



Police and Crime

Commissioner for Dyfed-Powys

Dyfed Powys Police and Crime Commissioner – Business Plan

Quarter 2 2024/25 Summary Performance Report

Introduction

During late 2023/2024 the Office of the Police and Crime Commissioner developed a Business Plan for 2024/2025 that would assist with the delivery of the actions contained within the 2021/2025 Police and Crime Plan.

The report is set out to mirror the format of the Police and Crime Plan in that it lists actions under each of the three Priority Areas and each of the four Values set out in the Plan.

Each action contains a narrative on the progress made up to the end of Quarter Two.

Each action is given a RAG rating to highlight any areas of concern.

Green - Work complete, no additional work necessary.

Amber - Partially complete, some additional work necessary

Red - Not yet started or not going to be progressed.

Executive Summary

The following report covers the reporting period of Q2 of the financial year 2024/25 (July, Aug, Sept 2024)

There have been a number of changes in RAG status during Q2 as highlighted below:

- The continuation of and future development of the School liaison programme – this moves from amber to green as Officers have returned to schools in September.
- Victim Engagement Forum – this moves from amber to green due to the involvement in the Police and Crime Plan consultation and their continued engagement in other areas of activity.
- Domestic Abuse Attrition – changed from amber to green due to the continuation of work with the Force as well as criminal justice and support service partners to progress actions from the workshop conducted in 2023/24 to reduce domestic abuse attrition rates. In the June meeting progress was reported against several actions, several of which were closed/finalised.
- Women's Centre – this has changed from amber to green following the opening of the Women's Centre in September 2024.
- Gender Responsive Psychologically led model – changes from amber to red due to capacity issues. Work with the Female Blueprint Team to test the Gender Responsive Psychologically Led Model in the Offender Diversion Scheme within Dyfed-Powys has been delayed due to partner agency's capacity. This work is now due to be undertaken in October 2024.

RAG status comparison

Summary:

Within the 2024-2025 Business Plan are 35 actions. Recorded below is a summary of the total number of different RAG statuses. This will then be compared in future reports.

	Qtr 1	Qtr 1	Qtr 2	Qtr 2
Red	2	6%	3	9%
Amber	31	88%	26	74%
Green	2	6%	6	17%

Priority One – Victims are Supported.

Action Required	RAG	Quarter 2 Progress Update
Continuation and future development of the School liaison programme Support the continuation to the end of the 2023/24 academic year and in collaboration with the Force and partners, develop a proposal for the future of the programme taking into consideration wider prevention activity.		Officers returned to schools in September and there is a commitment for the programme to be continued until the end of the 2023/24 academic year. The Chief Constable has committed to retaining the School Liaison Officer establishment numbers. Work is in progress to develop a proposal for the future of the programme, taking into consideration the wider prevention activity and working with partners.
Sexual Abuse Services Continue to collaborate with Policing and Health Colleagues as part of the Regionalisation of Sexual Abuse Services across South, Mid and West Wales.		Sign off for Welsh Government funding of new Aberystwyth site still awaited. Risk remains high. Existing acute services transferred from Carmarthen and Newtown at end of September. Contingency planning in place. Awaiting phase 2 costs and confirmation of phase 1 allocation / apportionment of costs from Welsh Sexual Assault Services Board.
Independent Sexual Violence Advisory (ISVA) Service Implement and embed the new collaborative Independent Sexual Violence Advisory service with		The new ISVA service is live and embedded into the sector. However, there are some risks emerging regarding other funding sources and unclear future plans, e.g. Health and

