

# PIMS Performance Report

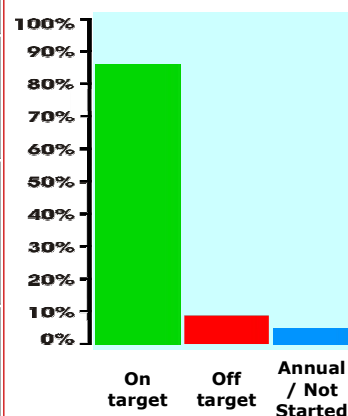


## PIMS Quarter 2 2021/22 Performance Report for Measures & actions relevant to Community and Regeneration scrutiny

The table below provides a summary progress against target for the Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
WBO2.Help children live healthy lifestyles (Childhood Obesity)	Actions	2	2	0	0	N/A	0	100%	60%
	Measures	3	1	0	0	0	2	33%	
WBO4.Tackle poverty, help to prevent it, helping people into work, improving the lives of those living	Actions	3	3	0	0	N/A	0	100%	86%
	Measures	4	3	1	0	0	0	75%	
WBO5. Create more jobs and growth throughout the county	Actions	19	19	0	0	N/A	0	100%	100%
	Measures	6	6	0	0	0	0	100%	
WBO6.Increase the availability of rented and affordable homes	Actions	9	9	0	0	N/A	0	100%	76%
	Measures	8	4	2	0	0	2	50%	
WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)	Actions	11	11	0	0	N/A	0	100%	86%
	Measures	3	1	1	0	0	1	33%	
WBO8.Support community cohesion, resilience, and safety	Actions	4	4	0	0	N/A	0	100%	100%
WBO9.Support older people to age well and maintain dignity and independence in their later years	Measures	1	1	0	0	0	0	100%	100%
WBO10.Look after the environment now and for the future	Actions	17	12	5	0	N/A	0	71%	74%
	Measures	2	2	0	0	0	0	100%	
WBO12.Promote Welsh Language & Culture	Actions	7	7	0	0	N/A	0	100%	100%
WBO13.Better Governance and use of Resources	Actions	2	2	0	0	N/A	0	100%	100%
<b>Overall Performance</b>	<b>Actions and Measures</b>	<b>101</b>	<b>87</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>86%</b>	






Performance against Target



## PIMS Performance Report


### PIMS Quarter 2 2021/22 Performance Report for Measures & actions relevant to Community and Regeneration scrutiny

#### OFF TARGET


<b>ACTIONS - Theme: WBO10.Look after the environment now and for the future</b>			
<b>Sub-theme: B - Deliver planning according to Planning (Wales) Act 2015</b>			
<b>Action</b>	15190	<b>Target date</b>	31/12/2021 (original target 30/06/2021)
<b>Action promised</b>	We shall use consultants on a temporary basis to address the backlog of planning applications. (Strategic Planning Review Recommendation 24)		
<b>Comment</b>	Prospero Planning have been retained until 31.12.21		
<b>Remedial Action</b>	Target date amended to 31.12.21		
<b>Service Head:</b>	Noelwyn Daniel (Planning)	<b>Performance status:</b> Off target	
<b>Action</b>	15191	<b>Target date</b>	31/12/2021 (original target 31/05/2021)
<b>Action promised</b>	We shall address capacity issues within the structure to ensure sustainable Planning Application caseloads moving forward (Strategic Planning Review Recommendation 24)		
<b>Comment</b>	DMO has been appointed but not commenced as yet. Average caseloads are now 59 per officer which is much lower than the caseloads at the beginning of the year. This has been achieved by addressing processes and the introduction of the Planning Hwb		
<b>Remedial Action</b>	Revise target to 31/12/21		
<b>Service Head:</b>	Noelwyn Daniel (Planning)	<b>Performance status:</b> Off target	
<b>Action</b>	15192	<b>Target date</b>	31/12/2021 (original target 31/03/2022)
<b>Action promised</b>	We will formalise our process for dealing with all pre-application planning enquiries, both statutory and discretionary, including the receipt of fee income where appropriate. This will include Built Heritage enquiries.		
<b>Comment</b>	We remain in a position where we are not confident we can deliver at this Stage. Staff workloads are such that we cannot commit to providing the level of service required if applicants are having to pay for a service.		
<b>Remedial Action</b>	Identify a Senior Officer who can take this forward, identify where we might be able to make some changes to facilitate bringing the service into operation.		
<b>Service Head:</b>	Noelwyn Daniel (Planning)	<b>Performance status:</b> Off target	
<b>Action</b>	15199	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We shall undertake a review of the Built Heritage function to consider whether there is any scope regarding fee generating opportunities (e.g. training, advisory service etc.).		
<b>Comment</b>	<p>The Canolfan Tywi (Tywi Centre) currently offers programs of training in on Built Heritage construction techniques, this includes an element of fee generation and grant funding – additional opportunities continue to be explored whilst ensuring this does not undermine the delivery of statutory responsibilities.</p> <p>This training (albeit reduced and transitioned to virtual) has continued during Covid and is ongoing – including opportunities to internal partners. There remains potential to expand on the offer albeit within the context of the need to challenge and improve performance.</p> <p>There is currently no charging structure for Discretionary pre-applications whilst this will be subject to further consideration it requires a commitment on the level of service provided. Consequently, any implementation would be resource-dependent. Note: In order to assist in addressing current resource issues recruitment is progressing and agency support is being utilised.</p>		
<b>Remedial Action</b>	<p>Whilst the Canolfan Tywi (Tywi Centre) currently offers programs of training on Built Heritage construction techniques, with an element of fee generation and grant funding.</p> <p>Additional opportunities will continue to be explored – however, this should be undertaken whilst ensuring this does not undermine the delivery of statutory responsibilities. In this respect the need to ensure that the team is resourced and appropriate prioritises attached to the timely determination of applications for Listed Building and Conservation Area Consent.</p>		
<b>Service Head:</b>	Noelwyn Daniel (Planning)	<b>Performance status:</b> Off target	
<b>Action</b>	15203	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will continue to maintain and where possible develop the internal Planning delivery/advice service.		
<b>Comment</b>	<p>Reference should be had to PIMs 12652.</p> <p>The delivery of the delivery/advice service (also referred to as planning consultancy) is resource dependent. Consequently, delivery is vulnerable at times of priority workloads. Remedial action would at this point require additional resourcing. Consequently, the future development and operation is being held in abeyance pending the availability of resources. Previous growth bids have not progressed and as such funding has not been secured to further develop the consultancy. Further consideration will be given to its operation post LDP preparation. In the interim opportunities to undertake focused commissions will be considered on a case-by-case basis.</p>		
<b>Remedial Action</b>	Further consideration will be given to its operation post LDP preparation. In the interim opportunities to undertake focused commissions will be considered on a case by case basis.		
<b>Service Head:</b>	Noelwyn Daniel (Planning)	<b>Performance status:</b> Off target	

## PIMS Performance Report

**Theme: WBO4.Tackle poverty, help to prevent it, helping people into work, improving the lives of those living in poverty**  
**Sub-theme: B - Preventing Poverty**



Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of households successfully prevented from becoming homeless  PAM/012	Not applicable		Q2: <b>51.7</b>  End Of Year: <b>46.4</b>	Target: <b>50.0</b>  Result: <b>36.4</b>	Target: <b>50.0</b>  Result: <b>43.5</b>  Calculation: <b>(81÷186) × 100</b>	Target: <b>50.0</b>	Target: <b>50.0</b>
<b>Comment</b>	<p>The measure has improved although it still remains below target. This is due to the increase in presentations by single and family households. This is a direct result of the requirement to accept a homeless duty to all households introduced during Covid-19 by WG. This requirement is likely to be enacted into Legislation. Over the last 8 week period:-</p> <ul style="list-style-type: none"> <li>• over 270 households have presented as homeless.</li> <li>• On average this is around 35 households presenting per week.</li> <li>• Of those presenting 54% i.e. 148 people were single aged 25+</li> <li>• A large proportion of those single people would not have been owed a duty under pre-covid legislation.</li> <li>• Many of the single people presenting as homeless have high support needs, are vulnerable and chaotic, may be intentionally homeless and may not be able to join the Housing Register because of their previous behaviour or rent arrears.</li> <li>• Because of this single people tend to spend long periods of time in temporary accommodation.</li> </ul>						
<b>Remedial Action</b>	<p>We are:</p> <ul style="list-style-type: none"> <li>• Reviewing our first point of contact service and developing a Housing Hwb to provide early homelessness prevention advice and assistance.</li> <li>• Analysing who presents to us, from where and why in order to identify what support we need to provide and what training staff may need to be competent and comfortable with responding to challenging people and cases.</li> <li>• Implementing a re-structure and reviewing our practices to ensure resources are in the right place to respond to the increased casework.</li> <li>• Reviewing how we utilise the existing legislation and allocations policy to help prevent homelessness as quickly as we can, looking to other Councils for best practice.</li> <li>• Drafting a report to CMT to present the issues, challenges and an action plan for change.</li> </ul>						
<b>Service Head:</b> Jonathan Morgan				<b>Performance status:</b> Off target			

**Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)**  
**Sub-theme: C - Mental Health**

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of library visits per 1,000 population  LCL/001	Not applicable		Q2: <b>769</b>  End Of Year: <b>1716</b>	Target: <b>231</b>  Result: <b>288</b>	Target: <b>769</b>  Result: <b>714</b>  Calculation: <b>(135790÷190073) × 1000</b>	Target: <b>1358</b>	Target: <b>1716</b>
<b>Comment</b>	<p>Some digital resource visitor stats are now only available annually. Smaller branch libraries reopened at the end of August 2021, having been closed since March 2020. Physical visitor figures are gradually increasing as Covid-19 restrictions ease and customers feel confident in visiting our spaces again. Customers continue to utilise our free digital resources, with customers benefitting from our range of digital ebooks, eaudiobooks, newspapers, magazines and training apps.</p>						
<b>Remedial Action</b>	<p>The availability of the digital resource data at end of year should allow us to reach our target. Hopefully physical visits will continue to increase as we navigate our way out of the pandemic.</p>						
<b>Service Head:</b> Ian Jones				<b>Performance status:</b> Off target			

