



Scrutiny measures & actions full monitoring report

Place, Sustainability & Climate Change scrutiny - at Half Year 2022/23



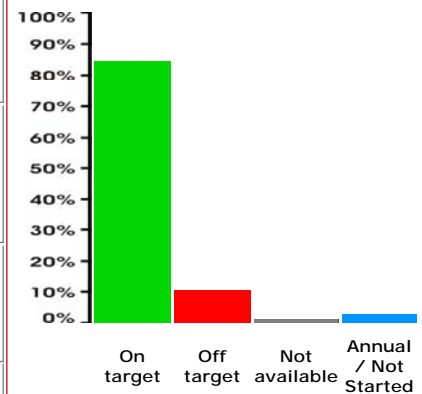
Filtered by:

Organisation - Carmarthenshire County Council
Source document - Corporate Strategy 2022-23

The table below provides a summary progress against target for the Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
WBO5. Create more jobs and growth throughout the county	Actions	3	3	0	0	N/A	0	100%	100%
	Measures	2	2	0	0	0	0	100%	
WBO7. Help people live healthy lives (Tackling risky behaviour and obesity)	Actions	1	1	0	0	N/A	0	100%	100%
	Measures								
WBO8. Support community cohesion, resilience, and safety	Actions	12	12	0	0	N/A	0	100%	100%
	Measures	1	1	0	0	0	0	100%	
WBO10. Look after the environment now and for the future	Actions	44	40	4	0	N/A	0	91%	82%
	Measures	11	5	6	0	0	0	45%	
WBO11. Improve the highway and transport infrastructure and connectivity	Actions	78	73	2	0	N/A	3	94%	87%
	Measures	7	1	0	0	3	3	14%	
WBO13. Better Governance and use of Resources	Actions	34	29	5	0	N/A	0	85%	76%
	Measures	4	0	4	0	0	0	0%	
Overall Performance	Actions and Measures	197	167	21	0	3	6	85%	

Performance against Target






OFF TARGET



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ACTIONS - Theme: WBO10. Look after the environment now and for the future			
Sub-theme: A - Address requirements of the Environment (Wales) Act 2016			
Action	15654	Target date	31/01/2023 (original target 30/04/2022)
Action promised	E7: Ensure CAMS system is developed for mobile reporting and train 30 volunteers to Improve public access to the Countryside/DUAL RESPONSIBILITY(CF/AW)		
Comment	CAMSWeb launch scheduled for Oct 10th, promotion exercise to follow. Additional volunteers have shown an interest so list to be revised in the coming weeks before training is arranged. CAMSWeb will be ready to manage volunteers.		
Remedial Action	Separate Mobile reporting action from Volunteers. Mobile reporting can be closed/completed 10/10/22. New target date for trained volunteers Jan 2023.		
Service Head: Stephen G Pilliner		Performance status: Off target 	
Action	15656	Target date	30/04/2023 (original target 31/03/2023)
Action promised	E7: Undertake bridge surveys on a scheduled rolling programme in accordance with hierarchy and risk to Improve public access to the Countryside/DUAL RESPONSIBILITY(CF/AW)		
Comment	As per previous progress report, awaiting CAMSWeb launch and bridge data.		
Remedial Action	amend target date, bridge data will not be fully available by April 2023		
Service Head: Stephen G Pilliner		Performance status: Off target 	
Action	15658	Target date	10/12/2023 (original target 31/03/2023)
Action promised	E7: Develop and implement robust forward works programme for bridge surveys and Public Rights Of Way maintenance and improvement. This will prioritise which capital works programme and project to deliver annually/DUAL RESPONSIBILITY(CF/AW)		
Comment	As per previous progress report, insufficient bridge data available to develop robust survey programme at present.		
Remedial Action	Advise separating bridge survey programme from Fwd works programme for maintenance and improvement. Maintenance and improvement can then be closed/completed with revised target date for survey programme in accordance with action 15656		
Service Head: Stephen G Pilliner		Performance status: Off target 	




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ACTIONS - Theme: WBO10. Look after the environment now and for the future
Sub-theme: B - Deliver planning according to Planning (Wales) Act 2015

Action	15707	Target date	31/03/2023
Action promised	E24: Develop for adoption Supplementary Planning Guidance on the care and repair of historic buildings		
Comment	The need to prepare the SPG will be subject to further consideration as part of the preparation of the 2nd Deposit Revised LDP. This reflects the decision of the County Council on the 9th of March 2022.		
Remedial Action	Following the County Council's decision on the 9th of March 2022 the LPA will be preparing a 2nd Deposit version of the Plan. The impact of the need to prepare this SPG will be reviewed.		
Service Head: Rhodri Griffiths		Performance status: Off target	
			



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Theme: WBO10. Look after the environment now and for the future							
Sub-theme: D - Flood & Water Management Act & Shoreline Management Plan.							
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of streets that are clean PAM/010	Not applicable		Q2: 95.3 End Of Year: 94.1	Target: 94.5 Result: 96.0	Target: 94.5 Result: 94.2 Calculation: (310÷329) × 100	Target: 94.5	Target: 94.5
Comment	During Quarter 2, the LEAMS audits had identified a higher number of C grades for the period, this result was a combination of good weather / higher footfall and the holiday period, with this the cleansing service have struggled to recruit operational staff to cover the vacancies they have for the service, existing staff have been covering the shortfall in the services, also in addition the Mechanical sweepers have not been operational due to break downs. Arrangements have been made for TMU to replace all six sweepers. With the shortfall of operational staff and equipment during quarter 2 has resulted in lower standards during this period.						
Remedial Action	Decision made to undertake a urgent cleansing review of the current service. Also utilise the resources available with the volunteers sector to assist with litter clearance in known Litter hotspots.						
Service Head: Ainsley Williams				Performance status: Off target			⚠️
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The Cleanliness Indicator STS/005a	Not applicable		Q2: 77.0 End Of Year: 76.8	Target: 77.0 Result: 72.1	Target: 77.0 Result: 71.9 Calculation: (0.718845÷1) × 100	Target: 77.0	Target: 77.0
Comment	During Quarter 2, the LEAMS audits had identified a higher number of C grades for the period, this result was a combination of good weather / higher footfall and the holiday period, with this the cleansing service have struggled to recruit operational staff to cover the vacancies they have for the service, existing staff have been covering the shortfall in the services, also in addition the Mechanical sweepers have not been operational due to break downs. Arrangements have been made for TMU to replace all six sweepers. With the shortfall of operational staff and equipment during quarter 2 has resulted in lower standards during this period.						
Remedial Action	Decision made to undertake a urgent cleansing review of the current service. Also utilise the resources available with the volunteers sector to assist with litter clearance in known Litter hotspots.						
Service Head: Ainsley Williams				Performance status: Off target			⚠️




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Theme: WBO10. Look after the environment now and for the future							
Sub-theme: E - Towards Zero Waste strategy							
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste reused, recycled or composted PAM/030	Not applicable		Q2: 61.69 End Of Year: 61.68	Target: 65.00 Result: 64.50	Target: 65.00 Result: 64.91 Calculation: (26491.42 ÷ 40813.95) × 100	Target: 65.00	Target: 65.00
Comment	Our contamination of Blue Bags still remains high which is impacting our overall recycling rate and our HWRC total waste has also not recovered to pre-pandemic levels.						
Remedial Action	<ol style="list-style-type: none"> 1. A blue bag contamination action plan to address this issue and target in reducing contamination and increase recycling performance is operating. 2. Further promotion of the AHP and children's nappy service is due and a new animation video for SM has been produced with WRAP Cymru for this purpose. 3. A new Commercial Waste recycling Facility at NYC is to launch on 31st October 2022. 4. The education and enforcement process for exceeding black bag limit and contamination of blue bags is in operation across the county. Initial awareness raising letter are being sent to households as well as follow up enforcement section 46 notices being issued and community recycling advisor household visits. 5. A comprehensive information pack is being developed to explain the impending waste service collection changes, within the pack a comprehensive information leaflet to advise people of what and where to place their domestic waste which will assist with awareness raising. 						
Service Head: Ainsley Williams				Performance status: Off target			☹️
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Recycling contaminated WMT/007	Not applicable		New measure	Target: 28.0 Result: 28.6	Target: 25.0 Result: 30.7 Calculation: (2393.83 ÷ 7796.45) × 100	Target: 23.0	Target: 25.0
Comment	The blue bag contamination rate although lower than last year has increased. Further targeted activities are underway.						
Remedial Action	<p>Our recycling contamination action plan consists of -</p> <ol style="list-style-type: none"> 1. Continued work with CWM and reprocessing contractors to identify problematic material. 2. Undertaking inspections of loads from areas to identify operational issues that need to be addressed. 3. Recycling Crews identifying and sticking contaminated recycling bags so that engagement and enforcement activity can take place. 4. Targeted engagement and education activity is being undertaken to address worse performing areas of the county. 5. Increased public messaging and engagement. 						
Service Head: Ainsley Williams				Performance status: Off target			☹️
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of local authority collected municipal waste Prepared for reuse WMT/010i	Not applicable		Q2: 0.38 End Of Year: 0.37	Target: 0.50 Result: 0.39	Target: 0.50 Result: 0.39 Calculation: (157.23 ÷ 40813.95) × 100	Target: 0.50	Target: 0.50
Comment	Both Llanelli and Nantycaws, Eto outlets are now operational and are open three days per week. Initial promotion of the service occurred during launch and further routine marketing of the reuse project is being developed to expand the awareness of the project and reach further, to promote in various communities. Donation stations for residents to donate items have been established in each of the four HWRCs.						
Remedial Action	The 'Eto' – repair and reuse initiative will capture waste that would have previously been landfilled and repair and repurpose for re-sale improving our performance. Further promotional work is planned to enhance public awareness. Work with CWM operatives through staff briefings has recently concluded which covered the benefits of promoting donation stations on site during resident visits to the HWRC as the first option to dispose of waste and encouraging residents to drop by the reuse facility to purchase reuse items at low cost.						
Service Head: Ainsley Williams				Performance status: Off target			☹️

Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of local authority collected municipal waste Recycled WMT/010ii	Not applicable		Q2: 40.83 End Of Year: 42.64	Target: 45.00 Result: 41.00	Target: 45.00 Result: 42.84 Calculation: (17485.28 ÷ 40813.95) × 100	Target: 45.00	Target: 45.00
Comment	As indicated in previous quarters as a consequence of the fire at CWM's Nantycaws materials recovery facility, there has been significant disruption to our normal waste sorting, treatment and disposal arrangements. This has meant that CWM have had to find alternative outlets for sorting and recycling of waste. This has resulted in materials going to alternative plants, some of which have less efficient sorting processes than would normally be the case. We are also awaiting final information relating to recycling end destinations. Performance for Q1 was 64.5% Q2. Results are higher at 65.3% albeit not validated to date. Our contamination of Blue Bags still remains high which is impacting our overall recycling rate.						
Remedial Action	The short-term arrangements for recycling treatment remain in place. CWM are finalising alternative arrangements as part of a medium term strategy to recover the position. A blue bag contamination action plan is in place and the new nappy waste collection service has resulted in 2667 households diverting their nappy waste from black bags to the AHP service. Further promotion of this service will occur.						
Service Head: Ainsley Williams				Performance status: Off target			



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ACTIONS - Theme: WBO11. Improve the highway and transport infrastructure and connectivity			
Sub-theme: A - Highway Infrastructure			
Action	15713	Target date	31/10/2022 (original target 31/08/2022)
Action promised	E26: Complete Cross Hands Economic Link Road		
Comment	Opening delayed due to weather events and additional Bank Holiday, Works due to be complete 20th October, Official Opening yet to be arranged. Parc Emlyn Link opened 26th September and works nearing completion on all tie ins to allow road to open. Additional work required at Llandeilo rd due to lack of foundation to existing carriageway.		
Remedial Action	Additional bank holiday and weather events delayed opening on 20th September. Opportunity taken to complete off line works prior to opening in full. Traffic allowed to use Park Emlyn Link to facilitate closure of Norton Rd Cul de sac.		
Service Head: Stephen G Pilliner		Performance status: Off target	



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ACTIONS - Theme: WBO11. Improve the highway and transport infrastructure and connectivity			
Sub-theme: F - Modernising our vehicle Fleet			
Action	15720	Target date	31/03/2023
Action promised	E28: Replace up to 10 light diesel vans with EV vans (dependant on grant funding from WG)		
Comment	Funding not currently available but monitoring will continue to identify any opportunities for funding should they arise. Budget pressures influencing any internal funding.		
Remedial Action	Awaiting any potential grant funding		
Service Head: Stephen G Pilliner		Performance status: Off target	



