

# Community Safety Partnership Annual Report 2014/15

## 1. Introduction

This report provides Members with an update on the work and progress made by the Community Safety Partnership (CSP) for the period April 2014-March 2015.

The CSP was established in 1998, following the Crime and Disorder Act, who gave certain partners a statutory duty to reduce crime and disorder locally. These 'Responsible Authorities' are the Council, Police, Probation, University Health Board and Fire and Rescue Service. Following changes to the Probation Service, both the National Probation Service and the Community Rehabilitation Company are now 'Responsible Authorities'. Additional members of the CSP are the Youth Offending and Probation Service Manager and the Police and Crime Commissioner – represented by the Director of Commissioning.

The Council's community safety team supports the work of the CSP and, during 2014/15, comprised of a Manager, Assistant and CCTV staff. An ASB Co-ordinator formed part of the team until October 2014.

Partnership actions are agreed each year and progress is continuously monitored by the multi-agency action groups which address acquisitive crime, anti-social behaviour (ASB) and criminal damage, road safety and violent and alcohol related crime. The CSP's action groups have continued to tackle crime and disorder in line with intelligence, current trends, hotspots and community concerns. Numerous community safety projects and initiatives were rolled out in 2014/15, some of which are outlined throughout the report.

The work of the CSP has again contributed to the success seen in tackling crime and disorder across Carmarthenshire in 2014/15. The county remains one of the safest areas in the UK and Dyfed-Powys the safest Police Force area in England and Wales with the lowest crime rates and highest detection rates.

Targeting the county's most prolific offenders, numerous multi-agency initiatives and improved partnership working also contributes to this success. Crime levels in Carmarthenshire continue to be low. Out of the 22 local authorities in Wales, Carmarthenshire had a rate of less than 41 crimes per 1,000 population, a similar level to last year. This compares to approximately 56 per 1,000 residents in the other local authority areas in Wales. Crime rates, therefore, are significantly lower in Carmarthenshire compared to the national average.

In comparative terms, Carmarthenshire remains one of the safest areas in the UK and during 2014/15 levels of recorded crime fell slightly by 1.4% amounting to a reduction of 105 crimes. There were 7,381 compared to 7,486 the previous year.

Reported anti-social behaviour (ASB) incidents continued to fall during the year, from 8,360 to 7,624 which is positive. This 8.8% reduction with 736 fewer reported incidents matches the level of reductions seen last year and potentially points to significantly lower numbers of victims of ASB. Targeted multi-agency work on addressing such

problems has continued and innovative projects have been developed to further partnership working to reduce anti-social behaviour.

Reoffending statistics continue to be closely monitored and much proactive work undertaken. Proactive, targeted policing undertaken locally has a significant impact on re-offending rates locally as a high number of offenders (and re-offenders) are being caught and convicted. It remains a clear priority for the CSP to tackle this area and to reduce reoffending.

## **2. Crime Statistics**

As stated, there was a reduction of 105 crimes last year – a 1.4% fall. Reductions have been seen in drug offences (down 23.42% and 334, to 1,092) and vehicle crime (down 15.2% with 67 fewer crimes to 373). A slight increase was seen in domestic burglary levels (up 8.6% to 227, an increase of 18), and other increases noted were in arson and criminal damage (up 69 crimes and 5.5% to 1,316), sexual offences (up 74.7%, 118 crimes to 276) and violence against the person (up 223 crimes and 15.2% to 1,686.)

The increases seen in certain reported crimes are in line with national trends and, it is believed, are as a result, of the introduction of a new way of recording crime more accurately called 'ethical recording' from January 2015. For example the rise in violent crime generally relates to recording of counter allegations between victims and offenders, and the rise in sexual offences is a mixture of historic offences being recorded together with increased confidence leading to a rise in current reporting levels.

Crimes are now recorded as a crime by police officers within 24 hours instead of the previous 72 hours. This results in more allegations being recorded before officers have had time to prove they did not occur. Forces are no longer measured against detection rates and a new wider range of outcomes for dealing with a crime has been introduced nationally to ensure more accurate recording.

However, recorded crime levels have increased compared to the same period last year. A rise of 4.8%, amounting to 92 more crimes, was seen in the April 2015–June 2015 period, giving a total of 1,990 reported incidents. Reductions have been seen in burglary non dwelling (down 21.1% and 16, to 60 incidents), public order offences (down 40% and 42 to 63) and vehicle offences (down 5.2% with 5 fewer crimes to 92. Increases have been seen in burglary dwellings (up 25 crimes and 59.5% to 67 offences, sexual offences (up 13 to 73, an increase of 21.7%), violence against the person (up 37 to 477 crimes, an increase of 8.4%) and theft (up 59 crimes and 15.8% to 433 offences.)

Increases seen in some types of offences, such as burglary dwelling and theft, have been considered but no ongoing patterns have been identified at present.

ASB incidents have continued to fall with 565 reported during the period, a reduction of 29.9% and 241 incidents compared to the same period last year.

It is also worth noting that Carmarthenshire performed much better than most of the other Community Safety Partnerships in Wales in 2014/15 (see Appendix). Of the 22 partnerships in Wales, Carmarthenshire, once again, had one of the lowest number of crimes per 1,000 population, ranking 5<sup>th</sup> again with a rate of 40.58 crimes per 1,000 population. This is a similar level to last year's figure, whereas recorded crime levels across Wales increased from an average of 53.395 crimes per 1,000 residents in local

authority areas in Wales to 55.8. Therefore, Carmarthenshire remains one of the safest areas in the UK.

The Appendix also gives figures for British Crime Comparator Crime which include certain offences as listed. Carmarthenshire continued to have the 3rd lowest figure for Wales with 19.31 crimes per 1,000 population. The average figure for Welsh local authorities was 29.02.

### **3. Progress against Goals and Actions in the Local Service Board's Integrated Community Strategy 2011/16**

The Local Service Board's Integrated Community Strategy for 2011-16 incorporates a number of strategic partnership documents, including the Community Safety Plan. Two of the five strategic outcomes are linked to the work of the CSP. The 'People in Carmarthenshire are healthier' outcome has, as one of its goals, to reduce drug and alcohol misuse. Another outcome, "People who live, work and visit Carmarthenshire are safe and feel safer" lists its goals as being:

- Maintaining and striving to reduce further low levels of crime that are amongst the lowest in England and Wales
- Improving the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels
- Reducing ASB by working in partnership to tackle local problems
- Reducing the incidence of alcohol-related violence
- Safeguarding all people from abuse, victimisation, neglect and exploitation
- Reducing speeding and the number of road traffic accidents.

