
Indicator 10	Percentage of planning appeals dismissed. (PLA/019 - 75% target) - National Indicator
Indicator 11	Appeals determined against officer recommendation
Indicator 12	Applications for costs at Section 78 appeal upheld
Performance	Statistics Development Management - Enforcement
Indicator 13	Enforcement Complaints registered
Indicator 14	Percentage of closed enforcement cases investigated within 84 days. (PLA/021 - 80% target) - National Indicator
Indicator 15	Average time taken to investigate enforcement cases - National Indicator (Target - 84 days)

## **Performance Statistics Development Management**

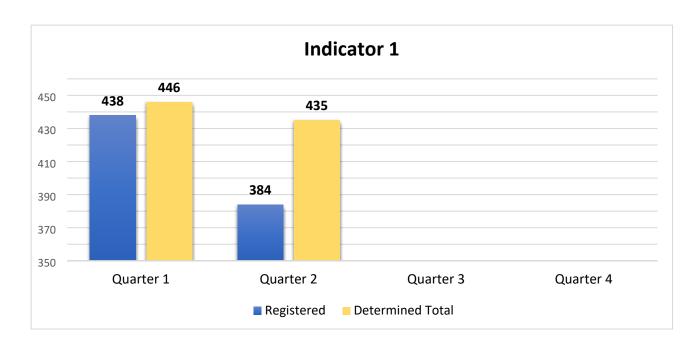
### - Planning Applications

Indicator 1

Number of Planning Applications registered against applications determined

This indicator contains <u>all</u> planning application types and compares the number determined against those registered per month.

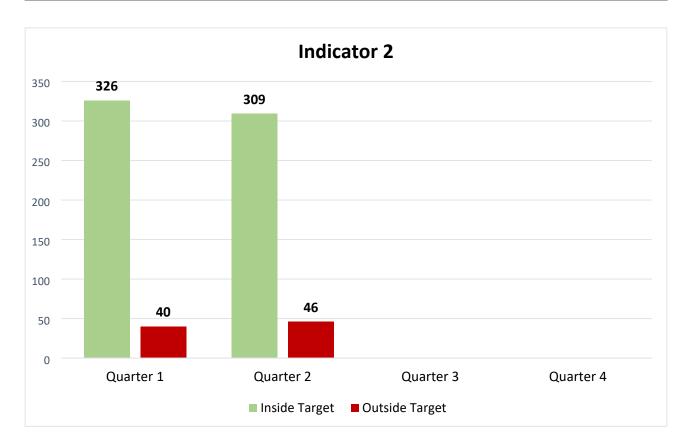
Period	Registered Total	Determined Total
22/23		
Quarter 1 Quarter 2 Quarter 3 Quarter 4 Cumulative	443 452 449 443 1787	461 401 415 454 1731
Quarter 1 Quarter 2 Quarter 3 Quarter 4 Cumulative	438 384 822	446 435 881



# Percentage of ALL planning applications determined within target date (PLA/018 indicator collected nationally) - Target = 85%

The indicator measures the number and percentage of applications determined within the target time. (The totals exclude certain application types as directed by Welsh Government.)

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	392	358	34	91%	9%
Quarter 2	336	291	45	87%	13%
Quarter 3	362	331	31	91%	9%
Quarter 4	378	327	51	87%	13%
Cumulative	1468	1307	161	89%	11%
23/24					
Quarter 1	366	326	40	89%	11%
Quarter 2	355	309	46	87%	13%
Quarter 3					
Quarter 4					
Cumulative	721	635	86	88%	12%



Applications excluded from the Welsh Government Development Management Quarterly Survey:-

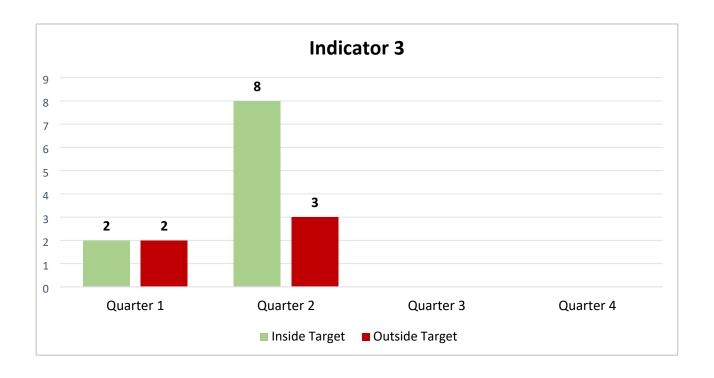
Hazardous Substances, LDO – Commencement Notice Approval, Applications for Tree Works to TPO or in Conservation Areas, Prior Notifications, Non-Material Amendments, Demolition in a Conservation Area, Hedgerow Removal Notices, Electricity Notifications.