<p>existing community and other commissioned services in the specialist sector.</p>		<p>Ministry of Justice funds. This may affect delivery of the OPCC funded contract. Risk currently sits with provider.</p>
<p>Meeting our obligations to the Victims Code of Practice (VCOP) and Witness Charter Work is required to ensure compliance with VCOP via continued scrutiny of criminal justice partners and through Out of Court Disposal (OOC) and Quality Assurance Panels (QAP).</p>		<p>Discussions are ongoing at both a local and All Wales level. The OPCC is kept updated as to the Force's VCOP compliance scrutiny capabilities, activity and plans. A mapping exercise is being undertaken to consider the victim experience scrutiny processes currently in place, with the aim to build a consistent approach across Wales which considers the victim's experience at all points of the criminal justice system.</p>
<p>Victim Engagement Forum (VEF) Consult and engage with victims to ensure that the voice of those with lived experience influences the development and scrutiny of services for victims, including the development of the new Police and Crime Plan.</p>		<p>VEF members were invited to participate in the Police and Crime Plan Consultation via the online questionnaire. In addition to this, a specific virtual focus group session was organised by staff from the Office for the Forum, to give an opportunity for victims and survivors to provide further insights and views on their experiences. Further plans are being developed with the Force to increase input from the VEF in scrutiny activity.</p>
<p>FAQ Sheets on website Develop Frequently Asked Question sheets for public to download on OPCC website. Improve access to information e.g. developing a new website, FAQ's, access to information on Commissioned Services and develop an Internal Communications Strategy.</p>		<p>No new FAQs were developed during Q2. In Q3, a new victim support service provider will be in place. Initial discussions have taken place on the communications plan for promoting the new service. As part of this communications plan we will develop a FAQ sheet for our Commissioned Services to help victims understand what support is available to them and how to access them.</p>
<p>Domestic Abuse Attrition Continue to work with Dyfed-Powys Police, criminal justice and support service partners to progress actions from the workshop conducted in 2023/24 to reduce domestic abuse attrition rates.</p>		<p>The Task and Finish Group met on June 10th to discuss progress against the Action Plan. Positive progress was reported against several actions, with a number closed/finalised. One closed action, co-ordinated by the OPCC, was to host a CPS training session focused on the role of CPS, domestic abuse, evidence led prosecutions, witness summonses, witness retractions and special measures. This recorded event was shared widely with partners and has since been split into 5 modules and uploaded to College Learn website as mandated training for all police officers, staff investigators and staff within the Case Progression Unit. The Group will next meet on 11th December 2024.</p>

Priority Two – Harm is Prevented

Action Required	RAG	Quarter 2 Progress Update
<p>Debrief Service for Missing Young People</p> <p>Re-commission the debrief service for missing young people, including consideration of widening the specification to incorporate further preventative work within schools.</p>		Currently out to tender - closing date 1st October. Awaiting evaluation results and further progress will be reported at the end of Q3.
<p>Serious Violence Duty Funding</p> <p>Ensure Home Office Serious Violence Duty funding is utilised appropriately to support partners in the prevention and tackling of serious violence, including evaluation of impact.</p>		Serious Violence Duty Coordinator is currently on long term absence. OPCC team covering immediate work with partners to propose funding plan and sign off at October meeting. No confirmation yet of funding past March 2025.
<p>Preventative and Treatment Services for individuals with Substance misuse</p> <p>Work with Hywel Dda Area Planning Board to jointly re-commission preventative and treatment services for individuals with substance misuse and their families.</p> <p>This should include evaluation of the outcomes achieved by individuals receiving services, both from a public health and criminal justice perspective.</p>		Specification finalised and due to be published in October. OPCC team have contributed to specification, performance requirements and evaluation questions via working group.
<p>Youth Offending and Prevention Services</p> <p>Continue to work with Youth Offending and Prevention Services to support victims and intervene earlier with young offenders, including extension of existing grant funding awards.</p>		Meeting held in September to discuss potential new funding arrangement. The Police and Crime Commissioner is the Commissioners' portfolio lead for Children and Young People and Youth Justice. An early draft of Police and Crime Plan is to be shared and Youth Offending and Prevention Services managers will be asked to produce business cases for future investment.
<p>Safer Streets</p> <p>To continue to project manage the</p>		Board meets quarterly to oversee delivery. Project progress is on schedule at present. No further announcements on

