

### CHS+: Delivering What Matters 2016-2021

At the end of 2015, the work programmes to achieve the CHS have been completed.

This work has been completed over a period of over 8 years, costing over £231 million, and achieved with the support of our tenants, members and other stakeholders.

As part of the CHS+, we have made a commitment to continue our work to achieve the CHS and maintain tenants' homes. This includes:

- Supporting tenants and residents by:
  - Continuing to provide as much support and advice to tenants who are impacted by Welfare Reform
  - Increasing the training and employment opportunities for tenants, prospective tenants and the homeless
  - Continuing to check homes to ensure they are in a good state of repair through an annual "MOT"
  - Carrying out improvements to sheltered schemes to ensure they continue to meet the needs of their tenants
  - Looking at the way we assist with community activities for residents to deliver things that they want. We will look to further use Time Credits to do this
  - Delivering a trial project on the use of LED lighting in homes to save tenants money
  - Continuing to increase the number of Fuel Clubs where there is no mains gas supply
  - Identifying opportunities to make the purchasing of broadband more affordable for tenants
  
- Invest in Tenants Homes by:
  - Completing work to homes where tenants have previously declined the CHS
  - Maintaining the CHS over the next 5 years by:
    - Surveying the condition of 840 kitchens and 417 bathrooms; replacing ones that no longer meet the Standard
    - Upgrading the electrics at 228 homes
    - Servicing heating appliances at 8,910 homes, 190 of which will be nearing 15 years old
    - Rendering 1,400 homes
    - Re-roofing 639 homes
  - Completing additional work to homes that do not have an energy performance certificate of 65
  
- Providing more homes

The Affordable Housing Commitment was agreed by Council in 2015. It clearly states our key principles on how we will increase the supply of affordable homes.

We have set aside £31 million over the next five years as part of the capital programme to increase the supply of affordable homes. The Delivery Plan detailing how this funding will be spent is due to be approved by Council on the 10<sup>th</sup> March.