



**Report from the
Police and Crime Commissioner for Dyfed-Powys
To the
Dyfed-Powys Police and Crime Panel**

Crime Prevention

January 2020

Introduction

Within the 2017-21 Police and Crime Plan (the Plan), the Police and Crime Commissioner (PCC) set out his four priorities:

- 1) Keeping our communities safe;
- 2) Safeguarding the vulnerable;
- 3) Protecting our communities from serious threats; and
- 4) Connecting with communities.

Our focus for this report is crime prevention; referred to in the Plan specifically under priorities 1) and 2).

"Crime prevention is the primary purpose of the police service. Preventing crime is the responsibility of all police officers and police staff in a force."¹

It is evident from the Plan that the PCC is committed to crime prevention, and the purpose of this report is to demonstrate progress made by Dyfed-Powys Police (DPP) and the PCC to date against the Plan in relation to crime prevention.

1) Keeping our communities safe

Under this priority, the Commissioner notes that preventative approaches to reducing and deterring crime and anti-social behaviour are preferable to dealing with their harmful effects.

The Commissioner, together with the police and partners, has committed to:

- Commission and promote a range of crime prevention projects;
- Reinvest in an appropriate CCTV structure;
- Promote collaborative problem-solving approaches;
- Deliver offender management programmes to break the cycle of reoffending;
- Develop and engage with 'Community Watch' schemes to help reduce crime;
- Provide information to the public on how to prevent themselves becoming a victim; and
- Work with schools, colleges and youth organisations to prevent offending behaviour.

¹ HMIC 2014, Core business, 'An inspection into crime prevention, police attendance and the use of police time', page 22: <https://www.justiceinspectors.gov.uk/hmicfrs/wp-content/uploads/core-business.pdf>

2) Safeguarding the vulnerable

Within this priority, the Commissioner sets out his intention to work with partner organisations to safeguard children and young people, families and vulnerable adults by focusing on prevention and early intervention.

The Commissioner commits to working with key stakeholders to:

- Increase the awareness of fraud and cyber-crime amongst the younger and older communities, including how to protect themselves from becoming a victim;
- Understand the nature and scale of domestic abuse within different communities, including a focus on safeguarding older people from domestic abuse;
- Explore prevention programmes for perpetrators of domestic abuse;
- Explore options for multi-agency initiatives to prevent and protect young people from exploitation and abuse, with a focus on early intervention initiatives to limit the damage caused by adverse childhood experiences;
- Improve the response to those at risk of child exploitation through the identification and targeting of perpetrators;
- Focus on targeted prevention programmes that reduce the risk of young people offending; and
- Make funds available to support youth diversionary programmes.

National Picture

In September 2014, the HMIC reported on their inspection on how effective forces are at carrying out the principal functions of the police. Their report '*Core Business: an inspection into crime prevention, police attendance and the use of police time*' examined all 43 police forces and looked at three principal aspects of day-to-day policing; the first being the prevention of crime. At the time of reporting, HMIC found that "*the police service does not have a nationally-agreed crime prevention strategy. Neither do forces have standard definitions or operating procedures setting out how preventive policing should be carried out.*"²

In March 2016, the Home Office published its Policy Paper, '*Modern Crime Prevention Strategy*'. "*The modern crime prevention strategy builds on new research, techniques and technology to update the way we think about crime prevention.*"³

² HMIC 2014, Core business, 'An inspection into crime prevention, police attendance and the use of police time', page 22: <https://www.justiceinspectors.gov.uk/hmicfrs/wp-content/uploads/core-business.pdf>

³ <https://www.gov.uk/government/publications/modern-crime-prevention-strategy>

Dyfed-Powys Police Picture

Dyfed Powys Police has and continues to invest heavily in crime prevention. The Force continues to embed preventative policing as a core function to maximise opportunities to prevent crime, decrease harm and reduce demand through problem solving.

Dyfed Powys Police currently has 15 Crime Prevention Officers across the Force and 2 Designing Out Crime Officers (DOCO); One DOCO covering Powys and Carmarthenshire and the other covering Pembrokeshire and Ceredigion.