## PIMS Performance Report

**Theme: WBO6.Increase the availability of rented and affordable homes**  
**Sub-theme: A - Affordable Homes Delivery Plan**

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of new additional properties managed by our internal social lettings agency 7.3.2.25	Not applicable		Q2: <b>12</b>  End Of Year: <b>30</b>	Target: <b>8</b>  Result: <b>4</b>	Target: <b>15</b>  Result: <b>8</b>	Target: <b>30</b>	Target: <b>45</b>
<b>Comment</b>	<p>The supply of affordable properties has become increasingly difficult due to a number of factors.</p> <p>Firstly landlords and letting agents are letting their properties excessively above the Local Housing Allowance Rates in the current thriving market conditions. For example 1 Bed Flats in Carmarthen are being let at £400 - £450 pcm whereas the LHA rate is £349 and 2 Bed Properties are being let at £500 - £575 pcm whereas the LHA rate is £423 pcm. We are therefore faced with a very difficult challenge in attracting landlords with such variances between the market place and our Local Housing Allowances</p> <p>Secondly, landlords are selling properties to cash in on the buoyant housing market</p> <p>Thirdly, landlords are not adding to their portfolios due to the higher values of properties for sale on the open market.</p>						
<b>Remedial Action</b>	A landlords forum is scheduled to take place on the 23rd November, we will take this opportunity to promote financial assistance schemes available and the services we offer through the social lettings agency. We will continue to monitor performance throughout the year.						
<b>Service Head:</b> Jonathan Morgan				<b>Performance status:</b> Off target			
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of empty private properties brought back into use PAM/013	Not applicable		Q2: <b>3.31</b>  End Of Year: <b>6.88</b>	Target: <b>1.00</b>  Result: <b>1.09</b>	Target: <b>3.50</b>  Result: <b>2.36</b>  Calculation: <b>(52÷2200) × 100</b>	Target: <b>5.00</b>	Target: <b>7.80</b>
<b>Comment</b>	<p>The number of empty properties within Carmarthenshire has gradually decreased across the last 5 years and it is important to note that not all properties will be in a poor condition. However, the empty property measure is currently below target.</p> <p>The National Pandemic together with a recognised National and local shortage of skilled trade and material availability has directly affected our ability to engage with Owners of empty properties proactively. We know that this has also reduced the ability for empty property owners to work on their properties, or to confirm contractors start dates.</p> <p>Even with these restrictions in 2021/22 we have, so far:</p> <ul style="list-style-type: none"> <li>• Contacted over 2,000 owners of empty properties.</li> <li>• Responded to 68 Service Requests about empty properties.</li> <li>• Offered 28 grants/loans to empty property owners to bring their properties back into use; and</li> <li>• Brought 52 properties back into use. (172 End of year target)</li> </ul>						
<b>Remedial Action</b>	<p>We plan to build on this by:</p> <ul style="list-style-type: none"> <li>• Changing our approach on short-term empty properties focusing on these properties is likely to result in a quicker turnaround, as they usually require the least amount of financial investment for renovation and improvement.</li> <li>• Increasing incentives for empty property owners to renovate their properties and to sign a management agreement with the Councils Simple Lettings Agency, thus offering the property as an Affordable Home.</li> <li>• Following the success of the Valleys Taskforce Empty Property Grant Scheme, we are considering a similar scheme on a Countywide basis but funded and administered locally.</li> <li>• Working with Council Tax on a focused approach to analyse and, where possible, reduce the overall number of empty properties registered within Carmarthenshire. However, this reduction will not impact until 2022/23.</li> </ul>						
<b>Service Head:</b> Jonathan Morgan				<b>Performance status:</b> Off target			

# PIMS Performance Report

## ON TARGET ETC.

Theme: WBO10.Look after the environment now and for the future Sub-theme: B - Deliver planning according to Planning (Wales) Act 2015							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of all planning applications determined in time  PAM/018	Not applicable		Q2: <b>60.1</b>  End Of Year: <b>60.3</b>	Target: <b>75.0</b>  Result: <b>72.0</b>	Target: <b>75.0</b>  Result: <b>77.2</b>  Calculation: <b>(799÷1035) × 100</b>	Target: <b>75.0</b>	Target: <b>75.0</b>
Service Head: Noelwyn Daniel (Planning)			Performance status: On target				
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of planning appeals dismissed  PAM/019	Not applicable		Q2: <b>66.7</b>  End Of Year: <b>53.8</b>	Target: <b>70.0</b>  Result: <b>100.0</b>	Target: <b>70.0</b>  Result: <b>72.7</b>  Calculation: <b>(8÷11) × 100</b>	Target: <b>70.0</b>	Target: <b>70.0</b>
Comment	The number of appeals determined and the variation in outcomes reflects the delays in their consideration as a result of Covid. In this respect the proportion of appeals upheld does not reflect current progress in terms of improving the quality of decision making.  Note: The performance in the previous quarter by a low number of appeals determined by the Planning Inspectorate through Covid restrictions.						
Remedial Action	Monitor decision making processes and identify improvements. Ensure decision making reflects material planning considerations and the content of the Adopted Development Plan including providing additional guidance and support to Planning Committee.						
Service Head: Noelwyn Daniel (Planning)			Performance status: On target				

## PIMS Performance Report

<b>ACTIONS - Theme: WBO10.Look after the environment now and for the future</b>			
<b>Sub-theme: B - Deliver planning according to Planning (Wales) Act 2015</b>			
<b>Action</b>	14820	<b>Target date</b>	31/10/2022 (original target 31/03/2022)
<b>Action promised</b>	We will progress to the adoption of the Revised LDP 2018 - 2033 in accordance with statutory provisions.		
<b>Comment</b>	The preparation of the Revised LDP is currently ongoing in accordance with statutory provisions. Following the consultation on the Deposit version of the Plan, the LDP will be submitted to the WG for examination in due course.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	14821	<b>Target date</b>	31/03/2022 (original target 31/03/2021)
<b>Action promised</b>	We will continue to monitor and where appropriate manage the use of monies raised through developer contribution including s106 agreements. As a consequence we will ensure monies are appropriately used and that there is an efficient turn around in the use of funds		
<b>Comment</b>	<p>The unit continues to monitor monies received through developer contributions (incl section 106 agreements) along with matters of compliance in respect of their use.</p> <p>The application for the use of monies received or for the drawdown of funds has now transferred to regeneration. Continued support will be given to ensuring monies are used in a positive and timely way following the transition to regeneration. Reference is made to the cross-service Section 106 working group which seeks to facilitate, promote and support the timely use of monies.</p> <p>As part of the ongoing need to drive delivery and use of monies in a positive way, the role and remit of the working group and its terms of reference will be further considered to ensure it challenges the accountability of other internal service areas on the timely and effective use of monies.</p>		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15186	<b>Target date</b>	30/09/2021
<b>Action promised</b>	Fully implement the Strategic Planning Review Report received Jan 2020.		
<b>Comment</b>	The recommendations made by the Strategic Planning Review in January 2020 have now been superseded by the action plan agreed to address the Recommendations of the Audit Wales report. Any actions not completed from the Strategic Review are now being addressed by the Audit Wales action plan. This action can therefore be closed.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15187	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We shall set up a Corporate Planning Group (Strategic Planning Review Recommendation 11, 12, 15 and 21).		
<b>Comment</b>	A Corporate Major Projects Group to be established focused on the delivery of major planning proposals. The group comprising of council officers representing the range of services involved in development proposals, e.g. Planning, Regeneration, Highways & Legal (but not limited to). Focus to be afforded to projects that deliver jobs and growth in support of the Council's economic recovery plan. This will be supported by a major projects team and will build on existing and developed links between planning and the delivery of the Councils corporate objectives (including clearly defined roles in internal and other groups. The group will reflect the recommendations contained in the Strategic Planning Review as well as responding to the WAO report.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15188	<b>Target date</b>	31/03/2022 (original target 30/06/2021)
<b>Action promised</b>	Planning Service Managers to commit to Planning Performance improvement (Strategic Planning Review Recommendation 32)		
<b>Comment</b>	<p>A Planning Performance framework has been prepared and adopted with a commitment to transparent monitoring.</p> <p>Transparent reporting - quarterly reports will be presented to the Planning Committee based on a series of core indicators including end-of-year progress reports.</p> <p>The Performance Framework utilises internal and external indicators and targets include identified responsible officers with lines of reporting to as part of a process of accountability. The outcomes within the framework reflect that reporting timelines will vary with a full Performance Framework to be completed annually - progress on the indicators will be monitored quarterly including through reports to the planning committee.</p> <p>A report on the Planning Performance Core Indicators was presented to CMT on the 29th September 2021 with the first report being presented to the Planning Committee on the 26th of October 2021.</p>		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15189	<b>Target date</b>	31/03/2022
<b>Action promised</b>	Performance Management Schedule to be written and implemented for whole Division. Includes specific measures for the development management function (Strategic Planning Review Recommendation 32)		
<b>Comment</b>	<p>Performance Management Schedule forms part of the Planning Performance Framework set out under PIMS 15188 (response below).</p> <p>A Planning Performance framework has been prepared and adopted with a commitment to transparent monitoring.</p> <p>Transparent reporting - quarterly reports will be presented to the Planning Committee based on a series of core indicators including end-of-year progress reports.</p> <p>The Performance Framework utilises internal and external indicators and targets include identified responsible officers with lines of reporting to as part of a process of accountability. The outcomes within the framework reflect that reporting timelines will vary with a full Performance Framework to be completed annually - progress on the indicators will be monitored quarterly including through reports to the planning committee.</p> <p>A report on the Planning Performance Core Indicators was presented to CMT on the 29th September 2021 with the first report being presented to the Planning Committee on the 26th of October 2021.</p>		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	

