

SOCIAL CARE AND HEALTH SCRUTINY COMMITTEE

22ND DECEMBER 2020

SUBJECT:

CARE INSPECTORATE WALES (CIW) INSPECTION OF INTEGRATED SERVICES; PROGRESS UPDATE ON RECOMMENDATIONS ARISING FROM INSPECTION

Purpose:

To provide the Scrutiny Committee with a progress report on Carmarthenshire County Council's action plan developed following CIW's inspection.

To consider and comment on the following issues:

Carmarthenshire County Council's action plan in response to the CIW inspection and the actions taken to address the issues identified by CIW.

Reasons:

For the committee's Information.

To be referred to the Executive Board / Council for decision: NO

EXECUTIVE BOARD MEMBER PORTFOLIO HOLDER:-

Cllr Jane Tremlett, (Social Care and Health Portfolio Holder)

Directorate:

Communities

Name of Head of Service:

Alex Williams

Report Author:

Jayne Thomas

Joel Martin

Designations:

Head of Integrated Services

3Ts Locality Manager

Social Services and Wellbeing
Act Manager

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EXECUTIVE SUMMARY
SOCIAL CARE AND HEALTH SCRUTINY COMMITTEE
22ND DECEMBER 2020

CARE INSPECTORATE WALES (CIW) INSPECTION OF INTEGRATED SERVICES; PROGRESS UPDATE ON RECOMMENDATIONS ARISING FROM INSPECTION

1. BRIEF SUMMARY OF PURPOSE OF REPORT.

Care Inspectorate Wales (CIW) undertook a two-week inspection of older people services in Carmarthenshire in May 2019 under the theme “*Prevention and Promoting Independence*”. The report published in August 2019 (see *link to report included under “Background papers”*) confirmed a number of strengths and areas of good practice demonstrated by the Authority. The report also highlighted some areas for improvement. As a result, Carmarthenshire County Council’s Integrated Services developed an action plan, which commenced in July 2019 to address areas where it could make improvements.

Despite the implications of the Coronavirus pandemic over the greater part of this year, Integrated Services has continued to work diligently to implement the actions within its action plan and address the areas for improvement that were highlighted in CIW’s August 2019 report.

The attached action plan (in detailed report section) sets out the relevant actions taken to address CIW’s inspection report recommendations.

2. OTHER OPTIONS AVAILABLE AND THEIR PROS AND CONS

The local authority could have decided not to have accepted the CIW inspection report recommendations, however as this local authority is continually looking to improve its practice, this would not have achieved this objective. Therefore by developing an action plan, and continually during the course of this year building on the work started last year, the Council has not only addressed the recommendations of CIW but also improved its practices not only for staff but more importantly for the residents of Carmarthenshire who use our services.

DETAILED REPORT ATTACHED ?	YES
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IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: **Alex Williams** Head of **Integrated Services**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	NONE	NONE	NONE	NONE	NONE

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: **Alex Williams** Head of **Integrated Services**

1. Local Member(s) - N/A
2. Community / Town Council - N/A
3. Relevant Partners - N/A
4. Staff Side Representatives and other Organisations - N/A

EXECUTIVE BOARD PORTFOLIO HOLDER(S) AWARE/CONSULTED:
YES

The EBM for Social Care and Health will be presenting the report.

Title of Document	Locations that the papers are available for public inspection
CIW Inspection Report	https://careinspectorate.wales/sites/default/files/2019-08/190807-carmarthenshire-en.pdf