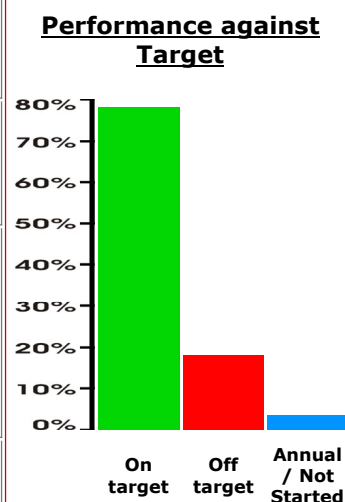


## Scrutiny measures & actions full monitoring report Communities, Homes & Regeneration scrutiny - Quarter 1 2024/25




Filtered by:  
Organisation - Carmarthenshire County Council  
Source document - Corporate Strategy 2024/25

**The table below provides a summary progress against target for the Actions and Measures contained within the selected document**

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
WBO1.Enabling our children & young people to have the best possible start in life (Start Well)	Actions	1	1	0	0	N/A	0	100%	<b>33%</b>
	Measures	2	0	1	0	0	1	0%	
WBO2.Enabling our residents to live & age well (Live & Age Well)	Actions	13	13	0	0	N/A	0	100%	<b>83%</b>
	Measures	11	7	3	0	0	1	64%	
WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)	Actions	48	45	3	0	N/A	0	94%	<b>88%</b>
	Measures	19	14	4	0	0	1	74%	
WBO4.To further modernise & develop as a resilient & efficient Council (Our Council)	Measures	1	0	1	0	0	0	0%	<b>0%</b>
5. Core Business Enablers	Actions	4	2	2	0	N/A	0	50%	<b>44%</b>
	Measures	12	5	6	0	0	1	42%	
<b>Overall Performance</b>	<b>Actions and Measures</b>	<b>111</b>	<b>87</b>	<b>20</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>78%</b>	



**OFF TARGET**


<b>Theme: 5. Core Business Enablers</b>							
<b>Sub-theme: 5d - Planning</b>							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Building Control Recommendations Made and Contact with Applicant / Agent within 21 days. PLA/016	Not applicable		Q1: <b>93.9</b>  End Of Year: <b>92.8</b>	Target: <b>75.0</b>  Result: <b>64.8</b>  Calculation: <b>(46÷71) × 100</b>	Target: <b>75.0</b>	Target: <b>75.0</b>	Target: <b>75.0</b>
<b>Comment</b>	The percentage is currently lower than the target due to the loss of a further Building Control Surveyor in April and the service being stretched. The Principal Building Control Surveyor has now returned to work from long term sickness; therefore, he will be able to assist our Plan Vetting team.						
<b>Remedial Action</b>	Please see comment.						
<b>Service Head:</b> Rhodri Griffiths			<b>Performance status:</b> Off target				
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Building Control decisions taken within 6 weeks PLA/017	Not applicable		Q1: <b>96.1</b>  End Of Year: <b>92.8</b>	Target: <b>75.0</b>  Result: <b>74.6</b>  Calculation: <b>(53÷71) × 100</b>	Target: <b>75.0</b>	Target: <b>75.0</b>	Target: <b>75.0</b>
<b>Comment</b>	The percentage is currently lower than the target due to the loss of a further Building Control Surveyor in April and the service being stretched. The Principal Building Control Surveyor has now returned to work from long term sickness; therefore, he will be able to assist our Plan Vetting team.						
<b>Remedial Action</b>	Please see comment.						
<b>Service Head:</b> Rhodri Griffiths			<b>Performance status:</b> Off target				
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of planning appeals dismissed PLA/019	Not applicable		Q1: <b>72.7</b>  End Of Year: <b>70.4</b>	Target: <b>75.0</b>  Result: <b>66.7</b>  Calculation: <b>(4÷6) × 100</b>	Target: <b>75.0</b>	Target: <b>75.0</b>	Target: <b>75.0</b>
<b>Comment</b>	The Authority has been successful in defending 4 out of 6 appeals. One of the appeals that wasn't dismissed related to a traveller site and the other has been challenged by the Authority.						
<b>Remedial Action</b>	Continue to focus on improving performance.						
<b>Service Head:</b> Rhodri Griffiths			<b>Performance status:</b> Off target				
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Planning Ecology responses made to planning consultations within 21 days PLA/020	Not applicable		Q1: <b>77.6</b>  End Of Year: <b>75.0</b>	Target: <b>85.0</b>  Result: <b>50.9</b>  Calculation: <b>(82÷161) × 100</b>	Target: <b>85.0</b>	Target: <b>85.0</b>	Target: <b>85.0</b>
<b>Comment</b>	There has been a drop in the number of Planning Ecology responses made to planning consultations within 21 days for Q1 (50.9%). The reason is due to Planning Ecology responding to several older applications as we were requested to clear some of the backlog - these applications take longer. We were also engaged in other projects which leads to a reduction in consultations. Annual Leave and staff illness were also an issue.						
<b>Remedial Action</b>	Responses within the 21 days are now being prioritised and numbers are improving. We are continuing to investigate improvements to efficiency, e.g. Advice Notes and preparing responses more quickly.						


<b>Service Head:</b> Rhodri Griffiths				<b>Performance status:</b> Off target			
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average time taken to take positive planning enforcement action  PLA/022	Not applicable		Q1: <b>298</b>  End Of Year: <b>306</b>	Target: <b>180</b>  Result: <b>468</b>  Calculation: <b>25255 ÷ 54</b>	Target: <b>180</b>	Target: <b>180</b>	Target: <b>180</b>
<b>Comment</b>	The Division is addressing 10 historic cases and taking positive action in relation to those cases. The age of some of these historic cases is reflected in the result.						
<b>Remedial Action</b>	Continue to address historic cases and take positive action where necessary. Once historic cases have been dealt with the indicator will improve.						
<b>Service Head:</b> Rhodri Griffiths				<b>Performance status:</b> Off target			
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of 'Positive Action' taken on planning enforcement cases where action has been deemed expedient within 180 days of the 'investigation date'  PLA/027	Not applicable		Q1: <b>63.4</b>  End Of Year: <b>59.3</b>	Target: <b>80.0</b>  Result: <b>55.6</b>  Calculation: <b>(30 ÷ 54) × 100</b>	Target: <b>80.0</b>	Target: <b>80.0</b>	Target: <b>80.0</b>
<b>Comment</b>	Positive action has been taken on a number of 10 historic cases which have been in abeyance for some time. This is impacting on the level of performance.						
<b>Remedial Action</b>	As historic cases are dealt with and diminish, the performance target will start to improve						
<b>Service Head:</b> Rhodri Griffiths				<b>Performance status:</b> Off target			


**ACTIONS - Theme: 5. Core Business Enablers**  
**Sub-theme: 5d - Planning**

<b>Action</b>	16536	<b>Target date</b>	31/03/2025 (original target 30/04/2024)	
<b>Action promised</b>	Develop the regulatory framework and associated evidence for the regulation of second homes and short-term holiday lets			
<b>Comment</b>	<p>A report on second homes and short-term holiday lets was presented to Cabinet on the 18 September 2023. This report whilst outlining the regulatory position and process also sets out a recommended staged approach for the development of a planning policy-based response along with a timetable for the delivery of the respective stages. We are working collaboratively with authorities across Wales to scope and frame the evidence required to support an implementable regulatory system including the focused removal of permitted development rights through Article 4 directions. This includes participation in a thematic working group of the Planning Officers Society for Wales.</p> <p>Specialist consultants have been procured to develop an evidence base on the spatial spread of second homes and short-term holiday lets across Carmarthenshire. This commission also includes an options appraisal on the regulatory and other policy approaches where required. It will identify communities which may be particularly impacted and the regulatory mechanisms available. This will build on internal evidence and reflect the recent changes in planning regulations. This evidence gathering and the outcomes of the options appraisal will be reported back through the democratic process at a future date to be confirmed. The evidence and the regulatory framework is being prepared in conjunction with Corporate Services to ensure a collaborative strategic approach.</p> <p>This work will be completed by the end July 2024.</p>			
<b>Remedial Action</b>	To continue to progress the evidence gathering and options appraisal in conjunction with the appointed consultants. Once finalised present a report through the democratic process to consider any future regulatory framework/response required in light of the evidence.			
<b>Service Head:</b> Rhodri Griffiths		<b>Performance status:</b> Off target		
<b>Action</b>	16546	<b>Target date</b>	31/03/2025 (original target 31/07/2024)	
<b>Action promised</b>	Improve Arcus Capability to improve customer experience of the planning public register to rationalise information for better understanding and easier access to documents for viewing on our website and also improve templates			
<b>Comment</b>	Due to competing priorities and the need to manage expectations, enhancements to the public register are expected to begin in the middle to late part of the 2024-2025 period. The existing public register meets basic requirements and is accessible to customers. However, improvements need to be made to reduce calls/questions and make it more user friendly.			
<b>Remedial Action</b>	Small working group to be set up to progress this corporate priority			
<b>Service Head:</b> Rhodri Griffiths		<b>Performance status:</b> Off target		

**Theme: WBO1. Enabling our children & young people to have the best possible start in life (Start Well)**  
**Sub-theme: WBO1a - Thematic Priority: Healthy Lives – prevention /early intervention**

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of participations at sport and physical opportunities facilitated by Actif Communities (Participation only) 3.4.2.8	Not applicable		Q1: <b>11415</b>  End Of Year: <b>211004</b>	Target: <b>19891</b>  Result: <b>11906</b>	Target: <b>80535</b>	Target: <b>138405</b>	Target: <b>237579</b>
<b>Comment</b>	This figure is not an accurate reflection of this quarter. We have not been able to collect 60+ data due to an error in the system, BYA registers are due in next term and we are still working though a new way of capturing sustainable settings but this is done now for next Qtr.						
<b>Remedial Action</b>	Feed data from 60+ Programme into system. Back date collection of Sustainable Setting data. Collect BYA School Registers						
<b>Service Head:</b> Ian Jones				<b>Performance status:</b> Off target			

<b>Theme: WBO2.Enabling our residents to live &amp; age well (Live &amp; Age Well)</b>							
<b>Sub-theme: WBO2a - Thematic Priority: Tackling Poverty</b>							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of Hwb adviser referrals for customers requiring help and guidance with cost of living. M&M/009	Not applicable		Q1: <b>434</b>  End Of Year: <b>1916</b>	Target: <b>475</b>  Result: <b>375</b>	Target: <b>950</b>	Target: <b>1425</b>	Target: <b>1900</b>
<b>Comment</b>	Following the first 6 months of operation of Hwb Bach Y Wlad a review was carried out, based on footfall, of the locations and frequency of visits to the locations. We are also attending community events through spring and summer months promoting the service to the wider community.  We have also streamlined the Food Bank Voucher process where a request for a voucher is processed as a continuation of an open Claim What's Yours referral rather than deemed as a 'new' Claim What's Yours Referral.						
<b>Remedial Action</b>	We will continue to provide the Hwb Bach Y Wlad Service at each of the Ten Towns delivering Hwb Adviser referrals as well as through our 3 main Hwbs in Ammanford, Carmarthen and Llanelli. promoting the service through attendance at community events and from within each of the 3 Hwbs.						
<b>Service Head:</b> Deina Hockenhull				<b>Performance status:</b> Off target			

<b>Theme: WBO2.Enabling our residents to live &amp; age well (Live &amp; Age Well)</b>							
<b>Sub-theme: WBO2c - Service Priority: Social Care</b>							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that attend the initial consultation of the programme (CV23) 3.4.2.6	Not applicable		Q1: <b>32.1</b>  End Of Year: <b>36.2</b>	Target: <b>50.0</b>  Result: <b>36.3</b>  Calculation: <b>(129÷355) × 100</b>	Target: <b>60.0</b>	Target: <b>60.0</b>	Target: <b>70.0</b>
<b>Comment</b>	The recovery from COVID has been successful and resulted in a high number of clients who completed the 16 weeks and required appropriate exit route classes to move onto. Highly skilled NERS staff have been utilised to develop these, impacting on their time and ability to complete new assessments						
<b>Remedial Action</b>	We are upskilling existing leisure staff and instructors to Level 3 and beyond to continue to build the workforce to meet the demand						
<b>Service Head:</b> Ian Jones				<b>Performance status:</b> Off target			

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that complete the 16 week programme PAM/041	Not applicable		Q1: <b>51.2</b>  End Of Year: <b>70.2</b>	Target: <b>50.0</b>  Result: <b>26.7</b>  Calculation: <b>(24÷90) × 100</b>	Target: <b>50.0</b>	Target: <b>50.0</b>	Target: <b>50.0</b>
<b>Comment</b>	Staffing issues have affected the continuity of the NERS clients' programmes. As a result a backlog of 16 week assessments are being worked through which will show in quarter 2 data.						
<b>Remedial Action</b>	Work through the back log of the 16 week assessments and capture that data in quarter 2 reports. We anticipate that we are therefore on track to meet end of year targets.						

