

Scrutiny measures & actions full monitoring report Health & Social Services scrutiny - at Half Year 2023/24

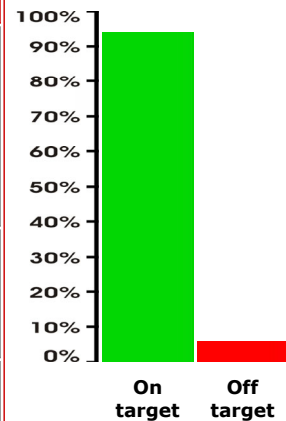
Filtered by:

Organisation - Carmarthenshire County Council
Source document - Corporate Strategy 2023/24

The table below provides a summary progress against target for the Actions and Measures contained within the selected document



		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
WBO1.Enabling our children and young people to have the best possible start in life (Start Well)	Actions	11	11	0	0	N/A	0	100%	89%
	Measures	8	6	2	0	0	0	75%	
WBO2.Enabling our residents to live and age well (Live & Age Well)	Actions	15	15	0	0	N/A	0	100%	100%
	Measures								
5.Core Business Enablers	Actions	1	1	0	0	N/A	0	100%	100%
Overall Performance	Actions and Measures	35	33	2	0	0	0	94%	

Performance against Target



There is one measure without a target set which is not included in the above table, details of which can be seen on page 10.

OFF TARGET

Theme: WBO1.Enabling our children and young people to have the best possible start in life (Start Well)							
Sub-theme: WBO1b - Service Priority: Early years							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The % of child attendance at an allocated Flying Start free childcare placement for eligible 2-3 year olds to prepare for school readiness. 9.1.8.1	Not applicable		Q2: 67.2 End Of Year: 72.5	Target: 75.0 Result: Not available	Target: 75.0 Result: 73.3 Calculation: (21402 ÷ 29205) × 100	Target: 75.0	Target: 75.0
Comment	A bit disappointed not reaching this target.						
Remedial Action	We continue to work with families to increase attendance rates.						
Service Head: Jan Coles				Performance status: Off target			
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The % of unauthorised absence at an allocated Flying Start free childcare placement for eligible 2-3 year olds to prepare for school readiness 9.1.8.8	Not applicable		Q2: 1.89 End Of Year: 1.36	Target: 2.00 Result: Not available	Target: 2.00 Result: 2.07 Calculation: (605 ÷ 29205) × 100	Target: 2.00	Target: 2.00
Comment	Not quite met target.						
Remedial Action	It is an achievement to get families to report absence and encouraging to see families are engaging with the childcare settings and reporting absences appropriately.						
Service Head: Jan Coles				Performance status: Off target			

ON TARGET ETC.

ACTIONS - Theme: 5.Core Business Enablers			
Sub-theme: 5j - Policy & Performance			
Action	16497	Target date	31/03/2024
Action promised	We will work towards the World Health Organisation Age-friendly Communities Framework, by completing the application process and mapping of local evidence		
Comment	All local Authorities in Wales have received funding from the Welsh Government to work towards membership of the World Health Organisation Age-friendly communities framework. An Ageing Well Policy Officer has recently been appointed to lead on this work. We have undertaken detailed mapping against the eight domains of Age-friendly communities and the next step will be preparing an action plan to progress the work further.		
Service Head: Jason Jones		Performance status: On target	

