

EDUCATION & CHILDREN'S SERVICES SCRUTINY COMMITTEE

DATE: 4TH JULY, 2019

ANNUAL REPORT OF THE STATUTORY DIRECTOR OF SOCIAL SERVICES ON THE PERFORMANCE OF SOCIAL CARE SERVICES IN CARMARTHENSHIRE 2018/19

There is a statutory requirement for the Director of Social Services to report annually to their Council on the delivery and performance as well as plans for the improvement of the whole range of Social Services.

This is the annual report by the Director of Social Services on the performance of our Social Care Services in the county and sets out the progress made on areas identified for improvement in last year's report and highlights those areas to be developed in the current year. It relates to performance for the year 2018/19.

This report provides Members with the opportunity to question the content and gives an opportunity for the Statutory Director to consider any comments elected Members may have for the future. It should be noted the report will be further proof read and reformatted prior to completion.

TO CONSIDER AND COMMENT ON THE FOLLOWING ISSUES:-

The content of the report so that the Statutory Director of Social Services can consider their views.

REASONS:

Political scrutiny of this report is considered by the Director to be an important element in the development process, and will be amended throughout the various stages to the final publication of this report in the summer of 2019.

To formulate views for submission to Executive Board/Council.

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| Executive Board Decision Required: | YES – 29 th July, 2019 |
| Council Decision Required | YES – 11 th September, 2019 |

Executive Board Member Portfolio Holder:

Cllr. J. Tremlett (Social Care & Health Portfolio Holder)

Cllr. G. Davies (Education & Children's Services Portfolio Holder)

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| Directorate Communities Name of Head of Service: Jake Morgan | Designation: Director of Community Services (Statutory Director of Social Services) | Tel Nos. 01267 224698 E Mail Address: JakeMorgan@carmarthenshire.gov.uk |
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EXECUTIVE SUMMARY

EDUCATION & CHILDREN'S SERVICES SCRUTINY COMMITTEE

DATE: 4TH JULY, 2019

ANNUAL REPORT OF THE STATUTORY DIRECTOR OF SOCIAL SERVICES ON THE PERFORMANCE OF SOCIAL CARE SERVICES IN CARMARTHENSHIRE 2018/19

The Annual Report examines each Service area within Social Care and shows how service strategies, actions, targets and service risks will be addressed and delivered operationally by the service this year based on the approved budget.

The Annual Report (attached) comprises an overview provided by the Director of Social Services, which provides information on how we have performed in 2018/19 and an assessment on the future, together with our strategic priorities for 2019/20.

The Report links closely with the Directorate Business Plans for Community Services and Education & Children's Services departments.

Following publication of the report to the public (after it has been presented to full Council), Care Inspectorate Wales (CIW) and Welsh Government will complete their analysis and review of the report. There will be a formal meeting with CIW in October to discuss their analysis and proposed plan. This will be followed by an Annual Letter to Council in late November/early December, confirming their analysis and inspection plan. The process will link in closely with the Wales Programme for Improvement and the Annual Letter from the Wales Audit Office.

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|---------------------------|-----------------------------|
| DETAILED REPORT ATTACHED? | YES – Annual Report 2018/19 |
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IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: Jake Morgan

Director of Social Services

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|---|---------------------|-----------------------|-------------------|--------------------------------------|-------------------------------------|-------------------------------|
| Policy, Crime & Disorder and Equalities YES | Legal YES | Finance YES | ICT YES | Risk Management Issues YES | Staffing Implications YES | Physical Assets YES |
|---|---------------------|-----------------------|-------------------|--------------------------------------|-------------------------------------|-------------------------------|

1. Policy, Crime & Disorder and Equalities

The Annual Report will be an important contribution to the Council's Improvement Plan

2. Legal

The Annual Report forms an important part of the statutory duties of the Director of Social Services:

"The Director will present to Council, publish and report on an annual statement of plans for performance and improvement"

3. Finance

The financial implications are included in the report. Budget pressures are identified clearly.

4. ICT

The PIMS system will be used to provide evidence of the Annual Report. Comment is made in the body of the report as to the need to better integrate Health & Social Care IT.

5. Risk Management Issues

Key risks have been addressed in this report with a link to the departmental and corporate risk register.

6. Physical Assets

Physical assets are included in this report in relation to service delivery

7. Staffing Implications

Workforce is a critical element included in the report. In particular, the development and retention of social workers to ensure that they continue their professional development and remain with Carmarthenshire.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Jake Morgan Director of Social Services

1. Local Member(s)

Not applicable.

2. Community / Town Council

Not applicable

3. Relevant Partners

Not applicable

4. Staff Side Representatives and other Organisations

Not applicable

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

THERE ARE NONE.

| Title of Document | File Ref No. | Locations that the papers are available for public inspection |
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