

## Health & Social Services Scrutiny Report

### Budget Monitoring - Actual 2023/24 - Summary

Division	Working Budget				Actual				EOY Actual Variance for Year £'000	Feb 2024 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non-controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non-controllable £'000	Net £'000		
<b>Adult Services</b>										
Older People	86,086	-35,550	4,551	55,087	89,646	-37,447	4,551	56,750	1,662	1,626
Physical Disabilities	9,467	-1,850	239	7,856	10,264	-2,680	239	7,823	-34	-7
Learning Disabilities	53,261	-12,624	1,725	42,363	54,173	-13,077	1,725	42,821	459	452
Mental Health	12,744	-4,497	294	8,541	13,614	-4,727	294	9,181	639	681
Support	4,707	-5,865	1,335	177	4,538	-5,852	1,335	20	-157	45
<b>Children's Services</b>										
Children's Services	30,131	-10,029	3,361	23,464	40,111	-13,792	3,361	29,680	6,216	6,933
<b>GRAND TOTAL</b>	<b>196,397</b>	<b>-70,415</b>	<b>11,506</b>	<b>137,488</b>	<b>212,344</b>	<b>-77,576</b>	<b>11,506</b>	<b>146,274</b>	<b>8,786</b>	<b>9,729</b>

## Health & Social Services Scrutiny Report

### Budget Monitoring - Actual 2023/24 - Main Variances

Division	Working Budget		Actual		EOY Actual Variance for Year £'000	Notes	Feb 2024 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000			
<b>Adult Services</b>							
<b>Older People</b>							
Older People - Residential Care Homes (Local Authority Provision)	10,975	-4,570	12,648	-5,461	783	The overspend is the result of external staff agency costs, increased overtime, pay award costs and the setting up of deputy managers in some of the Care Homes to ensure appropriate cover and capacity as a result of higher dependency of residents. Some of the overspend has been mitigated by increased income through higher occupancy rates and lower than anticipated premises costs. Moving forward the budget will be adjusted accordingly for 2024/25. In the coming months we will also be developing an in-house agency pilot for the Llanelli based homes that will deliver a more flexible pool of casual staff. It is hoped that this will be rolled out in April 2024 with a view, if successful, of deploying across the County in the summer of 2024. This will reduce on-going agency and overtime costs. We will continue to monitor sickness closely and consistently as well as being more efficient in the way we recruit	752
Older People - Residential Care Homes	39,194	-22,062	38,036	-20,443	461	Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector.	447
Older People - Direct Payments	1,343	-913	1,560	-955	174	Financial pressures from previous years remain.	173
Older People - Private Home Care	10,471	-2,638	11,603	-3,137	632	Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector.	654
Older People - Enablement	2,318	-530	2,277	-694	-205	Staffing vacancies	-233
Older People - Other variances					-184	Underspend relates primarily to a reduced provision of day services when compared to pre-pandemic levels.	-168
<b>Physical Disabilities</b>							
Phys Dis - Residential Care Homes	1,607	-374	1,113	-68	-248	Reduced demand for residential placements.	-246
Phys Dis - Direct Payments	3,691	-303	4,339	-601	350	Financial pressures from previous years remain.	326
Phys Dis - Other variances					-135	Reduced demand for Group Homes/Supported Living and Community Support	-88
<b>Learning Disabilities</b>							
Learn Dis - Employment & Training	2,240	-401	1,770	-261	-329	Provision of LD day services is reduced compared to pre-pandemic levels.	-312
Learn Dis - Residential Care Homes	15,520	-4,524	15,652	-4,161	495	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability and children transitioning through from Children's Services. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.	508

