

# **Planning Performance Monitoring - Core Indicators Reporting to Planning Committee**

## **Quarter 1 and 2 - April to September 2022**

### **1. PURPOSE OF REPORT.**

To provide planning committee members with a Quarterly updates and end of year reports on the performance recorded within the Planning Service and notably Development Management and Enforcement.

It should be noted that this report is presented as part of the commitment to Performance Monitoring and as part of an ongoing commitment to report to Planning Committee.

The core indicators set out in the report will form part of our quarterly performance reporting for the Division.

This report details the performance for Quarters 1 to 2 for the period between 1 April 2022 and 30 September 2022. It also contains includes the comparative quarterly data for 2021/22.

### **2. Summary of Performance**

The report presents the latest update of the suite of performance indicators for the period of the 1 April 2021 to the 30 September 2022 for the planning division. It includes headline performance indicators reported nationally to Welsh Government are Indicators 2 and 10 as well as series of local indicators.

At the end of the financial year 2021/2022 annual Planning performance standards set by the Welsh Government were exceeded for the first time. This performance improvement has been maintained into quarters 1 and 2 with PAM/018 Percentage of all planning applications determined in time indicating 91% and 87% for the quarters 1 and 2 respectively (WG target 80%). This indicates that progress has further improved to outperform the targets set by the Welsh Government.

Of the local performance indicators, they indicate a general improvement which maintains and develops on the progress in performance from 2021/22.

Performance Indicator 14 for enforcement shows a continued improvement with 76% of cases investigated within the 84-day target date during quarter 2.

### **3. Performance Indicators**

The report identifies an extensive set of core performance monitoring indicators which will form part of the future monitoring of the planning services performance. These include

both “National Indicators” prescribed by the Welsh Government and those identified by this Council.

The indicators seek to clearly convey performance to the committee and will along with other performance measures see a continued focus on performance improvement. The indicators reflect and include a range of areas of the planning service including determination of planning applications, enforcement, pre-applications and appeals.

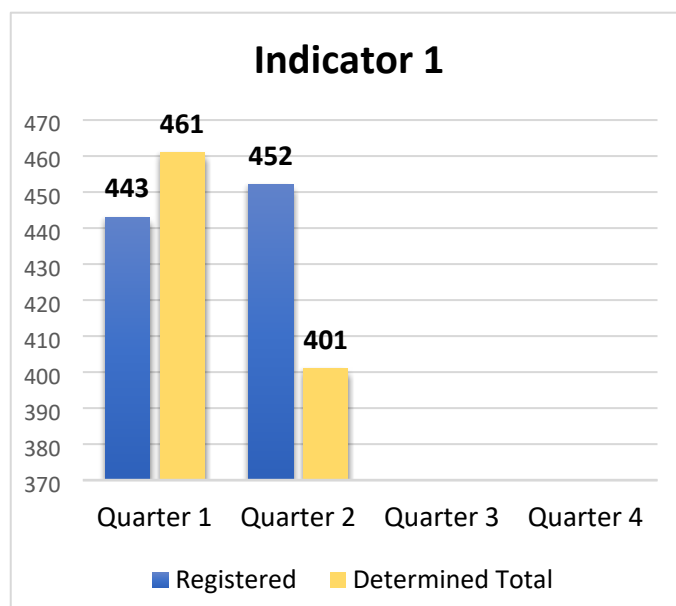
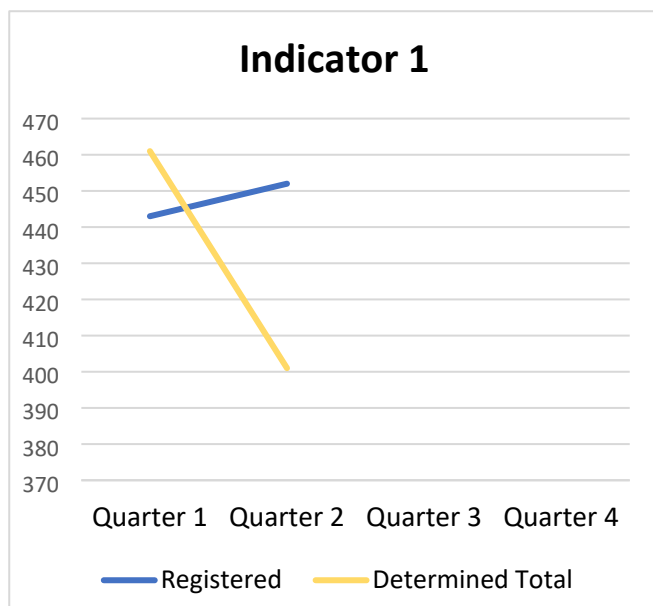
<b>Performance Statistics Development Management - Planning Applications</b>	
<b>Indicator 1</b>	Number of Planning Applications registered against applications determined
<b>Indicator 2</b>	Percentage of all planning applications determined within target date (PAM/018 indicator collected nationally)
<b>Indicator 3</b>	Major Planning Applications determined within target date
<b>Indicator 4</b>	Minor Planning Applications determined within target date
<b>Indicator 5</b>	Householder Applications determined within target date
<b>Indicator 6</b>	Other Applications determined within target date
<b>Indicator 7</b>	Statutory Pre-Applications determined within target date
<b>Indicator 8</b>	Percentage of Member made decisions against Officer advice
<b>Indicator 9</b>	Validation of Applications Received (5 days of receipt)
<b>Performance Statistics Development Management - Appeals</b>	
<b>Indicator 10</b>	Percentage of planning appeals dismissed (PAM/019 indicator collected nationally)
<b>Indicator 11</b>	Appeals determined against officer recommendation
<b>Indicator 12</b>	Applications for costs at Section 78 appeal upheld
<b>Performance Statistics Development Management - Enforcement</b>	
<b>Indicator 13</b>	Enforcement Complaints registered
<b>Indicator 14</b>	Percentage of closed enforcement cases investigated within 84 days.
<b>Indicator 15</b>	Average time taken to investigate enforcement cases

