

# Health and Social Services Scrutiny Committee 18/12/23

## 2023/24 QUARTER 2 - PERFORMANCE REPORT (01/04/23-30/09/23) RELEVANT TO THIS SCRUTINY

### Purpose:

To examine the report for monitoring purposes.

### THE SCRUTINY COMMITTEE IS ASKED TO:

Review and assess the information contained in the report and provide any recommendations, comments, or advice to the Cabinet Member and / or Director.

### Reasons:

- Authorities are under a general duty to make arrangements to monitor performance.
- We need to demonstrate to citizens, members and regulators how performance is managed, and appropriate interventions implemented

### CABINET MEMBER PORTFOLIO HOLDER:

Cllr Jane Tremlett | Cabinet Member for Health & Social Services

### Directorates:

### Designations:

### Tel Nos./ E-Mail Addresses:

### Names of Heads of Service:

|                |  |  |
|----------------|--|--|
| Jan Coles      | Head of Children and Families Services   | <a href="mailto:JColes@carmarthenshire.gov.uk">JColes@carmarthenshire.gov.uk</a>             |
| Chris Harrison | Head of Strategic Joint Commissioning (Pembrokeshire and Carmarthenshire)              | <a href="mailto:Chris.harrison@pembrokeshire.gov.uk">Chris.harrison@pembrokeshire.gov.uk</a> |
| Joanna Jones   | Head of Integrated Services (joint appointment with Hywel Dda University Health Board) | <a href="mailto:JJones@carmarthenshire.gov.uk">JJones@carmarthenshire.gov.uk</a>             |
| Avril Bracey   | Head of Adult Social Care  | <a href="mailto:ABracey@carmarthenshire.gov.uk">ABracey@carmarthenshire.gov.uk</a>           |
| Report Author: |  |  |
| Silvana Sauro  | Performance, Analysis & Systems Manager  | <a href="mailto:SSauro@carmarthenshire.gov.uk">SSauro@carmarthenshire.gov.uk</a>             |

# EXECUTIVE SUMMARY

## 2023/24 Quarter 2 - Performance Report relevant to this Scrutiny

### BRIEF SUMMARY OF PURPOSE OF REPORT

This report shows the progress as at the end of Quarter 2 - 2023/24 of our deliverables (Actions and Measures) linked to the Corporate Strategy and our Well-being Objectives.

#### Corporate Strategy 2022-2027

|              |   |  |
|--------------|---|--|
| <b>WBO 1</b> | <b>Enabling our children and young people to have the best possible start in life (Start Well)</b>          |  |
| WBO1a        | Thematic Priority: Healthy Lives – prevention /early intervention   |  |
| WBO1b        | Service Priority: Early years   |  |
| WBO1c        | Service Priority: Education   |  |
| <b>WBO 2</b> | <b>Enabling our residents to live and age well (Live &amp; Age Well)</b>                                    |  |
| WBO2a        | Thematic Priority: Tackling Poverty   |  |
| WBO2b        | Service Priority: Housing   |  |
| WBO2c        | Service Priority: Social Care   |  |
| <b>WBO 3</b> | <b>Enabling our communities and environment to be healthy, safe and prosperous (Prosperous Communities)</b> |  |
| WBO3a        | Thematic Priority: Economic Recovery and Growth   |  |
| WBO3b        | Thematic Priority: Decarbonisation & Nature Emergency   |  |
| WBO3c        | Thematic Priority: Welsh Language & Culture   |  |
| WBO3d        | Thematic Priority: Community Safety, Resilience and Cohesion  |  |
| WBO3e        | Service Priority: Leisure & Tourism   |  |
| WBO3f        | Service Priority: Waste   |  |
| WBO3g        | Service Priority: Highways & Transport  |  |
| <b>WBO 4</b> | <b>To further modernise and develop as a resilient and efficient Council (Our Council)</b>                  |  |
| WBO4a        | Organisational Transformation - Overarching   |  |
| WBO4b        | Organisational Transformation - Efficiencies and Value for Money  |  |
| WBO4c        | Organisational Transformation - Income & Commercialisation  |  |
| WBO4d        | Organisational Transformation - Workplace   |  |
| WBO4e        | Organisational Transformation - Workforce   |  |
| WBO4f        | Organisational Transformation - Service Design & Improvement  |  |
| WBO4g        | Organisational Transformation - Customers & Digital Transformation  |  |
| WBO4h        | Organisational Transformation - Decarbonisation and Biodiversity  |  |
| WBO4i        | Organisational Transformation - Schools   |  |
| <b>5</b>     | <b>Core Business Enablers</b>   |  |
| 5a           | Information and Communication Technology (ICT)  |  |
| 5b           | Marketing & Media including customer services   |  |
| 5c           | Legal   |  |
| 5d           | Planning  |  |
| 5e           | Finance   |  |
| 5f           | Procurement   |  |
| 5g           | Internal Audit  |  |
| 5h           | People Management   |  |
| 5i           | Democratic Services   |  |
| 5j           | Policy & Performance  |  |
| 5k           | Electoral Services & Civil Registration   |  |
| 5l           | Estates & Asset Management  |  |
| 5m           | Risk Management   |  |
| 5n           | Business Support  |  |

