CABINET

20TH DECEMBER 2021

NOTICE OF MOTION REFERRED FROM COUNCIL (8TH DECEMBER 2021) 101 CALL SYSTEM

Recommendations / key decisions required:

To consider the Notice of Motion regarding the 101 call system and to agree on any further actions.

Reasons:

Council at its meeting held on the 8th December referred a Notice of Motion in respect of the 101 call system to the Cabinet.

The Cabinet will need to formally consider this motion and consider the proposals therein.

Relevant scrutiny committee to be consulted NO Cabinet Decision Required YES Council Decision Required NO

CABINET MEMBER PORTFOLIO HOLDER: Councillor Emlyn Dole, Council Leader

Directorate :
Chief Executive

Noelwyn Daniel
Head of IT and Corporate
Policy

Llinos Jenkins

Cabinet Support Officer

LISJenkins@carmarthenshire.gov.uk



EXECUTIVE SUMMARY

CABINET

20TH DECEMBER 2021

NOTICE OF MOTION REFERRED FROM COUNCIL (8TH DECEMBER 2021) 101 CALL SYSTEM

At County Council on the 8th of December, the following Notice of Motion was agreed and is presented to Cabinet for further discussion: -

"That this Council:

- 1) Acknowledges the great efforts and professionalism the Dyfed Powys Police Force makes in carrying out its duties
- 2) Further recognises how important that calls from members of the public are in assisting the Force by reporting incidents and giving intelligence on issues of crime and disorder.
- 3) Notes that residents in Carmarthenshire are finding it difficult to access the 101-call system of reporting due to long delays in answering.

Council therefore:

Respectfully calls on the Chief Constable of Dyfed Powys Police to initiate a revamp of the 101-call system that will reinstall the confidence of the residents of Carmarthenshire in using this system which in turn will give a more accurate account of crime and disorder statistics.

DETAILED REPORT ATTACHED?	No



IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: Noelwyn Daniel, Head of IT and Corporate Policy

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	NONE	NONE	NONE	NONE	NONE

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Noelwyn Daniel, Head of IT and Corporate Policy

1.Scrutiny Committee

Not applicable

2.Local Member(s)

Not applicable

3. Community / Town Council

Not applicable

4. Relevant Partners

Not applicable

5. Staff Side Representatives and other Organisations

Not applicable

CABINET PORTFOLIO HOLDER	YES
AWARE/CONSULTED	Cllr Emlyn Dole was present at the County
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Council meeting on the 8 th of December.

Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Council Meeting 8 th December 2021 Link to agenda and minutes		https://democracy.carmarthenshir e.gov.wales/ieListDocuments.asp x?Cld=155&Mld=4559&Ver=4