# Performance Statistics Development Management - Planning Applications

<b>Indicator 1</b>	<b>Number of Planning Applications registered against applications determined</b>
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This indicator contains all planning application types and compares the number determined against those registered per month.

Period	Registered Total	Determined Total
<b>21/22</b>		
Quarter 1	<b>507</b>	<b>631</b>
Quarter 2	<b>554</b>	<b>617</b>
Quarter 3	<b>496</b>	<b>580</b>
Quarter 4	<b>464</b>	<b>459</b>
Cumulative	<b>2021</b>	<b>2287</b>
<b>22/23</b>		
Quarter 1	<b>443</b>	<b>461</b>
Quarter 2	<b>452</b>	<b>401</b>
Quarter 3		
Quarter 4		
<i>Cumulative</i>		



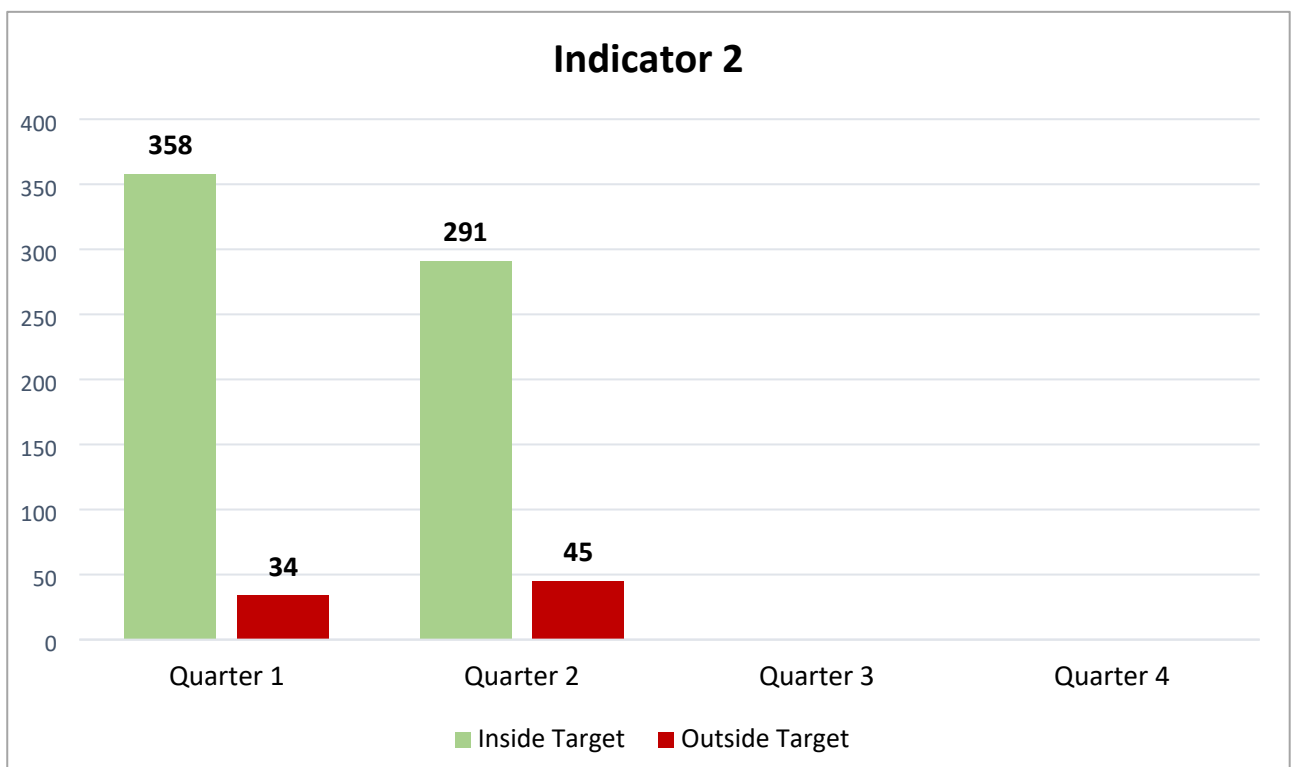
**Indicator 2**

**Percentage of ALL planning applications determined within target date (PAM/018 indicator collected nationally) - Target = 85%**

The indicator measures the number and percentage of applications determined within the target time. (The totals exclude certain application types as directed by Welsh Government.)

It should be noted that our performance target for 2020/21 was for 70% to be determined within the target date (8 weeks). For 2021/22 and 2022/23 the internal target was increased to 85% to reflect the focus being given to improved performance.

