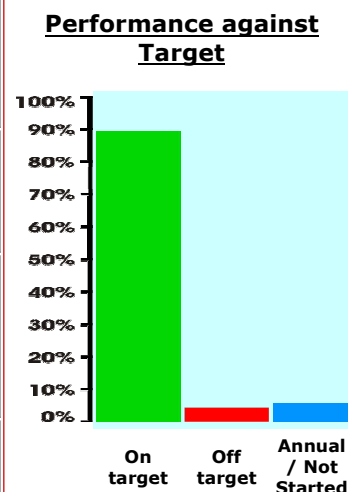




PIMS Quarter 2 2021-22 Performance Report of measures & actions relevant to Environment and Public Protection scrutiny


The table below provides a summary progress against target for the Actions and Measures contained within the selected document


		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
WBO5. Create more jobs and growth throughout the county	Measures	2	1	1	0	0	0	50%	50%
WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)	Actions	3	3	0	0	N/A	0	100%	100%
	Measures	2	2	0	0	0	0	100%	
WBO8.Support community cohesion, resilience, and safety	Actions	5	5	0	0	N/A	0	100%	83%
	Measures	1	0	1	0	0	0	0%	
WBO9.Support older people to age well and maintain dignity and independence in their later years	Actions	1	1	0	0	N/A	0	100%	100%
WBO10.Look after the environment now and for the future	Actions	27	27	0	0	N/A	0	100%	97%
	Measures	5	4	1	0	0	0	80%	
WBO11.Improve the highway and transport infrastructure and connectivity	Actions	13	13	0	0	N/A	0	100%	76%
	Measures	4	0	0	0	0	4	0%	
WBO13.Better Governance and use of Resources	Actions	4	4	0	0	N/A	0	100%	100%
Overall Performance	Actions and Measures	67	60	3	0	0	4	90%	




PIMS Quarter 2 2021-22 Performance Report of measures & actions relevant to Environment and Public Protection scrutiny

OFF TARGET

Theme: WBO10.Look after the environment now and for the future							
Sub-theme: E - Towards Zero Waste strategy							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste reused, recycled or composted PAM/030	Not applicable		Q2: 66.46 End Of Year: 66.08	Target: 65.00 Result: 61.04	Target: 65.00 Result: 61.69 Calculation: (25901.67 ÷ 41988.06) × 100	Target: 65.00	Target: 65.00
Comment	As indicated in Q1 as a consequence of the fire at CWM's Nantycaws materials recovery facility, there has been significant disruption to our normal waste sorting, treatment and disposal arrangements. This has meant that CWM have had to find alternative outlets for sorting and disposal of waste. This has resulted in materials going to landfill facilities and alternative plants, some of which have less efficient sorting processes than would normally be the case. Consequently our overall recycling performance has dropped. In addition to this given the suspension during COVID of the kerbside restrictions of black bags being eased and the increased contamination of our kerbside recycling the capture of high quality recycling has decreased						
Remedial Action	The short term arrangements for recycling treatment remain in place. However, CWM are finalising alternative arrangements as part of a medium term strategy to recover the position. In addition the black bag restriction policy and recycling contamination engagement programme has recommenced in October this position should improve for Q3.						
Service Head: Ainsley Williams					Performance status: Off target		

Theme: WBO5. Create more jobs and growth throughout the county							
Sub-theme: D-Strengthen the foundational economy and community resilience.							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: iii) Animal Health PPN/001iii	Not applicable		Q2: 15 End Of Year: 47	Target: 10 Result: 18	Target: 28 Result: 25 Calculation: (39 ÷ 159) × 100	Target: 50	Target: 100
Comment	Officers have been heavily focused on the Covid-19 element of Animal health, particularly with reference to Marts and Markets where there is a High density of people in attendance. The team has focused on areas of dog breeding both Licensed and illegal. Added to this a member of staff has focused on a particularly onerous freedom of information act request, which has meant the collation of a vast quantity of information. We have now made the decision to be less focused on the afore mentioned activities and officers are working to address the shortfall in this performance indicator and will be prioritising high risk inspections until March 2022.						
Remedial Action	This PI will be achieved by deploying those staff mentioned to focus on high risk inspections as catered for in this PI. It is our expectation this PI will be achieved by end of financial year.						
Service Head: Jonathan Morgan					Performance status: Off target		

Theme: WBO8.Support community cohesion, resilience, and safety							
Sub-theme: D - Support Safer Communities							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to repair all street lamp failures during the year THS/009	Not applicable		Q2: 23.03 End Of Year: 11.37	Target: 4.00 Result: 10.03	Target: 4.00 Result: 6.79 Calculation: 2843 ÷ 419	Target: 4.00	Target: 4.00
Comment	The team have made significant progress with the backlog despite still being off target. The stand alone figures have improved from 10 days in Q1 to just over 4 days in Q2, however we are still working through the backlog.						
Remedial Action	We are progressing with the recruitment of 2 new members of staff and are currently shortlisting for these posts. We hope to see further improvement in QTR3.						
Service Head: Stephen G Pilliner					Performance status: Off target		

PIMS Performance Report

ON TARGET ETC.