Service Head: Ian Jones

Performance status: Off target



**Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous(Prosperous Communities)**  
**Sub-theme: WBO3a - Thematic Priority: Economic Recovery and Growth**

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of premises across Carms that have access to Superfast broadband connectivity or better ICT/010	Not applicable		Q1: <b>91.60</b>  End Of Year: <b>91.87</b>	Target: <b>92.00</b>  Result: <b>91.90</b>	Target: <b>92.20</b>	Target: <b>92.40</b>	Target: <b>92.60</b>
<b>Comment</b>	As Superfast (Fibre To The Cabinet:FTTC) roll out has now ceased this figure will only increase once homes which do not currently have superfast speeds are able to access gigabit technology.						
<b>Remedial Action</b>	The figure of 91.9% only covers FTTC technology and we are currently unable to measure how many homes have access to superfast speeds >30mbps using non FTTC technology. However given the quantity of vouchers issued to help homeowners get access to broadband technologies that deliver speeds higher than this threshold we can assume that the true figure of homes able to access >30mbps is higher than reported as 91.9%						

Service Head: Paul R Thomas

Performance status: Off target



Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of premises across Carms have access to Gigabit capable broadband. ICT/011	Not applicable		Q1: <b>54.22</b>  End Of Year: <b>59.16</b>	Target: <b>61.00</b>  Result: <b>60.79</b>	Target: <b>63.00</b>	Target: <b>65.00</b>	Target: <b>67.00</b>
<b>Comment</b>	Although gigabit rollout has marginally slowed I would expect the target to be achieved in the next few weeks. Pre election protocols have meant that community engagement has been paused however, this will resume post election resulting in more people being aware of current schemes to increase gigabit capability						
<b>Remedial Action</b>	there are gigabit projects which will be delivered in the next four to six weeks increasing the % of availability to meet the target requirements.						

Service Head: Paul R Thomas

Performance status: Off target



Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average time taken to determine "major" applications in days. (CV61) PLA/010	Not applicable		Q1: <b>345</b>  End Of Year: <b>670</b>	Target: <b>80</b>  Result: <b>328</b>  Calculation: <b>328÷1</b>	Target: <b>80</b>	Target: <b>80</b>	Target: <b>80</b>
<b>Comment</b>	Whilst the result is significantly off target it is a significant improvement on the 670 days for 23-24.						
<b>Remedial Action</b>	None proposed. Major applications are a corporate priority and will remain so.						

Service Head: Rhodri Griffiths

Performance status: Off target



**ACTIONS - Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous(Prosperous Communities)**  
**Sub-theme: WBO3a - Thematic Priority: Economic Recovery and Growth**



Action	16276	Target date	31/12/2024 (original target 31/03/2024)
<b>Action promised</b>	Support the delivery of the Councils Strategic Economic Objectives by the determination of major planning applications within agreed timescales. Develop and implement discretionary pre-application service. CV61		
<b>Comment</b>	One major application determined within agreed timescale - PI = 100%. Approval has been given to revise the development management structure following the vacation of a post in Q2 to create a post of Development Management Officer (Strategic Development). Preliminary Work has been undertaken on developing a discretionary pre-app service and has been consulted upon internally. However implementation is on hold as ending recruitment to fill the above post .		
<b>Remedial Action</b>	To be revisited when resources allow.		


Service Head: Rhodri Griffiths


Performance status: Off target



Action	16347	Target date	31/12/2024 (original target 31/03/2024)
<b>Action promised</b>	Deliver Cross Hands Growth Zone & bring forward developments at CH East Phase2; Strategic Employment Sites at CH East including opportunities for self-build, LDO progress & supporting 3rd parties to develop on avail. space. 2023/4 completion of self build project, agree lease terms on 2 develop.plots, finalise evidence base commission of LDO (CV44)		
	Plot 3 completed with some tenants accepted for occupation subject to financial due diligence and final approval. Delays in		

<b>Comment</b>	development at Plot 5 and Plot 17, former due to construction costs, 2 other plots nearing completion. Planning application expected to be submitted for remaining plot at Food park in 2024/5. Work commenced on the preparation of an evidence pack for the Cross Hands East Local Development Order (LDO) as part of its preparation under the auspices of the Joint Venture between the Council and the Welsh Government. However, as part of the preparation of this evidence and the success in bringing forward parts of the site outside of a framework provided the Joint Venture determined not to progress with the preparation of the LDO. The evidence prepared would be retained and used to support any future proposals and the additional evidencing needed (notably in relation to air quality modelling, Habitat Regulations etc) was not considered to offer any further value for money. The work undertaken in conjunction with colleagues in regeneration as well as the joint venture as part of a collaborative approach to the delivery of this strategic site has established a strong relationship in supporting the future delivery of the site.		
<b>Remedial Action</b>	Delays to agreeing the lease terms 2 development plots due to increased construction costs and developers requiring further time to confirm funding package prior to entering into the lease. JV considering more recent interest in plots and undertaking further marketing in summer 2024.		
<b>Service Head:</b> Simon Davies		<b>Performance status:</b> Off target 	
<b>Action</b>	17810	<b>Target date</b>	30/09/2024 (original target 31/07/2024)
<b>Action promised</b>	We will implement a new Property Work Framework to support a wider range of contractors undertaking housing and non-housing repair and improvement works		
<b>Comment</b>	Tenders for the Property Works Framework have been evaluated but the Framework has not yet been implemented.		
<b>Remedial Action</b>	Implementation of the Framework is imminent but the timetable is likely to slip from 1st August to September 2024. In the meantime, we will continue to use the existing Minor Works Framework.		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> Off target 	

<b>Theme: WBO3.Enabling our communities &amp; environment to be healthy, safe &amp; prosperous(Prosperous Communities)</b>							
<b>Sub-theme: WBO3e - Service Priority: Leisure &amp; Tourism</b>							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of user sessions to the Discover website M&M/007	Not applicable		Q1: <b>302187</b>  End Of Year: <b>1080761</b>	Target: <b>300000</b>  Result: <b>283681</b>	Target: <b>650000</b>	Target: <b>800000</b>	Target: <b>1100000</b>
<b>Comment</b>	We're 16,319 under this quarter. I would put this down do Easter being in March this year.						
<b>Remedial Action</b>	Organically the figures should grow coming into the summer months.						
<b>Service Head:</b> Deina Hockenhull				<b>Performance status:</b> Off target 			

<b>Theme: WBO4.To further modernise &amp; develop as a resilient &amp; efficient Council (Our Council)</b>							
<b>Sub-theme: WBO4c - Organisational Transformation - Income &amp; Commercialisation</b>							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Subsidy per user at our Leisure Centres (Budget divided by attendances) Leis/009	Not applicable		Q1: <b>2.60</b>  End Of Year: <b>2.45</b>	Target: <b>1.55</b>  Result: <b>1.57</b>  Calculation: <b>588709 ÷ 375961</b>	Target: <b>1.55</b>	Target: <b>1.55</b>	Target: <b>1.55</b>
<b>Comment</b>	Whilst we narrowly miss target this quarter, it has been incredibly pleasing to see the footfalls continuing to increase (up circa 50,000 compared to Q1 last year) and budget decrease (approx. £300k less spent). This has resulted in being just 1% off target, but improving by £1.03 compared to Q1 last year, which is a 40% improvement.						
<b>Remedial Action</b>	We will continue to programme and promote to seek to increase attendances, whilst managing budget as effectively as possible to reduce subsidy per user.						
<b>Service Head:</b> Ian Jones				<b>Performance status:</b> Off target 			

**ON TARGET ETC.**

<b>Theme: 5. Core Business Enablers</b>							
<b>Sub-theme: 5d - Planning</b>							
<b>Measure Description</b>	<b>2023/24 Comparative Data</b>			<b>2024/25 Target and Results</b>			
	<b>Best Quartile</b>	<b>Welsh Median</b>	<b>Our Actual</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>End of Year</b>
% of Minor planning applications determined within 8 weeks or within Extension Of Time agreed  PLA/011	Not applicable		Q1: <b>87.2</b>  End Of Year: <b>84.9</b>	Target: <b>80.0</b>  Result: <b>89.5</b>  Calculation: <b>(137÷153) × 100</b>	Target: <b>80.0</b>	Target: <b>80.0</b>	Target: <b>80.0</b>
<b>Comment</b>	Resources have been targeted by the division in order to achieve the 80% target set in the Divisional Delivery Plan. The 90% result achieved is well in excess of the target.						
<b>Service Head:</b> Rhodri Griffiths			<b>Performance status:</b> On target				
<b>Measure Description</b>	<b>2023/24 Comparative Data</b>			<b>2024/25 Target and Results</b>			
	<b>Best Quartile</b>	<b>Welsh Median</b>	<b>Our Actual</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>End of Year</b>
% of householder planning applications determined within 8 weeks or Extension of Time agreed  PLA/012	Not applicable		Q1: <b>91.2</b>  End Of Year: <b>92.1</b>	Target: <b>90.0</b>  Result: <b>95.9</b>  Calculation: <b>(94÷98) × 100</b>	Target: <b>90.0</b>	Target: <b>90.0</b>	Target: <b>90.0</b>
<b>Comment</b>	Resources have been targeted specifically towards the achievement of the 90% target set in the Divisional Delivery Plan as the householder sector supports the SME construction sector. Only 4 out of 98 applications exceeded the agreed time period.						
<b>Service Head:</b> Rhodri Griffiths			<b>Performance status:</b> On target				
<b>Measure Description</b>	<b>2023/24 Comparative Data</b>			<b>2024/25 Target and Results</b>			
	<b>Best Quartile</b>	<b>Welsh Median</b>	<b>Our Actual</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>End of Year</b>
Percentage of all planning applications determined in time  PLA/018	Not applicable		Q1: <b>89.1</b>  End Of Year: <b>87.5</b>	Target: <b>85.0</b>  Result: <b>90.6</b>  Calculation: <b>(327÷361) × 100</b>	Target: <b>85.0</b>	Target: <b>85.0</b>	Target: <b>85.0</b>
<b>Comment</b>	Resources have been targeted in order to continue to achieve the Welsh Government Target of 80% and the Divisional Target of 85%. Welsh Government considers 80% to be 'Good' and performing to a high standard						
<b>Service Head:</b> Rhodri Griffiths			<b>Performance status:</b> On target				
<b>Measure Description</b>	<b>2023/24 Comparative Data</b>			<b>2024/25 Target and Results</b>			
	<b>Best Quartile</b>	<b>Welsh Median</b>	<b>Our Actual</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>End of Year</b>
% of planning enforcement cases investigated within 84 days.  PLA/021	Not applicable		Q1: <b>81.9</b>  End Of Year: <b>84.3</b>	Target: <b>80.0</b>  Result: <b>84.3</b>  Calculation: <b>(107÷127) × 100</b>	Target: <b>80.0</b>	Target: <b>80.0</b>	Target: <b>80.0</b>
<b>Comment</b>	The target of 80% has been exceeded and performance levels have been maintained.						
<b>Service Head:</b> Rhodri Griffiths			<b>Performance status:</b> On target				
<b>Measure Description</b>	<b>2023/24 Comparative Data</b>			<b>2024/25 Target and Results</b>			
	<b>Best Quartile</b>	<b>Welsh Median</b>	<b>Our Actual</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>End of Year</b>
% of `Other` planning applications determined within 8 weeks or within Extension of Time agreed.	Not applicable		Q1: <b>90.5</b>  End Of Year:	Target: <b>80.0</b>  Result:	Target: <b>80.0</b>	Target: <b>80.0</b>	Target: <b>80.0</b>



PLA/024		<b>88.1</b>	<b>87.2</b>			
			Calculation: <b>(95 ÷ 109) × 100</b>			
<b>Comment</b>	This indicator target of 80% is being achieved although 'other' are a lower priority in terms of the targeting of resources. Due to the prioritisation of resources the indicator has shown a slight decline in Q1 even though well above target.					
<b>Service Head:</b> Rhodri Griffiths			<b>Performance status:</b> On target			

<b>ACTIONS - Theme: 5. Core Business Enablers</b>						
<b>Sub-theme: 5d - Planning</b>						
<b>Action</b>	15674	<b>Target date</b>			31/12/2024	
<b>Action promised</b>	E13: Prepare the statutory Revised Local Development and supporting documents and evidence through to examination and adoption of the Revised Local Development Plan in accordance with the Delivery Agreement					
<b>Comment</b>	<p>The 2nd Deposit Revised Local Development Plan (LDP) along with its supporting documentation was published for formal public consultation on its content between the 17th February to 14th April 2023. As part of this consultation approximately 1200 representations were received across the range the Plans content. Work has been ongoing on assessing and formulating responses to these responses ahead of the submission of the Revised LDP for examination in the Spring 2024. A further revised Delivery Agreement along with an amended timetable for Plan adoption has been prepared and agreed with the Welsh Government. This will be available on our website in accordance with statutory provisions and reflects the need for an additional focused consultation as set out below. In this respect a further consultation is ongoing in relation to the content of the Habitat Regulations Assessment and Integrated Sustainability Report and reflects the need to further respond to the comments raised as part of the initial consultation on the issues relating to Phosphates in protected rivers and to ensure the preparation of the Plan is procedurally compliant. This consultation closed on the 3rd April 2024. The Plan was submitted to the Welsh Government and Planning and Environment Decisions Wales (PEDW) on the 10th June and we have received formal confirmation of submission.</p> <p>As part of the preparation for the Plan's submission evidence gathering remained ongoing with necessary updates being produced along with position statements to clarify and provide updates on certain thematic issues. Statements of Common Ground have also been prepared in collaboration with individual site proponents and also on specific policy issues.</p> <p>The submission of the Plan ensures it accords with the timetable set out within the Revised Delivery Agreement and the tolerance allowed by the Welsh Government.</p>					
<b>Service Head:</b> Rhodri Griffiths			<b>Performance status:</b> On target			
<b>Action</b>	17479	<b>Target date</b>			31/03/2025	
<b>Action promised</b>	To implement the current adopted Local Development Plan and monitor its success or otherwise against its identified delivery measures ensuring policies, procedures and practices are being adhered to.					
<b>Comment</b>	<p>The Carmarthenshire Local Development Plan (LDP) covering the period 2006-2021 was adopted on the 10 December 2014. This set out the planning policies and provisions covering the use of land within the Plan area. In order to ensure the Plans policies and provisions are consistently implemented a series of Supplementary Planning Guidance have been produced to support the interpretation of its content. Policy responses are provided as required in relation to proposals and or planning applications with training/briefings also provided to elected members and developer/agents on the plans content and any changes in legislation/national policy.</p> <p>In order for us to be able to assess its implementation and as part of the statutory development plan process a monitoring framework was developed. This framework forms the basis for the Annual Monitoring Report (AMR) submitted to Welsh Government (WG) by the 31 October each year. The AMR provides the basis for monitoring the implementation and effectiveness of the LDP and provides evidence to support the preparation of the Revised Local Development Plan. It assesses the extent to which the LDP strategy and objectives are being achieved and whether the Plan's policies are functioning effectively. It also identifies any necessary actions.</p> <p>The AMR will be reported to Council (date pending) ahead of its submission to the WG by the 31st October 2024 and publication on the Councils website.</p> <p>Note: the implementation of the Plan is ongoing until it is superseded by the Revised Local Development Plan.</p>					
<b>Service Head:</b> Rhodri Griffiths			<b>Performance status:</b> On target			