<p>funding received under Safer Streets 5 and to lobby the Home Office for the continuation of the funding stream</p>		<p>future funding received. There is an anticipation that Safer Streets will cease in March 2025.</p>
<p>Review of all OPCC Deep Dives. To conduct a review of all OPCC Deep Dives to inform future scrutiny to support the development of the Police and Crime Plan.</p>		<p>An assurance tracker has been developed which includes all Quality Assurance Panel reports, previous deep dives and other scrutiny activity. This information has been fed into the development of the new Police and Crime Plan and is being used to inform future scrutiny activity.</p>
<p>Assurance of Commissioned Services To establish a scrutiny process for Commissioned Services through utilising the Quality Assurance Panel (QAP). To gain an understanding of the social impact of the Commissioner’s investment in prevention services.</p>		<p>The September QAP scheduled meeting has been re-arranged for January as there was not a full quorum of members available to undertake the scrutiny. The Assurance team have been undertaking activity to look at the value for money of New Pathways, which will coincide with the scrutiny of New Pathways in January.</p>
<p>Youth Ambassadors Scheme Consult and engage with Youth Ambassadors throughout the year, to ensure we provide a platform for young people to influence the future of policing and crime prevention in their local areas and support the development of the Police and Crime Plan.</p>		<p>In September 2024, a group of Youth Ambassadors have held both Police and Crime Commissioner Dafydd Llywelyn, and Chief Constable Richard Lewis to account, following findings from last year’s Y Sgwrs consultation. The Policing Board session gave young people the opportunity to raise concerns and ask direct questions related to issues highlighted in the report. The Y Sgwrs report, a comprehensive consultation with young people across the region, revealed key concerns around community safety, mental health support, and the role of policing in their daily lives. In response, the Commissioner invited Youth Ambassadors to engage with him directly to ensure their voices are heard and acted upon.</p> <p>During the meeting, the Youth Ambassadors raised a variety of questions, drawing on the themes from the report, and addressing topics like community policing, mental health, and youth engagement.</p>

Priority 3 – An Effective Justice System

Action Required	RAG	Quarter 2 Progress Update
Offender Diversionary Scheme Re-commission the Offender Diversionary Scheme, taking into account the increased demand on the service created by out of courts disposal policy changes.	Yellow	Tender published, with a closing date 1st October. Await evaluation results and further progress will be reported at the end of Q3.
Women's Centre Embed the new Women's Centre into local practice and evaluate the whole system approach to female offending in Dyfed-Powys.	Green	Women's centre formally opened on 17th September and working groups now being held. Service user feedback is positive. Ongoing reporting into the Local Criminal Justice Board.
Integrated Offender Management (IOM) Housing Pilot Continue the expansion of the Integrated Offender Management (IOM) Housing Pilot to ensure provision of temporary move-on accommodation throughout the Dyfed-Powys area, enabling the rehabilitation and resettlement of offenders.	Yellow	Ceredigion and Powys premises working successfully. Discussions ongoing in Pembrokeshire and Carmarthenshire. Funding has been utilised to extend Ceredigion until other county progress is made – approval has been received from His Majesty's Prison and Probation Service.
Restorative Justice Undertake a thorough review of when and how Restorative Justice is being offered to victims, with a view to understanding the impact of restorative practices on those involved. This will also include supporting the rollout of the Immediate Justice approach.	Red	Following positive discussions with the ACC, the Chief Superintendent for Uniform Policing has been designated as the lead for Restorative Justice in DPP. Initial internal fact-finding underway to inform future required action. The Home Office has confirmed that the new Government have decided that Immediate Justice will not be rolled out.
Gender Responsive Psychologically Led Model Work with the Female Blueprint Team to test the Gender Responsive Psychologically Led Model in the Offender Diversion Scheme within Dyfed-Powys	Red	Delay to fieldwork due to partner agency's capacity. Now due to be undertaken in October.

