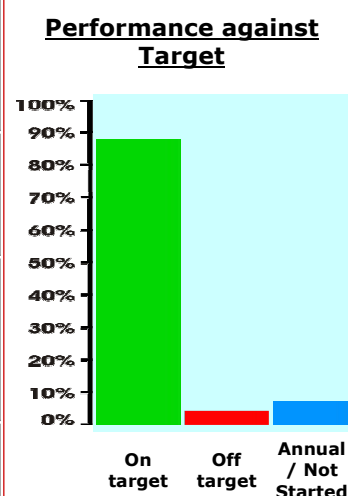




## PIMS Quarter 1 2021-22 Performance Report of measures & actions relevant to Environment and Public Protection scrutiny


The table below provides a summary progress against target for the Actions and Measures contained within the selected document


		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
WBO5. Create more jobs and growth throughout the county	Measures	2	1	1	0	0	0	50%	50%
WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)	Actions	3	3	0	0	N/A	0	100%	100%
	Measures	2	2	0	0	0	0	100%	
WBO8.Support community cohesion, resilience, and safety	Actions	5	5	0	0	N/A	0	100%	83%
	Measures	1	0	1	0	0	0	0%	
WBO9.Support older people to age well and maintain dignity and independence in their later years	Actions	1	1	0	0	N/A	0	100%	100%
WBO10.Look after the environment now and for the future	Actions	28	27	0	0	N/A	1	96%	94%
	Measures	5	4	1	0	0	0	80%	
WBO11.Improve the highway and transport infrastructure and connectivity	Actions	13	13	0	0	N/A	0	100%	76%
	Measures	4	0	0	0	0	4	0%	
WBO13.Better Governance and use of Resources	Actions	4	4	0	0	N/A	0	100%	100%
<b>Overall Performance</b>	<b>Actions and Measures</b>	<b>68</b>	<b>60</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>88%</b>	




**PIMS Quarter 1 2021-22 Performance Report of measures & actions relevant to Environment and Public Protection scrutiny**

**OFF TARGET**

Theme: WBO10. Look after the environment now and for the future							
Sub-theme: E - Towards Zero Waste strategy							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste reused, recycled or composted PAM/030	Not applicable		Q1: <b>65.87</b>  End Of Year: <b>66.08</b>	Target: <b>65.00</b>  Result: <b>61.04</b>  Calculation: <b>(12808.81 ÷ 20983.88) × 100</b>	Target: <b>65.00</b>	Target: <b>65.00</b>	Target: <b>65.00</b>
<b>Comment</b>	As a consequence of the fire at CWM's Nantycaws materials recovery facility, there has been significant disruption to our normal waste sorting, treatment and disposal arrangements. This has meant that CWM have had to find alternative outlets for sorting and disposal of waste in a very short time to allow the Council to be able to continue to collect waste from our streets. Given the nature of the materials handled by the facility, there are tight restrictions on the quantity of materials that can be stored on site, so stock piling options are severely limited. This has resulted in materials going to landfill facilities and alternative plants, some of which have less efficient sorting processes than would normally be the case. Consequently our overall recycling performance has dropped.						
<b>Remedial Action</b>	Short term recycling and disposal arrangements were key in enabling our collection process to continue uninterrupted following the fire. The short term arrangements remain in place for now and we are likely to be negatively impacted further during Quarter 2. However, CWM are in the process of formalising alternative arrangements as part of a medium term strategy to recover the position as best we can. We expect the position to improve and recover for Quarter 3.						
<b>Service Head:</b> Ainsley Williams				<b>Performance status:</b> Off target			

Theme: WBO5. Create more jobs and growth throughout the county							
Sub-theme: D-Strengthen the foundational economy and community resilience.							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: i) Trading Standards PPN/001i	Not applicable		Q1: <b>0</b>  End Of Year: <b>1</b>	Target: <b>5</b>  Result: <b>2</b>  Calculation: <b>(3 ÷ 174) × 100</b>	Target: <b>25</b>	Target: <b>50</b>	Target: <b>100</b>
<b>Comment</b>	Due to Covid high risk inspections have been put on hold until Quarter 2 of 2021/22.						
<b>Remedial Action</b>	High risk inspections to begin in quarter 2 of 2021/22 depending upon direction of Covid-19.						
<b>Service Head:</b> Jonathan Morgan				<b>Performance status:</b> Off target			

Theme: WBO8. Support community cohesion, resilience, and safety							
Sub-theme: D - Support Safer Communities							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to repair all street lamp failures during the year THS/009	Not applicable		Q1: <b>40.21</b>  End Of Year: <b>11.37</b>	Target: <b>4.00</b>  Result: <b>10.03</b>  Calculation: <b>1885 ÷ 188</b>	Target: <b>4.00</b>	Target: <b>4.00</b>	Target: <b>4.00</b>
<b>Comment</b>	The reason for the result being off target this quarter is partly due to still catching up on the back log of faults after Covid-19, we are also in the process of recruiting two Public Lighting electricians who will be joining the team in the next Month. We have also had a few days of high winds in the quarter which disrupted the safe operation of the Mobile Elevating Work Platforms, which delayed some of the repairs.						
<b>Remedial Action</b>	Please see comment.						
<b>Service Head:</b> Stephen G Pilliner				<b>Performance status:</b> Off target			

