



Heddlu Police
**DYFED
POWYS**

Mark Collins QPM
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30th January 2020

Mr. Dafydd Llywelyn,
Police & Crime Commissioner,
Dyfed-Powys Police,
Police Headquarters,
Carmarthen. SA31 2PF

Dear Commissioner,

I would like to take this opportunity to acknowledge the deep dive review that has been completed by you and your department into the Force's approach to monitoring Victim's withdrawal which as you know is one of my main priorities for the force in respect of improving victim satisfaction and confidence in policing.

I would like to assure you that we will continue to build on our performance and T/ACC Roderick has appointed Supt Ifan Charles to lead on the Force Gold Group.

For your information, the following points will be progressed:

- A Force Action Plan will be compiled in February 2020 pulling together the points and recommendations raised in the Victims Withdrawal Review.
- This will be overseen by a Force Gold Group which will be convened in February 2020
- Monthly updates will be provided at Policing Board on the Force Action Plan
- A presentation will be made at the Policing Board in May as to progress on the Force Action Plan.

I will ensure that the force now works closely with your office to ensure that the identified recommendations within the report are worked through at both a strategic and operational level, and provide a planned course of action moving forward.

Should you wish to discuss this with me in the meantime, please do not hesitate to contact me.

Yours sincerely,

Mark Collins,
Chief Constable.



Prif Gwnstabl Chief Constable Mark Collins, BSc

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Mae Heddlu Dyfed-Powys yn croesawu gohebiaeth yn Gymraeg a Saesneg. Byddwn ni'n sicrhau ein bod ni'n ymateb yn eich dewis iaith ac ni fydd oedi mewn perthynas ag unrhyw ohebiaeth drwy'r Gymraeg.

Dyfed-Powys Police welcomes correspondence in Welsh and in English, and we will ensure that we respond to any correspondence through the language of your choice. Corresponding via the medium of Welsh will not endure any delay.