<p>including the delivery of trauma informed training.</p>		
<p>Internal Communications Strategy</p> <p>Develop an Internal Communications Strategy that will consider how we as an Office communicate and engage with internal staff and Officers in Dyfed-Powys about our work, commissioned services and partnerships for example, that will also ensure that the workforce understands the role and responsibility of the Commissioner.</p>		<p>There has been a delay progressing with the internal strategy since Q1, due to prioritising the new Police and Crime Plan Consultation activity.</p>
<p>Social Media Monitoring and Performance</p> <p>Establish a social media monitoring and performance tool to ensure that effective monitoring of these channels is undertaken to inform the analysis of the success of various means of engagement with different demographics within the area. (Recommendation from Internal Audit Report on Engagement and Communications).</p>		<p>A social media monitoring and performance tool is now in place to analyse channels and inform on the success of various means of engagement. Monthly reports are set up via Orlo - the platform in which we use to schedule and post, which is reported to the Police and Crime Commissioner and Senior Management Team.</p>

Value 1 – Working Together

Action Required	RAG	Quarter 2 Progress Update
<p>Police and Crime Plan 2025-2029</p> <p>Following the elections held in May 2024 and the end of the Police and Crime Plan for 2021-2025 a new Police and Crime Plan requires development for the period 2025-2029.</p>		<p>Public and partner consultation came to an end on 1st October 2024. Consultation consisted of a series of sessions for local elected members and partner agencies, focus groups with special interest groups, engagement activity through the summer shows and an online survey.</p>

		<p>The Chief Constable received an initial draft of the priorities on 18/09/24 and has been asked to provide his feedback to the OPCC by 01/10/24.</p> <p>The Police and Crime Panel will receive a copy of the draft Plan and the consultation report at their meeting on 25/10/24.</p>
<p>Workforce Culture Work with the Force to improve workforce culture including a focus on compliance with the Code of Ethics for Ethical Policing, use of reflective practice and implementation of the Strategic Equality Plan (SEP).</p>		<p>A review of Code of Ethics committee has been considered by Head Of Assurance and a Chief Inspector within the Force. Following engagement with relevant stakeholders and benchmarking with Forces in England and Wales, it was identified that there is national work being undertaken to establish a consistent approach to Ethics Committees. An update paper will be provided at the next People Ethics and Culture Board at the end of October.</p>
<p>Local Businesses Work with the Force to develop a proposal for consideration in term 4 to work with local businesses to raise awareness and prevent violence and abuse towards shop workers as well as encourage cyber resilience.</p>		<p>There has been a delay in progressing this activity due to capacity / availability of the Force lead. It is hoped that this activity will be progressed during the next quarter.</p>
<p>Domestic Homicide Review Oversight Mechanism Pilot Work with the Domestic Abuse Commissioner's office to pilot the local oversight mechanism in collaboration with Pembrokeshire Community Safety Partnership.</p>		<p>Discontinued involvement in pilot due to capacity issues with Pembrokeshire Community Safety Partnership.</p>
<p>Evidence-Based Policing Collaboration Enhance partnerships between local academic institutions and key Force departments and the Commissioner's Office, with the aim of developing a Strategic Research Agenda for the Force.</p>		<p>First EBP Research Steering Group chaired by the PCC on 24/09/24.</p> <p>Support within Dyfed Powys Police for the Strategic Research Agenda areas of focus:</p> <ul style="list-style-type: none"> - Rural - Roads - Reactive <p>Work is underway with Force leads to develop research / projects under these areas.</p>

		Processes are being developed to facilitate efficient support for academic requests.
Data Innovation and Sharing Support the delivery of the Wales Data Analysis Innovation and Improvement Network (WDAIIN) workplan. This will also include achieving the routine sharing of police data into the SAIL Databank.		<p>WDAIIN Hackathon on synthetic opioids successfully hosted by Wales Safer Communities Network. The event involved participants from across a wide range of organisations to look at how they manage data and information on the emerging threat.</p> <p>The Police-SAIL data project is ongoing, with Forces still going through their comprehensive Data Protection Impact Assessments.</p>

