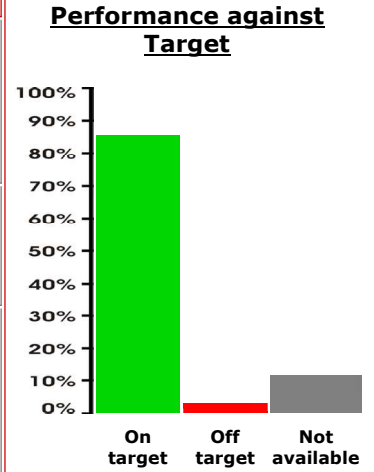


Scrutiny measures & actions full monitoring report Health & Social Services scrutiny - Quarter 1 2024/25

Filtered by:
Organisation - Carmarthenshire County Council
Source document - Corporate Strategy 2024/25


The table below provides a summary progress against target for the Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
WBO1.Enabling our children & young people to have the best possible start in life (Start Well)	Actions	9	9	0	0	N/A	0	100%	71%
	Measures	8	3	1	0	4	0	38%	
WBO2.Enabling our residents to live & age well (Live & Age Well)	Actions	14	14	0	0	N/A	0	100%	100%
WBO4.To further modernise & develop as a resilient & efficient Council (Our Council)	Actions	2	2	0	0	N/A	0	100%	100%
5. Core Business Enablers	Actions	1	1	0	0	N/A	0	100%	100%
Overall Performance	Actions and Measures	34	29	1	0	4	0	85%	



There are four measures where no targets have been set which are not included in the above table, but can be found on page 9

OFF TARGET

Theme: WBO1.Enabling our children & young people to have the best possible start in life (Start Well)							
Sub-theme: WBO1a - Thematic Priority: Healthy Lives – prevention /early intervention							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The total number of days on the Child Protection Register for children who were removed from the register during the year (CV21) CH/035/036	Not applicable		Q1: 239.8 End Of Year: 250.1	Target: 260.4 Result: 336.7 Calculation: 11784÷35	Target: 260.4	Target: 260.4	Target: 260.4
Comment	A 6% increase in the number of children removed from the child protection register this quarter(35) compared to Q1 23/24 (33) which remains positive, however, the target of 260.4 average days on the CPR has not been met. De-registrations are subject to multi-disciplinary case conferences where decisions are based on the safeguarding concerns of each child, therefore, some may require longer periods of registration as a safety precaution.						
Remedial Action	Children Services to continue to embed the systemic approach to improve partnership working with families. This allows for increased engagement in the provision of support to enhance the well-being of children. The approach is also underpinned by Signs of Safety which allows the department to set goals in partnership with families which achieves better engagement and improves outcomes for children. Feedback from the families highlight these approaches help them feel valued and listened to, which is the main principle of the Social Services and Wellbeing Act 2014 as well as one of Carmarthenshire County Council's core values.						
Service Head: Jan Coles				Performance status: Off target			

ON TARGET ETC.

ACTIONS - Theme: 5. Core Business Enablers			
Sub-theme: 5j - Policy & Performance			
Action	17919	Target date	31/03/2025
Action promised	We will work towards the World Health Organisation Age-friendly Communities Framework, by completing the application process and mapping of local evidence		
Comment	The Policy Team have worked closely with the Older People`s Commissioner`s Office and have undertaken a detailed mapping exercise across the eight domains of Age Friendly Communities. Discussions have been held with the Cabinet Member and the Leader and a draft application is currently being prepared.		
Service Head: Gwyneth Ayers		Performance status: On target	

Theme: WBO1.Enabling our children & young people to have the best possible start in life (Start Well)							
Sub-theme: WBO1a - Thematic Priority: Healthy Lives – prevention /early intervention							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of new assessments completed for children during the year, that were completed within statutory timescales CH/006a/012	Not applicable		Q1: 92.7 End Of Year: 63.0	Target: 65.0 Result: Not available	Target: 65.0	Target: 65.0	Target: 65.0
Comment	Issues with Quarter 1 reporting are being investigated.						
Remedial Action	Work is currently being undertaken to rectify these. Results to be made available by Quarter 2.						
Service Head: Jan Coles				Performance status: Result not available			