<b>ACTIONS - Theme: WBO1.Enabling our children &amp; young people to have the best possible start in life (Start Well)</b>						
<b>Sub-theme: WBO1b - Service Priority: Early years</b>						
<b>Action</b>	16782	<b>Target date</b>			30/03/2025 (original target 31/03/2024)	
<b>Action promised</b>	We will develop a new schools and community aquatics plan for the County					
<b>Comment</b>	Both plans are progressing. Final plans will link to work of Scrutiny T&F review on childhood obesity, with first draft presented to Community Scrutiny committee 2/5/24. Since met with Schools budget forum 18/6/24, with feedback due by end July '24 to feed into final Cabinet report					
<b>Service Head:</b> Ian Jones			<b>Performance status:</b> On target			

<b>Theme: WBO2.Enabling our residents to live &amp; age well (Live &amp; Age Well)</b>							
<b>Sub-theme: WBO2a - Thematic Priority: Tackling Poverty</b>							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of households successfully prevented from becoming homeless (CV33)	Not applicable		Q1: <b>67.2</b>	Target: <b>72.0</b>	Target: <b>72.5</b>	Target: <b>73.0</b>	Target: <b>73.5</b>
PAM/012			End Of Year: <b>72.1</b>	Result: <b>73.8</b>			



			Calculation: <b>(45÷61) × 100</b>		
<b>Comment</b>	The good performance continues and has been achieved through a number of factors including the creation of the Housing Hwb Team who, changes to operational practices, the direct allocation of homes to people in greatest need through the adoption of the Emergency Allocations Policy, and continuation of WG grant funding. It should be noted however that housing pressures on the system remains significant and will be stretched further in the coming months with the early release of ex-offenders in the coming months.				
<b>Service Head:</b> Jonathan Morgan			<b>Performance status:</b> On target		

<b>ACTIONS - Theme: WBO2.Enabling our residents to live &amp; age well (Live &amp; Age Well)</b>					
<b>Sub-theme: WBO2a - Thematic Priority: Tackling Poverty</b>					
<b>Action</b>	16353	<b>Target date</b>	30/09/2024 (original target 31/03/2024)		
<b>Action promised</b>	Work with Welsh Government, Public Service partners and Trade Unions in further progressing the Real Living Wage agenda. (CV109)				
<b>Comment</b>	<ol style="list-style-type: none"> <li>1. As an employer we already pay the living wage supplement when appropriate.</li> <li>2. County Council, on March 6, agreed to the payment of a supplement.</li> <li>3. No further action required from People Management Division.</li> <li>4. The RLW agenda is to be discussed at the regional HRD meeting to be held in June so that a regional approach can be taken progressing</li> </ol>				
<b>Service Head:</b> Paul R Thomas		<b>Performance status:</b> On target			
<b>Action</b>	17817	<b>Target date</b>	31/03/2025		
<b>Action promised</b>	Deliver new investment programmes for Council House stock based on stock condition surveys and decarbonisation ambition contained with HRA Business Plan 2024/27.				
<b>Comment</b>	The 2024/25 HRA Business Plan Fabric Improvement investment programmes have been tendered and are currently onsite including the roofing and rendering programme and the optimised retrofit programme. All the investment programmes in the business plan are based on the results of the stock condition surveys and our ambitions to ensure that all council homes meet a minimum EPC Band C as quickly as possible.				
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target			
<b>Action</b>	17818	<b>Target date</b>	31/03/2025		
<b>Action promised</b>	Develop schemes that increases options for provision of temporary accommodation (including supported provision).				
<b>Comment</b>	The affordable housing programme is inclusive of developing supported temporary accommodation projects in our main town centre areas including Llanelli, Ammanford and Carmarthen. A site has been identified and is progressing in the Llanelli area. Sites are currently being identified in both Carmarthen and Ammanford to ensure that we are able to bring the landlord function in-house.				
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target			
<b>Action</b>	17830	<b>Target date</b>	31/03/2025		
<b>Action promised</b>	Continue to build on our proactive approach to homelessness prevention to ensure the most vulnerable receive the support they need.				
<b>Comment</b>	We continue to build on new initiatives to prevent homelessness. Progress is being made on reviewing current commissioned floating support services across the county with a new model to be launched in 2025. This will ensure that service users access the right support at the right time.				
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target			
<b>Action</b>	17861	<b>Target date</b>	31/03/2025		
<b>Action promised</b>	To continue to develop Hwb Bach y Wlad in all County rural market towns. To ensure as many residents as possible have access to services, information, and support by also conducting specific events and bespoke activities within some rural schools.(SPF - Share Prosperity Funding) (CV94)				
<b>Comment</b>	<p>Hwb Bach y Wlad continues to actively attend locations within the Ten Towns on a fortnightly timetable. We have also attended stand-alone community events e.g. The Big Welsh Festival of Wellbeing Newcastle Emlyn - Gŵyl Fach Newy' Agriculture Shows</p> <p>A school event has also been attended.</p> <p>Further community events are planned for the remainder of the summer with an autumn programme of events to be planned including school fetes and fairs.</p>				
<b>Service Head:</b> Deina Hockenhuil		<b>Performance status:</b> On target			
<b>Action</b>	17862	<b>Target date</b>	31/03/2025		
<b>Action promised</b>	Enhance and work closely with partner organisations in supporting customers with the cost of living as part of the Council's tackling poverty agenda (CV95)				
<b>Comment</b>	This is an ongoing aspect of the work of the Hwbs and Hwb Bach Y Wlad. We continually look at engaging with various partners. As well as the long standing partners e.g. CAB (who want to increase their presence at the Hwbs as a result of the increase referrals from the Hwbs), Alzheimer Society etc, additional partners have been identified and provide a service from the Hwb e.g. STORI, LLAIS, Connecting Carmarthenshire, Wallich etc.				
<b>Service Head:</b> Deina		<b>Performance status:</b> On target			

Hockenhull			
<b>Action</b>	17863	<b>Target date</b>	31/03/2025
<b>Action promised</b>	As part of Tackling Poverty Agenda & Cost of living campaign, we will promote, if anything becomes available, all new funding availability & support advice. Continue to expand on the way residents access cost of living support information by looking at increasing the range of information & developing specific content for certain audiences(CV92,93)		
<b>Comment</b>	<p>Securing SPF funding to deliver Hwb Bach y Wlad in our ten towns is proving to be a great success with the service receiving many compliments. More than 1900 individuals have been identified during the last 12 months and our aim is to do the same again this coming year. Our aim is to support with financial and well-being advice during what remains to be a cost-of-living crisis for so many of our residents.</p> <p>We will continue to build on the way we work with partners, and enhance our attendance further at specific events. We know that accurate referrals to and from various partners ensure our customers have the best support available. The working relationship with Working in Carmarthenshire, C4W+ and CABS has been greatly valued by all and we hope we can extend and build on this during 24/25.</p>		
<b>Service Head:</b> Deina Hockenhull	<b>Performance status:</b> On target		
<b>Action</b>	17864	<b>Target date</b>	01/04/2025
<b>Action promised</b>	We will implement and update the Tackling Poverty Plan to respond to the current challenges faced by residents and communities.		
<b>Comment</b>	Work on-going on delivery of the actions in the poverty plan. Review and update will be undertaken now that we are 12 months since publishing the plan and WG Child Poverty Strategy has been published		
<b>Service Head:</b> Paul R Thomas	<b>Performance status:</b> On target		

**Theme: WBO2.Enabling our residents to live & age well (Live & Age Well)**  
**Sub-theme: WBO2b - Service Priority: Housing**

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of private sector empty properties returned to use through direct intervention (CV34) HS-EMP/001	Not applicable		Q1: <b>50</b>  End Of Year: <b>104</b>	Target: <b>20</b>  Result: <b>35</b>	Target: <b>60</b>	Target: <b>115</b>	Target: <b>150</b>
<b>Comment</b>	A good start to the year returning more properties to use than that of the target through direct intervention/ action. We continue to give some focus to National Grant Scheme Wales aimed toward empty home owners that will become occupiers. The ones that weren't able to complete in 23/24 are now coming through, we have committed all of the WG funding (£2.5m) and are in a position to take up any slippage with properties already surveyed. We will continue to incentivise owners and prospective landlords however, we will refocus our attention to enforcement activity linking in closely with Revenue colleagues on Council Tax premium debt.						
<b>Remedial Action</b>	Continue to develop a pipeline of enforcement activity and publicise the outcome that will generate more compliance particularly in areas of high housing need and the principles of the Empty Homes Policy.						
<b>Service Head:</b> Jonathan Morgan			<b>Performance status:</b> On target				

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of Private Sector Empty Homes (6 Months or more) within the county HS-EMP-/002	Not applicable		Q1: <b>2017</b>  End Of Year: <b>2144</b>	Target: <b>2100</b>  Result: <b>1966</b>	Target: <b>2025</b>	Target: <b>1950</b>	Target: <b>1875</b>
<b>Comment</b>	Through a combination of targeted action, better monitoring and reporting we have successfully reduced the overall number of empty homes across the County significantly from where we ended in 23/24. Although the result is comparable to the actual number of empty homes reported at the start of the Policy we are now seeing the impact and if we continue on this trend we will achieve or possibly exceed the end of year target. In April and May the number of properties being returned to use was more than double the number of new empty homes. Further analysis shows that the number of long term empty properties i.e. those that have been empty for more than 3 years dropped by almost 15%.						
<b>Remedial Action</b>	Continue to develop a pipeline of enforcement activity and publicise the outcome that will generate more compliance particularly in areas of high housing need and the principles of the Empty Homes Policy.						
<b>Service Head:</b> Jonathan Morgan			<b>Performance status:</b> On target				

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of new additional properties managed by our internal social lettings agency HS-SLA/001	Not applicable		Q1: <b>1</b>  End Of Year: <b>7</b>	Target: <b>5</b>  Result: <b>5</b>	Target: <b>10</b>	Target: <b>20</b>	Target: <b>25</b>

<b>Comment</b>	The social lettings agency contributes to the supply of good quality affordable accommodation for families and individuals who need housing and helps alleviate the pressures on front line homelessness services. The pressures on the private rented sector in recent years, compounded by the massive difference between market rent and the local housing allowance has made it difficult to recruit new landlords/ properties and many of our existing landlords left the service. However, since introducing the new landlord offer we have seen a huge improvement in the retention of properties and more importantly the supply of new accommodation. In addition to the 5 properties we've added to the stock, we have a further 19 units being developed/ renovated due for completion in Q2 & Q3. During Q1 we received 39 enquiries from potential investors that we will do further work with to encourage them to take part in the scheme or understand the reason why they are not bringing properties forward. The new
<b>Remedial Action</b>	We will work with marketing and media to develop good web content and promote the service and what we can offer. We will also run another landlord forum in the Autumn and try to drive this forward. We will also look to develop more single person accommodation by remodelling our existing stock and work with new landlords to convert properties through Leasing Scheme Wales. We need to make full use of Welsh Government funding to incentivise landlords and link this to the work we are doing in returning empty homes to use. To date we have committed all of our funding and are in a position to take up other slippage and utilise more grant to deliver more properties.

**Service Head:** Jonathan Morgan **Performance status:** On target

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of rent lost due to properties being empty (CV34) PAM/039	Not applicable		Q1: <b>2.5</b>  End Of Year: <b>2.2</b>	Target: <b>2.0</b>  Result: <b>2.0</b>  Calculation: <b>(287500 ÷ 14144806) × 100</b>	Target: <b>2.0</b>	Target: <b>2.0</b>	Target: <b>2.0</b>

**Service Head:** Jonathan Fearn **Performance status:** On target

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average number of days to deliver responsive housing repairs Repairs/001	Not applicable		New measure	Target: <b>15</b>  Result: <b>12</b>  Calculation: <b>81637 ÷ 6841</b>	Target: <b>15</b>	Target: <b>15</b>	Target: <b>15</b>

**Comment**  
We continue to undertake a high number of new responsive maintenance jobs and are also clearing up older jobs which have been outstanding for some time. Introduction of the new job management system, Total Connect, should enable us to continue to deliver jobs on average within the targeted days.