ACTIONS - Theme: WBO10.Look after the environment now and for the future			
Sub-theme: A - Address requirements of the Environment (Wales) Act 2016			
Action	14822	Target date	31/03/2022 (original target 31/03/2021)
Action promised	We will implement the tree strategy to improve the environment and mitigate the effects of air and noise pollution in our more populated areas (This applies primarily to trees on land owned or managed by CCC, but could equally well apply to other land e.g. land managed by other members of the Pubic Service Board, and Town and Community Councils).		
Comment	CCC`S Moving Forwards action point 23 refers to "Promote a tree strategy to" CCC is setting out its approach to this, and the scope of the strategy. This will be consistent with that endorsed by the Woodland Trust, but it will be a much shorter document which focuses on actions. Its delivery will require a collaborative approach to ensure CCC owned land is made available for tree and woodland planting, by property managers, and it will also require a budget as not all the cost of tree planting can be sought from grant aid. In particular there are maintenance operations that are not covered by capital grants, yet are essential for the successful establishment of tree and woodlands. Implementation of the strategy will follow once it has been endorsed following the appropriate democratic process.		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	
Action	15193	Target date	31/03/2022
Action promised	We will work towards ensuring that CCC meets its Biodiversity and Ecosystem Resilience Duty under Section 6 of the Environment (Wales) Act: planning what actions it will deliver and reporting on outcomes achieved to WG. Evidencing links between this work and the requirements of the Well-being of Future Generations (Wales) Act 2015.		
Comment	CCC`s Draft ENV ACT Forward plan 2020-2023 will be presented to DMT, CMT Pre-cabinet and will go to EPP Scrutiny in Dec 2021.This was on hold as the urgent priority has been to deal with the recommendations of the Audit Wales. recommendations and ensure the backlog of Ecology responses to planning applications was being addressed.		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	
Action	15194	Target date	31/03/2022
Action promised	We will work towards ensuring that CCC regularly updates its Environment Act Forward Plan as required by the legislation		
Comment	CCC Draft ENV ACT Forward plan 2020-2023 will be presented to DMT, CMT Pre-cabinet and will go to EPP Scrutiny in Dec 2021.This was on hold as the urgent priority has been to deal with the recommendations of the Audit Wales. recommendations and ensure the backlog of Ecology responses to planning applications was being addressed.		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	
Action	15195	Target date	31/03/2022
Action promised	Ensure staff across CCC at all levels are aware of the need to deliver CCC's Environment Act Forward Plan and their role in doing this.		
Comment	Sessions run for Property Design on designing in biodiversity features into building and landscaping - 4 officers attended, plus session on building maintenance and bats run for Property and Housing. Bat training was delivered to Development Managers and we ran a session run for Planning Committee on Ecology and planning decisions. We are also working closely with Active travel on integrating biodiversity management with the delivery of a replacement multi use path in Lower St Clears.		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	
Action	15196	Target date	31/03/2022
Action promised	We will ensure that CCC's own development projects deliver biodiversity enhancements, ecological mitigation and compensation, as per the legislation and policy		
Comment	CCC`s Project ecologist (a permanent fully funded post) works on CCC development e.g. Gwenllian School, Kidwelly, and the re-routing of the cycle way in Lower St Clears, to address and progress the ecological issues such applications raise. At Gwenllian school, biodiversity mitigation, compensation and enhancement has focused on providing alternative dormouse habitat consistent with NRW`s EU Protected Species Licencing requirements, which in time will also provide mitigation for the loss of bat habitat on site. Reptile populations will be translocated to local suitable site as a means of safeguarding these populations, and the loss of marshy grassland habitat onsite, due to the development will be mitigated by the creation of a new swale, that will be established with native wetland species. The need to re-route the cycle way in Lower St Clears has provided the opportunity for CCC to purchase a 4ha field, and move the cycle way away from the river. The long term plan is to manage the 4ha field as Local Nature Reserve, secure this designation, re-route through the cycle way along the edge of this field away from the river, so that it is not subject to erosion. The field includes 1 ha of wet land fen which is species rich and there is the potential for the habitats in the remaining 3ha to become richer in biodiversity if managed appropriately. The site is currently used by a variety of summer migrant birds, a wide range of invertebrates, and otters. This approach is consistent with CCC`s delivery of its Well Being objectives, Green Infrastructure, and Nature Recovery. The management of this site will be set out in a costed biodiversity management plan. £10,801 is the spend on the salary of this post this FY to end of June 21.		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	
Action	15198	Target date	31/03/2022
Action promised	We will continue to deliver the Caeau Mynydd Mawr SAC Marsh Fritillary project, which aims to ensure the management of at least 100ha of Marsh Fritillary habitat in perpetuity. We will expand this successful approach and use S 106 agreements and developer contribution to deliver other necessary biodiversity benefits where this is appropriate.		
Comment	The project continues to manage 26 sites , which, with the areas on the SSSIs where management is overseen by NRW, provide a total of 79ha of marshy grassland in suitable condition for the Marsh Fritillary butterfly. Site management work this FY is improving the structure and floristic diversity of less suitable areas with the objective of making these more suitable for the butterfly and biodiversity generally. This year we have started a new project with the Pobl Housing Association and NBGW, focusing on improving the diversity of a CCC owned field on the Cross Hands Business Park.		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	

PIMS Performance Report

ACTIONS - Theme: WBO10.Look after the environment now and for the future			
Sub-theme: B - Deliver planning according to Planning (Wales) Act 2015			
Action	14970	Target date	31/03/2022
Action promised	We will develop a joint working strategy between the Countryside Access Unit and the Countryside Operations/Ranger Unit to ensure an effective working partnership.		
Comment	a close working arrangement is in place between Countryside Access and Operations with co-location at Mynydd Mawr and joint working in a number of areas. Both Managers are also attending regular BMT meetings.		
Service Head: Stephen G Pilliner		Performance status: On target	