The CSP is responsible for delivering most of these goals and reports progress to the LSB on a regular basis. This report provides an update on progress made against the above goals, with the exception of the safeguarding one as this is not the responsibility of the Partnership.

The outcome relating to substance misuse is reported on separately to Members on an annual basis, covering all developments in service commissioning and progress against key local and national priorities.

### **Maintaining and striving to reduce further low levels of crime that are amongst the lowest in England and Wales**

As previously stated, crime figures remained low and fell slightly during the year. Successes were seen in 2014/15 as a result of the targeting of resources and partnership working.

Key achievements included:

- Reducing reoffending has continued to be a priority for the Community Safety Partnership (CSP) with partner agencies working together to tackle our top repeat offenders to try and break the cycle and reduce crime committed locally. Our Integrated Offender Management (IOM) scheme, Trawsnewid/Transform, began on 1st November 2013 and includes a co-located base and team of dedicated resources from Police and Probation focusing on our key offenders.

IOM delivery arrangements continued to mature and the latest cohort performance report for the 12 month period ending December 2014 demonstrated continued excellent performance by local IOM teams across Dyfed Powys with significant reductions in both crimes and arrests. This regional picture is reflected within TRANSFORM locally with the 130 offenders on the Carmarthenshire cohort. For this cohort, consolidated crime analyses show a reduction of 298 crimes, from 810 crimes in the 12 months prior to joining the IOM scheme to 512, meaning 298 fewer victims. The total predicated cost saving is £575,160 (Home Office cost of crime figures). Similarly consolidated arrest analyses show 286 fewer instances of arrests in the county, down from 767 to 481, which impacts directly upon demand for service on front line teams.

- CCTV cameras in Carmarthenshire continued to be actively used during the year to help make Carmarthenshire a safer place, helping to deter crime and proactively providing evidence of crimes being committed. However, live monitoring of the cameras ceased in August 2015 after the Council decided to not continue to fund the ongoing live monitoring of its public space CCTV systems. This decision was taken following the publication of an independent report for the Police and Crime Commissioner which came to the conclusion that there is no case to support active monitoring of public CCTV and that there is little evidence that the cameras deter violent or alcohol related crime. The Council decision followed the Police and Crime Commissioner's decision during the year to withdraw a contribution to the scheme. Training has been provided to police personnel to review recorded footage and arrangements are being made with regards the future operation and management of CCTV.
- Further opportunities for integrated partnership working which helps to prevent and reduce crime and anti-social behaviour have been identified over the year. The Vulnerable Property Scheme was introduced in Carmarthenshire. Where police officers are made aware of any insecure properties or valuable property left in full view, they place a leaflet through the letter box to make the residents aware and to encourage them to be more cautious. A neighbourhood policing team engaged with local residents in a ward in Llanelli following police concerns regarding the level of burglaries. Almost 50 alarms were distributed in the ward. In the following eight month period, only one of the over 50 burglaries in Llanelli Town took place in that ward.
- Officers from Carmarthenshire County Council's Trading Standards team and Dyfed Powys Police undertook joint campaigns during the year to protect local residents against being scammed by rogue traders and being conned out of their money. The Council and Police launched an innovative anti- scams scheme - the first in Wales- to team up with some national banks to launch an official safeguarding scheme to protect vulnerable people from scams. A local partnership was formed, initially with Barclays bank in Ammanford, to identify potential scams before people part with their cash. Trading Standards services offered Bank staff training, a regular presence at local branches, a rapid response referral system, dedicated advice and referrals to adult protection and housing support teams if ongoing professional support is required. Early successes have already been seen with the identification of several victims of scams, preventing some of our most vulnerable and elderly people from sending

tens of thousands of pounds away to bogus lotteries, prize draws and investment scams.

- Residents have been encouraged to think twice before agreeing to any schemes promoted to them over the phone and never to give bank details out. The 'One Step Ahead' Campaign aimed to raise awareness in local communities about people who cold call on households trying to sell goods or services that are not needed or who offer to lend money to residents. By working together, Trading Standards and the Police were able to share knowledge and intelligence on this campaign and promotional items were produced to help remind vulnerable people about cold callers.
- Close links with the police continue to impact on the design of new buildings and renovations in partnership work to reduce opportunities for crime and ASB. This architectural liaison work between a police officer and Council departments provides valuable advice to ensure that, at the design and pre planning stage, the Council is able to do all it can to minimise future problems with crime and disorder. The number of 'Secured by Design' projects in the county that the police officer is involved in continues to grow each year. 19 projects were completed in 2014 with a further 39 live projects ongoing. In addition to this, there are a further 31 projects in the pipeline where meetings have taken place and are awaiting start dates.
- A Police Rural Policing Strategy and Action Plan is being developed and is due to be shared with key stakeholders in March. Partner agencies will then work together to deliver actions to assist policing in rural communities.

#### Priorities for 2015/16

- We will continue to ensure effective partnership working in relation to the 'Transform' IOM scheme to reduce reoffending
- We will promote crime prevention projects and in particular those relating to vulnerable people
- We will develop an action plan for the county to achieve the 'White Ribbon' campaign Town Award, which will demonstrate the commitment of the Council and its partner organizations to tackle domestic abuse against women and girls, particularly by engaging with men and boys.

#### **Improving the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels**

Tackling crime and the fear of crime is key to making people feel safe in their communities. Local Authorities are working with the police and other key partners such as Health Boards to reduce crime and the fear of crime. Local Partners use their understanding of local priorities to reduce crime and substance misuse, and improve community safety. This local approach allows local partners to address the issues that are important to their community, collaborating and working together to address common priorities and needs.

Public confidence/perception across a range of issues remains extremely positive, in the Dyfed-Powys Police area. According to the results of the Crime Survey for England

and Wales, Dyfed-Powys ranked fifth across Police forces in England and Wales for dealing with issues that matter to local people, with a score of 68.8%.