Theme: WBO1.Enabling our children and young people to have the best possible start in life (Start Well)							
Sub-theme: WBO1a - Thematic Priority: Healthy Lives – prevention /early intervention							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of new assessments completed for children during the year, that were completed within statutory timescales CH/006a/012	Not applicable		Q2: 87.4 End Of Year: 83.0	Target: 83.6 Result: 92.7	Target: 83.6 Result: 89.7 Calculation: (1853÷2065) × 100	Target: 83.6	Target: 83.6
Comment	<p>A very good result this quarter and exceeds the target of 83.6%</p> <p>The department has re-looked at the recording and reporting formats of completed assessments during the year to include relevant data as per WG guidance plus interpretation of guidance in line with local practice. Metrics remain a work in progress across Wales and continue as experimental statistics which are therefore prone to change. Ongoing meetings continue between Welsh Government and local authorities to decide and finalise collection and reporting methods.</p> <p>Continued...</p>						
Remedial Action	<p>Children’s Services has developed a quality framework to monitor the quality of assessments to ensure they are outcome focussed, co-produced and evidence the voice of the child. Service Managers audit assessments on a monthly basis to ensure that plans formulated are developed in partnership with families to set outcomes which are achievable for families. Service Managers ensure that assessments include direct work with children and record their wishes and feelings in respect of their lived experiences and the support they are receiving. The assessments are audited to ensure they reflect the five principles of the Social Services and Wellbeing Act: -that families have a voice and control over intervention, a focus on wellbeing, social workers work with families to co-produce assessments and plans, work undertaken with families has a multi-agency approach and families are provided with early intervention and preventative support. Managers feedback any required improvements and training.</p>						
Service Head: Jan Coles				Performance status: On target			
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Of those children placed on the Child Protection Register during the year, the number of children that were previously on the register in the last 12 months (CV21) CH/024	Not applicable		Q2: 0.0 End Of Year: 5.9	Target: 7.2 Result: 10.9	Target: 7.2 Result: 5.4 Calculation: (5÷92) × 100	Target: 7.2	Target: 7.2
Comment	<p>A good result this quarter and within the target of 7.2%</p> <p>De-registrations and registrations are subject to multi-disciplinary case conferences. Children are subject to child protection planning and cases are closely monitored particularly where child protection concerns remain high. Numbers in the cohort are very small which can impact on the end result. Sibling registrations can also influence findings which has been the case in Q2.</p> <p>Reasons for re-registrations:- Family 1 x4 - parental alcohol consumption/aggressive behaviour Family 2 x1 - parental complex mental health/alcohol consumption</p>						
Service Head: Jan Coles				Performance status: On target			

Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The total number of days on the Child Protection Register for children who were removed from the register during the year (CV21) CH/035/036	Not applicable		Q2: 300.3 End Of Year: 250.9	Target: 250.7 Result: 239.8	Target: 250.7 Result: 239.5 Calculation: 17244÷72	Target: 250.7	Target: 250.7
Comment	<p>A good result this quarter and well within the target of 250.7 days. Also, an improvement in performance compared to the same time last year (300.3 days).</p> <p>De-registrations and registrations are subject to multi-disciplinary case conferences. The aim of the department is to utilise preventative services to reduce the number of children being subject to child protection plans. Prevention is key to practice. The childcare teams are supported in this work by the Family Intervention Service, Integrated Family Support and Edge of Care Teams.</p> <p>Figures are closely monitored at the Audit and Evaluation Group.</p>						
Service Head: Jan Coles			Performance status: On target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The total number of children looked after at 31st March who have experienced 3 or more placements during the year CH/043	Not applicable		Q2: 4.7 End Of Year: 7.4	Target: 6.8 Result: 3.1	Target: 6.8 Result: 5.3 Calculation: (12÷227) × 100	Target: 6.8	Target: 6.8
Comment	<p>12 children looked after on 30th September required placement moves 01/04/23 - 30/09/23</p> <p>Reasons:-</p> <p>1 16 year old returned home to live with parent which broke down, then placed in foster care but eventually moved into supported lodgings</p> <p>2 12 yr old twins were accommodated in an emergency then a short term placement. The service struggled to meet their needs together with challenging behaviour and lack of experienced foster carers with vacancies so experienced a number of moves as the department did not want to separate the twins.</p> <p>1 16 year old with mental health concerns accommodated on an emergency from police and a period of stay in hospital following self-harm and threats to harm the family. Eventually a small house was set up as the service were unable to attain specialist residential /foster placement following a number of searches in the independent and private sector. Now placed in an independent children's home to meet needs</p> <p>Continued...</p>						
Remedial Action	<p>2 3 year old twins were accommodated and placed in an emergency then short term placement. Due to the demands on the service and unavailability of foster placements, an independent fostering agency was sought</p> <p>2 siblings required a temporary change of placement but then returned to original carers as carers returned from a six week holiday</p> <p>1 11 year old required a number of placements due to several serious offences and aggressive behaviour. Child now settling in a children's home</p> <p>1 13 year old became looked after due to risky behaviours. Experienced several temporary placements where from child absconded and stole from carers. Awaiting residential placement</p> <p>1 12 year old placed in foster care then rehabilitated home. Became looked after again due to risky behaviours. Parenting assessment in progress and residential placement being considered</p> <p>1 parent and baby placement where from mother left, baby remained with same carer and now placed with family member</p>						
Service Head: Jan Coles			Performance status: On target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The total number of children looked after at 31st March who have experienced one or more changes of school during the year (excluding transitional arrangements, moves associated with adoption or moves	Not applicable		Q2: 0.0 End Of Year: 2.3	Target: 4.0 Result: 0.9	Target: 4.0 Result: 1.6	Target: 4.0	Target: 4.0

