

# Policy & Resources Scrutiny Committee

December 2<sup>nd</sup> 2020

## IMPACT OF COVID19 ON ICT & CORPORATE POLICY

### Recommendations / key decisions required:

To accept the report as an accurate account of the impact of Covid19 on the service.

### Reasons:

The report provides an accurate account for Members of the impact of Covid19 on the service and the work that has taken place to support the Authority and the residents of Carmarthenshire.

To be referred to the Executive Board / Council for decision: **No**

EXECUTIVE BOARD MEMBER PORTFOLIO HOLDER:- Cllr. Mair Stephens (Deputy Leader)

Directorate:  
Chief Executive's

Head of Service :  
Noelwyn Daniel

Report Author:

Noelwyn Daniel

Designations:

Head of ICT & Corporate Policy

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**EXECUTIVE SUMMARY**  
**POLICY & RESOURCES SCRUTINY COMMITTEE**  
**DECEMBER 2<sup>ND</sup> 2020**

**Impact of Covid19 on ICT & Corporate Policy**

**1. BRIEF SUMMARY OF PURPOSE OF REPORT.**

This document demonstrates the Impact of the Covid-19 pandemic and the work undertaken by the Service to support the Authority and the residents of Carmarthenshire. It covers :

- Key service statistics of Covid19
- Information Technology
  - A cloud 1<sup>st</sup> approach
  - Resilient Data and Voice Network
  - Modern Digital Workplace
  - Secure and resilient data centres
  - Impact of ICT on Other Services
  - Impact On Our On-line Services
- Corporate Policy

**DETAILED REPORT ATTACHED?**

**YES**

**IMPLICATIONS**

**I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :**

**Signed: Noelwyn Daniel Head of ICT & Corporate Policy**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
<b>Yes</b>	<b>No</b>	<b>No</b>	<b>Yes</b>	<b>No</b>	<b>Yes</b>	<b>NO</b>

**1. Policy, Crime & Disorder and Equalities**

1. We must make sure that we learn from this unprecedented experience as we reintroduce our services and re-set our strategic and operational priorities. We must identify our key learning points at an organisational level and across the breadth of our services. To achieve this our Transformation and Innovation and Change Team is undertaking a strategic evaluation.
2. The COVID-19 pandemic has led to inevitable widespread changes to the way in which services are delivered by local authorities. This means that it is even more critical that Local Authorities respect the needs of all service users and equalities.

We will need to reprioritise services and our resources in budget setting.

#### **4. ICT**

ICT Services will need to ensure that technology is kept in place and up-to-date to ensure we continue to meet the challenges presented by Covid19.

#### **6. Staff implications**

Staff wellbeing throughout the pandemic has remained a priority for the service and we continue to support our staff as the majority continue to work from home.

## **CONSULTATIONS**

**I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below**

**Signed: Noelwyn Daniel Head of ICT & Corporate Policy**

**1. Local Member(s) - None**

**2. Community / Town Council - None**

**3. Relevant Partners - None**

**4. Staff Side Representatives and other Organisations - No**

#### **Section 100D Local Government Act, 1972 – Access to Information**

List of Background Papers used in the preparation of this report:

There are none