Policy Resources Scrutiny Committee Actions 2021-2022

Ref No	Meeting Date	Recommendation / Action / Referral	Description	Progress Update	Member / Officer	Status
CP&R 001 23/24	3rd May 2023	ACTION	**CORPORATE PERFORMANCE & RESOURCES SCRUTINY COMMITTEE FORWARD WORK PLAN FOR 2023/24** RESOLVED that arrangements be made for the Committee to receive a report and presentation on the operation of the Council's contact centres at an informal session.	Report being prepared	Deina Hockenhull, Media and Marketing Manager / Eifion Davies, Contact Centre Manager	Outstanding