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of children who were added to the child protection register during the collection year: a. all children b. children previously registered under any category, at any time during the previous 12 months (CV21) CH/024a & b	Not applicable		Q1: 10.9 End Of Year: 6.9	Target: 6.9 Result: 0.0 Calculation: (0÷14) x 100	Target: 6.9	Target: 6.9	Target: 6.9
Comment	A newly created Early Help service is underway. This has involved to date bringing together a range of Early Help teams and some re-structuring of staff from statutory teams to the Early Help team, this with the oversight of one senior manager. The department is further progressing the Early Help offer in Carmarthenshire by way of a Systems Review which is taking place in September 2024. This review will look at the existing Early Help offer across a range of statutory services including Education as well as how all of the Early Help services in Carmarthenshire currently align. More importantly, how this alignment meets the needs of children and families at the earliest opportunity thus reducing the need for Child Protection pathways and children and young people being able to remain or return safely home.						
Service Head: Jan Coles				Performance status: On target			

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The total number of children looked after at 31st March who have experienced 3 or more placements during the year CH/043	Not applicable		Q1: 3.1 End Of Year: 8.5	Target: 8.1 Result: 3.2 Calculation: (8÷252) x 100	Target: 8.1	Target: 8.1	Target: 8.1
Comment	On target for Quarter 1 despite the department experiencing a 30.6% rise in the number of Children Looked After on 30th June 2024(252) compared to 193 last year. There continues to be a shortage of foster carers both locally and nationally which impacts on placement stability. The department works collaboratively across the region with Foster Wales. A foster care review has been completed and an action plan agreed. Development work is continuing to increase the range and type of placements for Children Looked After through the department's residential strategy for children and fostering service transformation plan. Hafan(Carmarthen) Aim - to provide high level care to young people where alternatives would be hospital admission/in patient or secure environments. 5-bed property including one emergency room and 1 staff bedroom. Glyn Mwrwg (Llanelli) Aim - to provide a home to vulnerable young people who are not able to reside with family. 5-bed property including one emergency room						
Service Head: Jan Coles				Performance status: On target			

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year

The total number of children looked after at 31st March who have experienced one or more changes of school during the year (excluding transitional arrangements, moves associated with adoption or moves home)	Not applicable	Q1: 0.9	Target: 3.7	Target: 3.7	Target: 3.7	Target: 3.7
CH/044		End Of Year: 2.1	Result: 0.7	Calculation: (1 ÷ 134) × 100		
Comment	<p>Education stability of Children Looked After remains excellent. Figures have historically been very low in this metric.</p> <p>Reasons for changes:- 1 - due to change of placement out of county</p> <p>Hard work is undertaken with social workers, schools, foster carers and other professionals to maintain children within their original school and community. This provides children with consistency in terms of the education to best meet their needs.</p> <p>The rurality of Carmarthenshire means that children may be travelling some distances to school, when appropriate, which has an impact on higher transport costs as foster placements may be located across Carmarthenshire.</p>					
Service Head: Jan Coles			Performance status: On target			

ACTIONS - Theme: WBO1.Enabling our children & young people to have the best possible start in life (Start Well)
Sub-theme: WBO1a - Thematic Priority: Healthy Lives – prevention /early intervention