home) CH/044				Calculation: (2÷124) × 100	
Comment	<p>Education stability of Children Looked After remains excellent. Figures have historically been very low in this metric. During Q2, 1 young person requested a change of school to be closer to the foster home and 1 young person requested a change of school to be in the catchment area and already knowing pupils who attend.</p> <p>Hard work is undertaken with social workers, schools, foster carers and other professionals to maintain children within their original school and community. This provides children with consistency in terms of the education to best meet their needs.</p> <p>The rurality of Carmarthenshire means that children may be travelling some distances to school, when appropriate, which has an impact on higher transport costs as foster placements may be located across Carmarthenshire.</p>				
Service Head: Jan Coles			Performance status: On target		

ACTIONS - Theme: WBO1.Enabling our children and young people to have the best possible start in life (Start Well)
Sub-theme: WBO1a - Thematic Priority: Healthy Lives – prevention /early intervention

Action	16247	Target date	31/03/2024
Action promised	Develop the Mid and West Wales (MWW) Regional Adoption Service in line with national, regional, and local priorities including the 'good practice' guides. (Cabinet Vision 22)		
Comment	The Mid and West Wales (MWW) Regional Adoption Service continues to develop to ensure it achieves the best outcomes for children placed for adoption whilst also ensuring adopters receive the right support when in need. MWW has worked in partnership with the National Adoption Central Team to develop National Adoption Policies to ensure there is a consistently high quality adoption service provided throughout Wales. The MWW service provides trauma/nurture timelines and understanding the child days for all children that are placed for adoption. MWW is also offering training the four local authorities to ensure childcare social workers embed the good practice guides into their practice to ensure children who are going to be placed for adoption are comprehensively prepared. The MWW regional adoption service is currently supporting each Local Authority in the region to enhance their support to birth parents and to ensure direct contact is considered for all children with their birth family when placed for adoption. In addition that birth siblings and parents are provided quality contact when children are adopted.		
Service Head: Jan Coles		Performance status: On target	
Action	16248	Target date	31/03/2024
Action promised	Recruit adopters to meet the needs of children with complex needs and sibling groups so that children who need adoptive placements do not have to wait (Cabinet Vision 22)		
Comment	The Mid and West (MWW) Regional Adoption Service continues to find many adoptive placements within the region for children from the region. There is a general decline in enquiries in Wales from people who would like to adopt, however, MWW uses social media, such as Facebook, Twitter, and its own webpage to recruit adopters from the region. The Service has targeted its marketing towards potential adopters who would be interested in adopting sibling groups and children with complex needs. The MWW service has also prepared stalls at several events such as the National Eisteddfod to reach out to provide information to adults in the region who may want to consider adoption. MWW is also working close with the National Adoption Marketing Team to ensure any marketing is underpinned by the needs of the Mid and West Region.		
Service Head: Jan Coles		Performance status: On target	
Action	16249	Target date	31/03/2024
Action promised	Develop a sufficient supply of in-house residential placements to support the ambition to rebalance the market and take profit out of children's care (Cabinet Vision 18)		
Comment	An offer has been accepted on one property; this is awaiting business sign off by directors. The service has acquired a three bedroom council property and an application has been submitted for registration.		
Service Head: Jan Coles		Performance status: On target	
Action	16252	Target date	31/03/2024
Action promised	Work collaboratively across the region and with Foster Wales to increase and improve our recruitment and retention of foster carers and increase the sufficiency and range of in-house foster care. (Cabinet Vision 22)		
Comment	<p>We continue to work with Foster Wales and have been successful in attaining funding to support recruitment of foster carers. In addition they have provided funding for a retention and fostering support officer. We anticipate that the new recruitment officer will be in post by November 2023. We are reviewing our policies and procedures from good practice guide and research into the quality and stability of care necessary to prevent family breakdown within this economic climate. We have continued to see a rise in the need and challenges to support carers more financially where the cost of living has impacted on families' care.</p> <p>In terms of the fostering support worker for special guardianship orders (SGO's) a temporary post has recently gone out to advert. This is an increasing workload and undertaking annual reviews within statutory requirements. We continue to support and review around 130 special guardians and a working group has been set up to consider improving our consistency and delivery of services to these families.</p>		
Service Head: Jan Coles		Performance status: On target	
Action	16253	Target date	31/03/2024
Action promised	Deliver a range of high-quality intervention services so that children, young people and their families have access to support at the right time, keeping families together where it is safe to do so, and prevent the need to become looked after (Cabinet Vision 21)		
	The number of children being looked after has continued to rise since April. Currently there are 227 children looked after		