## PIMS Performance Report

### ON TARGET ETC.

ACTIONS - Theme: WBO10.Look after the environment now and for the future			
Sub-theme: A - Address requirements of the Environment (Wales) Act 2016			
<b>Action</b>	13248	<b>Target date</b>	31/03/2022 (original target 31/03/2019)
<b>Action promised</b>	We will develop and implement a comprehensive plan to fully utilise the assets at the house and park at Parc Howard with the aim of making the venue a Green Flag location and consider other venues across the County that may benefit from becoming a Green Flag location.		
<b>Comment</b>	A new application for The Green Flag Award has been opened with Keep Wales Tidy. The application will be updated through the year in readiness for submission before 31st January 2022.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	14822	<b>Target date</b>	31/03/2022 (original target 31/03/2021)
<b>Action promised</b>	We will implement the tree strategy to improve the environment and mitigate the effects of air and noise pollution in our more populated areas (This applies primarily to trees on land owned or managed by CCC, but could equally well apply to other land e.g. land managed by other members of the Public Service Board, and Town and Community Councils).		
<b>Comment</b>	CCC's Coed Cymru Officer is developing and costing detailed trees planting projects for 3 CCC owned sites ( Ffairfach, Llandybie and Kidwelly) . 5ha of new planting will be proposed for WG's woodland creation grants, and an additional area of hazel rich planting at the Kidwelly site is likely to expand this area further . Discussions on going re planting at Parc Myrddin with Oriel Myrddin. Prep of written strategy not currently priority for Planning Division.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15193	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will work towards ensuring that CCC meets its Biodiversity and Ecosystem Resilience Duty under Section 6 of the Environment (Wales) Act: planning what actions it will deliver and reporting on outcomes achieved to WG. Evidencing links between this work and the requirements of the Well-being of Future Generations (Wales) Act 2015.		
<b>Comment</b>	Draft Environment Act Forward Plan for 2020 to 2023 drafted for information for CCC Scrutiny in July 2021, but not presented. Awaiting feedback on this		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15194	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will work towards ensuring that CCC regularly updates its Environment Act Forward Plan as required by the legislation		
<b>Comment</b>	Draft Environment Act Forward Plan for 2020 to 2023 drafted for information for CCC Scrutiny in July 2021, but not presented. Awaiting feedback on this		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15195	<b>Target date</b>	31/03/2022
<b>Action promised</b>	Ensure staff across CCC at all levels are aware of the need to deliver CCC's Environment Act Forward Plan and their role in doing this.		
<b>Comment</b>	Draft Environment Act Forward Plan for 2020 to 2023 drafted for information for CCC Scrutiny in July 2021, but not presented. Awaiting feedback on this		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15196	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will ensure that CCC's own development projects deliver biodiversity enhancements, ecological mitigation and compensation, as per the legislation and policy		
<b>Comment</b>	CCC `s Project ecologist (a permanent fully funded post) works on CCC development e.g. Gwenllian School, Kidwelly, and the re-routing of the cycle way in Lower St Clears, to address and progress the ecological issues such applications raise. At Gwenllian school, biodiversity mitigation, compensation and enhancement has focused on providing alternative dormouse habitat consistent with NRW `s EU Protected Species Licencing requirements, which in time will also provide mitigation for the loss of bat habitat on site. Reptile populations will be translocated to local suitable site as a means of safeguarding these populations, and the loss of marshy grassland habitat onsite, due to the development will be mitigated by the creation of a new swale, that will be established with native wetland species. The need to re-route the cycle way in Lower St Clears has provided the opportunity for CCC to purchase a 4ha field, and move the cycle way away from the river. The long term plan is to manage the 4ha field as Local Nature Reserve, secure this designation, re-route through the cycle way along the edge of this filed away from the river, so that it is not subject to erosion. The field includes 1 ha of wet land fen which is species rich and there is the potential for the habitats in the remaining 3ha to become richer in biodiversity if managed appropriately. The site is currently used by a variety of summer migrant birds, a wide range of invertebrates, and otters. This approach is consistent with CCC `s delivery of its Well Being objectives, Green Infrastructure, and Nature Recovery. The management of this site will be set out in a costed biodiversity management plan. £10,801 is the spend on the salary of this post this FY to end of June 21.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15198	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will continue to deliver the Caeau Mynydd Mawr SAC Marsh Fritillary project, which aims to ensure the management of at least 100ha of Marsh Fritillary habitat in perpetuity. We will expand this successful approach and use S 106 agreements and developer contribution to deliver other necessary biodiversity benefits where this is appropriate.		
<b>Comment</b>	The project manages 41.25 ha of marshy grassland suitable for the Marsh Fritillary across 26 sites. It manages a total of 118ha with the aim of establishing sustainable management practices at each site. Across the SSSIs and SACs in this area, NRW manage a further 37.96ha suitable for the Marsh Fritillary		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	