## PIMS Performance Report

<b>Action</b>	15197	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will continue to review the implementation and effectiveness of the Dangerous Structures Policy.		
<b>Comment</b>	We are maintaining our progress on monitoring dangerous Structures within Carmarthenshire. This quarter we have registered 15 dangerous structure files along with progressing one case to the magistrates court in the next two to three months. We expect the numbers to increase into the next quarter as the weather worsens over the autumn and winter months.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15200	<b>Target date</b>	31/10/2021
<b>Action promised</b>	We will produce and publish the Annual Monitoring Report (AMR) in relation to the adopted LDP by the 31st October 2021. This reflects the impact on monitoring arising from Covid-19.		
<b>Comment</b>	The Annual Monitoring Report (AMR for the period 2019 - 2021 has been prepared for reporting culminating in the its consideration at the meeting of County Council in October 2021. The AMR combines two reporting periods reflecting the constraints arising from Covid.  The AMR will be published and forwarded to the Welsh Government by the 31st October 2021.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15204	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will review the current Service Level Agreements within the Planning Service to ensure that they are reflective of the demands on the service and the work being undertaken. SLA's will be revised as necessary.		
<b>Comment</b>	Review of Bridgend SLA is progressing - meeting arranged for 8th October 2021.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15205	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will develop a customer charter for Planning services		
<b>Comment</b>	The preparation and establishment of a Planning Customer Charter will allow the service to set out clearly the standards and timescales service users can expect. This will represent a transparent approach and provide confidence to the user and for staff in providing the service. The charter will have regard to user expectations in its preparation.  Whilst the preparation of the charter has commenced it will be developed to ensure it integrates with the corporate charter.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15206	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will develop and implement a Planning training programme for Members		
<b>Comment</b>	A member training schedule has been prepared with sessions having commenced early 2021. The schedule will be supplemented by other training and briefings provided as necessary through the planning committee to aid in awareness and decision making.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	
<b>Action</b>	15207	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will work with stakeholders to improve sewerage capacity within the County through the development of appropriate schemes. Also to ensure planned programed improvements are designed and implemented to address capacity issues and water supply.		
<b>Comment</b>	We continue to work proactively and positively with infrastructure providers to seek to ensure there is an appropriate and shared awareness of sewerage and water capacity issues within the County. We seek to ensure their future plans and programmes reflect need associated with any given area. Note: the Council cannot ensure planned programmes are designed and implemented to address capacity issues but rather work in partnership to inform decisions which address those issues.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	

### **ACTIONS - Theme: WBO12.Promote Welsh Language & Culture** **Sub-theme: C - The Welsh Language Promotion Strategy**

<b>Action</b>	15208	<b>Target date</b>	31/03/2022 (original target 30/04/2021)
<b>Action promised</b>	We shall prepare a Welsh Language Action Plan (Strategic Planning Review Recommendation 2)		
<b>Comment</b>	The Council has a strategy to promote the Welsh language in Carmarthenshire. Whilst not titled an action Plan it is similar in purpose and scope. A component of this strategy relates to the Welsh Language within the Planning Service. The strategy will link in future iterations with the services Business Plan.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	



## PIMS Performance Report

<b>ACTIONS - Theme: WBO12.Promote Welsh Language &amp; Culture</b> <b>Sub-theme: D - Promoting our Welsh Culture &amp; Heritage</b>			
<b>Action</b>	13289	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will deliver a transformation plan for the existing Museums provision at the County Museum Abergwili, Parc Howard, Kidwelly Industrial Museum and Museum of Speed Pendine to improve the provision for residents and visitors.		
<b>Comment</b>	<p>Carmarthenshire Museum and the Bishop's Park – the Joint Working Group continues to support the ongoing capital programme and managing the complex interfaces between the two premises. The Tywi Gateway visitor centre building programme is delayed by 19 weeks, currently anticipated to be completed January 2022. The Museum therefore plans to reopen in January once active building works have ceased.</p> <p>While the Museum continues to dry out and snagging issues are addressed, a further £20.5K has been invested into improving the attic rooms to achieve the best possible environment for stored collections. Although a proposal for an ambitious and long-term solution is in development for maximising opportunities for using stored collections for social good, the investment in the museum attic stores will provide immediate benefits and achieve cost savings by reducing the need for future costly conservation treatments. A grant has been awarded to the museum by the Federation of Museums and Galleries in Wales for an interactive digital table for the refurbished Discovery Gallery. Detailed designs for the gallery are being finalised.</p> <p>Parc Howard – the Essential Works capital scheme is in progress and on track for the initial phase to be completed December 2021. £435k has been committed to this with a further £45k allocation for additional roof repairs. Works include restoration of roof, chimneys, and the iconic tower, and remedial internal works to upper floors. Plans for replacement M&amp;E systems are in preparation to establish planning consent needs. The capital works present an opportunity to reimagine the museum offer. A proposal to relocate the entrance and retail area to improve accessibility and the visitor welcome is in the first stage of development, utilising a currently underused part of the building. And a full museum interpretation plan and exhibition design will soon be out to tender based on the Great Place place-branding.</p> <p>Museum of Land Speed – the capital programme has been challenged by the construction company going into administration. The Council's teams have worked effectively to secure the site and appoint a new construction company leading to a provisional revised programme. The museum service is focusing on developing the detailed designs with the fit-out contractor. The priority is to commission the showcases that are funded by £150k Welsh Government Transformation Grant Scheme. Fit out remains on track to start early in 2022. A financial planning consultant will be appointed to support the development of the operational business plan.</p> <p>Kidwelly Industrial Museum – the Trust has appointed a solicitor to progress the change of legal status and pave the way for a stronger governance arrangement for the museum. The date for a first meeting has been confirmed.</p> <p>The CofGâr brand voice has been developed with a marketing consultant to align with the service's brand values and the authority's tourism agenda. Content for the first CofGâr website is being created, to be launched autumn 2021. The transition to the new cloud based CofGâr collections management system, Axiell Collections, is underway and in its second round of testing.</p>		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	13290	<b>Target date</b>	31/03/2023 (original target 31/03/2020)
<b>Action promised</b>	We will begin the museums transformation plan with the delivery of a £1.2 million redevelopment of the County museum at Abergwili.		
<b>Comment</b>	<p>The Tywi Gateway visitor centre building programme is delayed by 19 weeks, currently anticipated to be completed January 2022. The official opening of the whole site is being proposed by the Tywi Gateway Trust as 1 March 2022. The building works continue to be monitored by the CCC clerk of works to provide quality assurances and to liaise on matters associated with the building interfaces. Park developments are on track, including the completion of the piles to support the accessible ramp into the Great Meadow development. The Great Meadow is a large area of land leased from the Church in Wales which will significantly extend the visitor offer.</p> <p>A new heating oil tank that serves both businesses is being installed. The Dyfed-Powys Police Designing Out Crime Officer has advised on site security, including protecting the oil tank.</p> <p>The consultancy advising on the planning application to support improvements to car parking provision is ongoing.</p> <p>The Trust and Council are collaborating to review site wayfinding signage needs.</p> <p>The Trust has benefited from Architectural Heritage Fund support to commission business advice to develop the offer in the walled garden. This is leased from the Church in Wales and further extends the visitor offer on site.</p> <p>The museum reopening programme is impacted by the continued use of the car park as the builders' compound and the ongoing construction site in front of the museum. The internal drying out period is also ongoing and there continue to be building snags to resolve. The museum is now likely to reopen in the third week of January 2022, to coincide with the opening of the museum's first exhibition in partnership with the National Gallery.</p> <p>Support has been given to undertake the restoration of the museum's 100+ windows that were not included within the first phase of capital works. This will complete the exterior works to create a watertight building from the top down.</p>		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	13292	<b>Target date</b>	31/03/2023 (original target 31/03/2019)
<b>Action promised</b>	We will deliver a new archive repository and information hub for Carmarthenshire.		
<b>Comment</b>	Final stages of drying out period for new Archive - some issues with chiller unit and getting to desired humidity levels before return of collection. National Archive technical officer working alongside CCC property technical team and Archive Manager. Figures moving in right direction but slower than desired. Quotes being sought for physical return of collection in parallel. Hope to get collection back and Archive open in early 2022, as work will take circa 3 months to complete		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	13530	<b>Target date</b>	31/03/2022 (original target 31/03/2018)
<b>Action promised</b>	We will review governance and deliver re-development options for Oriel Myrddin to improve the provision for residents and visitors		
<b>Comment</b>	Meetings ongoing with trustees with independent support commissioned and meeting Trustees 1/10/21 to advise on transition to CIO and to review business plan. Leases and legal agreements are in progress and due for completion Q3 21/22. Funding has been secured for the capital redevelopment and the property design team have produced a project plan due to commence during Q1 21/22, with the aim of starting works on site late 2021, early 2022.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	14957	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We shall continue to review and re-develop the Council's Theatre Services provision for future resilience i.e. online, outdoor, community and traditional programming and development plan		
<b>Comment</b>	<p>A week-long series of outdoor theatre events were held at Pembrey Country park in August. 10 performances were programmed, achieving 1,242 attendances, with 73% capacity sold.</p> <p>Theatres reopened successfully for live indoor events, after 18 months of closure, on 19th Sept. A small programme is in place for the autumn season, and it is anticipated that the programme will recover over the forthcoming months.</p>		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	



# PIMS Performance Report

<b>ACTIONS - Theme: WBO12.Promote Welsh Language &amp; Culture</b>			
<b>Sub-theme: E - Support our Annual Cultural awards and promoting Annual Village and town of Culture</b>			
<b>Action</b>	14037	<b>Target date</b>	31/03/2022 (original target 31/03/2020)
<b>Action promised</b>	We will promote our Welsh Culture & Heritage supporting annual culture awards and town and village of Culture		
<b>Comment</b>	Discussions ongoing with Cabinet Member for Culture and Welsh Language re: potential for streamed, hybrid or live annual awards event in 2022. Similar dialogue ongoing re: town and villages of Culture, linked to Covid position and WG restrictions.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	