**Remedial Action**  
None required

**Service Head:** Jonathan Fearn **Performance status:** On target

**ACTIONS - Theme: WBO2.Enabling our residents to live & age well (Live & Age Well)**  
**Sub-theme: WBO2b - Service Priority: Housing**

<b>Action</b>	16430	<b>Target date</b>	31/12/2024 (original target 31/03/2024)
<b>Action promised</b>	We will develop a new 10 Year strategic vision and direction for Housing		
<b>Comment</b>	The new 10 year Housing Strategy has been delayed due to a focus on the new HRA Business Plan 24-27 and wide ranging improvements in the repair Service. The timetable for sign off and consultation is shortly to be confirmed, starting with CMT consideration at end of October/beginning of November 2024.		
<b>Service Head:</b> Jonathan Morgan	<b>Performance status:</b> On target		
<b>Action</b>	17819	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Continue to implement the Empty Homes Plan		
<b>Comment</b>	The empty homes delivery plan and resource structure has now been implemented and delivery against this plan will be monitored through other PIMS measures.		
<b>Service Head:</b> Jonathan Morgan	<b>Performance status:</b> On target		
<b>Action</b>	17820	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Implement the new low-cost affordable home ownership offer, especially in the more rural areas.		
<b>Comment</b>	Our new policy for increasing the supply of homes for low cost ownership was approved by CMT in July 2024, and is due to be		

presented in Pre-Cabinet in September 2024. Once approved the new policy will be implemented.

<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	
<b>Action</b>	17821	<b>Target date</b>	31/03/2025
<b>Action promised</b>	We will continue to implement a range of actions with the aim of improving turnaround times and reducing the number of outstanding repairs, voids and adaptations		
<b>Comment</b>	<p>We are currently concluding the new Property Works Framework and indications are that, in relation to voids and adaptation works, we will have additional external contractor capacity for those workstreams. There has been a reduced interest in relation to Housing Repairs.</p> <p>We are continuing to implement the new Total Connect system to manage our work delivery and enable more effective communication with tenants. The system is now in use for repairs and will be implemented later in the year for Voids and Adaptations.</p> <p>Our in house team of voids operatives have been a great success story and have helped to reduce the turnaround times and number of voids since the team was established.</p> <p>We are therefore looking to further build our in-house teams in relation to Responsive Repairs, Voids and Adaptations to meet the current levels of demand on the service areas and reduce turnaround time further over the coming year.</p>		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> On target	

<b>Theme: WBO2.Enabling our residents to live &amp; age well (Live &amp; Age Well)</b>							
<b>Sub-theme: WBO2c - Service Priority: Social Care</b>							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to deliver a Disabled Facilities Grant (CV23)  DFG/001	Not applicable		Q1: <b>271</b>  End Of Year: <b>273</b>	Target: <b>270</b>  Result: <b>264</b>  Calculation: <b>24800÷94</b>	Target: <b>280</b>	Target: <b>280</b>	Target: <b>275</b>
<b>Service Head:</b> Jonathan Fearn				<b>Performance status:</b> On target			

<b>ACTIONS - Theme: WBO2.Enabling our residents to live &amp; age well (Live &amp; Age Well)</b>							
<b>Sub-theme: WBO2c - Service Priority: Social Care</b>							
<b>Action</b>	17836	<b>Target date</b>		31/03/2025			
<b>Action promised</b>	We will expand the Health and Well Being Referral programme						
<b>Comment</b>	<p>Actif is continuously developing its health-related activity programmes. In addition to the National Exercise Scheme (NERS), we have added pre-diabetes, falls prevention and Your Health Matters. We are working hard with health colleagues to strengthen the referral pathway and increase the number of people being referred, including testing an `Activity Finder` with social prescribers to enable organisations and individuals to answer a series of questions to reach a list of recommended activities and then refer/self-refer accordingly.</p> <p>Quarter 1 sees the recent £15k of grant secured to run 6 Your Health Matters programmes this year. This includes seeking to add the 16 week programme as a wellbeing solution via CCC`s Wellbeing Services.</p> <p>Key is ensuring all can be sustained for the long-term. Analysis on costs, potential income and capacities, etc. is underway in this regard.</p>						
<b>Service Head:</b> Ian Jones				<b>Performance status:</b> On target			

<b>Theme: WBO3.Enabling our communities &amp; environment to be healthy, safe &amp; prosperous(Prosperous Communities)</b>							
<b>Sub-theme: WBO3a - Thematic Priority: Economic Recovery and Growth</b>							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of affordable homes delivered during the year (CV25, 26 & 27)  7.3.2.24	Not applicable		Q1: <b>120</b>  End Of Year: <b>331</b>	Target: <b>43</b>  Result: <b>92</b>	Target: <b>130</b>	Target: <b>191</b>	Target: <b>264</b>
<b>Service Head:</b> Jonathan Morgan				<b>Performance status:</b> On target			
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of people helped into volunteering with Regeneration assistance  EconD/005	Not applicable		Q1: <b>440</b>  End Of Year: <b>722</b>	Target: <b>200</b>  Result: <b>331</b>	Target: <b>600</b>	Target: <b>800</b>	Target: <b>2318</b>
331 people helped into volunteering via Bureau, C4W+, SPF Rural Investment Fund, Sustainable							

<b>Comment</b>	Communities fund, ten towns events fund, Pentre Awel, SPF Skills and Carmarthenshire Working						
<b>Service Head:</b> Simon Davies	<b>Performance status:</b> On target						
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The level of Private Sector Investment / external funding secured (£) (CV43) EconD/008	Not applicable		Q1: <b>8596213</b>  End Of Year: <b>35039140</b>	Target: <b>2000000</b>  Result: <b>2223807</b>	Target: <b>5500000</b>	Target: <b>1600000</b>	Target: <b>38492169</b>
<b>Comment</b>	£2,223,807 PSI/External funding secured via CREF, SPF BREF, WG Town centre Loan,SPF Business Start Up & growth Fund, Carmarthen Hwb, Bureau, Ten Towns revenue, Ten Towns RRTC, ten towns event Fund, SPF vacant Property, SPF events Fund, Arfor, SPF Strategic projects, SPF Management,and Markets						
<b>Service Head:</b> Simon Davies	<b>Performance status:</b> On target						
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Direct Jobs created (including jobs accommodated & placed into Jobs) with Regeneration assistance EconD/009	Not applicable		Q1: <b>65.0</b>  End Of Year: <b>669.0</b>	Target: <b>75.0</b>  Result: <b>177.0</b>	Target: <b>250.0</b>	Target: <b>450.0</b>	Target: <b>1257.0</b>
<b>Comment</b>	177 direct jobs created to date via Markets, Bureau, Sustainable communities fund, CREF, Business Support, Town Centre Loans, Carmarthenshire Working, Arfor, ten Towns revenue Fund, CCC Entrepreneurship, SPf strategic Projects, SPF Business Growth & Start UP, C4W+, SPF Skills & SPF management						
<b>Service Head:</b> Simon Davies	<b>Performance status:</b> On target						
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Indirect Jobs created (indirect and construction Jobs) with Regeneration assistance EconD/010	Not applicable		Q1: <b>49.0</b>  End Of Year: <b>286.0</b>	Target: <b>50.0</b>  Result: <b>89.0</b>	Target: <b>100.0</b>	Target: <b>200.0</b>	Target: <b>565.0</b>
<b>Comment</b>	89 Indirect construction jobs created via Pentre Awel, Town centre Loan,Carmarthen Hwb, and CREF						
<b>Service Head:</b> Simon Davies	<b>Performance status:</b> On target						
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of Jobs safeguarded with Regeneration assistance EconD/011	Not applicable		Q1: <b>16.0</b>  End Of Year: <b>100.0</b>	Target: <b>32.0</b>  Result: <b>59.0</b>	Target: <b>66.0</b>	Target: <b>130.0</b>	Target: <b>320.0</b>
<b>Comment</b>	59 jobs safeguarded to date via Bureau, ARFOR, Sustainable Communities fund, SPF Strategic Projects, CREF, and SPF Business Growth & Start Up Grants						
<b>Service Head:</b> Simon Davies	<b>Performance status:</b> On target						
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of business enquiries supported with Regeneration assistance (CV35) EconD/012	Not applicable		Q1: <b>893</b>  End Of Year: <b>3071</b>	Target: <b>150</b>  Result: <b>367</b>	Target: <b>350</b>	Target: <b>550</b>	Target: <b>1123</b>
<b>Comment</b>	367 business enquiries supported with regeneration assistance via; transforming Towns strategic,Pentre Awel, Markets, C4W+, RLSP, CCC Business Support, SPF Start Up and Growth grants, Town centre Loans, SPF BREF,SPF Business Engagement, Entrepreneurship, Sites & Premises, Ten towns RRTC,and Cross Hands,						
<b>Service Head:</b> Simon Davies	<b>Performance status:</b> On target						
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year

% of adults that feel more positive with improved confidence about seeking work after receiving employability support through Communities 4 Work and Communities 4 Work Plus Programmes. EconD/020	Not applicable	Q1: <b>100</b>  End Of Year: <b>100</b>	Target: <b>100</b>  Result: <b>100</b>  Calculation: <b>(130÷130) × 100</b>	Target: <b>100</b>	Target: <b>100</b>	Target: <b>100</b>	
<b>Service Head:</b> Simon Davies		<b>Performance status:</b> On target					
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of residents that feel more confident in using a computer and gaining IT skills after receiving digital inclusion support through Communities 4 Work and Communities 4 Work Plus Programmes. EconD/021	Not applicable		Q1: <b>100</b>  End Of Year: <b>100</b>	Target: <b>100</b>  Result: <b>100</b>  Calculation: <b>(117÷117) × 100</b>	Target: <b>100</b>	Target: <b>100</b>	Target: <b>100</b>
<b>Service Head:</b> Simon Davies		<b>Performance status:</b> On target					
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of accredited qualifications achieved by residents attending Employment related courses within the Communities 4 Work and Communities 4 Work Plus Programmes. EconD/022	Not applicable		Q1: <b>24</b>  End Of Year: <b>196</b>	Target: <b>20</b>  Result: <b>46</b>	Target: <b>40</b>	Target: <b>60</b>	Target: <b>80</b>
<b>Service Head:</b> Simon Davies		<b>Performance status:</b> On target					
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of "major" applications determined within time periods required. (CV61) PLA/009	Not applicable		Q1: <b>50.0</b>  End Of Year: <b>69.7</b>	Target: <b>80.0</b>  Result: <b>100.0</b>  Calculation: <b>(1÷1) × 100</b>	Target: <b>80.0</b>	Target: <b>80.0</b>	Target: <b>80.0</b>
<b>Comment</b>	Only one major application was determined and it was within the agreed time period.						
<b>Service Head:</b> Rhodri Griffiths		<b>Performance status:</b> On target					

<b>ACTIONS - Theme: WBO3.Enabling our communities &amp; environment to be healthy, safe &amp; prosperous(Prosperous Communities)</b>			
<b>Sub-theme: WBO3a - Thematic Priority: Economic Recovery and Growth</b>			
<b>Action</b>	15122	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Monitor the existing industrial and employment space owned and managed by the local authority. Engage with interested individuals and business to keep a continuous understanding of demand for space. We will develop new employment and industrial space where opportunities allow including Rural Employment Space Initiative with Welsh Government (CV80)		
<b>Comment</b>	Development of Welsh Government led proposals at Beechwood continuing to progress and planning being submitted in July 2024. Proposal will provide circa 6000sqft employment space. Site at Parc Hendre marketed and preferred developer selected who is taking forward development and has submitted a PAC to planning. Site at Capel Hendre recently marketed with significant interest shown, submissions have been scored and a preferred developer will be confirmed shortly. Tenants identified for Parc Gelli Werdd subject to financial due diligence. Marketing of new units and also plots at Cross Hands East undertaken. Initial assessment of sites within the rural towns to identify sites that are realistic to take forward with discussion with landowners to commence in Qtr2.		
<b>Service Head:</b> Simon Davies		<b>Performance status:</b> On target	
<b>Action</b>	15539	<b>Target date</b>	31/03/2025 (original target 31/03/2023)
<b>Action promised</b>	We will expand the size and number of Street Markets in the County subject to the demand being sustained to help business start-ups and strengthen our town centre economies.		
	We are seeking to improve our understanding of customer and stakeholder perception of Street Markets and develop a market strategy that drives improvement in the provision of street markets based on the needs of customers and the wider aims of each town centre strategic plan. A draft strategic plan for markets has been prepared and is under review. This includes the development of street markets.  We continue to seek to improve the market offer from Street Markets through the development of innovative market events which increase the number of visitors to the market and encourage increased trader attendance. In May 2024, Carmarthenshire County Council worked in partnership with local partners to deliver three 'Junior Traders Market' events which for the first time, were held in all three primary town centres in the same year. These events were delivered in tandem with the outdoor street markets. A total of		