Key achievements included:

- An 'Equality Carmarthenshire' Parch/Respect poster campaign was run during the year. 'Equality Carmarthenshire' is a group of organisations who represent the protected characteristics of the Equality Act and local service providers. The group launched a Parch / Respect Poster Campaign on the 1<sup>st</sup> December 2014. The launch event was co-run with Communities First and involved a number of school councils from the Llanelli area. The aim of the poster campaign is to promote respect and equality and is based on a similar project originally designed by young people at Coleg Sir Gar. Each poster has an individual, or a group of people, representative of an equality strand, with a quote 'Parch yw ....' or 'Respect is.' The posters are displayed in prominent key locations in communities to promote a positive message of respect.
- Community engagement increased with a focus on social media and the Internet being more utilised. The Police now have a number of their local neighbourhood policing teams on Twitter and by the end of 2015, most teams will have such an account and be using online community newsletters. A new Police website was launched in November and all neighbourhood policing teams have been trained to update their pages. A range of toolkits for publicity and marketing campaigns were provided to neighbourhood policing teams to ensure local awareness of topical issues and general crime prevention advice.
- The CSP page in the 'Carmarthenshire News' helped to raise awareness on a range of partnership working, including the success of the Designated Public Place Order and Online Watch Link (OWL) community engagement mechanism, tackling hate Crime, night time economy licensing issues and our most prolific offenders, celebrating exam success safely, shed security and securing your home while on holiday.
- Press articles continued to receive good local coverage in the press and on local websites. Articles included the above topic areas and also the launch of the 50th 'No Cold Calling Zone' in the county, partnership working between the police and Health Board to help safeguard vulnerable people from falling victim to rogue traders, action by agencies to tackle metal theft, crime prevention advice for the Christmas period with safety days with neighbourhood policing officers and promotion of the Immobilise scheme to protect new purchases, the street pastors scheme in Carmarthen - Nightlight - offering support and assistance to people on a night out in the town, the campaign to prevent alcohol related violent crime #PaulsPledge which had a good response on Twitter and in the national and local press and also coverage of safety messages during Halloween/Bonfire Night which also attracted national publicity.
- Progress was not able to be made on improving and launching the Community Safety Partnership's website to enhance engagement with local residents and to help prevent and reduce crime and anti-social behaviour. This has been delayed due to a review being undertaken by the Local Service Board on strategic partnership working. Content of the existing CSP website has, however, been updated.

- We have worked in partnership with other agencies to deal with litter and environmental offences. When combining the powers of all the agencies, we are able to target the issues and take preventative measures or use detection and prosecution. New Anti Social Behaviour legislation has enabled the officers to deal with more offences whereby previously they were restricted. New waste powers have been introduced to tackle waste carriers as their vehicles can be seized if they don't have the necessary paperwork. Together with Dyfed Powys Police we are conducting joint operations.

### Priorities for 2015/16

- We will work to increase reporting of crime and disorder and promote engagement mechanisms with local communities
- We will continue to raise awareness of the work undertaken in partnership to tackle local priorities for local communities

### **Reducing ASB by working in partnership to tackle local problems**

Anti-social behaviour continues to be a high priority for the CSP and a significant concern for local communities. Reported ASB incidents have fallen by 8.8% a reduction of 736 incidents to 7,624. Targeted multi-agency work on addressing such problems has continued and innovative projects have been developed to further partnership working to reduce ASB.

Key achievements included:

- A new ASB referral and management service (Gwalia) was commissioned during the year by the Police and Crime Commissioner. Gwalia has provided this service across the Force area since October 2014, rather than the CSP taking a lead in the process with a dedicated local authority employed ASB Co-ordinator. The new Dyfed Powys ASB service provides a focus on the victim, while still continuing to look at both the perpetrator and victims at regular locality problem solving group meetings which are led by Gwalia. The new service has been fully available from 1<sup>st</sup> April 2015 and so some of the performance information only date from that time.

As part of the service's victim centred approach, a Victim Impact Assessment has been introduced which will be used to evaluate the impact of ASB on the victim. The assessment will be undertaken with the victim at different stages throughout a case and will provide a measure of how successful any measures Dyfed Powys ASB Service or partner agencies take in reducing the impact of ASB for the victim. There were 19 cases with support requested for the victim since 2014 with 2 of these being between April and June.

During January to March 2015, there were 35 referrals made across the Carmarthenshire area: 34 of these were from the police and 1 was made by a housing association.

Police Referrals by NPT area (34 referrals in total)

Neighbourhood Policing Team Area	Number of ASB Referrals
Carmarthen	8
Llanelli Rural	2
Llanelli Town	12
Amman/Towy	12

Perpetrators by Age & Gender (35 referrals in total)

Age (Years)	Total Number of Referrals	Number of Male Perpetrators	Number of Female Perpetrators
Under 16	22	16	6
16-21	6	4	2
22-30	3	2	1
31-40	4	3	1

Type of ASB reported in Carmarthenshire (35 referrals)

Type of ASB	Number of Referrals
Noise	4
Games	6
Throwing Objects	9
Verbal Abuse	7
Alcohol	2
Behaviour	1
Trespass	2
Assault	1
Vehicle	1
Other	2

ASB Type within NPT Area – (34 Police referrals)

Carmarthen NPT

Type of ASB	Number of Referrals
Noise	2
Games	3
Behaviour	1
Assault	1
Verbal Abuse	1

Llanelli Rural

Type of ASB	Number of referrals
Verbal Abuse	1
Noise	1

Llanelli Town

Type of ASB	Number of Referrals
Throwing Objects	9
Trespass	2
Other	1



## Amman/Towy

Type of ASB	Number of Referrals
Noise	1
Vehicle	1
Alcohol	2
Verbal Abuse	5
Games	3

From 1st April and the official launch of the full service, a range of information will be provided to the CSP on a regular basis relating to the service. During April – June 2015, there have been 14 ASB referrals received from partners across Carmarthenshire. The chart below shows the breakdown of the type of ASB that has been reported to the service. There are a variety of ASB case types being reported with Vandalism and damage to property being the highest.



Of the 14 cases that have been referred to the service, 4 cases have been closed following the use of advisory letters and monitoring. Problem solving groups are being held regularly in Carmarthen, Llanelli Town, Llanelli Rural and Ammanford areas. These meetings have been well attended by all partners and a total of 44 cases are currently being discussed at these meetings.