Comment	<p>(on 30/9/23). There has been an increase in the number of unaccompanied asylum seekers and young people with more complex needs and challenging behaviour requiring specialist placements as well as sibling groups. Families are unable to manage some of these young people at home safely despite intervention from our specialist teams. There is a continuing need to work collaboratively with health, CAMHS and police on strategic planning to manage the increasing demands on our resources.</p> <p>Preventative work is being undertaken to ensure children can remain at home safely within their families wherever possible. We continue to monitor requests for placements through our accommodation panel and are in the process of reviewing this and how best we can manage and organise our support and preventative teams to deliver services to families and children to sustain children at home.</p> <p>6 young people this quarter require more specialist and therapeutic intervention and small homes to meet their individual needs outside the family and foster care. Therefore there is a higher increase in the number of unregulated placements.</p> <p>As an authority we continue to remain one of the lowest children looked after population in Wales and will endeavour to work across teams to maintain children at home as safely as possible. There are currently 147 children on the child protection register where numbers also continue to rise and under careful planning, we will monitor these children closely to safeguard their interests and support families intensively within their home.</p>		
Service Head:	Jan Coles	Performance status: On target	
Action	16254	Target date	31/03/2024
Action promised	Ensure we have a stable workforce within Children`s Services who are qualified, equipped and supported to undertake their role. (Cabinet Vision 17)		
Comment	The Social Work Experienced Practitioner Progression Framework has been implemented and the first panel convened. There are no vacancies at Team Manager level. Work is taking place to understand the pressures in the services and ensure resources can be directed so that caseloads are manageable. A realignment of the Children and Families Services Management Team has been completed to ensure the Division is able to meet current challenges.		
Service Head:	Jan Coles	Performance status: On target	
Action	16380	Target date	31/03/2024
Action promised	We will Develop a Transition Guide with and for young people with disabilities and their families to support them to navigate through the transition process to adulthood		
Comment	Final draft has been agreed by Head of Service. It will be submitted to translation for readiness of a 'soft' launch in November at our Working Together Group. The guide will be available on the Local Offer on the council's website page following this launch. A more formal launch is planned for March 2024 at a support service event which is currently being planned.		
Service Head:	Jan Coles	Performance status: On target	

Theme: WBO1.Enabling our children and young people to have the best possible start in life (Start Well)							
Sub-theme: WBO1b - Service Priority: Early years							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
<p>The % of families with additional social welfare needs linked to poverty, living in a Flying Start area receiving time specified interventions from the wider Flying Start Team</p> <p>9.1.8.6</p>	Not applicable		<p>Q2: 97</p> <p>End Of Year: 96</p>	<p>Target: 95</p> <p>Result: Not available</p>	<p>Target: 95</p> <p>Result: 98</p> <p>Calculation: (79÷81) × 100</p>	<p>Target: 95</p>	<p>Target: 95</p>
Comment	Delighted to have achieved this target.						
Remedial Action	Will continue to provide time specified interventions to the families living in Flying Start areas.						
Service Head:	Jan Coles			Performance status: On target			

ACTIONS - Theme: WBO1.Enabling our children and young people to have the best possible start in life (Start Well)			
Sub-theme: WBO1b - Service Priority: Early years			
Action	16250	Target date	31/03/2024
Action promised	Work towards addressing the gaps in the Childcare Sufficiency Assessment 2022-27, promote and further develop Welsh Medium childcare and support the sector to recover from the Pandemic. (Cabinet Vision 2)		
	<p>Our 5th Statutory Childcare Sufficiency Assessment (CSA) was submitted to Welsh Government on 23/6/22. Arad Research have been commissioned by Welsh Government to undertake an independent, impartial review of all 22 Local Authority Assessments. This has recently been completed. We are due to receive feedback on our submission in Qtr3. Our CSA Action Plan for 2023-24 mid-year review is in progress and will be completed in Qtr3.</p> <p>Our Sustainability Funding 2023-24 round opened to all registered childcare providers in early May and closed 16th June 2023. 87 applications were received and approved.</p> <ul style="list-style-type: none"> - 30 Cylchoedd Meithrin were awarded £923.07 each - 20 Childminders were awarded £381.61each - 19 Day Nurseries were awarded £381.59 each 		