The indicator measures the number and percentage of major planning applications determined within the target time.

#### Major Applications definition:-

- a proposal to erect 10 or more dwellings (including flats)
- where the number of dwellings is not known (outline), the application site exceeds 0.5 hectares
- where the application site exceeds 1 hectare
- where proposed buildings/extensions create a floor area exceeding 1000 square metres
- · winning and working of minerals
- waste development

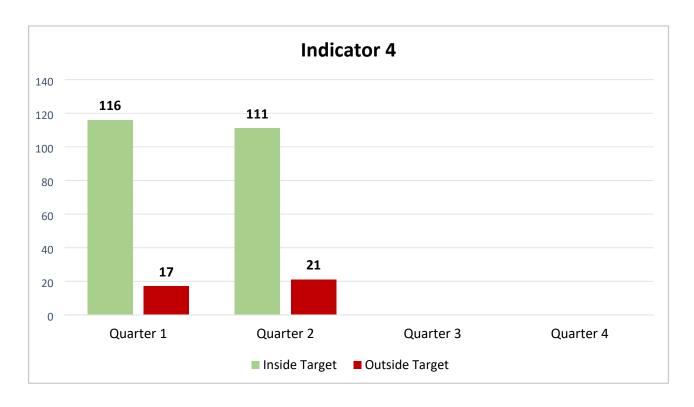
Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	8	6	2	75%	25%
Quarter 2	9	5	4	56%	44%
Quarter 3	4	4	0	100%	0%
Quarter 4	8	6	2	75%	25%
Cumulative	29	21	8	72%	28%
23/24					
Quarter 1	4	2	2	50%	50%
Quarter 2	11	8	3	73%	27%
Quarter 3					
Quarter 4					
Cumulative	15	10	5	67%	33%



The indicator measures the number and percentage of Minor applications determined within the target time.

Minor planning applications include applications where they fall below the level of a major application but exclude householder and other applications captured under Indicators 5 and 6 below.

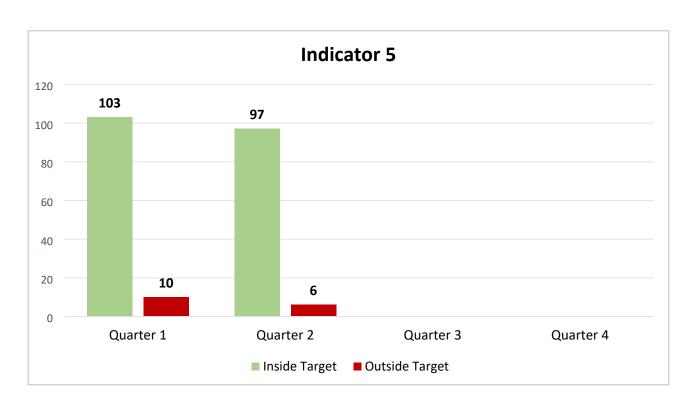
Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	151	131	20	87%	13%
Quarter 2	146	126	20	86%	14%
Quarter 3	163	143	20	88%	12%
Quarter 4	176	144	32	82%	18%
Cumulative	636	544	92	86%	14%
23/24					
Quarter 1	133	116	17	87%	13%
Quarter 2	132	111	21	84%	16%
Quarter 3					
Quarter 4					
Cumulative	265	227	38	86%	14%



The indicator measures the number and percentage of householder applications determined within the target time.

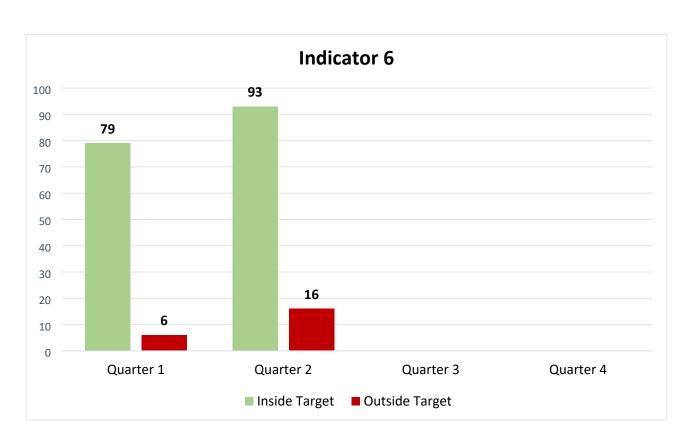
Householder applications include: Extensions, Conservatories. Loft conversions, Dormer windows, Garages, car ports, and Outbuildings

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	122	120	2	98%	2%
Quarter 2	105	97	8	92%	8%
Quarter 3	110	105	5	95%	5%
Quarter 4	97	89	8	92%	8%
Cumulative	434	411	23	95%	5%
23/24					
Quarter 1	113	103	10	91%	9%
Quarter 2	103	97	6	94%	6%
Quarter 3					
Quarter 4					
Cumulative	216	200	16	93%	7%