<b>Comment</b>	<p>twelve Carmarthenshire Primary Schools competed in three events and received initial sponsorship from local sponsors which they were able to significantly increase through trading at the market. In total, sales of over £4500 were generated by the schools that attended which could be used to support other school projects, whilst the street markets benefitted from increased numbers of visitors and may have encouraged some young entrepreneurs for the future.</p> <p>We are continuing to work in partnership with key stakeholders to deliver or support the delivery of a variety of quality events in town centres that feature street markets as a key component of the event. Key Partners in these events include the Business Improvement District, Community Groups, Town Councils, Chamber of Commerce, Schools and Colleges. During this period, town centre street markets have been a part of the following events - Monthly food markets, Carmarthen Food Festival, Llanelli Great Get together, Llanelli 80's Festival, Junior Traders Events in Carmarthen, Llanelli and Ammanford.</p> <p>We continue to welcome new businesses/traders to the street markets. During this period, in Llanelli &amp; Ammanford, 2 new traders are now regularly attending the street markets selling coffee &amp; crepes and plants. In Carmarthen, two traders have started attending, selling jewellery and flowers. The florist has a business in Carmarthen Indoor Market but has chosen to extend the business into the street market, which is proving successful.</p>		
<b>Service Head:</b> Simon Davies <b>Performance status:</b> On target			
<b>Action</b>	16329	<b>Target date</b>	30/09/2024
<b>Action promised</b>	To lead on the communication and branding of Pentre Awel (CV36)		
<b>Comment</b>	<p>Coleg Sir Gar Hoarding event is due to take place on 23 July. This will be a closed event with councillors attending. A joint press release will be issued with BYUK and Coleg Sir Gar and a photographer will be attending. A communications plan has been drafted and is awaiting approval. The communications plan touches upon three key elements:</p> <ol style="list-style-type: none"> <li>1. Working with BYUK on construction.</li> <li>2. Attracting business</li> <li>3. Establishing Pentre Awel</li> </ol>		
<b>Service Head:</b> Deina Hockenhull <b>Performance status:</b> On target			
<b>Action</b>	16338	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Deliver the Llanelli masterplan actions and continue to support and develop new initiatives and projects though direct delivery and by supporting third parties with available sources of funding . (CV36)		
<b>Comment</b>	<p>We continue to deliver the actions relating to the Llanelli recovery plan. 1 project linked to the central Square is being developed through the SPF Place Tackling Towns funding. We have also applied for WG Transforming Towns Placemaking funding to complete feasibility studies and works where necessary. Two applicants have submitted an expression of interest for the Transforming Towns Placemaking Funding. 5 applicants have expressed an interest in the SPF vacant property funding, 2 of which have progressed to a full application and we are awaiting confirmation of their contractor to allow a start on site. The remaining applicants have withdrawn from the process. The Llanelli Task Force continues to meet on a quarterly basis. A productive walkaround has ensured areas of concern within Llanelli have been tackled through support from cleansing and highways, further cleansing started in January 2024 following the introduction of the new Team Tacluso. A prioritised long list of actions is being shared between Economic Development and Environment. The Economic Development team are supporting with weekly recording and reporting of town centre related support required to all appropriate departments. 10 events have been supported through the SPF events fund. The former YMCA building has been under refurbishment and handover took place in June 2024. The development provides 4 ground floor retail units and 4 first floor office units to deliver 1000sqm of commercial floorspace to accommodate up to 50 jobs, as well as 8 residential units. Commercial opportunities are in the process of being advertised and a press release will be issued following the election. The residential element will be let through the Housing Options team in line with local lettings policy to council tenants. Construction on the Market Street North site recommenced 18th September 2023 with an anticipated 18-month (65 weeks) build programme. The development will provide 340sqm commercial floorspace in 5 commercial units with capacity to accommodate 17 jobs and 10 residential units. The commercial units were released to the market in April 2024 for consideration by the business community. We received good interest for the space and will continue to work with one interested party to develop their proposals to occupy some of the commercial units. Through SPF Place a Refreshing Towns Centres fund has been made available for properties within the town centre to encourage owners and leaseholders to care about their building and complete minor works to improve the frontages to benefit the town centres. The fund was launched in December 2023 and interest has been positive with interest from 31 Llanelli properties, of which 5 have been approved to date. Additionally, we have appointed an external consultant to support us to unlock private commercial property across the primary towns, this project is in progress and will be delivered by November 2024.</p>		
<b>Service Head:</b> Simon Davies <b>Performance status:</b> On target			
<b>Action</b>	16339	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Deliver the Carmarthen masterplan actions and continue to support and develop new initiatives and projects though direct delivery and by supporting third parties with available sources of funding. (CV38)		
<b>Comment</b>	<p>We continue to deliver the actions relating to the Carmarthen recovery plan. 3 projects are being developed through the SPF Place Tackling Towns funding. We have also applied for WG Transforming Towns Placemaking funding to complete further projects and works where necessary. A condition survey, public consultation and feasibility study for the Castle has been completed and reports have been provided to internal property and conservation teams to inform next steps. A meeting has been arranged with CADW to consider the most appropriate route to apply for funding. Initial works to remove vegetation and the completion of a full bat survey at the site will be undertaken July / August 2024. An internal group are considering revised options for the space at Jacksons Lane Square following discussions with businesses using the outdoor area. Revised plans have been presented to Cabinet Member, Local Members and Local Businesses, our next step is to further develop the design to apply for planning and necessary statutory consents before tendering for a contractor to complete the works. The project will need to be delivered by February 2025. One applicant has submitted an expression of interest for the Transforming Towns Placemaking Funding, this application has been presented through an expression of interest to grants panel, we are awaiting the full application to be able to take through grants panel as a full application. One applicant has applied for SPF Vacant property funding which has subsequently been withdrawn. The Carmarthen Town Regeneration Forum continues to meet on a quarterly basis. A productive walkaround has ensured areas of concern within Carmarthen have been tackled through support from cleansing and highways, further cleansing started in January 2024 following the introduction of the new team Tacluso. A prioritised long list of actions is being shared between Economic Development and Environment. The Economic Development team are supporting with weekly recording and reporting of town centre related support required to all appropriate departments. Works to the kiosks on Chapel Street have been completed, following open market advertising 3 businesses have taken handover of the units and occupied the kiosks at the end of September 2023. All businesses will be occupying the kiosks for 12 months, during which time business engagement and opportunities to expand into other properties within the town will be supported. We will look to readvertise the space for the next 12 months. 6 events have been supported through the SPF events fund, 2 more have been endorsed by the Carmarthen Town Forum and will be supported through the application process. Through SPF Place a Refreshing Towns Centres fund has been made available for properties within the town centre to encourage owners and leaseholders to care about their building and complete minor works to improve the frontages to benefit the town centres. The fund was launched in December 2023 and interest has been positive with interest from 32 Carmarthen</p>		



	properties. Of which 3 have been completed, 5 have been approved and 3 are progressing through the application process. Additionally, we have appointed an external consultant to support us to unlock private commercial property across the primary towns, this project is progressing and will be delivered by November 2024.		
<b>Service Head:</b> Simon Davies <b>Performance status:</b> On target			
<b>Action</b>	16340	<b>Target date</b>	31/03/2025 (original target 31/03/2024)
<b>Action promised</b>	Through the multi - disciplined corporate enforcement group implement the Empty Property Action Plan, using potential loan funding from Welsh Governments Empty Property Management Fund to utilise necessary enforcement powers where appropriate. (CV39)		
<b>Comment</b>	A cross departmental group is in place which brings together officers who have the necessary enforcement powers. The group meets on a quarterly basis. There is a long list of properties which are considered. Originally the list consisted of 27 properties across the county. To date positive intervention has seen 12 removed from the list as they have been occupied or resolved. A further 5 have been placed on hold with a watching brief linked to confirmation of progress. One additional property has been added. There are currently 11 properties on the active list. The list is reviewed at each meeting to ensure the most appropriate properties are on it. The progress is provided to Welsh Government on a 6 monthly basis. The properties unlocked to date have not required assistance from the Empty Property Management Fund. The next meeting of the internal group is scheduled to take place in September 2024 at which time there is potential for 2 additional properties to be added. During the meetings the group review the current and add any additional properties need consideration by the enforcement group.		
<b>Service Head:</b> Simon Davies <b>Performance status:</b> On target			
<b>Action</b>	16341	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Deliver initiatives linked to the three Primary Town centre recovery plans and ten towns via The Shared prosperity Fund Place Anchor Projects including Tackling Town centres, Town Centre Vacant property Fund and Town centre Events Fund (CV36, CV38, CV39 & CV41)		
<b>Comment</b>	The Place Anchor projects were released to the market on 1st March to attract individuals, businesses, business improvement districts and town councils to apply for funding within the town centres. The vacant property fund has received 6 expressions of interest to date and applications have been taken to an internal grants panel to consider eligibility and delivery, of these projects 4 have decided to withdraw, 2 have progressed to the full application stage and legal agreements will be issued shortly, both projects will be expected to complete on site by September 2024. The events funding has involved a calendar of events being developed by each of the primary towns which required endorsement the Task Forces / Town Forum. To date 17 events have been supported with further events endorsed between the 3 primary towns for delivery by September 2024. We will continue to work with the town councils and business improvement districts to strengthen their calendars of events. The Tackling Towns funding has ringfenced £500,000 each for the towns of Ammanford, Carmarthen and Llanelli which will include direct delivery of smaller interventions within the town centres linked to the actions of the recovery masterplans. There is also £100,000 funding for direct delivery projects for the 10 towns and Burry Port. The projects have been endorsed by the respective town groups. The initial designs for the projects have been worked up with a view of gaining the necessary statutory approvals in advance of instructing the DLO or contractor through the engineering framework. Full design packages for each of the projects have been completed. We are being supported by a mix of internal delivery through colleagues in Highways and contractors through the engineering framework. We are expecting costs for each of the projects by mid July, with as much delivery being undertaken by the end of September. Consideration is being given to variations within the SPF Place funding profile to provide options to adjust the funding opportunities to cover different activities which support the original objectives of the SPF Place anchor including uplifting the town centres by reducing the amount of vacant properties and enhancing the public space. A Refreshing Towns Centres fund has been made available for properties within the primary town centres and Burry Port to encourage owners and leaseholders to care about their building and complete minor works to improve the frontages to benefit the town centres. The fund was launched in December and interest has been positive across all towns 88 expressions of interest have been received, 23 have been approved across the 4 towns and have been asked to start on site. Consideration has been given to the procurement of external support to provide help with unlocking the privately owned properties within the town centre. By utilising support from colleagues in procurement we developed and released a brief through Sell 2 Wales. We have appointed an external consultant to support us to unlock private commercial property across the primary towns, this project aims to bring 15 vacant properties back into use and will be delivered by November 2024.		
<b>Service Head:</b> Simon Davies <b>Performance status:</b> On target			
<b>Action</b>	16342	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Provide a coordinated network of business support to start up and established businesses including self-employed and micro businesses. This will include business engagement, retaining an up-to-date list of businesses in county, linking businesses with funding opportunities, provide advice and information and encouraging entrepreneurship (CV44)		
<b>Comment</b>	CCC Business Engagement Team had been focussing linking in and supporting key businesses throughout the county, including CCC tenants, key strategic employers, previous grant recipients, etc. 84 businesses were supported in the qtr. The team held 2 Procurement & Business Support surgeries in which 15 businesses were assisted. The delivery of the Business Start Up and Growth grant has also been a priority. 162 Expressions of Interest (EOI 's) received totalling over £2.63m. The EOIs for grants were closed at the end of the period Applications awarded in the last quarter include 4 Start Up totalling £16,804.51 and 32 Growth grants totalling £315,968.26 and 1 Research & Development totalling £9,900. The grant team also provided a further 24 businesses with general engagement / enquiries / referrals to support and funding		
<b>Service Head:</b> Simon Davies <b>Performance status:</b> On target			
<b>Action</b>	16343	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Under the Shared Prosperity Fund Sir Gar Business Engagement Project, encourage local businesses to apply for Carmarthenshire contracts by highlighting opportunities for spend in county, promoting the Think Carmarthenshire First initiative, developing inter trading and delivering progressive procurement initiative (CV35)		
<b>Comment</b>	Work is progressing well on the delivery of business engagement project during the period with a plan in place to deliver for the remainder of the project. The Business Engagement team continue to support the procurement team and the various purchasing managers / teams to raise awareness of up and coming CCC tenders / contracts among the business community. The engagement exercise is done via emails, inclusion in the business newsletter and occasional telephone calls. Recent contracts include the substantial Property Works contract which is currently being assessed for successful suppliers. There is also a pipeline of CCC contracts which the team will be linking with businesses in the next 6 months. The team have also worked in partnership with the procurement team to run Procurement & Business Support Surgeries, which have proven very successful. Each session, of which there have been 8 in total to date, have been fully booked with the maximum of 12 businesses per day. These were previously held in primary towns and surrounding areas but have recently be run in rural towns including Kidwelly and Llandeilo More are planned for Newcastle Emlyn and Llandovery as well as virtual sessions. The officers have also attended business and tourism roadshows in Llandeilo with Llansteffan planned for the next period. 18 business were supported. The team are also working with procurement team in mapping businesses which can be added to lists for procuring officers in CCC to request quotes for work less than £25k, resulting in more work being sourced from Carmarthenshire businesses.		
<b>Service Head:</b> Simon Davies <b>Performance status:</b> On target			
<b>Action</b>	16344	<b>Target date</b>	31/03/2025

