

Policy and Resources Scrutiny Committee

16.03.22

TIC PROGRAMME POSITION STATEMENT

To consider and comment on the following issues:

To provide a progress update on the implementation of key priorities within the current TIC Programme.

Reasons:

TIC updates are provided to committee

To be referred to the Cabinet / Council for decision: NO

CABINET MEMBER PORTFOLIO HOLDER:-

Cllr Peter Hughes Griffiths, Cabinet Member for Culture, Sport, Tourism and TIC

Directorate	Designation	Tel No.
Chief Executives Head of Service Paul R Thomas	Assistant Chief Executive (People Management and Performance)	01267 246123 E Mail Address: PRThomas@carmarthenshire.gov.uk
Report Author Jon Owen	TIC Programme Manager	01267 224522 JOwen@carmarthenshire.gov.uk

EXECUTIVE SUMMARY
POLICY AND RESOURCES SCRUTINY COMMITTEE
16.03.22

TIC PROGRAMME POSITION STATEMENT

1.0 Background

- The TIC (Transform, Innovate and Change) team is responsible for coordinating the Council's change and transformation programme.
- Since 2012, the team has supported over 40 corporate and service-based projects with the aim of delivering financial efficiencies and improvements to the quality of services. To date, the programme has helped deliver over £20m in cashable non-cashable savings.
- The programme also aims to promote cultural and behavioural changes and ensure that any improvement and change is sustainable.
- The programme is now focussed around the delivery of 6 thematic workstreams.

Workstream	Strategic Lead	Aim of workstream
Expenditure	Jonathan Morgan	The overall aim of the workstream is to deliver financial savings through efficiencies or cost reductions in order to protect and / or invest in front line services.
Income	Chris Moore	To review the potential to increase income generation across Council services and to further increase the level of Council debt recovered or secured
Digital Transformation	Ainsley Williams	To use technology to support the delivery of more efficient and smarter ways of working.
Service Improvement	Noelwyn Daniel	To develop and implement a service review programme aimed at delivering sustainable change and improvement in respect of both quality and /or efficiency of services.
Demands & Waste	Chair of Heads of Service Group – Helen Pugh	To reduce the level of avoidable contacts received by the Council and to further reduce waste and bureaucracy in respect of corporate/service based processes.
Schools	Gareth Morgans	To develop and implement a strategic programme of work aimed at supporting the County's Headteachers and Governing Bodies in delivering financial efficiencies and cost savings whilst seeking to protect front-line education provision.

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Paul R Thomas

Assistant Chief Executive (People Management and Performance)

Policy, Crime & Disorder and Equalities NONE	Legal NONE	Finance NONE	ICT NONE	Risk Management Issues NONE	Staffing Implications NONE	Physical Assets NONE
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CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Paul R Thomas

Assistant Chief Executive (People Management and Performance)

1. **Local Member(s)** Not applicable
2. **Community / Town Council** Not applicable
3. **Relevant Partners** Not applicable
4. **Staff Side Representatives and other Organisations** Not applicable

CABINET MEMBER PORTFOLIO HOLDER(S) AWARE/CONSULTED
YES

Include any observations here

Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:

THERE ARE NONE