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>21/22</b>					
Quarter 1	525	378	147	72%	28%
Quarter 2	510	421	89	83%	17%
Quarter 3	494	421	73	85%	15%
Quarter 4	371	316	55	85%	15%
<i>Cumulative</i>	1900	1536	364	81%	19%
<b>22/23</b>					
Quarter 1	392	358	34	91%	9%
Quarter 2	336	291	45	87%	13%
Quarter 3					
Quarter 4					
<i>Cumulative</i>					



*Applications excluded from the Welsh Government Development Management Quarterly Survey:-*

Hazardous Substances, LDO – Commencement Notice Approval, Applications for Tree Works to TPO or in Conservation Areas, Prior Notifications, Non-Material Amendments, Demolition in a Conservation Area, Hedgerow Removal Notices, Electricity Notifications.

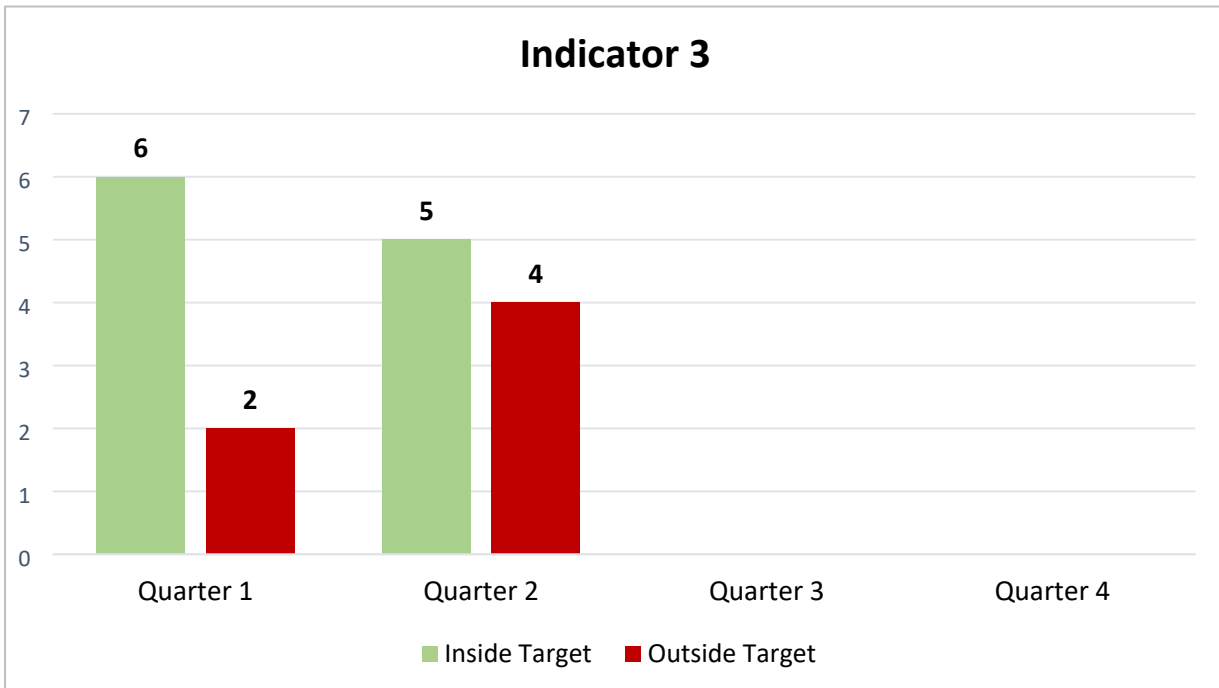
<b>Indicator 3</b>	Major Planning Applications determined within target date. <b>Target = 80%</b>
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The indicator measures the number and percentage of major planning applications determined within the target time.

**Major Applications definition:-**

- a proposal to erect 10 or more dwellings (including flats)
- where the number of dwellings is not known (outline), the application site exceeds 0.5 hectares
- where the application site exceeds 1 hectare
- where proposed buildings/extensions create a floor area exceeding 1000 square metres
- winning and working of minerals
- waste development

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>21/22</b>					
Quarter 1	9	6	3	67%	33%
Quarter 2	15	6	9	40%	60%
Quarter 3	15	9	6	60%	40%
Quarter 4	9	5	4	56%	44%
<i>Cumulative</i>	48	26	22	54%	46%
<b>22/23</b>					
Quarter 1	8	6	2	75%	25%
Quarter 2	9	5	4	56%	44%
Quarter 3					
Quarter 4					
<i>Cumulative</i>					