<b>ACTIONS - Theme: WBO13.Better Governance and use of Resources</b>			
<b>Sub-theme: A -Transforming, Innovating and Changing (TIC) the way we work and deliver services</b>			
<b>Action</b>	14922	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will review the strategic operational property portfolio with the various services as a result of new ways of working		
<b>Comment</b>	Work being undertaken by BWoW to deliver pilot schemes in Ty Elwyn and East Gate. Information on costs, resource management etc will be available to inform the strategy as and when work from home advice is lifted. Results will provide feedback on operation and configuration of retained estate		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	14923	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will review land and property availability, including strategic acquisitions, to ensure that best use of commercial land and property is being made to support the local economy and / or to generate capital receipts.		
<b>Comment</b>	The review of land and property availability is a continuing process and will support the strategies and aspirations of the agreed Recovery Plan		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	

<b>Theme: WBO2.Help children live healthy lifestyles (Childhood Obesity)</b>							
<b>Sub-theme: A - Increase the range of physical activities for children</b>							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of participations at sport and physical opportunities facilitated by Actif Communities (Participation only) 3.4.2.8	Not applicable		Q2: <b>0</b>  End Of Year: <b>56791</b>	Target: <b>8763</b>  Result: <b>12184</b>	Target: <b>17526</b>  Result: <b>50500</b>	Target: <b>52578</b>	Target: <b>157734</b>
<b>Comment</b>	Increased participation linked to additional funding that was not accounted for in original forecast						
<b>Remedial Action</b>	None						
<b>Service Head:</b> Ian Jones			<b>Performance status:</b> On target				

<b>ACTIONS - Theme: WBO2.Help children live healthy lifestyles (Childhood Obesity)</b>			
<b>Sub-theme: A - Increase the range of physical activities for children</b>			
<b>Action</b>	15073	<b>Target date</b>	29/07/2022 (original target 31/03/2022)
<b>Action promised</b>	Pendine Outdoor Education centre – new service delivery model to be developed to include review of existing site, plus options for additional or alternative onsite and offsite provision, both residential and non-residential.		
<b>Comment</b>	Report considered at Communities DMT with an update due at Community Scrutiny 14th Dec 2021. Interim arrangements to look at basic staffing provision and reduced capacity residential offer from Easter 2022, subject to response from Schools and assessment of Covid picture early in 2022 calendar year. Alternative non-residential and off-site (at school) offers developed as a fall-back. Condition survey and site options paper being developed with property services to inform long term service offer. Cabinet member being kept informed of progress.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	15076	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We shall increase the range of physical activity opportunities available for children and adults to increase ongoing participation rates		
<b>Comment</b>	New strategy in place for Actif Sport & Leisure, aligned to Start Well, Live Well, Age Well life stages. All teams working to objectives under themes (x15), with collaborative groups formed to ensure coverage, collaboration and innovation. Huge range of projects in place mapped across these life stages, growing through delivery and facilitation via an integrated approach of Actif Sport & Leisure, including sourcing funding through partnerships (e.g. internal and external) and grant applications.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	

<b>ACTIONS - Theme: WBO4.Tackle poverty, help to prevent it, helping people into work, improving the lives of those living in poverty</b>			
<b>Sub-theme: B - Preventing Poverty</b>			
<b>Action</b>	14699	<b>Target date</b>	31/03/2022 (original target 31/03/2021)
<b>Action promised</b>	We will continue to implement our homelessness strategy, with increased focus on "front of house" universal preventative activities as well as more targeted approaches for those groups at higher risk of homelessness		
<b>Comment</b>	Re-structure proposals are being implemented in October/November. Work has already commenced on developing a 'Housing Hwb' which will be the first point of contact for Homelessness Prevention. Gaps in service provision are being identified as part of this work.		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	

## PIMS Performance Report

**Theme: WBO4.Tackle poverty, help to prevent it, helping people into work, improving the lives of those living in poverty**  
**Sub-theme: C - Helping people into work**

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of adults that feel more positive with improved confidence about seeking work after receiving employability support through Communities 4 Work and Communities 4 Work Plus Programmes.  EconD/020	Not applicable		Q2: <b>100</b>  End Of Year: <b>100</b>	Target: <b>100</b>  Result: <b>100</b>	Target: <b>100</b>  Result: <b>100</b>  Calculation: <b>(254÷254) × 100</b>	Target: <b>100</b>	Target: <b>100</b>

**Service Head:** Jason Jones

**Performance status:** On target

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of residents that feel more confident in using a computer and gaining IT skills after receiving digital inclusion support through Communities 4 Work and Communities 4 Work Plus Programmes.  EconD/021	Not applicable		Q2: <b>100</b>  End Of Year: <b>100</b>	Target: <b>100</b>  Result: <b>100</b>	Target: <b>100</b>  Result: <b>100</b>  Calculation: <b>(215÷215) × 100</b>	Target: <b>100</b>	Target: <b>100</b>

**Service Head:** Jason Jones

**Performance status:** On target

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of accredited qualifications achieved by residents attending Employment related courses within the Communities 4 Work and Communities 4 Work Plus Programmes.  EconD/022	Not applicable		Q2: <b>4</b>  End Of Year: <b>95</b>	Target: <b>15</b>  Result: <b>91</b>	Target: <b>45</b>  Result: <b>151</b>	Target: <b>70</b>	Target: <b>200</b>

**Service Head:** Jason Jones

**Performance status:** On target

**ACTIONS - Theme: WBO4.Tackle poverty, help to prevent it, helping people into work, improving the lives of those living in poverty**  
**Sub-theme: D - Improving the lives of those living in poverty**

Action	14919	Target date	31/03/2022
<b>Action promised</b>	We will continue to maximise the draw-down of funding from external sources via the new funding programmes		
<b>Comment</b>	UK Government has not yet announced its funding decisions on the bids submitted for the Community Renewal Fund and the Levelling Up Fund. We are working closely with the WLGA to speed up the decision making process and we have represented the region on the UK Taskforce for the replacement of EU funding		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
Action	14920	Target date	31/03/2022
<b>Action promised</b>	We will continue to promote the County's tourism potential via the Celtic Routes project		
<b>Comment</b>	Currently developing Marketing Plan for Celtic Routes Phase 2, key focus will be establishing thematic groups with tourism SMEs. These Groups will allow the Celtic Routes project to showcase new products.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	

## PIMS Performance Report

<b>ACTIONS - Theme: WB05. Create more jobs and growth throughout the county</b> <b>Sub-theme: A - Regionally, by coordinating and delivering the Swansea Bay City Deal - Pentre Awel</b>			
<b>Action</b>	12985	<b>Target date</b>	31/03/2024 (original target 22/06/2019)
<b>Action promised</b>	As part of the City Deal we will deliver a whole-site project plan for Pentre Awel, to include design and build, service/business planning, public engagement and securing private sector financing to ensure benefits maximisation and ongoing sustainability.		
<b>Comment</b>	<p>We have concluded a comprehensive procurement exercise for Zone 1. Following assessment, CCC has appointed Bouygues UK to deliver Zone 1. In summary:</p> <ul style="list-style-type: none"> <li>- Four compliant bids received</li> <li>- Evaluation of commercial and technical envelopes undertaken in August. A dedicated technical and community benefits panels evaluated the quality submissions, with assessment of the financial returns undertaken by Gleeds.</li> <li>- A Tender Report has been compiled by Gleeds to chronicle the procurement process, outcomes and recommendations.</li> <li>- At a Pre-Cabinet meeting on Monday 6th September, the SRO was given approval to proceed with the appointment process. Letters were issued to Lot 6 contractors via eTenderWales on 7th September and a subsequent 10-day standstill period was observed.</li> </ul> <p>A corresponding press release was issued 1st October 2021 (<a href="https://newsroom.carmarthenshire.gov.wales/2021/10/council-appoints-contractor-to-start-delivering-llanelli-s-pentre-awel-scheme/#.YWWNp-ftWUk">https://newsroom.carmarthenshire.gov.wales/2021/10/council-appoints-contractor-to-start-delivering-llanelli-s-pentre-awel-scheme/#.YWWNp-ftWUk</a>).</p> <p>The Pre-Construction stage will begin in earnest in October 2021. During this period, the Contractor will undertake RIBA Stage 4 design and associated cost planning, reserve matters and discharge planning conditions.</p> <p>Project roles and responsibilities have been considered in line with the next stage of works. Jason Jones appointed as deputy Senior Responsible Owner, alongside Helen Morgan as Community Benefits lead.</p> <p>To support the pre-construction and build stages, Gleeds have been appointed as lead 'client-side' consultants following a tender process initiated via the WPA framework. Arup will be supporting on technical matters (design adjudication, ecology and planning).</p> <p>In addition, the tender to procure multi-disciplinary consultants for the design development of Zone 3 is progressing well. The tender period ran from Friday 16th July – Thursday 26th August. Evaluation of the tender returns is underway with the aim of appointing in October.</p> <p>More broadly, a Welsh Language Action Plan is under development in consultation with the Policy Team to scope opportunities to promote and use the Welsh language / culture at Pentre Awel.</p>		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	