## Health & Social Services Scrutiny Report

### Budget Monitoring - Actual 2023/24 - Main Variances

Division	Working Budget		Actual		EOY Actual Variance for Year £'000	Notes	Feb 2024 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000			
Learn Dis - Group Homes/Supported Living	16,492	-2,295	17,887	-2,630	1,059	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability and children transitioning through from Children's Services. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.	1,057
Learn Dis - Community Support	3,058	-162	2,723	-261	-433	Reduced demand for Community Support	-456
Learn Dis - Adult Placement/Shared Lives	3,227	-2,534	2,803	-2,454	-344	Provision of respite care is reduced compared to pre-pandemic levels and part-year vacant posts	-344
Learn Dis - Other variances					11		-1
<b>Mental Health</b>							
M Health - Residential Care Homes	7,250	-3,394	7,027	-2,928	243	Progress being made in the right sizing of individual packages and developing alternatives to residential care is a priority for 2024/25. This is mitigated by an increase in demand and complexity in those with a mental health issue and children transitioning from Children's Services. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.	460
M Health - Residential Care Homes (Substance Misuse)	406	-65	623	-33	249	Progress being made in the right sizing of individual packages and developing alternatives to residential care is a priority for 2024/25. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.	0
M Health - Group Homes/Supported Living	1,760	-416	2,505	-859	302	Progress being made in the right sizing of individual packages and developing alternatives to residential care is a priority for 2024/25. This is mitigated by an increase in demand and complexity in those with a mental health issue and children transitioning from Children's Services. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.	376
M Health - Other variances					-155	Staff vacancies in the Care Management Teams and Substance Misuse teams account for £92k of this variance along with a forecasted underspend of £58k relating to reduced Community Support demand	-155
<b>Support</b>							
Support - Other					-157	Staff vacancies and underspends relating to Transport and Carer Grants	45

## Health & Social Services Scrutiny Report

### Budget Monitoring - Actual 2023/24 - Main Variances

Division	Working Budget		Actual		EOY Actual Variance for Year £'000	Notes	Feb 2024 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000			
<b>Children's Services</b>							
Commissioning and Social Work	8,076	-140	9,348	-521	890	Increased agency staff costs £929k re additional demand & difficulty recruiting permanent staff. Increased demand for assistance to clients and their families £347k. This is partly offset by additional grant income	1,106
Corporate Parenting & Leaving Care	1,030	-85	1,089	-359	-215	Maximisation of grant income supporting priorities the service had already identified and had staff working on	-167
Fostering & Other Children Looked After Services	4,843	0	6,366	-157	1,366	Increased costs associated with providing specialist support and fostering placements for young people / children looked after, some with highly complex needs £561k, Special Guardianship Orders (SGOs's) £92k, Fostering £713k	1,345
Unaccompanied Asylum Seeker Children (UASC)	0	0	1,853	-1,264	589	Increase in number of Unaccompanied Children & more expensive placement costs in excess of the fixed income received. Staff recharges from other Childrens Services teams reflected at year end, but not committed in February returns	336
Commissioned Residential Placements (CS)	469	0	3,806	-12	3,326	Several ongoing highly complex placements in 2023/24	3,353
Residential Settings	1,409	-361	2,787	-1,673	66	£184k Garreglwyd - agency staff costs due to absence & difficulty recruiting, £118k underspend for new setting Ty Magu / Ross Avenue due to utilisation of WG grant	249
Respite Settings	1,132	0	1,166	0	34	Increased staffing costs re meeting service demand and vacancy / absence cover	68
Adoption Services	781	-190	1,195	-478	126	Overspend in relation to increased staffing costs, including agency staff and travelling costs re ongoing service demands £79k. Additional costs for Inter Agency Adoption fees, Adoption Allowances and Therapy / Counselling costs, again in line with service demands £47k	125
Supporting Childcare	1,675	-1,141	1,507	-1,158	-184	Maximisation of grant income supporting priorities the service had already identified and had staff working on - additional staff recharges identified & processed at year end	-23
Short Breaks and Direct Payments	685	-29	1,626	-293	677	Increased demand for Direct Payments with further pressures linked to post covid & lack of commissioned services available £273k. Increased demand for 1-2-1 support under Short Breaks due to lack of available location based services £404k	722
Children's/Family Centres and Playgroups	1,037	-716	1,030	-863	-155	Maximisation of grant income supporting priorities the service had already identified and had staff working on - relevant expenditure identified & grant applied	-3
Other Family Services incl Young Carers and ASD	1,039	-659	1,194	-870	-56	Maximisation of grant income supporting priorities the service had already identified and had staff working on	-38
Children's Services Mgt & Support (inc Eclipse)	1,405	-164	1,209	-222	-254	Number of part year staff vacancies, delays in recruitment and additional short term grants being utilised - additional staff recharges identified & processed at year end	-141
Other Variances					6		0
<b>Grand Total</b>					<b>8,786</b>		<b>9,729</b>