Action	17408	Target date	31/03/2025
Action promised	Ensure children and young people can access appropriate education in a setting where they are safe and their needs are being met.		
Comment	<p>The teams within the service area continue to work with colleagues across the LA to focus on building inclusive practice in our education settings so that children and young people can access an appropriate education. We achieve this by:</p> <ul style="list-style-type: none"> Allocating Educational Psychologists to patches of schools so that ALN and ALP is developed in line with ALNET (2018). This work also includes recommendations about any specialist provision that may be needed to meet the pupil`s individual needs. Providing a consultation service to our schools so that a young person`s needs are intervened with at an earlier stage Working strategically with our secondary schools to develop an EBSA (Emotionally Based School Avoidance) approach. This skills up schools to work with families and young people to help them to return to school where anxiety has been a barrier to regular attendance. Providing ELSA (Emotional Literacy Support Assistant) training and supervision across primary and secondary schools so that pupils` emotional wellbeing is targeted and supported by trained staff. Providing supervision to staff who have undertaken the 11 day Trauma Informed diploma (TISUK) so that their work with our pupils is focused on improving pupils` mental health and wellbeing. Providing training, consultation and intervention for schools and pupils who are care experienced or currently Looked After by the Local Authority. Working with schools and social care colleagues to ensure our Children Looked After have up-to-date PEPs (Personal Education Plans) which identifies the support needed to help the pupils make educational progress. 70% of all PEPs are done within timescales. Working with ALN colleagues to develop a joint PEP / IDP format that allows the CLA pupils to have a single plan outlining their needs in education. Working with LA colleagues to develop a clear attendance strategy and policy to support schools in improving pupil school attendance Working with LA colleagues, families and school staff to improve pupil attendance, particularly those pupils who are persistently absent from school. 		
Service Head: Jan Coles		Performance status: On target	
Action	17775	Target date	31/03/2025
Action promised	Implement a strategic programme for residential services including the acquisition, refurbishment, and development of three new children`s homes, to meet the range of needs of children looked after in Carmarthenshire. (CV18)		
Comment	<p>1st property (Hafan) is a safer accommodation regional offer. Hafan is fully operational as a children`s home.</p> <p>2nd home (Glyn Mwrwg) has been purchased, surveys and renovation costs are being reviewed and agreed.</p> <p>3rd home is being actively sought, property viewings have been arranged through July and August.</p>		
Service Head: Jan Coles		Performance status: On target	
Action	17776	Target date	31/03/2025
Action promised	Ensure an effective early help service that supports families to make the changes children need so that fewer children progress to a child protection pathway, and children can remain/ return safely home		
Comment	<p>The newly created Early Help service is underway. This has involved to date bringing together a range of Early Help teams and some re-structuring of staff from Statutory teams to the Early Help team, this with the oversight of one Senior Manager. We are further progressing the Early Help offer in Carmarthenshire by way of a Systems Review which is taking place in September 2024. This review will look at the existing Early Help offer across a range of statutory services including Education as well as how all of the Early Help services in Carmarthenshire currently align, more importantly how this alignment meets the needs of Children and Families at the earliest opportunity thus reducing the need for Child Protection pathways and Children and Young People being able to remain or return safely home. We have a planned system review in September to look at any further changes.</p>		
Service Head: Jan Coles		Performance status: On target	
Action	17777	Target date	31/03/2025
Action promised	Increase the capacity of the fostering service to manage current and future demand, improve recruitment and retention rates and support for Foster Carers, to ensure a sufficient supply of in-house foster placements to meet the range of needs of children looked after in Carmarthenshire.		
Comment	<p>On-going development and implementation of Fostering allowance/payment framework. Development of restricted/uplifted fostering allowance strategy. Development of support systems for Foster carers. Investment in the development of the assessment and recruitment team and relationships with Foster Wales.</p>		

Service Head: Jan Coles		Performance status: On target	
Action	17828	Target date	31/03/2025
Action promised	We will continue to develop our preventative services & embed our five community well-being hubs.		
Comment	Work continues to identify opportunities that can support the preventative model. We have successfully drawn down additional grant funding to support five well-being hubs to meet unmet need or emerging need that is not planned for.		
Service Head: Chris Harrison		Performance status: On target	

Theme: WBO1.Enabling our children & young people to have the best possible start in life (Start Well)
Sub-theme: WBO1b - Service Priority: Early years

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The % of child attendance at an allocated Flying Start free childcare placement for eligible 2-3 year olds to prepare for school readiness. 9.1.8.1	Not applicable		Result: Not available End Of Year: 78.1	Target: 80.0 Result: Not available	Target: 80.0	Target: 80.0	Target: 80.0
Comment	Quarter 1 result not available as we work to Welsh Government term time returns timetable.						
Remedial Action	Results will be available from Quarter 2 onwards						
Service Head: Jan Coles		Performance status: Result not available					

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The % of families with additional social welfare needs linked to poverty, living in a Flying Start area receiving time specified interventions from the wider Flying Start Team 9.1.8.6	Not applicable		Result: Not available End Of Year: 97	Target: 97 Result: Not available	Target: 97	Target: 97	Target: 97
Comment	Quarter 1 result not available as we work to Welsh Government term time returns timetable.						
Remedial Action	Results will be available from Quarter 2 onwards						
Service Head: Jan Coles		Performance status: Result not available					

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The % of unauthorised absence at an allocated Flying Start free childcare placement for eligible 2-3 year olds to prepare for school readiness 9.1.8.8	Not applicable		Result: Not available End Of Year: 1.47	Target: 1.50 Result: Not available	Target: 1.50	Target: 1.50	Target: 1.50
Comment	Quarter 1 result not available as we work to Welsh Government term time returns timetable.						
Remedial Action	Results will be available from Quarter 2 onwards						
Service Head: Jan Coles		Performance status: Result not available					