## PIMS Performance Report

<b>Theme: WBO5. Create more jobs and growth throughout the county</b> <b>Sub-theme: B-Locally, by delivering the Transformational Strategy Area Plans targeting urban, coastal, rural.</b>							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Jobs created with Regeneration assistance EconD/001	Not applicable		Q2: <b>38.0</b>  End Of Year: <b>266.0</b>	Target: <b>100.0</b>  Result: <b>296.0</b>	Target: <b>250.0</b>  Result: <b>357.0</b>	Target: <b>350.0</b>	Target: <b>648.0</b>
<b>Comment</b>	357 jobs created as a result of the following initiatives: Kickstart, Bureau, Business Engagement, Transformational Commercial Property Development Fund, pendine Attractor, Business Start Up and Growth Fund, Llandeilo Market Hall, Y Morfa Wetlands, and Carmarthenshire Rural Enterprise Fund						
<b>Service Head:</b> Jason Jones			<b>Performance status:</b> On target				
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Jobs accommodated with Regeneration assistance EconD/002	Not applicable		Q2: <b>0.0</b>  End Of Year: <b>63.0</b>	Target: <b>0.0</b>  Result: <b>0.0</b>	Target: <b>0.0</b>  Result: <b>0.0</b>	Target: <b>0.0</b>	Target: <b>86.0</b>
<b>Comment</b>	Projects under construction that will deliver outputs later in the year						
<b>Service Head:</b> Jason Jones			<b>Performance status:</b> On target				
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of people placed into jobs with Regeneration assistance. EconD/003	Not applicable		Q2: <b>40.0</b>  End Of Year: <b>119.0</b>	Target: <b>40.0</b>  Result: <b>92.0</b>	Target: <b>80.0</b>  Result: <b>190.0</b>	Target: <b>160.0</b>	Target: <b>418.0</b>
<b>Comment</b>	190 people helped into jobs via C4W, C4W+, Fusin, Legacy, Workways / STU and Kickstart programmes						
<b>Service Head:</b> Jason Jones			<b>Performance status:</b> On target				
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of people helped into volunteering with Regeneration assistance EconD/005	Not applicable		Q2: <b>1036</b>  End Of Year: <b>1441</b>	Target: <b>100</b>  Result: <b>158</b>	Target: <b>250</b>  Result: <b>406</b>	Target: <b>350</b>	Target: <b>1117</b>
<b>Comment</b>	406 people helped into volunteering in first quarter via: C4W+, Legacy, Fusion, Bureau and Workways +						
<b>Service Head:</b> Jason Jones			<b>Performance status:</b> On target				
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The level of Private Sector Investment / external funding secured (£) EconD/008	Not applicable		Q2: <b>3127227</b>  End Of Year: <b>6819854</b>	Target: <b>500000</b>  Result: <b>1388739</b>	Target: <b>1500000</b>  Result: <b>2868583</b>	Target: <b>3000000</b>	Target: <b>9792346</b>
<b>Comment</b>	£2,868,583 PSI secured via the following initiatives and programmes, Carmarthenshire Rural Enterprise Fund, Ammanford Regeneration development Fund, Transformations Commercial Property development Fund, Flood Fund, Fusion, Bureau, Business Recovery Grants and Llanelli BID						
<b>Service Head:</b> Jason Jones			<b>Performance status:</b> On target				

## PIMS Performance Report

<b>ACTIONS - Theme: WB05. Create more jobs and growth throughout the county</b>			
<b>Sub-theme: B-Locally, by delivering the Transformational Strategy Area Plans targeting urban, coastal, rural.</b>			
<b>Action</b>	13162	<b>Target date</b>	28/03/2023 (original target 31/03/2019)
<b>Action promised</b>	We will deliver the Carmarthen, Ammanford & Rural transformational plan and deliver initiatives and projects via Carms Rural Enterprise Fund: property Development Funds projects including Pendine attractor; Margaret Street road widening; Carmarthen wetlands and Jacksons Lane development; Business Account Management, Start Ups and Incubation.		
<b>Comment</b>	Pendine Attractor Project - Following the main contractor going into administration a new contractor has been appointed to undertake initial remedial works to the site and complete the build programme. Work has now restarted on site and good progress is being made with a view to achieving project completion in July 2022. Carmarthen Wetlands / Y Morfa works commenced in January 2020 and following delays in manufacture of sign and art installations (due to Covid 19) works have completed with exception of landscaping around sign which will complete in November 2021. Ongoing business support being provided to area businesses with regards to post Covid 19 restart & recovery and new funding streams. Jackson's Lane Kiosk project contractor has been appointed and works have commenced off site in March 2020 and are now scheduled for on site commencement in October 2021. Contractor works are progressing well on Llandeilo market hall project with the internal steel frame being erected. Works have commenced on Carregamman Car Park Greening scheme with some planting and canopy replacement remaining to be completed.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	13164	<b>Target date</b>	31/03/2025 (original target 31/03/2019)
<b>Action promised</b>	We will deliver the Cross Hands Growth Zone and bring forward developments at Cross Hands East Phase 2; Strategic Employment Site.		
<b>Comment</b>	Infrastructure works at the Cross Hands Strategic Employment Site has continued throughout the year with the creation of phase two site access and plot formation. The majority of works have been completed by September with seasonal landscaping works continuing throughout the winter months. Meetings have been held with appointed consultants tasked with the design development for self-build proposals on gateway plot No 3. The project has successfully secured both WEFO and Welsh Government funding with a view to creating circa 35,000sqft of new office/light-industrial space to support small businesses and job creation. Designs were progressed to an RIBA Stage 2 in support of a contractor tender exercise concluded in June. Andrew Scotts Ltd was appointed as preferred contractor to progress the further design and construction phases. RIBA Stage 3 works have now been advanced and the submission of a reserved matters planning application has been compiled for submission in October. Agreements have been reached with the Active Building Centre ABC whom is providing capital funding to the project with a view to uplifting the buildings energy performance and its carbon credentials		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	13165	<b>Target date</b>	31/03/2025 (original target 31/03/2019)
<b>Action promised</b>	We will develop Local Employment Sites across the County as part Transformations: strategic regeneration plan for Carmarthenshire		
<b>Comment</b>	Commercial 'candidate site' applications submitted to the planning department for consideration under its review of the Carmarthenshire Local Development Plan were considered for adoption earlier in the year. Additional evidence in support of approved applications were compiled and issued in following months for the consideration of colleagues in the Forward Planning department. The LDP process is ongoing and we will continue to engage with planning colleagues to understand the future development opportunities. Phase 2 infrastructure works to the Cross Hands East Strategic Employment Site neared completion in September. Final snagging works and seasonal landscaping works during some of the winter months will be undertaken. The development has created new market ready development sites with supporting infrastructure. Further initiatives within the County will align with the authority's recovery plan. Details for the imminent launch of Property Development Grant have developed with the intention of supporting new developments upon sites across the County.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	13167	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We will Deliver Transformational town centre developments in Llanelli		
<b>Comment</b>	Strategic Targeted Regeneration Projects (TRI) in Llanelli town centre include developments at Market Street North MSN, the former YMCA building, Y Linc at Market Street South, Crown buildings at Church street and the Llanelli Goods Shed project in Tyisha. It is now confirmed the Market Street North Project will be subject to a public enquiry on the 26th October. Officers from various departments within the authority together with external apsecalist consultants will be present to represent the development . Construction works at both the YMCA project and the Llanelli Goods Shed are making good progress with the latter due for completion November. Good progress has been made on the YMCA project with exterior demolitions of the old extension completed and major interior adjustments including removal of the existing roof now completed. Y Linc project has secured Welsh Government grant funding approval and is in the process of finalising all necessary tasks in order to make a start on site later this year. The Crown buildings project has secured in principle approval of grant and has secured a revised approval by the Local Planning Authority.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	13168	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We will further develop the Carmarthenshire Coastal Belt at Llanelli, Burry Port and Pembrey.		
<b>Comment</b>	Tender preparations have been ongoing with the view to releasing housing allocated sites at Burry Port Harbour to the market November 2021. Design parameters and scoring criteria has been produced in order to channel interests to a high level of design quality. Subject to conclusion of the tender exercise it is proposed a preferred developer will be selected February 2022. A similar exercise is being undertaken for the tender of commercial/leisure opportunities at the adjacent site, immediately north of the dock. An outline planning application for residential development at North Dock is to be released imminently. Final approvals via NRW have been secured September enabling the full consent to be released		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	14011	<b>Target date</b>	31/03/2023 (original target 31/03/2021)
<b>Action promised</b>	We will continue to deliver a Property Development Fund (new and existing) worth £11 million (£3.4 million from the Council and circa £7.5 million private sector investment).		
<b>Comment</b>	From original funding allocations 6 projects fully completed and new employment space provided fully occupied. A further 2 projects have commenced construction. When completed it is anticipated that the eight projects supported under the original capital funding allocations will result: in a total investment into the Carmarthenshire economy of £11.76m; the provision of 94,400sq ft of additional employment space; with the potential to accommodate 212 jobs. The fund will reopen to applications in November for the new funding allocation.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	

## PIMS Performance Report

<b>Action</b>	14894	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We will provide support to start up and established businesses wherever possible, with a particular focus on helping our SME's to upscale.		
<b>Comment</b>	Detailed application documents including Terms and Conditions for both the Business Start up Grant and the Business Growth grant have been concluded for an imminent launch following Board approval. An enquiry list has been established and the grant will be promoted with the launch of a suite of funding support offered by the County Council. In September the Regional Learning and Skills Partnership held Jobs Fairs at our primary town centres in Carmarthen, Ammanford and Llanelli to support businesses in the Transport and Logistics; Hospitality and Health and Social Care sectors.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	14918	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We will deliver employment support through the Workways + programme		
<b>Comment</b>	The workways project has continued to support both long term and short term unemployed within Carmarthenshire. Since April the following outputs have been achieved 108 new clients have enrolled onto the programme, 36 people have been supported into work, 20 people have achieved qualifications and 13 people have been supporting into volunteering work		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	15202	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will continue to implement the Local Development Order for Llanelli Town Centre as part of a co-ordinated strategic approach to regeneration within the town centre, together with other Town Centres and appropriate regeneration opportunities. Preparing and adopting these in accordance with regulatory provisions.		
<b>Comment</b>	The LDO for Llanelli Town Centre remains in operation and is linked to the town centre task force and the regeneration initiatives in the area including those as part of Covid recovery.  The Carmarthen and Ammanford Town Centre LDOs have been approved by Council and will be operational following Welsh Government Approval. An LDO for the Cross Hands East Strategic Employment Site has commenced through the preparation of an evidence pack to support its content and implementation.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	

### **ACTIONS - Theme: WBO5. Create more jobs and growth throughout the county** **Sub-theme: C-Developing the rural economy with a focus on the 10 Towns Initiative**