In January 2019 Police Crime Prevention Initiatives trained 15 Dyfed Powys Officers identifying Dyfed Powys as only the second nationally to have officers and staff trained in the level 4 accredited crime prevention programme.

Dyfed Powys Police has only 1 of 7 DOCO's nationally who is accredited to level 5. The DOCOs assist greatly with advice and guidance to the Licensing Officers and the Force for CCTV, applications for social housing and regeneration projects to name but a few. Their role is to look at root causes of problems and design out crime from large housing estates to individual projects.

As part of keeping our communities safe and safeguarding the vulnerable, Crime Prevention Officers will attend low and medium risk domestic violence incidents as requested by Domestic Abuse Officers. Multi Agency Risk Assessment Conference (MARAC) cases for high risk will be directed for attendance by the Designing Out Crime Officer.

As part of their attendance with domestic victims for lower risk cases, Crime Prevention Officers are able to provide the reassurance with the loan of a vulnerability kit which has been purchased as part of a joint bid between the OPCC with the Mid and West Fire Service from Welsh Government. A crime prevention home survey is completed which can advise victims of the vulnerable areas within their property.

The DOCO's currently attend with the higher risk victims and are able to complete target hardening surveys in line with the Sanctuary Scheme requirements. The Sanctuary Scheme is designed to ensure that where required a safe room is identified in the respective property and target hardening advice is provided accordingly. This is an excellent scheme which addresses risk and vulnerability and ensures that communities are protected from serious threats of violence.

During 2019 Dyfed Powys Police arranged a rural crime vehicle property marking day in Carmarthenshire. This allowed the rural community to engage with crime

prevention officers and connect with others in their community. In addition to their vehicles being marked they were also able to have a visual environment audit on their property to provide them with the necessary crime prevention advice.

Dyfed Powys Police also recognised during 2019 that nationally there has been an increase in bicycle thefts which has impacted on demand locally. As a result they have become involved with the National Bike Register which is endorsed by Secured By Design and have attended high profile events amongst the more locally organised in order to promote bike security, including the Iron Man in Tenby and the OVO Energy Tour and Women's Tour that travelled throughout Wales and beyond. Staff were at the events to provide the necessary bike markings and recording of bikes on the National Bike Register.

To support the commitment to crime prevention, the Force have developed a database, which has been built to ensure that problem solving plans are recorded. As part of the plans, staff are encouraged to refer to the 25 techniques of crime prevention. There are approximately forty currently live problem solving plans from across the Force that are in progress and are looking to address the root cause of their identified issues. The problem areas range from anti-social behaviour, shoplifting, and custody demand to violent crime.

Dedicated 'problem solving' Single Point of Contacts (SPOC) have been trained within Force and throughout 2019 have met when required to provide a 'fresh pair of eyes' to ongoing plans, to ensure their progression. Approximately 600 staff have received problem solving training however this training is yet to reach all staff and departments.

Problem Solving Group meetings have been established and are held divisionally and chaired by the Partnership Inspector to discuss current concerns regarding identified risks for anti-social behaviour and low level vulnerability.

Future of Crime Prevention

Further investment in this area will always have a positive impact on demand and assist with changing the 'fire brigade policing culture' within Force.

Further investment would allow the Force to do more with regards to proactively identifying demand and engaging with the community regarding crime prevention advice. It will allow attendance at events to ensure that the crime prevention advice is received and acted upon where required.

It will assist with ensuring that the Force is able to proactively collaborate with partner agencies for crime prevention and demand reduction to problem solving more effectively.

Investment will allow the safeguarding of the most vulnerable with partner agencies as part of the Sanctuary Scheme to allow all victims of domestic violence, whether they reside in a privately owned residence or a local authority residence, to receive the same level of target hardening and safeguarding of their property.

Further investment will allow for the delivery of problem solving training and mandatory continual professional development for all ranks and police staff ensuring that the message is delivered from the top. This will help to ensure that there is a continual sharing of information between agencies and referrals from partner agencies to discuss their demand on a multi-agency level.