ACTIONS - Theme: WBO10.Look after the environment now and for the future			
Sub-theme: C - Net Zero Carbon Local Authority by 2030			
Action	14812	Target date	31/03/2030
Action promised	Continue to extend the use of 'smart' and sub-metering technology to ensure accurate and timely capture of energy consumption data and develop appropriate carbon reduction target for the Council's non-domestic buildings as part of action plan (NZC-05 & 06)		
Comment	Following approval at CMT on 8th August 2021, we immediately began liaising with our industry partners to facilitate the roll-out of 'smart' metering technology across our electricity, gas and water supplies. Our electricity and water industry partners are currently at the scoping stage of their efforts, however we are informed that half-hourly consumption data will begin to flow from our gas meters within the next month.		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	
Action	14813	Target date	31/03/2022 (original target 30/09/2021)
Action promised	Deliver Re:fit Cymru (Energy Efficiency) Phase 1 project to achieve energy / carbon savings (NZC-01)		
Comment	Phase 1 completed apart from solar PV installation at Parc Dewi Sant. Additional bat surveys have been submitted and awaiting Planning approval. Aim to complete by end March 2022 subject to Planning approval.		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	
Action	14814	Target date	31/03/2030
Action promised	Continue to work with Welsh Government Energy Service to explore and deliver opportunities for large scale renewable energy projects (NZC-13)		
Comment	We continue to work with Welsh Government Energy Service (WGES) to explore and deliver large-scale renewable energy projects. WGES have undertaken an assessment of our land holdings, and this is in the process of being reviewed by Planning to identify feasible renewable energy projects to progress.		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	
Action	14815	Target date	30/09/2021
Action promised	Explore the feasibility of tree-planting, and other such measures, on Council controlled land to contribute towards carbon offsetting (NZC-15)		
Comment	Planting schemes have been undertaken in various locations. 4 CCC owned sites in Carmarthenshire that are suitable for tree planting are subject to grant applications under the WG's Glas Tir woodland creation scheme. This will provide approx 8.8ha of woodland on these CCC land holdings and would equate to a carbon sequestration of 5.5 tCO2e. A further in depth study of the carbon sequestration potential of our Council land holdings is underway in an effort to identify further areas that could be enhanced with habitats to increase our carbon offsetting.		
Service Head: Jason Jones		Performance status: On target	
Action	14816	Target date	31/03/2022
Action promised	Develop appropriate target for renewable energy generation as part of annual review of action plan (NZC-16)		
Comment	Following publication of the Wales reporting Guidance on 24/05/2021 we will develop an appropriate target for renewable energy generation. This will also be informed by discussions with Welsh Government and Western Power Distribution regarding the capacity of the local electricity distribution network.		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	
Action	14817	Target date	31/03/2030
Action promised	Continue to work with Carmarthenshire PSB partners to identify and develop opportunities for collaboration regarding carbon reduction and Work with Welsh Government and Swansea Bay City Region partners to establish a Regional Energy Plan for South West Wales. (NZC-19 & 20)		
Comment	<p>Natural Resources Wales (NRW) held a virtual SW Wales PSBs Net Zero Workshop on 29th September 2021. This event included speakers from Welsh Government and their consultants who provided an overview of the Public Sector Net Zero Reporting. NRW also shared their experience in determining baseline emissions and developing carbon reduction strategies through their Carbon Positive Project.</p> <p>Hywel Dda UHB have secured Welsh Government grant funding for a solar farm at their Hafan Derwen site and have now secured Planning permission. We had hoped to establish a power purchase arrangement whereby some of the generated electricity would be available to supply our adjoining Parc Dewi Sant offices; unfortunately, following technical feasibility studies this may no longer be possible.</p> <p>The draft SW Regional Energy Strategy is being finalised to incorporate an economic modelling chapter. Action plans are to be developed via four thematic workshops: (1) domestic buildings, (2) commercial and industrial, (3) renewables, and (4) transport and active travel. Following a final review by Welsh Government the Strategy will then need to be taken through individual Authority governance structures for approval.</p>		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	