<b>Action</b>	13174	<b>Target date</b>	31/03/2022 (original target 31/03/2020)
<b>Action promised</b>	We will consider options for ensuring the most effective use of the Council farm estate to support affordable farming initiatives and maximising development/diversification opportunities, particularly in relation to regeneration of renewal energy		
<b>Comment</b>	The Council has funded surveys to assist estate tenants in reviewing holdings in light of new regulations governing slurry storage capacities on Farms.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	13175	<b>Target date</b>	31/03/2024 (original target 31/03/2019)
<b>Action promised</b>	We will establish regeneration initiatives to focus on the development of the rural market towns in the County via the 10 Towns initiative.		
<b>Comment</b>	Construction is progressing well with Llandeilo Market Hall project with a view to achieving project completion in August 2022. `Ten Towns` Draft growth plans have now been completed for all of the ten towns. Growth plan teams including recently appointed Officers are now focusing on the delivery phase of the plans.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	14012	<b>Target date</b>	31/03/2023 (original target 31/03/2020)
<b>Action promised</b>	We will continue to deliver the Rural Enterprise Fund (new and existing) worth £6.3 million (£2.2 million from the Council and circa £4.1 million private sector investment).		
<b>Comment</b>	21 projects fully completed and open for business resulting in a total investment to date into the rural economy of £4.854m with a view to creating 157.5 jobs over the next three years. Work has commenced on a further 3 schemes. 7 projects have been approved at stage 1 of the application process and are working up their detailed stage 2 applications		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	14893	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We shall consider opportunities to work with other local authorities and partners to establish a Rural Deal to focus on rural regeneration and continue to deliver support through the Leader programme		
<b>Comment</b>	Continue to lobby Welsh Government for the continuation of the LEADER / RDP Programme and for funding for the rural areas. Working alongside WLGA on this.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	

## PIMS Performance Report

**Theme: WB05. Create more jobs and growth throughout the county**

**Sub-theme: D-Strengthen the foundational economy and community resilience.**

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of undisputed invoices which were paid in 30 days  CFH/006	Not applicable		Q2: <b>97.6</b>  End Of Year: <b>97.3</b>	Target: <b>93.5</b>  Result: <b>98.2</b>	Target: <b>93.5</b>  Result: <b>97.0</b>  Calculation: <b>(74397÷76681) × 100</b>	Target: <b>93.5</b>	Target: <b>93.5</b>
<b>Comment</b>	The target has been met, however a downturn is still forecast for the next quarter due to workforce pressures as a result of staff movement due to secondment, maternity and termination. The recruitment process is still on-going.						
<b>Service Head:</b> Randal Hemingway			<b>Performance status:</b> On target				

**ACTIONS - Theme: WB05. Create more jobs and growth throughout the county**

**Sub-theme: E-Developing learning, skills, employability and encouraging a spirit of entrepreneurship.**

<b>Action</b>	13176	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We will deliver the £30million Skills and Talent Initiative to ensure the County fully benefits from the opportunities that will be created through the £1.3 billion investment through the Swansea Bay City Deal.		
<b>Comment</b>	The Skills and Talent business case has been submitted to Welsh and UK Government approval and a decision is awaited. The Programme manager has been appointed and starts on the 1st November.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	

**ACTIONS - Theme: WB05. Create more jobs and growth throughout the county**

**Sub-theme: F-Ensuring clear business support plans to support any implications from Brexit**

<b>Action</b>	14015	<b>Target date</b>	31/03/2022 (original target 31/03/2021)
<b>Action promised</b>	We will investigate and monitor the impact of Brexit on the economy of Carmarthenshire via the Brexit Risk and Opportunities Register.		
<b>Comment</b>	Risk and Opportunity Registers are reviewed on a regular basis, based to local intelligence and also updates from the WLGA. Both are then reported back in the Member / Officer Brexit Working Group.		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	



## PIMS Performance Report

<b>ACTIONS - Theme: WB05. Create more jobs and growth throughout the county</b>			
<b>Sub-theme: G - Supporting local and digital economic growth</b>			
<b>Action</b>	14921	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We will continue to lead the £55 million investment in Digital Infrastructure across Carmarthenshire and the wider Swansea Bay City Region		
<b>Comment</b>	<p>The Digital Programme Business Case has been thoroughly consulted upon and fully endorsed locally, regionally and nationally.</p> <p>Digital Programme and City Deal Portfolio Governance is established and functioning.</p> <p>Digital Programme Board is established with key partners and stakeholders represented. Terms of reference are in place, agreed upon and reviewed monthly.</p> <p>A Senior Responsible Officer for the Digital Programme is in place along with a Digital Programme Board Chair and Vice Chair.</p> <p>The Programme Risk Register/Issues Log is operational and scrutinised monthly by Digital Programme Board.</p> <p>Access to the £25M City Deal funding for the Digital Programme is secured.</p> <p>Operational Budgets have been established.</p> <p>Digital Programme funding agreements are drafted and being consulted upon with the 4 Local Authorities.</p> <p>The following additional public sector funding has been secured across the region, helping to achieve the aims and objectives of the Digital Infrastructure Programme:</p> <ul style="list-style-type: none"> <li>- £3.5M from regional partners for demand stimulation, supplier engagement, barrier busting and infrastructure deployment support and facilitation.</li> <li>- £9.2M Superfast Cymru funding for rural infill procurement.</li> <li>- £290K DCMS Rural Gigabit Connectivity Hub sites project.</li> <li>- &gt; £500K for community broadband projects via UK Gov Gigabit Voucher scheme.</li> <li>- £400K for an open access wireless "Internet of Things" network across the region.</li> </ul> <p>Lobbying for, facilitating, and supporting significant private sector investment in Digital Infrastructure across the Region is ongoing.</p> <p>Appointment of specialist advisors to the Digital Programme is complete.</p> <p>Recruitment of a central Digital Programme team is complete:</p> <p>1 x Digital Programme Manager 2 x Digital Project Managers</p> <p>SBCD Regional Office resources are in place and fully supporting the Digital Programme.</p> <p>Local Authority devolved resource recruitment is ongoing. Job profiles currently being drafted for 1 x Digital Infrastructure lead per Local Authority.</p> <p>With the above in mind, the Digital Infrastructure Programme is now in a position to transition from preparation to delivery</p>		
<b>Service Head:</b> Jason Jones		<b>Performance status:</b> On target	
<b>Action</b>	14924	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will develop and deliver a County wide tourism plan to focus more on the strategic objective of generating more year-round business by developing and promoting campaigns that provide a clear reason to visit Carmarthenshire.		
<b>Comment</b>	<p>The marketing activities throughout the summer season was effectively delivered targeting people to try and use those "undiscovered" areas of the County and not just the popular and well-known hot spots. Methods included social media (organic posts and advertising), radio advertising, print and digital messaging on bus shelters and roadside billboard signage. Data from Visit Wales has illustrated month on month growth of Instagram as the key social media platform that influences travel and thus the destination Sir Gar account has been completely remodelled with newer and on brand images being added on a planned basis</p> <p>The overall campaign message was altered as the school holiday ended and Autumn began with images and text highlighting the open spaces, quality accommodation and active pursuits couples can enjoy. With the benefit of using the data from the summer's campaign, we are now able to effectively target niche audiences such as those that enjoy road cycling or walking holidays as well as continuing mass brand awareness methods such as radio. The Tour of Britain cycling event in September was maximised not just by providing information to the TV production company for use on ITV4 but also through running a parallel facebook advertising campaign throughout the UK tour and into late September. To date, we have had over ¾ million views of the Sir Gar cycling hub of Wales promotional video</p> <p>Claims have been made to the Welsh Government Hardship Fund for the promotional work delivered throughout the main summer season whilst we have received an official funding offer letter for £42,000 from LEADER RDP for work until December 2022. The latter was successfully endorsed by Grwp Cefn Gwlad after a presentation on the activities to be delivered with particular interest in the development of the new Sir Gar Ambassador programme. We have joined the established pan-Wales group on this scheme including Denbighshire, Snowdonia National Park and Conwy and submitted an expression of interest to our own IT, procurement and learning and development teams with a view to the first modules going live in January 2022.</p>		
<b>Service Head:</b> Deina Hockenhull		<b>Performance status:</b> On target	
<b>Action</b>	15070	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We shall contribute towards the Council's Economic Recovery plan: capital investment schemes (Pendine, Oriol Myrddin and Pentrawel)		
<b>Comment</b>	Pendine Attractor project now back on track following change of main contractor. New main contractors have confirmed revised costs and programme for Summer 2022 completion, with works now re-commenced on site and moving at a pace; Oriol Myrddin project progressing with £1m external funding secured from ACW, and design and construction programme in place to hopefully start on site early 2021. Legal work now progressing with Trust moving to CIO; Main contractor appointed for Pentre Awel works including new Leisure facility. All of these project have more detail PIMS actions updates to reference as well.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	

## PIMS Performance Report

**Theme: WBO6.Increase the availability of rented and affordable homes**  
**Sub-theme: A - Affordable Homes Delivery Plan**

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of affordable homes delivered during the year  7.3.2.24	Not applicable		Q2: <b>95</b>  End Of Year: <b>158</b>	Target: <b>22</b>  Result: <b>22</b>	Target: <b>65</b>  Result: <b>119</b>	Target: <b>159</b>	Target: <b>273</b>

**Service Head:** Jonathan Morgan

**Performance status:** On target

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average number of calendar days taken to complete all housing repairs  PAM/037	Not applicable		Q2: <b>4.0</b>  End Of Year: <b>10.5</b>	Target: <b>14.0</b>  Result: <b>10.8</b>	Target: <b>14.0</b>  Result: <b>13.4</b>  Calculation: <b>153930.18÷11528</b>	Target: <b>14.0</b>	Target: <b>14.0</b>

**Comment**

The most significant change is in Non-Urgent Works.  
There are several factors which account for this drop in performance.  
• The number of Non-Urgent jobs completed during Q2 increased significantly from 704 completed in Q1 to 1147 completed in Q2.  
• An increase in demands for inspections during Q2 (1083) compared with Q1 (974).  
• Supply chain issues which have lead to shortages of materials and longer lead times for materials resulting in delays in completing works.  
• Contractors engaged on other works i.e. major projects in schools and therefore unavailable for works.  
• Leave being taken over the school holiday period.