Work of the Police and Crime Commissioner for Dyfed-Powys

Oversight and independent assurance

One way in which the Commissioner maintains oversight of the Force's approach to crime prevention is via attendance at numerous Governance Groups where the Force's response to crime prevention is considered. There is no one specific meeting that discusses crime prevention as a sole topic yet various meetings cover elements, such as the Neighbourhood Policing Governance Board and the Strategic Vulnerability Group. Data is provided through these meetings and areas of crime prevention activity are discussed and evaluated.

By attending the Neighbourhood Policing Governance Board for example, Officers within the OPCC are privy to discussions on current and future prevention and problem solving plans and the Neighbourhood Policing Team structure. This information is brought back to the PCC so that he remains abreast of all updates and discussions.

Similarly, by attending the Force's Hate Crime Working Group, the PCC is kept up to date with the Force's plans around preventing hate crime; for example we are informed of their campaigns for Hate Crime Awareness Week and as a result, work in partnership with them to raise awareness of hate and mate crime within our communities.

Awareness and partnership working

The Well-being of Future Generations (Wales) Act 2015 provides opportunity to ensure that service providers focus on long-term, sustainable outcomes for current and future generations. The statutory Public Service Boards (PSBs) have a crucial role to play in maintaining the health, independence and well-being of all people across Wales. As a statutory invitee to each of the four PSBs in the Dyfed-Powys area, the Commissioner is committed to working with partners as they embed the findings of their wellbeing plans and objectives for future service design and delivery. An important element across all the Public Service Boards

has been direct alignment with Community Safety Partnerships, something both Welsh Government and the Welsh Local Government Association have also supported. This has led to an agreement between policing in Wales (the four Commissioners and the four Chief Constables) and the Welsh Local Government Association (WLGA) to fund a Community Safety Co-ordinator role to support local partnership working across Wales. This will allow the area of Crime Prevention to be really embedded into partnership strategies and a key focus area in the future.

A good example which demonstrates effective crime prevention partnership working is that of the partnership between the OPCC, Dyfed-Powys Police and Mid & West Wales Fire Service (MAWWFS). A funding opportunity arose from Welsh Government under the VAWDASV (Violence against women, domestic abuse and sexual violence) Capital Grant. Discussions were initiated from the OPCC with partners to develop a project associated with victims of VAWDASV and how we could work more effectively together to deliver crime prevention advice and support, direct to victims identified by the Force. A project was developed to provide vulnerability kits to victims of VAWDASV, with Officers attending the victim's homes to assess the property and provide target hardening initiatives – leading to an increased feeling of safety for that victim within their own home. The project is delivered jointly in partnership with the OPCC, MAWWFS and Dyfed-Powys Police.

Engagement Activity

The Commissioner undertakes numerous community visits and engagement activity that centres on crime prevention.

CCTV Engagement

The PCC made a commitment to invest in the provision of a new CCTV infrastructure across Dyfed-Powys, to which he has delivered on by investing £1.3m, enabling the Force to undertake the project. The CCTV project is a huge contributor to crime prevention and a key deterrent. The PCC scrutinises the delivery of the CCTV project through receiving regular updates from the CCTV project manager; consideration being given to the draft performance framework which details the key performance indicators and statistics that are collated and published, in line with the Surveillance Camera Commissioner's Code of Practice.

To support the implementation of the new CCTV infrastructure, the Commissioner has invited a number of community representatives to attend Police Headquarters to provide them with an insight in to how the new CCTV infrastructure works. The Force was invited to provide an input, which covered how the CCTV can and has been used in crime prevention and successful prosecutions: Through the CCTV operators proactively monitoring cameras and reactively responding to 999 and 101 calls.

The deterrent effect brought by visible CCTV cameras within our towns was also discussed amongst attendees; although there is no evidence to support this. The Commissioner asked attendees to share their knowledge with their contacts within their communities: If awareness is raised, those who may potentially commit crimes will become aware of the CCTV cameras too, and may think twice before they commit a criminal act. Additionally, the PCC and members of his team attended each town as the CCTV cameras were being installed: Armed with information on the capability of the cameras, and a message of crime prevention, they visited local businesses to engage local people.

