

**HEALTH & SOCIAL SERVICES  
SCRUTINY COMMITTEE  
2<sup>ND</sup> MAY 2024**

**SUBJECT:  
DOMICILIARY CARE PERFORMANCE UPDATE**

**Purpose:**

To provide an update on the current position in relation to domiciliary care in the county.

**THE SCRUTINY COMMITTEE IS ASKED TO:**

Review the current position on the basis of the data provided.

**Reasons:**

To seek assurance that Carmarthenshire residents are being appropriately supported within the current domiciliary care capacity that is available.

**CABINET MEMBER PORTFOLIO HOLDER:-**

**Cllr Jane Tremlett, Cabinet Member for Health and Social Services**

<b>Directorate</b> <b>Communities</b> <b>Name of Head of Service:</b> Joanna Jones & Chris Harrison <b>Report Author:</b> Joanna Jones Chris Harrison	<b>Designations:</b> Head of Integrated Services & Head of Strategic Joint Commissioning	<b>Tel Nos.</b> 01267 228900 <b>E Mail Addresses:</b> <a href="mailto:jjones@carmarthenshire.gov.uk">jjones@carmarthenshire.gov.uk</a> <a href="mailto:chris.harrison@pembrokeshire.gov.uk">chris.harrison@pembrokeshire.gov.uk</a>
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# EXECUTIVE SUMMARY

## DOMICILIARY CARE STRATEGY UPDATE

### 1. BRIEF SUMMARY OF PURPOSE OF REPORT:

At its meeting on 24<sup>th</sup> January 2023, the Committee considered the current position in relation to domiciliary care in the county and the ongoing challenges that the Council (similarly to all Local Authorities across both Wales and the UK) is facing with having sufficient capacity to meet demand. This is linked to the significant workforce challenges that the sector as a whole is facing, and the consequent difficulties in recruiting and retaining sufficient numbers of care workers. The Committee asked for a regular update on performance to provide assurance going forward.

It was consequently agreed that the key metrics would be reported into the Committee on a regular basis. The first update was provided at the meeting of 17<sup>th</sup> April 2023. This is the fourth update to be provided.

DETAILED REPORT ATTACHED ?	YES
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# IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed:                    Joanna Jones                    Head of Integrated Services  
                                  Chris Harrison                    Head of Strategic Joint Commissioning

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
<b>NONE</b>	<b>YES</b>	<b>NONE</b>	<b>NONE</b>	<b>YES</b>	<b>NONE</b>	<b>NONE</b>

## 2. Legal

Carmarthenshire County Council has a legal duty under the Social Services and Wellbeing (Wales) Act to assess a person's need and provide appropriate care and support to meet an eligible need.

## 5. Risk Management Issues

Due to the significant workforce challenges in the domiciliary care sector, Carmarthenshire currently has more people assessed as needing care than care hours available. Therefore, Carmarthenshire is currently risk assessing all those waiting for care and prioritising the care that becomes available based on those with greatest need. If no care is available, all options are being explored to see whether needs can be safely met at home through other means, such as family support funded via a direct payment until a package of care becomes available, a step-down bed in a residential care setting and Delta Connect as a way to provide reassurance that help is at hand for families. Through this approach, nobody is discharged from hospital or left unsupported in the community unless arrangements are put in place to allow this to safely happen.

**CABINET MEMBER PORTFOLIO HOLDER(S) AWARE/CONSULTED**

YES

## Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Domiciliary Care Strategy Update		<a href="#">Report.pdf (gov.wales)</a>
Domiciliary Care Performance Update		<a href="#">Report.pdf (gov.wales)</a>