PIMS Performance Report

Action	14818	Target date	31/03/2030
Action promised	We will continue to work with Ynni Sir Gâr, and others, to deliver and support local renewable energy projects (NZC-23)		
Comment	<p>Ynni Sir Gâr have been funded under the Welsh Government Rural Development Fund LEADER programme to identify and explore the feasibility of small-scale community energy projects in the County. The project is working collaboratively with our Ten Towns initiative.</p> <p>To-date, 34 potential renewable energy sites have been scoped for suitability with further site-scoping to follow.</p> <p>As the Ten Towns growth plans for each area note community energy as a theme to explore and develop, an online webinar is to be held in early November 2021 for all stakeholders across the Ten Towns growth plan teams to further engage with and develop this project. The project is due to complete in late Spring 2022.</p> <p>We are also supporting Ynni Sir Gâr to deliver carbon reduction projects at Ysgol Bro Dinefwr including the installation of EV charging points.</p>		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	
Action	14819	Target date	30/09/2021
Action promised	We will review the action plan following publication of Welsh Government guidance regarding new national carbon reporting framework (NZC-27)		
Comment	<p>The 'Welsh Public Sector Net Zero Reporting Guide' was due to be issued in April 2020, but its publication was delayed until 24th May 2021.</p> <p>Whilst reporting to Welsh Government is not mandatory, it is considered important that we do so and play our role in contributing to the ambition for Welsh public services to be carbon neutral by 2030. Accordingly, we will be reporting to Welsh Government in accordance with the requirements of the Guide by the 31st October 2021 deadline.</p> <p>Some of the prescribed reporting methodologies are comparatively blunt instruments based on £ spend and / or assumptions rather than accurate data. This is notably the case for Procurement – applying the Guide would make it impossible to actively reduce a Procurement footprint other than by reducing the corresponding £ spend. This spend doesn't reflect Progressive Procurement / Circular Economy principles as it doesn't distinguish whether the spend is in Brazil or Bynea. We will, therefore, continue with the existing scope of our net zero carbon commitment but adopt the corresponding reporting methodologies prescribed in the Guide.</p>		
Service Head: Noelwyn Daniel (Planning)		Performance status: On target	
Action	14981	Target date	31/03/2023
Action promised	We will develop projects and programmes to contribute to the Authority's net-zero carbon ambitions.		
Comment	We are implementing a range of projects to contribute to the Authority's net zero carbon commitment. We have recently completed the re:FIT programme and the first site of new homes, as well as passivhaus and other fabric first designed buildings to reduce future carbon requirements.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	14992	Target date	31/03/2024 (original target 31/03/2022)
Action promised	We will review future plans for Nantycaws in relation to Net Zero Carbon		
Comment	<p>Project is currently as an early conceptual stage and is dependent upon two key external factors; WG funding in support of CCC's desire to develop an eco-park at the site; and trunk road improvements to the road network in the vicinity, including the site access itself.</p> <p>WG are currently in the early stages of feasibility with respect to road/access improvements.</p> <p>CCC is currently in discussion with WG in relation to the eco-park development from a regeneration, waste and a decarbonisation perspective.</p>		
Service Head: Ainsley Williams		Performance status: On target	

PIMS Performance Report

ACTIONS - Theme: WBO10.Look after the environment now and for the future			
Sub-theme: D - Flood & Water Management Act & Shoreline Management Plan.			
Action	14988	Target date	31/03/2022
Action promised	We will work in accordance with our Flood Risk Management Plan and commence implementation as part of the strategy for identifying, managing and mitigating flood risk within our communities		
Comment	A final draft of the document is with HoS for review		
Service Head:	Ainsley Williams	Performance status:	On target
Action	14989	Target date	31/03/2022
Action promised	We will undertake the role of Lead Local Flood Authority in investigating widescale incidents of flooding in accordance with the Flood and Water Management Act. Including the coordination of flood investigations where there's multiple sources of flood causations involving partner organisations as asset owners/Risk Management Authorities (RMAs).		
Comment	The team have completed all outstanding reports in this respect. The most recent report is due to be shared with the affected community in July 21.		
Service Head:	Ainsley Williams	Performance status:	On target
Action	14990	Target date	31/03/2022
Action promised	We will develop and produce a flood guidance document		
Comment	We have undertake research and are finalising a draft of the material we would like published on the web page. No skills exist in the business unit to edit the web pages; help has been afforded from the wider department and content will be given to them to upload.		
Service Head:	Ainsley Williams	Performance status:	On target
Action	15074	Target date	31/03/2022
Action promised	We shall protect and manage our coastal facilities, including the Millennium Coastal Park, working within regional shoreline management plan, overseen by Environment Department.		
Comment	Discussions and joint working in place with colleagues in Environment Department leading and co-ordinating coastal protection works via regional partnership. Specific progress with securing funding to replace / divert part of National Cycle Network and Coastal path at Morfa Baccas, Bynea. Work also commissioned to consider options for coastal protection along Burry Port East Beach to protect against erosion and exposure of remnants of former Carmarthen Bay Power Station		
Service Head:	Ian Jones	Performance status:	On target

PIMS Performance Report

Theme: WBO10.Look after the environment now and for the future							
Sub-theme: E - Towards Zero Waste strategy							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of streets that are clean PAM/010	Not applicable		Q2: 98.2 End Of Year: 97.8	Target: 92.0 Result: 95.3	Target: 92.0 Result: 95.3 Calculation: (245÷257) × 100	Target: 92.0	Target: 92.0
Service Head: Ainsley Williams			Performance status: On target				
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average number of working days taken to clear fly-tipping incidents PAM/035	Not applicable		Q2: 6.4 End Of Year: 5.2	Target: 4.0 Result: 2.9	Target: 4.0 Result: 2.6 Calculation: 2947÷1122	Target: 4.0	Target: 4.0
Comment		Av Days in QTR 2 is 2.41 reduced from 2.92 in qtr 1.					
Service Head: Ainsley Williams			Performance status: On target				
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Kilograms of local authority municipal waste that is not reused, recycled or composted during the year per person PAM/043	Not applicable		Q2: 73.2 End Of Year: 155.8	Target: 43.8 Result: 38.9	Target: 85.3 Result: 77.9 Calculation: 14709700÷188771	Target: 127.0	Target: 167.9
Comment		Although the waste presented at the kerbside has increased during the last 12 months, there has been a decrease in waste throughput at our Household Waste Recycling Centre network. This has meant a decrease in the overall waste that is not reused, recycled or composted during this year per person.					
Service Head: Ainsley Williams			Performance status: On target				
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The Cleanliness Indicator STS/005a	Not applicable		Q2: 82.4 End Of Year: 80.7	Target: 74.0 Result: 76.8	Target: 74.0 Result: 77.0 Calculation: (0.770428÷1) × 100	Target: 74.0	Target: 74.0
Comment		We have witnessed relaxation of the lockdown reflects in surveys of pedestrian type litter, ppe and fast food waste. There is also more visitors for staycation which has increased litter.					
Remedial Action		We have introduced 10 town audits, monthly. This allows us to highlight issues to the local cleansing teams. We also collect data sets on this. Also planning behaviour change campaigns and we are working closely with Marketing and Media to progress this to launch.					
Service Head: Ainsley Williams			Performance status: On target				