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ACTIONS - Theme: WBO13. Better Governance and use of Resources Sub-theme: B1 - Integrity and Values			
Action	15823	Target date	31/12/2022 (original target 31/03/2023)
Action promised	E58: Identify and support implementation of new electronic system to replace Fleet Master to reduce duplication of admirative procedures		
Comment	We recently had a follow up Demo on Jaama and are awaiting a Demo on Alloy before moving forward. We have IT working with us and will be update specification with us.		
Remedial Action	Wait for the Alloy demo before we proceed to the next step. Keep in touch with IT on where we are with the specification for a new system.		
Service Head: Jackie Edwards		Performance status: Off target	



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Theme: WBO13. Better Governance and use of Resources							
Sub-theme: B2 - Openness and engagement							
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Environment Department stage 1 complaints responded to within 10 days of allocation to Investigating Officer. Comp/003/ENV	Not applicable		New measure	Target: 100.0 Result: 60.9	Target: 100.0 Result: 56.0 Calculation: (202 ÷ 361) × 100	Target: 100.0	Target: 100.0
Comment	We have seen a significant drop in the number of Stage 1 complaints received in Q2. However the number processed in time has dropped.						
Remedial Action	We will continue to liaise with managers to ensure prompt responses are provided where possible to ensure the dept response rate increases for Q3.						
Service Head: Jackie Edwards			Performance status: Off target				☹️
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Environment Department stage 2 complaints responded to within 20 days of allocation to Investigating Officer. Comp/004/ENV	Not applicable		New measure	Target: 100.0 Result: 11.1	Target: 100.0 Result: 31.3 Calculation: (5 ÷ 16) × 100	Target: 100.0	Target: 100.0
Comment	We have seen a significant improvement in the response rates for Stage 2's in Qtr 2. From 11% to 57%.						
Remedial Action	We will continue to identify further Investigating Officers (IO) to prevent delay at allocation and also monitor IO's closely when dealing with live complaints to ensure prompt responses where possible.						
Service Head: Jackie Edwards			Performance status: Off target				☹️
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Democratic Services Unit (DSU) requests received by Environment Department, responded to within 7 days ENV/DSU	Not applicable		New measure	Target: 100.0 Result: 80.1	Target: 100.0 Result: 84.9 Calculation: (1151 ÷ 1356) × 100	Target: 100.0	Target: 100.0
Comment	We have received 558 requests in Q2. Of the DSU Requests received the Divisional Breakdown of Data is P&S 148, T&H 263, WES 145 & Property 2. Response rate by Division within the required 7 days: P&S 95%, T&H 95%, WES 81.7% & Property 50%.						
Remedial Action	Area of concern has been identified within WES Division, Grounds and Cleansing. They receive the 3rd Highest amount of DSU per quarter with 84 DSU Requests. There has been a review commissioned for this particular area from CMT and the Directors are reporting the progress of this review. We will review the requests received to view themes etc to prepare support.						
Service Head: Jackie Edwards			Performance status: Off target				☹️
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Environment Department FOIA requests, closed within 20 days ENV/FoIA	Not applicable		New measure	Target: 100.0 Result: 84.8	Target: 100.0 Result: 83.0 Calculation: (73 ÷ 88) × 100	Target: 100.0	Target: 100.0
Comment	Out of the 34 FOIA closed in QTR 2 we had 8 late returns. 3 of these were in WES , 4 of these were in T&H, 1 was in Property Division.						
Remedial Action	We will continue to monitor and liaise with unit managers to improve responses on FOIA for the department. We monitor FOIA's daily.						

Service Head: Jackie Edwards

Performance status: Off target





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ACTIONS - Theme: WBO13. Better Governance and use of Resources			
Sub-theme: B3 - Making a difference			
Action	15817	Target date	30/09/2022
Action promised	E53: Work with Regeneration Division to re-evaluate the concept of a single depot to provide modern and functional facilities for our operational staff, including vehicles and plant parking/storage		
Comment	Condition Surveys will be received in Q3 due to other corporate priorities.		
Remedial Action	The condition surveys will form the basis of any future decisions.		
Service Head: Ainsley Williams		Performance status: Off target	



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ACTIONS - Theme: WBO13. Better Governance and use of Resources Sub-theme: B5 - Valuing our people; engaging, leading and supporting			
Action	15811	Target date	31/03/2023
Action promised	E49: Upskill our Operational Trainers to be qualified to deliver Streetworks courses via the Scottish Qualification Authority (SQA) and also City & Guilds 640 qualification Winter Maintenance and deliver to SWTRA. Both courses currently outsourced		
Comment	Due to staffing issues and high demand in priority areas for training courses, we've not progressed as anticipated.		
Remedial Action	New Operational Trainer appointed, and start date is 31/10/22		
Service Head: Jackie Edwards		Performance status: Off target	☹️
Action	15816	Target date	31/03/2023 (original target 30/09/2022)
Action promised	E51: Improve website content and contact centre scripts to improve customer experience and implement electronic satisfaction surveys/DUAL RESPONSIBILITY(CT/KT)		
Comment	Customer satisfaction surveys have been implemented in relation to the planning application process. New systems have been procured within Waste and Environmental Services and Property Maintenance and we are currently exploring a new system with Highways Maintenance (with a demo arranged for the 20th October).		
Remedial Action	New scripts will be developed through the implementation process to ensure the correct data is being captured and website content will be reviewed and updated accordingly. The new system will interface with our Corporate CRM system (Firmstep) and incorporate feedback to the customer. Upon implementation this will allow us to develop meaningful customer satisfaction survey's.		
Service Head: Jackie Edwards		Performance status: Off target	☹️



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ACTIONS - Theme: WBO13. Better Governance and use of Resources			
Sub-theme: B6 - Managing risks, performance and finance			
Action	15802	Target date	31/03/2023 (original target 31/07/2022)
Action promised	E46: Progress rollout of electronic timesheet to non office bases staff to improve financial management/DUAL RESPONSIBILITY(CT/IR)		
Comment	To date 219 out of a possible 400 devices have been issued within Cleaning services and there are a further 20 devices to be issued within Highways. New systems have recently been procured within Property Maintenance and Waste and environmental Services which includes the use of Handheld devices and we are currently exploring a new system within Highways Maintenance.		
Remedial Action	A meeting has been scheduled with the ResourceLink Team to progress with electronic timesheets through the use of resourcelink to identify the scope of the project with a view to implement in readiness for the implementation of the new system.		
Service Head: Jackie Edwards		Performance status: Off target	

ON TARGET ETC.



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ACTIONS - Theme: WBO10. Look after the environment now and for the future			
Sub-theme: A - Address requirements of the Environment (Wales) Act 2016			
Action		Target date	
15655		14/02/2023	(original target 30/06/2022)
Action promised	E7: Develop a bridge survey plan based on network hierarchy and resources to Improve public access to the Countryside/DUAL RESPONSIBILITY(CF/AW)		
Comment	Comprehensive bridge asset data still needed to develop robust plan. No progress since last update, surveys require CAMSWeb to manage volunteers surveyors, CAMSWeb launch due 10/10/22		
Service Head: Stephen G Pilliner		Performance status: On target	
Action		Target date	
15657		31/03/2023	
Action promised	E7: Submit a bid for funding remedial works to bridges to Improve public access to the Countryside/DUAL RESPONSIBILITY(CF/AW)		
Comment	Bid submission to WG for AIG funding 2022-25 to replace/enhance 9 bridges (3 per anum). Additional minor structures also included in 3 network improvement bids to be delivered over 3 years.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action		Target date	
15659		31/03/2023	
Action promised	E7: Produce landowner guide which will set out Public Rights Of Way rights of access and landowner responsibilities with the intention of preventing issues occurring on the Public Rights Of Way network such as through obstruction and encroaching vegetation/DUAL RESPONSIBILITY(CF/AW)		
Comment	Leaflet translated and with marketing for online promotion, design and printing options also being discussed.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action		Target date	
15711		31/03/2023	
Action promised	E25: Over winter 22/23 CCC will plant 5.5 ha of new woodland at three CCC owed sites. This will involve the planting of at least 5500 broadleaved trees and shrubs		
Comment	Contractors for tree planting and fencing have been engaged for the 3 sites. 5ha will be planted with mixed native woodland on CCC land at Tregib- Ffairfach, Pendre-Kidwelly and Maesdewi-Llandybie. 0.5 ha has been withdrawn from planting due to its existing value to biodiversity. Grants are in place (Glas Tir Woodland Creation and Local Places for Nature and ENRAW. Planting should start Jan 2023. AS many trees as grant aid will permit will be planed with mulch mats in an attempt to improve establishment rates and reduce the need for chemical weeding in years 1-3		
Service Head: Rhodri Griffiths		Performance status: On target	



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ACTIONS - Theme: WBO10. Look after the environment now and for the future			
Sub-theme: B - Deliver planning according to Planning (Wales) Act 2015			
Action	15708	Target date	31/03/2023 (original target 31/07/2022)
Action promised	E24: Undertake Appraisals for 10 designated Conservation Areas and develop guidance to support and guide future regeneration		
Comment	The draft Conservation Area Appraisals have been published for consultation with the period for responses closing on the 26th of August. Following this consultation, the responses are currently being considered ahead of reporting to Council. Consideration will be given to any consequential changes to the Conservation Area designation and will be taken through the regulatory processes to formalise the agreed changes.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	15709	Target date	31/05/2022
Action promised	E24: Hold the Listed Buildings Fair at Carmarthen Museum to provide guidance and support to Owners and Custodians of Listed Buildings in the County, and support businesses across the region with trade exhibitions		
Comment	The Development of Listed Buildings Fair was held on the 24th June 2022.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	15710	Target date	31/03/2023
Action promised	E24: Reinstate the Listed Buildings Forum to support departments in making applications for Listed Building Consent and caring for the Listed Buildings in Council ownership		
Comment	<p>The reinstatement of the Listed Buildings Forum is in process with an initial meeting date of the 10th November 2022 has been circulated.</p> <p>Initial agenda items will include:</p> <ul style="list-style-type: none"> • Changes to the Built Heritage Team and their roles in relation to CCC owned properties – did you know that (usually) we no longer have to involve Cadw in our deliberations • CCC Listed Buildings at Risk – Which of our buildings are most at risk and is there anything that we can be doing at an early stage to prevent deterioration and escalating costs • What support is available from the Tywi Centre and what further support would be of interest to PRPs. 		
Service Head: Rhodri Griffiths		Performance status: On target	



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ACTIONS - Theme: WBO10. Look after the environment now and for the future			
Sub-theme: C - Net Zero Carbon Local Authority by 2030			
Action	14812	Target date	31/03/2030
Action promised	Continue to extend the use of 'smart' and sub-metering technology to ensure accurate and timely capture of energy consumption data and develop appropriate carbon reduction target for the Council's non-domestic buildings as part of action plan (NZC-05 & 06)		
Comment	<p>Gas Metering: Day+1 Half Hourly (HH) data flowing from 209 meters including all the 197 supplies at sites to be retained (100%). Complete.</p> <p>Electricity Metering: Day+1 HH data flowing from 257 of 574 known supplies. Work in progress, with Western Power Distribution, our distribution network operator, currently installing meters. EDF, our electricity provider, need to action upgrades to complete the bulk of our remaining meters. Whilst progress has been delayed by EDF staff absence, a surge in meter upgrades is anticipated during late October – December 2022.</p> <p>Water Metering: Day+1 Quarter Hourly (QH) data flowing from 4 of 336 known supplies. Whilst Work progressing in conjunction with Welsh Water Dwr Cymru, underlying issues are delaying progress.</p> <p>Note: This HH and QH data is automatically imported daily to our SystemsLink energy management software system to provide enhanced data accuracy that enables us to better identify consumption / carbon saving opportunities.</p>		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	14814	Target date	31/03/2030
Action promised	Continue to work with Welsh Government Energy Service to explore and deliver opportunities for large scale renewable energy projects (NZC-13)		
Comment	As per Action ID 15697: Several potential sites have been identified - these to be further evaluated and prioritised with support from Welsh Government Energy Service. The lack of local Grid capacity has been the major barrier for developing large scale renewable energy projects on our Estate. To-date, applications to connect to the Grid have attracted significant reinforcement costs that have rendered potential schemes not financially viable.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	14816	Target date	31/03/2023 (original target 31/03/2022)
Action promised	Develop appropriate target for renewable energy generation as part of annual review of action plan (NZC-16)		
Comment	GEP Environmental engaged to support production of trajectories for carbon emission reductions and milestone targets for renewable energy generation.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	15139	Target date	31/03/2023
Action promised	E23: Develop further Phases of Re:fit Cymru (energy efficiency) project, or similar, to achieve accelerated energy/carbon savings: Deliver Phase2 with emphasis on engaging with local businesses to identify supply chain opportunities; and identify CCC assets for inclusion (Action 2 NZC)		
Comment	We are working with Ameresco, our Re:Fit Cymru service provider, to develop a Phase 2 project for approval in 2022/23. Ameresco have recently submitted an initial draft High Level Feasibility Study for 35 of our buildings and this is currently being evaluated. An application has been submitted to Welsh Government for Low Carbon Heat Development Grant funding - awaiting decision. Hopefully, this will provide a gateway for capital grants in 2023/24 as the current invest-to-save model is not appropriate for the decarbonisation of heat due to the associated capital plus ongoing revenue cost implications.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	15660	Target date	01/03/2023 (original target 31/03/2023)
Action promised	E8: Assess new build projects at concept stage to identify carbon implications with design specifications and briefs to reflect new technologies and energy efficient equipment. Align with non-domestic building KPIs set out in corporate NZC Action Plan		
Comment	Completion of key building projects adds to our increasing bank of learning to model effectiveness of new technologies. Ysgol Gorslas becomes our fifth completed Passivhaus School last September incorporating key learning around optimising our kitchen environmental performance. This translates directly into our design specifications towards achieving NZC site-by-site.		
Service Head: Jason Jones (Env)		Performance status: On target	
Action	15661	Target date	01/02/2023 (original target 31/03/2023)
Action promised	E8: Review cost implications and develop options to mitigate any cost pressures to identify carbon implications with design specifications and briefs to reflect new technologies and energy efficient equipment. Align with non-domestic building KPIs set out in corporate NZC Action Plan		
Comment	A cost inflation exercise is being drafted following accrualment of contractor cost data on live and completed projects (including Covid related impacts, material price rises). This will be completed on 14th October to inform CMT discussion on capital programme forecasting.		
Service Head: Jason Jones (Env)		Performance status: On target	
Action	15697	Target date	31/12/2022 (original target 30/09/2022)
Action promised	E23: Identify and prioritise 5 land holdings for potential renewable energy development		
Comment	Several potential sites have been identified - these to be further evaluated and prioritised with support from Welsh Government Energy Service. The lack of local Grid capacity has been the major barrier for developing large scale renewable energy projects on our Estate. To-date, applications to connect to the Grid have attracted significant reinforcement costs that have rendered potential schemes not financially viable.		
Service Head: Rhodri Griffiths		Performance status: On target	