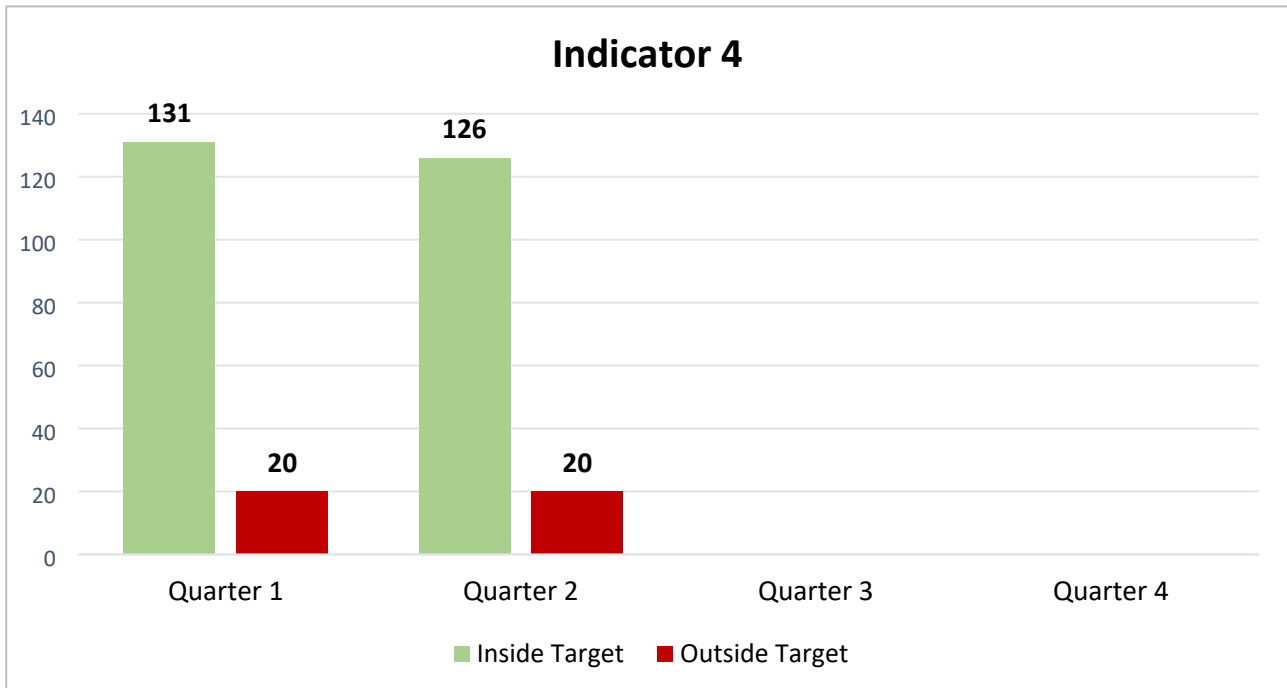


**Indicator 4** Minor Planning Applications determined within target date  
**Target = 80%**

The indicator measures the number and percentage of Minor applications determined within the target time.

Minor planning applications include applications where they fall below the level of a major application but exclude householder and other applications captured under Indicators 5 and 6 below.

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>21/22</b>					
Quarter 1	201	137	64	68%	32%
Quarter 2	216	164	52	76%	24%
Quarter 3	217	181	36	83%	17%
Quarter 4	151	124	27	82%	18%
<i>Cumulative</i>	785	606	179	77%	23%
<b>22/23</b>					
Quarter 1	151	131	20	87%	13%
Quarter 2	146	126	20	86%	14%
Quarter 3					
Quarter 4					
<i>Cumulative</i>					



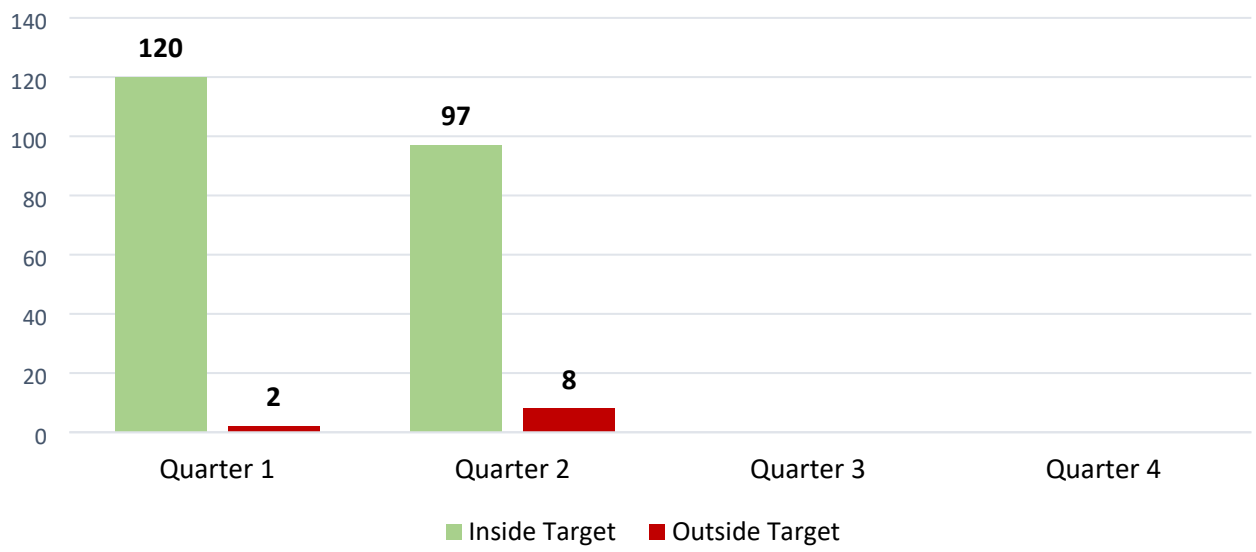
**Indicator 5** Householder Applications determined within target date  
**Target = 90%**

The indicator measures the number and percentage of householder applications determined within the target time.