**Health & Social Services Scrutiny Report  
Budget Monitoring - Actual 2023/24 - Detail Monitoring**

Division	Working Budget				Actual				EOY Actual Variance for Year £'000	Notes	Feb 2024 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non-controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non-controllable £'000	Net £'000			
<b>Adult Services</b>											
<b>Older People</b>											
Older People - Care Management	4,918	-682	808	5,044	4,927	-637	808	5,098	54		54
Older People - Residential Care Homes (Local Authority Provision)	10,975	-4,570	1,689	8,093	12,648	-5,461	1,689	8,876	783	The overspend is the result of external staff agency costs, increased overtime, pay award costs and the setting up of deputy managers in some of the Care Homes to ensure appropriate cover and capacity as a result of higher dependency of residents. Some of the overspend has been mitigated by increased income through higher occupancy rates and lower than anticipated premises costs. Moving forward the budget will be adjusted accordingly for 2024/25. In the coming months we will also be developing an in-house agency pilot for the Llanelli based homes that will deliver a more flexible pool of casual staff. It is hoped that this will be rolled out in April 2024 with a view, if successful, of deploying across the County in the summer of 2024. This will reduce on-going agency and overtime costs. We will continue to monitor sickness closely and consistently as well as being more efficient in the way we recruit	752
Older People - Supported Living	112	0	0	112	116	0	0	116	4	Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector.	0
Older People - Residential Care Homes	39,194	-22,062	328	17,460	38,036	-20,443	328	17,921	461		447
Older People - Private Day Care	37	0	0	37	74	0	0	74	37		39
Older People - Extra Care	692	0	10	702	725	0	10	735	33		33
Older People - LA Home Care	9,159	0	986	10,145	9,191	-60	986	10,117	-28		-48
Older People - MOW's	6	-6	0	-0	0	0	0	0	0		0
Older People - Direct Payments	1,343	-913	6	437	1,560	-955	6	611	174	Financial pressures from previous years remain.	173
Older People - Grants	2,947	-2,626	16	337	3,802	-3,481	16	337	1		-3
Older People - Private Home Care	10,471	-2,638	116	7,949	11,603	-3,137	116	8,581	632	Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector.	654
Older People - Management and Support	834	-354	222	702	946	-523	222	645	-57		-88
Older People - Careline	2,122	-1,077	1	1,047	2,980	-2,001	1	981	-66		-0
Older People - Enablement	2,318	-530	234	2,022	2,277	-694	234	1,817	-205	Staffing vacancies	-233
Older People - Day Services	797	-92	135	840	686	-56	135	765	-75		-73
Older People - Private Day Services	161	0	0	161	75	0	0	75	-86		-83
<b>Total Older People</b>	<b>86,086</b>	<b>-35,550</b>	<b>4,551</b>	<b>55,087</b>	<b>89,646</b>	<b>-37,447</b>	<b>4,551</b>	<b>56,750</b>	<b>1,662</b>		<b>1,626</b>

## Health & Social Services Scrutiny Report

### Budget Monitoring - Actual 2023/24 - Detail Monitoring

Division	Working Budget			Actual			EOY	Notes	Feb 2024
	Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000			
<b>Physical Disabilities</b>									
Phys Dis - OT Services	811	-301	566	720	-146	630	64	79	
Phys Dis - Residential Care Homes	1,607	-314	1,307	1,113	-68	1,058	-248	-246	
Phys Dis - Group Homes/Supported Living	947	-174	785	714	-8	717	-68	-69	
Phys Dis - Community Support	170	0	172	112	0	113	-56	-55	
Phys Dis - Private Home Care	679	-92	590	760	-123	640	50	0	
Phys Dis - Aids & Equipment	1,324	-664	798	2,289	-1,727	700	-98	-40	
Phys Dis - Grants	178	0	178	218	-6	212	34	58	
Phys Dis - Direct Payments	3,691	-303	3,402	4,339	-601	3,752	350	326	
Phys Dis - Manual Handling	4	0	4	0	0	0	-4	-4	
Phys Dis - Independent Living Fund	55	0	55	0	0	0	-55	-55	
<b>Total Physical Disabilities</b>	<b>9,467</b>	<b>-1,850</b>	<b>7,856</b>	<b>10,264</b>	<b>-2,680</b>	<b>7,823</b>	<b>-34</b>	<b>-7</b>	
<b>Learning Disabilities</b>									
Learn Dis - Employment & Training	2,240	-401	2,246	1,770	-261	1,916	-329	-312	
Learn Dis - Care Management	1,091	-38	1,230	1,159	-61	1,275	44	52	
Learn Dis - Residential Care Homes	15,520	-4,524	11,076	15,652	-4,161	11,571	495	508	
Learn Dis - Direct Payments	5,407	-572	4,858	6,104	-1,259	4,868	10	3	
Learn Dis - Group Homes/Supported Living	16,492	-2,295	14,284	17,887	-2,630	15,343	1,059	1,057	
Learn Dis - Adult Respite Care	1,308	-812	651	1,407	-812	750	98	93	
Learn Dis - Home Care Service	316	-411	-92	332	-435	-99	-8	0	
Learn Dis - Day Services (Local Authority Provision)	2,791	-470	2,797	2,581	-319	2,739	-58	-53	
Learn Dis - Private Day Services	753	-84	680	691	-97	606	-75	-88	
Learn Dis - 0 to 25 Service	553	0	665	554	0	666	1	-5	
Learn Dis - Community Support	3,058	-162	2,920	2,723	-261	2,486	-433	-456	
Learn Dis - Grants	463	-162	307	394	-167	232	-75	-70	
Learn Dis - Adult Placement/Shared Lives	3,227	-2,534	795	2,803	-2,454	451	-344	-344	
Learn Dis/M Health - Management and Support	44	-158	-55	117	-159	17	72	66	
<b>Total Learning Disabilities</b>	<b>53,261</b>	<b>-12,624</b>	<b>42,363</b>	<b>54,173</b>	<b>-13,077</b>	<b>42,821</b>	<b>459</b>	<b>452</b>	