<b>Action promised</b>	Continue to deliver existing internal capital and revenue funds. We will monitor the historical third-party projects to understand longer term benefits. (CV35)		
<b>Comment</b>	Carmarthenshire Commercial Property Development Fund - Two projects are under construction at a total value of £7m with a further 1 project having had their stage 2 approved and another preparing a detailed application. Carmarthenshire Rural Enterprise Fund - Three out of the five phase 2 projects are now complete, and in total those three projects provided a £640,000 investment into the rural economy, another 2 projects are on site and looking to complete before the end of the year. Some applicants have withdrawn from the stage 2 process for various reasons, there are now seven projects who are currently working up detailed applications for consideration with a total grant request of just over £750,000. Following Cabinet Member approval the maximum grant available under the fund has increased to £200k to counter rising construction costs. Historical monitoring - rolling exercise ongoing to monitor historical third party grants		
<b>Service Head:</b> Simon Davies		<b>Performance status:</b> On target	
<b>Action</b>	16345	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Seek additional funding for the wider team by developing new proposals as opportunities arise (CV43)		
<b>Comment</b>	Bid submitted to Welsh Government Transforming Towns to develop project proposals for Ammanford Town Centre arising from Revitalise Rhydaman study. £10.8m Welsh Government IRCF Bid approved for Carmarthen hwb (£7m CCC and £3.8m HDUHB) £15.4m UK Government Levelling Up Round 3 funding secured to deliver the £17.16m Regenerating Llanelli project. Long list of proposals developed for submission for Welsh Government's Transforming Towns Programme. All projects have now been endorsed at local task force and have received Regional directors approval.		
<b>Service Head:</b> Simon Davies		<b>Performance status:</b> On target	
<b>Action</b>	16346	<b>Target date</b>	31/07/2025 (original target 31/03/2025)
<b>Action promised</b>	Deliver the Levelling Up funded "Carmarthen Hwb" by redeveloping the former Debenhams store. (CV35)		
<b>Comment</b>	Enabling works have been completed in April 24. Submission to Welsh Government IRCF fund has been successful for £10.8m towards scheme (£7 million CCC and £3.8m Hywel Dda). Contract documentation currently being finalised, anticipated construction contract commencement date 15 July 2024 with completion anticipated October 25.		
<b>Service Head:</b> Simon Davies		<b>Performance status:</b> On target	
<b>Action</b>	16348	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Delivery of Ten Towns Growth Plans (CV41)		
<b>Comment</b>	Good progress is being made with 9 towns having received up to £20k revenue funding to support local priority projects. Capital funding has also been awarded to Cwmaman, Llandeilo, Llandovery, Kidwelly, Llanybydder and St Clears. Further applications will be considered for the remaining towns over the next couple of months. The Revitalising Rural Town Centres Fund has supported 76 projects to date. A further 6 applications were received as part of the recent call for applications. These are currently being assessed. The capital development fund, which aims to bring back redundant buildings into economic use has been very popular with applications to improve 13 premises received and are currently being assessed. The Ten Towns event fund has been launched and 6 applications awarded to date with a further 4 applications currently being assessed. The Circular economy fund which aims to encourage local communities to deliver circular economy activities has been launched and 4 applications approved to date with a further one application received as part of a recent call. Town centre enhancements for each of the towns are currently being scoped and will commence the implementation phase over the coming weeks. We have also commissioned The Means to run a pilot project working across 4 of the ten towns. The aim of the initiative is to reduce the number of vacant properties and provide an opportunity for local businesses to gain access to retail premises on the high street. 2 date 2 properties have been secured and business identified. The team have already begun discussions with the newly established Tim Tacluso to ensure that cleansing and small scale maintenance issues highlighted from each of the Ten towns can be actioned and undertaken in a timely manner. This work will commence from late Summer onwards.		
<b>Service Head:</b> Simon Davies		<b>Performance status:</b> On target	
<b>Action</b>	16434	<b>Target date</b>	31/03/2025 (original target 31/03/2024)
<b>Action promised</b>	We will appoint a partner developer and prepare development of key sites as part of the Transforming Tyisha Project		
<b>Comment</b>	Work is underway with Finance, Legal, Regeneration, Planning, and Procurement colleagues to finalise the final competitive dialogue procurement documentation with external legal advice. A dedicated web page has been prepared with background information on the key sites available for development. A revised programme has been developed and the Development Project Manager role has now been filled The procurement process is now programmed to commence from July 2024.		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> On target	
<b>Action</b>	16485	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Deliver and manage the Shared Prosperity Funds Anchor/ Standalone / Commissioned Projects to meet the requirements of the Local Investment Fund.		
<b>Comment</b>	We have committed 100% of the £38.68m pot and there now 410 projects being delivered throughout Carmarthenshire across communities and businesses.  The breakdown is as follows:  Anchor Number of Approvals Sustainable Communities 67 Rural Innovation Fund 11 Revitalising Rural Town Centres 77 Ten Towns Grants 23 Place 35 Business Grants 123 Business Renewal Energy Fund 38 Property Development Fund 2 People & Skills 12 Total Anchor Grants 388		

	Total Strategic Grants 22		
<b>Service Head:</b> Simon Davies		<b>Performance status:</b> On target	
<b>Action</b>	17452	<b>Target date</b>	01/04/2025
<b>Action promised</b>	The bureau will work with partners to develop a co-ordinated approach to identifying, supporting, and developing volunteering opportunities across the County.		
<b>Comment</b>	The Bureau continues to work closely with Carmarthenshire Association of Voluntary Services (CAVS) who are the main contact for volunteering support within the County. Meetings are held quarterly with CAVS to ensure cross referrals ensuring that the 3rd sector groups which the Bureau works with are provided with volunteering support. As part of the Sustainable Communities Fund, the Bureau has supported a number of projects which are creating new volunteer opportunities. We are signposting these groups to the support and training opportunities that CAVS can provide. We have also issued joint press releases to highlight the benefits of volunteering and to showcase some of the local opportunities available.		
<b>Service Head:</b> Helen Morgan		<b>Performance status:</b> On target	
<b>Action</b>	17453	<b>Target date</b>	01/04/2025
<b>Action promised</b>	Focus on the further development of the Foundational Economy sector within Carmarthenshire whilst supporting the principles of the Circular Economy.		
<b>Comment</b>	We continue to work closely with the Waste Policy team in supporting circular economy activity across the County. We have delivered training to interested parties across the ten towns on how to develop a repair café. We have also funded a repair café in Llanybydder, Swap shop activities and a Library of things in Llandovery.  Through the Sustainable communities fund, a 12 month education programme will be delivered for schools as well as community workshops. A pop up Eto project will also commence shortly across the Ten towns.		
<b>Service Head:</b> Helen Morgan		<b>Performance status:</b> On target	
<b>Action</b>	17460	<b>Target date</b>	01/04/2025
<b>Action promised</b>	Review land and property availability, including strategic acquisitions, to ensure that best use of commercial land and property is being made to support the local economy and / or to generate capital receipts. (CV83)		
<b>Comment</b>	This is an ongoing review process of the commercial market in Carmarthenshire to ensure best use of land and property within that sector and to realise capital receipts from the Authority`s landholdings.		
<b>Service Head:</b> Peter Edwards		<b>Performance status:</b> On target	
<b>Action</b>	17462	<b>Target date</b>	01/04/2025
<b>Action promised</b>	Develop the corporate role of the Bureau and continue to work with Town & Community Councils for the benefit of our residents and communities. (CV113)		
<b>Comment</b>	We continue to facilitate the Corporate Funding Group to ensure that departments are made aware of the funding opportunities available to deliver against corporate objectives. We have also sought their input on the development of the Social Enterprise strategic action plan for the County as well as the emerging Economic Vision. We have supported a number of internal projects via the Shared Prosperity Fund including the development of Actif's community hubs dedicated to health, sports, and physical activity ; the food systems development project at Bremenda Isaf and development of Green and Blue Infrastructure Network via the Greening Carmarthenshire project. We have been working closely with the Pentre Awel Team to develop the Third sector protocol which aims to support the sector in having a presence within zone 1.  Funding has been secured for the Waste Policy team to deliver awareness raising workshops for schools and wider community in relation to the Circular economy. The funding will also pilot pop up Eto's within the rural Ten Towns.  The Bureau provides on-going support to Town & Community Councils in identifying funding opportunities, a number of which have been successful in securing funding via the Sustainable Communities Fund. The rural team continue to work closely with town councils across the Ten Towns in providing financial support to meet local needs		
<b>Service Head:</b> Helen Morgan		<b>Performance status:</b> On target	
<b>Action</b>	17463	<b>Target date</b>	01/04/2025
<b>Action promised</b>	Develop outdoor market provision within 3 primary towns as set out in respective Recovery Masterplans (CV36,CV38 & CV39)		
<b>Comment</b>	We continue to seek to improve the market offer from Street Markets through the development of innovative market events which increase the number of visitors to the market and encourage increased trader attendance. In May 2024, Carmarthenshire County Council worked in partnership with local partners to deliver three 'Junior Traders Market' events which for the first time, were held in all three primary town centres in the same year. These events were delivered in tandem with the outdoor street markets. A total of twelve Carmarthenshire Primary Schools competed in three events and received initial sponsorship from local sponsors which they were able to significantly increase through trading at the market. In total, sales of over £4500 were generated by the schools that attended which could be used to support other school projects, whilst the street markets benefitted from increased numbers of visitors and may have encouraged some young entrepreneurs for the future.  We are continuing to work in partnership with key stakeholders to deliver or support the delivery of a variety of quality events in town centres that feature street markets as a key component of the event. Key Partners in these events include the Business Improvement District, Community Groups, Town Councils, Chamber of Commerce, Schools and Colleges.		
<b>Service Head:</b> Stuart Walters		<b>Performance status:</b> On target	
<b>Action</b>	17464	<b>Target date</b>	01/04/2025
<b>Action promised</b>	Deliver the £30million Skills and Talent Programme to create a skilled workforce for the future, developing opportunities as part of the work of the Regional Learning and Skills Partnership		
<b>Comment</b>	The programme continues to support the development of skills and creating an awareness of the opportunities that will be generated through new investment in the region over the next 10 - 15 years. During the first quarter of the year the programme has supported 2 new pilot projects bringing the total to 23 projects. An event was organised in May in Parc y Scarlets brining together 100 construction businesses and Housing Associations to discuss the upskilling of the workforce to meet the Retrofit requirements of the		

<b>Comment</b>	future including opportunities that will be generated through the Homes as Power Stations project, the event was very successful and there will be upskilling opportunities being organised from the discussions during the day. The team have been attending parents evenings across the region to highlight the opportunities through the City Deal and there is a pilot project being held in Dyffryn Amman school in September offering work experience over a 6 week period with local businesses.		
<b>Service Head:</b> Helen Morgan	<b>Performance status:</b> On target		
<b>Action</b>	17465	<b>Target date</b>	01/04/2025
<b>Action promised</b>	Provide support through Employability programmes, identifying key training and skills opportunities through engagement with businesses & identifying key skills required		
<b>Comment</b>	The Carmarthenshire Working and Communities for Work + teams continue to support individuals across the county with advice, guidance and training opportunities to get them into work. The individuals are supported with CV writing; work experience; paid work experience and volunteering opportunities with the long term goal of getting individuals into full/part time employment or volunteering. During the first quarter the projects have supported 76 individuals into work and 19 into volunteering. During the next month a number of jobs fairs have been organised across the county as well as the community drop in opportunities across the 10 Towns.		
<b>Service Head:</b> Helen Morgan	<b>Performance status:</b> On target		
<b>Action</b>	17792	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Support the provision of opportunities for residents in the county to engage in essential learning in literacy, numeracy, and digital skills, in line with current Welsh Government funding. Enabling post 16 learners to upskill for employment and progression, as well as lifelong learning and community benefits. (CV8)		
<b>Comment</b>	The Essential Skills and ESOL service continues to deliver across the county in supporting ESOL learners from a range of backgrounds including refugees and asylum seekers, as well as learners improving their literacy, numeracy and digital skills. A range of opportunities for digital skills are offered including use of social media to promote sustainability (eg using vinted) and for wellbeing (eg working with MIND). Learners in ESOL attend on a FT or PT basis to fit around work and family commitments and are making good progress. ES learners are achieving well in a variety of sessions, from Skills Club to ESW L2 and GCSEs. Learner number are approx returned to pre-covid numbers, but there has been a downturn in Family Learning due to Multiply. ES learner numbers generally are affected by Multiply offer and progression post-project is a focus for the service.		
<b>Service Head:</b> Elin Forsyth	<b>Performance status:</b> On target		
<b>Action</b>	17826	<b>Target date</b>	31/03/2025
<b>Action promised</b>	We will deliver additional affordable homes as part of the housing regeneration development programme (including general needs, specialist housing and those targeted at town centres and rural areas) (CV24 & 28 )		
<b>Comment</b>	The 2024/25 affordable housing programme will deliver over 250 additional homes. This is including of bringing empty homes back into use, Council new build and buying private sector homes to increase the Council's housing stock.		
<b>Service Head:</b> Jonathan Morgan	<b>Performance status:</b> On target		
<b>Action</b>	17865	<b>Target date</b>	31/03/2025
<b>Action promised</b>	To contribute to increasing the positive awareness of Carmarthenshire as an all-year quality visitor destination (CV35)		
<b>Comment</b>	<p>Continued 17 month set of actions to support the tourism sector in the County, gaining £200,000 funding support from the UK Government Shared Prosperity fund.</p> <p>Marketing actions targeted those seeking a quality short break destination for the Spring season, using key hooks of "walking" and "dogs" and promoted through a mix of social media advertising, public relations, radio and travel journalist and influencers and partnerships with specialist publications including Ramblers Walk magazine, Country Walking, Coast Magazine and the UKs leading mountain biking publication MBUK. Support came from over twenty local businesses. The message reached over two million leading to 11,000 click throughs to the Discover Carmarthenshire website and thirty-two organic social media posts featuring places to visit, hospitality, things to do and events reached an additional 1.6m.</p> <p>Supported over one hundred local businesses through listing in the official day visitor guide for the Spring / Summer period that is distributed to accommodation and key visitor destinations. The businesses are also promoted through the Discover Carmarthenshire website, which continues to be the number one website for What's on things to do and places to go.</p> <p>The Discover Carmarthenshire social media channels are used daily to target visitors, using organic and paid for advertising. Facebook followers are more than 22,000 and over 5,000 Instagram accounts have been reached since April</p> <p>Worked in partnership with Great Western Railway's (GWR) to feature iconic Sir Gar locations in their major Summer 24 promotional campaign to promote increased routes into Wales.</p> <p>Coordinated thirty-six filming requests including site visits for major studio film. Support has included being 1st point of call on initial enquiries, providing information about local conditions and logistics location, scouting and permissions as well as sourcing accommodation.</p> <p>Delivered partnership activity with Visit Wales social accounts targeting 1m Facebook followers and 345,000 Instagram followers to increase an awareness of local events, attractions, place of interest and bluebell locations.</p> <p>Delivered face to face tourism business roadshow event in Llandeilo, meeting nine local businesses. Monthly tourism newsletter sent to 574 English and 104 Welsh recipients in April.</p> <p>Gold module launched for the Tourism Ambassador Scheme with over four hundred people now signed up to both bronze and silver levels. All businesses are awarded a certificate, social media icon and a window sticker for their business and face to face official ceremony is being planned for September 2024.</p> <p>Working with Town Council, local businesses, Visit Wales and internal CCC colleagues and members to improve local visitor spend in Burry Port on bilingual signage, leaflets, and digital content.</p>		
<b>Service Head:</b> Deina Hockenhull	<b>Performance status:</b> On target		
<b>Action</b>	17869	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Assist in increasing visitor spend within urban and rural Carmarthenshire. (CV78)		
<b>Comment</b>	<p>Continued 17 month set of actions to support the tourism sector in the County, gaining £200,000 funding support from the UK Government Shared Prosperity fund.</p> <p>Marketing actions targeted those seeking a quality short break destination for the Spring season, using key hooks of "walking" and "dogs" and promoted through a mix of social media advertising, public relations, radio and travel journalist and influencers and partnerships with specialist publications including Ramblers Walk magazine, Country Walking, Coast Magazine and the UKs leading mountain biking publication MBUK. Support came from over twenty local businesses. The message reached over two million leading to 11,000 click throughs to the Discover Carmarthenshire website and thirty-two organic social media posts featuring places to visit,</p>		