ACTIONS - Theme: WBO1.Enabling our children & young people to have the best possible start in life (Start Well)
Sub-theme: WBO1b - Service Priority: Early years

Action	17413	Target date	31/03/2025
Action promised	Implement the phased expansion of Flying Start in line with Welsh Government guidance.		
Comment	The Flying Start childcare phased expansion is now fully rolled out. New areas were targeted ensuring the childcare providers are commissioned to register eligible children for childcare. Eligible families are informed via targeted postcard mailing shots and then they are invited to complete a self-registration form. Llandybie 1 & Llandybie 2 were the new and final areas added during quarter 1. All expansion areas are now fully enrolled into Flying Start. Our Welsh Language officer has started to work with all childcare providers across Flying Start promoting Welsh Language, culture, and environments. Work has been ongoing with visits to support the childcare providers in new areas to promote Flying Start Carmarthenshire. Expansion commissioning and capital subgroup meetings continue to review progress.		
Service Head: Jan Coles		Performance status: On target	
Action	17414	Target date	31/03/2025
Action promised	Implement key priorities in the Maternity and Early Years Operational plan and Regional Maternity and Early Years Strategy in partnership with Hywel Dda University Health Board and Voluntary Sector and move towards an integrated delivery model.		
	Strategic Priorities for 2024/2025 are: Information and Communication Workforce		

Comment	Implementing the strategy with no funding
	Operational Priorities for 2024/2025 are: Developing antenatal support in partnership with midwifery Perinatal mental health support for families Embedding a co productive approach to working with families across the county.
	Cwm Gwendraeth Early Years Team: The EYIT are now funded by the Regional Integration Fund and as such are no longer considered a pilot. The Midwives and Health Visitors are continuing to refer families in need of 1:1 support with 25 families receiving 1:1 support over the last quarter. The Preparation for Parenthood Support Worker continues to deliver Fuss free Feeding in partnership with the Health Visitors and an antenatal group in partnership with the Midwives. The Family Support Workers continue to deliver a rolling programme of baby massage, Can a Chlonc, Amser Stori and Walk and Talk.
	The recommendations from the Save the Children on the Ehangu project are being implemented in partnership with key partners and focus on ALN support for parents.
	The Community Connector continues to work with partners to increase and improve support for young families in the Cwm Gwendraeth.
Our work with childhood obesity continues and we are working with Learning & Development across HDUHB and CCC to create an e-learning package that can be accessed by health and local authority.	

Service Head: Jan Coles	Performance status: On target
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Action	17416	Target date	31/03/2025
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Action promised	Develop a multi-agency early help strategy to ensure families can access the support they need at the right time.
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Comment	Development of the Early Help Strategy is well underway and currently there is an Early Help Team being developed. This involves bringing together a range of Teams and connecting the Early Help team with Statutory services ensuring an effective and responsive step-up and step-down process. Strong links are also being developed with a range of partner agencies, for instance Families First projects, Police, Youth Services and Education. The overarching aim of the Early Help offer in Carmarthenshire is to ensure an effective and responsive Early Help offer, ensuring families can access the support they need at the right time.
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Service Head: Jan Coles	Performance status: On target
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Action	17829	Target date	31/03/2025
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Action promised	We will work with children's services to develop commissioning models to contribute to cost reductions.
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Comment	Commissioning and Children Services have recently undertaken a joint procurement exercise to establish a framework that supports children as they transition into adult. This has enabled a thorough examination of cost and provided a costing model in line with other community support services.
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Service Head: Chris Harrison	Performance status: On target
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ACTIONS - Theme: WBO2.Enabling our residents to live & age well (Live & Age Well)
Sub-theme: WBO2a - Thematic Priority: Tackling Poverty

Action	17788	Target date	31/03/2025
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Action promised	Monitor the impact of Universal Primary Free School Meals (UPFSM) on deprivation levels.
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Comment	Data is being compiled monthly to monitor % uptake of benefit related FSM. Impact will not be visible until midway through the new term when new full time pupils start.
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Service Head: Simon Davies	Performance status: On target
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ACTIONS - Theme: WBO2.Enabling our residents to live & age well (Live & Age Well)
Sub-theme: WBO2c - Service Priority: Social Care