The cases have involved 18 perpetrators and 4 victims were identified, with 2 being referred for support. This figure is low, compared to the number of referrals and this is attributed to many of the incidents affecting the community rather than having a direct victim. Currently 10 victims are receiving support from the service.

Case conferences have been arranged when necessary in the Ammanford, Llanelli and Burry Port areas for cases which needed an immediate response. The willingness to work collaboratively amongst partners has been positive.

- In Carmarthenshire, partnership work between the police and Health Board has been continuing, in relation to reducing the time that mental health detainees spend in police custody and reducing the demand on front line policing. This work also aims to ensure that persons suffering mental health are given the best treatment and are dealt with as speedily as possible by both agencies. A reduction has been seen in the number of persons detained under Section 136 of the Mental Health Act 1983.

- Following the Council's decision to implement a Selective Licensing Scheme for all private rented dwellings in the Tyisha Ward of Llanelli last year, officers are now active in the ward and working with key partners and local Councillors to deal with any anti social behaviour problems associated with private rented dwellings. A large proportion of landlords have already applied for licences and officers are continually assessing these application to ensure that the landlords and/ or agents are 'fit and proper' to manage the property and that properties are suitable for letting. Where we consider landlords to be not fit and proper, licenses have been or will be refused. Landlords that fail to license their properties and continue to let them will be prosecuted.
- Training has been provided to Police Community Support Officers to enable them to support the Local Authority's enforcement activities through the issuing of fixed penalty notices in relation to litter. Dog control orders are being introduced and it is hoped that this will enable PCSO's to issue fixed penalty tickets on behalf of the local authority.
- The Youth Offending and Prevention Service (YOPS) operates as a local partner to other criminal justice agencies that all contribute to the administration of justice. Equally the YOPS is an important member of a network of other agencies, some universal and some targeted, that deliver services to children and young people to prevent offending and ASB. Currently the YOPS is working with 90 young people from prevention work through to out of court disposals and statutory orders made at court.
- The effectiveness of activity the area of prevention work is measured by the number of children and young people entering the Youth Justice System for the first time. This is commonly referred to as the number of First Time Entrants (FTEs). During 2014/15 the number of FTEs dropped to 49 children and young people compared to 110 in the previous year (55% reduction).
- The YOPS Prevention Strategy has 2 distinct elements:
  - targeted work to prevent children and young people becoming involved in offending and anti-social behavior
  - working with partners and stakeholders to identify and target children and young people with unmet need.
- The YOPS receives referrals from a variety of sources in respect of children and young people (from 8-17 years) who are deemed to present a risk of offending or anti-social behaviour. Since 2013, the YOPS has provided briefings to a number of local Neighbourhood Policing Teams in relation to prevention work. This has supported a continued close working relationship with police colleagues who are able to discuss and refer children and young people who are of concern.
- From April 2014 the YOPS and the Youth Service for Carmarthenshire have been brought together under one single management structure and this will enhance the co-ordination and delivery of prevention services across Carmarthenshire and support work to reduce the amount of young people who are not in education employment or training (NEET) under the Youth Engagement and Progression Framework.

- The Motivating Our Youth Project, which took place in Carmarthenshire in July 2015, is an example of co-ordinated prevention activity involving Dyfed-Powys Police; the Mid and West Wales Fire Service; the YOPS and Youth Services in engaging 23 Year 8 secondary school pupils in a week long programme of activities during the school holidays. Opportunities to further engage the participants and other children and young people throughout the summer period and onwards are being offered by the YOPS and Youth Service.
- From June 2014, all children and young people who are eligible for a Youth Caution are referred to the YOPS for an assessment. This allows for the YOPS to target those young people who are likely to go on to re-offend following a caution. The process allows for the views of victims to be taken into account when the decision making panel (made up of the YOPS, Police and community representative) agree interventions with the young person and their parent/carer.
- The YOPS recognizes that restorative approaches offer a powerful means of promoting harmonious relationships in families, schools and communities. They seek to promote the voice of those harmed to be able to describe their experience, and encourage those causing harm to acknowledge the impact of what they have done and give an opportunity to make amends. In the next year the YOPS is seeking to up-skill staff to use restorative approaches to promote protective factors and reduce risk.

#### Priorities for 2014/15

- We will aim to ensure continued effective integration between all partner agencies in the delivery of the new service to tackle ASB
- We will work with partners to implement the new ASB legislation

#### **Reducing the incidence of alcohol-related violence**

There has been good progress this year on tackling alcohol-related violence in the night-time economy, with the focus being on working with our partners, the voluntary sector and licensees to make our County safer. There has been a reduction in alcohol-related crime with figures for 2014/15 showing the lowest levels seen in the last 4 years. The number of offences decreased during the year to 601; a reduction of 104 offences and 14.5%. Domestic abuse continues to be a key concern for partners and there have been developments locally in service provision.

Key achievements included:

- The CSP worked with Dyfed Powys Police to deliver the Police's strategy to reduce violent and alcohol related violent crime throughout the county, create a safer community and provide the public with a first class quality of service. Targeted police action took place for a month long period over Christmas and the New Year. This included working in partnership with licensees to tackle alcohol related crime in and around licensed premises, a campaign to tackle domestic violence, supported by the Scarlets and the issuing of Section 35 notices as an early intervention, to tackle potential crime and anti social behaviour and to prevent violence escalating. The police were being pleased with the results as the Christmas period passed with no major concerns or issues and was the

quietest in many years. A similar approach was also taken during the Six Nations.