## PIMS Performance Report

<b>ACTIONS - Theme: WBO10.Look after the environment now and for the future</b>			
<b>Sub-theme: B - Deliver planning according to Planning (Wales) Act 2015</b>			
Action	14970	Target date	31/03/2022
<b>Action promised</b>	We will develop a joint working strategy between the Countryside Access Unit and the Countryside Operations/Ranger Unit to ensure an effective working partnership.		
<b>Comment</b>	Teams are co-located at Mynydd Mawr and effectively working together as a team. CAMS IT system being expanded to cover Rangers and public reporting.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>ACTIONS - Theme: WBO10.Look after the environment now and for the future</b>			
<b>Sub-theme: C - Net Zero Carbon Local Authority by 2030</b>			
Action	14812	Target date	31/03/2030
<b>Action promised</b>	Continue to extend the use of 'smart' and sub-metering technology to ensure accurate and timely capture of energy consumption data and develop appropriate carbon reduction target for the Council's non-domestic buildings as part of action plan (NZC-05 & 06)		
<b>Comment</b>	Report to be submitted to CMT meeting on 05/08/2021 seeking approval to significantly extend coverage of smart meters for electricity, gas and water supplies.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
Action	14813	Target date	30/09/2021
<b>Action promised</b>	Deliver Re:fit Cymru (Energy Efficiency) Phase 1 project to achieve energy / carbon savings (NZC-01)		
<b>Comment</b>	Phase 1 completed apart from solar PV installation at Parc Dewi Sant. Additional bat surveys have been submitted and awaiting Planning approval. Aim to complete by end September 2021 subject to Planning approval.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
Action	14814	Target date	31/03/2030
<b>Action promised</b>	Continue to work with Welsh Government Energy Service to explore and deliver opportunities for large scale renewable energy projects (NZC-13)		
<b>Comment</b>	We continue to work with Welsh Government Energy Service (WGES) to explore and deliver large-scale renewable energy projects. WGES are currently reviewing our land holdings to determine feasibility for renewable energy. Hywel Dda UHB have secured Welsh Government funding for a solar farm at their Hafan Derwen site and have sought Planning permission. We are negotiating a possible power purchase arrangement whereby some 50% of the generated electricity would be available to supply our adjoining Parc Dewi Sant offices.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
Action	14815	Target date	30/09/2021
<b>Action promised</b>	Explore the feasibility of tree-planting, and other such measures, on Council controlled land to contribute towards carbon offsetting (NZC-15)		
<b>Comment</b>	Planting schemes have been undertaken in various locations. 4 CCC owned sites in Carmarthenshire that are suitable for tree planting are subject to grant applications under the WG's Glas Tir woodland creation scheme. Subject to receiving the grant, we intend to plant 2 sites next winter with a further 2 in 2022/23. This will provide approx 8.8ha of woodland on these CCC land holdings.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
Action	14816	Target date	31/03/2022
<b>Action promised</b>	Develop appropriate target for renewable energy generation as part of annual review of action plan (NZC-16)		
<b>Comment</b>	Following publication of the Wales reporting Guidance on 24/05/2021 we are currently reviewing our carbon reporting methodologies and will develop an appropriate target for renewable energy generation. This will also be informed by discussions with Welsh Government and Western Power Distribution regarding the capacity of the local electricity distribution network.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
Action	14817	Target date	31/03/2030
<b>Action promised</b>	Continue to work with Carmarthenshire PSB partners to identify and develop opportunities for collaboration regarding carbon reduction and Work with Welsh Government and Swansea Bay City Region partners to establish a Regional Energy Plan for South West Wales. (NZC-19 & 20)		
<b>Comment</b>	<p>Currently in discussions with NRW to deliver a workshop to PSB partners in Swansea Bay City Region regarding the recently published Welsh public services carbon reporting guide.</p> <p>A SW Wales Energy Strategy is being developed. The economic modelling chapter is close to completion and will be added to the draft document for final review by Welsh Government. The final version of the Strategy will then need to be taken through individual Authority governance structures for approval.</p> <p>The next phase of work is to develop action plans, starting with following four thematic workshops: (1) domestic buildings, (2) commercial and industrial, (3) renewables, and (4) transport and active travel. These are the same four thematic groups as in SE Wales.</p> <p>WEFO are funding two-year contracts for four Officers in each of the four LAs covering planning, economic development, transport, and energy. This additional capacity will help to deliver local and regional energy strategy.</p>		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
Action	14818	Target date	31/03/2030
<b>Action promised</b>	We will continue to work with Ynni Sir Gâr, and others, to deliver and support local renewable energy projects (NZC-23)		
<b>Comment</b>	<p>Ynni Sir Gâr have been funded under the Welsh Government Rural Development Fund LEADER programme to identify and explore the feasibility of small-scale community energy projects in the County. The project will work collaboratively with our Ten Towns initiative.</p> <p>We are also supporting Ynni Sir Gâr to deliver carbon reduction projects at Ysgol Bro Dinefwr including the installation of additional solar PV plus EV charging points.</p>		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	