<b>Comment</b>	<p>hospitality, things to do and events reached an additional 1.6m.</p> <p>Supported over one hundred local businesses through listing in the official day visitor guide for the Spring / Summer period that is distributed to accommodation and key visitor destinations. The businesses are also promoted through the Discover Carmarthenshire website, which continues to be the number one website for What's on things to do and places to go.</p> <p>The Discover Carmarthenshire social media channels are used daily to target visitors, using organic and paid for advertising. Facebook followers are more than 22,000 and over 5,000 Instagram accounts have been reached since April</p> <p>Worked in partnership with Great Western Railway's (GWR) to feature iconic Sir Gar locations in their major Summer 24 promotional campaign to promote increased routes into Wales.</p> <p>Coordinated thirty-six filming requests including site visits for major studio film. Support has included being 1st point of call on initial enquiries, providing information about local conditions and logistics location, scouting and permissions as well as sourcing accommodation.</p> <p>Delivered partnership activity with Visit Wales social accounts targeting 1m Facebook followers and 345,000 Instagram followers to increase an awareness of local events, attractions, place of interest and bluebell locations.</p> <p>Delivered face to face tourism business roadshow event in Llandeilo, meeting nine local businesses. Monthly tourism newsletter sent to 574 English and 104 Welsh recipients in April.</p> <p>Gold module launched for the Tourism Ambassador Scheme with over four hundred people now signed up to both bronze and silver levels. All businesses are awarded a certificate, social media icon and a window sticker for their business and face to face official ceremony is being planned for September 2024.</p> <p>Working with Town Council, local businesses, Visit Wales and internal CCC colleagues and members to improve local visitor spend in Burry Port on bilingual signage, leaflets, and digital content.</p>		
<b>Service Head:</b> Deina Hockenhuil	<b>Performance status:</b> On target		
<b>Action</b>	17870	<b>Target date</b>	01/04/2025
<b>Action promised</b>	We will ensure that the Council works with Carmarthenshire Young Farmers Clubs Federation to ensure a closer working relationship and support structure in the future. MFR-43 & CV81 & CV80		
<b>Comment</b>	On-going discussion between the Council and YFC representatives, led by the Cabinet member for Rural Affairs		
<b>Service Head:</b> Gwyneth Ayers	<b>Performance status:</b> On target		
<b>Action</b>	17871	<b>Target date</b>	31/03/2025 (original target 01/04/2025)
<b>Action promised</b>	Continue to build on Carmarthenshire's status as a sustainable food place and in collaboration with other partners, develop a community food strategy to encourage the production and supply of locally sourced food in Wales. CV-86 and MFR-36		
<b>Comment</b>	Delays in community food strategy development due to UK election period, due for full completion and publication by March end 2024. Work is continuous regarding Carmarthenshire's status as a sustainable food place.		
<b>Service Head:</b> Gwyneth Ayers	<b>Performance status:</b> On target		
<b>Action</b>	17882	<b>Target date</b>	31/03/2025
<b>Action promised</b>	To communicate widely all SPF - Shared Prosperity Funded projects that are supporting new opportunities for local communities, the development and growth of local businesses as well as supporting the recovery of our town centres. (CV39,41,43)		
<b>Comment</b>	<p>From September, we will be highlighting one town per month, among the Ten Towns project, via a press release, newsletters and social media.</p> <p>A summer campaign is due to run from 22 July - 30 August to promote the Multiply scheme, targeted at adults who wish to improve the numeracy skills.</p> <p>We will be communicating the Plastic Free July campaign, which aims to reduce waste and minimise our environmental impact.</p> <p>We are working with media outlets to communicate the latest developments at Carmarthen Health and Wellbeing HWB.</p>		
<b>Service Head:</b> Deina Hockenhuil	<b>Performance status:</b> On target		
<b>Action</b>	17942	<b>Target date</b>	31/03/2027
<b>Action promised</b>	We will deliver the Pentre Awel development to timescale target (CV68)		
<b>Comment</b>	<p>Zone 1 Construction</p> <p>A revised construction programme has been agreed in the period which re-casts the Zone 1 completion date to 10th February 2025 for primary areas of the building (wet and dry leisure, education, business, café and customer hub). The Clinical Health and Research Hub will follow by 27th June 2025 and will constitute contract completion. The prolonged programme accounts for the impact of adverse weather, additional scope and extensive re-design of Health Board space and will be managed through a Deed of Variation to the construction contract. Key highlights include:</p> <ul style="list-style-type: none"> <li>• Internal partitioning and mechanical and electrical services progressing in education, leisure and facilities management/back of house areas</li> <li>• External cladding and brickwork are underway</li> <li>• Review of samples and finishes for Buildings A, B, C and E</li> <li>• Design of cafe, leisure retail/customer hub and signage &amp; wayfinding fixed for pricing</li> <li>• BREEAM design stage certificate issued June 2024 with a score of 75.7% achieving BREEAM "excellent".</li> </ul> <p>Zone 1 Project Update</p> <ul style="list-style-type: none"> <li>• First draft of updated Full Business Case (FBC) prepared</li> <li>• CCC has appointed BP2 and Savills as joint commercial property agents to promote Pentre Awel to prospective business tenants and provide market intelligence on the type of office and lab space required. Marketing materials and methodology being developed. Potential for a demo/show office being explored</li> <li>• IRCF bid submitted 11th June to seek additional capital funding required for build and fit-out of Zone 1.</li> <li>• CCC initiated a PIN notice to raise awareness of a forthcoming tender opportunity to procure an electric vehicle charging operator. Tender documentation and specification at an advanced stage with the aim to launch in September 2024.</li> <li>• Dialogue continues with FE and HE providers to explore the viability of 'Teach and Treat' within Zone 1 across a number of disciplines</li> </ul> <p>Future Zones</p> <ul style="list-style-type: none"> <li>• Zone 4 - Expressions of Interest received for the hotel development opportunity. PQQ stage evaluation concluded; successful</li> </ul>		



	tenderers will be invited to participate in competitive dialogue		
<b>Service Head:</b> Alex Williams		<b>Performance status:</b> On target	
<b>Action</b>	17944	<b>Target date</b>	01/04/2027
<b>Action promised</b>	We will ensure that the community benefits and outputs of the Pentre Awel development as a whole is are maximised both during the construction phase and once each Zone opens, including job creation and growing the economy. (CV36)		
<b>Comment</b>	<p>Delivery of community benefits activity aligned to the Zone 1 construction works is progressing well with BYUK/CCC on track to meet key deliverables.</p> <p>Targeted Recruitment and Training (TR&amp;T)</p> <ul style="list-style-type: none"> <li>• 3,158 person weeks of TR&amp;T delivered during the construction phase to date, inclusive of 35 apprentices and 62 new entrants (mix of unemployed, long term unemployed, NEET and economically inactive). BYUK is currently averaging 300 TR&amp;T weeks per month</li> <li>• BYUK's 'Employment Hubs' (which proactively promote TR&amp;T opportunities to target groups) have, to date, helped 22 people find employment onsite. Of these, 17 employees reside within a Llanelli postcode</li> </ul> <p>Education</p> <ul style="list-style-type: none"> <li>• BYUK has interacted with 617 pupils and delivered 110 hours of educational engagement. It is supporting local schools to deliver a 6-week ecology and sustainability project and preparing for the second cohort of the Skills &amp; Talent funded Real World Learning project in which participating primary and secondary schools will be tasked with designing assisted living or hotel facilities at Pentre Awel.</li> <li>• In addition, July will see the culmination of an artwork project with Coleg Sir Gar students; an event will be held onsite to unveil the new site hoarding based on the 7 wellbeing goals</li> </ul> <p>Community</p> <ul style="list-style-type: none"> <li>• BYUK contributed £5,000 in sponsorship towards a homeless street football initiative at Stebonheath Park in May</li> <li>• Some community initiatives (newsletter and Residents Surgery) have been paused whilst the Council observes the pre-election protocol period for the PCC and general election</li> </ul> <p>Supply Chain</p> <ul style="list-style-type: none"> <li>• BYUK continues to provide data for the CLES model which quantifies the local economic impact of the construction spend. A more flexible methodology is being employed to improve the accuracy of the recorded figures</li> </ul> <p>A draft Pentre Awel staffing structure has been developed and will be presented to Steering Group on 23rd July 2024. Consideration is being given to a post that can maximise community development opportunities across all Zones.</p>		
<b>Service Head:</b> Alex Williams		<b>Performance status:</b> On target	
<b>Action</b>	17987	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Digital Connectivity - We will work with industry and public sector partners to improve broadband connectivity and mobile coverage across the County, particularly in rural areas.		
<b>Comment</b>	<p>Openreach - Openreach Fibre Community Partnerships (FCP) are progressing in the areas of Pendine, Bancyfelin, Llansteffan and Llanpumsaint with a new FCP just having been announced in Pontyates. The Ferryside FCP is now in build and the first residents will be able to order gigabit broadband very soon. Pendine will be progressing to build phase within the next month.</p> <p>Openreach also have their own commercial delivery taking place alongside the FCPs with exchange upgrades in Burry Port, Cross Hands, Carmarthen and Llangennech nearing completion. Openreach are also commencing a new build programme centred around Subtended Headend Exchanges (SHE) which are smaller exchanges in more rural areas. This programme will accelerate the delivery of full fibre to rural communities.</p> <p>WeFibre - Projects in Llandoverly and Llanybydder are now 'ready for service' resulting in 1405 properties now being able to access WeFibre's gigabit network.</p> <p>Voneus - Voneus are scoping out three new projects at present:</p> <ul style="list-style-type: none"> <li>• St Clears and Meidrim - This will be a Gigabit Wireless Broadband (GWB) build, which allows Voneus to build to more properties as GWB is easier to deploy and can be used in hard to reach areas. The extent of this project has also increased to include even more properties. The 'kick off' meeting for this project is due to take place in August with a possible start date of late September.</li> <li>• Pontyberem and the Gwendraeth Valley - This is a hybrid build which will use a combination of FTTP and GWB to deliver gigabit capable broadband to over 7000 properties. This is a first of a kind build in the UK and although we expect some 'teething' problems preparation is progressing well.</li> <li>• Llandeilo - another GWA build which will cover some of the Dyffryn Cennen ward.</li> </ul> <p>Netomnia - Netomnia have completed a spine network that stretches from Llanelli to Pontardulais. This will allow them to build off this spine connecting premises along the way. Netomnia have 4,335 properties 'ready for service', with 2,352 properties currently being built to and 1,469 in planning.</p> <p>Mobile Coverage: The Shared Rural Network (SRN) continues to be the primary source of coverage improvements in the county. Of the 18 Vodafone led partial not spot sites (new or upgraded mobile masts) almost all are now live and serving communities with coverage from at least two Mobile Network Operators (MNOs). We expect to have a full breakdown of the live site list and coverage plans in the next two weeks.</p> <p>EE have upgraded several of their existing sites to allow them to be shared by other MNOs.</p> <p>Two sites with no current coverage at all (total not spots) have been activated by EE and are awaiting equipment from other mobile networks to be upgraded.</p> <p>A monopole site in Carmarthen Park has received planning permission to install a new headframe which will accommodate multiple MNOs equipment making it a shared site.</p> <p>We are working closely with the mobile network providers, their contractors, and our own internal planning teams to ensure that these sites can be built as efficiently as possible. There are still some commercial builds being carried out by the mobile network operators particularly sites that are needed for the Emergency Services' Network</p>		
<b>Service Head:</b> Paul R Thomas		<b>Performance status:</b> On target	
<b>Action</b>	17988	<b>Target date</b>	31/03/2025
<b>Action promised</b>	City Deal Digital Infrastructure - We will lead and deliver the £55 million Digital Infrastructure programme across the Swansea Bay City Region on behalf of all our partners and stakeholders.		
<b>Comment</b>	The programme is in delivery across all workstreams. The region continues to benefit from significant private and public sector investment in digital infrastructure. This is having a positive impact on communities and businesses, improving social inclusion and driving innovation across key sectors.		
<b>Service Head:</b> Paul R Thomas		<b>Performance status:</b> On target	

**Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous(Prosperous Communities)**

**Sub-theme: WBO3c - Thematic Priority: Welsh Language & Culture**

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Built Heritage responses made to planning consultations within 21 days PLA/026	Not applicable		Q1: <b>58.8</b>  End Of Year: <b>81.0</b>	Target: <b>85.0</b>  Result: <b>94.6</b>  Calculation: <b>(35÷37) × 100</b>	Target: <b>85.0</b>	Target: <b>85.0</b>	Target: <b>85.0</b>
<b>Service Head:</b> Rhodri Griffiths			<b>Performance status:</b> On target				