Application types included: Advertisement Consent, Listed Building Consent, Certificates of Lawfulness, Renewals, Removal / Variation on Condition(s)

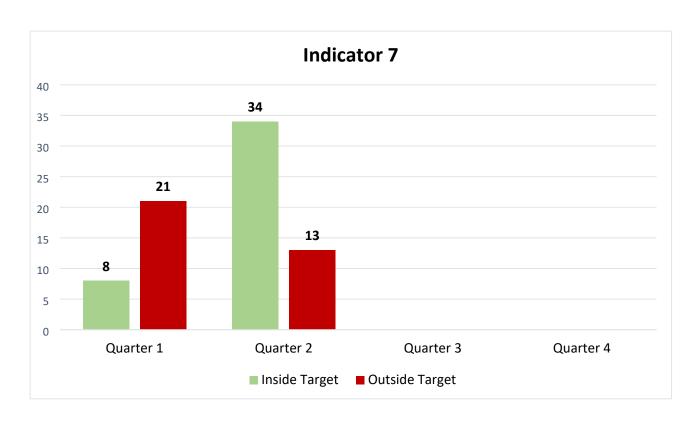
Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	111	101	10	91%	9%
Quarter 2	76	63	13	83%	17%
Quarter 3	85	79	6	93%	7%
Quarter 4	97	88	9	91%	9%
Cumulative	369	331	38	90%	10 %
23/24					
Quarter 1	85	79	6	93%	7%
Quarter 2	109	93	16	85%	15%
Quarter 3					
Quarter 4					
Cumulative	194	172	22	89%	11%



### Indicator 7

# Statutory Pre-Applications determined within target date **Target = 85%**

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	49	20	29	41%	59%
Quarter 2	50	17	33	34%	66%
Quarter 3	53	20	33	38%	62%
Quarter 4	46	16	30	35%	65%
Cumulative	198	73	125	37%	63%
23/24					
Quarter 1	29	8	21	28%	72%
Quarter 2	47	34	13	72%	28%
Quarter 3					
Quarter 4					
Cumulative	76	42	34	55%	45%



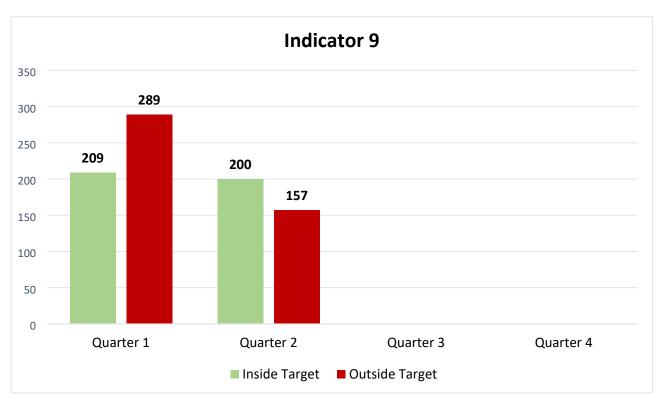
The indicator identifies those applications determined contrary to the officer's recommendation at Planning Committee.

Note: Based on the Decision Sent Date not the actual date of the Planning Committee.

Period	Total No	Granted following officer recommendation to Refuse	Refused following officer recommendation to Approve
22/23			
Quarter 1	0	0	0
Quarter 2	0	0	0
Quarter 3	1	1 ( <u>PL/4526</u> )	0
Quarter 4	0	1 ( <u>PL/04504</u> )	0
23/24			
Quarter 1	1	1 ( <u>PL/04946</u> )	0
Quarter 2	1	1 ( <u>PL/05786</u> )	0
Quarter 3			
Quarter 4			

Note: The collection of data in monitoring performance in relation to validation has been subject to revision - consequently this represents the first set of monitoring outcomes with ongoing performance and trends to be monitored.

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	432	269	163	62%	38%
Quarter 2	429	288	141	67%	33%
Quarter 3	423	255	168	60%	40%
Quarter 4	418	267	151	64%	36%
Cumulative	1702	1079	623	63%	37%
23/24					
Quarter 1	498	209	289	42%	58%
Quarter 2	357	200	157	56%	44%
Quarter 3					
Quarter 4					
Cumulative	855	409	446	48%	52%