- The CSP supported the Police-led campaign to call time on alcohol-fuelled violent crime. 'Paul's Pledge' was launched in December in Ammanford when a local man, Paul Pugh, returned to the exact spot where he was viciously attacked on a night out almost eight years ago. Paul was left in a coma for two months following an unprovoked assault in January, 2007, for which four men were jailed. Despite the fact that he will never fully recover from injuries that left him having to learn how to walk and talk again, Paul has bravely used his experience to campaign against alcohol fuelled violence. His campaign calls on people to make a pledge that they will never condone violence: *"I pledge never to condone violent behaviour, to walk away from aggression and violence and will encourage my friends and family to do the same."*
- The Campaign encourages people to make the online pledge at [www.causes.com/paulspledge](http://www.causes.com/paulspledge) and then announce it on social media using #PaulsPledge to help spread the message. Over 1,300 tweets were sent at the time of the launch with a social reach to over a million people. As part of the campaign, Paul filmed a 15-minute documentary, which starts with the 999 call made to emergency services after the attack <http://youtu.be/FVPGtmk8g>. The footage has been released by the CSP and Police at Paul's wish, and is being shown in schools, colleges and youth clubs across Carmarthenshire as part of his campaign. The film has been viewed over 8,000 times in the last year. The campaign is being promoted throughout Dyfed Powys and is to be launched in South Wales.
- An e-learning module was developed to raise awareness among staff of the Council's new workplace policy on Domestic Abuse and Sexual Violence. The Council recognises that its staff may be affected either as a victim/survivor, may know someone who is a victim/survivor or be an offender. The policy aims to increase awareness about the crime, which is under-reported, gives information about support available locally and offers guidance to managers and staff in how to deal with the issue if they become aware of it.
- We have continued to work with the Domestic Abuse Forum to ensure that good support services are provided locally to victims of domestic abuse, in particular by helping with funding for monitoring alarms which are made available by the Domestic Abuse Forum, which is a key way of making victims feel safe. Figures for the first quarter of use – October to December – showed that over 80% of the recipients of the alarms have said that they have felt safer by having an alarm.
- Over 140 people have been trained by the Domestic Abuse Co-ordinator during the year. The range of training received has included basic Domestic Abuse awareness, adult safeguarding and Domestic Abuse and children and Young people affected by Domestic Abuse. Staff from a variety of organisations and sectors have attended including Flying Start mentors, social workers, housing staff, local Health Board, third sector staff, mental health & substance Misuse and the Department of Work and Pensions.
- Significant work completed by CSP partners on developing workplace policy for domestic abuse and sexual violence. This includes the University Health Board's Domestic Abuse Forum which continues to meet regularly and drive forward the agenda around domestic abuse. The Health Board also participated in the work

prioritised by the Older Person's Commissioner in Wales to raise the awareness of older people who are victims of domestic abuse and ensure they have access to justice and domestic abuse support services. A plan is being developed to raise awareness in the Health Board.

- Close working continues with the Women's Aid organisations and Domestic Abuse Forum to provide and improve the services available to local victims of domestic abuse. Ongoing funding was received by the CSP from the Welsh Government to add to the Home Office money for the continuation of the dedicated 2 part-time Independent Domestic Violence Advisors posts. These staff give support and safety advice to all high risk victims who are discussed at the Multi Agency Risk Assessment Conferences (MARAC), where partner agencies consider these high risk cases and also support through the court process and at trial. The service also liaises with other agencies to ensure that on-going appropriate support is available to the victims of domestic abuse they have engaged with.

There has been a significant increase in the number of victims discussed at the MARAC meetings which are then supported by the IDVA. This figure was 396 referrals compared to 257 the previous year. Between April and December, the Specialist Domestic Violence Court IDVA service supported 105 victims, liaising with the magistrates and the prosecutors with 27 cases going to trial. The role of the IDVA service in providing support to victims in court is essential and, without it, there would be a reduction in the number of cases being brought to court.

Regular surveys with victims are undertaken by the IDVA service to obtain valuable feedback about the service. During 2014/15, 59 people were surveyed and 86% of them felt safer as a result of the support provided by the IDVAs.

#### Priorities for 2014/15

- We will promote further the #PaulsPledge alcohol-related violence campaign which calls on people to make a pledge that they will never condone or commit violence
- We will conduct an evaluation of the Designated Public Place Order in Llanelli and consider and implement any resulting recommendations.
- We will continue to work with licensed premises and other partners to tackle problems in town centres at night relating to alcohol and drug related crime and ASB

#### **Reducing Speed and the Number of Road Traffic Accidents**

The Road Safety Action Group (RSAG) within the Community Safety Partnership continues to build on the previous success achieved in reducing the number of road casualties against the former 2010 national target. The Wales Government has during the course of the year published the Road Safety Framework for Wales which includes the revised casualty reduction targets through to 2020 and this strategy now provides the direction and focus for the work of the Road Safety Action Group.

The ambitious targets set in the Framework are set out below:

The targets, compared to the average figures for Wales for the period 2004-08, are: -

- i. A 40% reduction in the total number of people killed and seriously injured.
- ii. A 25% reduction in the number of motorcyclists killed and seriously.\*
- iii. A 40% reduction in the number of young people (aged 16-24) killed and seriously injured.

The targets use a baseline set by the average figures for each category for the period from 2004-2008.

The total number of Killed and seriously injured in Carmarthenshire in 2014 has reduced compared to the same figure for 2013.

The total number of number of young people killed and seriously injured has reduced from 32 persons in 2013 to 21 persons in 2014.

The number of motorcyclist killed and seriously injured in 2014 has reduced has compared to the same figure for 2013, but remains significantly above the 2004 to 2008 baseline period.

The figures for 2014 are set out in table 1 below:

**Table 1**

<b>Target</b>	<b>Target - baseline 2004/2008 Average</b>	<b>2013</b>	<b>2014</b>	<b>2014 - reduction against baseline</b>
Total number of people killed and seriously injured	115	100	94	18%
Number of motorcyclists killed and seriously injured	18	28	24	-33%
Number of young people (aged 16-24) killed and seriously injured	33	32	21	36%

The Road Safety Action Group priorities and achievements against the priorities for 2014 are set out in the table 2:

**Table 2**

<b>Priorities</b>	<b>Action Taken</b>	<b>Comments</b>
<ul style="list-style-type: none"> <li>o Setting lower speed limits on rural roads</li> <li>o Setting safer speed</li> </ul>	Review of A and B Class Road Speed limits has been completed.	The work is undertaken in partnership with the Police via the speed limit working