Householder applications include: Extensions, Conservatories, Loft conversions, Dormer windows, Garages, car ports, and Outbuildings

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>20/21</b>					
Quarter 1	48	40	8	83%	17%
Quarter 2	115	68	47	59%	41%
Quarter 3	171	127	44	74%	26%
Quarter 4	98	50	48	51%	49%
<i>Cumulative</i>	432	285	147	66%	34%
<b>22/23</b>					
Quarter 1	122	120	2	98%	2%
Quarter 2	105	97	8	92%	8%
Quarter 3					
Quarter 4					
<i>Cumulative</i>					

## Indicator 5

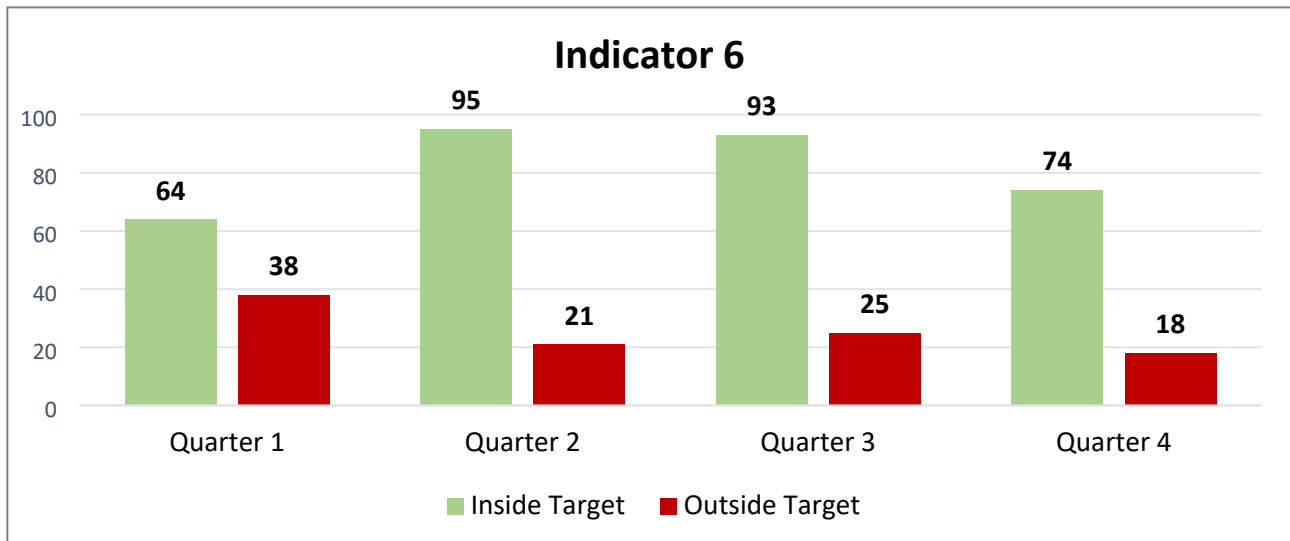




<b>Indicator 6</b>	Other Applications determined within target date <b>Target = 80%</b>
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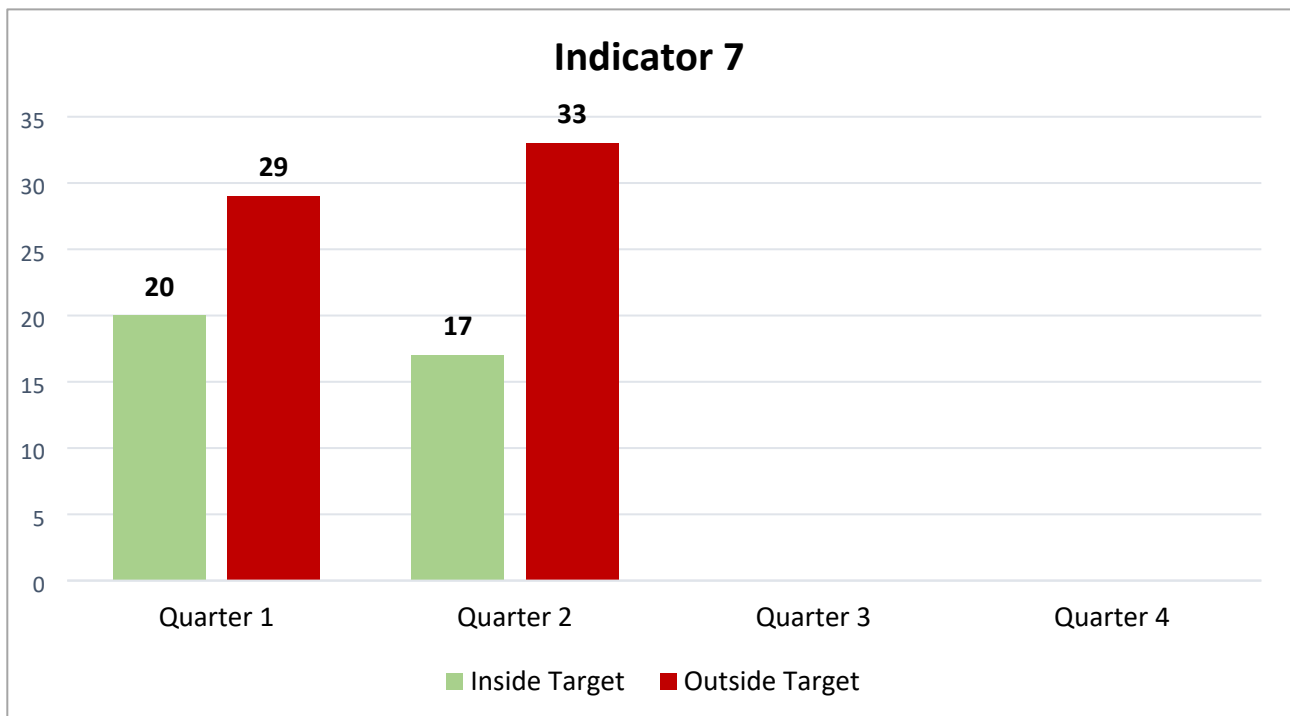
Application types included: Advertisement Consent, Listed Building Consent, Certificates of Lawfulness, Renewals, Removal / Variation on Condition(s)