**DETAILED REPORT ATTACHED?**

**YES**

# IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed:

|                |  |
|----------------|--|
| Jan Coles      | Head of Children and Families Services   |
| Chris Harrison | Head of Strategic Joint Commissioning (Pembrokeshire and Carmarthenshire)              |
| Joanna Jones   | Head of Integrated Services (joint appointment with Hywel Dda University Health Board) |
| Avril Bracey   | Head of Adult Social Care  |

|   |       |         |     |                        |                       |                 |
|---|-------|---------|-----|------------------------|-----------------------|-----------------|
| Policy, Crime & Disorder and Equalities | Legal | Finance | ICT | Risk Management Issues | Staffing Implications | Physical Assets |
| YES                                     | YES   | NO      | NO  | NO                     | NO                    | NO              |

## 1. Policy, Crime & Disorder and Equalities

The Well-being of Future Generations (Wales) Act 2015 requires public bodies *to take all reasonable steps to meet their Well-being Objectives*.

The **Local Government and Elections Wales Act 2021** places specific duties for the Council:

| Duty  | Response  |
|---|---|
| Duty to keep performance under review                             | We will maintain quarterly performance monitoring throughout the year.<br>This report addresses this duty   |
| Duty to report on performance – based on self-assessment approach | We are addressing this duty in our Annual Report on our progress on our Corporate Strategy and Well-being Objectives and as part of our monitoring arrangements.<br><br>We must self-assess the extent to which we are meeting our ' <i>performance requirements</i> ':<br><ol style="list-style-type: none"> <li>exercising our functions effectively.</li> <li>using our resources economically, efficiently and effectively.</li> <li>governance is effective for securing the above.</li> </ol> |
| Duty to arrange a panel performance assessment                    | This duty comes into force from May 2022.<br>We must arrange for a panel to undertake an assessment, at least once during the period between two consecutive ordinary elections of councillors to the council, of the extent to which the council is meeting the performance requirements.  |
| Duty to respond to a panel performance assessment report          |   |

## 2. Legal

In our published Well-being Statement, we are committed to monitor our Well-being Objective action plans.

|  |     |
|--|-----|
| <b>CABINET PORTFOLIO HOLDER(S) AWARE/CONSULTED</b> | YES |
|--|-----|

## Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

| Title of Document   | Locations that the papers are available for public inspection |
|---|---|
| <b>Corporate Strategy 2022-2027</b><br><i>Developing Carmarthenshire Together: One Council, One Vision, One Voice</i> | <a href="#">corporate-strategy-2022-27.pdf (gov.wales)</a>    |