Action	15698	Target date	31/03/2023
Action promised	E23: Engage with local schools to support local de-carbonisation		
Comment	We are participating in `Energy Sparks` an online, school-specific energy analysis tool and energy education programme. This will help our schools become more energy efficient and address climate change.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	15699	Target date	31/03/2023
Action promised	E23: Refresh the NZC plan following publication of Welsh Government NZ Wales		
Comment	Our current NZC Plan was approved in February 2020 as a living document. Revised NZC to be published by 31/03/2023. Draft annual NZC Plan Progress Report endorsed by Place, Sustainability and Climate Change Scrutiny Committee on 04/10/2022.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	15705	Target date	31/03/2023
Action promised	E23: Formally establish Officer Decarbonisation Steering Group to enable decarbonisation to be embedded across all Services		
Comment	Officer Decarbonisation Steering Group established in December 2021. Inaugural meeting of cross-party Climate Change and Nature Emergency Advisory Panel held on 21/09/2022.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	15706	Target date	31/03/2023
Action promised	E23: Deliver carbon literacy training for members and working with partners develop carbon literacy programme for staff.		
Comment	All five full-day Carbon Literacy for Elected Members training sessions have been delivered - last session held on 06/10/2022. Hywel Dda UHB are leading on developing a carbon literacy training programme for staff.		
Service Head: Rhodri Griffiths		Performance status: On target	



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Theme: WBO10. Look after the environment now and for the future Sub-theme: D - Flood & Water Management Act & Shoreline Management Plan.							
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average number of working days taken to clear fly-tipping incidents PAM/035	Not applicable		Q2: 2.6 End Of Year: 2.4	Target: 4.0 Result: 2.7	Target: 4.0 Result: 2.7 Calculation: 2345 ÷ 870	Target: 4.0	Target: 4.0
Service Head: Ainsley Williams				Performance status: On target			
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Sustainable Drainage Approval body (SAB) applications determined within the statutory 7 or 12 week deadline or to the agreed extension with the applicant WMT/006	Not applicable		New measure	Target: 100.0 Result: 100.0	Target: 100.0 Result: 100.0 Calculation: (62 ÷ 62) × 100	Target: 100.0	Target: 100.0
Comment 62 application have been determined thus far in 2022/23 and all 63 have been determined within the necessary deadlines.							
Service Head: Ainsley Williams				Performance status: On target			



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ACTIONS - Theme: WBO10. Look after the environment now and for the future			
Sub-theme: D - Flood & Water Management Act & Shoreline Management Plan.			
Action	15074	Target date	31/03/2023 (original target 31/03/2022)
Action promised	We shall protect and manage our coastal facilities, including the Millennium Coastal Park, working within regional shoreline management plan, overseen by Environment Department.		
Comment	The topo survey has been done for BPH and the PEA is ongoing due to the need to cover all seasons this will be ongoing until at least the spring. Linked to PFA report for area. Ongoing inspections and asbestos pick up for BP East beach.		
Service Head: Ian Jones		Performance status: On target	
Action	15684	Target date	31/03/2023
Action promised	E17: To work with partner agencies in the Dyfed Powys Local Resilience Forum (LRF) to assess the risk of emergencies, by delivery of a revised LRF Risk Register and train up to 50 Local Authority staff to deal with the consequences of emergencies		
Comment	The LRF Risk Register can be revised once the new National Security Risk Assessment (NSRA) is issued by the Cabinet Office. The revised NSRA has not been issued yet and is now due in the next month. This will then be reviewed by the LRF Risk Group. Since April 2022 31 colleagues have attended training to deal with the consequences of emergencies.		
Service Head: Daniel W John		Performance status: On target	
Action	15685	Target date	31/03/2023
Action promised	E17: Implement the 29 actions within the Emergency Planning Work Plan to ensure Council contingency activity to discharge duties under the Civil Contingencies Act (2004), ensuring our corporate preparedness to deal with emergencies		
Comment	27 of the original actions have been completed and the number of actions has increased. There are now 42 actions in the Emergency Planning Work Plan. Examples of completed actions are: - Review the Emergency Planning response arrangements. - Develop an Emergency Planning Learning and Development prospectus - Write an Emergency Planning Annual Report for 2021/22 and annual newsletter. - Develop and have agreed by the Civil Contingencies Working Group a debrief protocol		
Service Head: Daniel W John		Performance status: On target	
Action	15687	Target date	30/10/2024
Action promised	E19: Development, Authorisation and Implementation of new Flood Risk Management Plan		
Comment	29 full SAB apps have been determined in Q1 and all 29 (100%) were done on time.		
Service Head: Daniel W John		Performance status: On target	
Action	15688	Target date	30/10/2024
Action promised	E19: Number of Actions completed within the year according to the new Flood Risk Management Plan		
Comment	The FRMP2 is still being developed and these actions wont be live until Oct 23.		
Service Head: Daniel W John		Performance status: On target	
Action	15700	Target date	30/10/2024
Action promised	E19: To undertake the role of Lead Local Flood Authority in investigating widescale incidents of flooding in accordance with the S.19 Flood and Water Management Act		
Comment	S19 report into flooding at Kidwelly has been finalised and signed off. Currently in translation and will be published in October.		
Service Head: Daniel W John		Performance status: On target	
Action	15701	Target date	30/10/2024
Action promised	E19: To undertake formal T98 inspections of all CCC Flood and Coastal Erosion Risk Management (FCERM) assets annually		
Comment	All but one inspection complete. 447 assets are on the programme to be inspected, 446 completed to date		
Service Head: Daniel W John		Performance status: On target	



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Theme: WBO10. Look after the environment now and for the future							
Sub-theme: E - Towards Zero Waste strategy							
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Kilograms of local authority municipal waste that is not reused, recycled or composted during the year per person PAM/043	Not applicable		Q2: 77.9 End Of Year: 153.9	Target: 43.8 Result: 36.1	Target: 85.3 Result: 73.3 Calculation: 13923440 ÷ 190073	Target: 127.0	Target: 167.9
Service Head: Ainsley Williams			Performance status: On target				
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste sent to landfill WMT/004	Not applicable		Q2: 22.86 End Of Year: 11.98	Target: 11.50 Result: 11.41	Target: 11.50 Result: 8.11 Calculation: (3308.28 ÷ 40813.95) × 100	Target: 11.50	Target: 11.50
Service Head: Ainsley Williams			Performance status: On target				
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of municipal waste Collected as source segregated biowastes and composted or treated biologically in another way WMT/010iii	Not applicable		Q2: 21.41 End Of Year: 18.68	Target: 19.50 Result: 21.79	Target: 19.50 Result: 21.68 Calculation: (8848.91 ÷ 40813.95) × 100	Target: 19.50	Target: 19.50
Service Head: Ainsley Williams			Performance status: On target				



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ACTIONS - Theme: WBO10. Look after the environment now and for the future			
Sub-theme: E - Towards Zero Waste strategy			
Action	15649	Target date	31/08/2022
Action promised	E9: Install 3 x ULEV points for public use at the regional Eco- Park		
Comment	The opening of Canolfan Eto took place in June as part of this facility 3 Public Electric Vehicle charging points have been installed and commissioned.		
Service Head: Daniel W John		Performance status: On target	
Action	15652	Target date	31/03/2024
Action promised	E9: Install additional renewable energy production capacity at the regional Eco- Park		
Comment	At present the scoping of the increasing renewable energy production capacity has been undertaken. With engagement between CCC, CWM and specialist consultants to advise upon future options. WG are engaged on future demand and discussions with Western Power being made to scope grid capacity at the site. In addition to the update in Q1 a corporate group is being convened to explore the opportunities at NYC and provide governance arrangements to ensure timely delivery of potential projects.		
Service Head: Daniel W John		Performance status: On target	
Action	15653	Target date	30/09/2023
Action promised	E9: Redevelop new waste sorting infrastructure at the regional Eco- Park		
Comment	Initial scoping of facility requirements has been completed. With work ongoing between the Waste Service and CWM Environmental on the facility design. Initial draft options have been drafted for consideration by CCC representatives and CWM board. We are engaging WG on potential regional benefit and support funding with Neighbouring Authorities contacted and scoping work has commenced.		
Service Head: Daniel W John		Performance status: On target	
Action	15662	Target date	31/03/2024 (original target 31/03/2023)
Action promised	E9: The development of a strategic regional Eco- Park on a phased basis with focus on renewable energy production, waste management, and resource efficiency, ULEV charging facilities, coupled with industrial space for the manufacturing, processing and service industry base		
Comment	Initial facility scoping has been undertaken, funding has been secured with WG to support the development of centralised council operations. Engagement with Welsh Government and commercial partners has been undertaken to scope renewable infrastructure and electric vehicle charging capacity a working group has been set up to explore opportunities. CWM Environmental are currently developing a scoping study for Waste Electrical treatment and recycling capacity at the site. A master plan for the has been produced and engagement with commercial sector has commenced and a scoping of biodiversity activities will also be commenced in q4.		
Service Head: Daniel W John		Performance status: On target	
Action	15686	Target date	31/03/2023
Action promised	E18: Deliver the Waste Services Action Plan in response to the recommendations of the Audit Wales Office report		
Comment	The division has created a set action plan set to address the recommendations of the Audit Wales report, with monthly monitoring of the progress against these actions. The majority of actions are now complete, but monitoring of performance and delivery of the Waste Strategy form central parts of this action plan. In addition, the need to review our strategic response to fly-tipping is required and the service are engaged with communities to ensure a co-ordinated response on this matter and a Fly-tipping task and finish group is due to be convened in December with the finalised Terms of Reference to be agreed at Scrutiny in November. Internal Audit have also commenced a review into the WAO action plan progress.		
Service Head: Ainsley Williams		Performance status: On target	
Action	15689	Target date	30/09/2022
Action promised	E20: Deliver coordinated response to Local Environmental Quality Management		
Comment	Continuing to work on actions within the dashboard as a result of the LEQ management plan relating to fly tipping, dog fouling and littering that fall under the waste, enforcement and cleansing remit in a collaborative approach. Bi monthly waste audits are being conducted by LEQ officers in 3 principal town and 10 town locations. Any LEQ issues are reported back to the relevant team for actioning i.e. cleansing duties, enforcement investigation or community behavioural change engagement. The data is being used to establish cleansing service requirement and assist with the current cleansing review with regards to service needs in particular areas. Surveillance operations in key fly tipping hotspots have been undertaken resulting in several enforcement notices and actions for further investigations. Targeted enforcement days have also been scheduled to engage with local communities and businesses. Promotion of behavioural change campaigns with regard to litter picking hubs and 2minute litter pick stations establishing across the county. Support of exiting litter picking groups and champions are ongoing.		
Service Head: Daniel W John		Performance status: On target	
Action	15690	Target date	31/03/2023
Action promised	E20: Monitor fly tipping service requests per annum and seek a reduction following behavioural change campaigns		
Comment	Fly tipping incidences are continually monitored and interaction through various means is prioritised based upon this data. 1075 incidences recorded in qtr1 of those 650 were reported on the fly mapper system used by officers and operational workforce. 466 incidences have been reported on fly mapper in qtr. 2 a reduction on Q1. However, verification of the total number and type is underway. Collaborative work with cleansing and enforcement as well as other key stakeholders are undertaken pending location and nature of fly tipping. Monitoring work and analysis has been achieved in the Tyisha ward for example where informative data on type, amount and location of fly tip was recorded. Household and landlord engagement has been underway through working in partnership with the Tyisha project officers, enforcement and public protection staff. Community engagement through door knocking and direct contact with 456 households from 1243 originally surveyed has taken place where additional information provision has taken place to assist residents in disposing of bulky or surplus domestic waste and contribution to the full kerbside recycling service. Further work on private and social landlord interaction is underway.		
Service Head: Daniel W John		Performance status: On target	