PIMS Performance Report

ACTIONS - Theme: WBO10.Look after the environment now and for the future			
Sub-theme: E - Towards Zero Waste strategy			
Action	13256	Target date	31/03/2022 (original target 31/03/2021)
Action promised	We will continue to review our waste treatment strategy options and recycling infrastructure needs to ensure that we can continue to meet our statutory recycling targets and landfill diversion targets from April 2018		
Comment	We have now finalised and received approval for our Future Waste Strategy in Oct 21 - This work will now move into delivery phase.		
Service Head: Ainsley Williams	Performance status: On target		
Action	14983	Target date	31/03/2022
Action promised	We will continue to work with CWM Environmental to review our waste treatment/disposal arrangements in the immediate term and long term by securing appropriate arrangements for treating and disposing of our waste.		
Comment	As part of the Future Waste Strategy for Carmarthenshire, CWM environmental are a key stakeholder in the development of the future workplan. We have worked in conjunction with CWM to develop Circular Economy Projects in two localities in the county and will continue work to progress wider infrastructure needs for dry recycling and residual waste treatment for the long term.		
Service Head: Ainsley Williams	Performance status: On target		
Action	14984	Target date	31/03/2022
Action promised	We will continue to review existing household recycling participation rates to maximise landfill diversion and increase recycling. Undertake a programme of door-stepping to advise and encourage householders to participate in our recycling schemes.		
Comment	Due to our response to COVID-19 household participation monitoring and engagement were suspended. These activities have now been approved for recommencement and a programme of engagement and monitoring will commence in Q3. In addition an all-Wales compositional analysis will be undertaken in 2022, to assess the recycling contained within our residual waste to direct targeted education programmes.		
Service Head: Ainsley Williams	Performance status: On target		
Action	14985	Target date	31/03/2022
Action promised	We will undertake a full review of our waste collection methodology at the kerbside, with a view to assessing alternative models of delivery on a cost vs performance gain basis. This will include a consultation exercise with a range of stakeholders.		
Comment	We have now finalised and received approval for our Future Waste Strategy in Oct 21 - with public consultation taking place in July 2021. This work will now move into delivery phase with ongoing public engagement being a key facet of change. .		
Service Head: Ainsley Williams	Performance status: On target		
Action	14986	Target date	31/03/2022
Action promised	We shall continue to target local environment quality issues, including dog fouling, fly-tipping and general litter blight. Review effectiveness of Public Space Protection Order.		
Comment	Engagement has commenced with internal departments to establish in effect a wish list for any further requirements that are not catered for in the current PSPO. A survey questionnaire design has also been completed for the outside organisations namely the Town and Community Councils and Sports Associations to provide us with their views. Once that data has been received a report will be compiled to CMT and PEB followed by a formal consultation where the PSPO will be formulated in July 2022. Environmental crime is still being reported and dealt with by the Enforcement team ensuring covid health and safety measures are being complied with.		
Service Head: Ainsley Williams	Performance status: On target		
Action	14991	Target date	31/03/2022
Action promised	We will work with local stakeholders to manage the local environment quality in terms of managing blight and associated problems on public land by undertaking litter and fly-tipping management arrangements across the County, including enforcement work. This will include a particular focus on some areas of Llanelli that have specific problems.		
Comment	Presently whilst tackling environmental crime in the general sense, we are also focusing specific areas of Llanelli working with internal partners in Environmental Health. The evidence relates to prevention through signage and joint patrols to enhance the enforcement. Also working with outside agencies Dyfed Powys Police to tackle antisocial behaviour problems affecting local residents.		
Service Head: Ainsley Williams	Performance status: On target		

