

HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE

21ST OCTOBER, 2024

SUBJECT: **STATUTORY DIRECTOR OF SOCIAL CARE SERVICES'** **ANNUAL REPORT 2023/24**

Purpose:

There is a statutory requirement for the Director of Social Services to report annually to their Council on the delivery and performance as well as plans for the improvement of the whole range of Social Services.

This is the annual report by the Director of Social Services on the performance of our Social Care Services in the county.

This report provides Members with the opportunity to question the content and gives an opportunity for the Statutory Director to consider any comments elected Members may have for the future. It should be noted the report is still in draft and will be further proofread and reformatted prior to completion.

THE SCRUTINY COMMITTEE IS ASKED TO:-

Review and assess the information contained in the report so that the Statutory Director of Social Services can consider their views.

Reasons:

Political scrutiny of this report is considered by the Director to be an important element in the development process and will be amended throughout the various stages to the final publication of this report in the summer of 2024.

To formulate views for submission to the Cabinet / Council for consideration.

CABINET MEMBER PORTFOLIO HOLDER:-

Cllr. J. Tremlett (Health & Social Services Portfolio Holder)

Directorate:

Communities

Name of Head of Service:

Jake Morgan

Designation:

Director of Community Services (Statutory Director of Social Services)

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EXECUTIVE SUMMARY

STATUTORY DIRECTOR OF SOCIAL CARE SERVICES' ANNUAL REPORT 2023/24

The Annual Report examines each Service area within Social Care and shows how service strategies, actions, targets and service risks will be addressed and delivered operationally by the service this year based on the approved budget.

The Annual Report (attached) comprises an overview provided by the Director of Social Services, which provides information on how we have performed in 2023/24 and an assessment on the future, together with our strategic priorities for 2024/25.

The Report links closely with the Directorate Business Plans for Community Services and Education & Children's Services departments.

Following publication of the report to the public (after it has been presented to full Council), Care Inspectorate Wales (CIW) and Welsh Government will complete their analysis and review of the report. There will be a formal meeting with CIW in October to discuss their analysis and proposed plan. This will be followed by an Annual Letter to Council in late November/early December, confirming their analysis and inspection plan. The process will link in closely with the Wales Programme for Improvement and the Annual Letter from the Wales Audit Office.

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: **Jake Morgan**

Director of Social Services

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets	Bio-diversity & Climate Change
YES	YES	YES	YES	YES	YES	YES	NONE

1. Policy, Crime & Disorder and Equalities

The Annual Report will be an important contribution to the Council's Improvement Plan.

2. Legal

The Annual Report forms an important part of the statutory duties of the Director of Social Services:

"The Director will present to Council, publish and report on an annual statement of plans for performance and improvement"

3. Finance

There are no financial implications in the report. However, the report highlights some budget pressures which will need to be considered in the budget setting process for 2025/2026.

4. ICT

The PIMS system will be used to provide evidence of the Annual Report. Comment is made in the body of the report as to the need to better integrate Health & Social Care IT.

5. Risk Management Issues

Key risks have been addressed in this report with a link to the departmental and corporate risk register.

6. Physical Assets

Physical assets are included in this report in relation to service delivery.

7. Staffing Implications

Staffing implications are included in this report.

**CABINET MEMBER PORTFOLIO
HOLDER(S) AWARE/CONSULTED**

YES

Include any observations here

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

THERE ARE NONE.

Title of Document	File Ref No.	Locations that the papers are available for public inspection
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