	<ul style="list-style-type: none"> - 13 Out of School clubs were awarded £381.59 each - 5 Flying Start were awarded £381.58 each - A total of £49,443.10 <p>We continue to encourage new potential childminders to attend briefing sessions. No enquiries were received and no briefing sessions were delivered between July-Sept. All potential childminders are directed to Pacey to commence IHC/PCP Qualification course. One candidate has enrolled through the Welsh funding route. Application Support and IHC/PCP course support is given to prospective childminders, and on an ad hoc basis to smaller groups or an individual basis and follow up support for candidates also given either by 1-1 teams meetings, telephone, e mail and Face to face.</p> <p>There have been no new childminder registrations in Qtr2. There have been two de-registrations. One childminder has increased their registered places by 1. There are currently a total of 88 registered childminders with a total of 705 childcare places.</p> <p>Following the Independent Childminding Review Report we will attend the first WG Childminding Review Working group reviewing Childminder Demand, Viability and Sustainability which will take place in Qtr3.</p> <p>We continue to promote Welsh language development opportunities for the childcare workforce sector through promoting CAMAU as well as umbrella organisations language support initiatives for parents such as Clwb Cwtch. Information is shared with providers through our website and through regular email communications. Welsh Language page on FIS website continues to be updated. WESP strategy group meetings are attended. A new Early Years Welsh Language Officer post commenced August 2023 to support and promote the development of the Welsh language within Flying Start settings.</p>		
Comment			
Service Head: Jan Coles	Performance status: On target		
Action	16376	Target date	31/03/2024
Action promised	Implement the phased expansion of Flying Start in line with Welsh Government guidance.		
Comment	Phase 2a and 2b of the Flying Start childcare expansion has been making good progress. The focus for quarter 2 2023-24 has been on the commissioning and childcare teams visiting the settings. The Kidwelly childcare provision has commenced as a new setting; take-up of places to date has been slow. Families who have eligible children have been informed through postcards being sent to them. Take-up in other areas has been good, including take-up of childcare through the Welsh language. Moving forward in the expansion of providers, staff targeted specific areas where there was a lack of childcare provision in the summer, attending community events to promote interest in becoming a child minder. Expansion and expansion subgroup meetings have continued to review progress and plan the next steps. The Welsh Officer commenced in post in August and progress has been made regarding the recruitment of staff in the other posts required.		
Service Head: Jan Coles	Performance status: On target		
Action	16378	Target date	31/03/2024
Action promised	Review the Family Support Strategy to ensure that early intervention support services are meeting the needs of children, young people and families across the county, utilising opportunities for integrating services across the Children & Communities Grant (CCG) and Housing Support Grant (HSG)		
Comment	Following further discussions, it is felt that additional consideration needs to be given to where the overarching strategy document should be located and if it should become part of a wider 'Early Help' approach. The integration of VAWDASV services between Families First (CCG) and Housing Support Grant (HSG) continues, and the preparation of a joint tender is underway, bringing two service areas together under one contract specification. Two market engagement events have taken place.		
Service Head: Jan Coles	Performance status: On target		
Action	16379	Target date	31/03/2024
Action promised	Implement key priorities in the Maternity and Early Years Operational plan and Regional Maternity and Early Years Strategy in partnership with Hywel Dda University Health Board and Voluntary Sector and move towards an integrated delivery model		
Comment	<p>The Regional Maternity and Early Years Strategy has been signed off across the 3 Local Authorities and Health. The accompanying vimeo has also been completed and will be launched alongside the strategy. The Regional Maternity and Early Years steering group met in July and each priority area subgroups led by the Maternity and Early Years leads from Health and the 3 Local Authorities have had initial meetings to share good practice from across the region and focus on regional actions for the area of work. The Carmarthenshire Maternity and Early Years Operational Group continues to meet on a regular basis and works towards the key priorities and actions within the Maternity and Early Years Operational Plan. The Maternity and Early Years workforce pathway consultation period has closed, and final amendments are being implemented. Key stakeholders are feeding into the Maternity and Early Years information pathway for parents and carers from conception to 7 years old and a communication plan is being developed to market the page as a key resource for families. Embedding Co production/co design within services continues to be a key priority with the support of Public Health. Carmarthenshire has been successful in being part of the Ehangu Save the Children research project with the initial workshop of key stakeholders being held in Crosshands in late September. The work will entail attending a series of workshops with Save the Children to look at systems-based change within Cwm Gwendraeth Early Years services.</p> <p>Cwm Gwendraeth Pilot The Midwives have continued to give referrals to the Preparation for Parenthood Support Worker. Referrals continue to be breastfeeding, social issues, housing, mental health, and practical early parenting skills such as preparing feeds, talking to baby or bathing. The Health Visitors continue to be the prominent referrers of families to the team and are currently referring around 65% of all births for baby massage. Many families will continue accessing support once involved with the EYIT from baby massage. The Support Workers have delivered a rolling programme of baby massage, Can a Chlonc, Amser Stori, Walk and Talk. All groups continue to be well attended. We have also worked with local schools to deliver Plantos Iachus, our healthy lifestyle after school group with themes of nutrition and cooking, growing and activity. Overall, 54 children completed the whole course on offer with 100% attendance. We have worked with schools to increase our opportunity for accessing venues within the school, we delivered Story Time in the Woodlands at Cross hands Primary School. We worked with Save the Children to deliver their Summer of Play. Over 350 individual children attended over the</p>		