PIMS Performance Report

ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: A - Highway Infrastructure			
Action	13272	Target date	31/03/2022 (original target 31/03/2019)
Action promised	We will conclude the study into the feasibility of developing an overnight lorry park/s within the County.		
Comment	As previously reported, following a period of peer group review and discussion with stakeholders, we are currently undertaking phase 2 of the study which will inform the final report. Current activities include detailed surveys of parking hot spots identified in phase 1 analysis, to better understand parking behaviour time and duration of stay. An up to date review of the known impacts of wider policy landscape in particular effects of BREXIT, Just in Time logistics influence on freight within Carmarthenshire, and the latest British Parking Association requirements in the context of lorry parking. This along with a further exercise canvassing views directly from the industry will inform the final report setting out appropriateness and likely costs associated with any lorry park venture.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	14959	Target date	31/03/2024
Action promised	We will support the Council's vision for Carmarthenshire to become the Cycling Hub of Wales by continuing to develop Active Travel infrastructure. We will also support the delivery of major on road cycle events.		
Comment	We continue to be one of the highest performing authorities in Wales in terms of attracting funding and delivering significant active travel improvements across Wales. This is allowing us to develop and implement our masterplans across all our main towns including the iconic new bridge that is being constructed as part of the Llanelli spinal route. Challenges remain in terms of Welsh funding being focussed almost exclusively on urban centres prescribed by the Active Travel Act, however we continue to work with them to raise this issue and identify opportunities that support rural and semi rural communities. We have been successful in obtaining an additional 672k in year funding from WG that will support infrastructure at locations including Morfa Bacas and the Tywi Valley. We have an established cycling Steering Board brings together stakeholders from across numerous divisions as well as key external stakeholders to ensure we continue to deliver on all aspect of the Carmarthenshire Cycling Strategy. The recent successful tour of Britain time trial event is a reflection of our growing stature as the cycling hub of Wales.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	14960	Target date	31/03/2022
Action promised	We will continue to support and contribute to the WelTAG process with Welsh Government to support the delivery of a bypass for Llandeilo to improve air quality and safety in the town of Llandeilo.		
Comment	We have been actively engaged in the WelTAG advisory panel. We have clearly set out the position of CCC in terms of the Bypass being the only feasible option available to address long standing concerns in and around Llandeilo, as well as in terms of the impact that congestion has on the strategic Swansea to Manchester trunk road. The panel review associated with WelTAG 2/3 has concluded and we are awaiting the subsequent report and recommendations		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	14965	Target date	31/03/2022
Action promised	We will deliver the 3 year capital investment program for highway maintenance in accordance with then resources available		
Comment	A prioritised risk based programme of highway surface remedial schemes has commenced. The surfacing dressing programme (13 Capital funded) is completed and a programme of 50 road re-surfacing schemes is a third complete with substantial completion due in November. The programme invests Capital funding alongside WG grant funding.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	14967	Target date	31/03/2022
Action promised	We will develop the Highway Maintenance Policy to in accordance with the Highways Asset Management Plan.		
Comment	The Highway Maintenance Manual went to Pre-cabinet 4th October and is now scheduled to be at Scrutiny Committee on the 25th November.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	14968	Target date	31/03/2022
Action promised	We will develop, maintain and deliver a 3 year capital maintenance programme of highway bridge strengthening and replacement schemes. Prioritising delivery of schemes with the resources available		
Comment	This years Capital programme will strengthen 3 and replace 4 sub-standard structures and develop further schemes for the forward programme subject to available resource.		
Service Head: Stephen G Pilliner		Performance status: On target	

ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: B - Integrated Public Transport Network			
Action	14962	Target date	31/03/2022
Action promised	We will continue to work with national and regional bodies to develop the public transport network to support carbon reduction and economic development		
Comment	On a strategic basis we are actively working with Welsh Government, Transport for Wales regional partners, user groups and operators to influence and contribute to the national bus reform work. Carmarthenshire through Stephen Pilliner are a regional lead on this matter. We continue to be a key partner in the development of a south west Wales METRO which looks to enhance and integrate public and active modes of transport to provide a coherent network for moving people in and around the region. We have been successful in drawing down Welsh Government grant that is allowing us to develop and implement improvements to some of our key public transport interchanges as well as rolling out a programme of infrastructure improvements along our key public transport corridors where measures include (but are not limited to) new high quality shelters and real time passenger information systems. The improvements are designed to encourage modal shift away from the private car thereby contributing to carbon reduction, as well as improving the attractiveness, accessibility and vitality of our economic centres		
Service Head: Stephen G Pilliner		Performance status: On target	

PIMS Performance Report

ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: C - School Transport network			
Action	14969	Target date	31/03/2022
Action promised	We will continue to support the delivery of the Modernising Education Programme – redesigning networks to facilitate the movement of pupils as set out in our home to school transport policy.		
Comment	We will continue to work with MEP team to deliver transport where required to support the MEP programme where possible, however increasing demand for transport and external factors has resulted in a diminishing supply pool of buses and taxis which needs to be considered as part of the process		
Service Head: Stephen G Pilliner		Performance status: On target	

ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: D - Support Community and rural Transport			
Action	15106	Target date	31/03/2022
Action promised	We will ensure that the Council works with partners to develop community transport opportunities across the county, which should consider all feasible means of transport to address local needs.		
Comment	We will continue to maintain existing schemes and respond to any requests received for unmet needs.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15107	Target date	31/03/2022
Action promised	We will ensure that the Council improves promotion of its Country Cars scheme.		
Comment	Country Cars is currently operating at a significantly reduced level due to COVID however we will work with the RVS to review promotions when volunteer availability allows		
Service Head: Stephen G Pilliner		Performance status: On target	

ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: E - Road Safety Strategy			
Action	14964	Target date	03/01/2022 (original target 31/03/2024)
Action promised	We will work with communities to submit bids to the Welsh Government to secure funding for the development of Safer Routes in Communities and Active Travel to improve walking routes to encourage more sustainable travel to assist with achieving the objective of decarbonisation.		
Comment	Two expressions of interest have been taken forward to full bid status.		
Service Head: Stephen G Pilliner		Performance status: On target	

ACTIONS - Theme: WBO11.Improve the highway and transport infrastructure and connectivity			
Sub-theme: F - Modernising our vehicle Fleet			
Action	14961	Target date	31/03/2022
Action promised	We will update the Council's Fleet Strategy to reduce the level of Carbon and Nitrogen Dioxide emissions from our transport operations over the next five years - including Reducing fossil fuel:train staff in new technologies; explore use of alternative vehicles such as e-scooters and promoting active travel.		
Comment	The staff travel guide has been reviewed and updated to reflect New Ways of Working which contributes to reducing carbon emissions from the authority's fleet usage. An electric demonstration refuse vehicle has been trialed to reflect and pave the way for the transition strategy to lower emission vehicles by 2030. The CCC electric vehicle strategy is close to finalisation and provides a plan and technical evidence base to support the transition to ultra low emission vehicles, and to develop and promote a network of electric charging points for Carmarthenshire. This will in turn attract a higher number of electric vehicles to be added to the fleet to replace current internal combustion engine models.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	14963	Target date	31/03/2022
Action promised	We will continue to develop the infrastructure for the use of electric vehicles across the county including in rural areas.		
Comment	To date we have installed 26 fast charging points at 24 locations across Carmarthenshire. This provision is being further extended this year with a further 15 fast charging points being installed at 13 locations. These locations include a number of leisure centres including Carmarthen, St Clears and Newcastle Emlyn. Next financial year we have already located a number of other sites across the county that are interested in accommodating further charging infrastructure. We are also nearing completion of the Cross Hands Rapid Charging Hub which is a custom built location adjacent to the A48 that will house 4 x 50kW Rapid Charging Units and 1 x 150kW Ultra Rapid Charging Unit		
Service Head: Stephen G Pilliner		Performance status: On target	