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>21/22</b>					
Quarter 1	102	64	38	63%	37%
Quarter 2	116	95	21	82%	18%
Quarter 3	118	93	25	79%	21%
Quarter 4	92	74	18	80%	20%
<i>Cumulative</i>	428	326	102	76%	24%
<b>22/23</b>					
Quarter 1	111	101	10	91%	9%
Quarter 2	76	63	13	83%	17%
Quarter 3					
Quarter 4					
<i>Cumulative</i>					



<b>Indicator 7</b>	Statutory Pre-Applications determined within target date <b>Target = 85%</b>
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Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>21/22</b>					
Quarter 1	48	13	35	27%	73%
Quarter 2	67	25	42	37%	63%
Quarter 3	45	17	28	38%	62%
Quarter 4	55	24	31	44%	56%
<i>Cumulative</i>	215	79	136	37%	63%
<b>22/23</b>					
Quarter 1	49	20	29	41%	59%
Quarter 2	50	17	33	34%	66%
Quarter 3					
Quarter 4					
<i>Cumulative</i>					



**Indicator 8**

Percentage of Member made decisions against Officer advice

The indicator identifies those applications determined contrary to the officer's recommendation at Planning Committee.

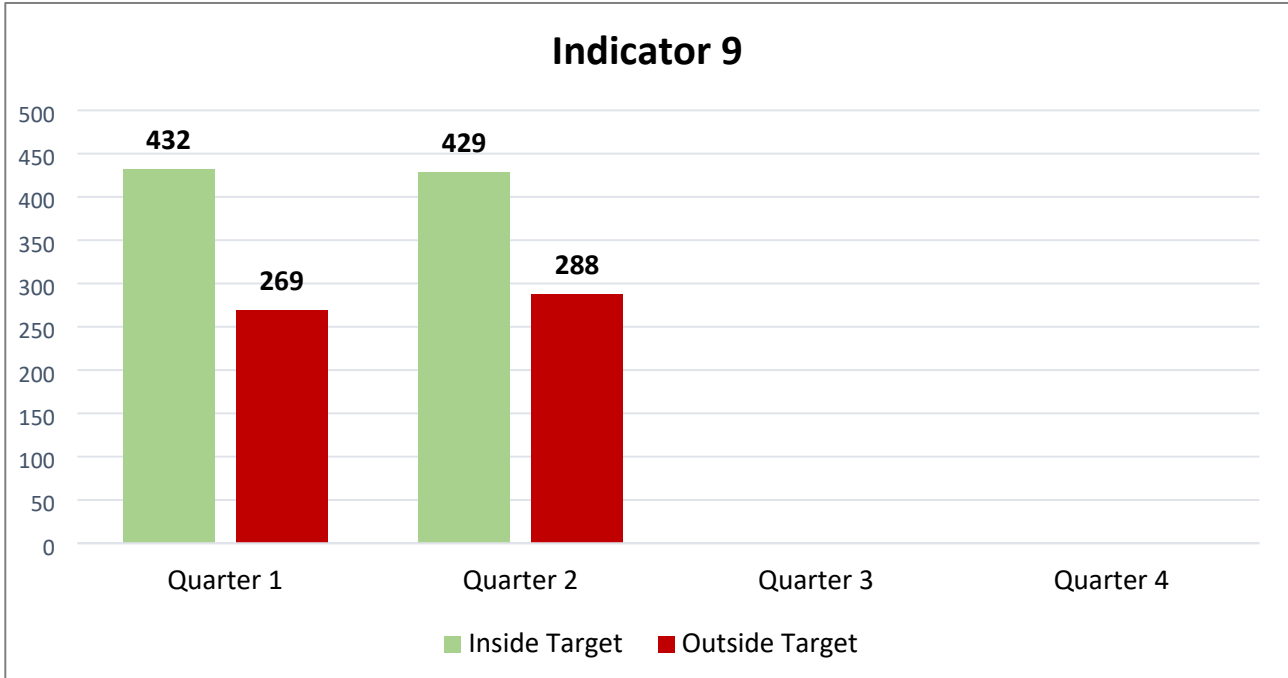
Note: Based on the Decision Sent Date not the actual date of the Planning Committee.