**Remedial Action**

The responsive team are looking to batch multiple jobs into geographical areas in order to improve efficiency, reduce travelling time for operatives and contractors with the aim of improving performance.

**Service Head:** Jonathan Fearn

**Performance status:** On target

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of rent lost due to properties being empty  PAM/039	Not applicable		Q2: <b>4.3</b>  End Of Year: <b>4.3</b>	Target: <b>4.0</b>  Result: <b>4.1</b>	Target: <b>4.0</b>  Result: <b>4.0</b>  Calculation: <b>(990250÷24864219) × 100</b>	Target: <b>4.0</b>	Target: <b>4.0</b>

**Comment**

We have successfully managed to reduce the number of void properties from 392 properties to 358, hence the improvement in void loss.

**Service Head:** Jonathan Morgan

**Performance status:** On target

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of new homes created as a result of bringing empty properties back into use  PAM/045	Not applicable		Q2: <b>0</b>  End Of Year: <b>0</b>	Target: <b>0</b>  Result: <b>0</b>	Target: <b>0</b>  Result: <b>0</b>	Target: <b>0</b>	Target: <b>7</b>

**Comment**

No Additional Empty properties have been created

**Service Head:** Jonathan Morgan

**Performance status:** On target

## PIMS Performance Report

<b>ACTIONS - Theme: WBO6. Increase the availability of rented and affordable homes</b>			
<b>Sub-theme: A - Affordable Homes Delivery Plan</b>			
<b>Action</b>	13185	<b>Target date</b>	31/03/2022 (original target 31/03/2021)
<b>Action promised</b>	We will deliver the Swansea Bay City Deal programme to develop 'Homes as Power Stations' to help generate sustainable and affordable homes and address fuel poverty for our residents		
<b>Comment</b>	There has been very little progress since our last update because the HAPS project group hasn't met since before the summer to finalise the funding agreements. The technical advisory panel is meeting regularly to review the installation, use and effectiveness of renewable technologies or anything new that's becoming main stream. We continue to support the HAPS programme in other ways and are working closely with the Welsh School of Architecture, Active Building Centre, and UWTSD to understand our own retrofit programme. Our Decarbonisation and Affordable Warmth Strategy will feature some of the work done through HAPS. We will continue to work with project group and board to deliver this funding stream before March 2022		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	
<b>Action</b>	14700	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will deliver our Housing & Regeneration Delivery Plan providing at least 900 additional Council and affordable homes over the next 5-10 years, assisting in regenerating our town centres and ten towns initiative in rural areas. 1st phase to March 2022.		
<b>Comment</b>	The development of the housing and regeneration masterplan is underway. The public consultation and communication plan launched on Monday, 14th June for a period of 6 weeks and received over 2500 responses. This information is now being used to develop the new masterplan.		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	
<b>Action</b>	14702	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will implement a transformational master plan for the Tyisha ward which will address the concerns of residents and provide a sustainable future from a housing, environment, community safety and economic regeneration perspective.		
<b>Comment</b>	Master Plan and supporting documentation have been finalised. New objectives and tasks have been set for delivery over the next 5 years+. Early Market Engagement will begin w/c 11/10/2021. Demolition of the Tys will commence late October/early November.		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	
<b>Action</b>	14951	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will develop a decarbonisation and affordable warmth strategy which will create greener, more energy efficient homes, help grow the local green economy promote affordable warmth for our tenants and ensure we support the local and national decarbonisation agenda		
<b>Comment</b>	The development of the new strategy is underway. We have carried out a series of pilot projects in partnership with both Swansea and Cardiff Universities. This information along with developing guidance from Welsh Government is currently being used to develop our new strategy.		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	
<b>Action</b>	14976	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will complete the review of Maintenance Operational teams to ensure effective and prioritised in-house delivery of Housing repairs		
<b>Comment</b>	We are continuing to review operational teams to ensure effectiveness and efficiency. The introduction of the Total Connect IT system will facilitate a more detailed resource deployment arrangement to further improve efficiency of the in-house team. Opportunities to insource further are being explored and we are actively recruiting trade operatives. There is, however, a significant skills shortage for a range of trades which is being experienced by our Framework contractors and is evident in a low number of applications. Disaggregation of the operational teams into housing and non-housing roles is being implemented following the corporate realignment		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> On target	
<b>Action</b>	14977	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We shall continue the roll out the Housing Repairs Review new working model to deliver a more timely, flexible, and efficient multi-skilled repairs service and finalise an implementation plan for extending the service countywide, including appropriate multi-skilling training for all our responsive/ preventative maintenance operatives.		
<b>Comment</b>	The service has now been rolled out countywide however there is still a need to review existing DLO capacity in terms of trades and employee numbers, particularly in light of reduced contractor availability at the current time.		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> On target	
<b>Action</b>	14980	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will contribute to delivering the Authority's Affordable Homes Delivery Plan and Swansea Bay City Deal 'Homes as Power Stations' programme to help generate sustainable and affordable homes and address fuel poverty for our residents by developing new homes with innovative technologies to limit energy usage.		
<b>Comment</b>	We continue to develop and deliver schemes in liaison with the Communities Department with a number of schemes active on site and others in the course of obtaining planning and/or grant approvals. These will be subsequently tendered to a programme to be agreed with the scheme sponsoring department. The first scheme of the current programme at Maespiode, Llandybie was handed over recently and the new homes are now occupied. We continue to implement a number of new and refurbishment/upgrade schemes in line with the Authority's ambitions to meet its NZC requirements. We are constantly looking for energy performance improvements and technologies that will not only generate affordable energy from natural sources but will also reduce the cost of energy in use for the tenants.		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> On target	

## PIMS Performance Report

<b>ACTIONS - Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)</b>			
<b>Sub-theme: A - Eat and breathe healthily</b>			
<b>Action</b>	14966	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will work with community organisations to improve access to the network of footpaths and bridleways across the County.		
<b>Comment</b>	A Rights of Way Improvement Plan has been put in place and regular liaison with the Local Access Forum is taking place. Work is also underway with the assistance of the Ramblers Association to grow a volunteer network to assist with the inspection of PROW and potentially undertake minor works. A Public facing extension of the Countryside Access Management System is also being developed which will enable public reporting and volunteer surveys to be input. Additional liaison is also being planned with the Town and Community Council forum to discuss the PROW hierarchy which has been developed, the CAMS extensions and a landowner responsibility brochure being developed.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	15201	<b>Target date</b>	31/08/2022
<b>Action promised</b>	We will prepare an integrated Green Infrastructure Strategy to build on the national and local policies incl. Revised LDP and content of the Green Infrastructure Assessment.		
<b>Comment</b>	The procurement process to bring on board a consultant to assist in the preparation of the Green and Blue Infrastructure Strategy has been completed. The selected consultant has commenced the strategy scheduled for completion in March 2022.		
<b>Service Head:</b> Noelwyn Daniel (Planning)		<b>Performance status:</b> On target	

<b>Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)</b>							
<b>Sub-theme: B - Physical Activity</b>							
<b>Measure Description</b>	<b>2020/21 Comparative Data</b>			<b>2021/22 Target and Results</b>			
	<b>Best Quartile</b>	<b>Welsh Median</b>	<b>Our Actual</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>End of Year</b>
Number of visits to leisure centres per 1,000 population PAM/017	Not applicable		Q2: <b>176</b>  End Of Year: <b>734</b>	Target: <b>329</b>  Result: <b>618</b>	Target: <b>1259</b>  Result: <b>1820</b>  Calculation: <b>(345849 ÷ 190073) × 1000</b>	Target: <b>2504</b>	Target: <b>4489</b>
<b>Comment</b>	Recovery of attendance into Leisure facilities continues to be steady but slow, limits due to social distancing still impact on ability to maximise potential occupancy numbers. In some areas less than 50% of standard sessions. Strong recovery has been seen in Learn to swim, outdoor activities, hires and club use. Some facilities remain closed or partially open.						
<b>Remedial Action</b>	Within Sport & Leisure facilities work is ongoing to increase available space and through promotions encourage people to join memberships. Investments into facilities have helped encourage interest and new business. Mailshots have gone out in September/October to 95,000 homes in the county to encourage access to leisure services						
<b>Service Head:</b> Ian Jones				<b>Performance status:</b> On target			