5 fun days and 3 trips that we organised for them. All those that attended received craft activities to complete at home with parents. The Summer of Play also included 8 local young people as young helpers. All of the young helpers had their own personal challenges such as experiencing bullying, social problems, were experiencing poverty and one had quite marked ASD.

Service Head: Jan Coles

Performance status: On target

ACTIONS - Theme: WBO2.Enabling our residents to live and age well (Live & Age Well)

Sub-theme: WBO2c - Service Priority: Social Care

Action	12540	Target date	31/03/2024 (original target 31/03/2018)
Action promised	We will ensure that we have a through age approach to community support ensuring equal access to education, training, employment and community inclusion. This will include new models of service delivery to respond to Covid -19 and the opportunities this presents to escalate our Learning Disability Transformation plan.		
Comment	The business development Officer is now in post and the Skills hub has opened and delivering workshops in woodwork and pottery. Funding has been agreed via the regional innovation fund for two additional supported employment posts which will create additional capacity to support people into employment. We are also exploring the potential of a social enterprise and working with colleagues in Pembrokeshire to progress employment opportunities and utilising grant funding to support this work. We are also working with Adult Learning Wales in the skills hub. They have been providing volunteering and employment opportunities since September. We are exploring whether we can also deliver ASDAN qualifications ourselves at the Skills Hub. We are continuing to collaborate with colleagues in leisure and environment to provide community activities as part of our transformation programme.		

Service Head: Avril Bracey

Performance status: On target

Action	15101	Target date	31/03/2024 (original target 31/03/2022)
Action promised	We will develop a formal agreement between the Local Authority and Health Board, outlining collective responsibilities whilst agreeing a new staffing structure in Integrated Services to support our approach to develop strong communities, help people help themselves and provide support when is needed.CV12		
Comment	Work is progressing in relation to finalisation of the Section 33 agreement between the Health Board and the Council, but there is further work needed which will include development of service schedules that will underpin the overarching agreement. It is anticipated that there will be a final draft in place by the end of this calendar year.		

Service Head: Joanna Jones

Performance status: On target

Action	16359	Target date	31/03/2024
Action promised	We will develop and implement a Prevention Strategy for Carmarthenshire which will include implementation of the Cabinet Vision to further expand the Delta Connect service to provide proactive technology enabled care to vulnerable people within their own homes together with a package of emergency support, monitoring, and wellbeing calls. (CV15)		
Comment	The Senior Delivery Manager for Prevention has been appointed and has begun to scope our priorities in relation to prevention. Delta Connect continues to develop and is actively promoted to residents in Carmarthenshire and across the region.		

