

**EXECUTIVE BOARD**  
**1<sup>ST</sup> FEBRUARY 2016**

**SUBJECT:**

**DEVELOPING ALTERNATIVE SERVICE DELIVERY MODELS IN  
SOCIAL CARE AND HOUSING SERVICES**

**Purpose:**

The purpose of this report is to provide an update on the work being undertaken to identify, consider and develop options and potential business case(s) for Alternative Service Delivery Models for agreed social care and housing services.

**Recommendations / key decisions required:**

- To confirm the approach for the consideration and development of alternative service delivery models for social care and housing services.
- To approve the planned engagement with members and staff during February 2016 on our approach to developing an awareness and understanding of the range of alternative service delivery models, and their appropriateness to a number of services in the Communities department.

**Reasons:**

- To consider the most appropriate way(s) to secure the long term quality and financial sustainability of agreed services given the likely future service demands and continuing public funding challenges. This may include attracting and generating additional investment to meet the Council's vision.
- To ensure the Council is flexible in meeting future demands through a mixed market approach while ensuring the availability of a provider of 'last resort'.
- To ensure members and staff are well informed and prepared for the future development of any selected options.
- To ensure that a full understanding of potential resulting models is developed to sustain a meaningful range of public consultation on any potential service changes.

Relevant scrutiny committee to be consulted : N/A  
*(relevant scrutiny committee will be consulted when options and business case(s) are developed)*

Exec Board Decision Required                      Yes- 1<sup>st</sup> February 2016

Council Decision Required                      NO

**EXECUTIVE BOARD MEMBER PORTFOLIO HOLDER:-**

Cllr Jane Tremlett- Health and Social Care

Cllr Linda Evans- Housing

**Directorate Communities  
Dept**

Name of Head of Service:  
Robin Staines

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**EXECUTIVE SUMMARY**  
**EXECUTIVE BOARD**  
**1<sup>ST</sup> FEBRUARY 2016**

**SUBJECT:**  
**DEVELOPING ALTERNATIVE SERVICE DELIVERY MODELS IN**  
**SOCIAL CARE AND HOUSING SERVICES**

**1. What is the purpose of the report?**

The purpose of this report is to provide an update on the work being undertaken to develop an awareness and understanding of the alternative models of delivering social care and housing services. Where appropriate and beneficial, this may result in detailed options and business case(s) for alternative service delivery models for identified and agreed services.

**2. Content**

**The attached report includes:**

- The context for change
- How the process will meet the requirements of the Social Services and Well-being (Wales) Act 2014 that will come into effect from 1<sup>st</sup> April 2016.
- What services will be considered, how they will be assessed and what the business case may look like.
- The key assumptions that will need to be considered in any business case.
- The project plan to ensure delivery of business case(s) for consideration during the summer of 2016.

A detailed project plan and approval timescales and deadlines is attached for information.

**Recommendations**

- To confirm the approach for the development of the awareness and understanding of alternative service delivery models for social care and housing services.
- To approve the planned engagement with members and staff during February 2016 on this approach.
- To note the project plan.

**DETAILED REPORT ATTACHED ?**

**YES together with project plan**

## IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Robin Staines

Head of Housing and Public Protection

Policy, Crime & Disorder and Equalities <b>NONE</b>	Legal <b>NONE</b>	Finance <b>NONE</b>	ICT <b>NONE</b>	Risk Management Issues <b>NONE</b>	Staffing Implications <b>NONE</b>	Physical Assets <b>NONE</b>
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There will be future implications in the above areas which will be covered as part of the development of the options and business case(s).

## CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Robin Staines

Head of Housing and Public Protection

**1. Scrutiny Committee** Will be formally consulted should options and business case(s) be developed.

**2. Local Member(s)**

There will be an opportunity for members to be informed and engaged through the provision of members' development sessions regarding the alternative models. Members will be fully consulted on any resulting business cases.

**3. Community / Town Council**

Will be consulted when options have been considered and should any business case(s) be developed.

**4. Relevant Partners**

Will be consulted when options have been considered and should any business case(s) be developed.

**5. Staff Side Representatives and other Organisations**

Staff will be engaged in the awareness and understanding of alternative models through the sessions and discussions in February. Staff, other organisations and users will be fully consulted on any resulting business cases for adopting an alternative delivery model.

### Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

**THERE ARE NONE**