<b>Priorities</b>	<b>Action Taken</b>	<b>Comments</b>
limits in urban areas.	10 new speed limits introduced in 2014.	group.
<ul style="list-style-type: none"> <li>○ Construct local improvements at accident cluster sites and along the lengths of rural roads</li> </ul>	<p>In 2014-15 the County Council delivered the following rural route treatment projects: -</p> <ul style="list-style-type: none"> <li>+ A4069 Brynaman – Llangadog</li> <li>+ A482 Llanwrda – Cwmann</li> <li>+ A476 Swiss Valley – Gelli Onn, Llanelli</li> </ul>	Our strategic approach to route treatments is now recognised nationally.
<ul style="list-style-type: none"> <li>○ Speed enforcement</li> </ul>	Speed enforcement via Go safe, the Police has continued throughout 2014.	Speed enforcement and speed management is reviewed by the multi agency Speed Management Group
<ul style="list-style-type: none"> <li>○ Coordinate road safety education campaigns delivered by RSAG partner agencies</li> </ul>	The agencies run joint programmes e.g. The Young Driver programme. The schools and motorcyclists programmes is delivered in close partnership with the Mid and west Wales Fire Service.	
<ul style="list-style-type: none"> <li>○ Young Drivers Programme</li> </ul>	Over 1,000 drivers have been trained during 2014/15	
<ul style="list-style-type: none"> <li>○ National Standards Cycle Training</li> </ul>	Primary school pupils continue to receive the cycle training.	
<ul style="list-style-type: none"> <li>○ Enforcement of parking outside schools</li> </ul>	Regular joint parking enforcement between Council Civil Enforcement Officers and Police Community Support Officers has been undertaken at priority school sites throughout the year.	
<ul style="list-style-type: none"> <li>○ Develop cycle routes that are segregated from the highway</li> </ul>	Cycle Routes have been developed and implemented in key town centres of Ammanford, Llanelli / Burry Port and Carmarthen	
<ul style="list-style-type: none"> <li>○ Road safety</li> </ul>	The schools programme is	

Priorities	Action Taken	Comments
education programmes in secondary schools	delivered in close partnership with the Mid and west Wales Fire Service.	

In order to continue making progress towards the 2020 casualty reduction targets casualty the Road Safety Action Group (RSAG) will coordinate the following activities: -

**Initiatives for high risk and vulnerable groups: *Motorcyclists*** - the vulnerability of motorcyclists means that they are far more likely to be seriously injured in a road traffic collision.

In 2015-16 the County Council's Road Safety Unit will continue to engage with 'hard to reach' motorcyclists, who are potentially more at risk.

The Council's Road Safety Group will work in partnership with the Police, the Fire and Rescue Service and the Institute of Advanced Motorists to communicate with representatives of motorcycling groups and understand what actions / interventions will be most effective.

The Council will work in partnership with the Fire and Rescue Service to deliver motor cycling training courses for young and experienced riders.

***Initiatives for Young Drivers and Passengers (16-24 years old):*** Young drivers are disproportionately at risk of being killed or seriously injured on the roads and are the most at-risk age group.

*In 2015-16 the County Council will train young people in terms of school and college education and evaluate the effectiveness of their young driver interventions.*

**Initiatives for *Older Drivers (60+ years old):***

In 2015-16 the County Council's Road Safety Unit will specifically train older drivers through education (Older drivers refresher training programme). The delivery of this training will be evaluated to establish whether it is fit for purpose.

***Initiatives for Children (Primary Schools):*** Children are potentially amongst the most vulnerable road users because of their age and lack of experience in certain situations. In 2014-15 the following children's road safety initiatives will be delivered in Carmarthenshire: -

- National Standards Cycling Training
- Kerbcraft
- Engagement with Nursery school children
- Introduce 20mph speed limit schemes outside schools

***Equestrian road users:*** Horses and their riders (as well as carriage drivers) are vulnerable on the road network.

In 2015-16 the Council's Road Safety Unit will actively engage with the Equestrian Road User Working group and consider whether any road safety interventions should be introduced, where there are significant numbers of horse riders and/or road traffic collision involving horses. An emergency services training event will be organised to train first responders at the scene of a road traffic incident involving equines.



**Collision causation – Speed:** There is clear evidence that the frequency and severity of collisions rises with speed.

The partners will continue to work to jointly manage community concerns about speeding, in accordance with the Carmarthenshire Speed Management Strategy.

The County Council will continue to work in partnership with Dyfed Powys Police to set new speed limits, in accordance with the Carmarthenshire Speed Management Strategy.

***Safer Roads: Safer roads – Rural Route Treatment***

In 2015-16 the County Council intends to deliver the following rural route treatment projects:

- + B 4306 Hendy to Cwmffrwd
- + A 484 Kidwelly to Cwmffrwd
- + A 485 Alltwalis to Llanybydder

**Monitoring and evaluation:** In 2015-16 the Road Safety Action Group will focus on road safety analysis and on the results from the various planned interventions explained above and consider the impact and effectiveness of the training and engagement actions and the road safety engineering projects.

#### **4. Work of the CSP**

There were a number of key developments in integrated partnership working during the year arising from CSP discussions, many of which related to the progress outlined above. These included:

- Strong background in partnership working further enhanced integrated and co-located team tackling offenders at highest risk of reoffending.
- Agreement that a contribution be made to the regional post of Integrated Offender Management Co-ordinator, with the police and Probation Services funding the majority of the post. This will ensure effective ongoing tackling of our priority offenders.
- Continued commitment to closer working between Council enforcement officers and Police Community Safety Officers to more effectively tackle dog fouling. This work is ongoing.
- Ongoing regional working across Dyfed Powys between CSPs and Youth Offending Teams on a regional business plan for our allocation of the 'Youth Crime Prevention Fund' from Welsh Government. A regional steering group co-ordinates prevention strategies and activities across Dyfed Powys.
- Commitment from the CSP's Board to address counter-terrorism to include Serious Organised Crime in its remit from 2015/16. This will result in wider ranging discussions and increased opportunities for staff training, awareness raising and information sharing.

- Work continued with departmental and police colleagues to ensure monitoring of CCTV systems and local protocol is compliant with new Home Office guidance.

While the statutory responsibilities of the CSP have not changed, with clear duties in terms of reducing crime and disorder, anti-social behaviour, re-offending and substance misuse, the amount of funding the CSP has, and is accountable for, has fallen.

The CSP was previously responsible for allocating the £1.3 million Welsh Government funding to tackle substance misuse in the county. However, from April 2014, this has been managed regionally across the Hywel Dda area by the Area Planning Board (APB) and administered by Pembrokeshire County Council. The Council continues to be represented on the APB and contributes to strategic decision making at that level. The CSP, represented by the Community Safety Manager, is involved in strategic discussions relating to the funding, commissioning of services, performance management and local and national issues. However, the CSP does not directly receive or manage the funding.

Members are aware of further reductions seen in the area of anti-social behaviour, with the loss of the Co-ordinator post during the year and also ceasing of live monitoring of the CCTV service.