## Health & Social Services Scrutiny Report

### Budget Monitoring - Actual 2023/24 - Detail Monitoring

Division	Working Budget				Actual				EOY Actual Variance for Year £'000	Notes	Feb 2024 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non-controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non-controllable £'000	Net £'000			
<b>Mental Health</b>											
M Health - Care Management	1,559	-154	127	1,532	1,489	-138	127	1,479	-54		-72
M Health - Residential Care Homes	7,250	-3,394	41	3,897	7,027	-2,928	41	4,139	243	Progress being made in the right sizing of individual packages and developing alternatives to residential care is a priority for 2024/25. This is mitigated by an increase in demand and complexity in those with a mental health issue and children transitioning from Children's Services. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.	460
M Health - Residential Care Homes (Substance Misuse)	406	-65	0	341	623	-33	0	590	249	Progress being made in the right sizing of individual packages and developing alternatives to residential care is a priority for 2024/25. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.	0
M Health - Group Homes/Supported Living	1,760	-416	7	1,351	2,505	-859	7	1,653	302	Progress being made in the right sizing of individual packages and developing alternatives to residential care is a priority for 2024/25. This is mitigated by an increase in demand and complexity in those with a mental health issue and children transitioning from Children's Services. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.	376
M Health - Direct Payments	198	-45	1	153	257	-136	1	122	-31		-5
M Health - Community Support	825	-132	14	707	985	-338	14	661	-46		-58
M Health - Day Services	45	0	0	45	45	0	0	45	0		0
M Health - Private Day Services	0	0	0	0	0	0	0	0	0		0
M Health - Private Home Care	182	-29	1	155	265	-102	1	164	9		0
M Health - Substance Misuse Team	520	-261	102	361	419	-194	102	328	-33		-20
<b>Total Mental Health</b>	<b>12,744</b>	<b>-4,497</b>	<b>294</b>	<b>8,541</b>	<b>13,614</b>	<b>-4,727</b>	<b>294</b>	<b>9,181</b>	<b>639</b>		<b>681</b>
<b>Support</b>											
Departmental Support	-638	-3,031	901	-2,768	-405	-3,244	901	-2,748	20		57
Performance, Analysis & Systems	131	-165	59	25	118	-164	59	13	-12		-5
VAWDASV	1,004	-980	12	37	1,000	-986	12	26	-11		0
Adult Safeguarding & Commissioning Team	2,424	-216	161	2,368	2,415	-272	161	2,303	-65		63
Regional Collaborative	1,674	-1,346	89	417	1,357	-1,029	89	417	0		-0
Holding Acc-Transport	113	-128	112	98	53	-156	112	9	-89		-71
<b>Total Support</b>	<b>4,707</b>	<b>-5,865</b>	<b>1,335</b>	<b>177</b>	<b>4,638</b>	<b>-5,852</b>	<b>1,335</b>	<b>20</b>	<b>-157</b>		<b>45</b>