## PIMS Performance Report

<b>Action</b>	14819	<b>Target date</b>	30/09/2021
<b>Action promised</b>	We will review the action plan following publication of Welsh Government guidance regarding new national carbon reporting framework (NZC-27)		
<b>Comment</b>	Following publication of the carbon reporting guidance by Welsh Government on 24/05/2021 we are currently reviewing our Net Zero Carbon Plan to reflect the new reporting methodologies.		
<b>Service Head:</b>	Jason Jones	<b>Performance status:</b>	On target
<b>Action</b>	14981	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We will develop projects and programmes to contribute to the Authority's net-zero carbon ambitions.		
<b>Comment</b>	WE are implementing a range of projects to contribute to the Authority's net zero carbon commitment. We have recently completed the re:FIT programme and the first site of new homes, as well as passivhaus and other fabric first designed buildings to reduce future carbon requirements.		
<b>Service Head:</b>	Jonathan Fearn	<b>Performance status:</b>	On target
<b>Action</b>	14992	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will review future plans for Nantycaws in relation to Net Zero Carbon		
<b>Comment</b>	Project is currently as an early conceptual stage and is dependent upon two key external factors; WG funding in support of CCC's desire to develop an eco-park at the site; and trunk road improvements to the road network in the vicinity, including the site access itself. WG are currently in the early stages of feasibility with respect to road/access improvements. CCC is currently in discussion with WG in relation to the eco-park development from a regeneration, waste and a decarbonisation perspective.		
<b>Service Head:</b>	Ainsley Williams	<b>Performance status:</b>	On target

**ACTIONS - Theme: WBO10.Look after the environment now and for the future**  
**Sub-theme: D - Flood & Water Management Act & Shoreline Management Plan.**

<b>Action</b>	14988	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will work in accordance with our Flood Risk Management Plan and commence implementation as part of the strategy for identifying, managing and mitigating flood risk within our communities		
<b>Comment</b>	the document has been drafted and is currently with the flood defence team for wider comment.		
<b>Service Head:</b>	Ainsley Williams	<b>Performance status:</b>	On target
<b>Action</b>	14989	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will undertake the role of Lead Local Flood Authority in investigating widescale incidents of flooding in accordance with the Flood and Water Management Act. Including the coordination of flood investigations where there's multiple sources of flood causations involving partner organisations as asset owners/Risk Management Authorities (RMAs).		
<b>Comment</b>	The team have completed all outstanding reports in this respect. The most recent report is due to be shared with the affected community in July 21.		
<b>Service Head:</b>	Ainsley Williams	<b>Performance status:</b>	On target
<b>Action</b>	14990	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will develop and produce a flood guidance document		
<b>Comment</b>	We have undertaken a review of what guidance and advice is currently available. We will now draft some content and speak to the web team about how best to publicise this and make available to both our customers and professional partners.		
<b>Service Head:</b>	Ainsley Williams	<b>Performance status:</b>	On target

## PIMS Performance Report

Theme: WBO10.Look after the environment now and for the future							
Sub-theme: E - Towards Zero Waste strategy							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of streets that are clean PAM/010	Not applicable		Result: <b>Not available</b> End Of Year: <b>97.8</b>	Target: <b>92.0</b>  Result: <b>95.3</b>  Calculation: <b>(204÷214) × 100</b>	Target: <b>92.0</b>	Target: <b>92.0</b>	Target: <b>92.0</b>
<b>Service Head:</b> Ainsley Williams			<b>Performance status:</b> On target				
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average number of working days taken to clear fly-tipping incidents PAM/035	Not applicable		Q1: <b>9.2</b>  End Of Year: <b>5.2</b>	Target: <b>4.0</b>  Result: <b>2.9</b>  Calculation: <b>1406÷482</b>	Target: <b>4.0</b>	Target: <b>4.0</b>	Target: <b>4.0</b>
<b>Service Head:</b> Ainsley Williams			<b>Performance status:</b> On target				
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Kilograms of local authority municipal waste that is not reused, recycled or composted during the year per person PAM/043	Not applicable		Q1: <b>33.8</b>  End Of Year: <b>155.8</b>	Target: <b>43.8</b>  Result: <b>38.9</b>  Calculation: <b>7402470÷190073</b>	Target: <b>85.3</b>	Target: <b>127.0</b>	Target: <b>167.9</b>
<b>Service Head:</b> Ainsley Williams			<b>Performance status:</b> On target				
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The Cleanliness Indicator STS/005a	Not applicable		Result: <b>Not available</b> End Of Year: <b>80.7</b>	Target: <b>74.0</b>  Result: <b>76.8</b>  Calculation: <b>(0.767913÷1) × 100</b>	Target: <b>74.0</b>	Target: <b>74.0</b>	Target: <b>74.0</b>
<b>Service Head:</b> Ainsley Williams			<b>Performance status:</b> On target				