The Council's budget for community safety initiatives has been reduced in 2015/16 from 61k to 28k, with a further reduction of 15k planned for 2016/17.

Such reductions will continue to impact on the work of the CSP.

## **5. Annual progress updates from Partners**

Below are contributions from two key partners on the CSP - the Fire and Rescue Service and Probation- to assist members in understanding and scrutinising the work of the Partnership. The reports relate to an overview of partnership working during 2014 and 2015 and priority areas for working in conjunction with partner agencies in 2015/16.

### **Fire and Rescue Service**

Carmarthenshire Command covers an area of 239,800 hectares and has a population of 179,500. It is the second largest unitary authority within the Mid & West Wales Fire Service Area and is divided into the industrial regions of Llanelli and Ammanford, the more rural Carmarthen which is the administrative centre and numerous small towns and villages. The region presents a wide range of risks including inland waterways, industry, agricultural risks, extensive road networks and concentrated areas of domestic and commercial premises.

### **Community Safety**

Home fire safety continues to be the cornerstone of the FRS' preventative activity. During 2014/15, the Service has looked to identify vulnerable groups within local communities to provide them with Home Fire Safety advice and fit smoke detectors and other specialist equipment in their homes.

We have worked hard with our third Sector Partners who have access to large number of vulnerable groups that are at increased risk of fire, households that the FRS have traditionally found difficult to identify and access. Successful Partnerships have been established with a wide number of these organisations who are paid to undertake audits on our behalf.

The local authority and private domiciliary care teams have provided over 2400 quality high risk referrals from elderly and vulnerable residents within Carmarthenshire which has assisted us in completing over 4600 home fire safety checks.

The Service has had considerable success in engaging with child poverty groups with assistance from Sure Start, Flying Start and Plant Dewi. A total of 16 talks have been provided to over 450 members of these groups.

The Schools Education Programme has been standardised across Wales and FRS Schools Education Officers deliver an annual programme for pupils at Key Stage 1 to 4. The Service's School Education Programme is designed to increase the fire safety awareness of school children and during 2014/15 168 presentations were delivered to over 8,500 children within Carmarthenshire.

The Service has delivered their Road safety message and demonstrations to 6<sup>th</sup> form schools and colleges in Carmarthenshire as well as demonstrations at a range of public events during the year. The schools and colleges programme has been delivered to over 600 16 to 24 yr old students in 28 sessions.

The Carmarthenshire Command and Service Youth Team work with Youth Offending Teams and other partners to deliver Phoenix Youth Intervention Courses to children and young people who have offended or at risk of offending (Tier 1 and 2). The Phoenix Courses continue to receive very favourable feedback in terms of changing the behaviour of the young people who attend the course.

Our youth Engagement activities last year included 7 Phoenix courses; these courses build self-confidence and self-esteem and provide life skills and group activities which reduce the levels of offending and bad behaviour. 44 disengaged young people attended and were trained for a week as a fire-fighter which assists in developing personal and team skills. The Service also ran 5 'fire-fighter for a day' courses, providing the opportunity for 55 young people unable to attend the week long Phoenix course to develop their team working skills.

Our arson reduction team continues to work with partners across the region to reduce arson risk including wildfire, business arson risk, hate crime, environmental hazards etc. Deliberate fires have reduced by 61% since 2006/07.

### Priorities for 2015/16

- The Fire and Rescue Service will continue to focus on the areas highlighted above but will focus particularly on working with existing partners to identify vulnerable people.
- The Service will monitor the effectiveness and refresh existing partnerships and also seek to develop new ones to better help access hard to reach communities and people.

- The Service will explore alternative ways of delivering Home Fire Safety Checks and seek to develop agreements with other agencies and third sector organisations for volunteers to deliver checks in partnership with the Service.
- We will look to further develop our HFSC program to cover more areas of risk and signpost to our partners if required.
- Our educational programme will continue through visiting all Primary and Secondary schools within the County delivering home safety messages and seasonal messages.
- Youth engagement activities will continue to be delivered and 7 Phoenix courses are planned for the current year. 'Fire-fighter for a day' courses will also continue to be run for those unable to access the Phoenix courses.
- In addition to the intervention for Tier 1 and 2 offenders the Service is developing a project that will also target children and young people with behavioural problems.
- We will actively look to develop our volunteer program.

## **Probation Services**

### **Review of Dyfed Powys Local Delivery Unit 2014/15**

The 'Transforming Rehabilitation' agenda has seen significant changes for Probation in Wales. Wales Probation ceased to exist on 1st June 2014. In its place two new organisations are now responsible for the delivery of probation services - the National Probation Service (NPS) and Wales Community Rehabilitation Company (Wales CRC).

The **NPS** manages offenders who pose the highest risk of harm and plays a key role in advising the courts to enable the effective sentencing of all offenders. The NPS also has responsibility for victim liaison work and ensuring that the voice of the victim is heard at key points of an offender's sentence. **Wales CRC** manages low and medium risk of harm offenders and delivers effective programmes and interventions in partnership with a range of specialist providers.

The Offender Rehabilitation Act 2014 came into force on 1<sup>st</sup> February 2015. The Act's provisions include the introduction of statutory supervision to service users who are released from short prison sentences of less than 12 months; changes to the sentencing and release framework, including expanded drug testing powers for service users released from custody; and the creation of a new Rehabilitation Activity Requirement that can be imposed on service users serving sentences in the community.

### **Wales Community Rehabilitation Company**

Despite the significant programme of change, Wales CRC had a strong performance year during 2014/15. On 1<sup>st</sup> February 2015, Wales CRC transferred ownership to Working Links, a private, public and voluntary backed organisation, with over fifteen years experience in the employability sector.

Reducing reoffending and safeguarding victims remains core to Wales CRC and we recognise that positive and effective relationships are key to our direct work with offenders and our work with stakeholders and partners. The Local Delivery Unit continues to have a key role with the NPS and Dyfed Powys Police in respect of Domestic Abuse, via the Multi-Agency Risk Assessment Conference meetings, as well as the Integrated Offender Management scheme. Further developments, such as the new daily Domestic Abuse Conference Call and Multi-Agency Safeguarding Hub, present opportunities for greater information sharing to protect the public.