Service Head: Joanna Jones

Performance status: On target

Action	16360	Target date	31/03/2024
Action promised	In line with the Cabinet Vision and our Home First approach we will increase the level of supported accommodation to specifically facilitate safe discharge from hospital. (CV14)		
Comment	In order to facilitate safe discharge from hospital as well as prevent admission to hospital, the Local Authority is working in partnership with the Health Board to develop step up/step down bedded provision. Excellent outcomes continue to be seen from TPP discharges (87% not requiring ongoing long term care at point of discharge) and continued work is underway to improve the offer at the Community Hospital sites and to develop more of a rehabilitation model than a medical model. There is also a Strategy in place for younger adults to actively develop supported accommodation with a view to reducing the need for high cost residential placements.		

Service Head: Joanna Jones

Performance status: On target

Action	16367	Target date	31/03/2024
Action promised	We will work with the Health Board to provide readily accessible and appropriate levels of support to all with Mental Health issues with an expansion of access and support to Children and Vulnerable Adults. (CV16)		
Comment	A Single Point of Access was launched by HDUHB in 2022 as part of the 111 service. The LA and Third sector are collaborating with the HB to extend access to wider services as part of this arrangement in 2023. Providing early support children and young people with emotional and mental health issues is also a priority for the Children and Young Person's partnership which is part of the Regional Partnership Board arrangements. We have established a wellbeing pathway in the mental health teams with a dedicated resource focussing on early intervention and prevention. This project is currently being evaluated, however it is already producing positive outcomes for individuals, and improving access to services We are collaborating with colleagues in the Health Board and third sector to develop access and support pathways for individuals with Alcohol Related Brain damage and individuals who have mental health and substance misuse issues. Suicide and Self harm prevention is now a priority for the Safeguarding Board and Carmarthenshire Safeguarding Operational Group as we have seen incidents of suicide rise across the region. A regional group chaired by the Head of Adult Social Care continues to pilot an immediate multi agency response to suicide, this is being progressed on a local authority footprint to ensure we do all we can to respond to those in crisis. Developing a prevention strategy for the prevention of suicide and self-harm, raising awareness and staff training are priorities for the coming year.		

Service Head: Avril Bracey

Performance status: On target

Action	16406	Target date	31/03/2024
Action promised	We will further support a Care Academy giving a career pathway for care work, including professional development and training for young people leaving school. Work to double the number of staff supported to gain a Social Work degree. (CV17)		
Comment	We currently have 12 individuals who are undertaking the Care Academy programme. We have recently recruited to a third cohort and have targeted schools and post 16 for this intake. We are supporting approximately 30 staff to undertake Social Work training as part of our "growing our own" strategy ". We are offering secondments , traineeships and supporting four individuals to access the full time Masters route (three from the Adult Social Care division).		
Service Head: Avril Bracey		Performance status: On target	
Action	16407	Target date	31/03/2024
Action promised	We will develop a workforce Plan to recruit, retain and develop social care staff to ensure a sustainable workforce for the future.		
Comment	Representatives from across Adult Social Care have recently undertaken training on workforce planning. We now have a profile of the workforce which will enable us to have a plan for a sustainable workforce going forward. " Growing our own " is a key element of our workforce strategy with current schemes that support social care staff to undertake Social Work qualifying programmes and the establishment of a Care Academi.		
Service Head: Avril Bracey		Performance status: On target	
Action	16410	Target date	31/03/2024
Action promised	We will develop a prevention strategy for adult social care to ensure people get the right support at the right time.		
Comment	Adult Social Care is represented on the Carmarthenshire Preventions Board and the Regional prevention Board which are collaborating with partners to develop a prevention strategy and action plan. Within Adult Social care we have established prevention pathways for mental health, this model will be rolled out across all services in the division. We are also working with in co production with those with lived experience and their families to agree the priorities for the prevention strategy.		
Service Head: Avril Bracey		Performance status: On target	
Action	16412	Target date	31/03/2024
Action promised	We will implement service delivery changes in mental health as part of the Transforming mental health agenda		
Comment	We are collaborating with HDUHB and third sector partners to develop services and support in line with the Transforming Mental Health agenda , there are two elements to this early help and crisis support. We have established wellbeing pathways in the Community Mental health teams which is proving a successful model for early intervention. Progress in this area is not as expected so it is a priority for the coming year.		
Service Head: Avril Bracey		Performance status: On target	
Action	16413	Target date	31/03/2024
Action promised	We will continue to improve the support available to carers across the county.(CV22)		
Comment	Implementation of new Carers Services ie Information, advice and assistance is now included within Community Preventative Services model. The model also includes a bespoke carers service, in recognition to the specialism required to provide carer specific information, opportunities and support to carers. The development of carers breaks project is underway funded by Regional Integrated Fund(RIF) and Welsh Government Amser Funding. These projects have sought to enhance the health and wellbeing of carers, providing a chance to try new activities, make new connections or reconnect to connections lost, or to learn new skills whilst having a break from the caring role. We have also commenced the commissioning review of replacement care.		
Service Head: Chris Harrison		Performance status: On target	
Action	16425	Target date	31/03/2024
Action promised	We will develop a costed programme to invest and expand our in-house provision of residential care		
Comment	HLM architects have been commissioned to develop a fully costed investment programme for three council owned care homes including Awel Tywi in Llandeilo and Y Bwthyn and Caemaen in Llanelli. The initial designs are currently being reviewed and will inform our future investment programme inclusive of the number of additional beds we can reasonably achieve in our in house care home provision.		
Service Head: Jonathan Morgan		Performance status: On target	
Action	16426	Target date	31/03/2024
Action promised	We will continue to deliver new specialist housing options for people with complex needs e.g. mental health/learning disabilities.		
Comment	The programme to increase our supply of specialist accommodation includes acquisition and conversion of existing buildings and new developments. The programme for 2023/24 includes the conversion of two buildings in Llanelli into ten units of specialist accommodation. Work is ongoing with Wales and West Housing Association to create eight units of specialist accommodation in the former Lidl site in Carmarthen. Work is also ongoing with Bro Myrddin Housing Association to create an additional three units of specialist accommodation in Llanelli.		
Service Head: Jonathan Morgan		Performance status: On target	