## PIMS Performance Report

<b>ACTIONS - Theme: WBO10.Look after the environment now and for the future</b> <b>Sub-theme: E - Towards Zero Waste strategy</b>			
<b>Action</b>	13256	<b>Target date</b>	31/03/2022 (original target 31/03/2021)
<b>Action promised</b>	We will continue to review our waste treatment strategy options and recycling infrastructure needs to ensure that we can continue to meet our statutory recycling targets and landfill diversion targets from April 2018		
<b>Comment</b>	Modelling has been finalised and a business case for future service change has been completed. WG have confirmed funding contribution with a funding programme to be developed. First step of Public Engagement has been completed and will form part of final report. Final report due to be considered by CMT, Scrutiny and EB in September.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	14983	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will continue to work with CWM Environmental to review our waste treatment/disposal arrangements in the immediate term and long term by securing appropriate arrangements for treating and disposing of our waste.		
<b>Comment</b>	As part of the Future Waste Strategy for Carmarthenshire, CWM environmental are a key stakeholder in the development of the future workplan. We have worked in conjunction with CWM to develop Circular Economy Projects in two localities in the county and will continue work to progress wider infrastructure needs.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	14984	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will continue to review existing household recycling participation rates to maximise landfill diversion and increase recycling. Undertake a programme of door-stepping to advise and encourage householders to participate in our recycling schemes.		
<b>Comment</b>	Due to our response to COVID-19 household participation monitoring and engagement were suspended. These activities have now been approved for recommencement and a programme of engagement and monitoring will commence in Q3.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	14985	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will undertake a full review of our waste collection methodology at the kerbside, with a view to assessing alternative models of delivery on a cost vs performance gain basis. This will include a consultation exercise with a range of stakeholders.		
<b>Comment</b>	Modelling has been finalised and a business case for future service change has been completed. WG have confirmed funding contribution with a funding programme to be developed. First step of Public Engagement has been completed and will form part of final report. Final report due to be considered by CMT, Scrutiny and EB in September.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	14986	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We shall continue to target local environment quality issues, including dog fouling, fly-tipping and general litter blight. Review effectiveness of Public Space Protection Order.		
<b>Comment</b>	Engagement has commenced with internal departments to establish in effect a wish list for any further requirements that are not catered for in the current PSPO. A survey questionnaire design has also been completed for the outside organisations namely the Town and Community Councils and Sports Associations to provide us with their views. Once that data has been received a report will be compiled to CMT and PEB followed by a formal consultation where the PSPO will be formulated in July 2022. Environmental crime is still being reported and dealt with by the Enforcement team ensuring covid health and safety measures are being complied with.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	14991	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will work with local stakeholders to manage the local environment quality in terms of managing blight and associated problems on public land by undertaking litter and fly-tipping management arrangements across the County, including enforcement work. This will include a particular focus on some areas of Llanelli that have specific problems.		
<b>Comment</b>	Presently whilst tackling environmental crime in the general sense, we are also focusing on the Tyshia ward in Llanelli working with internal partners in Environmental Health. The evidence relates to prevention through signage and joint patrols to enhance the enforcement. Also working with outside agencies Dyfed Powys Police to tackle antisocial behaviour problems affecting local residents.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	

## PIMS Performance Report

ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: A - Highway Infrastructure			
<b>Action</b>	13272	<b>Target date</b>	31/03/2022 (original target 31/03/2019)
<b>Action promised</b>	We will conclude the study into the feasibility of developing an overnight lorry park/s within the County.		
<b>Comment</b>	Surveys have been completed and have been fed into a draft final report. This has undergone peer group review and comments fed back to consultants to incorporate before issuing a final report		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	14959	<b>Target date</b>	31/03/2024
<b>Action promised</b>	We will support the Council's vision for Carmarthenshire to become the Cycling Hub of Wales by continuing to develop Active Travel infrastructure. We will also support the delivery of major on road cycle events.		
<b>Comment</b>	We continue to be one of the highest performing authorities in Wales in terms of attracting funding and delivering significant active travel improvements across Wales. This is allowing us to develop and implement our masterplans across all our main towns including the iconic new bridge that is being constructed as part of the Llanelli spinal route (challenged remain in terms of Welsh funding being focussed almost exclusively on urban centres prescribed by the Active Travel Act however we continue to work with them to raise this issue and identify opportunities that support rural and semi rural communities. The Cycling Steering Board brings together stakeholders from across numerous divisions as well as key external stakeholders to ensure we continue to deliver on all aspect of the Carmarthenshire Cycling Strategy. The recent announcement that the tour of Britain is to return to Carmarthenshire again, is a reflection of our growing stature as the cycling hub of Wales.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	14960	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will continue to support and contribute to the Weltag process with Welsh Government to support the delivery of a bypass for Llandeilo to improve air quality and safety in the town of Llandeilo.		
<b>Comment</b>	We have been actively engaged in the WelTAG advisory panel. We have clearly set out the position of CCC in terms of the Bypass being the only feasible option available to address long standing concerns in and around Llandeilo, as well as in terms of the impact that congestion has on the strategic Swansea to Manchester trunk road. The panel review associated with WelTAG 2/3 has concluded and we are awaiting the subsequent report and recommendations		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	14965	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will deliver the 3 year capital investment program for highway maintenance in accordance with then resources available		
<b>Comment</b>	A prioritised risk based programme of highway remedial schemes has been developed. Work has commenced early July with further programmes issued to framework contractors. This years programme aims to complete by end of October and invests Capital funding alongside WG grant funding.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	14967	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will develop the Highway Maintenance Policy to in accordance with the Highways Asset Management Plan.		
<b>Comment</b>	HAMP Maintenance Manual to be submitted for CMT 02/09/21. Currently a working draft (10-08-21)		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	14968	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will develop, maintain and deliver a 3 year capital maintenance programme of highway bridge strengthening and replacement schemes. Prioritising delivery of schemes with the resources available		
<b>Comment</b>	This years Capital programme will strengthen 3 and replace 4 sub-standard structures and develop further schemes for the forward programme subject to available resource.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	

ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: B - Integrated Public Transport Network			

<b>Action</b>	14962	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will continue to work with national and regional bodies to develop the public transport network to support carbon reduction and economic development		
<b>Comment</b>	On a strategic basis we are actively working with Welsh Government, Transport for Wales regional partners, user groups and operators to influence and contribute to the national bus reform work. Carmarthenshire through Stephen Pilliner are a regional lead on this matter. We continue to be a key partner in the development of a south west Wales METRO which looks to enhance and integrate public and active modes of transport to provide a coherent network for moving people in and around the region. We have been successful in drawing down Welsh Government grant that is allowing us to develop and implement improvements to some of our key public transport interchanges as well as rolling out a programme of infrastructure improvements along our key public transport corridors where measures include (but are not limited to) new high quality shelters and real time passenger information systems. The improvements are designed to encourage modal shift away from the private car thereby contributing to carbon reduction, as well as improving the attractiveness, accessibility and vitality of our economic centres.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	



## PIMS Performance Report

ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: C - School Transport network			
Action	14969	Target date	31/03/2022
Action promised	We will continue to support the delivery of the Modernising Education Programme – redesigning networks to facilitate the movement of pupils as set out in our home to school transport policy.		
Comment	We will continue to work with MEP team to deliver transport where required to support the MEP programme where possible, however increasing demand for transport and external factors has resulted in a diminishing supply pool of buses and taxis which needs to be considered as part of the process		
Service Head: Stephen G Pilliner		Performance status: On target	
ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: D - Support Community and rural Transport			
Action	15106	Target date	31/03/2022
Action promised	We will ensure that the Council works with partners to develop community transport opportunities across the county, which should consider all feasible means of transport to address local needs.		
Comment	We will work to maintain existing schemes such as Demand Responsive Transport, Country Cars and Shopmobility, and investigate potential solutions to any requests received for unmet needs.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15107	Target date	31/03/2022
Action promised	We will ensure that the Council improves promotion of its Country Cars scheme.		
Comment	We are looking at ways in which the scheme can be promoted over and above the existing means which include mailshots of posters to user facilities such as surgeries etc, social media, and previously radio advertising (which had little effect).		
Service Head: Stephen G Pilliner		Performance status: On target	
ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: E - Road Safety Strategy			
Action	14964	Target date	31/03/2024
Action promised	We will work with communities to submit bids to the Welsh Government to secure funding for the development of Safer Routes in Communities and Active Travel to improve walking routes to encourage more sustainable travel to assist with achieving the objective of decarbonisation.		
Comment	Expressions of interest have been received from 7 areas seeking for full Safe Routes in Communities funding. These will be assessed with 2 being taken forward to full bid status.		
Service Head: Stephen G Pilliner		Performance status: On target	
ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: F - Modernising our vehicle Fleet			
Action	14961	Target date	31/03/2022
Action promised	We will update the Council's Fleet Strategy to reduce the level of Carbon and Nitrogen Dioxide emissions from our transport operations over the next five years - including Reducing fossil fuel:train staff in new technologies; explore use of alternative vehicles such as e-scooters and promoting active travel.		
Comment	The fleet strategy is being reviewed to include reductions in carbon and nitrogen dioxide emissions via an increase use of electric vehicles. Two new electric vehicles have been introduced into the fleet to replace diesel pool cars, and electric charging points are being installed at Parc Myrddin. Further opportunities to replace diesel vehicles with electric ones are being explored. Staff training is being included in the roll out of the replacement electric vehicles.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	14963	Target date	31/03/2022
Action promised	We will continue to develop the infrastructure for the use of electric vehicles across the county including in rural areas.		
Comment	Further to the email below I can confirm we have installed 26 fast charging points at 24 locations across Carmarthenshire. This is due to be supplemented this year by a further 15 fast charging points at 13 locations. These locations include a number of leisure centres including Carmarthen, St Clears and Newcastle Emlyn. Next financial year we have already located a number of other sites across the county that are interested in accommodating further charging infrastructure. We are also nearing completion of the Cross Hands Rapid Charging Hub which is a custom built location adjacent to the A48 that will house 4 x 50kW Rapid Charging Units and 1 x 150kW Ultra Rapid Charging Unit.		
Service Head: Stephen G Pilliner		Performance status: On target	
ACTIONS - Theme: WBO13.Better Governance and use of Resources			
Sub-theme: A -Transforming, Innovating and Changing (TIC) the way we work and deliver services			
Action	15097	Target date	31/03/2022
Action promised	We will develop a new pro-active Public Health and Infection Control Service that will build on what we have learned from the COVID experiences.		
Comment	As part of the Homes and Safer Communities re-structure proposals a new Public Health and Infection Control Service will be implemented. The process to set this up, building on the work already undertaken, will commence in August 2021		
Service Head: Jonathan Morgan		Performance status: On target	