Value 2 – Being Accountable

Action Required	RAG	Quarter 2 Progress Update
<p>Holding to Account</p> <p>A review of the arrangements for the Commissioner to hold the Chief Constable to account on all matters relating to the Force.</p>		The review has been completed and the options contained within the review will be rolled out. The first meetings of the new look Policing Board have been held and the first Strategic Performance Board will be held in the next quarter.
<p>Support the public to make informed and appropriate choices when accessing our services by:</p> <ul style="list-style-type: none"> • Ensuring we have an easily accessible website that signposts individuals to specialist services as well as our own internal services. • Ensuring that however an individual contacts the office they will wait no longer than 48 hours to receive the information they require. • Ensuring that the Force have sufficient understanding and awareness of commissioned services to bring them to the attention of victims and individuals who would benefit from accessing services. 		<p>A new Victim Support Service for Dyfed-Powys will be launched in Q3, and in preparation of the launch, discussions have been taking place with Communications Colleagues within Victim Support, and Dyfed-Powys Police. A Communications Plan is in development that will ensure staff and officers within DPP are aware of the change of provider. Once the internal comms has been completed, it has been agreed by all parties that the external comms will start in 2025.</p> <p>In relation to the OPCC website, IT are working on a search function to the new website, to ensure that people can search for, and access information easily.</p>
Governance and Financial Arrangements of All Wales Activity Work with Chief Executive Officers		A paper was agreed at the last Policing in Wales meeting in June 2024 to introduce a new governance arrangement to scrutinise collaboration arrangements. Terms of Reference

<p>and Chief Finance Officers in Wales to improve governance and financial arrangements for All Wales activity.</p>		<p>for an All Wales Collaboration Board has been agreed, which will give PCCs a forum to collectively scrutinise collaboration activity and collective investments. The first meeting of this Board is scheduled for January 2025.</p>
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Value 3 – Being Sustainable

Action Required	RAG	Quarter 2 Progress Update
<p>Financial Sustainability and Resilience Monitor the implementation of the recommendations from the Force Review to ensure that they deliver financial savings that are sustainable and resilient.</p>		<p>The Force review is reported regularly to Policing Board and the Chief Finance Officer monitors the recommendations to ensure that they provide evidence that any associated financial savings are resilient and sustainable. Further work is required to fully understand impact on productivity and efficiency, and evaluating return on investment which have been discussed with Chief Officers. The new Strategic Performance Boards will provide a forum for more in-depth focus into this area.</p>
<p>External Funding Arrangements Review the external funding arrangements to ensure maximisation of opportunities.</p>		<p>An audit of external funding was undertaken in April 2024 that resulted in an overall assessment of substantial assurance. Activity undertaken in Quarter 1 has led to process improvements regarding finance controls and approval systems. Further work will continue during the year to maximize opportunities of external funding and partnership working.</p>
<p>Sustainability Culture Further develop and embed a culture in terms of sustainability by monitoring the reduction of our carbon footprint and ensuring any agreements with partners is cognisant of the sustainability agenda.</p>		<p>The Business Manager has linked with the relevant staff within the Force to gain assistance in establishing a baseline figure to allow a greater understanding of the carbon footprint of the Office. Monitoring of work patterns in the coming months will allow consideration of how to reduce carbon usage. All agreements with partners are expected to consider the sustainability agenda, with a view to the OPCC and the Force being able to further reduce the carbon footprint in future years.</p>

Value 4 – Engaging Widely

Action Required	RAG	Quarter 2 Progress Update
<p>Under-represented Groups Strengthen our relationships with our communities through proactive engagement activities with the aim of:</p> <ul style="list-style-type: none"> • Increasing the diversity of the workforce and volunteer groups. • Understand their feelings, views and experiences, and to provide information. 		<p>Activity has continued to meet this objective which includes visiting multicultural groups in Haverfordwest. Whilst individuals have expressed an interest we have not successfully recruited. However, there have been positive feedback from visits where the OPCC have provided information into the work of the PCC with the different volunteer groups and information on complaint processes. We are strengthening our relationships with communities, but further consideration is needed for recruitment with innovative ways to utilise volunteers in scrutiny activity.</p> <p>Therefore we are meeting the objective in terms of Engagement and this work will continue. It will stay at amber due to the issue with recruitment.</p>