Action	15691	Target date	31/03/2024
Action promised	E21: 50% of our waste collection vehicles to be ULEV compliant, where technology and capacity allows. Target is 33 vehicles		
Comment	There is no change to Q1 but constant engagement with Electra is received on the build of the three 26t Electric RCV's. Market engagement is ongoing in readiness of the procurement process for the new vehicles required to role out the 2024 kerbside sort. Therefore, we are currently receiving electric demo vehicles to assist us in route planning, as the topography of Carmarthenshire in areas doesn't lend itself to electric vehicles, therefore planning is key to maximise the number of electric vehicles that can be part of the fleet, and meet this target		
Service Head: Daniel W John		Performance status: On target	
Action	15692	Target date	30/09/2022 (original target 31/03/2023)
Action promised	E22: Implement a nappy collection service attracting 8,000 customers to decrease our black bag waste and increase recycling		
Comment	The service has continued to accrue subscribers week on week and at the end of quarter two has just over 7600 hygiene and nappy waste customers. Expected increases in both quarter three and four is likely as the upcoming waste changes will promote the use of the service to increase this recycling avenue and reduce residual black bag content.		
Service Head: Daniel W John		Performance status: On target	
Action	15693	Target date	31/03/2024
Action promised	E22: Phased implementation of rollout of weekly recycling, 3 weekly residual waste and 3 weekly glass collections by March 2024		
Comment	The routing review with crews and supervisors are underway. The procured fleet have partly been delivered with delivery dates set for the remaining. The glass boxes are partly delivered with a scheduled delivery period for the remaining. The O license for the interim depot has been achieved, with planning committee set for the new depot on the 13th of October 22. Contractor assigned and engaged with commencement date given. The recruitment process is ongoing for the additional 47 members of staff and to be finalised in Q3. The policies associated with the service change is currently under review and will be submitted to Cabinet in Q3. RA undertaken for the service change and have been signed off and agreed by H&S.		
Service Head: Daniel W John		Performance status: On target	
Action	15694	Target date	31/03/2024
Action promised	E22: The adoption of the kerb side sort (source segregated recycling system) to decrease contamination in the recycling stream		
Comment	Meetings have commenced with WRAP Cymru to commence route planning and design, with demonstration vehicles received of kerbside sort vehicles. Meetings are ongoing with WG for the financial draw down and allocated funding to fund the service change. Internal financial planning are ongoing for the service change with projected costs calculated for expanding or moving depots. However, with the development of the interim depot and the planned introduction of an extra kerbside commodity [glass], we are at the final stage of the first stage of the WG blueprint kerbside model.		
Service Head: Daniel W John		Performance status: On target	
Action	15695	Target date	31/12/2022
Action promised	E22: Review the kerbside garden waste collection service to ensure continued efficiency		
Comment	The Garden Waste service currently has 12,210. The service has created a service information dashboard to monitor performance in deliveries, tonnage captured, missed collections and route and location mass averages. This information is continually analysed to ensure service efficiency. The end of season review will commence following completion of November Collections. Target date for report completion 1st January 2023.		
Service Head: Daniel W John		Performance status: On target	
Action	15702	Target date	30/09/2022
Action promised	E20: To integrate and work with all partners with an interest in Litter Environmental Quality to develop a holistic approach to working with community in getting a cleaner Carmarthenshire		
Comment	Continued collaborative approach to tackling litter within the county is taking place. Officers are actively working with volunteers, businesses, town and community councils, KWT and other stakeholders to enhance LEQ in the area. Officers assist volunteers with setting up, conducting and clearing litter picked waste. Working in partnership with keep wales tidy to signpost those that wish to establish a litter picking hub in the community. 2 minute litter picking boards have been set up in areas where custodians such as local businesses or community groups take ownership and promote clean ups in their area. These initiatives are expanding throughout the County. There are 14 clean up boards across the county three of these established within qtr.2 of this year with local businesses as custodians.		
Service Head: Daniel W John		Performance status: On target	
Action	15703	Target date	30/09/2022
Action promised	E20: Develop a Local Environmental Quality Strategy and Action Group to develop solutions to prevent and address environmental blight and fly-tipping		
Comment	The group has been convened and has met to discuss key challenges which face waste, cleansing and enforcement teams in tackling environmental blight and fly tipping in the communities. Solutions for issues such as littering, fly tipping and dog fouling are seen to be varying in terms of resource requirements and methods of tackling environmental blight, each issue is taken based on the challenge and area it relates to. Specific action plans on issues are being developed and a report will be written in q4		
Service Head: Daniel W John		Performance status: On target	
Action	15704	Target date	30/09/2022
Action promised	E22: Deliver Circular Economy Infrastructure Projects Nantycaws – 'Canolfan eto' and commercial waste recycling centre Llanelli Town Centre – 'Eto' reuse shop		
Comment	The Slop eto in Llanelli town centre opened in 2021, with Canolfan eto opening in June 2022. The Commercial Waste Recycling facility is opening October 2022.		
Service Head: Daniel W John		Performance status: On target	



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ACTIONS - Theme: WBO11. Improve the highway and transport infrastructure and connectivity			
Sub-theme: A - Highway Infrastructure			
Action	15712	Target date	30/04/2022
Action promised	E26: Complete M4 J48 improvement scheme		
Comment	M4 J48 scheme completed and fully open to traffic in December 2021		
Service Head: Pilliner	Stephen G Performance status: On target		
Action	15714	Target date	30/09/2022
Action promised	E26: Complete construction of Electric Bus facility with charging infrastructure		
Comment	Work to depot substantially complete. Charger procured through Buses tender due for installation by others arranged for coming weeks. WPD connection works nearing completion. Operational contract procured by TFW not ready to operate service from depot until February 2023.		
Service Head: Pilliner	Stephen G Performance status: On target		
Action	15724	Target date	31/03/2023 (original target 01/06/2022)
Action promised	E29: Continued development of Highways Asset Management Programme Maintenance Manual/DUAL RESPONSIBILITY(DK/RW)		
Comment	Development of the new highway Maintenance Manual is progressing, with the aim of completing this by the end of this financial year.		
Service Head: Pilliner	Stephen G Performance status: On target		
Action	15725	Target date	31/03/2023
Action promised	E29: Introduction of new Highway Inspection and Repair Regime/DUAL RESPONSIBILITY(DK/RW)		
Comment	Development of a new Highway Inspection and Repair Regime has been progressed with implementation planned for end of this financial year. Training for Highway Inspectors will be delivered prior to implementing the new regime.		
Service Head: Pilliner	Stephen G Performance status: On target		
Action	15726	Target date	31/03/2023
Action promised	E29: Delivery of Road Refurbishment grant (Subject to Welsh Government funding)/DUAL RESPONSIBILITY(DK/RW)		
Comment	Phase 1 of the surfacing programme will be completed by 31st October. Phase 2 of the programme is currently being issued to the surfacing contractor for our Eastern Division with the remaining schemes for Western Division to be to be issued by 30th October		
Service Head: Pilliner	Stephen G Performance status: On target		
Action	15727	Target date	31/03/2023
Action promised	E29: Submission of funding bids for highway maintenance works/DUAL RESPONSIBILITY(DK/RW)		
Comment	We will continue to respond to Welsh Government enquiries in respect of road refurbishment works as and when we receive them and will submit further bids for funding in a timely manner. There are none currently available. Further information is expected from the Wales Govt by the end of November.		
Service Head: Pilliner	Stephen G Performance status: On target		
Action	15728	Target date	31/03/2023
Action promised	E29: Deliver a capital & revenue highway resurfacing and surface dressing programme/DUAL RESPONSIBILITY(DK/RW)		
Comment	Delivery of the capital surface dressing programme was been completed by end of June. Grant funded / capital resurfacing programmes are progressing (Ref. Action 15726)		
Service Head: Pilliner	Stephen G Performance status: On target		
Action	15729	Target date	31/03/2023
Action promised	E29: Review highway sweeping and bring forward Policies for inclusion within the Maintenance Manual/DUAL RESPONSIBILITY(DK/RW)		
Comment	Prioritised schedules of sweeping areas which identify as flooding hot spots, drainage sensitive sites and heavy leaf fall areas along the highway network are currently being operated by the highways teams. This risk based approach will be included within the Highway Maintenance Manual currently being developed.		
Service Head: Pilliner	Stephen G Performance status: On target		
Action	15730	Target date	31/03/2023
Action promised	E29: Ensure highway verges are maintained to appropriate standards and do not obstruct or endanger road users/DUAL RESPONSIBILITY (DK/RW)		
Comment	Mowing of highway `Late Cut` verge areas is due to be completed in October in the North East sector. All other sectors have completed their annual cutting programme.		

Service Head: Stephen G Pilliner		Performance status: On target	
Action	15731	Target date	31/03/2023
Action promised	E29: Ensure a scheduled highway inspection regime and safety defect repair system is in place and functioning effectively/DUAL RESPONSIBILITY(DK/RW)		
Comment	The service continues to maintain a scheduled highway inspection regime across all sectors and all classes of road. The teams continue to ensure safety defects are repaired as effectively as possible with the resources available.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15732	Target date	31/03/2023
Action promised	E29: Review highway drainage and gully management and bring forward Policies for inclusion within the Maintenance Manual/DUAL RESPONSIBILITY(DK/RW)		
Comment	Additional tablets for the minor maintenance gangs have been acquired and will be issued to the depots in early October. This will enable drainage repairs to be recorded on the new gully management system. A meeting was held with the highways asset management and operational teams in September to develop a process map for scheduling the cleaning and works packages for the gully emptying team. A better understanding of the processes involved has now been achieved and these will be reviewed further and improved over the coming weeks / months. Drainage and gully management policies will be fine tuned and included within the highway Maintenance Manual.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15733	Target date	31/03/2023
Action promised	E29: Operate an effective out-of-hours service which is responsive to emergencies and adverse weather events to safeguard road users/DUAL RESPONSIBILITY(DK/RW)		
Comment	The Highway Services team continue to operate an effective out-of-hours service to deal with emergency incidents and adverse weather events to safeguard road users. Formal standby rotas for the winter season which is due to commence on 17th October have been finalised including draft gritter driver rotas. Driver rotas will be finalised by the start of October. All preparations for the winter season will be completed by Monday 17th October.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15734	Target date	31/03/2023
Action promised	E30: Installation of 3 additional weather stations for increased domain forecasting accuracy to optimise effectiveness of Winter Highways Operations		
Comment	Tender returns due 11th October for new weather stations.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15735	Target date	30/06/2022
Action promised	E30: Review of domain boundaries in partnership with forecast provider to optimise effectiveness of Winter Highways Operations		
Comment	Domain boundaries has been reviewed with further weather stations required to enable the authority to move towards a more focused approach to precautionary treatments with additional domains.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15736	Target date	30/09/2023 (original target 31/07/2022)
Action promised	E30: Review of treatment routes to optimise effectiveness of Winter Highways Operations		
Comment	target date revised to autumn 2023 ahead of winter 23/24 season		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15737	Target date	31/10/2023 (original target 31/08/2022)
Action promised	E30: Consultation on revised Winter Service Plan (Highways)		
Comment	Target date winter season 2023/24. Additional weather stations being installed 2022/23.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15738	Target date	31/10/2022
Action promised	E30: Implementation of Winter Service Plan (Highways)		
Comment	Preparations for winter season complete, forecasts being received and reviewed by Duty Officers, driver and DO rota in place.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15739	Target date	31/03/2023
Action promised	E31: Bridge inspection regime undertaken with general and Principal Inspections undertaken as scheduled, to reduce the risk of structures failing to ensure they are resilient to storm damage and minimise network disruption.		
Comment	General inspection programme on-going in accordance with schedules. Principal inspections programmed for Q3 and Q4.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15740	Target date	31/03/2023
Action promised	E31: Stage 1 and 2 Scour Assessments of structures subject to river erosion to reduce the risk of structures failing to ensure they are resilient to storm damage and minimise network disruption.		
Comment	Batch 2 (2022) of Stage 1 scour assessments underway. Stage 2 programme being developed based on Stage 1 outcomes.		