## PIMS Performance Report

ACTIONS - Theme: WBO13.Better Governance and use of Resources			
Sub-theme: B6 - Managing risks, performance and finance			
<b>Action</b>	14971	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will review Transport and Highways systems and processes and modernise our IT systems to improve efficiency.		
<b>Comment</b>	Funding has been secured to take project forward. Next stage will be to commission a system audit and system design by consultants		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	14982	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We will continue to maintain and manage the PPE (Personal Protective Equipment) and cleaning stores		
<b>Comment</b>	We are continuing to manage the store facilities		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> On target	
<b>Action</b>	15055	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We shall provide technical advice and support on grounds maintenance of playing fields to Town Councils, Community Council's and Sporting Organisations in relation to transferred assets.		
<b>Comment</b>	Advice is provided as requested in relation to the transferred assets, including aspects of maintenance and inspections that we are engaged to carry out.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	

Theme: WBO5. Create more jobs and growth throughout the county							
Sub-theme: D-Strengthen the foundational economy and community resilience.							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: iii) Animal Health  PPN/001iii	Not applicable		Q1: <b>4</b>  End Of Year: <b>47</b>	Target: <b>10</b>  Result: <b>18</b>  Calculation: <b>(29÷159) × 100</b>	Target: <b>28</b>	Target: <b>50</b>	Target: <b>100</b>
<b>Service Head:</b> Jonathan Morgan			<b>Performance status:</b> On target				

Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)							
Sub-theme: A - Eat and breathe healthily							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of food establishments that meet food hygiene standards  PAM/023	Not applicable		Q1: <b>92.36</b>  End Of Year: <b>88.65</b>	Target: <b>80.00</b>  Result: <b>83.17</b>  Calculation: <b>(1834÷2205) × 100</b>	Target: <b>83.00</b>	Target: <b>86.00</b>	Target: <b>90.00</b>
<b>Service Head:</b> Jonathan Morgan			<b>Performance status:</b> On target				

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of Food Business establishments inspected that were liable to a programmed inspection as per the Food Standards Agency Recovery Plan.  PPN/002	Not applicable		New measure	Target: <b>10</b>  Result: <b>11</b>  Calculation: <b>(44÷407) × 100</b>	Target: <b>25</b>	Target: <b>40</b>	Target: <b>100</b>
<b>Service Head:</b> Jonathan Morgan			<b>Performance status:</b> On target				

## PIMS Performance Report

<b>ACTIONS - Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)</b>			
<b>Sub-theme: A - Eat and breathe healthily</b>			
<b>Action</b>	15098	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will continue to ensure we meet regulatory requirements to high standards in terms of environmental health functions e.g. food standards and hygiene.		
<b>Comment</b>	The Food, Safety and Health team has continued to undertake duties in relation to Food and Feed Safety during Q1, and whilst ensuring new food businesses are registered, have also been proactive in surveillance of food businesses across the authority, obtaining an accurate picture of the local business landscape. With Food activities being carried out in accordance with the Food Standards Agency's 'COVID-19 Local Authority Recovery Plan' – 54 Food Hygiene and Standards Inspections have been completed, 38 feed inspections, 72 new food business registrations have been processed and 282 service requests have been handled by the team. 9 Hygiene Improvement notices have been issued as a result of the food hygiene inspections to seek compliance and we continue to provide advice and support food businesses in export of food, with 11 Export Health Certificates having been issued. 156 Infectious disease cases have been investigated, whilst 7 skin piercing registrations have been processed. Officers partook in a Multi Agency raid where Smokies (illegally produced meat) were found and removed from the food chain with investigations ongoing. Official Control monitoring of shellfish harvesting areas continues on a monthly basis.		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	
<b>Action</b>	15099	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will develop a pro-action Air Quality Delivery Plan, in conjunction with other Council Divisions and key partners.		
<b>Comment</b>	A draft Air Quality Delivery Plan was presented to the Environmental Scrutiny Committee on 2nd July 2021, which provided an update on the work undertaken in respect of Air Quality in Carmarthenshire, and consulted on the draft Air Quality Delivery plan. The content was unanimously noted and a few comments received for inclusion so the plan will now progress with the Air Quality Steering group.		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	
<b>ACTIONS - Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)</b>			
<b>Sub-theme: D - Substance Misuse</b>			
<b>Action</b>	15184	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We shall draft the Mental Health/ Substance misuse pathway and seek agreement by regional partners to develop and provide training programme to reflect the new approach		
<b>Comment</b>	The Area Planning Board are coordinating a multi-agency workstream to develop a care pathway for people with co-occurring substance misuse and mental health problems, this group will meet in Quarter 2 of 21-22.		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	