Action	15101	Target date	30/09/2024 (original target 31/03/2022)
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Action promised	We will develop a formal agreement between the Local Authority and Health Board, outlining collective responsibilities whilst agreeing a new staffing structure in Integrated Services to support our approach to develop strong communities, help people help themselves and provide support when is needed.CV12
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Comment	Whilst work has been progressed to develop the service specific schedule for urgent care/Home First, this has not yet been completed and signed off. This is due to extreme operational pressures during Q1 and the Health Board going into full Targeted Intervention. The overarching s.33 agreement has been reviewed and the HOS now needs to work with the Legal team to update and sign off through the political process.
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Service Head: Joanna Jones	Performance status: On target
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Action	16359	Target date	31/12/2024 (original target 31/03/2024)
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Action promised	We will develop and implement a Prevention Strategy for Carmarthenshire which will include implementation of the Cabinet Vision to further expand the Delta Connect service to provide proactive technology enabled care to vulnerable people within their own homes together with a package of emergency support, monitoring, and wellbeing calls. (CV15)
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Comment	Delta Connect has seen an increase in connections between April and May. Whilst it is our intention to continue to sign post appropriate individuals into the service, it also should be highlighted that existing resources would make it very challenging to significantly increase connections moving forward. A Delta Contract review will be undertaken over coming months to identify the full level of service provided by Delta across our care and support pathways and resourcing will be considered within this review. 6 Living well events are scheduled for August to consult on the development of a Prevention Strategy.
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Service Head: Joanna Jones	Performance status: On target
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Action	16360	Target date	30/06/2024 (original target 31/03/2024)
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Action promised	In line with the Cabinet Vision and our Home First approach we will increase the level of supported accommodation to specifically facilitate safe discharge from hospital. (CV14)
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Comment	The inaugural T&F group meeting takes place on the 14th August. A Project Plan has been developed with key milestones and timelines attached in order to progress this at pace. Work has already been done at Amman Valley Hospital from a Rehab perspective with excellent outcomes for people being seen and a reduction in length of stay at the site.		
Service Head: Joanna Jones Performance status: On target			
Action	16367	Target date	31/03/2025 (original target 31/03/2024)
Action promised	We will work with the Health Board to provide readily accessible and appropriate levels of support to all with Mental Health issues with an expansion of access and support to Children and Vulnerable Adults. (CV16)		
Comment	<p>The Single Point of Access launched by HDUHB in 2022 (111 press2) is growing from strength to strength . Providing early support children and young people with emotional and mental health issues is also a priority for the Children and Young Person's partnership which is part of the Regional Partnership Board arrangements.</p> <p>We have established a wellbeing pathway in the mental health teams with a dedicated resource focussing on early intervention and prevention. This project has recently been evaluated and it is already producing positive outcomes for individuals, and improving access to services. A recent quote from an individual who has accessed the service " it has given me hope for the future".</p> <p>We are collaborating with colleagues in the Health Board and third sector to develop access and support pathways for individuals with Alcohol Related Brain damage and individuals who have mental health and substance misuse issues.</p> <p>Suicide and Self harm prevention is now a priority for the Safeguarding Board and Carmarthenshire Safeguarding Operational Group as we have seen incidents of suicide rise across the region. A regional group chaired by the Head of Adult Social Care continues to pilot an immediate multi agency response to suicide, this is being progressed on a local authority footprint to ensure we do all we can to respond to those in crisis. We have also appointed a temporary suicide prevention coordinator post to look at what currently exists in terms of access and support and where the gaps are. This will inform our prevention strategy in Carmarthenshire.</p>		
Service Head: Avril Bracey Performance status: On target			
Action	16407	Target date	31/03/2025 (original target 31/03/2024)
Action promised	We will develop a workforce Plan to recruit, retain and develop social care staff to ensure a sustainable workforce for the future.		
Comment	<p>The workforce plan is in progress as the Care Academi and 'Grow our Own strategy' The focus has been on these two elements to respond to the current recruitment and retention challenges. We are currently recruiting our fourth cohort for the Care Academi , 12 trainees are on the programme and four of these will be supported to undertake social work training t his year which is far sooner than anticipated .the three Social Work Assistants supported to undertake their Masters Social Work programmes have recently completed the raining and will return shortly to Adult Social care as qualified Social Workers . We are supporting a further 6 staff to access qualifying programmes this year. The Progression framework for Social Workers is well established, approximately 60 individuals have progressed to a senior practitioner grade thus far.</p>		
Service Head: Avril Bracey Performance status: On target			
Action	16410	Target date	31/03/2025 (original target 31/03/2024)
Action promised	We will develop a prevention strategy for adult social care to ensure people get the right support at the right time.		
Comment	<p>Adult Social Care is represented on the Carmarthenshire Preventions Board and the Regional prevention Board which are collaborating with partners to develop a prevention strategy and action plan. Within Adult Social care we have established prevention pathways for mental health, this model will be rolled out across all social work teams in the division. We are also prioritising support to carers and offering innovative solutions within our day opportunities for respite and earlier interventions to prevent family breakdown. The division hosted a conference in May to ask carers" what matters to them "to enable them to continue in their caring role. The outcome of this event will inform our prevention strategy going forward.</p>		
Service Head: Avril Bracey Performance status: On target			
Action	16425	Target date	31/03/2025 (original target 31/03/2024)
Action promised	We will develop a costed programme to invest and expand our in-house provision of residential care		
Comment	<p>HLM architects have been commissioned to develop a fully costed investment programme for three council owned care homes including Awel Tywi in Llandeilo and Y Bwthyn and Caemaen in Llanelli. The final designs were received in May 2024. Due to the increasing population demographic for older people in the County and the future demand for care and support services for older people the project has been expanded to include all seven Council owned Care Homes. Initial designs and costs are due by the end of August.</p>		
Service Head: Jonathan Morgan Performance status: On target			
Action	17815	Target date	31/03/2025
Action promised	We will continue to work with housing and other partners to develop a range of accommodation offers to support people to live well, with models of care & support which has promoting independence & outcomes at its core.		
Comment	<p>The accommodation plan has recently been updated to reflect current need and types of accommodation required. We meet regularly with housing colleagues to source properties to meet the needs within our accommodation plan. We have concluded a re-commissioning exercise where by a new model of care and support has been developed. New contract arrangements and specification reflect in outcome focussed care and support and will be implemented in September 2024.</p>		
Service Head: Chris Harrison Performance status: On target			
Action	17816	Target date	31/03/2025
Action promised	We will implement the requirements of the Rebalancing Care and Support statutory requirements for Commissioning.		
Comment	<p>We have attended online workshops held June 2024 to understand the requirement and timeline. In readiness for the implementation we have undertaken a workforce review and qualification mapping exercise to identify any staffing training needs required.</p>		
Service Head: Chris Harrison Performance status: On target			
Action	17824	Target date	31/03/2025
Action promised	To ensure carers are supported to enhance their well-being, and ensure that they can continue in their caregiving role by conducting needs assessments in line with the Social Services and Wellbeing (Wales) Act 2014 to understand needs and challenges faced by carers.(CV22)		
Comment	<p>We as a department are working to support carers, we are linking very closely with third sector organisations. All carers are offered a carers assessment in line with the Social Services and Wellbeing (Wales) Act 2014. We are currently applying for the Investors in</p>		