The CCTV project has also gained national and international recognition. In November 2019, the PCC accepted an award on behalf of all involved in the project: Global MSC Security presented the PCC with its 'Gordon McLanaghan Security Innovation Award' which recognises those who have gone above and beyond to achieve a technical security solution. Read the full press release here: <https://www.globalmsc.net/dyfed-powys-police-wins-global-msc-security-gordon-mclanaghan-award/>.

In terms of international recognition, together with the Chief Constable, the PCC was very proud to have welcomed a group of colleagues from the Icelandic Police to Headquarters on 27th November 2019, who were provided with information on the implementation of the system, how they're making communities as safe and secure as possible, and the positive impact the infrastructure is having on policing throughout the force. Read the full press release here: <https://www.globalmsc.net/dyfed-powys-police-wins-global-msc-security-gordon-mclanaghan-award/>.

The Knife Angel

Together with the local County Councillor, the Commissioner was instrumental in securing the Knife Angel's first visit to Wales was within the Dyfed-Powys area; Newtown during January 2020. The Knife Angel team at the Ironworks, along with artist Alfie Bradley discussed the idea of creating an Angel sculpture made completely out of knives, to grab attention and bring the issue of knife crime to the front of society's consciousness. For further information on the Knife Angel, visit <https://www.britishironworkcentre.co.uk/show-areas/the-knife-angel-official>. The Home Office was contacted, requesting permission to collect knives from police forces. This was in the hope that this co-operation would bring about the introduction of new knife amnesties with the Ironworks offering to supply each force with knife bins completely free of charge. Permission was granted and the campaign took off. The Knife Angel is also there to highlight the education and prevention initiatives taking place in schools and youth organisations across the area right now.

Local Engagement Events

The Commissioner remains fully committed to engage his local communities and organisations on the topic of crime prevention through his attendance at various engagement events and meetings.

In April 2019, the PCC attended the 'Rural Crime Prevention Event' in Whitland where he engaged with partners and members of the public on the main topic for the event; crime prevention. The PCC also took the opportunity to spread the message of crime prevention and rural crime issues further by being interviewed from the event by Aled Rhys Jones from Radio Cymru.

In October 2019, the PCC attended the launch of a new cold calling initiative at a local farm in Carmarthenshire. The Rural Crime Team had linked in with Trading Standards to ensure that farms be included under 'cold calling' legislation: If anyone is seen coming to farm property uninvited, where the 'No Cold Calling Area' sign is displayed, they can be reported to the police and action could be taken against them. The hope is that the signs, and this knowledge, will stop criminals attending farms to acquire information on farm equipment present etc., and therefore prevent the theft of said equipment. By attending the launch and being involved in press and social media, the PCC was instrumental in spreading this message on crime prevention.

During the PCC's Community Engagement Days, where he spends the day at one location in the Force area, he will often meet with local organisations and community groups who have received funding from his office whose projects often centre on crime prevention and early intervention. For example, the PCC has visited Area 43, who offer a fully professional and confidential counselling service to young people between the ages of 16 and 25. They also deliver a schools-based counselling service to all secondary school aged young people and year 6 primary pupils across Ceredigion and Carmarthenshire. The Commissioner met with staff and service users to explore working with the Commissioner's Youth Forum and how best to reach disadvantaged young people.

Commissioned services and Grant Funding

To align with the priorities set within the Police and Crime Plan, the Commissioner has invested funding towards a variety of community projects across Dyfed-Powys. Over 2019/2020, the Commissioner invested £127,554 of funding towards the development of community projects, working with a variety of community groups and charities to deliver projects that support the priorities within the Police and Crime Plan, with a key focus on prevention. Examples of the Commissioners investment are as follows:

- **Milford Haven Port Authority - £5,029**
Milford Haven Port Authority developed a project that aims to tackle anti-social behaviour, improve public/community safety, challenge negative perceptions and provide young people aged 11-18 with engaging activities in a safe environment.
- **Young Farmers Club - £9,000**
The YFC developed a project that aimed to raise awareness of the serious threat facing communities and how young people can work together to protect themselves and their friends from illegal drugs.
- **Carmarthenshire Water Safety Partnership - £5,000**
Delivering water safety leaflet resources for every secondary school in Carmarthenshire before the 2019 summer holidays. In partnership with available Neighbourhood Policing Teams and also to deliver a bespoke Water Safety Vehicle to utilise for promotional activity, awareness raising at events, open days and at schools.
- **Dr Mz - £10,000**
Dr Mz offers a safe place for young people to meet and interact with qualified staff and volunteers to provide support and information on any issues they may face. The project offers activities that engage with young people from the town and surrounding rural areas. These activities help young people become more self-sufficient and build their confidence and self-esteem. We aim to give them an alternative to negative pursuits that occur through boredom and lack of belonging and lead to improved crime prevention advice and support for young people.
- **Age Cymru Sir Gar £4,970**
The project is aimed at older people aged 50+ to support the dissemination of information about online and local crime prevention among this potentially vulnerable group. Activities include:
 1. One-to-one peer support (using volunteers) for complete beginners to learn how to use the internet and remain safe against online scams and cyber-crime whilst doing so.
 2. One-to-one peer support (using volunteers) for those wanting to expand their use of the internet and remain safe against online scams and cyber-crime whilst doing so.
 3. Support to register with the Dyfed-Powys Police community messaging (DPCM) service which informs people of crimes that have happened in their areas, giving them guidance on how to avoid becoming a victim of the same crime.
 4. Talks to older people's groups, about internet safety/cyber-crime and other online scams, how and where to report them.
 5. Distribution of Age UK's staying safe online booklet and any other relevant literature promoting online safety.
 6. Recruit new IT volunteers in Pembrokeshire & Carmarthenshire.

7. Work with Dyfed-Powys police to identify key geographical areas of high levels of crime and target older people in these areas for the above-mentioned support.

- **Glanymor & Tyisha investment - £50,000**

The Commissioner recently announced that he was investing £50,000 into the wards of Glanymor and Tyisha in Llanelli. Both wards are highly listed on the Wales Index of Multiple Deprivation as 2 of the most deprived wards in Dyfed-Powys. The Commissioner met with several local County and Town Councillors to discuss the investment and from this discussion, several project ideas were put forward for suggestion and agreed, including the following –

- Crimestoppers 'Be fearless' £13,150 - The project aims to deliver awareness raising and advice / support to young people within the wards, focussing on the reporting of crime and prevention measures.
- Swansea City Football Club Community Trust – Seaside Kicks £5000 – The project aims to provide diversionary activities for young people and engage with hard to reach young people.
- Barod project / DDAS £17,250 – The project will look to provide an outreach drugs support worker across the wards, to provide drug and alcohol support and advice on an outreach basis, leading the prevention of future substance misuse and providing members of the community with an accessible service.
- YMCA Swansea £9,000 – The project will set up a new youth club based in Seaside and aim to engage with young people, providing them with a safe space and deterring any future ASB across the wards. The project will equip the young people with access to training opportunities and advice / support around crime prevention.
- Carmarthenshire County Council Volunteer Training and Youth engagement - £5,600 – The project will look to train several volunteers from the community equipping them with the skills to sustain the provision of a community diversionary activity, it will also be aiming to provide an outdoor activity for young people to learn new skills in the area of horticulture and the provision of a youth engagement event for the young people of the ward to demonstrate their skills that they have learnt to the community.

- **Community Safety Partnership Funding - £100,000**

The Commissioner has earmarked a funding contribution of £100,000 for investment towards each of the 4 Community Safety Partnerships (CSP), with an allocation of £25,000 each. Each CSP is in the process of developing substantial project ideas which aligns to their local priorities and also the Police and Crime Plan, with projects such as funding target hardening equipment for rural crime in Powys. This will entail the purchase of specific target hardening equipment which will be delegated out to victims of rural crime along with other members

of the community to reduce their risk of becoming a victim of crime such as theft. Also, a funding contribution is being made to Pembrokeshire County Council's Safeguarding team to purchase trueCall units, which will be used to assist older victims of fraud and protect them from any future crimes.