## PIMS Performance Report

<b>ACTIONS - Theme: WB08.Support community cohesion, resilience, and safety</b>		
<b>Sub-theme: D - Support Safer Communities</b>		
<b>Action</b>	15064	<b>Target date</b>
<b>Action promised</b>	We will ensure the Council fulfils its duties relating to the current Contest Strategy (counter terrorism) and respond to any duties as they arise.	
<b>Comment</b>	We are developing a delivery plan, working with partners, in response to the new Contest Cymru Delivery Framework to identify local priorities and objectives to deliver on the four areas of Contest (Prevent, Protect, Prepare & Pursue). This will enable the Council to continue to fulfil its duties to counter the threat from terrorism. The Council formally responded to the recent Home Office consultation on the proposed Protect duty which will aim to improve protective security and preparedness at publicly accessible locations. The Duty will be introduced in 2022 and will impact on the management of council-owned locations which meet the criteria.	
<b>Service Head:</b> Noelwyn Daniel		<b>Performance status:</b> On target
<b>Action</b>	15065	<b>Target date</b>
<b>Action promised</b>	We will work with departments to ensure compliance with the new corporate CCTV policy	
<b>Comment</b>	A new CCTV lead officer role is to be appointed to provide specialist advice and support to Council departments to ensure effective governance arrangements are in place for the Council's use and management of its public space CCTV camera systems. This will enable the Council to comply with its statutory responsibilities and the implementation of its CCTV Policy.	
<b>Service Head:</b> Noelwyn Daniel		<b>Performance status:</b> On target
<b>Action</b>	15066	<b>Target date</b>
<b>Action promised</b>	We will work with departments to deliver the White Ribbon campaign action plan	
<b>Comment</b>	Following confirmation on 30 June of the Council's success in achieving White Ribbon status and the White Ribbon Campaign's approval of the action plan devised in partnership with department, a Steering Group will now be established to drive forward progress on activity identified in the action plan in collaboration with all relevant departments.	
<b>Service Head:</b> Noelwyn Daniel		<b>Performance status:</b> On target
<b>Action</b>	15067	<b>Target date</b>
<b>Action promised</b>	We will ensure progress against the Safer Communities Partnership Action Plan	
<b>Comment</b>	Work is ongoing in collaboration with community safety partners to target the Safer Communities Partnership's priorities of Class A drugs and County Lines, Violent Crime including Violence Against Women, Domestic Abuse and Sexual Violence, Counter-Terrorism, Cyber Crime, Child Sexual Exploitation and Community Cohesion. Key work in the period has included effective joint action between the Police, Council and other partners during County Lines Intensification Week in May. Outcomes included extensive awareness raising of cuckooing including targeted safeguarding support to vulnerable individuals, execution of a number of drug warrants and a Closure Protection Notice in Ammanford. There has also been close partnership working to tackle the drug, alcohol and anti-social behaviour issues in Tyisha. Results of a recent residents' survey on how they feel about policing, reassurance and safety in their neighbourhood are being analysed and an action plan will be developed to tackle local concerns.	
<b>Service Head:</b> Noelwyn Daniel		<b>Performance status:</b> On target
<b>Action</b>	15100	<b>Target date</b>
<b>Action promised</b>	We will continue to be pro-active in the trading standards field (e.g. financial exploitation, licensing, POCA, COVID enforcement) ensuring we do as much as is possible to protect the public.	
<b>Comment</b>	During q1 we have conducted 1390 Covid enforcement visits which has resulted in 6 notices being issued. Of the 6 notices, 3 were terminated prior to the expiry date as the business showed immediate remediation and compliance meant we could terminate the notice before expiry. 13 Proceeds of crime (POCA) cases have been investigated with 8 of these resulting in further action. There were 8 cases in the system post April 2021 which have a strong potential to proceed to court but are still in investigation stages. We have received 840 Trading standards consumer protection, advocacy and support enquires and referrals, 539 of which required further investigation and 51 Financial exploitation (FESS) referrals requiring further action by the team.	
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target

<b>ACTIONS - Theme: WB09.Support older people to age well and maintain dignity and independence in their later years</b>		
<b>Sub-theme: B - Better quality and more accessible health and social care services</b>		
<b>Action</b>	14987	<b>Target date</b>
<b>Action promised</b>	We shall review and update our Public Convenience Strategy as necessary.	
<b>Comment</b>	A review of Carmarthenshire County Council and Town/Community Council traditional standalone public toilet facilities has been undertaken and updated details of opening times and responsibilities have been added to the corporate website.  A review of in-house facilities has been undertaken to identify appropriate publicly accessible buildings where individual location, access and circumstances would allow use by members of public such as libraries, leisure centres and offices. The review identified a further fifteen toilet facilities which have been added to Carmarthenshire County Council's corporate website.	
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target