ACTIONS - Theme: WBO13.Better Governance and use of Resources			
Sub-theme: A -Transforming, Innovating and Changing (TIC) the way we work and deliver services			
Action	15097	Target date	31/03/2022
Action promised	We will develop a new pro-active Public Health and Infection Control Service that will build on what we have learned from the COVID experiences.		
Comment	Over the next couple of months a new health protection service will be developed within Homes and Safer Communities that will build on our current approach to infection prevention and control across communities and specific settings e.g. care homes, schools etc.		
Service Head: Jonathan Morgan		Performance status: On target	

PIMS Performance Report

ACTIONS - Theme: WBO13. Better Governance and use of Resources			
Sub-theme: B6 - Managing risks, performance and finance			
Action	14971	Target date	31/03/2022
Action promised	We will review Transport and Highways systems and processes and modernise our IT systems to improve efficiency.		
Comment	continuing improvements are being made within the existing ICT systems for more integrated processes between WDM, the highway asset management system and the corporate Firmstep and Total system, this includes mobile working for highway and inspectors and an integrated customer care system. A wider review of the ICT system is being planned.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	14982	Target date	31/03/2023
Action promised	We will continue to maintain and manage the PPE (Personal Protective Equipment) and cleaning stores		
Comment	We are continuing to manage the store facilities		
Service Head:	Jackie Edwards	Performance status:	On target
Action	15055	Target date	31/03/2023
Action promised	We shall provide technical advice and support on grounds maintenance of playing fields to Town Councils, Community Council's and Sporting Organisations in relation to transferred assets.		
Comment	Continued support provided		
Service Head:	Ainsley Williams	Performance status:	On target

Theme: WBO5. Create more jobs and growth throughout the county							
Sub-theme: D-Strengthen the foundational economy and community resilience.							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: i) Trading Standards PPN/001i	Not applicable		Q2: 1 End Of Year: 1	Target: 5 Result: 2	Target: 25 Result: 26 Calculation: (45 ÷ 174) × 100	Target: 50	Target: 100
Service Head: Jonathan Morgan			Performance status: On target				

Theme: WBO7. Help people live healthy lives (Tackling risky behaviour and obesity)							
Sub-theme: A - Eat and breathe healthily							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of food establishments that meet food hygiene standards PAM/023	Not applicable		Q2: 92.36 End Of Year: 88.65	Target: 80.00 Result: 83.17	Target: 83.00 Result: 86.72 Calculation: (1900 ÷ 2191) × 100	Target: 86.00	Target: 90.00
Service Head: Jonathan Morgan			Performance status: On target				

Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of Food Business establishments inspected that were liable to a programmed inspection as per the Food Standards Agency Recovery Plan. PPN/002	Not applicable		New measure	Target: 10 Result: 11	Target: 25 Result: 43 Calculation: (176 ÷ 407) × 100	Target: 40	Target: 100
Service Head: Jonathan Morgan			Performance status: On target				

PIMS Performance Report

ACTIONS - Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)			
Sub-theme: A - Eat and breathe healthily			
Action	15098	Target date	31/03/2022
Action promised	We will continue to ensure we meet regulatory requirements to high standards in terms of environmental health functions e.g. food standards and hygiene.		
Comment	The Food, Safety and Health team has continued to undertake duties in relation to Food and Feed Safety Q1 and Q2, and whilst ensuring new food businesses are registered, have also been proactive in surveillance of food businesses across the authority, obtaining an accurate picture of the local business landscape. With Food activities being carried out in accordance with the Food Standards Agency's 'COVID-19 Local Authority Recovery Plan' – 199 joint Food Hygiene and Standards Inspections have been completed, 77 feed inspections, 121 new food business registrations have been processed and 572 service requests have been handled by the team. 10 Food Hygiene notices have been issued as a result of the food hygiene inspections to seek compliance and we continue to provide advice and support food businesses in export of food, with 26 Export Health Certificates having been issued. 299 Infectious disease cases have been investigated, whilst a combination of 21 personal and premises skin piercing registrations have been processed. Officers partook in a Multi Agency raid where Smokies (illegally produced meat) were found and removed from the food chain with investigations ongoing. Official Control monitoring of shellfish harvesting areas continues on a monthly basis and the food safety sampling programme has recommenced with monthly sampling being undertaken at Carmarthenshire food businesses.		
Service Head: Jonathan Morgan		Performance status: On target	
Action	15099	Target date	31/03/2022
Action promised	We will develop a pro-action Air Quality Delivery Plan, in conjunction with other Council Divisions and key partners.		
Comment	The Air Quality Delivery Plan has been developed and the comments received during E&PP scrutiny committee on 2nd July have been included as part of the consultation response. This will be fed back to an AQ Action Steering Group meeting that has been arranged for Fri 29th October where it is anticipated that the Plan will be adopted.		
Service Head: Jonathan Morgan		Performance status: On target	