## Health & Social Services Scrutiny Report

### Budget Monitoring - Actual 2023/24 - Detail Monitoring

Division	Working Budget				Actual				EOY Actual Variance for Year £'000	Notes	Feb 2024 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000			
<b>Children's Services</b>											
Commissioning and Social Work	8,076	-140	1,890	9,827	9,348	-521	1,890	10,717	890	Increased agency staff costs £929k re additional demand & difficulty recruiting permanent staff. Increased demand for assistance to clients and their families £347k. This is partly offset by additional grant income	1,106
Corporate Parenting & Leaving Care	1,030	-85	93	1,038	1,089	-359	93	823	-215	Maximisation of grant income supporting priorities the service had already identified and had staff working on	-167
Fostering & Other Children Looked After Services	4,843	0	80	4,923	6,366	-157	80	6,289	1,366	Increased costs associated with providing specialist support and fostering placements for young people / children looked after, some with highly complex needs £561k, Special Guardianship Orders (SGOs) £92k, Fostering £713k	1,345
Unaccompanied Asylum Seeker Children (UASC)	0	0	5	5	1,853	-1,264	5	595	589	Increase in number of Unaccompanied Children & more expensive placement costs in excess of the fixed income received. Staff recharges from other Childrens Services teams reflected at year end, but not committed in February returns	336
Commissioned Residential Placements (CS)	469	0	4	473	3,806	-12	4	3,799	3,326	Several ongoing highly complex placements in 23/24	3,353
Residential Settings	1,409	-361	247	1,294	2,787	-1,673	247	1,361	66	£184k Garreglwyd - agency staff costs due to absence & difficulty recruiting. £118k underspend for new setting Ty Magu / Ross Avenue due to utilisation of WG grant	249
Respite Settings	1,132	0	150	1,282	1,166	0	150	1,316	34	Increased staffing costs re meeting service demand and vacancy / absence cover	68
Adoption Services	781	-190	59	650	1,195	-478	59	775	126	Overspend in relation to increased staffing costs, including agency staff and travelling costs re ongoing service demands £79k. Additional costs for Inter Agency Adoption fees, Adoption Allowances and Therapy / Counselling costs, again in line with service demands £47k	125
Supporting Childcare	1,675	-1,141	404	938	1,507	-1,158	404	754	-184	Maximisation of grant income supporting priorities the service had already identified and had staff working on - additional staff recharges identified & processed at year end	-23
Short Breaks and Direct Payments	685	-29	15	672	1,626	-293	15	1,349	677	Increased demand for Direct Payments with further pressures linked to post covid & lack of commissioned services available £273k. Increased demand for 1-2-1 support under Short Breaks due to lack of available location based services £404k	722
Children's/Family Centres and Playgroups	1,037	-716	181	502	1,030	-863	181	348	-155	Maximisation of grant income supporting priorities the service had already identified and had staff working on - relevant expenditure identified & grant applied	-3
CCG - Children & Communities Grant	6,552	-6,544	126	133	5,935	-5,921	126	139	6		0



## Health & Social Services Scrutiny Report

### Budget Monitoring - Actual 2023/24 - Detail Monitoring

Division	Working Budget				Actual				EOY	Actual Variance for Year £'000	Notes	Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non-controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non-controllable £'000	Net £'000				
Other Family Services incl Young Carers and ASD	1,039	-659	51	431	1,194	-870	51	375	-56	Maximisation of grant income supporting priorities the service had already identified and had staff working on	-38	
Children's Services Mgt & Support (inc Eclipse)	1,405	-164	54	1,295	1,209	-222	54	1,041	-254	Number of part year staff vacancies, delays in recruitment and additional short term grants being utilised - additional staff recharges identified & processed at year end	-141	
<b>Total Children's Services</b>	<b>30,131</b>	<b>-10,029</b>	<b>3,361</b>	<b>23,464</b>	<b>40,111</b>	<b>-13,792</b>	<b>3,361</b>	<b>29,680</b>	<b>6,216</b>		<b>6,933</b>	
<b>TOTAL FOR HEALTH &amp; SOCIAL SERVICES</b>	<b>196,397</b>	<b>-70,415</b>	<b>11,506</b>	<b>137,488</b>	<b>212,344</b>	<b>-77,576</b>	<b>11,506</b>	<b>146,274</b>	<b>8,786</b>		<b>9,729</b>	