Service Head: Stephen G Pilliner		Performance status: On target	
Action	15741	Target date	31/03/2025
Action promised	E31: Specific post-event inspections after significant storms to reduce the risk of structures failing to ensure they are resilient to storm damage and minimise network disruption.		
Comment	Appropriate inspections are carried out during and post significant storms events.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15742	Target date	31/03/2023
Action promised	E32: Deliver a prioritised programme of geotechnical assessments along key routes of network at higher risk. Identified risks to be prioritised. Summary and key risks to be highlighted in the Annual report to reduce the risk of Geotechnical and highway support failures on strategic routes to prevent road network disruption.		
Comment	A continued programme of geotechnical survey is in being prepared focussing on key strategic routes and areas of risk. Surveys will be in accordance with the Geo Amp and will be undertaken during the survey period Winter 2022.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15743	Target date	31/03/2023
Action promised	E32: Highway Safety Inspections maintained in accordance with set frequencies to reduce the risk of Geotechnical and highway support failures on strategic routes to prevent road network disruption		
Comment	Highway safety inspections are maintained at scheduled frequencies. Completion on time is currently measured at 99.09% for the period 1st April to 30th September 2022.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15744	Target date	31/03/2023
Action promised	E32: Submission of funding bids for addressing identified risk areas to reduce the risk of Geotechnical and highway support failures on strategic routes to prevent road network disruption		
Comment	WG Resilient road funding £200k awarded for 22/23 to review and address Geotechnical risks. Further bids to be submitted as part of the highways annual reports and expressions of interest for Capital funding or further WG resilient roads funding. Information on available funding and grants will be issued by the Wales Government in November.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15745	Target date	31/03/2023
Action promised	E32: Adopt a Geotechnical Asset Management plan and key plans for reducing Geotechnical risk to reduce the risk of Geotechnical and highway support failures on strategic routes to prevent road network disruption		
Comment	A DRAFT GeoAmp has been prepared and is under review. The final plan will be put forward as part of the Highways Maintenance Manual in the FWP.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15746	Target date	31/03/2023
Action promised	E33: Deliver the programme of survey and assessment of highway drainage systems along key high-risk routes prone to flooding (Subject to funding) in order to Protect the highway from flooding due to uncharted and non-functional drainage systems to safeguard travelling public		
Comment	Survey and assessments being undertaken along key A roads as budget permits. Information also beng gathered through roll-out of Kaarbontech gully asset management system.		
Service Head: Stephen G Pilliner		Performance status: On target	



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Theme: WBO11. Improve the highway and transport infrastructure and connectivity							
Sub-theme: B - Integrated Public Transport Network							
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of transport and highways operator customer complaints THS/015	Not applicable		New measure	Target: 7 Result: 1	Target: 7 Result: 5	Target: 7	Target: 7
Service Head: Stephen G Pilliner			Performance status: On target				
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of passenger journeys on supported services THS/016	Not applicable		New measure	Target: 168083 Result: Not available	Target: 336166 Result: Not available	Target: 504249	Target: 672332
Comment	Inconsistent data set not reliable and alternative measures have been identified for 23-24.						
Remedial Action	Please see comment.						
Service Head: Stephen G Pilliner			Performance status: Result not available				



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Theme: WBO11. Improve the highway and transport infrastructure and connectivity							
Sub-theme: F - Modernising our vehicle Fleet							
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of services / inspections completed for light commercial vehicles (LCV) on time THS/013	Not applicable		New measure	Target: 100.0 Result: Not available	Target: 100.0 Result: Not available	Target: 100.0	Target: 100.0
Comment	Data collection has begun for Q2 and the data shows that with LCV and HGV combined 51% (456 of 886) of the vehicles were serviced within the required timescale. From the 430 not serviced on time, 244 vehicles were not delivered by departments to the workshops for their scheduled appointments. We will further develop the data to enable us to report fully for Q3 on LCV and HGV separately and to capture reasons for not completing on time.						
Remedial Action	Please see comment.						
Service Head: Stephen G Pilliner			Performance status: Result not available				
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of services/inspections completed for delivered HGV Vehicles on time THS/014	Not applicable		New measure	Target: 100.0 Result: Not available	Target: 100.0 Result: Not available	Target: 100.0	Target: 100.0
Comment	Data collection has commenced for Q2 and the data shows that with LCV and HGV combined 51% (456 of 886) of the vehicles were serviced within the required timescale. From the 430 not serviced on time, 244 vehicles were not delivered by departments to the workshops for their scheduled appointments. We will further develop the data to enable us to report fully for Q3 on LCV and HGV separately and to capture reasons for not completing on time.						
Remedial Action	Please see comment						
Service Head: Stephen G Pilliner			Performance status: Result not available				



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ACTIONS - Theme: WBO13. Better Governance and use of Resources			
Sub-theme: B7 - Good transparency and accountability			
Action	15827	Target date	31/03/2023
Action promised	E59: Develop monitoring dashboard for delivery of responsive repairs within priority targets: Stock conditions; Servicing compliance; Inspections; Fire Risk Assessments; Legionella		
Comment	We are implementing a new service from Freshservice to produce our form and this will generate automatic emails for planned works (property design & minor works). This element is complete including the Welsh translations and icons. IT are currently in the process of setting up workflows for automatic emails to be sent to Heads of Service for approval before any works commence. We will be arranging for a link to be put on the intranet for utilisation of the form. Service manager has met in September with Housing team to discuss the roll out together with comms to allow us to go live.		
Service Head: Jason Jones (Env)		Performance status: On target	



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ACTIONS - Theme: WBO11. Improve the highway and transport infrastructure and connectivity			
Sub-theme: A - Highway Infrastructure			
Action	15747	Target date	31/03/2023
Action promised	E33: Undertake geo-referenced Video surveys during adverse weather events to identify and record risk areas in order to Protect the highway from flooding due to uncharted and non-functional drainage systems to safeguard travelling public		
Comment	Arrangements in place for Vaisala system to be deployed during adverse weather events to capture flood areas for further analysis of highway drainage systems. System has been successfully deployed during recent events.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15748	Target date	31/03/2023
Action promised	E33: Deliver programme of drainage remedial and improvement works at identified risk areas using best available data (Subject to funding) in order to Protect the highway from flooding due to uncharted and non-functional drainage systems to safeguard travelling public		
Comment	Programme in place to deliver improvements within allocated budget. There is insufficient budget to meet the level of demand. Asset Information Officer also appointed to take lead on investigating structural drainage issues at identified risk areas and delivering remedial works.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15749	Target date	31/03/2023
Action promised	E33: Manage a prioritised Capital programme for drainage remedial works and submission of additional funding bids as required in order to Protect the highway from flooding due to uncharted and non-functional drainage systems to safeguard travelling public		
Comment	Drainage surveys underway and remedial works identified to invest available budget which includes Resilient Roads Funding secured from Welsh Government. However there is a wider issue of an aging and largely Victorian drainage system which has structural issues and will not withstand the impacts of climate change without significant investment. There is insufficient budget to meet demand as set out in the Highways Asset Management Plan Annual Update, hence a prioritised approach has to be adopted.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15750	Target date	31/03/2023
Action promised	E34: Inspection and management regime of 50 sub-standard structures in accordance with technical requirements to ensure highway bridges and structures assessed as sub-standard to safeguard the travelling public		
Comment	Scheduled monthly and 4-monthly monitoring inspections are on-going in accordance with the programme.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15751	Target date	31/03/2023
Action promised	E34: Prioritise sub-standard structures as part of 3- year Capital maintenance programme to ensure highway bridges and structures assessed as sub-standard to safeguard the travelling public		
Comment	A risk based approach is used to prioritise investment in the sub-standard structures rehabilitation programme subject to available Capital funding. The programme on-going and 2 weight restricted bridges are being strengthened/replaced this year.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15752	Target date	31/03/2023
Action promised	E34: Review of structural assessments to update structural capacity ratings (Subject to funding) to ensure highway bridges and structures assessed as sub-standard to safeguard the travelling public		
Comment	Additional funding needs to be identified to commission this technical review . Capital funding for sub-standard structures is currently focussed on works addressing high and medium risk structures however a sum could be allocated to commence this review. A brief has been developed to establish the costs. Budget to be reviewed.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15753	Target date	31/03/2023
Action promised	E35: Deliver a prioritised 3-year capital maintenance programme of highway bridge strengthening and replacement schemes. Prioritising delivery of schemes with the resources available to ensure highway bridges and structures assessed as sub-standard to safeguard the travelling public		
Comment	A programme of schemes is underway to address sub-standard structures. Railway Inn Bridge Llanpumsaint 18t restriction due to complete Nov 22, Danrheol Bridge Meidrim 3t restriction underway, due to complete mid October 22.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15754	Target date	31/03/2023
Action promised	E35: Undertake scheduled bridge and structure inspections to ensure highway bridges and structures assessed as sub-standard to safeguard the travelling public		
Comment	Scheduled monthly and 4-monthly monitoring inspections are on-going in accordance with the programme.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15755	Target date	31/03/2023
Action promised	E35: Deliver a programme of revenue funded scheduled maintenance of structures on a biennial cycle to ensure highway bridges and structures assessed as sub-standard to safeguard the travelling public		
Comment	A programme of planned cyclic bridge maintenance is now in place using dedicated structures gangs. Work is issued and recorded using mobile devices. Structures Revenue funding is used to fund this planned maintenance and other minor maintenance identified during planned inspections or to address reactive issues arising throughout the year. Sub-standard structures are monitored separately to this maintenance work.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15756	Target date	31/03/2023

Action promised	E35: Undertake principal structural condition inspections on a prioritised schedule of targeted structures at six yearly intervals to ensure highway bridges and structures assessed as sub-standard to safeguard the travelling public	
Comment	Principal inspections are being undertaken on a small number of structures each year at 6 yearly intervals. The programme is due to be reviewed and may be amended as part of the Highway Maintenance manual as the risk based approach is refined and also subject to the outcomes of the structural assessment review and Stage 2 Scour assessment recommendations.	
Service Head:	Stephen G Pilliner	Performance status: On target
Action	15757	Target date 31/03/2024
Action promised	E36: Monitor potential legislative changes in relation to the enforcement of pavement parking which is expected to provide powers to local authorities (subject to legislation currently expected July 2022) to allow the implementation of civil enforcement of footways obstruction to ensure routes are accessible	
Comment	Welsh Government have not proposed legislation to date but this will continue to be monitored.	
Service Head:	Stephen G Pilliner	Performance status: On target
Action	15758	Target date 31/03/2024
Action promised	E36: Develop Implementation and Enforcement Plan subject to legislation to allow the implementation of civil enforcement of footways obstruction to ensure routes are accessible	
Comment	Legislation has not been forthcoming from Welsh Government. This will continue to be monitored.	
Service Head:	Stephen G Pilliner	Performance status: On target
Action	15759	Target date 31/03/2023
Action promised	E37: Review and contribute to Transport for Wales research into the review of bus networks to develop the Southwest Wales Metro to support carbon reduction and the local economy	
Comment	Officers continuing to engage with TFW and regional partners where appropriate.	
Service Head:	Stephen G Pilliner	Performance status: On target
Action	15787	Target date 31/03/2023
Action promised	E44: Provide input into the WelTAG appraisal supporting the development and delivery of a new railway station at St Clears	
Comment	WelTAG 2 on active travel interchange and public transport infrastructure studies is nearing completion. Discussions are ongoing with respect to physically aligning the station with any potential supporting infrastructure. This along with outcome of discussions relating to funding and ongoing asset responsibility will inform next steps and decisions relating to public consultation and funding bids submitted for 23/24.	
Service Head:	Stephen G Pilliner	Performance status: On target
Action	15788	Target date 31/03/2023
Action promised	E44: Agree local infrastructure improvements with WG/TFW to support the development and delivery of a new railway station at St Clears	
Comment	WelTAG 2 on active travel interchange and public transport infrastructure studies is nearing completion. Discussions are ongoing with respect to physically aligning the station with any potential supporting infrastructure. This along with outcome of discussions relating to funding and ongoing asset responsibility will inform next steps and decisions relating to public consultation and funding bids submitted for 23/24.	
Service Head:	Stephen G Pilliner	Performance status: On target
Action	15789	Target date 30/11/2025
Action promised	E44: Delivery of a new railway station at St Clears	
Comment	Carmarthenshire County Council alongside St Clears Town Council have undertaken a significant period of technical appraisal, business case analysis and lobbying which has resulted in the allocation of funds to deliver a new railway station at St Clears. Whilst CCC are not the delivery body for this scheme (this being led by Transport for Wales and Network Rail) we continue to be involved as a key stakeholder and are currently working on proposals to introduce (subject to WG funding) supporting measures such as parking, bus interchange and active travel integration. St Clears Railway Station is currently programmed for completion March 2024. Discussions are ongoing between Transport for Wales (TFW), Welsh Government and UK Dept. for transport with respect to funding any uplift in costs. CCC Awaiting outcome of TFW options appraisal in order to understand the likely preferred platform arrangement which will inform and influence the development of any supporting interchange infrastructure	
Service Head:	Stephen G Pilliner	Performance status: On target