**ACTIONS - Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous(Prosperous Communities)****Sub-theme: WBO3c - Thematic Priority: Welsh Language & Culture**

<b>Action</b>	16363	<b>Target date</b>	31/08/2025 (original target 31/03/2024)
<b>Action promised</b>	We will develop Oriel Myrddin Gallery in Carmarthen as the West Wales Arts Centre (CV73)		
<b>Comment</b>	Estimated completion date slipped to early Aug `25, but project progressing well and within budget. Built Heritage team visited site and advising. Work ongoing with Trust and CIO. ACW as funding partner being kept updated on progress.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	16368	<b>Target date</b>	31/03/2025 (original target 31/03/2024)
<b>Action promised</b>	We will work with local communities to develop cultural and historical trails accessible to residents and tourists. Encourage residents to take ownership of their local areas by creating community trails based on local knowledge, and look at ways of developing trails based around the many castles and historic sites across the county (CV74)		
<b>Comment</b>	Terms of Reference for a new working group consisting of representatives from Cultural Services, Regeneration (linked to 10 towns); Heritage; and 3rd sector historic society groups are being finalised. Plan to progress work more fully through second half of 2025-26 financial year with focus for team on re-opening of 1st floor of Parc Howard museum in early 2024.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	17814	<b>Target date</b>	31/03/2025
<b>Action promised</b>	We will continuously review cultural exhibits and events to ensure that they are regularly updated, timely and relevant. Take full advantage of the rich history of Carmarthenshire. (Cabinet Vision) – Archives / Museums exhibition and engagement plans in place (CV75)		
<b>Comment</b>	The new exhibition at Parc Howard opened May 2024 with the "Imaginarium", interactive play suite and a refreshed history of Llanelli bringing exhibits out from storage. The archives forward work plan was drafted and distributed, containing the engagement plans for the service for 24-25.		
<b>Service Head:</b> Ian Jones		<b>Performance status:</b> On target	
<b>Action</b>	17884	<b>Target date</b>	31/03/2025
<b>Action promised</b>	Promote a programme of year-round local events/festivals across the County by creating a digital support toolkit that will enable them to plan and deliver safe, vibrant, and sustainable activities. (MFR -26)		
<b>Comment</b>	Marketing and Media currently chair the County events safety advisory group (ESAG) that meets monthly. The purpose of the group is to coordinate key relevant services and external partners such as Dyfed Powys Police, NHS Ambulance, Fire Authority and Trunk Rd Agency. The team offer guidance to those seeking to deliver effective and safe events in the County. Over 30 events have been discussed in this period.  We aim to provide specific advice and contacts to all enquiries and have continued to use our newsletters, press releases, social media posts and updates to the corporate website to inform event organisers of the current scenario as well as providing new Event Management and Risk assessment plan template to organisers that will allow them to create and deliver safer and effective events.  The "what's on" listing on the official visitor website Discover Carmarthenshire.com is widely populated (over 250 events in 2024 thus far) and then promoted on a weekly basis by Tourism officers through organic and paid for digital and radio advertising (if relevant) to an audience within a 2.5-hour drivetime. Activities are being supported through a successful application to the Shared Prosperity fund.		
<b>Service Head:</b> Deina Hockenhull		<b>Performance status:</b> On target	

**ACTIONS - Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous(Prosperous Communities)****Sub-theme: WBO3d - Thematic Priority: Community Safety, Resilience and Cohesion**

<b>Action</b>	17437	<b>Target date</b>	30/09/2027
<b>Action promised</b>	Ensure that there are systems in place to efficiently manage Planning Enforcement across the county, to monitor and remedy undesirable effects of developments to protect the environment and public amenity. [Vision 58]		
<b>Comment</b>	The improvements to the enforcement structure have provided stability and the performance improvements seen in FY23 have been maintained in Quarter 1 with 84% of cases being investigated within 84 days which is above the target of 80%. Process reviews and changes to the policy approach, reporting and monitoring have embedded and investigation is more efficient. The Quarter 1 performance is currently at 84% of investigations being undertaken within the target date of 84 days demonstrating the maintenance of the FY23 figure of 84% and a continued improvement from 36% in FY21 and 69% in FY 22 , and out performing the Welsh Government Planning Performance Framework target of 80%, as a good performing local authority. Our transformation work is now focussing on process review and implementation to provide better more regular information for local Members on the development of cases with monthly reporting and further improvements planned for roll out in Quarter 2. Significant progress continues to be made on the historic backlog of cases. However, the average time		



	for positive action has risen this Quarter due to an increase in the number of historic cases being closed this quarter pushing the average up.		
<b>Service Head:</b>	Rhodri Griffiths	<b>Performance status:</b> On target	
<b>Action</b>	17808	<b>Target date</b>	31/03/2025
<b>Action promised</b>	We will monitor the implementation of the three-year community cohesion plan for the region.		
<b>Comment</b>	We have just completed Q1 of year 2. Progress reports are submitted to Welsh Government on a quarterly basis and have been signed off and approved to date.		
<b>Service Head:</b>	Jonathan Morgan	<b>Performance status:</b> On target	
<b>Action</b>	17881	<b>Target date</b>	01/04/2025
<b>Action promised</b>	We will continue to work with Town and Community Councils for the benefit of our residents and communities. (CV113)		
<b>Comment</b>	Three annual meetings are held with the Community and Town Council Liaison Forum, with one of those focussing on the Council's budget setting process. Monthly newsletters are sent to the Town and Community Councils; however, we recognise that further engagement is needed. Unfortunately, the regular meetings with the councils subject to the Wellbeing of Future Generations Act have also ceased but there is a commitment to re-establish these meetings.		
<b>Service Head:</b>	Gwyneth Ayers	<b>Performance status:</b> On target	

**Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous(Prosperous Communities)**  
**Sub-theme: WBO3e - Service Priority: Leisure & Tourism**

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of library visits per 1,000 population LCL/001	Not applicable		Q1: <b>824</b>  End Of Year: <b>3490</b>	Target: <b>828</b>  Result: <b>1041</b>  Calculation: <b>(197874÷190083) × 1000</b>	Target: <b>1723</b>	Target: <b>2604</b>	Target: <b>3507</b>
<b>Comment</b>	We held several events for adults during Q1 including Social Prescribing Sessions, Digital Training Sessions, Watercolour Painting, Crochet Club & Sewing club sessions. Children have been entertained with scratch coding & 3D Printing session, Lego, Craft & storytime sessions. Many school classes visited our libraries during Q1, allowing children to sample our variety of services. Our digital visits continue to remain high with customers benefitting from our range of digital ebooks, eaudiobooks, newspapers, magazines and training apps.						

**Service Head:** Ian Jones **Performance status:** On target

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of visits to leisure centres per 1,000 population PAM/017	Not applicable		Q1: <b>1805</b>  End Of Year: <b>8487</b>	Target: <b>1774</b>  Result: <b>1977</b>  Calculation: <b>(375751÷190083) × 1000</b>	Target: <b>3917</b>	Target: <b>6012</b>	Target: <b>8732</b>
<b>Comment</b>	Continued use of facilities through quarter 1 has seen the trends of the previous year and steady uptick in the numbers of people getting physically active. Programme developments have helped to grow membership across all sites and especially in the more rural settings.						
<b>Remedial Action</b>	none required at this time although ongoing retention and promotion works continue.						
<b>Service Head:</b>	Ian Jones			<b>Performance status:</b> On target			

**ACTIONS - Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous(Prosperous Communities)**  
**Sub-theme: WBO3e - Service Priority: Leisure & Tourism**

<b>Action</b>	16364	<b>Target date</b>	30/09/2024 (original target 31/03/2024)
<b>Action promised</b>	We will complete a feasibility study for a Skateboard Park and further develop the BMX Pump track in Pembrey (CV70)		
<b>Comment</b>	Start on site date is under review and will be dependant on prioritisation of other capital works scheduled on site. Works will be undertaken out of season so as to avoid disruption to visitors.		
<b>Service Head:</b>	Ian Jones <b>Performance status:</b> On target		
<b>Action</b>	16441	<b>Target date</b>	31/12/2024 (original target 31/03/2024)
<b>Action promised</b>	We will develop the next phase of site masterplans for Country Parks including Pembrey; MCP; Llyn Llech Owain CV79		

<b>Comment</b>	SPF / I2S investment secured for PCP for upgrades to campsite. Looking at options for relocation of outdoor education facility to Pembrey Country Park along with long term accommodation plan for site, including glamping pods, and log cabins. Green Flag achieved for PCP, MMWP and LLO. Management Plans being completed for Local Nature Reserves (LNR's) around the County. Investment being implemented for Ynysdewela.		
<b>Service Head:</b> Ian Jones	<b>Performance status:</b> On target		
<b>Action</b>	17811	<b>Target date</b>	31/12/2024
<b>Action promised</b>	We will develop the next phase of site masterplans for Country Parks including Pembrey; MCP; Llyn Llech Owain (CV79)		
<b>Comment</b>	Exploring opportunities to enhance campsite amenity facilities and additional electrical hook up points at Pembrey Country Park. Also looking longer term at camping pods / log cabins to broaden range of accommodation available on site		
<b>Service Head:</b> Ian Jones	<b>Performance status:</b> On target		
<b>Action</b>	17834	<b>Target date</b>	31/03/2025
<b>Action promised</b>	We will develop a sport for all approach to support a broad range of participation in sports, from beginners to elite - working to support all Community Sports Clubs to become self-sustaining with development support (CV77)		
<b>Comment</b>	<p>Actif continues to facilitate and provide a vast array of sport and physical activity opportunities in line with the `Start Well`, `Live Well` and `Age Well` life stages. An example would be our `Learn to Swim` programme, now seeing record-breaking membership (3,000+ learners) and associated income at the start of the aquatic pathway, coupled with school swimming and the grant-funded `Free Swim Initiative` for U16`s on weekends (both free to users). These are followed by our support for swim clubs in the form of facility hire and development assistance, topped by partnership provision of `Nofio Sir Gar` as the performance club for the county. Community examples would be walking sports, ensuring that the modified version of popular sports such as rugby, football, hockey and netball are available particularly to those for whom the traditional version of the sport is no longer appropriate/achievable. Our role is largely to establish, at leisure centres and as part of community clubs.</p> <p>In general, we are directly working with 15 clubs on their development plans currently using our `Thriving Clubs` process. Alongside/in addition we are supporting Coleg Sir Gar in the roll-out of an environmental sustainability training course (2 in August, 12+ later this year) to establish `Sport-Zero Champions` in sports clubs, after which Actif officers will tutor to ensure legacy.</p> <p>Much of this work is targeted in line with our `Focus Sports` approach, with the review of the sports having been undertaken to establish Basketball, Athletics, Cycling and Netball (and Lifting as a new Priority+ sport) as the sports to 2027. This time will be spent reviewing and improving the pathways.</p>		
<b>Service Head:</b> Ian Jones	<b>Performance status:</b> On target		
<b>Action</b>	17932	<b>Target date</b>	31/03/2025
<b>Action promised</b>	That the Council builds on existing arrangements to work with all interested partners in the tourism sector to create and promote a Carmarthenshire destination offer. MFR 25		
<b>Comment</b>	<p>Continued 17 month set of actions to support the tourism sector in the County, gaining £200,000 funding support from the UK Government Shared Prosperity fund.</p> <p>Marketing actions targeted those seeking a quality short break destination for the Spring season, using key hooks of "walking" and "dogs" and promoted through a mix of social media advertising, public relations, radio and travel journalist and influencers and partnerships with specialist publications including Ramblers Walk magazine, Country Walking, Coast Magazine and the UK's leading mountain biking publication MBUK. Support came from over twenty local businesses. The message reached over two million leading to 11,000 click throughs to the Discover Carmarthenshire website and thirty-two organic social media posts featuring places to visit, hospitality, things to do and events reached an additional 1.6m.</p> <p>Supported over one hundred local businesses through listing in the official day visitor guide for the Spring / Summer period that is distributed to accommodation and key visitor destinations. The businesses are also promoted through the Discover Carmarthenshire website, which continues to be the number one website for What's on things to do and places to go.</p> <p>The Discover Carmarthenshire social media channels are used daily to target visitors, using organic and paid for advertising. Facebook followers are more than 22,000 and over 5,000 Instagram accounts have been reached since April</p> <p>Worked in partnership with Great Western Railway's (GWR) to feature iconic Sir Gar locations in their major Summer 24 promotional campaign to promote increased routes into Wales.</p> <p>Coordinated thirty-six filming requests including site visits for major studio film. Support has included being 1st point of call on initial enquiries, providing information about local conditions and logistics location, scouting and permissions as well as sourcing accommodation.</p> <p>Delivered partnership activity with Visit Wales social accounts targeting 1m Facebook followers and 345,000 Instagram followers to increase an awareness of local events, attractions, place of interest and bluebell locations.</p> <p>Delivered face to face tourism business roadshow event in Llandeilo, meeting nine local businesses. Monthly tourism newsletter sent to 574 English and 104 Welsh recipients in April.</p> <p>Gold module launched for the Tourism Ambassador Scheme with over four hundred people now signed up to both bronze and silver levels. All businesses are awarded a certificate, social media icon and a window sticker for their business and face to face official ceremony is being planned for September 2024.</p> <p>Working with Town Council, local businesses, Visit Wales and internal CCC colleagues and members to improve local visitor spend in Burry Port on bilingual signage, leaflets, and digital content.</p>		
<b>Service Head:</b> Deina Hockenhull	<b>Performance status:</b> On target		