Period	Total No	Granted following officer recommendation to Refuse	Refused following officer recommendation to Approve
<b>21/22</b>			
Quarter 1	2	2 (E/39091 + W/36131)	0
Quarter 2	2	2 (W/40035 + PL/01932)	0
Quarter 3	4	3 ( <a href="#">W/40030</a> , <a href="#">W/37164</a> , <a href="#">PL/01515</a> )	1 ( <a href="#">PL/00489</a> )
Quarter 4	0	0	0
<b>22/23</b>			
Quarter 1	0	0	0
Quarter 2	0	0	0
Quarter 3			
Quarter 4			

<b>Indicator 9</b>	Validation of Planning Applications (within 5 days of receipt following payment). <b>Target = 100%</b>
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Note: The collection of data in monitoring performance in relation to validation has been subject to revision - consequently this represents the first set of monitoring outcomes with ongoing performance and trends to be monitored.

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>22/23</b>					
Quarter 1	701	432	269	62%	38%
Quarter 2	717	429	288	60%	40%
Quarter 3					
Quarter 4					
<i>Cumulative</i>					



## Performance Statistics Development Management - Appeals

### Indicator 10

Percentage of planning appeals dismissed  
(PAM/019 indicator collected nationally). **Target = 70%**

Period	Total No of Appeals	Total Dismissed	Total % Dismissed
<b>21/22</b>			
Quarter 1	4	4	100%
Quarter 2	7	4	57%
Quarter 3	1	1	100%
Quarter 4	5	4	80%
<i>Cumulative</i>	17	13	76%
<b>22/23</b>			
Quarter 1	6	3	50%
Quarter 2	9	7	78%
Quarter 3			
Quarter 4			
<i>Cumulative</i>			

**Indicator 11** Appeals determined against officer recommendation

Identifies the outcome of appeals lodged where they are because of a decision taken contrary to an officer recommendation.

Period	Total No of Appeals	Granted following officer recommendation to Refuse	Refused following officer recommendation to Approve
<b>21/22</b>			
Quarter 1	0	-	-
Quarter 2	0	-	-
Quarter 3	0	-	-
Quarter 4	<b>0</b>	-	-
<b>22/23</b>			
Quarter 1	0	-	-
Quarter 2	0	-	-
Quarter 3			
Quarter 4			

**Indicator 12** Applications for costs at Section 78 appeal upheld

Award of costs against the Local Planning Authority Quarter 1 and 2 - **0**

Note:

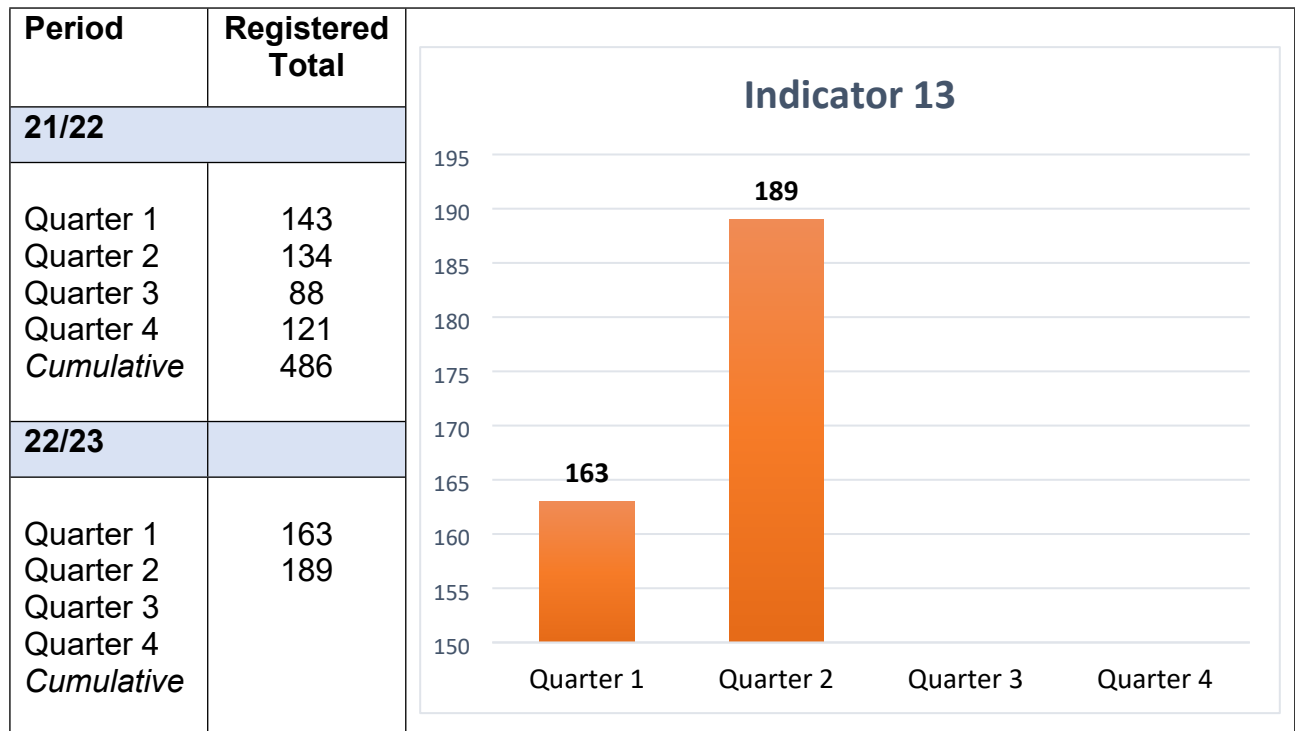
In the period since March 2019 through to the production of this report costs totalling **£44,225.70** have been awarded against the LPA on appeals where refusal was contrary to officer recommendation,

Members are reminded in reaching a decision of the requirements under the 'Code of Conduct for Councillors and Officers in Planning Matters' and to be aware of the implications including financial of that decision.