Carers Bronze and Silver award. We have appointed Carers leads and are currently working with the 2Ts Cluster to appoint a Carers Support Coordinator as a pilot initiative which will be evaluated and if successful will be rolled out across the County.

Service Head: Joanna Jones		Performance status: On target	
Action	17827	Target date	31/03/2025
Action promised	Continue transformation of learning disability day opportunities to enhance respite provision.		
Comment	<p>We are improving our planning mechanisms for those young people in transition and collaborating with children's services, housing and commissioning to ensure that young people will be able to remain in their home area on reaching 18.</p> <p>Our transformation journey in learning disability day opportunities is continuing with several innovative including activities in collaboration with leisure and also establishing a skills hub in Cross hands which will offers skill development and accredited training. The next phase of the skills hub is to progress volunteering and supportive employment schemes which is a significant step in providing people with learning disability and mental health real opportunities to maximise their potential. Our Respite Centre for learning disability recently received a very positive CIW inspection.</p>		
Service Head: Avril Bracey		Performance status: On target	
Action	17832	Target date	31/03/2025
Action promised	We will continue to support & develop a diverse and vibrant market which includes the development of micro providers, social enterprise and rebalancing the market.		
Comment	We are working closely with PLANED who hosts the community catalyst & support the development of micro enterprises. Micros are an important part of our market development.		
Service Head: Chris Harrison		Performance status: On target	
Action	17833	Target date	31/03/2025
Action promised	We will continue to support unpaid carers across the county. (CV22)		
Comment	Community preventative hubs across the County have an established information and advise service for Carers. We are reviewing Carers breaks which will help us identify any gaps that we need to consider in relation to carers support services.		
Service Head: Chris Harrison		Performance status: On target	