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ACTIONS - Theme: WBO11. Improve the highway and transport infrastructure and connectivity			
Sub-theme: B - Integrated Public Transport Network			
Action	15760	Target date	31/03/2025
Action promised	E37: Input to regional commission on bus services review to develop the Southwest Wales Metro to support carbon reduction and the local economy		
Comment	We continue to be engage with all organisations involved in the development of the Metro project		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15761	Target date	30/06/2022
Action promised	E37: Continue to work with Welsh Government and Transport for Wales on implementation of the Bus Emergency Scheme to develop the Southwest Wales Metro to support carbon reduction and the local economy		
Comment	Ongoing liaison with regional and national partners to support SWW Metro, Bus Emergency Scheme has been extended and the next version of BES has not yet been published.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15762	Target date	31/05/2022
Action promised	E37: Work with regional colleagues to formalise governance arrangements through Corporate Joint Committees to develop the Southwest Wales Metro to support carbon reduction and the local economy		
Comment	Presentation to CJC taking place on 27th July with a further report to be discussed in September by CJC		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15763	Target date	31/03/2023
Action promised	E37: Contribute to and assess feasibility studies to determine priorities for investment to develop the Southwest Wales Metro to support carbon reduction and the local economy		
Comment	Feasibility studies are being commissioned on Transport Modelling, Transport Hub Business Case, Bus Business Case, Active Travel Infrastructure Development, Ultra Low Emission Vehicle Strategy. These draft studies have now been issued. Regional Transport Group is now reviewing outputs and recommendations, which in turn will inform the next steps in the process. Carmarthenshire are endorsing an approach whereby tangible concepts plans and future outputs are identified		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15764	Target date	31/03/2023
Action promised	E38: Continuously review market engage with suppliers and Wales Govt through ATCO (Association of Transport Co-ordinating Officers) Cymru to monitor supply market for passenger transport to adapt services where required to changing supply conditions		
Comment	We continue to engage on a local, regional and national basis however it is becoming increasingly difficult to meet all demands with some increasingly complex requirements.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15765	Target date	30/09/2022
Action promised	E38: Input to budget setting process to build resilience into school and public transport budgets to monitor supply market for passenger transport to adapt services where required to changing supply conditions		
Comment	Transport costs continue to be a significant challenge as various issues such as staff shortages & fuel costs have an impact on prices but also on the availability of contractors. We have introduced a fuel supplement on school/college bus contracts.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15766	Target date	31/03/2023
Action promised	E38: Adapt or reduce services where possible and continue to develop alternative services to mitigate impact of supply chain shortages to monitor supply market for passenger transport to adapt services where required to changing supply conditions		
Comment	We continue to monitor and review our transport networks to try to manage the supply shortage, which at present is a particular issue with taxis in a sector where complexity in demand appears to be increasing.		
Service Head: Stephen G Pilliner		Performance status: On target	



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ACTIONS - Theme: WBO11. Improve the highway and transport infrastructure and connectivity			
Sub-theme: C - School Transport network			
Action	15767	Target date	31/03/2023
Action promised	E39: Engage early in any review of Modernising Education Programme programme to support the delivery of the Modernising Education Programme – redesigning networks to facilitate the movement of pupils as set out in our home to school transport policy.		
Comment	We continue to provide transport to support the MEP programme where requested by the Education Department, there have been no new transport demands to date this year.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15768	Target date	31/03/2023
Action promised	E39: Review pupil distribution and advise on transport and budget implications for any changes considered, redesigning networks to facilitate the movement of pupils as set out in our home to school transport policy.		
Comment	Networks and learner data are continuously reviewed and in particular for the new academic year which brings challenges due to changes in learner numbers and movements at very short notice and requires very detailed ongoing review of all routes.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15769	Target date	31/03/2023
Action promised	E39: Review Additional Learning Needs network and introduce Personal Travel Budgets, redesigning networks to facilitate the movement of pupils as set out in our home to school transport policy.		
Comment	We are awaiting a review the provision of specialist transport with the Education Department. A draft agreement for personal travel budgets is currently being reviewed by the Authority` s legal team.		
Service Head: Stephen G Pilliner		Performance status: On target	



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ACTIONS - Theme: WBO11. Improve the highway and transport infrastructure and connectivity			
Sub-theme: D - Support Community and rural Transport			
Action	15770	Target date	30/06/2022
Action promised	E40: Engage with Community Transport sector through PSB & third sector to develop Community Transport Strategy to enable access to essential services from rural communities		
Comment	Engagement on-going, work currently underway to research CT to inform the development of CTS which has a target date of March 2024. Project 10% complete		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15771	Target date	30/09/2023
Action promised	E40: Review Community Transport provision across the county to develop Community Transport Strategy to enable access to essential services from rural communities		
Comment	Scoping exercise in progress. Desk based research undertaken. Discussions on rural strategies have taken place with neighbouring LA's. Attending Smart Transport Rural Strategies web seminar this week to capture best practice and see if this could apply to CCC. Next stage - internal discussions to review data and determine best approach moving forward.		
Service Head: Stephen G Pilliner		Performance status: On target	



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ACTIONS - Theme: WBO11. Improve the highway and transport infrastructure and connectivity			
Sub-theme: E - Road Safety Strategy			
Action	15776	Target date	31/03/2025
Action promised	E41: We will implement the Active Travel Masterplan for our principal towns, subject to Wales Government funding to support the Wales Transport strategy to decarbonise transport and to assist with achieving the authority's net zero carbon targets whilst underpinning economic regeneration and social inclusion		
Comment	We have a number of Active Travel schemes being progressed utilising funding obtained following successful bids to WG. most notably we are progressing with the Shared use bridge crossing the A484 in Llanelli, this will provide a crucial link within the wider Llanelli Masterplan. Furthermore funding is allowing us to design up community wide programmes in Carmarthen, St Clears, Ammanford and Cross Hands/Tumble and Burry Port. We have also submitted our Integrated Network Maps to Welsh Government in fulfilment of our statutory duties under the Active Travel Act; we are currently awaiting feedback. This in turn will inform 23/24 bids to be submitted in January.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15777	Target date	31/03/2025
Action promised	E41: We will develop and deliver the Tywi Valley Path to support the Wales Transport strategy to decarbonise transport and to assist with achieving the authority's net zero carbon targets whilst underpinning economic regeneration and social inclusion		
Comment	£16.7m Funding has been secured from the UK Government Levelling Up Fund which when combined with £1.86m of CCC funding allows for the completion of the Tywi Valley Path. Currently we are progressing with Planning on the Eastern Section (Nantgardeig to Ffairfach). The formal PAC process has commenced and due to finish late October. Further to that a number of key land negotiations are well advanced, and legal documents are being prepared to support any compulsory purchase order that may be required. The construction tender for the scheme has been issued and tenders are being evaluated for award 14th October. A Corporate Governance Board has been set up to provide the necessary governance.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15778	Target date	31/12/2022
Action promised	E41: We will introduce electric buses and infrastructure on the Traws Cymru Carmarthen to Aberystwyth bus service to support the Wales Transport strategy to decarbonise transport and to assist with achieving the authority's net zero carbon targets whilst underpinning economic regeneration and social inclusion		
Comment	Following the award of funding from the Welsh Government, CCC working in partnership with transport for Wales and Welsh Government have been leading on the development and introduction of an innovative electric strategic bus service on the Traws T1 route. The vehicle depot construction is well under way at Nant Y Ci, Carmarthen. Following a stringent tendering exercise the vehicles order has been placed, with delivery due by early December. Transport for Wales are due to tender the service with the service becoming operational in February 2023.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15779	Target date	31/03/2023
Action promised	E42: Invite Expressions of Interest to improve walking routes through the Safe Routes in Community Programme to encourage more sustainable travel to assist with achieving the objective of decarbonisation		
Comment	Expressions of Interest were issued to communities across the County (May 2022) in order to raise awareness of the opportunity, to promote community engagement in the process and to allow CCC to apply a consistent selection and prioritisation model to future bids. Completed EOIs received July 2022. These are being assessed to inform grant 23/24 submissions.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15780	Target date	31/03/2023
Action promised	E42: Support communities with bid application process to improve walking routes through the Safe Routes in Community Programme		
Comment	Expressions of Interest were issued to communities across the County (May 2022) in order to raise awareness of the opportunity, to promote community engagement in the process and to allow CCC to apply a consistent selection and prioritisation model to future bids. Following a period of proactive and reactive engagement completed EOIs received July 2022.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15781	Target date	30/09/2022 (original target 31/08/2022)
Action promised	E42: Evaluate bids to improve walking routes through the Safe Routes in Community Programme		
Comment	Following a period of community engagement with schools, community councils, members and wider communities a number of expressions of interest have been received and assessed against the agreed prioritisation criteria. The outcome of this prioritisation exercise to be endorsed by Senior Management and Executive Board Member at which point communities will be informed of the outcome.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15782	Target date	30/11/2022
Action promised	E42: Prepare bids and submit to Wales Government to improve walking routes through the Safe Routes in Community Programme to encourage more sustainable travel to assist with achieving the objective of decarbonisation		
Comment	Expressions of Interest application forms were sent out to all Local Members, schools, Town and Community councils. responses received were assessed against the agreed criteria, which concluded wit Tumble and Ponthenri being identified as locations that will be taken forward to full WG bid submission for 23/24. A 3rd bid linked to the schools streets initiative may also be submitted depending on the guidance received from WG. Bids will be submitted in January with determination expected prior to the 31st of March		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	15783	Target date	31/03/2023

Action promised	E43: In line with WG legislation, undertake community wide consultation and technical appraisal to inform prioritised future network maps for Carmarthenshire's prescribed Built Up Areas to improve Active Travel routes for communities		
Comment	A comprehensive technical and consultation led process has been undertaken by officers to inform a county wide network of future active travel routes. Utilising an innovative interactive web based mapping platform as well as targeted engagement we have been able to develop a comprehensive plan that satisfies statutory duties placed on the Authority, Concurrs with the prescribed requirement for mesh density within allocated built up areas (BUA`s). Our plan has been submitted to WG and has been well received, we are in the process of obtaining final sign off and formal endorsement.		
Service Head: Stephen G Pilliner	Performance status: On target		
Action	15784	Target date	16/01/2023 (original target 31/03/2023)
Action promised	E43: Develop a strong case for funding to present to external funding bodies to improve Active Travel routes for communities to encourage safe low carbon travel choices, and social inclusion		
Comment	We have an extremely strong track record in successfully building and promoting the case for funding new infrastructure projects within Carmarthenshire. In respect of Active Travel/Walking and Cycling projects funding we have secured in the last year is approximately £19.94m. We are continuing to engage closely with various external funding providers to ensure positive dialogue that supports future successful bids. We are utilising Active Travel core funding to develop strong schemes developed on the basis of a thorough technical and consultative approach		
Service Head: Stephen G Pilliner	Performance status: On target		
Action	15785	Target date	30/09/2022
Action promised	E43: Utilise funding to implement Active Travel Masterplans across our main towns and monitor their effectiveness through quantitative (counts) and qualitative (Surveys) analysis to Improve Active Travel routes for communities		
Comment	We have a number of Active Travel schemes being progressed utilising funding obtained following successful bids to WG. most notably we are progressing with the Shared use bridge crossing the A484 in Llanelli, this will provide a crucial link within the wider Llanelli Masterplan. Furthermore funding is allowing us to design up and programmes in Carmarthen, St Clears, Ammanford and Cross Hands/Tumble and Burry Port. We have utilised funding to introduce cycle counters across the whole county and are in the process of developing an active travel monitoring plan to accompany the cycling strategy which will be implemented in 23/24.		
Service Head: Stephen G Pilliner	Performance status: On target		