The management of prolific and persistent offending and those offenders on licence continue to be a focus in order to reduce reoffending rates across Carmarthenshire. The 'Transform /Trawsnewydd' Carmarthenshire IOM scheme continues to benefit from a co-located team within the Probation Llanelli office, where improved communication, such as daily tasking meetings, is successfully targeting offenders to reduce their reoffending. In 2014/15, the scheme has encouraged the development of diversion activities to move offenders into constructive activities and improve their education, skills and well-being. Of note, the Community Safety Partnership has supported a furniture recycling project, named Ail Gyfle, which has begun to engage with IOM offenders within a pilot social enterprise.

Wales CRC has continued responsibility delivery of Community Payback, also known as an Unpaid Work Requirement, where communities in Carmarthenshire benefit as offenders complete their hours of punishment for a wide range of beneficiaries and projects. Some may be hardly visible to the public; for instance back room work in charity shops and cleaning in community centres, whereas others are suitable for offenders to wear high visibility jackets and the work achieved is also much more visible, such as maintaining gardens or painting structures. Beneficiaries continue to express a high level of satisfaction. It is clear from the testimonials and feedback received that community payback is improving local communities and providing visible reparation.

## **Future focus**

Wales CRC are focussing on the following objectives to fulfil their Annual Service Plan during 2015/6:

- Delivery of a resettlement service for all prison leavers, engaging with people in custody and supporting them through the prison gate into the community.
- Designing and delivering innovative new services including Rehabilitation Activity Requirements to reduce reoffending, rehabilitate service users and help them turn their lives around.
- Protecting the public while managing service users in the community, including identifying any changes in risk and referring high risk cases to the NPS.
- Delivering a range of specific interventions and services available for service users managed by either Wales CRC or the NPS, including community payback and accredited programmes

In addition, Wales CRC are commissioned by the Dyfed Powys Police and Crime Commissioner to deliver a Restorative Justice service across the region. Restorative

Justice holds offenders directly accountable to their victims and may bring them together in a controlled environment. This intervention can give the victim opportunity to challenge and understand the crime and ensuring the offender learns about the impact of this behaviour.

## **National Probation Service**

The NPS directly manages offenders - both in the community and before their release from custody - who pose the highest risk of harm and who have committed the most serious crimes. The NPS is responsible for the management of those offenders requiring management under Multi Agency Public Protection Arrangements (MAPPA). The Service plays a key role by assessing risk and advising the courts to enable the effective sentencing and rehabilitation of all offenders. The NPS also has responsibility for victim liaison work and ensuring that the voice of the victim is heard at key points of an offender's sentence.

The NPS is committed to developments in public protection and safeguarding. Through effective partnership with CRCs and others, NPS changes the lives of those we supervise through reform, rehabilitation and reparation. We are committed to initiatives such as Integrated Offender Management and to continue to strengthen our relationships with our partners across Wales. Through what we do, we help build safer communities.

## **6. Conclusion**

Working together to make Carmarthenshire Safe and protecting local communities is key to the work of the CSP. It is pleasing to note that there continued to be low rates of crime and falls in both crime and ASB seen last year and it is felt that significant progress has continued to be made in all areas of the Integrated Community Strategy relating to the Partnership's work. Improvements continue to be made in closer working with partner agencies, particularly in the area of IOM which has been further enhanced.

It is believed that the continued success in reducing comparatively low levels of crime can be attributed in part to ongoing partnership working. The police continue to work proactively in local communities, our most prolific offenders are targeted effectively in partnership and key agencies continue to tackle priority crime and disorder issues together to provide added value and resources.

While some increases in certain types of crimes have been seen, there continues to be impressive reductions in a range of key crimes that impact heavily on our communities, such as drug offences and vehicle crime.

With the focus on intelligence-led partnership working and improved information provided to the CSP's action groups, the CSP will strive to maintain and, where possible, reduce crime levels. This will help to reduce the number of local residents becoming victims of crime and also increase public confidence that local partner agencies are working together to address the crime and disorder issues that matter most to them.

We will continue to work with our partners, with the reduced resources available, building on the strong links we have developed between organisations, to ensure our communities get the best possible services to make them feel safe.

## Appendix

Crimes per 1,000 Residents (April 2014 – March 2015): A comparison of the 22 Community Safety Partnerships in Wales

1: All crime

2: CSEW Comparator Crime

### Crimes per 1,000 Residents (April 2014 - March 2015)

#### A comparison of the 22 Community Safety Partnerships in Wales

##### 1. All Crime

<b>Community Safety Partnership</b>	<b>Crimes per 1,000 of the population</b>
Blaenau Gwent	74.98
Bridgend	59.71
Caerphilly	55.94
Cardiff	90.61
<b>Carmarthenshire</b>	<b>40.58</b>
Ceredigion	34.86
Conwy	49.72
Denbighshire	56.84
Flintshire	46.55
Gwynedd	47.54
Isle of Anglesey	37.87
Merthyr Tydfil	72.41
Monmouthshire	43.31
Neath & Port Talbot	55.25
Newport	80.51
Pembrokeshire	38.06
Powys	34.48
Rhondda Cynon Taff	60.42
Swansea	68.07
Torfaen	59.52
Vale of Glamorgan	51.16
Wrexham	71.21

## 2. CSEW Comparator Crime (Crime Survey for England and Wales)

<b>Community Safety Partnership</b>	<b>Crimes per 1,000 of the population</b>
Blaenau Gwent	43.75
Bridgend	29.35
Caerphilly	31.72
Cardiff	47.11
<b>Carmarthenshire</b>	<b>19.31</b>
Ceredigion	16.56
Conwy	25.11
Denbighshire	31.23
Flintshire	25.57
Gwynedd	23.88
Isle of Anglesey	19.77
Merthyr Tydfil	38.68
Monmouthshire	21.18
Neath & Port Talbot	27.61
Newport	40.58
Pembrokeshire	19.89
Powys	16.36
Rhondda Cynon Taff	30.82
Swansea	34.60
Torfaen	31.17
Vale of Glamorgan	25.12
Wrexham	39.55

*\*Crime Survey for England and Wales (previously known as the British Crime Survey) Comparator Crime include the following offences: burglary dwelling, vehicle crime (including vehicle interference), personal robbery, theft from person offences, common assault (including that on a PC), all wounding offences, theft of a pedal cycle and the unauthorised taking of a pedal cycle.*