ACTIONS - Theme: WBO4.To further modernise & develop as a resilient & efficient Council (Our Council)			
Sub-theme: WBO4c - Organisational Transformation - Income & Commercialisation			
Action	17812	Target date	31/03/2025
Action promised	We will continue to maximise income recovery within the department and reduce levels of debt		
Comment	The debt recovery team is now established, and is working through historical debt cases. The team is making good progress, and aims to complete the work by 31/03/2025		
Service Head: Chris Harrison		Performance status: On target	

ACTIONS - Theme: WBO4.To further modernise & develop as a resilient & efficient Council (Our Council)			
Sub-theme: WBO4g - Organisational Transformation - Customers & Digital Transformation			
Action	17813	Target date	31/03/2025
Action promised	We will explore how different forms of technology can improve our systems efficiency and effectiveness.		
Comment	The team is reviewing processes, and will implement changes by 31/03/2025		
Service Head: Chris Harrison		Performance status: On target	

NO TARGET SET

Theme: WBO1.Enabling our children & young people to have the best possible start in life (Start Well)							
Sub-theme: WBO1a - Thematic Priority: Healthy Lives – prevention /early intervention							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of looked after children in Carmarthenshire. CSG/007	Not applicable		Q1: 193 End Of Year: 259	Target: NO TARGET Result: 252	--	--	Target: NO TARGET
Service Head: Jan Coles			Performance status: N/A				

Theme: WBO2.Enabling our residents to live & age well (Live & Age Well)							
Sub-theme: WBO2c - Service Priority: Social Care							
Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of people waiting in hospital for domiciliary care (CV14) ASC-001	Not applicable		Q1: 36 End Of Year: 7	Target: NO TARGET Result: 6	--	--	Target: NO TARGET
Comment	The number of people waiting in hospital remains stable with a reduction of 1 since Q4.						
Service Head: Joanna Jones			Performance status: N/A				

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of Adult Safeguarding enquiries completed. CSG/010	Not applicable		Q1: 338 End Of Year: 1481	Target: NO TARGET Result: 191	--	--	Target: NO TARGET
Comment	The number of section 126 enquiries concluded within 7 days has decreased due to a number of contributory factors. This includes an increase in the number of safeguarding reports received, the local authority reliance on and availability of other agencies to respond to s126 enquiries, complexity of the safeguarding circumstances and unforeseen staffing pressures						
Remedial Action	All reports receive an initial screening within 24 hours of the report being made, and responses are prioritised based on risk and urgency. We have experienced some delays in closing completed enquiries administratively which has impacted on the recorded timescales. The roll out of mandatory safeguarding training both internally and externally as per National training framework has had an inevitable impact on the number of reports received and as per the Wales Safeguarding procedures we continue to delegate s126 enquiries to other appropriate agencies where appropriate which can impact on the recommended timescales. Safeguarding concerns continue to be complex and a number of interventions justify the additional enquiry time.						
Service Head: Avril Bracey			Performance status: N/A				

Measure Description	2023/24 Comparative Data			2024/25 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Adult Safeguarding enquiries completed within 7 days CSG/011	Not applicable		Q1: 79.29 End Of Year: 70.56	Target: NO TARGET Result: 43.46 Calculation: (83÷191) × 100	--	--	Target: NO TARGET
Comment	The number of section 126 enquiries concluded within 7 days has decreased due to a number of contributory factors. This includes an increase in the number of safeguarding reports received, the local authority reliance on and availability of other agencies to respond to s126 enquiries, complexity of the safeguarding circumstances and unforeseen staffing pressures						
Remedial Action	All reports receive an initial screening within 24 hours of the report being made, and responses are prioritised based on risk and urgency. We have experienced some delays in closing completed enquiries administratively which has impacted on the recorded timescales. The roll out of mandatory safeguarding training both internally and externally as per National training framework has had an inevitable impact on the number of reports received and as per the Wales Safeguarding procedures we continue to delegate s126 enquiries to other appropriate agencies where appropriate which can impact on the recommended timescales. Safeguarding concerns continue to be complex and a number of interventions justify the additional enquiry time.						
Service Head: Avril Bracey			Performance status: N/A				