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ACTIONS - Theme: WBO11. Improve the highway and transport infrastructure and connectivity			
Sub-theme: F - Modernising our vehicle Fleet			
Action	15715	Target date	31/03/2023
Action promised	E27: Establish report on HGV downtime to improve availability to operational services		
Comment	Downtime reports in place for critical HGVs, such as gritters throughout the winter season, further reports to be developed. Gritter HGV availability reports to commence 17th October.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	15716	Target date	30/09/2022
Action promised	E28: Review current fleet utilisation levels and information from telematics including daily average mileage, deployment and vehicle role		
Comment	Broad parameters of utilisation and telematics are being discussed but this is a long term project which will need to be further assessed with respect to available resources. Work programme included as part of budget proposals		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	15717	Target date	31/03/2023
Action promised	E28: Review future service needs of selected vehicles with client departments		
Comment	The formal replacement programme has been reviewed and meetings held with Client Departments to determine future plans. Electric charging facilities installation at the operational depots is underway to support future use of electric vehicles.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	15718	Target date	30/09/2022
Action promised	E28: Produce draft Fleet Strategy for consultation		
Comment	Initial scoping work underway, this is a major item of work that will need additional specialist resource to deliver.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	15719	Target date	31/03/2023
Action promised	E28: Adopt Fleet Strategy		
Comment	Initial scoping work underway. It is a major work programme. adoption of fleet strategy will follow completion of the work on the strategy.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	15721	Target date	31/08/2022
Action promised	E28: Review depot infrastructure requirements to support EV with an incremental progression as fleet builds		
Comment	Grant funding has secured the installation of fast and rapid chargers at 3 operational depots. Installation work is well underway at the 3 operational depots. This is due to be completed by the new year. This will now support the EV incremental progression throughout the fleet.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	15722	Target date	31/03/2023
Action promised	E28: Introduction of 1 fast and 1 rapid charging point within Trostre and Cillefwr depot and 2 fast charging points in Glanamman depot		
Comment	Grant funding has secured the installation of fast and rapid chargers at 3 operational depots. Installation work is well underway at the 3 operational depots. This is due to be completed by the new year. This will now support the EV incremental progression throughout the fleet.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	15723	Target date	31/03/2023
Action promised	E28: DVSA Compliance Risk Score to be Green		
Comment	DVSA Compliance risk score is based on MOT pass performance, minor faults and actions arising from monitoring activity. This year's compliance risk score so far is 3.12 which results in a green performance level.		
Service Head:	Stephen G Pilliner	Performance status:	On target
Action	15774	Target date	31/03/2023
Action promised	E41: We will implement the Carmarthenshire Electric Charging Infrastructure strategy to support the Wales Transport strategy to decarbonise transport and to assist with achieving the authority's net zero carbon targets whilst underpinning economic regeneration and social inclusion		
Comment	We have developed the Carmarthenshire Electric vehicle charging strategy which has now been formally adopted. Since 2018/19 we have introduced a total of 50 new EV chargers across the County. Work is currently well underway to introduce 19 new workplace charge points at Council sites in Trostre, Cillefwr, Cwmamman and County Hall; using a combination of CCC Capital and grant administered via the WLGA. Challenges are emerging in respect of public charging points due to the current energy crisis, with user costs increasing and suppliers margins reduced/extinguished. Carmarthenshire has mitigated its financial risk through public private profit share partnership arrangement, whereby the private operator carries out operation, management and maintenance whilst taking on liabilities for any operating losses. Work is also ongoing in respect of a regional south west Wales electric vehicle strategy.		
Service Head:	Stephen G Pilliner	Performance status:	On target

Action	15775	Target date	30/04/2022
Action promised	E41: We will install an additional 15 charges across the county to support the Wales Transport strategy to decarbonise transport and to assist with achieving the authority's net zero carbon targets whilst underpinning economic regeneration and social inclusion		
Comment	We have successfully installed and activated 15 new publicly available charge points across the County. These can be found in Council operated public facilities such as Leisure Centres and the new Pendine development site.		
Service Head: Stephen G Pilliner		Performance status: On target	



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ACTIONS - Theme: WBO13. Better Governance and use of Resources			
Sub-theme: A -Transforming, Innovating and Changing (TIC) the way we work and deliver services			
Action	15097	Target date	30/06/2022 (original target 31/03/2022)
Action promised	We will develop a new pro-active Public Health and Infection Control Service that will build on what we have learned from the COVID experiences.		
Comment	new service and team established across social care and health protection		
Service Head: Jonathan Morgan		Performance status: On target	



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ACTIONS - Theme: WBO13. Better Governance and use of Resources			
Sub-theme: B1 - Integrity and Values			
Action	15630	Target date	28/02/2023 (original target 30/06/2022)
Action promised	ENVBP (S11): Consider how we are set up as a department. Are there better synergies of services within & across other departments? Allow collaborative working across structures & reduce duplication. Consider working patterns for all groups of staff. Consider potential for multi-functional workforce		
Comment	1. Inter Departmental: Disaggregation of staff has been implemented on the 1 Oct. Minor Works housing will be moving to Communities. 2. Departmental: We have identified posts that are required to address high risk areas and are progressing with the recruitment process.		
Service Head: Ainsley Williams		Performance status: On target	
Action	15631	Target date	31/01/2023 (original target 30/09/2022)
Action promised	ENVBP (S12): Review the interaction and service provision with respect to Corporate Procurement Unit and the Departmental Procurement Unit. More emphasis needed on performance and contract management		
Comment	The review is continuing with the intent of putting a structure in place to manage the risk.		
Service Head: Ainsley Williams		Performance status: On target	
Action	15632	Target date	31/01/2023 (original target 30/09/2022)
Action promised	ENVBP (S13): Review and evaluation of suitable technology and software, to aid efficient operational delivery and provide links with management systems that will avoid duplication and allow easy extraction of management and performance data, access to real time data for customers and improve mobile working opportunities		
Comment	We are awaiting the final report from the SOCITM review in October 2022. We have employed 2 assistant project officers within IT to support the Department together with an additional systems officer within the department to support implementation of the recommendations.		
Service Head: Ainsley Williams		Performance status: On target	
Action	15633	Target date	31/12/2022
Action promised	ENVBP (S14): Review current communication channels and identify improvements to enable timely and effective two-way communication with all colleagues across the Directorate. To include specific solutions to address difficulties with communicating with non-office based and part-time colleagues		
Comment	The roll out of mobile devices continues. 70% of Highways operational staff and 50% of cleaning staff have received their mobile devices and training. We will take into account the findings of recent staff survey completed.		
Service Head: Ainsley Williams		Performance status: On target	
Action	15634	Target date	31/03/2023
Action promised	ENVBP (S15): Review managerial, supervisory, & operational resource levels & skills to allow sufficient resilience. Ensure skills & competencies match the service delivery & response expectations & include support for change management & staff wellbeing. Response to emergency project work & sufficient resource to ensure longer term delivery		
Comment	We continue to review operational posts job profile where we identify the minimum training requirements for each post.		
Service Head: Ainsley Williams		Performance status: On target	
Action	15824	Target date	31/03/2023
Action promised	E58: Support the full introduction of service connect which will have a fundamental impact on current processes and customer experience for contractors and tenants.		
Comment	Involvement with the Working Group and attendance at scheduled meetings to inform the development of the system. A pilot is to commence in August within the Minor Works team. The Property Hub will be involved in `invoice matching` and raising POs for materials etc. Due to meet the Property systems team soon to discuss our involvement. The system is scheduled to go live in November for Responsive repairs, with Servicing and Voids elements go live in the new financial year (April 2023).		
Service Head: Jackie Edwards		Performance status: On target	



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ACTIONS - Theme: WBO13. Better Governance and use of Resources		
Sub-theme: B4 - Making sure we achieve what we set out to do		
Action	15807	Target date 31/12/2022
Action promised	E47: Meet with clients to review and improve service through development of bespoke Service Level Agreement	
Comment	We have met with any clients requesting a review or improvement in the service. The past few weeks we have worked closely with Llandeilo CP to produce specific KPI's for the school. This was done in conjunction with the school head, business manager and two school governors. We have put into place weekly monitors until half term and for KPI's to be monitored monthly after half term to improve and sustain a satisfactory cleaning standard within the school. We will continue to meet clients and discuss any further improvements required in any establishments.	
Service Head: Jackie Edwards	Performance status: On target	



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ACTIONS - Theme: WBO13. Better Governance and use of Resources			
Sub-theme: B5 - Valuing our people; engaging, leading and supporting			
Action	15805	Target date	31/03/2023
Action promised	E47: Develop new business through collaboration, further external contracts and extension of service to other areas of the Authority in order to retain trained staff when covid cleans decrease		
Comment	The service has recently put in a bid for the cleaning of the llanelli goods shed as one external client. The number of covid cleaners remaining in the service without permanent roles has reduced considerably. This is due to staff being redeployed to vacant posts or have decided to either leave the authority for other roles or remained as casual cleaners due to returning to university or other education.		
Service Head:	Jackie Edwards	Performance status:	On target
Action	15806	Target date	31/08/2022
Action promised	E47: Engage with our customers to gauge satisfaction levels and develop an action plan in response to feedback		
Comment	On target each clients which requests meetings to discuss cleaning standards are met and action plans are put in place to ensure the cleaning standards are improved or maintained.		
Service Head:	Jackie Edwards	Performance status:	On target
Action	15815	Target date	31/03/2023
Action promised	E51: Align Waste and Highways hwb's to improve resilience and customer experience to improve resilience and customer experience with our front line services		
Comment	Both Waste and Highways hubs have been aligned. Further process reviews to take place once the restructure has been agreed.		
Service Head:	Jackie Edwards	Performance status:	On target
Action	15821	Target date	31/03/2023
Action promised	E57: Implement digital modules for cleaning services training for access on their mobile devices		
Comment	219 mobile phones delivered. Reduction to further roll out due to summer holiday period, high sickness rate, and a reluctance to attend. Pressure on trainers also, due to other training requirements across the department and the authority.		
Service Head:	Jackie Edwards	Performance status:	On target
Action	15828	Target date	31/03/2023
Action promised	E61: To identify areas of concern and improvement and Develop Wellbeing action plans for each division		
Comment	Lessons have been learnt from a P&S Wellbeing hour pilot and staff will be encouraged to utilise the flexi scheme to continue with the benefits identified. Physio scheme will be implemented for operational staff in Q3.		
Service Head:	Ainsley Williams	Performance status:	On target



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ACTIONS - Theme: WBO13. Better Governance and use of Resources		
Sub-theme: B6 - Managing risks, performance and finance		
Action	15798	Target date
Action promised	E45: Continued participation in Ash Dieback Project Team to deliver Ash Dieback projects to minimize risk to the travelling public	
Comment	Summer surveys of Ash Dieback along our A & B roads will finish in the next fortnight as temperatures drop and leaf fall increases. An end of season meeting has been arranged on 18th October with the Tree Safety Officer and highways operational team to review progress and performance of the surveys and general discussion on Ash Dieback effects across our network.	
Service Head: Stephen G Pilliner		Performance status: On target
Action	15799	Target date
Action promised	E45: Continue with survey programmes for highways and action identified diseased trees to deliver Ash Dieback projects to minimize risk to the travelling public	
Comment	Summer surveys of Ash Dieback along our A & B roads will finish in the next fortnight . Where highway trees have been identified as diseased Category 1 or Category 2 then the Tree Safety Officer will liaise with the operational manager to develop tree felling works packages to issue to contractors to remove diseased trees that pose a risk to the highway. This work is currently ongoing.	
Service Head: Stephen G Pilliner		Performance status: On target
Action	15800	Target date
Action promised	E45: Preparation and implementation of tree felling programmes to deliver Ash Dieback projects to minimize risk to the travelling public	
Comment	Summer surveys of the A and B roads will be completed in the next fortnight. The Tree Safety officer will assess trees that pose a risk to the highway from the surveys and will issue notices to landowners to request they conduct their own survey or arrange removal of the trees if deemed high risk (Category 1). This work is ongoing.	
Service Head: Stephen G Pilliner		Performance status: On target
Action	15801	Target date
Action promised	E46: Rollout of electronic invoicing improve financial management/DUAL RESPONSIBILITY(CT/IR)	
Comment	All willing companies are currently on board and submitting electronic invoices. Work will continue with very low numbers of smaller companies to submit electronically.	
Service Head: Jackie Edwards		Performance status: On target
Action	15804	Target date
Action promised	E47: Identify supplementary recruitment processes in conjunction with HR	
Comment	The cleaning service are currently putting together a flyer which will be sent to comms. to check to enable the service to advertise in doctors surgeries, dentists, community centres etc to attract as many applicants as possible. This idea was discussed at the recent APSE meeting regarding issues with recruitment and maintain staff. The cleaning services manager will discuss with HR the possibility of making the application for cleaners simpler and on paper due to the difficulties some applicants face.	
Service Head: Jackie Edwards		Performance status: On target
Action	15808	Target date
Action promised	E52: Identify and develop performance management data sets to improve income generation and management of SLA's	
Comment	Development of Landscape management tender is 75% complete with only bolt on additional items such as bio-diversity to be added , Key items for pricing SLA` s are complete and staff are now utilising the revised tender schedules for pricing of new SLA` s and working through existing SLA` s. We have met and engaged with Heads of the Gwendraeth Valley Schools, Tumble, Pontyberem, Llechyfedach and Llannon and agreed to pilot the roll out of the revised schedules to these schools in the first instance.	
Service Head: Daniel W John		Performance status: On target
Action	15812	Target date
Action promised	E56: Implement parking payment apps to develop car parking facilities to improve customer choice and improve operational efficiency	
Comment	Progress reviewed with Gary Owen 17/10/22 - soft implementation due later this week, assuming no technical issues are encountered a full launch will be arranged with Comms in a few weeks time.	
Service Head: Stephen G Pilliner		Performance status: On target
Action	15813	Target date
Action promised	E56: Increase % of payments from pay & display car parks received electronically to improve customer choice and improve operational efficiency	
Comment	All town centre car parks have electronic payment options for customers where viable. Customer transactions continue to be monitored.	
Service Head: Stephen G Pilliner		Performance status: On target
Action	15820	Target date
Action promised	E55: Carry out stock conditions to enable more accurate planning of future estate useCorporate priority required for programme for the 1100 buildings over 5 years. Carry out 100 in 22/23.	
Comment	160 Buildings surveyed to date	
Service Head: Jason Jones (Env)		Performance status: On target