Action	16436	Target date	31/03/2024
Action promised	We will ensure that we effectively deliver our statutory duties to assess and review care and support needs of older people and those with physical disabilities, and support people to achieve their desired outcomes.		
Comment	Continued robust triage of referrals at the front door of community services continue to yield significant gains. The waiting list for assessment in the Community is now under 200 and around 50% are being responded to and closed down at the front door itself. This is in addition to the 40% that receive a preventative outcome by IAA. To fully embed this model, we are implementing a realigned social work team that will consist of an Intake & long term assessment to drive forward our preventative approach in Integrated services. Care & Support Co-ordinators continue to keep in touch with individuals waiting for care and our Delta Response provides wrap around assurance and proactive support for those waiting in the community. Roll out of a new Community Gateway process from hospital will ensure all referrals for care and support come through the SPOA for triage.		
Service Head: Joanna Jones	Performance status: On target		
Action	17194	Target date	31/03/2024
Action promised	We will invest in local efficient council run services to rebalance the market across all elements of adult and children social care (CV13)		
Comment	The Market Stability Report has been published and is available on the West Wales Regional Partnership Board web site. Four key priorities have been agreed and are being taken forward across the region: A1: Undertake options appraisal to assess and make recommendations on creating and enhancing regional strategic commissioning capacity A2: Establish a regional specialist children's commissioning programme to meeting health and care needs of children and young people A4: Pilot MyST fostering model (multi-agency community support team for children looked after with health needs). A5: Undertake a feasibility study for the delivery of public sector nursing care homes provision in the region.		
Service Head: Chris Harrison	Performance status: On target		
Action	17195	Target date	31/03/2024
Action promised	We will work with Welsh Government to create and define a National Care Service that delivers national standards of care with local delivery of services to meet our community's needs. (CV19)		
Comment	Regional and local feedback to the consultation has been submitted. Welsh Government are currently considering all of the responses to the consultation and we anticipate feedback in November.		
Service Head: Chris Harrison	Performance status: On target		

NO TARGET SET

Theme: WBO2.Enabling our residents to live and age well (Live & Age Well)							
Sub-theme: WBO2c - Service Priority: Social Care							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of people waiting in hospital for domiciliary care (CV14) ASC-001	Not applicable		Q2: 67 End Of Year: 35	Target: NO TARGET Result: 36	Target: NO TARGET Result: 14	--	Target: NO TARGET
Comment	There has been a substantial decrease in the numbers waiting Dom Care in hospital comparing to Q1 23//24. This is due to increased capacity in Dom Care , particularly in the Llanelli are of the County and overall, improved flow through community pathways.						
Service Head: Joanna Jones	Performance status: N/A						