# Performance Statistics Development Management - Enforcement

<b>Indicator 13</b>	Enforcement Complaints registered
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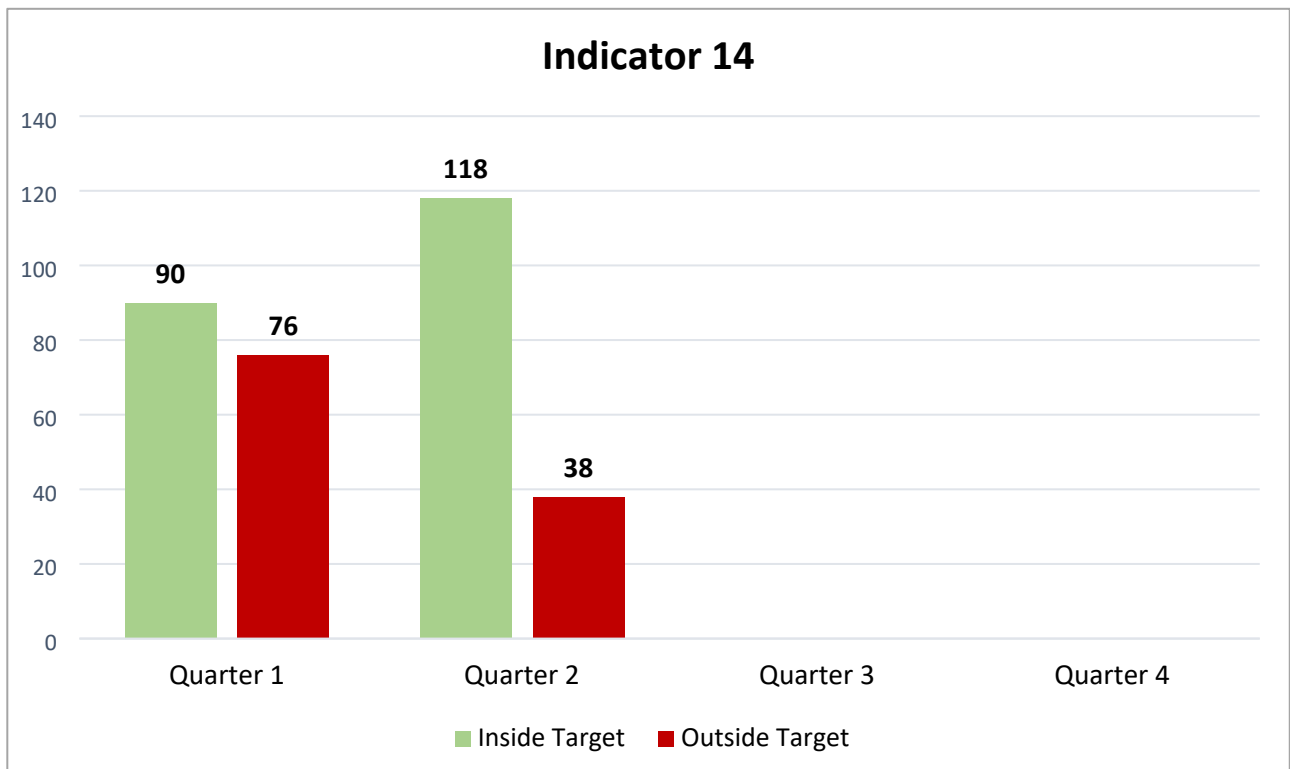
Identifies the quarterly number of enforcement complaints registered.



<b>Indicator 14</b>	Percentage of closed enforcement cases investigated within 84 days. <b>Target = 80%</b>
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Note: 'Investigated' means that the authority has considered the alleged breach of planning control and advised the complainant of the outcome of their investigation.

Period	Total No of Cases	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>21/22</b>					
Quarter 1	90	61	29	68%	32%
Quarter 2	189	80	109	42%	58%
Quarter 3	189	47	142	25%	75%
Quarter 4	348	105	243	30%	70%
<i>Cumulative</i>	816	293	523	36%	64%
<b>22/23</b>					
Quarter 1	166	90	76	54%	46%
Quarter 2	156	118	38	76%	24%
Quarter 3					
Quarter 4					
<i>Cumulative</i>					





<b>Indicator 15</b>	Average time taken to investigate enforcement cases (in days). <b>Target = 100 days</b>
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Period	Average no of days
<b>21/22</b>	
Quarter 1	135
Quarter 2	412
Quarter 3	673
Quarter 4	414
<b>22/23</b>	
Quarter 1	283
Quarter 2	124
Quarter 3	
Quarter 4	