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ACTIONS - Theme: WBO13. Better Governance and use of Resources			
Sub-theme: B7 - Good transparency and accountability			
Action	15814	Target date	31/03/2023
Action promised	E57: Implement paperless project training courses to all departments to reduce costs and improve processes to enable digital working		
Comment	Further paper documents require digitizing to reduce paper. Handheld devices with stylus' required for attendees during courses, and to capture signatures. SSW and RA can then be stored on their mobile devices for points of reference		
Service Head: Jackie Edwards		Performance status: On target	
Action	15818	Target date	31/03/2023
Action promised	E54: Engage with the Education Dept to raise awareness of Headteacher responsibilities and attend Headteacher meetings when requested to highlight the importance of compliance and maintenance (Environment)		
Comment	School Handyvan trial project has been launched with all schools having received at least 1 inspection. Feedback has been sought from schools to establish the effectiveness of the service. Current performance schools rate the service on average at 4.3 out of 5. Schools operational group has been established with Headteachers. Property is attending on agreed frequency to discuss issues.		
Service Head: Jason Jones (Env)		Performance status: On target	
Action	15819	Target date	31/03/2023
Action promised	E54: Adapt a risk-based approach with risk rating so that corporately we be aware, together with the mitigation required & the result on risk rating should these works be completed. This will inform MEP strategy & be a factor in securing grant funding. Carrying out works identified whilst evaluating risks associated utilising the handy van service		
Comment	Risk descriptions and rating are being captured as part of the School Handyvan Service (SHS) process. These risks are being addressed by the SHS or communicated to the school for discharging. All actions required to be undertaken including those approved and not approved by schools is captured on Total repairs.		
Service Head: Jason Jones (Env)		Performance status: On target	
Action	15822	Target date	31/03/2023
Action promised	E58: Develop reporting mechanism for managers to utilise management information data within the TOTAL system (Environment)		
Comment	Part of the System Developments teams work involves the development of reports that aid service managers and officer within the department to conduct the running of their service. The Systems Development Team has continued to collaborate with officers and managers of the Service enabling the team to deliver reports in a prompt and efficient fashion with up-to-date information that enables the Service to conduct their required operations efficiently and promptly, an example of which is a recent automated report which highlights daily missed refuse collections enabling the service to act promptly to resolve any issues.		
Service Head: Jackie Edwards		Performance status: On target	
Action	15825	Target date	31/03/2023
Action promised	E58: Delivery of 420 mobile phone project to 649 posts for Cleaning Services Staff and our operational staff to enable improved communication, training, access to resources and enable digital working		
Comment	219 cleaning staff have had Samsung mobile devices, with 63 highways staff also received the mobile devices.		
Service Head: Jackie Edwards		Performance status: On target	
Action	15826	Target date	31/03/2023
Action promised	E58: Identify an IT system that will allow automated updates for our repairs service which deals with 70,000 repairs per annum. System is to improve methods of self-serve & reporting of issues for tenants, provide progress updates by sub-contractors to ensure live updates and provide electronic feedback on the repair		
Comment	Systems development phase of the project has taken longer than expected due to technical issues with integrating to our corporate finance system. Due to other pressures within the corporate finance systems team, we have had to pause this part of the project until December. Even with this interruption, we plan to stay on course for the project target completion date by bringing other steps of the project timelines forward, such as the introduction and demonstrations of the system to users, systems testing of all other processes and integrations, and making sure that other steps in the project timelines are delivered by the time we reach the resolution with the outstanding corporate finance integration. This will then lead to the pilot, user acceptance testing, user training, then go-live.		
Service Head: Jason Jones (Env)		Performance status: On target	



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Theme: WBO5. Create more jobs and growth throughout the county							
Sub-theme: D-Strengthen the foundational economy and community resilience.							
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: i) Trading Standards PPN/001i	Not applicable		Q2: 26 End Of Year: 99	Target: 5 Result: 16	Target: 25 Result: 47 Calculation: (98 ÷ 209) × 100	Target: 50	Target: 100
Comment	PI is on target, currently on course to remain on target for End of Year. High risk premises inspections are safety related, premises such as Sunbed establishments, second hand shops, car dealers and petrol stations. This PI is in addition to reactivate work in relation to complaints or intelligence received under other TS legislation.						
Service Head: Jonathan Morgan				Performance status: On target			
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: iii) Animal Health PPN/001iii	Not applicable		Q2: 25 End Of Year: 94	Target: 10 Result: 25	Target: 28 Result: 40 Calculation: (65 ÷ 164) × 100	Target: 50	Target: 100
Comment	PI is on target, currently on course to remain on target for End of Year. High risk premises inspections are made up of licenced premises such as dog breeders, riding establishments, pet shops... etc, High Risk Farm inspections and Marts. This PI is in addition to reactivate work in relation to complaints or intelligence received such as reports of illegal dog breeding, animal cruelty or stray horses.						
Service Head: Jonathan Morgan				Performance status: On target			



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ACTIONS - Theme: WBO5. Create more jobs and growth throughout the county Sub-theme: E-Developing learning, skills, employability and encouraging a spirit of entrepreneurship.			
Action	15636	Target date	31/03/2023
Action promised	E2: Work with corporate procurement to identify how we can capitalise on local procurement activities to provide objective criteria to support local companies for all procurement activities e.g., zero carbon, in terms of public contract regulations.		
Comment	Following a dedicated CMT on Procurement, there has been a task and finish group set up to review corporate procurement arrangements .		
Service Head: Ainsley Williams		Performance status: On target	
Action	15637	Target date	31/03/2023
Action promised	E2: Improve procurement practices to enable us to deliver our 3-year property maintenance programme		
Comment	Following a dedicated CMT on Procurement, there has been a task and finish group set up to review corporate procurement arrangements .		
Service Head: Ainsley Williams		Performance status: On target	
Action	15638	Target date	31/03/2023
Action promised	E3: Waste service strategy creating jobs		
Comment	Meetings have been held by HR and DOR approved. Ongoing advert for recruitment. Phase 1 staff employed with the remaining staff to be employed in Q3.		
Service Head: Daniel W John		Performance status: On target	



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ACTIONS - Theme: WBO7. Help people live healthy lives (Tackling risky behaviour and obesity)			
Sub-theme: A - Eat and breathe healthily			
Action	16131	Target date	31/03/2023
Action promised	Air Quality action plan progress and matters arising will be reported through the Net Zero Carbon plan report		
Comment	Reviewed in conjunction with environmental health and the sustainable development team conclusion that the proposal should not be taken forward in the light that the two frameworks require statutory reporting and to bring them together would be duplication of effort and of no discernible value to customers.		
Service Head: Rhodri Griffiths		Performance status: On target	



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Theme: WBO8. Support community cohesion, resilience, and safety							
Sub-theme: D - Support Safer Communities							
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to repair all street lamp failures during the year	Not applicable		Q2: 7.00	Target: 8.00	Target: 8.00	Target: 8.00	Target: 8.00
THS/009			End Of Year: 9.22	Result: 5.58	Result: 5.79	Calculation: 1779 ÷ 307	
Service Head: Stephen G Pilliner				Performance status: On target			



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ACTIONS - Theme: WBO8. Support community cohesion, resilience, and safety			
Sub-theme: D - Support Safer Communities			
Action	15639	Target date	30/04/2022
Action promised	E4: Work with Welsh Government to ensure that the Authority implements planned 20mph national legislation changes relating to restricted road status (April 2022)		
Comment	Legislation considered by Senedd 12th July for potential coming into force date September 2023. Project planning on-going in liaison with WG. Grant funding secured for 2022/23.		
Service Head: Stephen G Pilliner	Performance status: On target		
Action	15640	Target date	30/09/2022 (original target 30/09/2022)
Action promised	E4: Form a project team to take forward 20 mph initiative (subject to Welsh Government funding)		
Comment	Project Team has been set up and first meeting is due to take place on 30/09/2022.		
Service Head: Stephen G Pilliner	Performance status: On target		
Action	15641	Target date	31/12/2022
Action promised	E4: Develop a 20mph Implementation Project Plan with suitable milestones and resource requirements		
Comment	Project implementation plan in place and project is currently on track for completion by September 2023.		
Service Head: Stephen G Pilliner	Performance status: On target		
Action	15642	Target date	31/03/2023
Action promised	E5: Deliver kerb craft initiatives to 950 pupils to promote road safety training and campaigns to encourage safe active travel		
Comment	368 children completed training in Q1. A further 293 commenced training in Q2.		
Service Head: Stephen G Pilliner	Performance status: On target		
Action	15643	Target date	31/03/2023
Action promised	E5: Deliver cycling courses to 600 pupils to promote road safety training and campaigns to encourage safe active travel		
Comment	166 pupils trained in Qtr2. Plan to train 100 in Qtr3.		
Service Head: Stephen G Pilliner	Performance status: On target		
Action	15644	Target date	31/03/2023
Action promised	E5: Deliver 20 initiatives outside schools for road safety awareness to promote road safety training and campaigns to encourage safe active travel		
Comment	3 initiatives have been undertaken, with two postponed until October due to a lack of resource from external partner.		
Service Head: Stephen G Pilliner	Performance status: On target		
Action	15645	Target date	31/03/2023
Action promised	E5: Deliver 70 Bikerdown training with partners to promote road safety training and campaigns to encourage safe active travel		
Comment	A further 21 candidates were trained in Qtr2		
Service Head: Stephen G Pilliner	Performance status: On target		
Action	15646	Target date	31/03/2023
Action promised	E5: Deliver 43 DragonRider training with partners to promote road safety training and campaigns to encourage safe active travel		
Comment	A further 19 candidates were trained in Qtr 2		
Service Head: Stephen G Pilliner	Performance status: On target		
Action	15647	Target date	31/03/2023
Action promised	E5: Deliver 25 Passplus training with partners to promote road safety training and campaigns to encourage safe active travel		
Comment	A further three candidates were trained in Qtr2		
Service Head: Stephen G Pilliner	Performance status: On target		
Action	15648	Target date	30/04/2022
Action promised	E6: Carry out statutory consultation to renew the current public space protection order (PSPO) to encourage responsible dog ownership		
Comment	Statutory consultation to renew current public spaces completed in December 2021, report submitted to CMT in March 2022 and was approved to extend the existing PSPO's for a further three years. Current orders will expire in June 2025.		

Service Head: Daniel W John		Performance status: On target	
Action	15650	Target date	31/03/2023
Action promised	E6: Undertake robust enforcement of litter infractions		
Comment	The team are currently experiencing difficulties in carrying out routine patrols of such areas as town centres, fast food outlets etc. This is in part due to officer's absence and the high volume of incidents which have been captured on cctv, which has been deployed at "hot spot" locations. As a result of cctv being deployed and where small items which have been illegally deposited at areas such as bring sites, are deemed to be litter, the team have had an amount of success at identifying offenders and who have subsequently been held to account.		
Service Head: Daniel W John		Performance status: On target	
Action	15651	Target date	31/03/2023
Action promised	E6: Undertake robust enforcement activities for Fly-tipping		
Comment	The Enforcement team have been both re-active and pro-active in their efforts to tackle fly tipping. CCTV remains in two locations which were identified as "fly tipping hot spots". Whilst incidents of fly tipping have significantly reduced at both locations and perpetrators identified, sporadic incidents of fly tipping still occur at both locations. To raise awareness and educate users of the recycling facilities, several press releases have been produced highlighting the actions carried out by the Enforcement team. Officers also receive reports of fly tipping from members of the public, and where there is sufficient evidence to pursue the perpetrator, these are dealt with by way of fixed penalty notices and or through the courts.		
Service Head: Daniel W John		Performance status: On target	

NO TARGET SET



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Theme: WBO5. Create more jobs and growth throughout the county							
Sub-theme: D-Strengthen the foundational economy and community resilience.							
Measure Description	2021/22 Comparative Data			2022/23 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of fraud incidence identified by Trading Standards PPN/003	Not applicable		New measure	--	--	--	Target: NO TARGET
Comment	This is a new PI created to assess the "scale of fraud reported to the County by its consumers and businesses", as recommended by the Public Protection Scrutiny Committee, following their Task & Finish review of FESS (Financial Exploitation Safeguarding Scheme). In determining which of the enquiries received constitute a 'fraud', regard is given to the Welsh Government definition issued in 2019. Being a new PI, there is no target set.						
Service Head: Jonathan Morgan			Performance status: N/A				