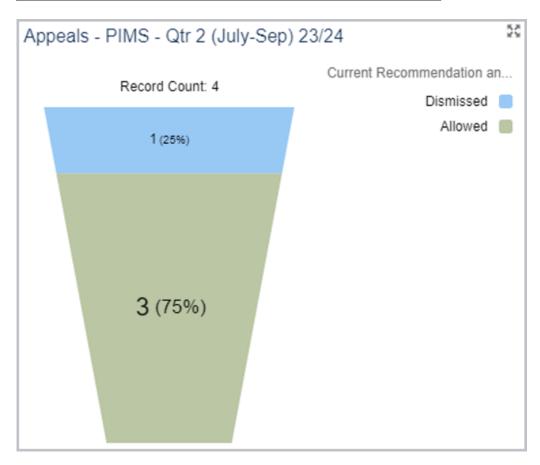


# **Performance Statistics Development Management - Appeals**

Indicator 10

Percentage of planning appeals dismissed. (PLA/019 indicator collected nationally). **Target = 75%** 

Period	Total No of Appeals	Total Dismissed	Total % Dismissed
22/23			
Quarter 1	6	3	50%
Quarter 2	9	7	78%
Quarter 3	14	12	86%
Quarter 4	10	4	40%
Cumulative	39	26	67%
23/24			
Quarter 1	11	8	73%
Quarter 2	4	1	25%
Quarter 3			
Quarter 4			
Cumulative	15	9	60%



Identifies the outcome of appeals lodged where they are because of a decision taken contrary to an officer recommendation.

Period	Total No of Appeals	Granted following officer recommendation to Refuse	Refused following officer recommendation to Approve
22/23			
Quarter 1	0	-	-
Quarter 2	0	-	-
Quarter 3	0	-	-
Quarter 4	0	-	-
23/24			
Quarter 1	1	0	1 (PL/00489) - Allowed
Quarter 2	0	0	Ö
Quarter 3			
Quarter 4			

**Indicator 12** 

Applications for costs at Section 78 appeal upheld

Award of costs against the Local Planning Authority Quarter 1 = £6,100

The above costs awarded against the Local Planning Authority following the appeal in relation to PL/00489 One Planet Development at Penybanc, Llandeilo. See Indicator 11 above.

#### Note:

Members are reminded in reaching a decision of the requirements under the 'Code of Conduct for Councillors and Officers in Planning Matters' and to be aware of the implications including financial of that decision.

# **Performance Statistics Development Management**

### - Enforcement

Indicator 13 Enforcement

Enforcement Complaints registered

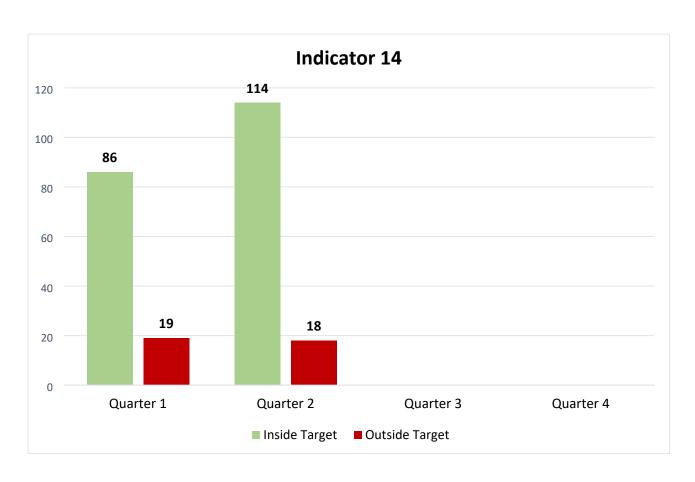
Identifies the quarterly number of enforcement complaints registered.

Period	Registered Total	Indicator 13				
22/23		158				
Quarter 1 Quarter 2 Quarter 3 Quarter 4 Cumulative	163 189 109 118 <i>57</i> 9	157 — 156 — 155 —	157			
22/23		154		153		
Quarter 1 Quarter 2 Quarter 3 Quarter 4	157 153	153 — 152 —				
Cumulative	310		Quarter 1	Quarter 2	Quarter 3	Quarter 4

Percentage of closed enforcement cases investigated within 84 days. Target = 80%

Note: 'Investigated' means that the authority has considered the alleged breach of planning control and advised the complainant of the outcome of their investigation.

Period	Total No of Cases	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	166	90	76	54%	46%
Quarter 2	156	118	38	76%	24%
Quarter 3	114	80	34	70%	30%
Quarter 4	105	84	21	80%	20%
Cumulative	541	372	169	69%	31%
23/24					
Quarter 1	105	86	19	82	18
Quarter 2	132	114	18	86%	14%
Quarter 3					
Quarter 4					
Cumulative	237	200	37	84%	16%



Indicator 15

Average time taken to investigate enforcement cases (in days). Target: 84 days

Period	Average no of days	Indicator 15					
22/23		80 -					
Quarter 1 Quarter 2 Quarter 3 Quarter 4	283 124 198 93	79 - 78 - 77 -		79			
23/24		76	75				
Quarter 1 Quarter 2 Quarter 3 Quarter 4	75 79	75 -	Quarter 1	Quarter 2	Quarter 3	Quarter 4	