ACTIONS - Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)			
Sub-theme: D - Substance Misuse			
Action	15184	Target date	31/03/2022
Action promised	We shall draft the Mental Health/ Substance misuse pathway and seek agreement by regional partners to develop and provide training programme to reflect the new approach		
Comment	The Area Planning Board are coordinating work to develop a Mental Health and Substance Misuse care pathway. We are engaged in this work and have representation from our specialist teams. There is also work underway relating to Alcohol Related Brain Damage (ARBD) which is increasingly prevalent.		
Service Head: Avril Bracey		Performance status: On target	

PIMS Performance Report

ACTIONS - Theme: WBO8.Support community cohesion, resilience, and safety			
Sub-theme: D - Support Safer Communities			
Action	15064	Target date	31/03/2022
Action promised	We will ensure the Council fulfils its duties relating to the current Contest Strategy (counter terrorism) and respond to any duties as they arise.		
Comment	Work has continued on the development of a delivery plan, with contributions from partners, in response to the new Contest Cymru Delivery Framework to identify local priorities and objectives to deliver on the four areas of Contest (Prevent, Protect, Prepare & Pursue). This will enable the Council to continue to fulfil its duties to counter the threat from terrorism. Information is awaited following the outcome of the recent Home Office consultation on the proposed Protect duty which will aim to improve protective security and preparedness at publicly accessible locations. In the meantime, arrangements being put in place to establish multi-agency Carmarthenshire Protective Security Preparedness Group.		
Service Head:	Noelwyn Daniel	Performance status:	On target
Action	15065	Target date	31/03/2022
Action promised	We will work with departments to ensure compliance with the new corporate CCTV policy		
Comment	Discussions have taken place with departmental CCTV leads on the new Council policy. A new CCTV lead officer post has been recruited to which will provide specialist advice and support to Council departments over the next year to ensure effective governance arrangements are in place for the Council's use and management of its public space CCTV camera systems. This will enable the Council to comply with its statutory responsibilities and the implementation of its CCTV Policy.		
Service Head:	Noelwyn Daniel	Performance status:	On target
Action	15066	Target date	31/03/2022
Action promised	We will work with departments to deliver the White Ribbon campaign action plan		
Comment	Following confirmation on 30 June of the Council's success in achieving White Ribbon status and the White Ribbon Campaign's approval of the action plan devised in partnership with departments, a Steering Group has been established to drive forward progress on activity identified in the action plan in collaboration with all relevant departments. The Steering Group will hold its inaugural meeting in October and will begin to make plans to mark White Ribbon Day on 25 November.		
Service Head:	Noelwyn Daniel	Performance status:	On target
Action	15067	Target date	31/03/2022
Action promised	We will ensure progress against the Safer Communities Partnership Action Plan		
Comment	Work is ongoing in collaboration with community safety partners to target the Safer Communities Partnership's priorities of Class A drugs and County Lines, Violent Crime including Violence Against Women, Domestic Abuse and Sexual Violence, Counter-Terrorism, Cyber Crime, Child Sexual Exploitation and Community Cohesion. Key work in the period has included planning targeted action involving the Police, Council and other partners for a further County Lines Intensification Week to take place in October. Close partnership working continues to tackle the drug, alcohol and anti-social behaviour issues in Tyisha with an action plan being developed in response to a residents' survey on how they feel about policing, reassurance and safety in their neighbourhood. Weekly community cohesion tension monitoring meetings continue to discuss any issues of interest and discussions are taking place to consider regional working on common themes in domestic homicides in order to see if any lessons can be learned or service responses improved, within and between agencies.		
Service Head:	Noelwyn Daniel	Performance status:	On target
Action	15100	Target date	31/03/2022
Action promised	We will continue to be pro-active in the trading standards field (e.g. financial exploitation, licensing, POCA, COVID enforcement) ensuring we do as much as is possible to protect the public.		
Comment	During q1 & 2 we have conducted 2466 (1076 Q2) Covid enforcement visits which has resulted in 9 (3 in Q2) notices being issued. Of the 9 notices, 5 (2 in Q2) were terminated prior to the expiry date as the business showed immediate remediation and compliance meant we could terminate the notice before expiry. 13 Proceeds of crime (POCA) cases have been investigated with 8 of these resulting in further action. There were 8 cases in the system post April 2021 which have a strong potential to proceed to court but are still in investigation stages. We have received 1532 (692 in Q2) Trading standards consumer protection, advocacy and support enquires and referrals, 967 (428 in Q2) of which required further investigation and 51 Financial exploitation (FESS) referrals requiring further action by the team. Licensing have processed 433 taxi and private hire applications, 35 knowledge and safeguarding tests for drivers, 136 licensed premises applications, 42 personal licence applications and 170 temporary event notices.		
Service Head:	Jonathan Morgan	Performance status:	On target

ACTIONS - Theme: WBO9.Support older people to age well and maintain dignity and independence in their later years			
Sub-theme: B - Better quality and more accessible health and social care services			
Action	14987	Target date	31/03/2022
Action promised	We shall review and update our Public Convenience Strategy as necessary.		
Comment	A continuous review is undertaken of current public convenience premises to include any changes to opening times and types of facilities available. Suitable additional premises are also added to the list of available toilets, for example, new buildings / toilet facilities, and appropriate office facilities as and when they become available. The Local Toilets Strategy will be subject to formal review within a year of each ordinary election. The next election date in Wales is Thursday 5th May 2022. Therefore, the latest date for review of Carmarthenshire's Local Toilets Strategy will be the 4th May 2023.		
Service Head:	Ainsley Williams	Performance status:	On target