- **Home Office Early Intervention Fund – Serious Violence Project
£289,000**

The Commissioner was part of the development of an All Wales project, looking at delivering a multifaceted approach to understanding and tackling the root causes of serious violence through early intervention and prevention. The project is being delivered over 15 months and the OPCC and Dyfed-Powys Police are working with key delivery partners Streetgames, St Giles Trust and Crime stoppers to ensure that the project is implemented and successful.

- **Police Transformation Funding - Early Action Together Project
£668,000**

Adverse Childhood Experiences (ACEs) include a range of traumatic and stressful events that children can be exposed to while growing up. These include: childhood abuse (physical, sexual or emotional); family breakdown; exposure to domestic violence; or living in a household affected by substance misuse, mental illness or where someone is incarcerated. The OPCC, along with Dyfed-Powys Police, were part of an all-Wales collaborative bid to the Home Office Police Transformation Fund in 2018/19. The bid was for a project to address the lack of early intervention and preventative activity when ACEs are evident and families are at risk of poor outcomes (for example, involvement in crime). The project was awarded £7m over 3 years from the Home Office.

- **Youth Offending Teams investment in each of the 4 Counties
£180,000**

Investment was made to provide structured interventions for young people (aged 8 to 18 years) to reduce their risk of becoming involved in criminal and/or antisocial behaviour. The project will target young people identified as being 'at risk' because of exposure to recognised criminogenic factors including exposure to ACEs, disengagement from ETE (Education, Training, Employment); at risk of NEET (Not in Education, Employment or Training), involvement in substance misuse, displaying inappropriate sexualised behaviours and exposure to peers and adults displaying antisocial and/or criminal behaviours. The level of support offered will vary according to individual need and can involve both 1:1 and group work sessions within the community and/or school setting. Those at the higher level of risk will be offered tailored interventions to address their complex level of need using holistic approaches such as Trauma Recovery Model, AIM Assessment and Intervention, building on Youth Offending Services multi-agency approach. We would seek to develop a tool, based on ACE's, to provide a

consistent approach to assessing risk and need in prevention services across the region.

Conclusion

The Commissioner is making positive progress under each strand of his commitment to prevent crime, highlighting a few:

- Commission and promote a range of crime prevention projects;
- Reinvest in an appropriate CCTV structure;
- Promote collaborative problem-solving approaches;
- Deliver offender management programmes to break the cycle of reoffending;
- Provide information to the public on how to prevent themselves becoming a victim;
- Work with schools, colleges and youth organisations to prevent offending behaviour.
- Increase the awareness of fraud and cyber-crime amongst the younger and older communities, including how to protect themselves from becoming a victim;
- Explore options for multi-agency initiatives to prevent and protect young people from exploitation and abuse, with a focus on early intervention initiatives to limit the damage caused by adverse childhood experiences;
- Focus on targeted prevention programmes that reduce the risk of young people offending;
- Make funds available to support youth diversionary programmes.

The Commissioner's significant range of engagement activities and partnership working ensures he has regular opportunities to become involved in the development of crime prevention initiatives, either by leading the way or by investing with key delivery partners to assist in supporting the Police and Crime Plan priorities. This activity across the communities of Dyfed-Powys is fed back into the Force to assist with the development of further crime prevention activity and to ensure alignment of future developments.

The Commissioner's financial contributions to charities based within the Dyfed-Powys Force area aids to enhance the network of services for communities which reduces the risk of crime, improve crime prevention and reduce the fear of crime. The Commissioner continues to work locally with partners such as MAWWFS, the health service and nationally with other Police and Crime Commissioners, Assembly Members and Welsh Government and play an active role in crime prevention lobbying.

This work will progress further during 2020/21 as the Commissioner assumes the role of All Wales Policing Group Chair and through the Policing Partnership Board for Wales.