

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 19th NOVEMBER 2015

Half-Yearly Performance Management Report – 1st April to 30th September 2015

To consider and comment on the following issues:

That the Committee scrutinises the half-year position in relation to performance monitoring, or latest available information, for the 2015/16 financial year and in particular, issues where members and officers may seek improvement. The report includes:

- Heads of Service Overview of Performance
- The Approach to Measuring Performance – Older Persons and Physically Disabled Services and Learning Disabilities and Mental Health Services
- Improvement Plan Monitoring – Actions and Performance Measures

Reasons:

- To ensure that any areas of concern are identified and relevant action taken.
- To enable members to exercise their scrutiny role in relation to performance monitoring.

To be referred to the Executive Board for decision: NO

Executive Board Member Portfolio Holder: Cllr. Jane Tremlett (Social Care & Health)

Directorate: Communities	Designations:	Tel Nos. / E-Mail Addresses:
Names of Heads of Service: Rhian Dawson	Interim Head of Integrated Services	01267 228900 rhian.dawson@wales.nhs.uk
Anthony Maynard	Interim Head of Mental Health and Learning Disability Services	01267 228849 amaynard@sirgar.gov.uk
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EXECUTIVE SUMMARY

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 19th NOVEMBER 2015

Half-Yearly Performance Management Report – 1st April to 30th September 2015

The attached report sets out the Social Care & Health Services performance for the first half of the 2015/16 financial year. Members will be aware that the Communities Department has developed a new performance framework and the attached report sets out the Department's position and progress in managing and improving performance.

In order to evaluate performance, the Department has developed a number of local measures. It is proposed to only report on areas which are challenging the Department's resources and/or areas where the Department is planning to focus resources to effect change in the future.

The content of the report may therefore change from meeting to meeting and may include items and service areas which are not part of this first report. This will enable members to scrutinise the department's priority areas whilst at the same time, make the volume of data which is considered at the meeting more manageable and timely.

The attached report is structured in the following way:

1. Heads of Service Overview of Performance (Report A)
2. The Approach to Measuring Performance (Report B)
 - 2.1 Older Persons and Physically Disabled (OPPD)
 - Supporting Independence
 - 2.2 Learning Disabilities and Mental Health (MHLD)
 - Supporting Independence
 - Keeping Safe
3. Improvement Plan Monitoring – Actions & Performance Measures (Report C)

DETAILED REPORT ATTACHED?	YES
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IMPLICATIONS

We confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: Rhian Dawson Interim Head of Integrated Services

Anthony Maynard Interim Head of Mental Health and Learning Disability Services

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	YES	NONE	YES	NONE	NONE

1. Policy, Crime & Disorder and Equalities – Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.

2. Legal – Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.

3. Finance – A significant sum of money is linked to the Outcome Agreement Grant. Receiving this funding in full is dependent on meeting the agreed Actions and Targets included in the Agreement.

5. Risk Management Issues – This report refers to actions and measures in the 2014/15 Annual Report and 2015/16 Improvement Plan relevant to Community Scrutiny, potential risks addressed are:

- obtaining the £1.9m linked to the Outcome Agreement Grant
- addressing any regulatory report recommendations
- comments on not meeting our own goals – actions and measures
- improvement and comparative data for national measures

CONSULTATIONS

We confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: Rhian Dawson Interim Head of Integrated Services
 Anthony Maynard Interim Head of Mental Health and Learning Disability Services

1. Local Member(s) – N/A
2. Community / Town Councils – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations – All departments have been consulted and have had the opportunity to provide comments on their performance and progress.

Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW:

Title of Document	File Ref No. / Locations that the papers are available for public inspection
Carmarthenshire Integrated Community Strategy 2011-16	www.thecarmarthenshirepartnership.org.uk
Corporate Strategy 2015-20	http://www.carmarthenshire.gov.wales/media/998105/corporate-strategy.pdf
CCC Annual Report 2014/15 & Improvement Plan 2015/16	http://www.carmarthenshire.gov.wales/media/846036/Full_ARIP_Report_15-16.pdf
Performance Measurement Records	Performance Management Unit, Regeneration & Policy Division, County Hall
Compliments & Complaints Records	Personal information not available for public inspection
Budget Monitoring Reports	Corporate Services Department, County Hall
Performance Management Framework (Social Care & Health Scrutiny Committee – 16th September 2015)	Cymraeg http://democratiaeth.sirgar.llyw.cymru/ieListDocuments.aspx?CId=169&MId=189&Ver=4 English http://democracy.carmarthenshire.gov.wales/ieListDocuments.aspx?CId=169&MId=189&Ver=4