## PIMS Performance Report

<b>ACTIONS - Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)</b>			
<b>Sub-theme: B - Physical Activity</b>			
<b>Action</b>	12602	<b>Target date</b>	31/03/2022 (original target 31/03/2018)
<b>Action promised</b>	We shall invest in the County's leisure centre provision with the development of a new facility in Llanelli as part of the Wellness Village - Pentre Awel.		
<b>Comment</b>	Implementation group and sub groups continue to meet regularly. Integration with Health sub group established. Also looking to develop thinking and plans for outdoor spaces on site - workshop planned with key stakeholders. Wider site management options being developed via appropriate governance group.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	13195	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We will implement the Cycling Strategy for Carmarthenshire that will focus on 5 key strategic themes. 1- Education, Development & Training; 2-Infrastructure and Facilities; 3-Marketing & Branding; 4-Tourism and 5 - Events		
<b>Comment</b>	Strategic Cycling group continues to meet and align with work across a number of departments. Actif Travel funding confirmed with numerous infrastructure schemes planned for year. ToB time trial race held on 7th Sept. Welsh Road and Time trial championships held in Newcastle Emlyn 18/19 Sept. Junior Tour of Wales also held and started from PCP. Cycle promotions updated via CCC website pages too		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	14705	<b>Target date</b>	31/03/2023
<b>Action promised</b>	We will develop Ammanford Leisure Centre facilities with upgrades to internal wet-side changing facilities (phase 1 - completed); and improvements to parking infrastructure and external sports facilities linked to wider school site masterplan (phase 2).		
<b>Comment</b>	<p>Internal works completed.</p> <p>For outdoor areas - progress to date:</p> <ul style="list-style-type: none"> <li>• Masterplanning (led by MECF) group established with key stakeholders</li> <li>• Key areas of work identified within individual services</li> <li>• Investment objectives and risks identified</li> <li>• Key information (previous works/surveys from different departments) collated</li> <li>• Consultation undertaken with Leisure colleagues on Amman Valley Leisure Centre to identify future need/demand</li> <li>• Consultation ongoing with Regeneration colleagues on regenerating the three towns, including Ammanford</li> <li>• Met with the consultants progressing the regeneration consultation to discuss the long term plan for the schools estate and how links could be made with resulting bid to government for feasibility funding to progress.</li> <li>• Met with local member and initiated dialogue with new Headteacher of AV Comp</li> </ul> <p>Next Steps</p> <ul style="list-style-type: none"> <li>• Meeting to be arranged with Education, School, Regeneration and Leisure colleagues for progress updates on individual consultations / areas of work</li> <li>• Following this, meeting to be arranged with masterplan group to provide an update and agree a way forward.</li> </ul>		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	15068	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will recover of memberships and user numbers at Leisure facilities to pre-covid levels and beyond by 31/3/22		
<b>Comment</b>	Industry expects gradual recovery on gym / leisure centre income recovery over a period of circa 9-12 months. We are working on getting back to pre-pandemic levels for 1/4/22. Lots of variables in the above assumptions and seasonality plays a big part in leisure income, with much lower membership uptake and general income during summer months in leisure centres and much higher in Winter as nights draw in and weather turns. Opposite true for many outdoor facilities, including and country parks. Gym membership current at about 55% pre-pandemic levels (Aug mid-month Direct Debit run). A number of mitigation measures are in place / planned. Team have done a huge amount of work in creating and launching an Active Anywhere online platform to stream classes and activities to all sorts of locations e.g. people's homes; community halls; care homes; surgeries; hospital physio support (linking with excellent National exercise referral scheme); schools (pilot of 18 schools recently completed and huge potential to roll this out across Wales as a paid for extra-curricular service to generate new income and help address obesity challenges – USP being we deliver all this bi-lingually); and this will continue as part of our better value, hybrid offer moving forward.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	15075	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We shall continue with the development of site masterplans including Amman Valley Leisure Centre, and Llandovery Leisure Centre		
<b>Comment</b>	<p>Llandovery site masterplan works completed, with creation of new fitness and multi purpose rooms to compliment the existing 20m pool, turning the facility into a new Leisure Centre for the area. Outdoor multi-use courts also being incorporated into community offer, working closely with Ysgol Gynradd Rhys Pritchard. Remaining works include creating additional entry point to gate, plus scoping of floodlighting to enable winter evening bookings.</p> <p>At Amman Valley, the internal wet-side re-furbishment works have been completed with new village change and DDA compliant toilet and shower facilities. The masterplan for outdoor sports facilities on the AV comprehensive school site, including replacement all weather pitch, upgraded running track and parking facilities continue to be refined through a joint planning group facilitated by the Education forward planning team. These elements of the scheme will be subject to additional capital funding being sourced (capital bid submitted to this effect). Discussions are also ongoing with colleagues in Regeneration around potential additional leisure facilities as part of the town regeneration plans. Further detail within action WBO7/B Part MMF5-62</p>		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	

## PIMS Performance Report

<b>ACTIONS - Theme: WB07.Help people live healthy lives (Tackling risky behaviour and obesity)</b>			
<b>Sub-theme: C - Mental Health</b>			
<b>Action</b>	13201	<b>Target date</b>	31/03/2022 (original target 31/03/2019)
<b>Action promised</b>	We will complete the Harbour wall repairs as part of the £2million programme to re-develop Burry Port Harbour with wider elements led by Regeneration		
<b>Comment</b>	Harbour wall repair works now completed. Liaising with BPTC to manage issue with coastal erosion and exposure of remnants of old BP Power station East of Harbour. Mitigation measures in place with ongoing monitoring and work to develop a long term management plan for issue. Meetings held with RNLI and The Marine Group to work collaboratively.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	14958	<b>Target date</b>	30/01/2022 (original target 31/03/2022)
<b>Action promised</b>	We will continue to deliver the Country park site masterplans at Pembrey Country Park, Millenium Coastal Path, Llyn Llech Owain and Mynydd Mawr		
<b>Comment</b>	Further works planned at Pembrey Country Park including expansion of pump track, glamping pods, improved area outside of Yr Orsaf and play equipment. Masterplan to be drawn up for Mynydd Mawr Woodland park to include newly define paths network.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	15071	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We shall develop the digital and creative skills of local communities by appointing 2x Maker Space apprentices to further develop and promote creative and innovative workspaces at our Libraries.		
<b>Comment</b>	The Maker Space Apprentices based in Ammanford and Carmarthen are just coming up to the end of their first year in post. Both have successfully completed and passed the first year of their college course. They have produced innovative online Makerspace content throughout the Covid closure period which has been shared with the public through our social media channels. Whilst we move toward a period where more face to face engagement with customers will be possible, the apprentices have been challenged with producing and delivering face to face workshops and sessions which build on the online content they have produced and utilises the full range of Maker equipment available in Carmarthenshire Libraries.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	15072	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We shall develop 24/7 access concept for Libraries, including remote locker solutions at rural hubs.		
<b>Comment</b>	Remote Locker solutions for Whitland and Brynamman Library are now installed and will be launched to the public during this quarter. The public will be supported to use this technology via a number of drop in support sessions delivered by our Digital Officer. Smallest Branch book vending machines will be piloted in the new site for Newcastle Emlyn Library once infrastructure is in place to facilitate this. Self-check in/out Beacons are now established in all open Libraries in readiness for the launch of the All Wales Library app in quarter three.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	

<b>ACTIONS - Theme: WB08.Support community cohesion, resilience, and safety</b>			
<b>Sub-theme: A - Develop and implement how we provide information, advice, and assistance.</b>			
<b>Action</b>	15069	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We shall develop online service platforms e.g. membership Apps; Online fitness classes; broadcasting of Theatre productions to Care Homes		
<b>Comment</b>	Significant work undertaken in creating and launching an Active Anywhere online platform to stream classes and activities to all sorts of locations e.g. people's homes; community halls; care homes; surgeries; hospital physio support (linking with excellent National exercise referral scheme); schools (pilot of 18 schools recently completed and huge potential to roll this out across Wales as a paid for extra-curricular service to generate new income and help address obesity challenges – USP being we deliver all this bi-lingually); and this will continue as part of our better value, hybrid offer moving forward. Evaluating usage and take-up for next phase of roll-out plan		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	

<b>ACTIONS - Theme: WB08.Support community cohesion, resilience, and safety</b>			
<b>Sub-theme: B - Greater community cohesion</b>			
<b>Action</b>	14895	<b>Target date</b>	31/03/2022
<b>Action promised</b>	We will support and advise community groups and organisations to re-introduce when appropriate the organising of community events being held in Carmarthenshire from agricultural shows, festivals and carnivals to exhibitions, concerts and performances.		
<b>Comment</b>	Welsh Government legislation regarding events was relaxed in the summer leading to more events being organised. This has led to wide variety of events seeking guidance and advice from town centre to sporting to community halls. We have utilised our existing set of e-newsletters targeting community councils, staff, tourism businesses and the wider business sector and updated the web section on the main council website offering. The County Events Safety Group has continued to meet every three weeks, with us joining other stakeholders to offer advice. Before attending ESAG, organisers must supply a management plan which marketing and media and licensing colleagues go through in readiness for providing guidance. This joined up approach has led to successful delivery including that of the UK's highest profile men's cycling race, the Tour of Britain. Held in September, this televised race required great inter departmental working with road closures and other interventions required		
<b>Service Head:</b> Deina Hockenhuil		<b>Performance status:</b> On target	

## PIMS Performance Report

<b>ACTIONS - Theme: WB08.Support community cohesion, resilience, and safety</b>			
<b>Sub-theme: C - Impact of COVID-19 on the mental health and well-being of our population &amp; community resilience.</b>			
<b>Action</b>	13105	<b>Target date</b>	31/03/2023 (original target 31/03/2019)
<b>Action promised</b>	We shall continued with Town & Community Councils and other community organisations to support Community Sport clubs and County-wide plans for focus sports of Athletics; Cycling; Aquatics and Triathlon		
<b>Comment</b>	Action plans agreed for 4 focus sports and how they will be integrated with club and community development work, one example being Summer of Fun WG funded activities linked into focus sport activity, and culminating in Tour of Britain event on 7th Sept 21.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	15077	<b>Target date</b>	31/03/2022
<b>Action promised</b>	Development of new town centre Health and fitness facilities, linked to town centre regeneration plans		
<b>Comment</b>	Plans for a town centre fitness facility and multi- purpose exercise space have been included in the Regeneration division led 'Levelling up' bid, submitted on the 18th June 2021 - awaiting decision Autumn 2021.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	

<b>Theme: WB09.Support older people to age well and maintain dignity and independence in their later years</b>							
<b>Sub-theme: B - Better quality and more accessible health and social care services</b>							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to deliver a Disabled Facilities Grant  PAM/015	Not applicable		Q2: <b>275</b>  End Of Year: <b>347</b>	Target: <b>326</b>  Result: <b>276</b>	Target: <b>326</b>  Result: <b>275</b>  Calculation: <b>14574÷53</b>	Target: <b>326</b>	Target: <b>326</b>
<b>Comment</b>	The significant increase in performance is due to the backlog of DFG enquiries which were put on hold for approximately 5 months during the covid 19 pandemic.						
<b>Service Head:</b> Jonathan Morgan				<b>Performance status:</b> On target			